

CRIZELLE JOY BANANIA TERRADO

4266-P Diam St. Gen.T De Leon Valenzuela City
09363651591
terradoerizelle@gmail.com



OBJECTIVE

To work as an airport passenger service agent and perform multiple activities related to passenger service and to develop interpersonal communication skills

EDUCATION:

TERTIARY

2013 - 2017

STI COLLEGE CALOOCAN

Bachelor of Science in Tourism Management

2009 – 2013

GENERAL TIBURCIO NATIONAL HIGHSCHOOL
Gen.T De Leon, Valenzuela City

EXPERIENCE:

March 2014 – May 2014

A.J. Henson Travel

Travel Agent (400 hrs)

December 2016 – March 2017

MacroAsia Airport Services Corp.

G.S.E Dept. (300 hrs)
Lost Luggage (100 hrs)

SKILLS:

- Passion for customer service with relevant experience
- Computer Literate
- Well-organized, with great time management skills
- Leadership Skills
- Excellent interpersonal and communication skills

CHARACTER REFERENCES:

Ms. Tiffany Chua

Ms. Ana Aurea Santiago

Ms. Mary Grace Togueno

BSTM Professor

BSTM Professor

Admin Assistant

09055452653

09173036713

09175811383

STI College Caloocan

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MacroAsia Airport Services corp.