RONNIE ROSAL

ASSOCIATE SOFTWARE ENGINEER | WEB DEVELOPER

PROFILE

I'm passionate about software engineering and web development. With a background in both roles, I am driven to create innovative and user-centric solutions that make a real impact.

CONTACT

📍 **Block 4 Lot 30, Bria Homes 1940, Binangonan, Rizal**

✉️ **rosalronnie@gmail.com**

📞 **09770333999**

TECHNICAL SKILLS

- Salesforce
- PHP
- Laravel
- JavaScript
- Java
- HTML/CSS
- Android Studio (App Developer)
- C++/C#

WORK EXPERIENCES

Remote Connection Office

Web Developer| Aug 2023 -Oct 2023

- Design, develop, and maintain web applications and websites using PHP Laravel for backend development and Tailwind CSS for front-end styling.
- Build and maintain RESTful APIs for communication between the front-end and back-end components.

Universal Storefront Services Corporation (USSC)

Associate Software Engineer | Apr 2022 - Aug 2023

- Collaborate with cross-functional teams to design, develop, and maintain web applications, utilizing PHP and Node.js..
- Work on both front-end and back-end components of web applications, creating user interfaces and implementing server-side logic

Accenture

Associate Software Engineer | May 2021 - Dec 2021

- Design, develop and implement custom Salesforce solutions to meet the organization's specific requirements, including custom objects, fields, workflows, processes, and automation.
- Write and maintain Apex code (similar to Java) and Visualforce pages to create custom business logic and user interfaces.

IntouchCX

Customer Experience Associate | Sep 2016 - May 2021

- Respond promptly to customer inquiries via email (Zendesk) or chat (Twilio)
- Handle and resolve customer complaints or concerns in a courteous and professional manner.

Tech Mahindra

Customer Service Representative | Oct 2014 - Sep 2016

- Address customer inquiries, concerns, and complaints, with the goal of resolving issues to the customer's satisfaction.

EDUCATION

College of Saint John Paul II Art and Sciences

Bachelor of Science in Computer Science| 2017-2021