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COVIDSafe

Australian Department of Health • Health & Fitness

10,865

3+

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REVIEWS

Review Policy

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User reviews



Sam Stainsby

19 May 2020



54

The app seems to be working OK, but with a heavy drain on the battery. The source code has been published once, but is not being updated with subsequent releases. That's simply not good enough! Feedback from the technical community about vulnerabilities and other bugs is being largely ignored. For n

Full Review



Naomi T

21 May 2020



9

You have to play around with the phone settings a lot to make this app function properly, done this many times but it doesn't work most of the time. This would be a nightmare to set up for anyone that isn't tech savvy.



Ben Woodford

19 May 2020



121

This app causes MAJOR connectivity issues between my device and Bluetooth audio devices, such as headphones or speakers. I have seen and spoken to many other people reporting a similar issue; I have attempted to contact support on 3 separate occasions but have yet to receive any response, and the la

Full Review



John Frost

19 May 2020



54

I have tried several times to install the app without success! I am 77 years old with very poor computer/phone skills & U have NOT made it obvious or simple! I just want a simple form to fill out NOT BLOODY RATINGS or other questions about what the app does or what impact it has on what's left of my

Full Review



Romane Takkenberg

12 May 2020



22

Poorly designed, badly implemented Have it on my phone just in case the so-called developers actually get it right, and it works as intended. Great idea, but At least can turn off Bluetooth when having the app running is useless, that is, while I am at home. We need better than a knee-jerk prod

Full Review



David Kaye-Smith

10 May 2020



19

Excellent app ! However, my phone has an annoying habit of constantly turning off the Bluetooth function (with no input from me) . Extremely irritating , but I will try and sort it out. Not sure if anyone else having similar problems ???? Still having problems with my Motorola /

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[Full Review](#)**J R Jackson**

5 May 2020

211



Seems okay. To turn off the constant notification: Settings, Apps, CovidSafe, Notifications. Tap the A to gain control. Set it to the second level. (You can force stop it from here, too, if you want it off to save battery when at home.) To enter your phone number, leave out the initial 0. I don't un

[Full Review](#)**Iain Hunter**

21 May 2020

2



The concept is a good idea in theory. I only turn my wifi on when I leave home so I have not experienced any battery issues with my Galaxy S10 5G device. I don't believe any state or territory has been able to read any data being produced by this app yet, therefore it's difficult to know if the app

[Full Review](#)**Francisco Piragibe**

7 May 2020

64



The use of Bluetooth is disruptive in this version: if you're listening to music using a Bluetooth speaker, for instance, there's a 2 to 5 seconds pause every 30 seconds or so, or, it seems, every time you're in contact with someone using the same app. Very annoying! However, it's understandable for

[Full Review](#)**Matt Muirhead**

6 May 2020

150



Many people don't understand their security settings. Location includes capability to use bluetooth (seeing surround bluetooth devices can be used to determine your location). The app functions are expected. The perma-notification is somewhat annoying but a small price to pay. Having also reviewed t

[Full Review](#)**TheAdventurer24**

19 May 2020

1



I installed this app immediately after seeing the ads that tells me to. It's so sad to see that only a handful number of people have this app installed in their phone and it has been a long time since this app was announced. People are coming up with all sorts of excuses to not installed this app an

[Full Review](#)**Blue Gum**

20 May 2020

1



The app is causing a much faster battery drain on my Samsung A70. It also causes my Bluetooth speaker to constantly drop connections for 30 seconds. This app completely takes over control of Bluetooth preventing me from turning off Bluetooth at night when I am home to save battery. These are things

[Full Review](#)**Joanna James**

27 April 2020

165



I thought this app would use a lot of battery due to Bluetooth, but it uses only 1% per hour, which is very reasonable. I also was concerned that the app would track my location, but it works on Android even with location settings turned off, which is my default (I never have location on). For the v

[Full Review](#)**Colin Forster**

27 April 2020

293



Edit - Found a review that said to turn your wi-fi off and then try and get your pin. It worked. I'll leave my original review below. I bumped up the star rating. Keeps saying my phone number is invalid when I try to get a pin. Tried with and without leading "0" as it has +61 at the start. Not holdi

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27 April 2020



Wouldn't let me register, saying my mobile phone number was invalid. But it definitely works, is an Australian phone number, and I checked it from another phone. Edit: I see lots of other reviews had my problem on day it was launched, then it was fixed, now it is obviously broken again (Monday eveni

[Full Review](#)**Annemarie May**

19 May 2020



Can't fairly assess it yet. Seemed to work OK until I installed Malwarebytes to protect my device from malware attacks. Now the COVIDSafe icon is map of Australia keeps disappearing from top of my screen and is replaced by the Malwarebytes app symbol. If I go into the COVIDSafe app, it reappears and

[Full Review](#)**philip warnes**

5 May 2020



Works well and no real issues running on Mate 9. This is a 3 year old phone, so seems OK on phones that are if this vintage or younger, providing the operating system is kept reasonably up to date. I can't vouch for anything older. I heard that it only works on Android 6 and above. That would mean t

[Full Review](#)**Chris**

16 May 2020



Unsure of value of app until it's required but it's seriously detrimental to Bluetooth connectivity. Can't steadily stream music to my headphones etc, Can't connect my fitbit for exercise, Can't hotspot internet for my tablet. Poor effort really, if it was any other app, no one in their right mind w

[Full Review](#)**John Mountjoy**

21 May 2020



The app worked for 3 weeks on my android phone version 6.01 Then it stopped working. It says it is not active .I have disabled power saving specifically for this app . Bluetooth location and notifications are all working. I tried reinstalling app 3 times to no avail.It seems like the problem started

[Full Review](#)**Howard Ong**

1 May 2020



The app does not track your location. It keeps a log of all the phones you have been near for last 21 days. It does not upload this information unless you give the permission; and you are only asked to do so in the event someone you had contact with is infected. When you uninstall the app, all the d

[Full Review](#)**Martin Budden**

26 April 2020



The app is great and easy to register and it will really help trace who's caught the disease and it will help me if I've been exposed to someone with the disease. BUT the always-on notification in my status bar is super annoying, I don't need to be constantly told that I turned it on because I alrea

[Full Review](#)**Martin Green**

29 April 2020



My phone (Samsung 8) keeps displaying the following notification after installation of the app: "Google assistant for headphones is running in the background". There have been many reports of this on various platforms in Australia. Seems to be because the app keeps Bluetooth turned on, and the phone

[Full Review](#)

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Most of the reviews here seem to be missing the point. This app is NOT a game, information source, coffee machine, etc. It's a tracking app to help stop the spread of covid so I can finally get back to the pub to be the drunk nature intended! But really, the app is fine, until all the data gets leak

[Full Review](#)

Ian McG



5 May 2020



For those complaining & worried read on. 1. 'Android', not the HealthDept/Govt. require location initially to access Bluetooth. Leave it on in the app, just turn off location after you've installed it in your Android settings. 2. Only turn Bluetooth on when you leave your house, otherwise leave it off

[Full Review](#)

Ben Parker



13 May 2020



Trying to do the sensible thing, but Android keeps disabling the permission for "battery optimisation", which stops the app running in the background. It's not much use if it doesn't run or I don't realise the app has closed. How come I know of small start-up companies than can build more complex ph

[Full Review](#)

Andrew Caslick



26 April 2020



It's a great concept. I'd recommend everyone do this. Keep your phone charged and bluetooth on SIMPLE! Those concerned about piracy... . This app doesn't store your bank account details. It doesn't store your exact age. It does store your location, but really would that be an issue? It stores others

[Full Review](#)

Tony Eckert



29 April 2020



My first impression is very positive. One thing I believe needs amending is where it says 'has a health official asked you to upload your data' the first button should have a 'yes' or 'no' answer. If you press 'yes' then it takes you to next permissions page otherwise a 'no' response will tell you t

[Full Review](#)

Paul Calnan



26 April 2020



Works really well, haven't seen a single bat since activating! Jokes aside, the ability to track and trace the virus is a very clever and worthwhile use of technology, this will definitely save lives. I really don't think this app would exploit anyone's privacy considering most people willingly g

[Full Review](#)

Graeme Craig



28 April 2020



Using an android, 22 hours after app going live, cannot get the app to validate my mobile number of some years. I know that this was a problem yesterday. My patience is now wearing very thin after several hours trying. Getting to the stage where I just ditch the app. Useless to me, or the govies, if

[Full Review](#)

Bill Donald



26 April 2020



Average implementation. You can't find it by searching for it by the correct name in the app store! You have to insert a space. The name field should not be one. When finished there is an option to upload data which people may think is required, but it's meant for people that test positive. Just lit

[Full Review](#)

Byron Mulvogue



26 April 2020



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something that doesn't add up. Location services is claimed to be required for Bluetooth, but I had no trouble giving the app Bluetooth access without location services being enabled. Combined with the refusa

[Full Review](#)**Michelle Peart**

26 April 2020



206



So far so good. 4 stars because I would prefer the option of being able to turn off the bluetooth and location permissions whenever I'm not out in public. I have turned Bluetooth off but there is a constant notification telling me it's turned off and I can't clear the notification off the screen. Co

[Full Review](#)**Alley Baba**

3 May 2020



459



I dont leave my house often, so I want to leave Bluetooth off except when I go out. But a constant notification (which can't be cleared) tells me to turn it on, and I have no choice but to to disallow push notifications (which is more complex than simply turning off Bluetooth), and the whole busines

[Full Review](#)**Steve**

4 May 2020



72



No problem with installion on Android 9. However I strongly object to the alert message "COVIDSafe is scanning to keep you safe." This is misleading (it's a tracing tool, not PPE) and may encourage some users to be less cautious than they may be otherwise. I also abhor some messaging out of Canberra

[Full Review](#)**Jon Smith**

10 May 2020



141



My workmate and I both have Oppo Reno Z phones. This App doesn't work on either of our phones. The battery optimisation keeps switching itself off. Turn it back on, and within 10 mins, it has switched off again. App is not active without this on. Happy to install to try and help keep myself and othe

[Full Review](#)**Suzie Gaynor**

27 April 2020



42



Says my number is invalid, and it is Monday night - 24hrs+ since go live ... yet I just phoned my number and it works perfectly... what's the fix please...such a demotivator when the app falls over at the very first step! I've tried - mutie times. That's it. Hopeless. Won't be trying again. Waste of

[Full Review](#)**Greg W**

27 April 2020



96



Great initiative. Just a note to those that don't understand how this works. This app is based on proximity. It does not track or know your location. All it knows is if you've come close to someone with COVID-19. Imagine walking blindly around town but having to raise a flag if you encounter someone

[Full Review](#)**Lincoln Crawley**

27 April 2020



32



I'm sure it's a great app but I cannot complete the registration process. I left it to now in case they had traffic / capacity problems which would have been understandable. The app re-turned an invalid number error message each time I input my mobile number this evening - and I have tried more than

[Full Review](#)**Trae Williams**

2 May 2020



82



Doesn't work without it aving explicit location permissions. the whole point is that it shouldn't

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than throu

[Full Review](#)**Cassandra Nock**

3 May 2020



227



Drains the battery and interferes with other Bluetooth connections (e.g. headphones/speaker constantly cuts in and out as this app scans for other devices). Would be better if this app could be put to sleep manually when not needed, like when at home. I'll give it a bit longer to see if you resolve

[Full Review](#)**Adam Cheng**

5 May 2020



23



Nice and simple app. reminds you when you forget to turn on Bluetooth, which is good. I only turn it on when I leave the house, since there's no point in having it running at home while draining my battery. You can force stop the app to 'turn it off' so it won't drain your battery. Just re-open the

[Full Review](#)**Mark Micallef**

5 May 2020



10



Does seem to drain the battery a little more than usual but at least on my phone (Pixel 3) it does not cause issues with Bluetooth connectivity to other devices. I have a smart watch and listen to music on a bluetooth headset regularly and it all works fine. I'm also satisfied with the security meas

[Full Review](#)**Anthony Bennett**

18 May 2020



7



Causes all other app updates to fail. Have tested numerous times with multiple reboots and then uninstalling. When I have this app installed, all of my Play Store app updates stall and fail. As soon as I uninstall this app, everything works perfectly again. Hope this can be fixed. Tried again with 1

[Full Review](#)**Shane Sadler**

11 May 2020



56



Doesnt work properly with my phone. It doesnt keep running in background (Notification that its on doesnt stay). It closes itself (maybe when i use other bluetooth stuff like earphones). It doesnt start up with the phone. I need to re-start it everytime i go anywhere. Its a pain to keep using and i

[Full Review](#)**lori vee**

28 April 2020



23



I'm happy to do my bit, but I hate the screen clutter, the message that gets stuck on my notification bar "CovidSafe is scanning to keep you safe". Can't you get rid of this? I hate clutter on my screen and this will make me delete the app sooner than you would like. I will still turn Bluetooth on w

[Full Review](#)**Will Woods**

26 April 2020



32



Very happy to have this installed. For me the one drawback is the icon in the notification bar at the top of the screen, which is always there to indicate the app is running. It is a small green square. When I get a new WhatsApp message notification, it is also a small green square - and the same al

[Full Review](#)**A N**

28 April 2020



13



Works flawlessly without bugs but very heavy on battery. Battery usage at home about 4% but went up to 8-9% after I went to busy mall for shopping. I love the app as we need it for

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[Full Review](#)**Ner Klus**

27 April 2020



31

Invalid Phone Number - can't get past the phone number screen. Looks like a bug that's a showstopper for the app's take-up and success. No change to app, but phone number accepted now. I suspect that the app had to call an external database to verify the phone number. The external db had a problem w

[Full Review](#)**Hilary Gunn**

27 April 2020



53

Didn't work on my Motorola G3 (Android 6.0.1). Works after initial install but then at some point losses the Bluetooth connectivity. Has an infinitely reoccurring popup notification about lost Bluetooth connectivity. When this happens the rest of the phone is not usable since the system focus is on

[Full Review](#)**S P**

28 April 2020



34

Works fine. But why not make it completely anonymous so people with privacy concerns would also download it. Could have easily been an app that gave a unique ID and then sent out notifications to other unique id's that were within range if there was an issue. Unfortunately many people are not d

[Full Review](#)**Margot Scott**

27 April 2020



50

Not sure what is wrong with it, but I can't sign up. It keeps telling me the mobile number I have had for 27 years is not valid! No matter what format I put it in, it says it's invalid. Talk about frustrating! I'm trying to do the right thing here, so stuff it! I won't sign up because I ¥x®{÷[^\ can'

[Full Review](#)**Glenn Spence**

5 May 2020



11

Update 5/5 Have been using this since its release. Couple of things to clarify: With Android it does ask for location services - this is to activate the Bluetooth constantly on initial install, it does not track you by location. Battery drain is almost non existence, about 1.5% every day - I work i

[Full Review](#)**Nadia Jose**

26 April 2020



739

Everyone giving it 1 star reviews at this stage are upset that they cannot register - don't be deterred, they don't seem to recall that the app is not registering users for another almost 2 hours, as was announced when the app was announced. The app seems easy to use for me at this stage, and the pr

[Full Review](#)**Martyn Saunders**

28 April 2020



39

Error "Invalid phone number"... I've tried dropping and including the leading zero, restarting the app, restarting to the phone, and waited overnight. I still get the same error and I'm unable to register. You need to explain the errors better instead of wasting our time; "not enough numbers", "incl

[Full Review](#)**Kelvin Woods**

27 April 2020



22

App installed fine for me, but my daughter gets the dreaded "invalid phone number" error on her phone. The number she enters is correct. Tried both with and without a leading zero. Tried installing on wifi and 4g. Uninstalled and reinstalled multiple times. Not working. Judg

ing by the name of Kelvin

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Michael Katalinic

29 April 2020



Great idea, and it is such a great initiative, but it seems to be crashing my phone. I am using a Samsung Galaxy Note 10 5G, and every hour, or so, my phone completely freezes up, and I have to completely restart my phone to get it running again. But the information contained in the app is brilliant

[Full Review](#)


Ib Ross

4 May 2020



No problems with sharing my information. but i have big problems with the design of this app. persistent notifications to turn on the app are pretty annoying. No one in their right mind is going to want blue tooth draining their battery 24/7. I mean really!!! The app is clearly designed to take away

[Full Review](#)


Ross Buchanan

1 May 2020



I had some fun getting this installed to begin with.. The app didn't like my mobile phone number, but then I had a sudden brain wave and removed numbers from my user nick name. Then everything was smooth sailing. This app is an incredibly important corner stone of our country's response to COVID 19.

