

Server and Direct Shared Protocol Guidelines 3.00

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Document Details

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Legal Notice

This Protocol and Integration Guidelines document ("Manual") has been prepared to assist you with integrating your own (or your client's) service with Sage Pay's payment gateway. You are not permitted to use this Manual for any other purpose.

Whilst we have taken care in the preparation of this Manual, we make no representation or warranty (express or implied) and (to the fullest extent permitted by law) we accept no responsibility or liability as to the accuracy or completeness of the information contained within this Manual. Accordingly, we provide this Manual "as is" and so your use of the Manual is at your own risk.

In the unlikely event that you identify any errors, omissions or other inaccuracies within this Manual we would really appreciate it if you could please send details to us using the contact details on our website at www.sagepay.com.

We may update this Manual at any time without notice to you. Please ensure that you always use the latest version of the Manual, which we publish on our website at www.sagepay.com, when integrating with our payment gateway.

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1.0 Introduction

This guide contains all essential information for the user to integrate Sage Pay's Shared Protocol. We recommend that you familiarise yourself with either our Server or Direct Protocol and Integration Guidelines prior to implementing these actions.

The accompanying Server and Direct Protocols can be found on our website: www.sagepay.com.

If you use Form integration, this document does not apply to you. You should use MySagePay to perform these actions.

The Sage Pay Shared Protocol allows you to automated many of the daily procedures, such as RELEASEing or ABORTing DEFERRED transactions, requesting an AUTHROISE or CANCEL against an AUTHENTICATE, REPEATing, VOIDing or REFUNDing transactions.

All of these actions can be performed manually via MySagePay, so it is not necessary to implement these additional requests if you do no wish to. MySagePay can be accessed via the URLs below:

MySagePay Test: https://test.sagepay.com/mysagepay
MySagePay Live: https://live.sagepay.com/mysagepay

The process of RELEASEing a transaction, or REFUNDing a transaction are essentially the same as a Sever or Direct registration post. Your server send an HTTPS post containing a collection of Name=Value pairs directly to the Sage Pay gateway, which validates the information and either carries out the instruction returning a Status of **OK** and accompaying values, or generates an **INVALID**, **MALFORMED**, **NOTAUTHED** or **ERROR** Status with a description in the StatusDetail field.

Whether you use Server or Direct for transaction registration, all additional protocl message are sent to the same set or services. The URLs for the system are:

Test: https://test.sagepay.com/gateway/service/{service} Live: https://live.sagepay.com/gateway/service/{service}

In each case the {service} is replaced with the name of the service you are requesing, which is shown at the top of each section of the protocol appendix.

For example, if you want to VOID a payment on the Test Server, you would retrieve the VendorTxCode, VPSTxID, SecurityKey and TxAuthNo of the payment from your database and send them as Name=Value pairs in an HTTPS post to

https://test.sagepay.com/gateway/service/void.vsp, then check the response fields for a Status of **OK** or examine the StatusDetail field to determine what went wrong.

2.0 Additional Transaction Types

2.1 RELEASE

Once you have registered a DEFERRED or REPEATDEFERRED transaction and successfully gained authorisation, the transaction will **not** be sent for settlement until you perform a RELEASE against the initial DEFERRED or REPEATDEFERRED.

You have 30 days to RELEASE a transaction, any transaction not RLEASEd within this period will be automatically failed by the Sage Pay system.

You can only RELEASE once, for an amount up to and including the amount of the original DEFERRED transaction.

2.2 ABORT

Once you have registered a DEFERRED or REPEATDEFERRED transaction and successfully gained authorisation, if you decide not to go ahead with the order you can ABORT the transaction, preventing it from being settled. You will not be able to RELEASE a transaction once ABORTed.

2.3 REFUND

Once a transaction has been sucessfully authorised or released you can perform multiple refunds, provided the total value of those refunds does not exceed the original amount. Refunds will always be issued to the card details used in the original transaction and should be performed within 2 years of the original authroisation. If you require to refund a transaction older than 2 years please contact Sage Pay support.

2.4 REPEAT or REPEATDEFERRED

Any authorised transaction can be used as a basis for initating another transaction using the same card details. A REPEAT transaction simply uses the card details from the oritinal transaction, and charges it again with an amount specified in your post. The amount does not have to match the value of the original transaction.

If you wish to delay the settlement of a REPEAT you should use REPEATDEFERRED. Like a DEFERRED payment, these must be RELEASEd in order for the transaction to be settled.

2.5 VOID

If you have taken a PAYMENT, RELEASED, AUTHORISED or REFUNDED a transaction and do not wish for it to be settled, you can submit a VOID post. This will prevent the transaction from ever being settled and change the status of that transaction to failed. The ability to VOID a transaction is only available prior to it being settled, once settled you will need to issue a REFUND.

A VOID cannot be reversed, so only send this when you are certain you want to fail the tranaction.

2.6 MANUAL

If you require to settle a transacstion that has not been authorised through the Sage Pay gateway, you can submit a MANUAL post.

