COURTNEY N. MEYER

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EDUCATION

University of Florida, Hough Graduate School of Business   **December 2020**
Master of Science in Information Systems and Operations Management   Gainesville, Florida
- GPA: 3.83

University of Florida, Warrington College of Business   **December 2019**
Bachelor of Science in Business Administration, Information Systems   Gainesville, Florida
- GPA: 3.92

TECHNICAL SKILLS

Programming Languages: Java, Python, C++, C#, HTML, JavaScript, CSS, SQL
Certifications: MS Technology Associate: Database Fundamentals, Software Development Fundamentals; MS Excel Specialist 2013; CIW: v5 Database Design Specialist, Site Development Associate; Print and Digital Publication using Adobe InDesign CC 2015

PROFESSIONAL EXPERIENCE

American Express   **June 2019 - August 2019**
Software Engineering Intern   Sunrise, Florida
Worked with the Value Generation Team to lead the US and International platforms responsible for inbound customer marketing to uplift and modernize a 20+ year old legacy ecosystem to enable $100M+ in incremental revenue.
- Acted as an Agile SAFe Release Train Engineer for five scrum teams, overseeing 15 features from planning to production.
- Automated a scalable program using Java, TestNG and Selenium WebDriver to create 500 test credit card accounts 11 times faster than the traditional method, resulting in a company-wide adoption.
- Designed an automation road map using Tableau for 3 program increments and created a new production support process to maintain deadlines and solve complications promptly.
- Analyzed and tracked cycle and lead time for 10 features throughout development and testing environments and presented recommendations for improvements, such as increased tech debt and efficient planning, to the department head.

Self-Employed   **November 2014 - August 2016**
Private Tutor   Jupiter, Florida
Mentored K-12 students to develop their reading, writing, science, history, computer science, and mathematics skills.
- Taught students with no previous programming experience and facilitated interactive learning of Java by using Eclipse and Dr. Java to provide students an outlet to practice their skills.
- Developed tailored approaches based on student requirements and personalities resulting in a 15%-30% grade improvement.

LEADERSHIP

Association for Information Systems   **September 2018 – Present**
Vice President of Technology   Gainesville, Florida
Association for Information Systems is a graduate organization focusing on providing personal and professional development.
- Partner with Data Science & Informatics to lead workshops to give members an avenue to learn additional technical skills.
- Guide and collaborate with my team of 6 students to conduct website updates using HTML and CSS resulting in membership increase of 20%.

Florida Blue Key   **May 2018 – May 2019**
Assistant Director of the Technology Division   Gainesville, Florida
Florida Blue Key is the University of Florida's oldest and most distinguished organization focusing on leadership and public service.
- Improved the theme, layout, and content of the website using HTML and Google Apps for Business as well as offering technical support for the computers in the Florida Blue Key office.
- Communicated with a team of 3 students by offering creative solutions to site problems and new ideas to increase site traffic.

PROJECTS

Business Buddies   **September 2015 - April 2016**
Created an online platform for local businesses and clients to interact in a single location. Provided an e-commerce solution for local brick and mortar businesses offering access to their untapped online clients.
- Built a website allowing businesses to register online and clients to search for a business and make appointments with a virtual calendar using HTML, JavaScript, CSS, and C#.
- Designed features including text/email notifications, user registration and login, and error messages for incorrect data.

INVOLVEMENT

Gator Growl, Director of Web Design, Assistant Director of Web Design   **April 2018 – December 2018**
Dance Marathon at the University of Florida, Design & Technology Captain, Emerging Leader   **September 2017- Present**
Chi Omega Sorority, Career and Academic Mentor, Panhellenic Member   **August 2016 – Present**