[Full Review](#)


Dianne Botcher

4 May 2020



Very confusing to install. Made many attempts, with screen freezing and having to return to beginning to try again. Had to turn on BlueTooth, something I have never previously needed. May be OK for some applicants, but please remember that not every Australian citizen is computer literate nor possess

[Full Review](#)


Symonie Thompson

6 May 2020



TBH if its going to notify me while at work that someone has tested positive, then great stuff! I work customer service and have people from everywhere still coming thru the doors (service station) so that to me is a huge positive! No issues with this app, having Bluetooth on its not that much of an

[Full Review](#)


Luke Turner

11 May 2020



Using Samsung S9 and finding very big battery drain issues (way more than the phone's reported daily battery use stats) and itnerference with Bluetooth speakers. I'm all for helping to contain the virus, but these issues will prevent a lot of people from downloading the app. I hope developers are ti

[Full Review](#)


Mac Rats

11 May 2020



The app disappears from the background or deactivates automatically after some time. I realize this happened many time... I had to start the app again manually. I may have went out without realizing the app has died and it would not record my movement. I found out that when my phone connected to my

[Full Review](#)


Petra Hansen

14 May 2020



Would love to do anything extra to help with tracing and controlling the spread of the virus but this app sucks the guts out of my battery and majorly interferes with other Bluetooth connections I have to my phone which are non negotiable so unfortunately I'll be uninstalling until I read these issu

[Full Review](#)

To promote confidence in this app, it should be able to report its activity, in terms of how many connections it has registered recently and over time, and (with permission) how many it is currently registering, in real time. That would also promote some interest and curiosity among users.

Steven TREWIN



19 May 2020



6

Seems ok, easy to set up and use, on android 9. Can easily turn off bluetooth at home etc if want to save some battery, turn on when go out. However the within 1.5m and for 15 min to record any interactions for 21 days ? Why 15 mins ? Is that a tradeoff ? Could it be say 5 mins or less ? Less time t

[Full Review](#)

Nick Forde



28 April 2020



77

SOLUTION - INVALID PHONE NUMBER - If you get the "invalid phone number" error do the following - 1) Close the app (don't just minimise it) 2) Turn off WIFI 3) Turn off bluetooth 4) Open the app again and follow the instructions. It should work this time. I entered my full mobile number including the

[Full Review](#)

Nick Hiscock



26 April 2020



40

This is an excellent idea. I downloaded it at 11am on Sunday 26th April and was able to register right away but an hour later I couldn't register my fathers phone. However it was able to be registered later in evening without any issues. As to privacy the app only uses Bluetooth it does not use any

[Full Review](#)

Renjit Oommen



28 April 2020



45

Why does the app need location permissions on the device ? As per the description of this app here as well as in the news and other media, this app works on bluetooth technology to detect contact of 2 users within 1.5 meters for more than 15 minutes. It also says that the location is NOT recorded. T

[Full Review](#)

Vivienne Langham



27 April 2020



16

Really WANT to use the app, think it's a good idea but am unable to register. The app doesn't reject my mobile phone number - it tells me it's sent the PIN to my number, which is shown correctly on the screen, but the PIN does not arrive. I've tried multiple times, via wifi and via mobile data, with

[Full Review](#)

Geoff Andrews



27 April 2020



15

THIS NEEDS FIXING The developers need to get Google Play Store to list this app when searching! Typing "COVIDSAFE" should bring the app to the top or at least close! But it doesn't show at all. Even as "Covid safe" it doesn't actually pop up until you press enter. But the actual app name is one word

[Full Review](#)

Antony Denahy



27 April 2020



17

An app developer accessed the source code of this app, and found it to be just as described by the government - nothing of concern security/privacy wise. It is very sensible to install this, so we can reduce heavy handed distancing rules. Not that I want to give up the flexibility of working from ho

[Full Review](#)

M Hutchings



27 April 2020



54

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use this app MUST use the app. You need to know if you've been close to an infected person & as a nation, we need

[Full Review](#)
Alex Edwards

27 April 2020



I'm an Australian living overseas (NZ). I downloaded the app because as soon as it is possible again, I intend to travel to Australia to see family. The problem is, I can't register when I am overseas because you need an Aus mobile number to receive the confirmation code. I know people like me are n

[Full Review](#)
James Turner

26 April 2020



Those who's phone numbers are invalid....enter your phone number without the first 0. Otherwise probably a heap of people trying to sign up at once. My partner had this issue then it worked a few mins later. The app is a great idea, information is destroyed at the end and the app does not ask for al

[Full Review](#)
John Park

29 April 2020



My phone becomes very unresponsive eg zooming in taken pictures, slow to move between screens, the screen had poor sensitivity to swiping etc. I rebooted my phone 3 times in one day... never had to do that before other than an occasional restart from time to time as a matter of habit. Tonight I unin

[Full Review](#)
Chris Norton

3 May 2020



This app performs an important public function so I've installed it myself. However it's unable to be installed on my mother's phone - a Samsung J1 Mini. The phone runs Android Marshmallow and has all issued updates but Play says the app is not compatible with this phone. She's not going to buy a ne

[Full Review](#)
John Hay

2 May 2020



Too complicated..if last effort of 5 attempts failed again I would not have registered. Surely there is a version of no more than one page-- Who needs a PIN when name, age range AND phone number has been supplied. I predict this Govt initiative will not reach it's target number and will I be a waste

[Full Review](#)
Teruo Arai

4 May 2020



It completely destroyed other bluetooth connections (e.g., switch other bluetooth devices off). I deleted this app initially, but since I visit my clients often recently, I reinstalled it again to be a responsible person. I think it is a good idea to give us an option to switch off this app when we

[Full Review](#)
Russell Page

6 May 2020



UPDATE: You can turn this app off and on! To turn off: Settings->Apps->CovidSafe->Force Stop->Ok To turn it on again before you go out: Start app like any other. Hanging out for the source code. Sampling theory suggests it only needs to check once every minute and record a contact if it can ping the

[Full Review](#)
Easy Irish Dance

11 May 2020



Good. Except that the Google "Find My Device" does not work to locate an Android phone

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of the app in effective, either wa

[Full Review](#)**Sean Williams**

13 May 2020

7

:

Great idea to get things back to normal faster. Besides Facebook. Google. Siri. Etc etc And most of our apps know much much more information about us than then basic app. Note.

🔋 battery optimisation is off as needs to run in your pocket when you're not using your phone. It does this for you on set

[Full Review](#)**Carol Walker**

19 May 2020

1

:

Works great as far as I know. Downloaded and registered it with no probs. The whole thing only took a couple of mins. Doesn't seem to affect battery life much on my Android phone. Apart from the cute Aussie logo, I'd never know it was on the phone. I just leave it running.

Gaetan Menager

15 May 2020

3

:

Does exactly what it states. No issues with listening to music over Bluetooth. I turn the Bluetooth off when home to save on battery, only turn on when outside. Mostly staying Home anyway, so all good battery wise. Would have liked to access to some statistics on how many contacts it picked up, per

[Full Review](#)**Dave Brooks**

6 May 2020

12

:

Originally gave this a high review. Since then I have had a lot of issues with my phone maintaining connection with other Bluetooth devices. The worst instance was when it unpaired with my car which rendered my navigation and voice control unusable until I rebooted and re-paired it. Also suffering s

[Full Review](#)**mark etherington**

27 April 2020

25

:

Have installed the app and it now asks for location (GPS) to be active and constantly shows a warning notification. Why is this requited? Bluetooth permissions have been granted which, based on all information made available to the public, should be all that is required. Will be uninstalled if this

[Full Review](#)**Bill Whiting**

27 April 2020

10

:

Only issue is my wife has an overseas Apple phone and cannot download despite having an Australian sim. DEVELOPERS pse put it in the Apple International store. I see other comments with the same problem!! The app is very important to assist contact tracing. We must stamp out this terrible virus or a

[Full Review](#)**Ashley Harris**

27 April 2020

11

:

Was able to run app. Seems to be working. The constant notification is a real pain, have to hide notifications, which defeats the point. No source code? Was that an election promise or a real promise? Dont cull parts of the source code either. I want to be able to build it from source and step thru

[Full Review](#)**Charlotte Mills**

28 April 2020

29

:

Easy to install, register and use (although not a huge fan of notification on my lock screen). Great initiative, however I am concerned as my father (in age risk group) cannot install the app as his phone runs on Android 5.1 and the app requires 6 or later. I imagine this will be a common problem an

[Full Review](#)

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20 Apr 2020

27



I actually did bother trying to read the privacy assessment, and it appears quite genuine. They allow a pseudonym, but you have to use a mobile phone number to activate it (rather than an anonymous email address), and so that's a bit pointless. But it should make contact tracing easier (which happens)

[Full Review](#)
Paul Johnson

28 April 2020



30

App interferes with other bluetooth applications that I use on my phone. Has caused it to crash once and dropout on another app. I have installed and uninstalled it twice after the failures, and have installed it a third time but now it won't register my phone with a new code at all. It is now saying

[Full Review](#)
Mike Sebel

27 April 2020



14

I agree this App is important for all Australians for the short term. What I did NOT allow was permission to access my location! I was led to believe that users were not tracked and only Bluetooth required to 'handshake' with others. A friend also installed at the same time using an Apple device but

[Full Review](#)
John Floyd

3 May 2020



508

So much for the security issues. If it does not need location data why does it need location permissions active on android! We are still waiting for the source code ... the app is only a very small part of the overall system. In particular the real security issues are at the database end which I expect

[Full Review](#)
Soy Fish

5 May 2020



23

Happy to be helping my community stay safe. In my experience the app does not drain my battery with responsible use. And it does not interfere with my Bluetooth headphones. I cannot believe people who complain about the ease of use, security or privacy. I'll give it all up in a heartbeat for even on

[Full Review](#)
Lauren Archer

5 May 2020



2

App seems to have an issue with battery optimisation settings...even when I give the app permission to override and the little notification comes up on my phone saying it's scanning, it disappears eventually and I have to give permission to override again...kind of stupid if I have to constantly make

[Full Review](#)
holdengirlone

13 May 2020



15

This app is annoying. Yes I've downloaded it and let it take control of my settings. Unfortunately it wants control of battery optimisation. I allowed it as it's the only way it will turn on but it constantly turns off all day and I have to reset the battery optimisation again even with a full battery it

[Full Review](#)
drayzen

14 May 2020



56

v1.0.17 - Permanent notification blank when app is in Active state. It only shows a time, which appears to be the last time it was set to Active. Using it on the train with the rapid circulation of air, a 1.5m radius requiring a 15min exposure is insufficient to detect all possible exposures. I would a

[Full Review](#)
Alisha Hendrick

1



tergy optimizer then tells you that you cannot use the app with it on even though it warns it uses a lot of battery to run in the background. Please fix this app to be more effective if it turns off after

[Full Review](#)

Keith Miller



17 May 2020



81

A great concept but it needs all of us to use it to help keep us all safe. Note oppo users will need to lock the app so the phone doesn't close it down. To do that, start the app, tap the square menu thing at the bottom of your phone, swipe the app down (you should then see a padlock at the top left

[Full Review](#)

Mick Graham



28 April 2020



26

Can't complete the installation of this app. Keeps saying that my mobile phone number is invalid. I've tried about 9 times since this was first released. My wife has just tried to join via her phone and she is getting the same results, invalid phone number. Yes, we have tried dropping the zero as well

[Full Review](#)

Lee Mazengarb



28 April 2020



18

I installed it. I don't 100% like it. It should be set to collect contacts over 5 minutes rather than 15. Don't like its involvement with Amazon. Data is big business and big money so that data is not guaranteed to be deleted.. I expect it sold or released to developers and investors as per normal. But I did

[Full Review](#)

Tina Goodwin



27 April 2020



16

Will not accept my mobile number. I have tried with and without the 0. I have uninstalled and reinstalled the app and still won't accept my number. Not sure if this is an issue with certain phones - I own a Nokia. Won't get a great uptake if it says your number is invalid when had the same number for

[Full Review](#)

Kevin Coleman



27 April 2020



5

I support this app fully but some constructive criticism. The send data is confusing everyone, also using the international number structure should be removed as many are clearly entering the leading zero causing rejection (it is only for Australia)! Battery usage is also compromised with bluetooth

[Full Review](#)

Noel Lewis



27 April 2020



19

I tried to install the app via my mobile phone. I got to the part where it asked for my mobile phone number and got the +61 and the 0 usually used for local numbers and failed. It then asked me to enter a pin number and I had to back out of the installation to get the number. Then I could not get back

[Full Review](#)

Filbert Sim



13 May 2020



9

For those with Oppo phones, if you keep getting the battery optimisation notification, try this. Click settings - battery - and turn off "smart power saver". Also, click "custom power saver" - scroll down to the "COVIDSafe" app and click it and then click "allow background running". Hope this helps

[Full Review](#)

Michael O'Keefe



7 May 2020



8

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apps that request access to Bluetooth® to also obtain location permission. As a result, COVIDSafe on Android asks

[Full Review](#)


CJC Enterprises

29 April 2020



140

On...Off problem. If anyone else is having the problem this should help. When you first install the app, it requests certain permissions, these I gave, and this should then override any general app permissions on your phone and treat this app as an exception because you agreed to allow them, this wor

[Full Review](#)


Richard Ellis

27 April 2020



8

Works fine. Excellent design re security, private data etc. It doesn't ask special permissions, and it doesn't send anything to the Govt unless you are exposed to or have the virus and they ask you to press a button on the app to send them the phone numbers of people near you for a while, and no loca

[Full Review](#)


Jayden MacKenzie

3 May 2020



37

The app is good and easy to use jnnut get rid of the permanent notification! It's so annoying always being there and the only way to get rid of it is to turn off notifications, but that ruins the point of the app. With notifications off I can't get notifications if I have been near someone with Covi

[Full Review](#)


Timm

6 May 2020



6

Great app. Works on Bluetooth. Every Aussie should download it. To all the dummies in the comments who believe their rights are being infringed: security agency's around the world have ALWAYS been able to access your data, whether you approve or not. At least this way it's helping something, stop yo

[Full Review](#)


Harrison

6 May 2020



1

To all the people saying that they don't want to be 'tracked', that is just ridiculous. For one, you are already being tracked far more by services such as Facebook, Google, Instagram and via your SIM card. These companies legally have to forfeit data via a court order, so if you don't want to be tr

[Full Review](#)


Lachy T

18 May 2020



27

It was painful at first, tried to enter phone number and it kept saying it was invalid - eventually fixed itself. Got it going and it's using more battery than usual but not outrageous. It does cut out the bluetooth on my car's speakers as I drive past others - I guess they have it? It's a little clun

[Full Review](#)


Adam JH

14 May 2020



45

Works in theory only IF 1) the whole population has downloaded this app 2) actually has a phone and has it on them when they are out and about, and 3) all users would have to be screened. Unfortunately these criteria severely limit the effectiveness of the app. In terms of the app itself... Doesn't

[Full Review](#)


Rajesh Anantha Raman

19 May 2020



1

Since I have installed this app, my phone keeps getting disconnected from my car's hands-free device. It is a bit annoying. I have to unpair my phone and car's hands-free and again pair



Jeff D



4 May 2020



Great idea however.... Left arm doesn't agree with right arm. Gov and health minister stated on the news it doesn't track your location. Guess what it does. Doesn't like you denying access to your location. Nothing to hide nothing to worry about however when it's lied that it doesn't track location

[Full Review](#)

Jason Hobart



27 April 2020



Phone battery runs down quicker with the bluetooth constantly scanning. They should put some code in for your home location and a switch so it turns the bluetooth function in the app (just in the app) on and off when you leave and arrive to your home location. Have capability for 2 home locations fo

[Full Review](#)

Tony FORSYTH



28 April 2020



Good concept but Poor execution. I am unable to Register using my phone, when others with the Same model and Version of the Software can. Reinstalled several times, Cleared all Caches and Settings, Bluetooth On and Off....tried everything but you have NO Help options either Here or on your Website.