Some tranactions, for example, high value payments, will not always be auothrised online. You should contact your acquiring banks authorisation centre and carry out a manual authorisation. They will provide you with an authorisation code which you will include in your MANUAL post.

2.7 DIRECTREFUND

If you wish to REFUND a transaction, it must have been authorised through the Sage Pay system. In some circumstances you may have taken the original payment via a Card Machine or a different payment processor. DIRECTREFUND is like a MANUAL payment but credits the specfied card instead of debiting. This transaction type is never enabled by default because of the associated risks of fraud. We request that you get approval from your acquirer prior to using this transaction type.

2.8 AUTHORISE

If you use the transaction type AUTHENTICATE, and received a sucessful **AUTHENTICATED** or **REGISTERED** response then the transaction, card, and any 3D Secure authentication details are being stored by Sage Pay. These transactions will **not** be sent for authorisation or subsequently settled until you submit an AUTHORISE post.

You have 90 days to AUTHORISE a transaction, you will not be able to AUTHORISE an AUTHENTICATE once this period has passed.

You can perform multiple AUTHORISEs against a single AUTHENTICATE provided the total amount does not exceed 115% of the original AUTHENTICATE.

2.9 CANCEL

If you do no wish to AUTHORISE an AUTHENTICATE or REGSITERED transaction, you can send a CANCEL request to archive it away so that it can no longer be used.

A CANCEL cannont be reversed, so only send a CANCEL when you are certain you no longer need the original transaction.

CANCELs happen automatically after 90 days or when 115% of the original amount has been AUTHORISEd.

3.0 Character Sets and Encoding

All transactions are simple synchronous HTTPS POSTs sent from a script on your servers to the Sage Pay gateway, with the same script reading the Response component of that POST to determine success or failure. These POSTs can be sent using any HTTPS compatible objects (such as cURL in PHP, HttpWebRequest in .NET and Apache HttpComponents in Java).

The data should be sent as URL Encoded Name=Value pairs separated with & characters and sent to the Sage Pay Server URL with a Service name set to the message type in question.

The following sections detail the contents of the POSTs and responses, between your server and ours. The format and size of each field is given, along with accepted values and characters. The legend below explains the symbols:

Aa	Letters (A-Z and a-z)	٨	Caret	ŧ	Plus
0-9	Numbers		Square brackets	()	Parentheses
á	Accented characters	•	Asterisk	;	Semi-colon
&	Ampersand		Apostrophe (single quote)		Pipe
@	At sign	/\	Slash and Backslash	1	Exclamation Mark
	Colon		Hyphen		Space
1.5	Comma	_	Underscore	~	Tilde
()	Curly brackets		Full stop / Period	=	Equals
es	Quotes	\$	Dollar	US	Valid 2-letter US States
#	Hash	?	Question Mark	DATE	Date in the format YYYY-MM-DD
ISO639	ISO 639-2 (2-letter language codes)	BASE64	Valid Base64 characters (A-Z,a-z,0-9,+ and /)	BOOLEAN	True or False
ISO3166	ISO 3166-1 (2-letter country codes)	CR/LF	New line (Carriage Return and Line Feed)	RFC532N	RFC 5321/5322 (see also RFC 3696) compliant email addresses
ISO4217	ISO 4217 (3-letter currency codes)	RFC1738	RFC 1738 compliant HTTP(S) URL All non-compliant characters, including spaces should be URL encoded	<html></html>	Valid HTML with no active content. Script will be filtered. Includes all valid letters, numbers, punctuation and accented characters

Appendix A: Releasing a Deferred/RepeatDeferred

A1. You submit your RELEASE POST

This is performed via a HTTPS POST request, sent to the Release URL service release.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
ТхТуре	Yes	Aa	15 chars	RELEASE	The value should be in UPPERCASE.
Vendor	Yes	Aa 0-9	15 chars		Used to authenticate your site. This should contain the
					Sage Pay Vendor Name supplied by Sage Pay when
					your account was created.
VendorTxCode	Yes	Aa 0-9 {}	40 chars		The unique VendorTxCode submitted by your system
					when the DEFERRED transaction was registered.
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The VPSTxId returned to you when the DEFERRED
					transaction was registered.
SecurityKey	Yes	Aa 0-9	10 chars		The SecurityKey returned to you when the
					DEFERRED transaction was registered.
TxAuthNo	Yes	0-9	10 chars		The TxAuthNo returned to you when the DEFERRED
					transaction was authorised.
ReleaseAmount	Yes	0-9 . ,		0.01 to 100,000.00	The amount of the DEFERRED transaction to release.
					You can only RELEASE once, up to the original
					DEFERRED amount.
					Minor digits formatted to 2 decimal places where
					appropriate.
					e.g. 5.10 or 3.29. Values such as 3.235 will be rejected.
					Minimum for no minor unit currencies like JPY is 1.
					Amounts must be in the UK currency format. The period
					must be used to indicate the decimal place. The comma
					must only be used to separate groups of thousands.

