COURTNEY LEE

Email: courtneylee9001@gmail.com

Portfolio: http://courtneyleedesign.com/

Phone: (973)-782-3682

Linked-in: www.linkedin.com/in/courtneylee1321

EDUCATION

The College of New Jersey
Bachelor of Arts: Interactive Multimedia major, Graphic Design minor
GPA: 3.77
Ewing, NJ ~ Expected in 05/2021

WORK HISTORY

User Experience Design Intern ~ Fidelity Investments
Jersey City, NJ ~ 06/2019-08/2019

- Worked alongside another UX intern to complete a UXD project through design thinking.
- Project focused on improving onboarding experiences for associates of differing abilities; we explored how social anxiety effects new associates' ability to ask for help.

RELEVANT PROJECTS

Henry the Helpbot, a virtual assistant designed to promote a smooth onboarding experience for associates of differing abilities.

- Conducted interviews to identify painpoints in onboarding experiences of recent associates
- Researched exisiting onboarding resources and experiences both within the company and at other companies
- Recruited participants for usabillty testing through surveys and conducted usability testing sessions

Payscape, an enterprise platform that manages finance accounts. Goal was to mock-up UI displaying a new feature on platform.

- Feature was to enable the user to open more than one account at once
- Mocked-up account setup page in established design system beginning with 1 account, then expanding to 5 accounts.

PROFESSIONAL DEVELOPMENT

Human Computer Interaction Professional Certificate, Georgia Tech (2020) ~ edX
4 courses ~ In-progress

- Understand the core design principles of HCI such as discoverability and affordances
- Developed working knowlege of pyschological concepts relevant to HCI such as distrubuted cognition and task analysis.

ACTIVITIES

Director of Public Relations for Fall 2020 Hackathon • Kappa Theta Pi
Ewing, NJ ~ 02/2020

- Promoted the first annual fall 2020 hackathon through applying marketing strategies with social media
- Alpha class of co-ed professional fraternity formed on the passion for technology

SKILLS

Sketch	Figma	Adobe XD	User interviews	User research
Agile	Illustrator	Photoshop	HTML	CSS