Overcoming Geographic Isolation: The Design and Implementation of a Web-based Collaborative Learning Environment

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Outline

- Motivation
- Related Work
- Leveraged Software
- Features
- User Survey
- Conclusions & Future Work

Motivation: STEP

- STEP (Science and Tech. Entry Program)
 - Prepare minorities and economically disadvantaged for entry into post-secondary STEM programs
 - Funds institutes offering programs that meet a set of priorities and requirements



Motivation: STEP

Priorities

- Male recruitment and retention
- Hispanic/Latino recruitment and retention
- 8th grade NYS math and science assessment scores

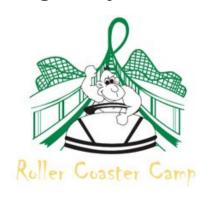
Requirements

- Collaboration evidence
- Activities to aid acquiring skills to pursue STEM fields
- Build math and science skills in accordance with Adv. Regents
- Means of involving parents

Motivation: IMPETUS

- Integrated Mathematics and Physics for Entry To Undergraduate STEM
 - Clarkson's STEP funded program
 - Year round events on and off campus
 - Collaboration happens in person...
 - Served region (Northern NY) covers a lot of area
 - Participating schools can take 1+ hours to get to campus
 - Results in all participants collaborating only 7 times/year





Motivation: IMPETUS

- Solution: web-based Collaborative Environment
 - Helps satisfy many of the priorities and reqs
 - Students that need help can have personalized tutoring with Clarkson students
 - Teachers can survey and receive feedback from students and parents
 - Parents have access to student data
 - Collect student data and usage data for analysis
 - NSF has stated that analyzing this usage data is a key cyberlearning research topic

Related Work

- Several existing Cyberlearning Systems (CLS)
 - Traditional
 - Blackboard (WebCT)
 - Moodle
 - Specialized
 - Khan Academy

Related Work: Blackboard

- Closed source
- Expensive
- Custom functionality is possible, but one needs to be a customer

Related Work: Moodle

- Open source
- Does not store or track changes to user data
 - Ex: Track total # of 10th grade students taking biology each year and compare
- Offers a lot of unnecessary features
- No personalized tutoring component

Related Work: Khan Academy

- Provides a personalized Knowledge Map of math topics and exercises associated with each
- Open source
- Does not have robust enough user management
- Exercises can not be created by non-technical users (require extensive HTML and JS)

Related Work: Summary

- No perfect drop-in solution
- Required:
 - Khan Academy Knowledge Map
 - Easy quiz (i.e. exercise) creator
 - Continuous user data tracking
- Create IMPETUS Collaborative Environment