A2. Response to your RELEASE POST

This is the plain text response part of the POST sent in A1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				MALFORMED	give more information about the problem.
				INVALID	OK = Process executed without error.
				ERROR	
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
					Status message.
					Always check StatusDetail if the Status is not OK

Appendix B: Aborting a Deferred/RepeatDeferred

B1. You submit your ABORT POST

This is performed via a HTTPS POST request, sent to the Abort URL service abort.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
ТхТуре	Yes	Aa	15 chars	ABORT	The value should be in UPPERCASE.
Vendor	Yes	Aa 0-9	15 chars		Used to authenticate your site. This should contain the
					Sage Pay Vendor Name supplied by Sage Pay when
					your account was created.
VendorTxCode	Yes	Aa 0-9 {} .	40 chars		The unique VendorTxCode submitted by your system
		_ [-			when the DEFERRED transaction was registered.
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The VPSTxId returned to you when the DEFERRED
					transaction was registered.
SecurityKey	Yes	Aa 0-9	10 chars		The SecurityKey returned to you when the
					DEFERRED transaction was registered.
TxAuthNo	Yes	0-9	10 chars		The TxAuthNo returned to you when the DEFERRED
					transaction was authorised.

B2. Response to your ABORT POST

This is the plain text response part of the POST sent in B1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				MALFORMED	give more information about the problem.
				INVALID	OK = Process executed without error.
				ERROR	
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
					Status message.
					Always check StatusDetail if the Status is not OK

Appendix C: Refunding a transaction

C1. You submit your REFUND POST

This is performed via a HTTPS POST request, sent to the Refund URL service refund.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
ТхТуре	Yes	Aa	15 chars	REFUND	The value should be in UPPERCASE.
Vendor	Yes	Aa 0-9	15 chars		Used to authenticate your site. This should contain the
					Sage Pay Vendor Name supplied by Sage Pay when
					your account was created.
VendorTxCode	Yes	Aa 0-9 {} .	40 chars		This should be your own reference code to the
		_ (=			transaction. You should provide a completely unique
					VendorTxCode for each transaction.
Amount	Yes	0-9 . ,		0.01 to 100,000.00	The amount to Refund. You can make multiple refunds
					against a single transaction but the total value of all
					refunds CANNOT exceed the amount of the original
					transaction.
					Minor digits formatted to 2 decimal places where
					appropriate.
					e.g. 5.10 or 3.29. Values such as 3.235 will be rejected.
					Minimum for no minor unit currencies like JPY is 1.
					Amounts must be in the UK currency format. The period
					must be used to indicate the decimal place. The comma
		SOUND CONTRACTOR			must only be used to separate groups of thousands.
Currency	Yes	ISO4217	3 chars	ISO 4217	The currency of the transaction being refunded. This
				Examples: GBP, EUR and USD	must match the original transaction and be supported by
					one of your Sage Pay merchant accounts or the
					transaction will be rejected.

Description	Yes	<html></html>	100 chars	Free text description of goods or services being refunded.
				This will be stored against the transaction for your future
				reference via MySagePay.
RelatedVPSTxId	Yes	Aa 0-9 - {}	38 chars	The VPSTxId returned to you when the transaction which
				requires refunding was registered.
RelatedVendorTxCode	Yes	Aa 0-9 {} .	40 chars	The unique VendorTxCode submitted by your system for
				the transactions which required refunding.
RelatedSecurityKey	Yes	Aa 0-9	10 chars	The SecurityKey returned to you when the transaction
				which requires refunding was registered.
RelatedTxAuthNo	Yes	0-9	10 chars	The TxAuthNo returned to you when the transaction
				which requires refunding was authorised.

C2. Response to your REFUND POST

This is the plain text response part of the POST sent in C1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				MALFORMED	give more information about the problem.
				INVALID	OK = Process executed without error.
				ERROR	
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
		. 1			Status message .
					Always check StatusDetail if the Status is not OK
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The Sage Pay ID to uniquely identify the transaction on
					our system. Only present if the Status is OK
TxAuthNo	Yes	0-9	10 chars		Sage Pay unique Authorisation Code for a successfully
					authorised transaction. Only present if the Status is OK

