

KOSTAS NIKOU

IT Technician/System Engineer & Junior Wordpress Web Developer

DETAILS

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Limassol
Cyprus

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LINKS

<https://costasnicou.com>

www.linkedin.com/in/cnicou

SKILLS

Linux System Administration

HTML5, CSS3, JAVASCRIPT

Wordpress Web Development

GIT, GITHUB

Ability to Work Under Pressure

Ability to Work in a Team

Technical Support

Communication Skills

PROFILE

As an enthusiastic researcher and hands on learner during the last years, I have gained valuable experiences through studies and professional encounters. With an immense drive for success I am determined to build a great track record that will benefit any collaboration career path and organization.

EMPLOYMENT HISTORY

IT Technician / Junior Systems Engineer,
Noteris Services Ltd

Limassol

Aug 2023 — Present

- Serve as the first contact with company users who need technical assistance via the phone, email or ticketing system.
- Troubleshoot, diagnose, and resolve technical hardware and/or software issues
- Provide quick resolution and excellent customer service
- Redirect unresolved issues to the next level of support personnel
- On boarding and off boarding of users
- Microsoft 365 & Exchange Online Administration (User Creation, Mailbox conversion, Email Delegation)

NOC Analyst, Equiti

Limassol

Nov 2022 — Mar 2023

- Incident handling, escalation, reporting, tracking issues, troubleshooting problems
- Network support for internal security investigation
- Equiti Global Network Monitoring
- Cloud infrastructure deployment AWS, Azure, Microsoft Office 365.

IT Support Engineer, Primetel

Limassol

Sep 2021 — Sep 2022

Responsible for the installation, operation and maintenance of computer systems by providing key system and network administration. Troubleshooting and diagnosing of hardware and software issues over a remote connection or either in person

LANGUAGES

Greek

English

HOBBIES

Listening and Writing Rap
Music, Reading Personal
Development Books, Web
Development

Junior Wordpress Web Developer, Convertico
Media

Limassol

Feb 2020 — Jul 2020

- Implementation of UX - UI Design guides into responsive websites
- Atomic design architecture workflow
- Use of Semantic HTML for best SEO practises
- Converting static websites into dynamic webpages based on WordPress theme development core and PHP
- Integration of javascript and JQuery plugins according to project needs

EDUCATION

BSc Hons Computing, Edinburgh Napier
University

Edinburgh

2016 — 2020

Modules: (Cisco CCNA Routing and Switching, Linux Network services (Centos - Red Hat), Vyatta Firewall. Bash scripting, IT Service Management ITIL, Information Systems Project Management (PRINCE2), PHP, JQuery, MySQL, Python, Advanced Web Technologies with Python Flask

Information Technology Diploma, Cyprus
College

2013 — 2015

Modules: Windows Server Administration, Hardware and software troubleshooting

CCNA Discovery networking for home and small businesses.
Introduction to Cybersecurity,

COURSES

AZ-104 Microsoft Azure Administrator,
Udemy

May 2025 — May 2025

AZ-900 Microsoft Azure Fundamentals,
Microsoft

Apr 2025 — Apr 2025

Linux Red Hat Certified System Administrator
(RHCSA) RHEL 9, Red Hat

Apr 2024

HTML and CSS in Depth, Meta, Coursera

Oct 2022 — Oct 2022

Programming with Javascript, Meta, Coursera

Nov 2022 — Nov 2022

PROJECTS

Personal Wordpress Website (www.costasnicou.com)

Jul 2024 — Present

- Designed and developed a fully responsive personal website and blog to showcase my professional portfolio and share blog articles.
- Built custom front-end interface using HTML, CSS, and JavaScript for optimized performance and user experience.
- Integrated with a WordPress backend to manage dynamic content, including custom post types, blog categories, and page templates.
- Implemented SEO best practices, Google Analytics tracking, and social sharing features to increase online visibility.
- Maintained and updated website regularly, adding new content and improving design based on user feedback and evolving web standards.
- Managed plugin integration and site maintenance, including backups and updates

Raspberry Pi LAMP Server Configuration

- Installation of Linux Ubuntu Server edition on Raspberry PI
- Configured a Linux, Apache, MySQL, and PHP (LAMP) server, setting up a reliable web hosting environment.
- Router Port forwarding of port 80,443
- Development of an automated bash script that install LAMP server and deploys a wordpress website based on user's input
- Managed security configurations, including SSH access and firewalls, to ensure the safety and integrity of the hosted website.