[Full Review](#)

Julie Fehon



26 April 2020



Downloaded & installed without a hitch. The more people install the app, the quicker outbreaks are identified. It is not tracking you, simply a tracing tool which records via Bluetooth to the phone others you have been in contact with (if they have app as well). Think of others and protect yourself.

[Full Review](#)

Linda Lasser



27 April 2020



Installed the app. Unable to get the security code to confirm the phone number. App returns: "invalid phone number". I assure you that I entered my number correctly. I always expect problems when using a government online facility. And guess what, here we go again.

Chris Bennett



26 April 2020



Was extremely straightforward to install and register the app. People who seem to be struggling are confused as why the "+61", even though people with roaming plans from other countries might have a different country code. I suspect that the phone number they entered includes the first zero. I recom

[Full Review](#)

Lew Cody



27 April 2020



People use Siri, Alexa and Google Assistant without a second thought and have thrown their privacy out the window but an app that is going to help control the spread of Covid19 should be accepted and installed by everyone. I had absolutely no problem installing and registering it at 6:15pm in Perth.

[Full Review](#)

Michelle Peck



27 April 2020



It's no different to all the other Apps. Hasn't the Aus GOV already got SS number TF number, Address, REG'os of you name it, and apps watching us closer, via our phone use, contacts, data in our phones globally and at home anyway. All the other apps in your phone have you pinned 24/7 but can't help

[Full Review](#)

Karen Rigden



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more info on a regular basis through games, social media, shopping & other online activity - suck it up, princess. To anyone who's had the "INVALID PHONE NUMBER" error, I did too on day after release, but it seem

[Full Review](#)
Brian Lyster**B**

26 April 2020



I'm 65 and not great with Technology but I downloaded the App 1st go. No problems whatsoever. Also for all those worried about loss of Privacy, if you sign up for Loyalty programmes, Facebook, Google, Apple, belong to a Medical Fund, have a Bank account then they have more information about you than

[Full Review](#)
David H

27 April 2020



Why does this app require access to my GPS location. It says it uses Bluetooth technology should not need to access GPS location if that is the case. COVIDSafe Australian Department of Health Showing permissions for all versions of this app This app has access to: Location precise location (GPS and

[Full Review](#)
Sam C

28 April 2020



SMS process on Android needs work. Having entered the phone number, I need to get the PIN to complete the process. No problem with that but when you press the back button it takes you to the list of SMSs not back to the app. Other apps, such as Microsoft and banks don't seem to have that problem.

Van K. Nguyen Evers

26 April 2020



Easy to install and easy to use. All info are stored encrypted on phone. Great initiative! People should be less sensitive about giving this a go. Facebook and google track our every moves and yet everyone voluntarily give them a green light. Give this a chance to work! Not every app will be perfect

[Full Review](#)
Ian Bissett

27 April 2020



I was sceptical at first... However this app requests less private information than a social media or online shopping site. The premise is sound and the app appears to be very configurable and you get plenty of control over how your personal data is shared with the government. Looking forward to hea

[Full Review](#)
Robert Barton

10 May 2020



In phone settings I needed to setup a custom power profile to enable this app to run in the background. Otherwise the app will stop due to the phones default power saving profile. It didn't restart automatically. It didn't restart if I rebooted the phone. App info says "There is nothing else to do ex

[Full Review](#)
Richard XD

3 May 2020



HORRIBLE APP What a ludicrous that the app are made by government not even work properly. This mainly referred to the phone number section as it kept telling me the phone number is invalid for some reason. I even tried the suggestion on the government Web pages to turn off my wifi and use my cellula

[Full Review](#)
Jaime McCarroll

2 May 2020



Downloaded, no problem with it. Have noticed my battery not lasting as long but only slightly, maybe 1% per hr. If by downloading the app the restrictions are lifted or loosened then



thought it would ask for

[Full Review](#)**Desh Mobile**

12 May 2020



Great app considering it may actually save your life! The fact that app stores so little data compared to lots of other apps, data is stored locally on your phone, government needs your consent to upload your data to server and privacy is protected legislation means the risk of data loss/loss of pri

[Full Review](#)**Lesley Rogan**

26 April 2020



Please get on board to keep each other safe. Easy to load and setup. Just be aware I had to scroll down - for example to see I had to tick consent - and it wasn't always that clear I needed to do so. For the developer... What happens if I don't have my Bluetooth turned on for a period (I low battery

[Full Review](#)**Paul gelfius**

26 April 2020



A great concept and it will hopefully save lives, but I don't need to see the app on my home screen notifications. I'm happy for it to work in the back ground but not front and center. If this isn't changed I'll unfortunately have to delete it, as the way in which I use my phone is conducive of t

[Full Review](#)**Phil Stainthorp**

28 April 2020



Super simple. Doesn't ask for permissions that it shouldn't. Very happy to install it (it knows far, far less about me than the dodgy Facebook's and Google's of this world so no privacy issues from me) - hopefully we can save lives and get back to work more quickly! Tell your friends, install, insta

[Full Review](#)**Ellen Graetz**

28 April 2020



Number invalid - turn off WiFi. Follows other's advice on forums and turned off WiFi and Bluetooth while putting in phone number and requesting PIN. Finally worked but help page needs advice like this so users can get it functional. The notification bar is super annoying and realistically it needs a

[Full Review](#)**Nick Esat**

28 April 2020



Won't recognise my phone number. I've tried both with and without the zero (like really, was there a need for the country code??). Making me worried that I may have creeping dementia, forgetting the number I've had for 20 years... Will try a couple more times later in the day but if not I'm going to

[Full Review](#)**Rachelle Smith-Pedler**

26 April 2020



Registrations open at 6.00pm so PLEASE no complaints about being unable to register before then. Very important app. UPDATE: Easily registered at first attempt after 6pm. Received PIN immediately. Didn't drop the first '0' from my number in the registration process. Now running quietly in the backgr

[Full Review](#)**Ross Macpherson**

27 April 2020



Installed without issue. However, please minimise constant notification to a small single line like LinkedIn or Android fast charge unless something urgent. Contact is defined as 1.5m for 15min duration (re help info), that's ineffective & will reduce the usefulness of the app, al-



Paul Atkins

26 April 2020

22



Great initiative and no battery drain so far. For all those people that go on about privacy and it is surveillance and the government tracking people, just have a think. This is installing on a Google phone and Google know far more about you, where you go, places you visit and the speed you go to go

[Full Review](#)


Des Lytle

30 April 2020

4



When I unlock my phone the app's icon in the notification area is a triangle with an exclamation mark in it then after about a second it changes to the shield with the Bluetooth symbol in it, this is suggesting to me that the app may not be running when my phone is locked.



Craig Brown

1 May 2020

12



How do you even log in? When you first open the app it asked you for your name and age range followed by sending you a PIN to your SMS. When you go to your SMS to get the pin and go back into CovidSafe app the pin no longer works because you start from the beginning again which is an endless cycle.

[Full Review](#)


Brett McCartney

1 May 2020

76



refuses to send the pin. have tried with and without preceding zero, turned off wifi, uninstalled/reinstalled. android 9, nokia. now the real question: how many registrations have been successful compared to the number of downloads (not including reinstalls)? it will eventually need an app notificat

[Full Review](#)


Viktoria Sollmer

3 May 2020

11



Needs to allow option of Bluetooth switching from home allowing to be off without being reminded to switch on, that in idle mode so to speak . Then once on move outside interaction then reactivate Bluetooth . It seems if in isolation that its not an option to advise data imput of who is doing the sa

[Full Review](#)


Amy Meredith

6 May 2020

1



The app is draining my battery at a rate that is unexpected. I usually make it through the day using around 67% by the time I recharge at 10 pm. I have had to plug the phone in at around 1pm as it's totally flat..... perhaps you can work on this.



Jerrod Kelly

7 May 2020

27



I like the idea of this app, but it's draining my battery to fast, I have a Samsung note 9, which normally lasts 12hrs with heavy use, from full charge at 7.30am to 3% remaining at 12.30pm, that is not acceptable as I have people on my family with health conditions for whom I must be contactable. So

[Full Review](#)


Vishnu Pratim Goswami

27 April 2020

8



Very easy to install. Only bug I faced was - getting an Invalid Phone No. msg many many times, was starting to get frustrated. However, reading through the reviews, found one that said you have to deactivate WiFi so that you get direct access to Mobile data, then it worked in a flash. Happy to do my

[Full Review](#)


Paul Killeen

27 April 2020

6



TURN OFF WiFi or you will be told your phone no. is invalid and the app wont register. This

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wife tried same app with

[Full Review](#)**David Young**

27 April 2020

27



Sadly as expected on previous experience with federal government apps ie. Centrelink this app that the government are recommending is not working. It appears it won't let you request a code? What ever that means. someone should of taken the time to bug check it rather than rushing it live. currently

[Full Review](#)**Greg Parker**

27 April 2020

5



I'd love to trust it. But when all written info points to "it will not use GPS or geolocation" yet it will not work without having permission to "location services" in Android, and there's no source code to review why - well, it's tough to trust a government who can't lie straight in bed.

David McKenzie

10 May 2020

5



Works as advertised. Data stays in the device until you personally authorise upload of information. Can't fault this app to help get us back to normal life. Contrary to what some are saying, it had almost zero effect on battery. I can only assume that people complaining about battery are trying to p

[Full Review](#)**Stephanie Leahy**

29 April 2020

36



Super easy to install. Google Pixel 3 phone - works perfectly with my device and phone number. Shield icon has been constant and no restarts required yet to make sure it's still running. Not sure why people are concerned about their non-existent privacy when it comes to this app. So far, it hasn't t

[Full Review](#)**wwixards**

27 April 2020

7



Anyone concerned with their privacy and this app should be more concerned about having apps like Facebook/snapchat/tinder installed. This app does not ask for a long list of access permissions like you are asked when installing other apps and games. Just Bluetooth and location which you can turn off

[Full Review](#)**Nik Donovan**

27 April 2020

19



Since installing the app my phone has become very warm to touch. Hopefully it's just a glitch that will be fixed and my device isn't now being constantly attacked by local script kiddies with a copy of Kali Linux. I have had to disable it while at home to prevent my phone overheating. Disabling the

[Full Review](#)**Rory Speirs**

27 April 2020

32



By default the app puts an icon at the top of the screen when it is running that I find hugely distracting. It can be disabled by going into Android notification settings for the app, and switching off "foreground service". But I'm not sure if this just disables the annoying icon, or actually stops

[Full Review](#)**Armal George**

1 May 2020

29



No option to turn the app off for some time. Would like to turn it off while at home playing some games and this app makes trouble by running in the background. No big ram usage however always on notification, Bluetooth and background running memory with no option to turn it off manually is a negati

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Peter Lewis

30 April 2020

5



I want to have this app installed but it chews through battery so much so that it's not tenable.. I use Bluetooth on the phone for many other functions like running speakers etc and nothing burns thru the battery like that.. Installed this morning with full batt and I'm down to 20% by 2pm.. Sorry fo

[Full Review](#)


Robert Langdon

1 May 2020

22



I had no trouble installing the app and recommend everybody doing it. BUT it isn't compatible with my wife's Samsung running Android 5.1.1. I'll bet there are millions of people in that position. Unless the app is capable of working on those phones there's not much chance of us reaching the number o

[Full Review](#)


Shaun Buss

1 May 2020

13



I take a 10 minute bus ride to the train station, then 13 minute train ride to the office... it seems like the app would be ineffective at helping myself or others in tracing Covid-19 exposure. Worse yet, I'd have no clue which bus route i was on or which train or carriage i would have been in, as t

[Full Review](#)


A Google user

4 May 2020

5



I downloaded the app even though I am pretty much house bound. My partner is an essential worker and in and out of numerous businesses all day long, but his phone wasn't compatible with the app so he can't download it, even though he would be more at risk of contracting covid-19 than I would because

[Full Review](#)


Thomas

5 May 2020

12



It doesn't use much battery for Bluetooth pings, so it would be nice to see people stop complaining about their precious battery life. Everyone has car chargers and backup batteries these days. Other than that, your phone battery is probably old anyway, a newer phone will use less battery and have a

[Full Review](#)


Kirsten Steel

6 May 2020

5



The older I get (I'm 30) the more I realise us Australians just love to complain about 'everything'. The app is fine, simple, easy and those who are complaining about notifications you can turn them off and those complaining about battery usage I'm pretty sure your phone came with a charger. My Blue

[Full Review](#)


Miss Anonymous

6 May 2020

1



I'd like to be able to turn the app off while I'm driving alone in my car as the Bluetooth pings off other people's app and it causes interruption to my music or GPS sounds. I can't turn off the app through Bluetooth as this is how my phone connects to the car. Its irritating in that way.



Nick Hill

12 May 2020

2



Bug identified! This interferes with mobile hotspot and repeatedly causes dropping of signal. Have to turn bluetooth off and therefore disable covid safe to be able to use mobile hotspot function which is how I access internet. Not too bad as I mostly tether at home, but it then relies on me remembe

[Full Review](#)


David Rosson

1



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ence. If it cannot accept a simple phone number I have no interest in why. I expect an easy error free process and have no interest spending any time to fix any of problem this abysmal app needs. Piece of junk.

Andrew Leong

28 April 2020



Was stuck at the mobile number verification stage but then 1. Dropped the 0 at the start of my phone number and 2. Turned off Wi-Fi It immediately worked. This should be written into the app, otherwise too many frustrated people will ditch it. Developers need to ensure the process is easy for ever

[Full Review](#)**Chris Wells**

27 April 2020



Won't work on any Android below 6.0 (And a lot of them are out there). I suspect a lot of older, vulnerable people will not be able to use this app. The Singapore version needs 5.1. Come on. A 6 year old phone which can still do 4G is hardly out of date.