Appendix D: Repeating a transaction

D1. You submit your REPEAT POST

This is performed via a HTTPS POST request, sent to the Repeat URL service repeat.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
ТхТуре	Yes	Aa	15 chars	REPEAT	The value should be in UPPERCASE.
				REPEATDEFERRED	
Vendor	Yes	Aa 0-9	15 chars		Used to authenticate your site. This should contain the
					Sage Pay Vendor Name supplied by Sage Pay when
					your account was created.
VendorTxCode	Yes	Aa 0-9 {} .	40 chars		This should be your own reference code to the
		_ [-			transaction. Your site should provide a completely
					unique VendorTxCode for each transaction.
Amount	Yes	0-9 . ,		0.01 to 100,000.00	Amount for the transaction containing minor digits
					formatted to 2 decimal places where appropriate.
					e.g. 5.10 or 3.29. Values such as 3.235 will be rejected.
					Minimum for no minor unit currencies like JPY is 1.
					Amounts must be in the UK currency format. The period
					must be used to indicate the decimal place. The comma
					must only be used to separate groups of thousands.
Currency	Yes	ISO4217	3 chars	ISO 4217	The currency the transaction is performed in, irrespective
				Examples: GBP, EUR and USD	of the currency of the original transaction. This must be
					supported by one of your Sage Pay merchant accounts or
					the transaction will be rejected.
Description	Yes	<html></html>	100 chars		Free text description of goods or services being
					purchased. This will be stored against the transaction for
					your future reference via MySagePay.
RelatedVPSTxId	Yes	Aa 0-9 - {}	38 chars		The VPSTxId returned to you when the transaction which
					you're repeating was registered.

RelatedVendorTxCode	Yes	Aa 0-9 {} .	40 chars		The unique VendorTxCode submitted by your system for
					the transactions which you're repeating.
RelatedSecurityKey	Yes	Aa 0-9	10 chars		The SecurityKey returned to you when the transaction
					you're repeating was registered.
RelatedTxAuthNo	Yes	0-9	10 chars		The TxAuthNo returned to you when the transaction
					you're repeating was registered.
CV2	No	0-9	4 chars		The 3 digits on the signature strip of the card, or the extra
					4 digits on the front for American Express Cards
					This field is optional for REPEATs but can be provided if
					you ask the customer to supply it again.
DeliverySurname	Yes	Aa á /\ &	20 chars		Customer delivery details.
		' , 0-9			Delivery information can be supplied again for a REPEAT
DeliveryFirstnames	Yes	Aa á /\ &	20 chars		if a different address is to be used. Otherwise the
		' , 0-9			delivery information from the original transaction will be
DeliveryAddress1	Yes	Aa á /\ &	100 chars		used.
		' , 0-9			
		: + () CR/LF			These fields are optional if none of them are supplied.
DeliveryAddress2	No	Aa á /\ &	100 chars		
		' , 0-9			All mandatory fields must contain a value, apart from the
		: + () CR/LF			DeliveryPostcode. The DeliveryPostcode can be
DeliveryCity	Yes	Aa á /\ &	40 chars		blank for countries that do not have postcodes (e.g.
		' , 0-9			Ireland) but is required in all countries that do have them.
		: + () CR/LF			Providing a blank field when information is required will
DeliveryPostCode	Yes	Aa - 0-9	10 chars		cause an error.
DeliveryCountry	Yes	ISO3166	2 chars	ISO 3166	
				Examples: GB , IE and DE	The DeliveryState becomes mandatory when the
DeliveryState	No	US	2 chars	Examples: AL, MS and NY	DeliveryCountry is set to US.
DeliveryPhone	No	0-9 - Aa + ()	20 chars		
BasketXML	No		20000 chars	See companion document "Direct	A more flexible version of the current basket field which
				Integration and Protocol Guidelines 3.00"	can be used instead of the basket field.
				for the format of the BasketXML field.	If this field is supplied then the Basket field should not be
					supplied.

D2. Response to your REPEAT POST

This is the plain text response part of the POST sent in D1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				NOTAUTHED	give more information about the problem.
				MALFORMED	OK = Process executed without error.
				INVALID	
				ERROR	NOTAUTHED = The Authorisation was not authorised by
					the acquiring bank. No funds will be charged to the card.
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					development.
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
		* I			Status message.
					Always check StatusDetail if the Status is not OK
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The Sage Pay ID to uniquely identify the transaction on
					our system. Only present if the Status is OK

SecurityKey	Yes	Aa 0-9	10 chars		Only present if the Status is OK
TxAuthNo	Yes	0-9	10 chars		Sage Pay unique Authorisation Code for a successfully authorised transaction. Only present if the Status is OK
AVSCV2	No	Aa	50 chars	ALL MATCH	This is the response from AVS and CV2 checks. Provided
				SECURITY CODE MATCH ONLY	for Vendor info and backward compatibility with the
				ADDRESS MATCH ONLY	banks. Rules set up at the Sage Pay server will accept or
				NO DATA MATCHES	reject the transaction based on these values.
				DATA NOT CHECKED	
					More detailed results are split out in the next three fields.
		690			This field is only present if the CV2 is supplied.
AddressResult	No	Aa	20 chars	NOTPROVIDED	The specific result of the cardholder's address numerics
				NOTCHECKED	from the AVS/CV2 checks.
				MATCHED	This field is only present if the CV2 is supplied.
				NOTMATCHED	
PostCodeResult	No	Aa	20 chars	NOTPROVIDED	The specific result of the cardholder's postcode from the
				NOTCHECKED	AVS/CV2 checks.
				MATCHED	This field is only present if the CV2 is supplied.
				NOTMATCHED	
CV2Result	No	Aa	20 chars	NOTPROVIDED	The specific result of the cardholder's CV2 code from the
				NOTCHECKED	AVS/CV2 checks.
				MATCHED	This field is only present if the CV2 is supplied.
				NOTMATCHED	
BankAuthCode	Yes	Aa 0-9	6 chars		The authorisation code returned from the bank. e.g
DeclineCode	Yes	0-9	2 chars		The decline code from the bank. These codes are
					specific to the bank. Please contact them for a description
					of each code. e.g. 00