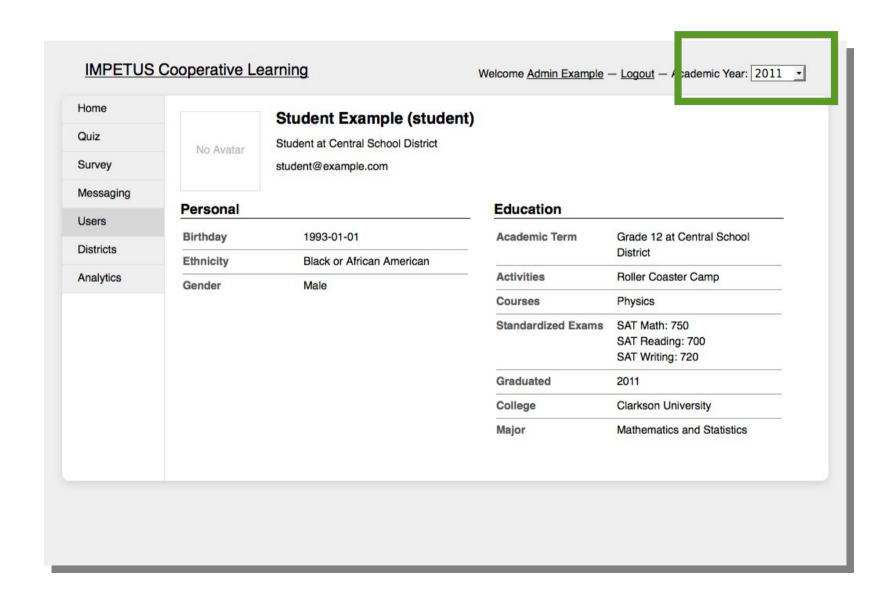
Leveraged Software

- Symfony2
 - PHP MVC framework
 - Requires the use of well-understood design principles: service layer, repository layer, ORM, ...
 - Handles security, database abstraction, templating
 - Should make sustainability easier
- Khan Academy
 - Adopting their Knowledge Map code to better suit IMPETUS

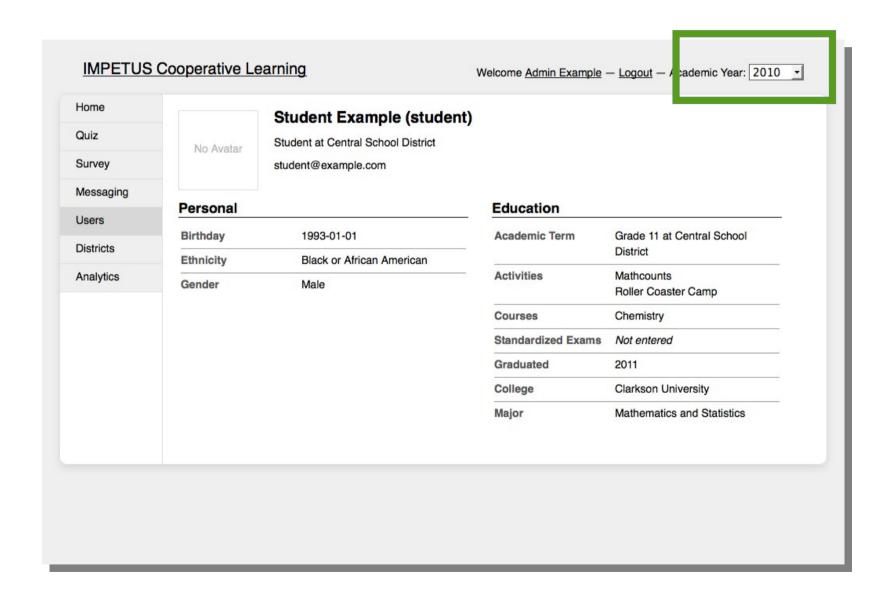
Feature: User Management

- All non-anonymous users have an account with a role that defines their general privileges
- Students have additional data stored
 - Year independent
 - Ethnicity, gender, graduated, diploma
 - Year dependent
 - Activities, standardized exam scores, courses, grade, school district
- Used to show increases in recruitment/retention rates

