

Ginefer M. Bimeda

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OBJECTIVE

To work in an organization to ensure customer satisfaction by achieving delivery of service quality norms through interaction with clients, prompt handling of guest requests, and complaint resolution.

EDUCATIONAL BACKGROUND

TERTIARY

2013-Present

STI COLLEGE CALOOCAN

Bachelor of Science in Hotel Restaurant Management

SECONDARY

2009-2013

MALINTA NATIONAL HIGH SCHOOL

SKILLS AND ABILITIES

- Communication skills
- Cooking skills
- Food and Beverages
- Familiar in MS Word, Excel, Power point, Photoshop
- Housekeeping skills
- Property Management System skills
- Event Management skills
- Sales & Marketing Skills

SEMINAR / ON THE JOB TRAINING

March 12, 2014	Holiday Inn Seminar, Pampanga
April 13 - May 22, 2015	Hotel Kimberly, Manila
March 11 2016	Hotel Property Management System
May 12 - June 20, 2016	Pearl Garden Hotel, Manila
July 31, 2016	NCIII Event Management
November 14 – January 14, 2017	Golden Phoenix Hotel Manila

CHARACTER REFERENCES

Ms. Ana Aurea Santiago
HRM Adviser/Professor
STI Caloocan
09173036713

Ms. Tiffany Chua
HRM Professor
STI Caloocan
091766923