Appendix E: Voiding a transaction

E1. You submit your VOID POST

This is performed via a HTTPS POST request, sent to the Void URL service void.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with. Default or incorrect value is taken to be 3.00 .
ТхТуре	Yes	Aa	15 chars	VOID	The value should be in UPPERCASE.
Vendor	Yes	Aa 0-9	15 chars		Used to authenticate your site. This should contain the Sage Pay Vendor Name supplied by Sage Pay when your account was created.
VendorTxCode	Yes	Aa 0-9 {} .	40 chars		The unique VendorTxCode submitted by your system when the original transaction you're voiding was registered.
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The VPSTxId returned to you when the original transaction you're voiding was registered.
SecurityKey	Yes	Aa 0-9	10 chars		The SecurityKey returned to you when the original transaction you're voiding was registered.
TxAuthNo	Yes	0-9	10 chars		The TxAuthNo returned to you when the original transaction you're voiding was authorised.

E2. Response to your VOID POST

This is the plain text response part of the POST sent in E1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				MALFORMED	give more information about the problem.
				INVALID	OK = Process executed without error.
				ERROR	
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					·
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
		. :			Status message.
					Always check StatusDetail if the Status is not OK

Appendix F: Manual Payment transaction

F1. You submit your MANUAL POST

This is performed via a HTTPS POST request, sent to the Manual URL service manualpayment.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
ТхТуре	Yes	Aa	15 chars	MANUAL	The value should be in UPPERCASE.
Vendor	Yes	Aa 0-9	15 chars		Used to authenticate your site. This should contain the
					Sage Pay Vendor Name supplied by Sage Pay when
					your account was created.
VendorTxCode	Yes	Aa 0-9 {} .	40 chars		This should be your own reference code to the
					transaction. Your site should provide a completely
					unique VendorTxCode for each transaction.
Amount	Yes	0-9 . ,		0.01 to 100,000.00	Amount for the transaction containing minor digits
					formatted to 2 decimal places where appropriate.
					e.g. 5.10 or 3.29. Values such as 3.235 will be rejected.
					Minimum for no minor unit currencies like JPY is 1.
					Amounts must be in the UK currency format. The period
					must be used to indicate the decimal place. The comma
		200000000000000000000000000000000000000			must only be used to separate groups of thousands.
Currency	Yes	ISO4217	3 chars	ISO 4217	The currency the transaction is performed in. This must
				Examples: GBP, EUR and USD	be supported by one of your Sage Pay merchant
					accounts or the transaction will be rejected.
Description	Yes	<html></html>	100 chars		Free text description of goods or services being
					purchased. This will be stored against the transaction for
					your future reference via MySagePay.
CardHolder	Yes	Aa á /\ & 	50 chars		This should be the name displayed on the card.
CardNumber	Yes	0-9	20 chars		The full card number is required.

ExpiryDate	Yes	0-9	4 chars		The expiry date of the card in the format MMYY
CV2	No	0-9	4 chars		The extra security 3 digits on the signature strip of the
					card, or the extra 4 digits on the front for American
					Express Cards
					If AVS/CV2 is ON for your account this field becomes
					compulsory.
CardType	Yes	Aa	15 chars	VISA	VISA is Visa
				MC	MC is MasterCard
				MCDEBIT	MCDEBIT is Debit MasterCard
				DELTA	DELTA is Visa Debit
				MAESTRO	MAESTRO is Domestic and International issued Maestro
				UKE	UKE is Visa Electron
				AMEX	AMEX is American Express
				DC	DC is Diners Club International and Discover
				JCB	JCB is Japan Credit Bureau
AuthCode	No	Aa 0-9	15 chars		The manual Authorisation Code obtained from your
					acquirer.
					This field is optional since Auth Codes may not be
					required for transactions below the floor limit on your
					account. Check with your acquirer.
BillingSurname	No	Aa á /\ &	20 chars		Customer billing details.
-					All mandatory fields are optional when performing a
BillingFirstnames	No	Aa á /\ &	20 chars		MANUAL transaction.
3					
BillingAddress1	No	Aa á /\ &	100 chars		
DIIIIIIgnaareeer	140	' , 0-9	100 011013		
		: + () CR/LF			
BillingAddress2	No	Aa á /\ &	100 chars		
BIIIIIIgAddressz	NO	' , 0-9	100 chars		
		: + () CR/LF			
Dillia adi	NI-	Aa á /\ &	40 -1-		
BillingCity	No	' , 0-9	40 chars		
		: + () CR/LF			
		· · · CR/LF			