Luke Hyland

27 April 2020



Simple & private. This app does all its intended for, and from what I can tell by reading the detail, covers my security. If anyone's wondering, no location services are used (though because of android the permission must be granted along with Bluetooth), and only encoded information after "hand-sha

[Full Review](#)**Jonathon B**

26 April 2020



App was simple to install...maybe 2 mins, and is an important tool to protect society. Not sure why so many people are having trouble with their phone numbers...possibly forgetting to drop the zero from the front. Also, people complaining about gps/location being needed don't seem to understand how

[Full Review](#)**Ting Ting's World**

27 April 2020



Easy download and registration process. Good FAQ section in the app explaining how it works and how long data is stored for. I have no concerns over my privacy using this app as it stores very minimal data (and I'm happy to hand over what it's asking given that it's good for our society). I think it

[Full Review](#)**Tony Petrucci**

28 April 2020



The main purpose of this app is to detect proximity to Covid positive participants. So this app is yet to prove itself. This is a proactive application and I am all for it. I'm for anything that will help. I was one of the first to install this app and I was amazed at how many people gave this app a

[Full Review](#)**Petre Pan**

27 April 2020



The app works but it drains my battery extremely fast. I can only get 2-3 hours on a fully charged battery even if I don't use my phone for anything else. That is a problem. Hope this can be fixed or I will have to uninstall it to be able to use my phone

Allan Bass

30 April 2020



The PIN number for Verification never received so cannot verify and use this important App. Update 1 day later: still no verification PIN. The story of not registering yesterday is not applicable. Would like to use the app. Will uninstall and try again tomorrow.. :(Day 4 still no PIN. Heard from C

[Full Review](#)

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There's no need for a phone number to use the app this is still a privacy concern. Sick people are being tracked, and can be prosecuted for breaking lockdown 1.) The Australian Government is allowed to access your private personal information from your phone Number (Assistance & Access ACT 2018) 2.)

[Full Review](#)
**Wally Tee**

26 April 2020



13

The app was simple to register for and will provide an enormous benefit for the community. Naysayers will try to derail this but ultimately it is for the common good. Not a fan of the continuing notification bar - or at least the 'keeping you safe' part. Because the app doesn't keep the user themself

[Full Review](#)
**Marlene Massey**

28 April 2020



4

Easy to download, not so easy to connect. I kept getting "invalid phone number" - until I finally disconnected the phone from wi-fi and went straight to the mobile network connection. It accepted my phone number and gave me the PIN within seconds. Mission accomplished!

**Mirco Bortolozzo**

2 May 2020



6

The Bluetooth uses a lot of battery. There should be an option to have the app off when you are home like choosing one or more Wi-Fi network that when connected deactivate the app. I only turn on the app when I leave home and sometimes I forget.

**David Penington**

1 May 2020



1

Installed easily and no problems. The only contact tracing app we've got, so please install it. Could have been done with far better privacy and may not achieve much, but it's far less privacy risk than metadata retention or right to force backdoors and password release.

**Robbie Cappuccio**

1 May 2020



7

It's supposed to be an app running in the background. When turning it on the notification comes up and reads "restart the phone if this notification disappears". Guess what? I should restart my phone every 5-10 minutes. Looking forward to the next release

**Steve McFly**

4 May 2020



4

Goal is great, execution lacking. Or maybe testing. Crashes my Bluetooth every few hours. 'I'm Alive' notification disappears quickly. Have battery optimisation off for this app. Get to work debugging... I need to reboot Android every few hours at this rate. And I need to get out of this lockdown.

**biplab das choudhury**

7 May 2020



9

I am not sure if this app works but it definitely drains battery using Bluetooth. Requesting below updates for better performance: 1. Use location services to let user define home location. 2. If users are at home then Bluetooth and other app functions can take a break and give phone battery some re

[Full Review](#)
**Ivor Green**

7 May 2020



25

I like the idea of this app but it is buggy. First of all since installing the app my phone now gets very hot and the battery drains extremely quickly. Also the app interferes with my Bluetooth headphones and keeps interrupting it every minute or so for 5 to 10 seconds. That is very annoying. The bu

[Full Review](#)
**Jake Francis**

9 May 2020



9

On my stock Pixel 2 XL, I've attempted to register using networks and multiple installations of the app and multiple phone number formats (as the app's help site advises), all multiple

[Full Review](#)**Jack**

13 May 2020



This app messes with my microsoft bluetooth mouse and keyboard, so I have to switch it off when charging my phone at home. I turn on bluetooth and run the app only when I go out from now on. Please fix this problem ASAP. Also Android keeps nagging about its power use.

**David J Kelly**

18 May 2020



Fantastic app! A. Maze. Zing. I use it 24/7/365. This sequel is wayyyy better than the developers first effort, Pokemon Go! I'm avoiding these AR COVID-19 monsters like, well, a virus. So fun. The crowny little bad boys are displayed on screen, walk around them, talk to them, then when they least

[Full Review](#)**Andrew Perry**

26 April 2020



Great idea in principle, but given the Australian government's poor record on data security and privacy, including the tendency to promise data will be used for one purpose but change the terms once data is collected, I would hold off on this at least until the actual legislation is passed in May, a

[Full Review](#)**Bernard Sheppard**

27 April 2020



The first recommendation of the privacy impact assessment commissioned by the department of health was to release the source code. Until the department follows that advice, I can't give this more stars. The second issue is that there is no way to remove stored information from within the app. You ne

[Full Review](#)**pippa Pippa**

26 April 2020



Happy to download . I think it's a great app and if everyone downloads it. South Australia Health Dept will be able to protect an outbreak and prevent what is happening in other countries . I personally would want to know if I have been near someone at the shops that has been diagnosed with the viru

[Full Review](#)**Neil Spencer**

20 May 2020



Everyone in Australia should get the app, let's protect each other..., however weeks later I have had to down rate as it just doesn't stay on. I have tried locking the app on my Oppo phone and changing battery permission, but the next time I look it has been disabled automatically because of the 'hi

[Full Review](#)**Andrew McDonald**

26 April 2020



Works fine. Easy install, but an example of what the requested mobile phone number should look like when the +61 prefix is showing would help those who don't know not to include the starting zero of their mobile number. Don't forget to use the friends invite at the end of the install.

**David Varley**

27 April 2020



Easy install and so far no adverse effect on battery life. Time will tell! Now I can't see me ever being within 1.5m of another person for >15 minutes given the current social isolation, but perhaps that will change and this app will come into its own. I only hope I never have to use it!!

**michelle gooding**

28 April 2020



Mobile number is invalid. I've only had the number for 15 years or so. Disappointing that



Make sure you've compl

[Full Review](#)

Michelle Deschamp



28 April 2020



8



Super Easy to install and register. Should be compulsory. No impact on privacy or data usage. Gobsmacked at the people who are peeved with the icon or that they couldn't register prior to 6pm or that the FBI will get their data (despite them using every other social media platform), or that having B

[Full Review](#)

Ashleigh Grace



27 April 2020



2



Great app, easy to register for. Only downside is the persistent notification. This is quite annoying and very much not needed. Maybe instead of having a persistent notification, just send a notification when the app is no longer tracking, reminding the user to restart to app or restart their phone.

Shaharin Yussof



27 April 2020



32



Installed on the first go because I installed it when it was ready to be installed. Great initiative. I hope enough people download and install it so it can do its job to reduce the spread. Too many detractors are worried about 1984 type surveillance. It's already too late for that, and too many big

[Full Review](#)

Kevin Holmes



29 April 2020



3



App was easy to install. Unfortunately since installing the app I have issues connecting to devices via Bluetooth. I'll give it a couple of days to see if there is an update to rectify this, if not then unfortunately I'll have to delete the app.

Angela Whitehead



3 May 2020



6



All very simple and straightforward, no noticeable drain on my battery so far. However, having a permanent notification that the app is running which cannot be dismissed is very annoying, especially for those who like to keep their notifications to a minimum. Please rethink this feature team!

Eduardo Klein



4 May 2020



1



It is a good app. My phone did not slow down its performance. I will trust the government on this. If they fail us they will certainly pay. The app needs a "turn off" button as I don't need it running in the background when staying at home.

Ben MacCormack



10 May 2020



1



If there is a chance the app can save lives it's worth the bugs. Yes it compromises other Bluetooth connections and battery usage slightly increases, but both are preferable to death. And to those concerned about 'giving away' your location; you gave that away when you bought a mobile phone.

Jonathan Handojo



8 May 2020



3



I actually like the idea behind this app, it's ingenious. However, can I have the notification to display all the time to know that it's actually working? If it disappears, I start to think that it's not working. I've also tried restarting my phone to, but still disappears... I'd say in no more than

[Full Review](#)

Dan Dempsey



14 May 2020



1



Buggy. (Motorola G 3rd Gen) Seems to work ok for 4 - 5 hours, but time is uncertain as phone rarely leaves my pocket. Then gives error message "Unfortunately bluetooth share has stopped". Phone is then locked and must be restarted to get any functionality. Bluetooth

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Full Review



Amanda Levick

20 May 2020

1

:



I know this is important so will keep it but it drains battery excessively. Almost to the point it's unusable. I've had to start carrying a portable charger when I'm out. I think I'm going to have to disable it when I'm at home. I can't carry a portable charger around the house. Ridiculous.



Mark Grima

27 April 2020

5

:



Invalid phone number. With or without the 0 at the start "invalid phone number". It's been pretty valid for quite a number of years now. Meh, I tried...good luck getting your 40% Has been launched for about 24 hours now. 😊



Col Walker

28 April 2020

3

:



I would score this higher however, my Wife, who has had the same phone number for 13 years, cannot download the app as her "phone number is not valid". Come on app designers, sort this out. You would get a much higher take up rate if everyone could access it!



Amit Dubey

26 April 2020

16

:



This app access less of your information. Most of the Google app/Facebook/youtube/Twitter etc asked to get access to your contacts, camera , message , and many more. This covidsafe required only location track so it's one of the app that require less information from end user. Google and Facebook tr

Full Review



James Lee

27 April 2020

4

:



The app install and registration was very smooth for me, and as far as I can tell the app seems to be working fine with no obvious impact on battery life. Great to see the government get this out of the door so early compared to most other countries - I hope it gets used by enough people!



Susan Lafferty

19 May 2020

4

:



I have tried 3 times to log in. Every time I try to see the code they sent, I lose the page and have to start again. Unless I can see the code without losing the page, I can't sign up. Now that I have downloaded it, it constantly turns off the battery permissions.



Jasmin Tinjak

26 April 2020

35

:



Great concept to keep us safe. Signing up was easy and I don't feel like it's actually tracking me to the extent some of you make it. Just hooks up to other Bluetooth devices I've been near and informs if they do get infected. I'll do anything to help stop the spread and keep my family safe.



Stephan S

26 April 2020

40

:



The App will not accept my phone number -in the prescribed format or otherwise-, no matter what I try. I have attempted to un- and re-install a number of times to no avail. I have had this mobile number for at least 15 years and it is my main current number. Should have been properly pre-release tes

Full Review



Frank Paterson

29 April 2020

4

:



On my 2 Samsung S7 Edges, grey imports, flashed from Taiwanese to to Aus Telstra firmware and subsequently updated twice OTA, it works flawlessly. The only reservation I have is American mega giant Amazon holding the data in its cloud, even if the servers are in Aus. I don't trust USA big business a

Full Review



Harley Mc

1

:



Categories

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mediate family. I certainly don't need notification after notification of the fact I've turned permissions off when at home. I've deleted it. I'll reinstall after the app can be turned on and off with one click.

[Full Review](#)

Jeffrey Min



4 May 2020



2

It keeps closing...not very useful when I get home and realise it hasn't been tracking. I make sure I reopen the app every morning but it closes within a couple hours. I have selected the not allowed option within battery optimisation, so it's not due to that.

Shahram



11 May 2020



4

Running this app after a couple of days made the GMail app stop syncing. The permanent notification on the screen is really annoying as well. With staying at home practice, I wish I could turn it on and off as required. Also settings to hide the notification would be helpful.

Steve S



17 May 2020



43

Great idea and service, execution not so good. My battery on a Samsung S10+ only lasts now to about 5pm (9 hrs) whereas it usually would last double that. I've installed the update today and will test again. /Update/ since updating to the newer release the battery is not badly affected. Increased to

[Full Review](#)

Craig Barwick



20 May 2020



2

Great idea, but doesn't work. Battery optimisation keeps reverting to incorrect setting, meaning the app isn't active... Have tried locking the app on my oppo r11s, and turning the Background Freeze and Abnormal Apps Optimisation off, but it still turns the battery optimisation on and shuts down the

[Full Review](#)

Farishta Nazari



26 April 2020



6

I give this app five star, because it's helping our health improve. but when I am not in a public places, I should have free choice to turn off my Bluetooth or location because this app is designed for public places. so some people have an issue with their phone battery life I hope see those options for

[Full Review](#)

Travis Nisbet



27 April 2020



11

Can't get beyond the 'invalid phone number' message. I know my phone number is not invalid, yet it won't tell me what is wrong with my number or how I am entering it. I want to do the right thing, but the difficulty I am experiencing in trying to do this is quite dissuading.

Sai Dhanankula



26 April 2020



307

Waiting for registration to be brought online (ABC says it's going to be online at 1800 today). I like the following already: > Very little identifying information is being requested. > Data is stored on my phone till I or my contacts become positive for covid19 AND > Once enough people download the

[Full Review](#)

VERLOCI-REAPER



27 April 2020



8

Installed and worked perfectly fine, sign up was a breeze and had no issues. I've read many reviews and there are a lot of concerns with mobile numbers not being valid so I hope that can get sorted for the few who get that issue, other than that the security depends on your privacy settings in your

[Full Review](#)

John Tolhurst



26 April 2020



25

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CONTACT THE VIRUS, HEALTH OFFICIALS CAN QUICKLY REACH THOSE FIVE DEATHS. LIKE IT A LOT, IT BREAKS ALL THE RULES OF COMMERCIAL APPS. WELL DONE AUSSIE MEDICAL ADVISORS. WELL FOCUSED APP.

**Nelson Cheney**

26 April 2020



48

So I downloaded this app cause I'm concerned about the ongoing pandemic. But a few issues. 1. Originally couldn't register to the app cause registering was not available 2. Even though the government says it won't track your current location, it still requires location permission, or else it doesn't

[Full Review](#)**Alexander Sharikov**

28 April 2020



5

Super easy to use. No concerns on privacy, especially in comparison to Google and Facebook. A couple of suggestions: 1. support older Android device as elderly people don't have latest phones. 2. An option to disable the notification.

**Jim Smythe**

28 April 2020



6

I've installed this app and so far haven't got Covid 19 (that I know of). Registration was easy, and can be done using a pseudonym. Battery usage is quite low. Ongoing notification to tell you that it is working, and will let you know if it stops working (eg. you turn off Bluetooth)

**Chippy Miller**

27 April 2020



8

Very frustrating... at first it was telling me that my mobile number is invalid, then I got to the pin. It accepted the pin the first time, then the second time said the pin was invalid. I have tried 5 times now... maybe I'll try for a 6th time, then forget it.

**joeyws89**

27 April 2020



3

The app is only for case tracking purposes, and if it helps us get back to work quicker, the better. People who are concerned about privacy need not worry, data is encrypted, stopped locally and deleted after 21 days. There are so many other apps out there which are of more concern.

