

## **Ma. Jessica R. Ibanez**

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0975-375-3451

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### **OBJECTIVE:**

I am looking for a position as a technical support in the organization where I can adapt at resolving complex network issues. Critical thinker who addresses support issues quickly and who consistently exceeds performance standards. Level-headed and calm in stressful situation with well developed people skills.

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### **EDUCATION:**

#### **TERTIARY**

2013 - 2017

**STI College Caloocan**

**Bachelor of Science in Information Technology**

Degree/Diploma

#### **SECONDARY**

2009 – 2013

**LAWANG BATO NATIONAL HIGH SCHOOL**

High School Diploma

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### **TECHNICAL SKILLS:**

- Good Communication Skills
- Hardworking
- Organize
- Oriented in Microsoft Office Applications such as:
  - Microsoft Office Word
  - Microsoft Office Access
  - Microsoft Office PowerPoint
- Basic HTML, (CSS) programming

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### **CHARACTER REFERENCES:**

ANTOLINO RAMIREZ  
SKY CABLE CORPORATION  
Maintenance  
09074046233