BillingPostCode	No	Aa - 0-9	10 chars		
BillingCountry	No	ISO3166	2 chars	ISO 3166	
				Examples: GB , IE and DE	
BillingState	No	US	2 chars	Examples: AL, MS and NY	
BillingPhone	No	0-9 - Aa +	20 chars		
DeliverySurname	No	Aa á /\ & '	20 chars		Customer billing details. All mandatory fields are optional when performing a
DeliveryFirstnames	No	Aa á /\ & '	20 chars		MANUAL transaction.
DeliveryAddress1	No	Aa á /\ & ' , 0-9 : + () CR/LF	100 chars		
DeliveryAddress2	No	Aa á /\ & ' , 0-9 : + () CR/LF	100 chars		
DeliveryCity	No	Aa á /\ & ' , 0-9 : + () CR/LF	40 chars		
DeliveryPostCode	No	Aa - 0-9	10 chars		
DeliveryCountry	No	ISO3166	2 chars	ISO 3166	
				Examples: GB , IE and DE	
DeliveryState	No	US	2 chars	Examples: AL, MS and NY	
DeliveryPhone	No	0-9 - Aa +	20 chars		
CustomerEMail	No	RFC532N	255 chars	Examples: me@mail1.com:me@mail2.com	The customers email address.
					If you wish to use multiple email addresses, you should
					add them using the : (colon) character as a separator.
					The current version of the Shared Protocol does not send
					confirmation emails to the customer. This field is
					provided for your records only.

Basket	No	<html></html>	7500 chars	See companion document "Direct	You can use this field to supply details of the customer's
				Integration and Protocol Guidelines 3.00"	order. This information will be displayed to you in "My
				for the format of the Basket field.	Sage Pay".
					If this field is supplied then the BasketXML field should
					not be supplied.
ClientIPAddress	No	0-9	15 chars		The IP address of the client connecting to your server
					making the payment.
					This should be a full IP address which you can obtain
					from your server scripts. We will attempt to Geolocate
					the IP address in your reports and fraud screening.
AccountType	No	Aa	1 char	E (default)	This optional flag is used to tell the Sage Pay gateway
				M	which merchant account to use. If omitted, the system
				С	will use E, then M, then C by default.
					E = Use the e-commerce merchant account (default).
					M = Use the mail order/telephone order account (if
					present).
					C = Use the continuous authority merchant account (if
					present).
BasketXML	No		20000 chars	See companion document "Direct	A more flexible version of the current basket field which
				Integration and Protocol Guidelines 3.00"	can be used instead of the basket field.
				for the format of the BasketXML field.	If this field is supplied then the Basket field should not be
					supplied.
CustomerXML	No		2000 chars	See companion document "Direct	This can be used to supply information on the customer
				Integration and Protocol Guidelines 3.00"	for purposes such as fraud screening.
				for the format of the CustomerXML field.	
SurchargeXML	No		800 chars	See companion document "Direct	Use this field to override current surcharge settings in "My
				Integration and Protocol Guidelines 3.00"	Sage Pay" for the current transaction. Percentage and
				for the format of the SurchargeXML field.	fixed amount surcharges can be set for different payment
					types.
VendorData	No	Aa 0-9	200 chars		Use this field to pass any data you wish to be displayed
					against the transaction in "My Sage Pay".

ReferrerID	No	Aa á /\ & ' , 0-9 : + () CR/LF	40 char	This can be used to send the unique reference for the Partner that referred the Vendor to Sage Pay.
Website	No	Aa á // & ' , 0-9 : + () CR/LF	100 chars	Reference to the website this transaction came from. This field is useful if transactions can originate from more than one website. Supplying this information will enable reporting to be performed by website.

F2. Response to your MANUAL POST

This is the plain text response part of the POST sent in F1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				MALFORMED	give more information about the problem.
				INVALID	OK = Process executed without error.
				ERROR	
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
					Status message .
					Always check StatusDetail if the Status is not OK
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The Sage Pay ID to uniquely identify the transaction on
					our system. Only present if the Status is OK
SecurityKey	Yes	Aa 0-9	10 chars		Only present if the Status is OK
TxAuthNo	Yes	0-9	10 chars		Only present if the Status is OK

Appendix G: Direct Refund transaction

G1. You submit your DIRECTREFUND POST

This is performed via a HTTPS POST request, sent to the Direct Refund URL service directrefund.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

rotocol you are integrating with. s taken to be 3.00 . PERCASE. site. This should contain the upplied by Sage Pay when
PERCASE. site. This should contain the
site. This should contain the
upplied by Sage Pay when
eference code to the
rovide a completely unique
ransaction.
containing minor digits
ces where appropriate.
such as 3.235 will be rejected.
currencies like JPY is 1.
Currency format. The period
ne decimal place. The comma
rate groups of thousands.
on is performed in. This must
ur Sage Pay merchant
n will be rejected.
ods or services being refunded.
the transaction for your future
isplayed on the card.
uired.
l in the format MMYY