Feature: User Management



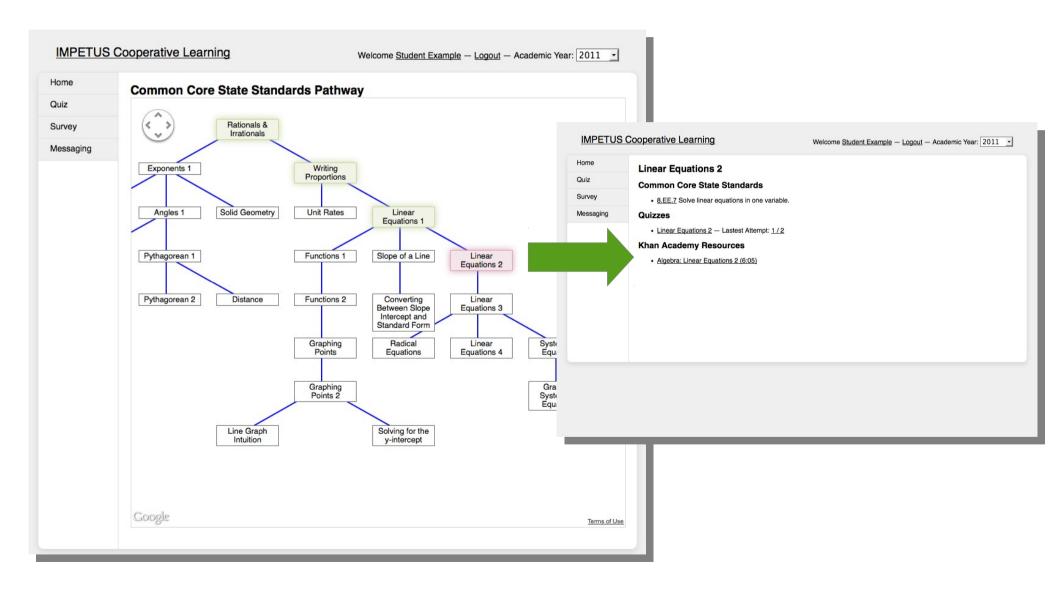
Feature: User Management



Feature: Learning Pathway

- IMPETUS adoption of Khan Academy Knowledge Map
- Students are shown a hierarchical tree of concepts based on State Standards
 - Nodes represent a concept
 - Has videos and quizzes associated with it
 - Completing a quiz changes the color of the node
 - Edges represent requisite knowledge
- Enhance math and science skills in accordance with the Advanced Regent Diploma and 8th grade assessments

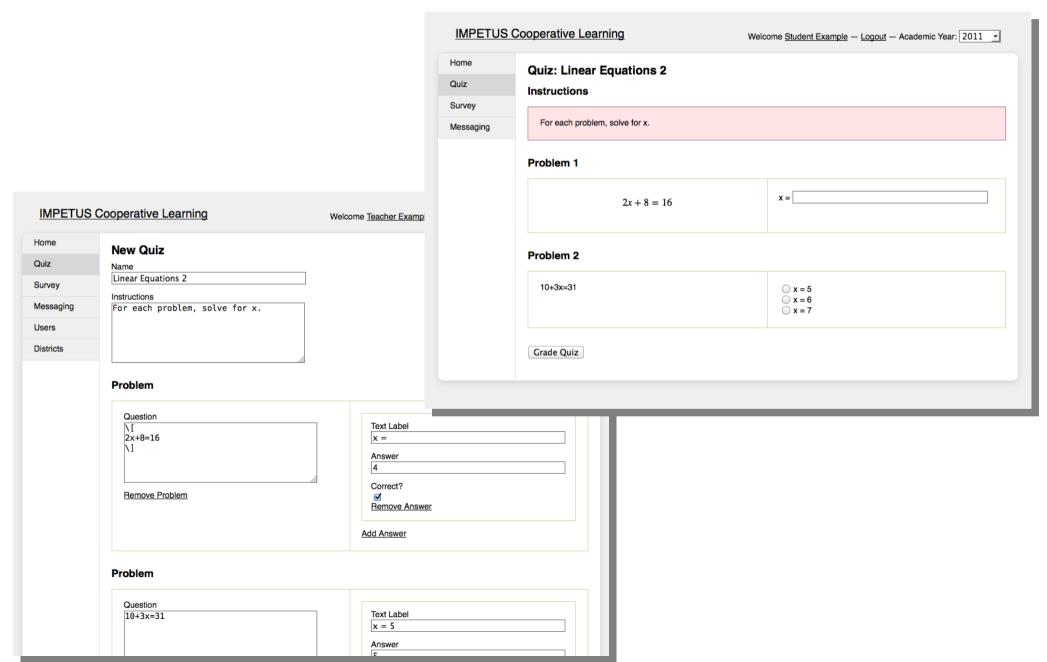
Feature: Learning Pathway



Feature: Quiz System

- Teachers and TAs can create new assessments that can be linked with the Learning Pathway tree
- Students can attempt quizzes numerous times until they master the topic
- Formal collaborations between the funded institute and the local school districts
- Activities that assist students in acquiring the skills and aptitudes necessary to pursue collegiate STEM disciplines