**Leigh Wardle**

26 April 2020



73

Everyone Read This 3pm Sunday: Hi, Thank you for your report. While the COVIDSafe app is available for download, we have currently disabled the registration process. At this stage we recommend that you uninstall the app until the registration process is brought back online. We expect this to be late

[Full Review](#)**Mike Redman**

27 April 2020



4

People need to help the system that supports them, consider they rely on the Government so payments. Relax and respect this application. Consider looking privacy settings of commonly use social platforms and realise what data you give away willingly to stay connected. Targeted ads are the tip of the iceberg

[Full Review](#)**Gary Higgins**

27 April 2020



1

Something's up... Entered my phone number as requested, but a PIN was never forthcoming, no matter how many times I attempted the last stage of registration, either in WiFi, or outside on Telstra. Is this a bug, or a feature??

**Mark Westcott**

29 April 2020



6

Stops working after a couple of hours and rebooting is needed to get going again. Version 6.0.1 of Android. Err message flashes with description "Unfortunately, Bluetooth Share has stopped". In this state I couldn't even answer a call. Very little usefulness for my Motorola Moto G 3rd generation.

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So far easy enough. Downloaded and appears to be ok. Only know it's there as I have a message on my screen saying if that message disappears then I need to restart my phone. As long as I don't get spam or covid I'd give it a 5 star 😊



Glen Sim

8 May 2020

11



It drained my battery, whilst on, my phone does not last a day. Everyone should uninstall it from your phone, if you want your phone to last all day. I'd rather use my phone as it was intended to be used, to send & receive calls. I highly recommend that you either do not download, or uninstall the a

[Full Review](#)

Anne Gordon

27 April 2020

11



Update - Turned off wi fi, mobile number now accepted. Maybe this info could be on registration page.... Downloaded app ok on 27/4. Tried to register, but app won't accept my mobile number, tried with and without leading zero. Says the number is invalid. Can't go any further, no troubleshooting opti

[Full Review](#)

Emma Willis

26 April 2020

6



Quick and easy to navigate the set up. No issues. A great way to notify you of a suspected/confirmed case of the virus in a place where you have been. That way you know to isolate immediately. Great work to all involved to get this app up and running. I hope more people sign up to this quickly. Well

[Full Review](#)

Salman Syed Mohammed

27 April 2020

12



I have only installed them recently. My only doubt is that how effective this would be when there are people like myself who don't switch on Bluetooth unless your are driving. Perhaps question of less radiation emission or the fact that data collection through Bluetooth is in range limit of 10mtr mi

[Full Review](#)

Rob Burgess

26 April 2020

193



Very easy. All the media reports said registration would be from 6pm. I just installed it (5:50pm) and can confirm that it registered very easily. Put in my phone number and received a confirmation code by text immediately. All set up in less than a minute!



declan ryan

27 April 2020

1



I can see this app being very useful eventually. However I cannot get past signing up as it tells me I have an invalid phone number, although I have entered in the correct phone number, hopefully this can be fixed soon...



Lynda Lake

6 May 2020

1



I successfully registered the app on my Android phone but partners iphone rejects his details. Have uninstalled, switched off phone then reinstalled but still says problem with phone number even though it is entered correctly. Can't find any help on this topic. NB tried again next day and was succes

[Full Review](#)

Casey Poolman

27 April 2020

1



So far so good. Personally would like to choose when to have it running as it does use battery. I'm at home a lot and would only need to have my Bluetooth and the app running when I am out getting groceries and such.



Stef C

26 April 2020

10



Works well from what I can tell but searching COVIDSafe instead of Covid safe leads to oth-

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port isn't linked in priva

[Full Review](#)**Simon Noble**

28 April 2020



Easy to install, took under a minute, simple questions, you are asked permission again, if any of your data ever needs to be accessed. I plan to use it so we can all get back to normal movement again & then just delete it when this is over. Google, FB & Instagram contain far more personal informatio

[Full Review](#)**Brad Kirk**

28 April 2020



Look it very simple. Install it. Allow it. if you have been in close contact with a confirmed case you will be contacted. It won't let let you know the person and you may not know them. Also you won't get informed if you just passed them. It works on Bluetooth, so on a 30min train with someone infec

[Full Review](#)**Melissa Kelly**

27 April 2020



Can't even register and get past entering the unique 6 digit code. I open my messages to retrieve the 6 digit code (because it is not visible from the preview on my screen) and then when I re-open the app to complete registration, I have to start all over again!

Harry Grantham

26 April 2020



Any amazing way to slow the spread of COVID-19. If you download this app, you are saving lives. This app uses bluetooth technology and not location tracking. If you are worried that the government is watching your location then turn off location services in settings for that app.

Lowell Tischler

27 April 2020



If you have hesitation regarding the privacy aspect or your location being shared. Please I beg you read the privacy section in the app. The app only needs access to your Bluetooth. It does not need location services. I turned of location services and only got alerts that my Garmin app needed locati

[Full Review](#)**Michael Green**

29 April 2020



I thought I had loaded it on 20th April but had some doubt if I'd done it properly as I had not been asked to enter personal info. I had opened a Google Chrome A/c to load this and thought it might use info from this as Google Maps records where I live (post code). On 21st as I fiddled with it and r

[Full Review](#)**Geoff Baird**

29 April 2020



When registering, it seems you cannot use numbers in your pseudonym. It doesn't reject it, but gives an "invalid mobile number" on the next step. Seems to be no "help" information for registering.

Jonathan Denton

1 May 2020



It keeps on shutting itself off after a few minutes. Could be because it's installed on an Oppo phone which has a manufacturer-customized version of Android, but the app's not really protecting anyone if it isn't running.

David Hulmes

4 May 2020



Most important thing here is that it helps to keep us safe and allow things to start opening up - that's the top priority of this. Some feedback is that it's causing music and casting to stutter on a regular basis - concerned that some people might delete because of this



7 May 2020

I have the same problem as Ben Parker. My Android keeps turning off the battery optimization setting so the app disables itself after approximately five minutes. Therefore the app is useless to me. I have reinstalled it to no avail. I have an OPPO A73 with up to date software version 7.1.

Max

11 May 2020



Many 1 or 2 star reviews are describing a negative experience. I have a Samsung galaxy S8 (Android phone). The app is not intrusive. It has a tiny icon to let you know it's active (which displays upper left of my screen). Notifications are very minimal! Bluetooth battery usage is small. The governmen

[Full Review](#)**Tony1652**

28 April 2020



2

For anyone still receiving an invalid phone number error message, try restarting your phone after downloading the App. This worked for me after a few frustrating minutes of trying to set it up. Don't forget to omit the zero when entering your mobile number.

Andrew T

27 April 2020



1

Initially wouldn't allow my phone number, but when you turn off Wi-Fi it accepts it. Thanks to the other reviewers who wrote that, if only that was written during the process it would save everyone a lot of grief!

Manish Kumar

5 May 2020



1

Installed but there is a constant notification on which can't be disabled - ideally it should run in the background. And no additional information unlike similar apps being used in other countries with detailed hotspot/transmission information visible on map, to avoid such place or area. Very basic.

Wayne Harper

28 April 2020



13

If an app, which is govt sanctioned, written specifically for them likely by a respected and knowledgeable IT group who know their stuff & can't get something as SIMPLE as the mobile# verification process correct, how could it possibly be trusted? Uninstalled. It will take a LOT to convince me NOW t

[Full Review](#)**Mark T**

27 April 2020



8

Simple app, easy to activate and could save lives. Those worried about privacy might consider all the other myriads of data their smartphone sends out without their knowledge. You effectively forfeited your privacy when you bought the phone! Here you have the chance to save lives and the data has ve

[Full Review](#)**Andrew Osborne**

26 April 2020



3

This app looks very well thought out and the data collection is retained on your phone with a 21 day rolling deletion can only be shared with health officials by you. From a privacy standpoint, Google and Facebook will have far more of your private information than the Government will ever get from

[Full Review](#)**Brian Chen**

27 April 2020



205

Great idea but not a huge fan of how it constantly pings with Bluetooth. A much better solution would have been to use geo location or geofencing for those of us who don't keep Bluetooth on all the time. Where as internet is something everyone always has on, whether mobile data or wifi. Also don't l

[Full Review](#)

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Generally works just fine. Would like it if the notification saying its working wasn't there constantly. Also cant seem to get my phone to stay connected to my smart watch woth this app pinging the bluetooth all the time. Should be a simple fix for devs.

Lone Wolf

27 April 2020



10

A lot of talk about privacy but if you use any social media apps no matter the security settings all the information is stored somewhere on a server, So unless you have none of these apps then argument over privacy is point less. Very fast to install and register not only to help others but also to

[Full Review](#)**Glenn Allan**

27 April 2020



3

No issues installing, also helped my elderly mother install over the phone. Sign up was only hindered by having to scroll to complete some answers and the difficulty mum had with the PIN code. Have had no issues with battery life, minimal impact and haven't noticed any other issues.

Francis Young

28 April 2020



32

Because I'd prefer a timely phone call if I've been exposed to Covid-19. And the app doesn't know me, my phone number, or my location. It only has a unique ID that a Health Dept staffer can use to alert me to get tested. A no brainer for everyone to install, so we can get this isolation lifted soone

[Full Review](#)**James N**

28 April 2020



Doesn't go far enough. Technically basic system. Should log your gps on phone like google maps timeline feature to assist recalling your whereabouts. Other counties' apps won't permit you to go certain places without scanning qr code from your phone screen. It works there because the populations the

[Full Review](#)**Luke Glover**

28 April 2020



6

Can confirm through the Android settings the app doesn't send anything to a central server unless you explicitly allow it (Android reports 0 bytes sent over the network). And battery usage is reported as 0% even after the app has been running for 8 hours. Only complaint is the persistent notification

[Full Review](#)**Rick Williams**

29 April 2020



2

** Turn off wifi before inputting your mobile number for verification. ** Or ... do as I did and turn it off afterwards and be bombarded with three SMSs at once and have to test each code one at a time. But simple after that. I'd suggest they update the app with this instruction.

Anish Weerasooriya

29 April 2020



3

Weird hole in the App... There is no option on my device (S20 5G) to allow access to location information at all times. Even though the app primarily uses Bluetooth for positioning, what if the app is closed? I advise keeping the app running in the background just in case and adding it to your app w

[Full Review](#)**Simon Hallgath-Jolly**

1 May 2020



3

A well designed app that only collects the minimal data required if you choose to submit it. Set it up, leave Bluetooth on, and forget about it. I've had no issues with Bluetooth connectivity interruptions or battery drain. All good. Galaxy S9+ running up-to-date Android 10.

Alexander Wohlaemuth[Full Review](#)

Categories

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Disappointment. Installed the app on my S0 phone. No dramas. Unable to install the app on my wife's S10 phone. She is health worker. Firstly half a dozen times "invalid number", then finally accepted phone number but 6-digits PIN not coming at all. Tried with WiFi off, Bluetooth off. Gave up.

**Colin Berg**

3 May 2020



Works well. It Sufficiently protects personal data and is stored on your own phone for 21 days. The permanent notification in the drawer is annoying. I guess they have to cater for all the old phones out there too. A setting to turn it off though would be great.

**sarah briant**

7 May 2020



Beware of app draining battery constantly getting notifications to turn my Bluetooth on is so annoying please make the app less intrusive and also who would want a app that sends your battery life from 100% down to 5% in less than 2 hours and that's caused by COVIDsafe notifications and Bluetooth be

[Full Review](#)**Matthew Coppen**

27 April 2020



Only rating poorly as registration was horrendous. Have Galaxy S10. Turned off wi-fi as suggested in a number of posts but still couldn't get PIN. Uninstalled and reinstalled, restarted twice, but still couldn't get PIN. Turned on "use mobile data only" in settings and finally worked.

**Tom Luo**

27 April 2020



Overall like the concept. However, why should it need location permission when the government has continuously repeated that it won't track your location. Granted, most give Google and Facebook and a whole slew of other apps access to this information without a 2nd thought.

**Ruben Morales**

26 April 2020



After waiting a while I was able to finish registration. Cutting Devs some slack since this was likely accomplished in weeks and no first day release for some thing like this is guaranteed no minor hiccups. Hopefully we can look forward to being able to defeat the spread and approach normalcy sooner

[Full Review](#)**Damien Rooney**

27 April 2020



Unfortunately as others have said you can't review something you don't have. This app absolutely will not accept my phone number saying it is invalid. I have tried the obvious uninstall reinstall, ad someone else suggested turn off WiFi but still no luck. Would be helpful if there was a helpline to

[Full Review](#)**Jen D**

27 April 2020



Once I enabled Bluetooth and turned off my Wi-Fi to use phone data the registration went straight through. Turned Wi-Fi back on and it's working perfectly. They should list these things for troubleshooting as I was getting the "please try again later" response until I did this.

**Mr Pogi**

26 April 2020



Working perfectly.. Registration straightforward and simple. Am concerned will eat battery.. After reading the reviews from singapore.. The number 1 complaint was it kills your battery life fast.. Some said recharge 3 times in 24 hours.. Time will tell.. Hope this works.. Anything that might help sa

[Full Review](#)**Graeme Williams**

27 April 2020



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to be in close contact with someone for the required 15 minutes. We are still isolated in Victoria so cannot have visitors yet. Can stop notification in settings to stop the annoying screen alerts.

Gavin R.

13 May 2020



Works fine on Samsung S7. No conflicts with any of the 4 Bluetooth speakers and headsets I regularly use for music and calls. Battery drain is no worse than when I leave Bluetooth connected all day for other purposes. App permissions do not overreach and are as restricted as promoted by the Gov.

Scotty Dave

26 April 2020



Downloaded the app after 6pm, and had no problems registering. Just remember to omit the leading zero when entering your phone number. Hope the use of this app by as many people as possible will save lives and enable lockdown restrictions to be lifted sooner. Download the app and protect yourself,

Full Review**Shakti Chittara**

27 April 2020



We need this app and we need everyone to use it. It works as promised. Please promote this app in your networks. One improvement that can be done is that we should be able to set a home address and whenever we are there it should automatically stop the Bluetooth to avoid battery.

Henry Vindin

26 April 2020



It would probably be smart to put something about registrations being unavailable until 6pm 26 Apr (as per other reviewer comments) in the description. Based on previous experience it probably won't be the play store that needs a staggering of new users downloading the app, more than likely the regi

Full Review**AmandaHarleyLouise CordialBurt**

27 April 2020



I need help. It won't let me put my phone number in to get the pin. It says invalid number. Is or has anyone ran into this issue and know how to fix it or what im doing wrong? I cant proceed without a start unfortunately i can only rate it one until i can get some help. Ive tried to find info everyw

Full Review**Keith Harvey**

27 April 2020



Great initiative. One little thing I've noticed is normally when I loose our house wifi signal the phone goes to mobile data. When I'm back in range the wifi auto connects again. Twice today this auto reconnect hasn't happened. Not sure if it's the covid app or something else. Motorola 5gs phone.

Tom Macnoe

2 May 2020



App works as described and doesn't use too much battery. If you are having trouble getting your phone number accepted try turning off your wifi and attempting it again. It seems to fix it for some users.

GIRL _fromOz

3 May 2020



Needs a tweek.. Can a user set the Bluetooth so it works when we leave the house? My phone battery is draining away while I stay home with no visitors. Let us turn it off while at home and activate as we leave and go into public places. If my battery goes flat this fast it will be gone.

Rob Corke

2 May 2020



Broke my Bluetooth connectivity. My phone (Moto G4+) will no longer connect to my car



Turning on Bluetooth.



Arvo Elias

5 May 2020

4

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No additional battery drain nor interference with 4 other Bluetooth devices. Operates even with lockscreen emergency app overlay. Simple to install and no privacy issues compared to many other country systems. Happy to recommend as a software engineer.



