Courtney Baker | UX Design 🖊️

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Experience 💼

UX DESIGN CONSULTANT

- **Self Employed,** Sept. 2016 – Present
- Working with my clients, I consulted on anything from creating new and innovative solutions in the ideation to evaluating existing products for usability.
- **Clients:** Global Warming for Busy People, Upland Software, IBM, Live Fit Live Travel, Parity One, Integra Training, West Mountain Sign

EVALUATOR, MENTOR

- **Lindamood-Bell Learning Processes,** June 2014 – Nov. 2016
- Working with clients, I evaluated them on thirteen different diagnostic measures to develop a comprehensive learning profile with both quantitative and qualitative data.
- I mentored staff to ensure that our product was being delivered properly and that staff continued to uphold the culture of customer experience.

Education 🎓

UX/UI DESIGN TRAINING

- **UC Berkeley Extension** – Visual Design (June – Aug 2017)
- **Workshops** – Journey Mapping (Oracle), Online UX Summit, Design Thinking (SAP)
- **Cooper Professional Education** – Interaction Design (Grad. Jan '17)
- **Online Courses** – HTML&CSS, Make an Interactive Website, Color Theory, Typography
- **Bloc, Inc.** – UX/UI Design Apprenticeship (Grad. June '16)

EVALUATOR, MENTOR

- **Philosophy**, B.A.
- 2011 – 2013

Toolkit ✏️

User Research, Continua, Personas, Outlining, Scenarios, Site Maps, Post-its, pencils, pens, Sketch, Illustrator, Photoshop, InVision, HTML/CSS, etc.