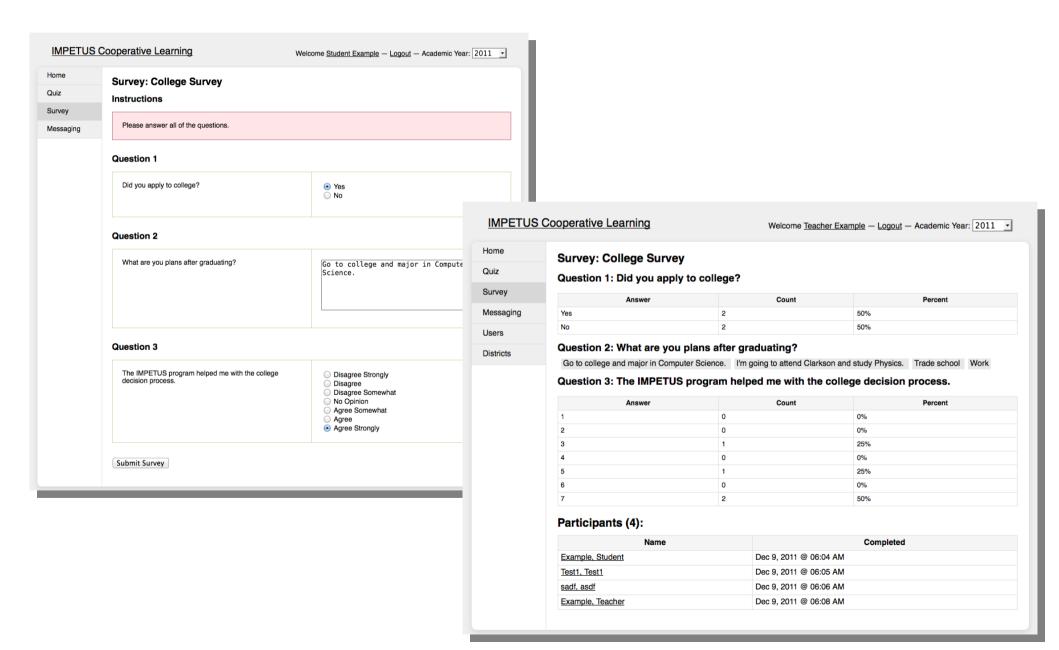
Feature: Quiz System



Feature: Survey System

- Teachers and TAs can get feedback from any type of user
- If a student does not participate in surveys, this could be seen as an early indicator of needing more attention
- Means of involving parents

