**Database Changes**

**UAD – 19**

1. Create auto\_live\_agents table with adding below columns
   1. id – INT(10)
   2. agent\_id – INT(5)
   3. campaign\_id – INT (5)
   4. active\_status ENUM(‘LOGIN’,‘READY’, ‘ClOSER, ‘INCALL’, ‘DONE’)
   5. agent\_session ENUM(‘0’, ‘1’)
      * 0 indicate session value stop
      * 1 indicate session value start
   6. created\_datetime - DATETIME
   7. updated\_datetime - DATETIME
2. Update Campaign table with adding below columns
   1. auto\_dail - ENUM (‘0’, ‘1’)
      * 0 indicate auto dial value no
      * 1 indicate auto dial value yes
   2. auto\_abandoned\_rate – FLOAT
   3. auto\_time\_threshold\_one – INT(2)
   4. auto\_recorded\_msg\_one – VARCHAR(255)
   5. auto\_time\_threshold\_two - INT(2)
   6. auto\_recorded\_msg\_two - VARCHAR(255)
   7. auto\_hopper\_level – INT(5)
   8. auto\_hopper\_multiplier - FLOAT
   9. auto\_dial\_timeout – INT(2)
   10. auto\_dial\_level – INT(3)
3. Create auto\_live\_agents\_logs table with adding below columns
   1. id – INT(10)
   2. agent\_id – INT(10)
   3. campaign\_id – INT(5)
   4. session\_status ENUM(‘start’,’stop’)
   5. status\_change\_by ENUM(‘system’,’agent’)
   6. created\_datetime - DATETIME