Greg French

6 May 2020

22

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I agree with turning on bluetooth and giving my phone number. I do NOT agree with enabling Location which the app says is compulsory for it to work. This is being misrepresented. If it is only using bluetooth to trace contact with others then Location is not necessary. Enabling Location tells Google

[Full Review](#)

Shlomo Goldzweig

17 May 2020

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Used up the battery from first use. After a week of charging the phone frequently it stopped working. Had no issues until downloading the app. Would not use it. It was not a new phone but worked. Drains battery on older phones.



Martin Trigg

26 April 2020

20

:

Easy to register. Not worried about privacy. Using Facebook or doing a Google search gives away more of your privacy. At least this app has some real value for society. For some reason the Play store does not find app when searching for CovidSafe but does list it when searching for Covid safe.



Rod Kendall

7 May 2020

:

:

Phone number invalid. A half baked solution for a serious problem. Fortunately, at least the data are safe with Amazon... Update: finally allowed me to register my phone number. However, I am still uncomfortable with the Amazon connection. Three stars.



Paul Williamson

26 April 2020

1223

:

This is such a great initiative and done in such a way as to make it only for one thing - keeping us safe. Please everyone install this and share it to high heaven. The phone number issue is solved now and was only because registration was not open. You should appreciate. There is an 'Upload my data'

[Full Review](#)

KyE Gee

27 April 2020

13

:

Another LNP government fail. I have tried at least 20 times to register but every time I have been told I'm entering an 'invalid phone number' Rubbish. I will keep trying and if it does work I might adjust my stars but at this point it doesn't seem to be working at all for me. Note: tried my work pho

[Full Review](#)

Anthony McGuigan

26 April 2020

2

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This is no different to signing you life away with any other app from a third party. I'm happy to sign up. It is still your choice to upload data when it comes the time when you find out if you have Covid 19 or not. I hope people do so everyone gets informed.



Barbra Wilson

27 April 2020

5

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Would be better if it didn't chew through my battery life. Also while the 'oh no your bluetooth is off!' Warning is cute, it's annoying. Turning off my Bluetooth when at home because I prefer to only charge my phone once a day



Vince Garrone

27 April 2020

3

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Suggestion. It would be useful if the application provided feedback to the user such as how



distancing technique.



James O'Neill

8 May 2020

1

⋮

Easy, quick setup. Just uses Bluetooth (no connection) and sits in the background. Do your bit to help Australia beat this thing! Edit // Does cause the odd stutter when streaming music with bluetooth. Small price to pay for things to go back to normal.



Amelia Dellit

28 April 2020

7

⋮

This app is useless it seems to constantly switch off, I have to keep rebooting it. Perhaps it's my Bluetooth but if people download it and think it's working properly then it is giving the community a false sense of security and inaccurate information.



Sasha T

27 April 2020

1

⋮

Seems to work ok. Registration was not available after 2000hrs EST on initial release date which accounts for some of the negative reviews. Remains to be seen how many people install and run the app in terms of meeting the government's objectives.



Ian Callander

2 May 2020

1

⋮

5 days later, doing nothing different was finally able to register on the App. Whole family downloaded the App onto each phone and no one was able to register as the App wont accept your mobile phone number with or without the 0. Pointless if you cant register....



Satha Sandrakumar

27 April 2020

1

⋮

When you are at home or safe place you must have some on/off facility. When you turn off Bluetooth you need to restart the phone again which is annoying. I will recommend to download and hep the authority.



Paul Kruger

29 April 2020

2

⋮

Easy to install and does not really drain my battery. I have had no notifications or prompts to do anything so it does not bother me at all. I am all for this process and believe this can really make a difference. Thank you to the Government and the Health Services in supporting us.



Norma Walsh

29 April 2020

6

⋮

I cannot get through , keep saying my phone number is invalid.....I come back to get pin number go back my details are gone. I don't understand, could this be fixed, other people don't have this problem. There phone number they go straight through. Please help.....



Frank Riley

29 April 2020

1

⋮

I have tried several times to install the App without success. The first few times it would not accept my mobile phone number When it eventually accepted my number I did not receive the code to enter into my phone I will try again at a later time but if I still have problems I will give up



James

29 April 2020

1

⋮

There is a constant push notification 24/7 to tell you that the ap is running, quite annoying. The government is constantly tooting their horn about how many people have downloaded the app, but this doesn't reflect how many people are still using it.



Saul Mullen

1 May 2020

1

⋮

The phone number detection cannot handle wifi-calling. Turn off your wifi, go outside or turn off wifi calling. Which is all a pretty poor start, really. Every single other app from banking to two factor authentication seems to manage this...



Peter Muir

3 May 2020

1

⋮

I want to do my bit and despite misgivings downloaded onto Samsung Galaxy 10. Small issue. It is now making my Spotify skip every few minutes. Tried another device without the

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M

5 May 2020

14

Location tracking has been turned "on" in latest update (040520) - go to the app list in settings to turn location tracking off. If this reverts to "on" in future, I'm uninstalling the app as this detail is not necessary - and govt have said app will not track location. Trust betrayed??? - sure...

**Gordon Wakelin-King**

4 May 2020



2

Runs fine for me. I keep bluetooth off for battery savings while at home but turn it on when I go out for any reason. It reminds me to do that all the time, which is probably wise of it.

Y

Yan Z

9 May 2020



13

It makes me feel worried when requesting location, although it claimed android needs location turned on for Bluetooth to work. I have downloaded it for quite a few weeks now, but never feel comfortable to fulfill the registration. I don't really trust Google/ android for not collecting data from 3rd

[Full Review](#)**Trevor Lawrence**

26 April 2020



6

Like others, I can't register. Says my phone number is invalid. News to me and those that contact me on this number. Edit: Apparently registration not available until 6pm. All ok now. Pity the back end wasn't ready when app released. On first go it interfered with Microsoft Your Phone app. Removed C

[Full Review](#)**Peter de Groot**

28 April 2020



4

Installed on a Samsung S7..... 1). Why does it ask for a phone number.. surely it can get it from my phone. This bit needs work..... 2) Cannot turn phone sideways to type with these fat fingers..... 3) Wanted me to enable location ... took them at their word that it does not use it..... 4) How

[Full Review](#)**Jason Wazza**

27 April 2020



13

"The Data collected is encrypted and will only be stored on your phone and the other COVID-Safe User's Phone" *clicks next* "Information about your use of COVIDSafe will be collected and stored on a highly secure server" "You may also ask for your information to be deleted from the secure server" Als

[Full Review](#)**Catriona Lightfoot**

8 May 2020



6

The app causes other Bluetooth activities such as streaming music to cut out intermittently. Very annoying. It needs an off switch for when you are home and a notification to remind you to turn on when you leave the house or car.

**Kylie G**

27 April 2020



4

Edit: worked at 7.15pm. I switched from home wifi to mobile data and it worked instantly. Seems like a good idea, doesn't ask many permissions, will give it a go! Original: Says my phone no. is invalid .. can't complete registration 6.40pm 27/4/20 (Galaxy Note 9)

**Ian Brennan**

15 May 2020



18

Update. Finally able to register the next day. Jan still not happy. . You'd think they would of had the app bug checked by now. Considering the amount of time they have been talking about it. Not happy Jan...! So, I am a Muppet and an inpatient Troll! It now after 6pm and it still won't except my ph

[Full Review](#)**M**

26 April 2020



2

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ers to encourage to download. Anything to track covid and stay safe is gotta be good and will help us all get back to some kind of normality. Like that the govt are trying different things.

**Stephen Szalla**

27 April 2020



An app that might literally save my or my partner's life. Yes please! Small issue getting the PIN from the SMS then going back into the app to find I had to start the registration process again, but no major problems so far.

AD Coupe

2 May 2020



I believe this app is the key to easing restrictions! Premieres should ease rules for those with the app first! As these people will be contactable upon exposure. Those worried about privacy need to read the details; if they are still worried, then they are best indoors as that will help keep them p

Full Review**J**

29 April 2020



Requests access to location data in addition to blue tooth. The app does NOT work on IOS apple phones. It may say its running in the background, but with reduced abilities due to the way IOS is set up, the app has to be open and on the main screen for bluetooth to work here.

Phillip Reid

2 May 2020



I don't mind using this app. It comes up with the message "COVIDSafe is scanning to keep you safe" and even includes a little smiley face. However, now I've found that it's not even operational! Thanks for lying to us guys.

Judy Yorath

4 May 2020



I downloaded the app when it first came out but as yet I do not think I have registered my details... I am in the elderly brackets after all so technology is challenging for me! As of now Monday April 4th I have REGISTERED. Thank you all for the very good work you are doing to help protect us and ke

Full Review**Stefan Kleynhans**

10 May 2020



Since installing the app my Bluetooth earphones seem to be a bit glitchy.. The sound is very broken with short pauses in between. A friend experiences the same (both Samsung, but different brands of earphones).. Would be great to get this fixed. It is pretty annoying.

Kate A.

13 May 2020



[Samsung S10e] Unfortunately the app causes the battery to drain extremely quickly such that I am having to charge several times a day (previously a day's usage would drop my phone to about 20%). I've made sure to update to the latest version in the hopes it will help...

GP McGee

19 May 2020



Uninstalled due to not being able to turn off the notification bar. It interrupts the functionality of the drop down notifications of other other apps. Should be able to run covid app in the background without constant notification showing.

The Bakers

20 May 2020



The app doesn't recognise my phone number as being a valid Australian mobile number. I have had this number for nearly 20 years. It's definitely entered correctly. But is classed as "invalid"

Mike S

2 May 2020



FEEDBACK TO DEVELOPERS: You should have the number of downloads visible in the app (live) to motivate people to share and reach the 3 million then 5 million then 10million down-



Full Review

Andrew Milton



27 April 2020



If you get the Invalid Phone Number error, turn your Wi-Fi off and switch to mobile data and it should work... did for me anyway. Developers should either insert this instruction into the installation, or fix this bug with Wi-Fi.

steve



27 April 2020



If you are getting an 'invalid number' error, don't try adding the leading zero it won't fix the problem, INSTEAD turn off your WIFI and use cellular data. You can turn your WIFI back on once the registration is complete

Stefanovich R



27 April 2020



Works as stated, smooth and concise. Bad reviews were just premature downloaders. Unlike facebook or instagram which you no doubt use and tag people in, this is not sharing that type of information with random companies. Delete it once this is over. Even for the safety of those around you, friends f

Full Review

A N



26 April 2020



It's not going to compromise your privacy as you can put a pseudoname and it's just age range, not DOB. No more privacy invading than entering a lucky draw competition. The downside is it was my battery. My phone isn't crash hot, so has less battery capacity.

Larry



5 May 2020



Not compatible with my mother's older model phone. I suspect this is going to be an issue for a lot of older people who need this the most, because they tend to have hand-me-down phones from their children. Mum's phone should be capable to handle the app. It's a Galaxy S5

Jamie Good



27 April 2020



Wont recognise my mobile number. Unable to find a help line or webpage to assist me with the issue. Update: Turn off wifi and verify mobile number in data mode. It wouldnt recognise either mine or my partners mobile numbers until we turned wifi off.

Shayne Boswell



27 April 2020



Obviously it's a good thing to have, but having Bluetooth on all the time is a battery drain, and on my S10, there is a constant notification on my lock screen? If it was using 4G or wifi that would be better and remove the notification it's distracting and unnecessary.

Noel Murrell



27 April 2020



No problems downloading or registering. My only concern is that a lot of people may miss out as the phone must have Android 6 or higher. A lot of older (the ones you are trying to protect) or less tech savvy will have older Android phones.

joe menta



27 April 2020



Needs a "At home" button. App seems ok, still not sure of impact on battery but a simple I'm at home button would mean it doesn't need to stay on while I'm home. Even a message every hour asking am I at home would help people remember to turn it on if needed. Good idea just needs some refinement

Darren Cox



28 April 2020



I can't get past the confirm mobile number step to receive a PIN. Tried entering my mobile number with a 0 and without a 0 after the country code but both times, it won't generate a PIN. No spaces in my number either. Tried installing and reinstalling but no luck. Mobile number is with Telstra on a

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26 April 2020

109

100% on board with the idea but this app shouldn't have been launched until registration could happen. Lots of frustration with people unable to register their phone number. This will cause a lot of users to dismiss the app with one star.

**Marianne Giang**

27 April 2020



Not accepting mobile number during installation process, hence unable to generate PIN. I'm sure the mob no. is correct. I gave up after few attempts. Need to fix problem. Post paid mob for more than 5 yrs. Need to fix problem.

**Sheldon Rautenbach**

28 April 2020



8

Works fine with no issues, my original review said it drained battery but after a few days of trying it, I can't see a massive issue especially considering my Bluetooth watch is paired to the phone all day anyway. No excuse to not have the app installed now.

**Phelc59**

27 April 2020



2

Easy to Install - Great for All Not are you helping to stop the spread especially to the vulnerable, but you will be helping the unemployed get back to work again sooner. This app is not just about health, but more so about helping the economy (read: JOBS) getting on track again. If you are affected

[Full Review](#)**Frank S**

27 April 2020



2

Found, downloaded and installed OK, verified with phone number/pin etc. But the actual app does not show up on my Samsung Note9 list of apps. The Covid Safe icon is on my taskbar and notifications drop down. Clicking on notification opens App, but actual App icon on my "Desktop" or homepage is not a

[Full Review](#)**Ricky Beca-Cherrett**

27 April 2020



2

For once the Gov has done a good job in creating an app which is actually privacy-friendly, with strong legal protections to back it up. As a privacy advocate and software developer, this is the first app from the Gov that I'm actually happy to have installed on my phone.

**Rob Adams**

26 April 2020



163

Unable to register, tells me my phone number is invalid, tried with and without the leading zero.... Seriously, if you're going to release an app you ensure that everything is ready to go before it happens. Not sure what kind of backend is missing that can't parse a phone number, that's normally done

[Full Review](#)**Elizabeth Liang**

29 April 2020



Was quick and easy to create an account. They prompt you to read the T&Cs, which you should be going through anyway, and ask your phone for permissions. Whole process took less than 3 minutes, highly recommend others to install the app too

**Peter Robson**

29 April 2020



2

Brilliant idea to restrict the spread of the virus. Is 15 minutes contact per event too long? The likelihood of virus transfer between passersby in a much shorter time is not insignificant. But then again it would be too intrusive. What we have is the best compromise. Peter Robson

**Les Kenna**

29 April 2020



2

No problem installing and going through the registration process was easy. I view using this app as being about protecting myself, family, friends and community. Privacy risk is meaningless when it comes to a life and death situation.

Get it running people and join the community to fight against the virus. Taiwan and Singapore has been doing this for a long while, especially Taiwan and no one there is complaining about invasion to privacy while they have the virus all under control. And beside, nothing stops you from uninstalling

[Full Review](#)**George Eldon**

2 May 2020



2



Keeps closing by itself. I don't have any privacy issue with it but whenever I check to see if it is still open, usually many hours after having opened it, it is inevitably closed. Not good if it is a bug. I am absolutely not inadvertently closing it myself

**Imogen Groves**

3 May 2020



2



Drains the life out of your battery, which is incredibly annoying and unsafe if you need to be out and about alone for work. Constant notification you can't get rid of gets annoying pretty quick too. Had to uninstall

**Sapient Man**

2 May 2020



1



Installation easy on Android. App requests location access. Checked and information confirms it doesn't collect location. My GPS is always off anyway, and app works fine without it on. Forced stop for now as we are still in lockdown and I haven't been face to face with anyone for weeks 😊

**Gerard Stainsby**

14 May 2020



6



Presumably working quietly in the background. Pleasing that the source code has been made available. A persistent, slightly irritating and presumptuous "keeping you safe" badge cannot be easily hidden but at least will remind me to delete the app when/if the need is passed.

