# Courtney G. Ives

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#### Skills $\Diamond$

Graphic design, web site design MS Office, Adobe Creative Suite Mac & Windows diagnostics HTML, CSS, Python, Javascript Customer service, tech support Effective communication German, Spanish, ASL Phonetic transcription, IPA Caption writing, translation Writing, editing, linguistics Film production and editing Autism and special needs Adaptable, detail-oriented Driven, independent, focused

## Education

# 2011 · Hampshire College Bachelor of Liberal Arts

Computing Concepts; Web Design; Cog. Psych.; Theory of Language

#### **Senior Thesis:**

Transcribed, translated, captioned the German film, *Vaya Con Dios*, and researched translation loss

# 2015 • UW-River Falls Communicative Disorders Post-baccalaureate

Anat. & Phys.; Audiology; Aural Rehab.; Statistics; Conceptual Physics

June, 2015

### Work & Volunteer Experience

**Developmental Trainee** | 2013 - 2014

Fraser Autism Services, Minneapolis, Minnesota

- Working with one child with Autism and built trust
- Positively reinforcing good play and social behaviors
- · Scoring child's accomplishments toward behavioral goals

#### Speech Pathology Volunteer | 2013 - 2014

Saint Paul Public Schools, Focus Beyond

Tracie Payne SLP & Deanna Morrow SLP | 651-744-1981

- Programming augmentative communication devices
- Assisting and observing teens with disabilities
- Technological troubleshooting

Graphic Designer; Social Media Manager | 2011 - 2013 Above the Fold Marketing, Burlington, Vermont, and online Barbara Dozetos, company owner | 802-382-0040

- Designing graphic media for clients; designing web sites
- Providing social media content for clients' social media feeds, including Twitter, Facebook, and Google+

#### Special Needs Program Leader | 2011, 2012

Northern Star Council BSA, Golden Valley, Minnesota

- Planning and performing monthly visits to 50 group homes and special education programs in the Twin Cities area
- Assisting participants with creative and educational projects

#### Production Assistant | 2011 - 2012

Circle in the Field Media, Hastings, Minnesota

- Scheduling interviews for the documentary
- · Transcribing interviews, assisting on set

#### Technical Assistant | 2009 - 2011

International Language Institute, Northampton, Massachusetts

- Managing staff and lab computers, computer diagnostics
- Tech support and staff education

#### Bank Teller | 2009

TD Banknorth, Amherst, Massachusetts

- Executing financial transactions; rapid 10-key entry
- Verifying drawer and vault counts

#### Media Assistant | 2007 - 2011

Hampshire College Media Services, Amherst, Massachusetts

- Screening films; edited filmed Hampshire events; running sound and video for events
- Checking sound and video equipment in and out; helping students choose suitable equipment

Barista & Cashier | 2006 - 2008

Carol's Hungry Mind Café, Middlebury, Vermont