CardType	Yes	Aa	15 chars	VISA	VISA is Visa
Cardrype	163	fallaced	13 Chars	MC	MC is MasterCard
				MCDEBIT	MCDEBIT is Debit MasterCard
				DELTA	DELTA is Visa Debit
				MAESTRO	MAESTRO is Domestic and International issued Maestro
				UKE	UKE is Visa Electron
				AMEX	AMEX is American Express
				DC	DC is Diners Club International and Discover
				JCB	JCB is Japan Credit Bureau
AccountType	No	Aa	1 char	E (default)	This optional flag is used to tell the Sage Pay gateway
				M	which merchant account to use. If omitted, the system
				С	will use E, then M, then C by default.
					E = Use the e-commerce merchant account (default).
					M = Use the mail order/telephone order account (if
					present).
					F. 555
					C = Use the continuous authority merchant account (if
					present).

G2. Response to your DIRECTREFUND POST

This is the plain text response part of the POST sent in G1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				MALFORMED	give more information about the problem.
				INVALID	OK = Process executed without error.
				ERROR	
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
					Status message.
					Always check StatusDetail if the Status is not OK
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The Sage Pay ID to uniquely identify the transaction on
					our system. Only present if the Status is OK
SecurityKey	Yes	Aa 0-9	10 chars		Only present if the Status is OK
TxAuthNo	Yes	0-9	10 chars		Only present if the Status is OK

Appendix H: Authorising an Authenticated/Registered

H1. You submit your AUTHORISE POST

This is performed via a HTTPS POST request, sent to the Authorise URL service cancel.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00.
ТхТуре	Yes	Aa	15 chars	AUTHORISE	The value should be in UPPERCASE.
Vendor	Yes	Aa 0-9	15 chars		Used to authenticate your site. This should contain the Sage Pay Vendor Name supplied by Sage Pay when your account was created.
VendorTxCode	Yes	Aa 0-9 {} . 	40 chars		This should be your own reference code to the transaction. You should provide a completely unique VendorTxCode for each transaction.
Amount	Yes	0-9 . ,		0.01 to 100,000.00	The amount to Authorise. You can make multiple authorisations against a single AUTHENTICATE but the total value of all authorisations CANNOT exceed 115% of the amount of the original transaction. Minor digits formatted to 2 decimal places where appropriate. e.g. 5.10 or 3.29. Values such as 3.235 will be rejected. Minimum for no minor unit currencies like JPY is 1. Amounts must be in the UK currency format. The period must be used to indicate the decimal place. The comma must only be used to separate groups of thousands.
Description	Yes	<html></html>	100 chars		Free text description of goods or services being authorised. This will be stored against the transaction for your future reference via MySagePay.
RelatedVPSTxId	Yes	Aa 0-9 - {}	38 chars		The VPSTxId of the AUTHENTICATE transaction which requires authorising.

RelatedVendorTxCode	Yes	Aa 0-9 {} .	40 chars		The VendorTxCode submitted by your system for the AUTHENTICATE transaction which requires authorising.
RelatedSecurityKey	Yes	Aa 0-9	10 chars		The SecurityKey of the AUTHENTICATE transaction which requires authorising.
RelatedTxAuthNo	Yes	0-9	10 chars		The TxAuthNo of the AUTHENTICATE transaction which requires authorising.
ApplyAVSCV2	No	0-9	Flag	0 (default) 1 2 3	Using this flag you can fine tune the AVS/CV2 checks and rule set you've defined at a transaction level. This is useful in circumstances where direct and trusted customer contact has been established and you wish to override the default security checks. 0 = If AVS/CV2 enabled then check them. If rules apply, use rules (default) 1 = Force AVS/CV2 checks even if not enabled for the account. If rules apply, use rules. 2 = Force NO AVS/CV2 checks even if enabled on account. 3 = Force AVS/CV2 checks even if not enabled for the account but DON'T apply any rules.
					This field is ignored for PAYPAL transactions.

H2. Response to your AUTHORISE POST

This is the plain text response part of the POST sent in H1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				NOTAUTHED	give more information about the problem.
				MALFORMED	OK = Process executed without error.
				INVALID	
				ERROR	NOTAUTHED = The Authorisation was not authorised by
					the acquiring bank. No funds will be charged to the card.
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
		. :			Status message.
					Always check StatusDetail if the Status is not OK
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The Sage Pay ID to uniquely identify the transaction on
					our system. Only present if the Status is OK