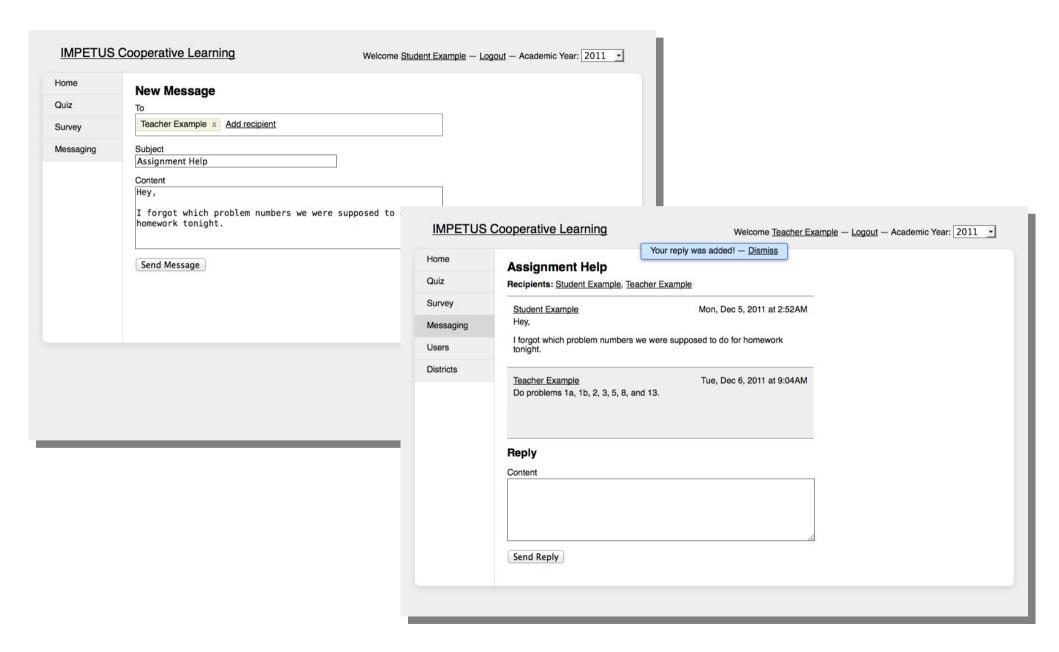
Feature: Survey System



Feature: Messaging

- To facilitate communication between all users, a messaging system was created
- Can send messages to single users or groups of users (Teachers, Example District Grade 10)
- Users are notified via email that they have a new private message

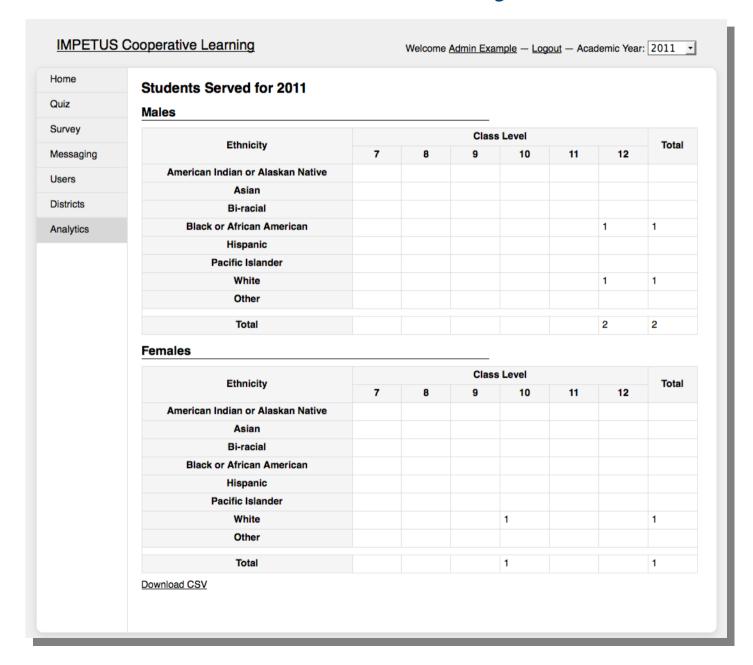
Feature: Messaging



Feature: Analytics

- A STEP funded program must submit, each year, a report to NYSED that summarizes data about the participants, activities, program content, and outcomes
- The Collaborative Environment collects this data and outputs it in the format that the report mandates

Feature: Analytics



User Survey

- Gather initial qualitative data and get feature feedback
- Surveyed IMPETUS administrators, teachers, and graduate fellows; 18 total
- Participants used the survey as a guide and left feedback throughout the process
- Played the role of a teacher performing routine tasks

User Survey

- Only one survey thus results are just indicators
 - Satisfaction
 - User management, messaging, surveys: >=84%
 - Quiz creation: >55%
 - Confusion with creating correct/incorrect answers
- Changes made can now be compared against

Conclusions

- Contributed a free and open source Collaborative Environment
- Satisfies STEP priorities and requirements while aiding in overcoming the issues of operating a geographically isolated STEP program
- In an anecdotal sense, initial survey results have been primarily positive with 89% of the participants indicating satisfaction with the system

Future Work

- Add more analytics tables and graphs
- Run additional user surveys to quantify data
- Once real data starts being collected, this can be used as a powerful tool

¿Questions?