**Robert Angus**

7 May 2020



12



Stupid system to load the app. I got a gov message on my mobile phone and followed the steps to download the app to my Samsung mobile. It is now downloaded to my iPad which does not leave the house and some equipment that was my iPhone about 6 months ago but now sits in a cupboard with no microchip.

[Full Review](#)**Steven Donnison**

10 May 2020



9



I installed this app, and through the setup process it informed me that for it to work, it is mandatory for me to give my permission for it to access my location. A major red flag for me, so i like many others will be uninstalling this app immediately after i submit this review. They say that it's a

[Full Review](#)**Tim Kojevnikov**

15 May 2020



1



Works as intended. Bluetooth doesn't drain the battery as badly as expected. I would come home with ~80% battery charge if I didn't use it for anything else (such as GPS, etc). It's worth the minor hassle in exchange for our freedom

**Daniel Connolly**

28 April 2020



1



What's to dislike? It's an essential. My phone has a firewall feature and I just block it with a firewall anyway, though it doesn't seem to use any internet access at all - only GPS and Bluetooth. Battery drain is unchanged from what I notice, even after turning off battery saver to make sure it's a

[Full Review](#)**Jake P**

28 April 2020



2





for years; drop the 0 on your Australian 04xx number if you have rego issues.



JW Gator

26 April 2020



If you're reading this on a mobile phone, you have already given away more personal information than this app will ever want from you. Do you use Google? Or Google Maps? Yes? Well they have much more personal information about you than this app. Help the medical staff conduct their tracing. Help Aus

[Full Review](#)

Rod Chandler



27 April 2020



Pin number should be given at start of completion of Ap.if not familiar with op of smart phones elderly lose info when attempting to retrieve pin number. Too many assumptions are made without consideration of experience of user.took me 3 attempts to work it out. Finally got there but frustrating.



Desmond Soares

27 April 2020



The app bluetooth polling interested with my use of the phone as a wifi hotspot causing the internet to drop out every few minutes. I am using. Moto e5. This means I will turn off. Bluetooth when running a wifi hotspot. Please fix.



Ian White

27 April 2020



Tried installing multiple times gets to 97 percent then stops. What to do? Samsung s10 so i went into apps google play clear cache clear data and tried again. Same result stops at 97 percent downloaded. Latter google asked me to login again with my gmail address this appeared to clear the issue and

[Full Review](#)

Jean Haynes



27 April 2020



I had multiple attempts to register my number (and to receive PIN) but it kept rejecting as "invalid phone number". As suggested by another review, I switched off wifi for this step and used mobile data instead - it registered instantly.



Graham Johnstone

30 April 2020



After entering my mobile number the log in process freezes. I dropped the 0 so I don't understand why this happened. Tried several times from scratch with the same results. Ok after another attempt, so now have the app



t2d66 D

29 April 2020



Bluetooth speaker connected to Spotify stopping. I press play & it's stops again. This is the only new app I've installed. I think there a bug and this is the only different thing (new app) on my device. Had to clear memory to get Bluetooth speaker working. Galaxy Note 8.



John Macdonald

14 May 2020



Wording is better in the new version. App can get better. Still requires location access. Took 8 hrs to pop up. Not impressed. Only needs one phone in the immediate area to have location on, but..... We were told it didn't track. Semantics?



sushi whisperer

9 May 2020



In order to connect to a Bluetooth device all you should need is Bluetooth permission. The fact that some application may use the Bluetooth connection to determine location, should not force the user to give that app even more permissions. Forcing enabling location is wrong.



Rob Sheridan

11 May 2020



Have to turn bluetooth off to use wifi for some reason now when at home why I'm not sure. Will forget to turn on/off eventually. Have to allow my location which gives my home ad-



Full Review

**Ben Howell**

13 May 2020



Idea is good but it keeps interfering with my Bluetooth headphones, randomly it will cause them to cutout for a few seconds. Doesn't happen that often but enough to be annoying.

**Brad Hawkes**

20 May 2020



Has always been active and there hasn't been any noticeable change in battery life. I guess if I get coronavirus, or someone around me does, then I'll know if it's actually doing its job. No complaints from me though.

**Matthew Wheatley**

12 May 2020



5

Unobtrusive and very small battery drain. Random shutdown on Android was traced to battery settings on my phone. Opened the App power-saver manager and turned off optimize and auto control. There might be some different answers but I haven't had a problem since doing that.

**Ram Ellimisetty**

27 April 2020



2

It is simple and think it is safe and does not breach privacy and not much information is sorted. Once the restrictions are relaxed this app will definitely speed up tracing the contacts. Hope many will download and help all to keep everyone safe.

**nick tait**

28 April 2020



Major issue with the covid app. When I need to use Bluetooth it starts auto calling the last number I rang. Like in the car. While driving. I can't stop it unless I turn the Bluetooth off on my phone.

**John Scolaro**

27 April 2020



3

For what it is, it's a well made app. The vibe I got from it was that privacy would be respected and user data will remain secure which is important, since all the app does is track people. Keep it up devs, you're doing good work.

**Simon Bellworthy**

28 April 2020



I've just downloaded the app and all good up until it asks for your phone number, I've entered a dozen times and says not valid. I've reinstalled it twice still nothing. Removed the zero. No point it if it don't work

**Booboo Kittiefukk**

26 April 2020



19

Easy to set up. The only permission it asks for is location data and it makes sure your bluetooth is on, which is no problem. No data leaves your phone and it's easy to generate that information if you are ever asked to provide it by a health official.

**Beth Masterson**

27 April 2020



1

Quick and easy to install. Great level of information provided to reassure me how the data will be used, if it helps save lives worth every download. I truly hope it works as intended, brilliant tool to protect the community.

**Terry Evans**

4 May 2020



2

Took me 3 days to get out to download. Kept saying my phone number was wrong. Now that I have it, I turned Bluetooth on but it keeps flashing on and off. I've tried deleting app and reloading it several times. Does anyone have this problem?

**jeff Pethybridge**

27 April 2020



2

Easy install. Read the help for why it wants but don't need Location turned on. Also it explicitly states that Government and law enforcement can not use it to check social distancing or meetings. Annoyed that a warning notification stays active while the app is running.



Using this app is a small but important step we can take. Phone number not registering? Try turning off WiFi and using your mobile network. That solved my issue (also don't forget to leave the first zero of your phone number out)

Andrea Pielis



26 April 2020



Very easy to register. Only supplied name, age group, postcode and mobile number. Nothing whatsoever to worry about. Can be uninstalled at any time. I recommend for your own safety, download and register.

Han-Wei Lee



5 May 2020



I hope the Devs can fix the issue with this app killing Bluetooth headsets, I need my Bluetooth headset working as I'm on the phone for hours per day. Maybe even a pause button if the headset wireless issues can't be fixed.

Andrew McSeveney



5 May 2020



This app does not kill your battery, it does not listen as you sleep at night, it does not even track your GPS data, nor does it sell your personal data to companies who want to market to you. What does it do then? Well it might just save your life, or someone you care about. Take 5 minutes, download

[Full Review](#)

Leighton Davis



13 May 2020



The Australia logo with the tick still appears in the status bar when Bluetooth is off, although the detailed text in the notification tray changes. Maybe a different icon to indicate that the app is not active would be easier to alert that the app needs to be checked?

Andrew Graham



18 May 2020



I've noticed the same issues too with my music too. Spotify was cutting out on my car speakers. I have updated the app today, so let's see if this fixes the issues. Apart from this the App has had no other faults with me.

Tim Parker



16 May 2020



The app is very asthetic! It really doesn't use that much battery and you can disable the permanent notification within Android. I had support for high refresh rate displays which is a nice touch. I'm impressed they made it so quickly. Download this app!👍

TheRealDrGiles



18 May 2020



When I'm at home listening to music via Bluetooth, the app causes regular dropouts. I have to kill the app when home and reactivate it when out and about. It needs some work.

Adam Thompson



27 April 2020



Privacy policy says "No location data (data that could be used to track your movements) will be collected at any time." Then the app asks for permission to use location data. Not sure why it needs this permission if it does not use the data?

Daniel James



6 May 2020



Important application. Doesn't use as much battery as I was expecting. If you have an Oppo phone you need to go into phone settings, applications, COVIDSafe to stop to phone from managing the applications power use.

Alan C



27 April 2020



How do I ensure only this application and no other I have on my phone access my location or uses my Bluetooth connection? Normally I keep location, Bluetooth, and phone data turned off to stop other applications I have using it for reasons they do not adequately explain to my satisfaction. Some of the

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27 April 2020

1



I kept getting invalid phone number. I turned off WIFI on my phone and then it worked/registered straight away. Should have better error messages. Should have Unable to verify phone number and turn WIFI off to register.

**Rachel Montgomery**

27 April 2020



I think this is a great idea, but the constant notification telling me that it's searching is really annoying! I don't like having notifications so if there were a way I could get rid of this I'd be so much happier!

**VT Mukundan**

26 April 2020



App is designed for minimum data / maximum privacy and control. Obviously the app increases our reopening options. Australia rise to the occasion once more and install now. Hats off to all parties for getting it ready, only wish it had been available sooner

**J_**

26 April 2020



12

This app could save my life. I'm more than happy to let others have a record of having come into contact with me if they become ill with COVID-19. If I get sick then others can be informed if they have been in contact with me. Not being able to tell other people I'm sick won't be on my conscience. T

Full Review**G Calkin**

26 April 2020



5

Works well, simple to install, and more than happy to help get rid of this awful virus. My husband is immunocompromised and it's given us some peace of mind knowing that either of us can be contacted if we've had any contact with it.

**Erol Mintie**

26 April 2020



13

Updated review. All good. Easy to register and nicely developed. App notification saying it's running on home screen notifications which should be visible all the time so you know the app is running in the background. Well done! Let's hope we get greater uptake than Singapore (20%)!

**Darryl Ward**

26 April 2020



5

Such an easy sign up process, app is very straight forward to use and the amount of personal information being captured is negligible. People really need to understand the facts and give this a go before playing the usual anti government card.

**Michael Stuart**

27 April 2020



2

Very easy to set up. For those struggling with the phone number recognition, do not put in the 0, as it will not recognise your number with the +61 in front of it. Common sense, but two comments already complaining about this.

**Peter Gapp**

29 April 2020



2

I have tried to install it, I am told it is already installed I have no icons on phone to indicate installation. Too hard I give up. On the official site there is lots of information but no links, I used SA Govt site, incredibly frustrating, going in circles. Get it right.

**Christophe Garrec**

29 April 2020



2

Same experience as many other when connected to audio devices. If CovidSafe is running the audio cuts off every 10 to 20 seconds. The app need to be killed before listening to music.

**MYEVENTIN AUSTRALIA**

30 April 2020



3

I don't have any experience yet. But 5 stars for the great app. The app lets users to use one mobile numbers on multiple devices that I had come across on the 26 of April. I don't know it



2 May 2020

5

While the Covid Safe app is running, it interrupts music playing through Bluetooth every minute or so when in the car. Music stops and starts again constantly. This has happened in two different cars with two different phones.

**Jessie Lou**

3 May 2020



Battery lasts half a day. Haven't touched my phone all day. I took my phone off charge at 9am, now it's 1pm and I'm down to 50% battery. The only thing different was downloading this last night. Will have to uninstall.

**Zoe L**

9 May 2020



5

I open it and nothing happens. It just stays on the first screen. I see no buttons to push our no way to get out of the first screen. It also changes my top status bar to white and my bottom menu bar to white too. All my icons are white so everything stops being visible.

**Paul Smit**

5 May 2020



I am using a Samsung Note8. Battery power is not impacted, neither are issues found on my active Bluetooth devices with the COVIDSafe now installed. If notifications bother you, simply block the notifications from this app.

**Pat P**

6 May 2020



2

The unnecessary notification cannot be cleared for some reason and it keeps Bluetooth on all the time. There is no option to disable it when you are home. It just wastes battery life.

**sam affara**

10 May 2020



All was good till this last update. Now it says I'm not connected and to check permissions. I did and it still didn't work.. I restarted my phone but that didn't help either. I just uninstalled and reinstalled it seems to have worked

**Tommy Dennis**

12 May 2020



1

Trying to do the right thing, was happy to download but have had numerous issues with Bluetooth connectivity, especially handsfree in my car which I need for work randomly disconnecting. Have had to uninstall as this is dangerous and distracting while driving.

**Jaime Lancaster**

13 May 2020



No issue signing up but it's sucking the life out of my battery. Having to put phone on charge upto 3 extra times a day. Please fix this issue before life goes back to "normal".

**Christine Russell**

26 April 2020



1

Found it really easy to install and set up. Great initiative by the government to help us track and control this disease and help everyone get their lives back on track and ease restrictions. The more people sign up the more effective. As they say "We're all in this together "

**Maree Newhouse**

27 April 2020



2

Great application if turn off your wifi and use your mobile data to install. I had been trying all day and kept getting the message 'invalid phone number'. It wasn't until I turned wifi off and used mobile data that the PIN finally came through.

**Allan Eadie**

26 April 2020



4

Easy registration. Totally voluntary. Yes you have to provide a phone number but if you think about it how else will they contact you if you have come into contact with someone who tests positive. 4 stars as we just need to see if this is actually going to make a difference.

**David Thurlow**

27 April 2020



3

A very simple and important app. Most of my other apps collect my data so that it can be sold to advertising companies. This one will hopefully prevent and slow the spread of a glob-

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B

28 April 2020



Well intended idea, but won't accept my phone number in any way, shape, or form. Giving up! I assume the numbers of downloads the government are touting are from people uninstalling and reinstalling the app, not actual people using the app.

a

andystar

26 April 2020



Enrollment was pretty easy, the app is always running in the background but so far doesn't appear to be using the battery at all. Would trust it more if they used the Google/Apple framework, but sounds like that's a few weeks away..

H

Happy Traveler 99

26 April 2020



Straight forward to install and register. App appears to capture a lot less than Google and Facebook so happy to play my part in helping to protect myself, my family and fellow Aussies and help us all get back to some form of normality sooner.

Reg

Reg

26 April 2020



Perfect. Blue tooth on is a bit of a hassle but it's free, simple, easy to register and really no issues at all about it running. Seems stable. Happy to use it. All these privacy freaks are a wart on the arse of progress.

F

Federico Collarte

26 April 2020



It asked me for accessing to my device location. I understood this would not be required, it would only track interactions based on proximity not location. But I was able to register without any problem, and most other functions work well

D

Dev Hen

28 April 2020



"please try again later" for three days and "invalid phone number" yesterday. My wife and have tried constantly over the period to register. We are giving up now and getting on with our lives without the app.

A

Azrael Raven

26 April 2020



Will not accept my mobile number in registration process... Had the same number for almost 20 years but apparently now it's invalid Plus why the +61 bit? We already know it's Australia all that does is confuse people who aren't familiar with that format... Clearly an app written by a government agent

[Full Review](#)

L Innes

L Innes

26 April 2020



For anyone mentioning that they don't want Bluetooth on, this app uses Bluetooth to register other people (phones) that you have been in contact with. If you turn Bluetooth off, this app will not work how it's supposed to.

