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HEALTHCARE VS. FINANCE "THROWDOWN" 2019

Interesting Links

HL7 FHIR:

https://www.hl7.org/fhir/http.html

Patient Centered Care:

https://catalyst.nejm.org/what-is-patient-centered-care/

Consumer Centeric Approach to Retail Banking:

https://www.mckinsey.com/industries/financial-services/our-insights/a-

consumer-centric-approach-to-retail-banking-sales

https://www.carinalliance.com/

https://www.carinalliance.com/our-work/consumer-id-authentication/

https://healthcare.mckinsey.com/measuring-patient-experience-lessons-other-

<u>industries</u>

https://www.huffpost.com/entry/the-changing-landscape-of-customer-

experience-cx-in_b_5a1f0b59e4b039242f8c8140

https://www.liferay.com/resources/l/digital-customer-experience

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