SecurityKey	Yes	Aa 0-9	10 chars		Only present if the Status is OK
TxAuthNo	Yes	0-9	10 chars		Sage Pay unique Authorisation Code for a successfully authorised transaction. Only present if the Status is OK
AVSCV2	No	Aa	50 chars	ALL MATCH SECURITY CODE MATCH ONLY ADDRESS MATCH ONLY NO DATA MATCHES DATA NOT CHECKED	This is the response from AVS and CV2 checks. Provided for Vendor info and backward compatibility with the banks. Rules set up at the Sage Pay server will accept or reject the transaction based on these values.
AddressResult	No	Aa	20 chars	NOTPROVIDED NOTCHECKED MATCHED NOTMATCHED	More detailed results are split out in the next three fields. The specific result of the cardholder's address numerics from the AVS/CV2 checks.
PostCodeResult	No	Aa	20 chars	NOTPROVIDED NOTCHECKED MATCHED NOTMATCHED	The specific result of the cardholder's postcode from the AVS/CV2 checks.
CV2Result	No	Aa	20 chars	NOTPROVIDED NOTCHECKED MATCHED NOTMATCHED	The specific result of the cardholder's CV2 code from the AVS/CV2 checks.
BankAuthCode	Yes	Aa 0-9	6 chars		The authorisation code returned from the bank. e.g
DeclineCode	Yes	0-9	2 chars		The decline code from the bank. These codes are specific to the bank. Please contact them for a description of each code. e.g. 00

Appendix I: Cancelling an Authenticated/Registered

I1. You submit your CANCEL POST

This is performed via a HTTPS POST request, sent to the Cancel URL service cancel.vsp. The details should be URL encoded Name=Value fields separated by '&' characters.

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with.
					Default or incorrect value is taken to be 3.00 .
TxType	Yes	Aa	15 chars	CANCEL	The value should be in UPPERCASE.
Vendor	Yes	Aa 0-9	15 chars		Used to authenticate your site. This should contain the
					Sage Pay Vendor Name supplied by Sage Pay when
					your account was created.
VendorTxCode	Yes	Aa 0-9 {} .	40 chars		The VendorTxCode submitted by your system for the
		_ =			AUTHENTICATE transaction which requires cancelling.
VPSTxId	Yes	Aa 0-9 - {}	38 chars		The VPSTxId of the AUTHENTICATE transaction which
					requires cancelling.
SecurityKey	Yes	Aa 0-9	10 chars		The SecurityKey of the AUTHENTICATE transaction
					which requires cancelling.

I2. Response to your CANCEL POST

This is the plain text response part of the POST sent in I1. Encoding will be as Name=Value fields separated by carriage return and linefeeds (CRLF).

Name	Mandatory	Format	Max Length	Allowed Values	Description
VPSProtocol	Yes	0-9 .	4 chars	3.00	This is the version of the protocol you are integrating with
					Default or incorrect value is taken to be 3.00 .
Status	Yes	Aa	15 chars	ок	If the Status is not OK , the StatusDetail field will
				MALFORMED	give more information about the problem.
				INVALID	OK = Process executed without error.
				ERROR	
					MALFORMED = Input message was missing fields or
					badly formatted – normally will only occur during
					development.
					as respiration
					INVALID = Transaction was not registered because
					although the POST format was valid, some information
					supplied was invalid. E.g. incorrect vendor name or
					currency.
					currency.
					ERROR = A problem occurred at Sage Pay which
					prevented transaction registration.
					Please notify Sage Pay if a Status of ERROR is seen,
					together with your Vendor, VendorTxCode and the
					StatusDetail.
StatusDetail	Yes	Aa 0-9 . ()	255 chars		Human-readable text providing extra detail for the
		. 1			Status message .
					Always check StatusDetail if the Status is not OK

4.0 URLs

The table below shows the complete set of web addresses (URLs) to which you send the messages detailed above.

Transaction Type	Environment	URL
RELEASE	TEST	https://test.sagepay.com/gateway/service/release.vsp
RELEASE	LIVE	https://live.sagepay.com/gateway/service/release.vsp
ABORT	TEST	https://test.sagepay.com/gateway/service/abort.vsp
ABORT	LIVE	https://live.sagepay.com/gateway/service/abort.vsp
REFUND	TEST	https://test.sagepay.com/gateway/service/refund.vsp
REFUND	LIVE	https://live.sagepay.com/gateway/service/refund.vsp
REPEAT / REPEATDEFERRED	TEST	https://test.sagepay.com/gateway/service/repeat.vsp
REPEAT / REPEATDEFERRED	LIVE	https://live.sagepay.com/gateway/service/repeat.vsp
VOID	TEST	https://test.sagepay.com/gateway/service/void.vsp
VOID	LIVE	https://live.sagepay.com/gateway/service/void.vsp
MANUAL	TEST	https://test.sagepay.com/gateway/service/manualpayment.vsp
MANUAL	LIVE	https://live.sagepay.com/gateway/service/manualpayment.vsp
DIRECTREFUND	TEST	https://test.sagepay.com/gateway/service/directrefund.vsp
DIRECTREFUND	LIVE	https://live.sagepay.com/gateway/service/directrefund.vsp
AUTHORIOF	TEOT	
AUTHORISE	TEST	https://test.sagepay.com/gateway/service/authorise.vsp
AUTHORISE	LIVE	https://live.sagepay.com/gateway/service/authorise.vsp
CANCEL	TEST	https://test.sagepay.com/gateway/service/cancel.vsp
CANCEL	LIVE	https://live.sagepay.com/gateway/service/cancel.vsp