M

Mark Agius

28 April 2020



Great idea. It will filter out those that have come close to someone who later has been tested and found to have COVID19 and so these people will be notified as opposed to those who haven't been anywhere near someone who was later tested and found to have COVID19.

Club Heat

Club Heat

28 April 2020



Only downloaded because Scomo blackmail saying we won't open up until enough people download. It's dumb anyway, I could walk past someone and catch it in 2 seconds if the sneeze, and the app wouldn't register, it's doesn't take 15 min to catch, it takes just the right conditions, sunlight kills it.

[Full Review](#)

R

Rebecca March

26 April 2020



Categories

Home Top charts New releases



it will not help if we encounter these kind of frustrations. Also it took a bit to find out what this app is called, tha

[Full Review](#)
Jeremiah Lim

27 April 2020



No issues with privacy. But undismissable notification is really annoying. Work around is to go to settings and turn off Foreground notification and Notification Dot. Not sure if I will miss important alerts this way..

Bridget Mcpherson

27 April 2020



UPDATED - was told to switch wifi off, but was already off so switched on and registered with no problem, yeay. So many saying invalid phone number, they might have mentioned it 😊 Same as other reviews, uploaded on my phone fine, tried to do hubby mobile stuck at invalid phone number

A Google user

28 April 2020



The app won't accept my phone number when registering to receive the PIN, it keeps coming up that my number is invalid. I have tried dropping the zero from the beginning of the number and I have also tried including the zero and either way it won't accept it???

Esther McLauchlan

2 May 2020



I have tried several times to install this, but it won't send a PIN number. I have tried all the suggestions - turn off wifi etc tried to register at various times of the day... But the number just won't come through.

Ian Bell

2 May 2020



Apologies Mr PM I regard this as an important tool to assist in the control of Covid-19 but as the Bluetooth on my phone doesn't work and I have no intention of purchasing new phone for this purpose I won't be able to add to the number of installs. BTW. Apparently my wife's phone is too old so she i

[Full Review](#)
Rickson Philip Lewis

1 May 2020



Better late than never! I sincerely wish this virus is exterminated asap, I am doing my part to keep us safe and get us up and running. Very well designed app, faced no issues whatsoever!

Linda Lawrence

2 May 2020



My samsung phone is pre 6.0 so it's not compatible. Support suggested checking the faq's page which I did and confirmed not compatible. If the govt wants approx 40% of the population to download, they'll need to make it compatible. I'm obviously not going to buy a new phone just for the app.

Michael O'Keefe

17 May 2020



took 4 attempts to install the app. the screen froze several times. After installing this app, my mobile connection regularly dropped out. There is not much use to having a locator app if there is no mobile connection. So I uninstalled the app from my phone

tony

8 May 2020



Have to delete it on trips in my car where I use Bluetooth for music as it keeps unpairing with the stereo. Otherwise I assume it's doing what it's supposed to. Anything to get out of this lockdown mess.

Liz Grimwood-Taylor

10 May 2020



Simple, works in the background and haven't noticed any impact on my battery. Has been designed with data minimisation and privacy in mind. Everyone should be downloading this



R

11 May 2020

2

When in proximity of another phone running the app it causes interference with BT audio devices, causing music or podcasts to pause repeatedly for 2 to 5 seconds. Makes it unusable and force stopping it while listening is the only way to stop the interference.

Harley D

H

15 May 2020



:

Great idea, but I keep having issues with the battery optimisation on my Oppo Reno Z, even though I've turned my battery optimisation off and given the app full background running permission. If this is going to work it needs to work on all devices.

Bianca Froggy



28 April 2020



:

Won't validate my number, and yes I dropped the zero. Then I tried with the zero in case they changed it to help those who don't know you're supposed to drop the zero. Still didn't work.

Arwen Ogilvy



27 April 2020



:

I really want to do the right thing and have this app on my phone but the battery is draining so fast! Only had it unplugged for 40 mins and already down to 90%. I'm at home so not even coming in contact with phones other than my husband. I hope this is just a teething problem...

The Equalizer 2014



28 April 2020



:

I'm sick of the "We Need You!" NAG Notification when I switch off my Bluetooth when I'm at home for the same reason I switch off WiFi when I leave home -- because it's not required and to conserve battery power.

Ralph Ward



27 April 2020



:

Works fine for me, easy to setup. Uses Bluetooth but can still use my headset and connect to the car fine. It has access to very little permission wise and Android hasn't recorded it sending any data. Can't see what the fuss is about

tomshirvo1



26 April 2020



:

I think you need to explain that the location permission is required for Bluetooth to be used. Maybe provide a link to the Android documentation showing why Bluetooth needs location permissions. I nearly deleted until I investigated more. Happy with the app and recommend people use it.

Rob McCormack



27 April 2020



:

Simple installation. Those who got the invalid phone number message (like I did) were trying to register before 6pm. Worked fine after that. This app makes sense and will help to protect me, my family, the community and our health workers, as well as speeding up our return to normal life.

Charlie Ping



26 April 2020



:

Worked flawlessly. For those that tried to activate before the government said it was ready, it would be nice if you updated your 1 star reviews. And yes, the government should have waited to launch it but it's fixed now.

Planet Saturn



26 April 2020



:

Very easy to install. Just where it says 'wrong number?' (to confirm the number), people might think they've put in a wrong number. It should say 'is this the correct number. do you want to change the number?'

Chelsea Hantken



26 April 2020



:

I'm happy to have the app on my phone, I'm not worried about any security risks. But I removed one star because Bluetooth is constantly running and there's an icon in my notification tray which won't disappear which is annoying.



An essential app for these times. For those complaining about the phone number - just don't use the 0 at the beginning of your number. It's not hard and that format has been around for decades. It's the international standard. Government doesn't get much right but this is fine.

Richard Penfold



27 April 2020



I fully support this app however unfortunately I can't register because it is telling me my phone number is invalid (this occurred to me after the registration process was opened after the initial delay).

Adam Simic



2 May 2020



1

A suggestion, please give us the ability to turn the app "off" when not needed. I don't need the app running 24/7, especially considering I only go outside for an hour also everyday. I can't be the only one that would find this useful?

Samantha Perera



3 May 2020



1

Should show the Name, Number of days it has been on the phone and if I am recorded as "infected or not". That way the "Lock Down" can be eased as long as people have the app. Also older versions of Oppo doesn't allow the installation.

Paul BROWN



3 May 2020



5

Was going to use but you also need to activate location info for google. I have never allowed location permission and won't now. Don't see why it is needed if bluetooth speaks to another phone with the covid app and each has name and contact number. I don't let google track me.

Chris Richardson



5 May 2020



2

My phone battery is draining really fast since installing this. Have to recharge at least twice during the day with normal use. Plus my phone is running hot all the time.

Rod Cunningham



4 May 2020



Have installed the App on my wife's Samsung A20. When using the app with an Ultimate Ears Boom 3 (Bluetooth) speaker the sound cuts off every 2 or so minutes for 5 to 10 seconds. Have uninstalled the app and it's now OK..

Cere Jewell



10 May 2020



3

I understand its purpose but it drains your phone's battery so fast that it's become an annoyance. It needs a 'home' option so that it isn't constantly searching for others with the app and killing battery life.

david yeo



12 May 2020



2

Cannot install this app. although mobile has the required Android 6.0.0 and Bluetooth installed and switched on. After giving all the required details and retrieving the PIN for this app. and enter this into the app., this does not successfully install this app. into my mobile.

Ruben Sanchez Moragues



15 May 2020



1

Downloaded and installed without any issue. It doesn't drain the battery. Safe and not tracking where one goes. No privacy concerns at all. I hope more people download it. This is a smart way to beat the virus all together.

Leon Mand



16 May 2020



The latest update (with the green Australia symbol) is chewing my battery at idle. It uses 10% per hour when my phone is idle. Was fine until the latest update. You need to fix this. UNINSTALLING.

Liam Cahill



15 May 2020



1

Great is concept however it doesn't appear to work on my phone. For some reason the app

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 18 May 2020

There are a few apps. Guess which one is the tracker. Most of us are not super enthusiastic about being tracked but we know what it is. If I can't control the Bluetooth, I will remove the tracker. The phone is useless with a flat battery.

 17 May 2020

I don't mind the app but I don't understand wire displays how many minutes and the time when I pull down my home screen and it's running in the background what do the minutes mean? Eg: covidsafe 12m ??

 27 April 2020

Installation and configuration went smoothly. The only personally identifiable information it asks for is your phone number. You can use a fake name if you wish. More happy to give up that tiny bit of privacy vs what we give up to Google/Apple/FB etc.

 27 April 2020

It will not let me register my number. Just has a pop up that says invalid number. Please fix as it seems from other reviews I'm not the only one with this issue. I'm an android user... not sure if that helps.

 26 April 2020

It downloaded perfectly and I was able to register. Remember to perhaps not include the first zero in your mobile number when you register. If you tried earlier today, it may not have worked as they did say from 6pm.

 27 April 2020

Happy with security, easy setup, let's face it- if it saves even one life then it's worth doing. Not a big ask for the potential benefits to us all. Please notice that most of the bad reviews are from people who didn't read the instructions regarding the start time for registration.

 26 April 2020

Registration process was done in less than 3 min. Easy as..... All the 1 star comments, geez ppl give it some time. Looks like the issues were -mostly- sorted within a day. App is now running in the background as it's supposed to, let's see how my battery will like it.

 27 April 2020

Downloaded. Tried to register. Got as far as entering my phone number to send a code. Apparently I don't know my own phone number ('number invalid'). I can't be bothered despite all of the hype. Such a good idea wasted.

 26 April 2020

It's asking for location permissions. Got this response from the support team. "Android/Google requires all apps that request access to Bluetooth® to also obtain location permission. As a result, COVIDSafe on Android asks for location permissions because they are needed for Bluetooth® permissions. C

[Full Review](#)

 26 April 2020

The app is simple to set up and very carefully explains the privacy information. It collects a whole lot LESS info than most of the other apps on my phone (eg google). Happy to keep it running.

 26 April 2020

Works well, easy set up, can change app permission preferences without breaking the app if you're concerned, and it's a simple first name last name age range and phone number info required. So it's honestly nothing to stress about. Let's stay safe guys! 



28 April 2020

2

App states that I have been tested positive for covid19 immediately after download. I have not been tested and have no symptoms and self quarantined 4-2 weeks even though requirement to do so. Do not know what is going on with the App!!!

**Daniel M**

27 April 2020



1

So far, so good. No obvious battery drain. Saves on having to wrack my brain about whom I've met; if and when contact tracing becomes necessary.

**Soren Cicchini**

29 April 2020



5

Incompatible with my mother's Samsung Galaxy J1 running Android 5.1.1. To be useful as a public health measure, this really needs to have broader compatibility to allow use by people other than those with the latest and greatest hardware.

**Amanda Pryce**

1 May 2020



1

The constant notification in the notification bar is very annoying. Like... I think I might uninstall it because of that. It keeps trucking my thinking I have an actual notification, and shows up on my lock screen too.

**Jian-Paul Nuzzo**

1 May 2020



2

Easy to install and use. Drains battery but small price to pay for safety. Suggest the developers consider a safe zone so that the app isn't working as hard when you're at home.

**Darren Grant**

2 May 2020



1

Everything was working fine until I needed to use bluetooth in my car. It wouldn't connect, then found it wouldn't connect on any other bluetooth device until I uninstalled the app. I am using a Note 8.

**Dean Lewis**

2 May 2020



1

Have not tested positive or seen how the app is used as yet, but thus far am extremely thankful that the government had the app written, flowing the Bluetooth to hand-shake approach to not location track individuals.

**Ryan Crittenden**

4 May 2020



1

Easy to set-up, doesn't drain battery, does not have gas tracking like sheep believe. Seriously if you are an Australian citizen download the app. If the government wants your details there are other means..

**Damien Brown**

1 May 2020



1

Absolute rubbish I've tried 6 different times doing all different combos with location, bluetooth, Wi-Fi all on or off. The app says it is totally installed and running but I have no Covid-safe shield icon on the screen. Yes I've tried turning it off on

**Robin Brar**

5 May 2020



5

App isn't working it's stuck on my Samsung S10+ I was reading terms and conditions and after that it got stuck tried to clear app data and restart but still same it stuck on home logo and no idea what's up with it. My device was rooted before maybe it doesn't work well on rooted devices. I hope they

Full Review**Deb Barnes**

7 May 2020



5

This thing drains my battery. I used to only charge every second day, now I have to charge daily, sometimes twice a day. And this is on a Samsung S20, so not an old phone at all

**Glenn Thomas**

13 May 2020



1

Won't stay active on my Oppo phone, keep having to allow battery optimisation setting,

**sara whitmee**

14 May 2020



Probably going to uninstall. The app has what is meant to have a permanent notification that sys if it disappears to restart your phone however with mine it turns battery optimisation off so I constantly have to go in to turn it back on to make the app work.

**Don Black**

26 April 2020



Good but the verification pin could have been automatically performed on Android (-1 star). Our company App puts the verification code in for you on receipt of the sms....so I would assume our government could do better. I will most probably update my review after a week.

**Lila CC**

26 April 2020



Excellent idea and I believe it offers far more privacy than a lot of my other apps. It's just running quietly in the background and there have been no noticeable effects on battery or performance as yet.

**Stuart Whiteway**

27 April 2020



Simple, put your name and phone number in and just let it run in the background. The information is encrypted and stays on your phone until a healthcare professional asks for it in the case you test positive. It will go a long way to trace the disease. . . Approved

**Satya Prasad N**

28 April 2020



Relatively easy to setup. However the app doesn't provide any way to download the data that it is collecting about me. That would increase the transparency and let more people install it.

**Olivia Shields**

27 April 2020



Got as far as entering my name and postcode, but repeatedly received the error message "invalid phone number" when I tried to enter it. It's definitely my phone number but until the app recognises it I can't begin using it. Unhelpful.

**Darrell Roberts**

27 April 2020



Very happy to download this app. If needed by medical personnel, the information gathered will help to assist with contacting people that may have come into contact with a coronavirus carrier, and that can only be a good thing. The naysayers and scaremongers need to grow up and download this app to

[Full Review](#)
**Andrew Heard**

29 April 2020



I've read 42+ reviews of people receiving an Invalid Phone Number error. One mentioned problems if registering before 6pm. One mentioned needing to "wait a while". One mentioned it took several attempts. None of these apply to me, and I still get the error. My 9 digit phone number is definitely v

[Full Review](#)
**Jen G**

27 April 2020



5 stars to breaching your privacy Australian Government. Check the app permissions which wants your location, full name & age. Use a fake name? Don't worry, the full network access & location data has your real identity. Check the lack of privacy policy which states the Government wants to know the

[Full Review](#)
**Michael Stanton**

26 April 2020



Quick & Easy. Doesn't require any personal information that isn't already in the wild. Please download this app. Very good reviews from everyone who realises that it only went online just before 6. Very easy.

[Full Review](#)

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Easy to install and security is not a concern with data stored only for 21 days. A great concept to help with public health and safety. Download and install uptake also a key KPI to ease restrictions.

**Paul**

6 May 2020

2



Easy to install and setup. Close it and it sits in the background. Minimal battery use. Tin foil hat not supplied. Pay no attention to partisan paranoid armchair software engineers.

**Andrew Fionik**

26 April 2020

18



The program looks okay. We are yet to see its efficiency. However, one serious drawback - it is available in Australia only. This means that many migrants may not even be able to see it as their Google accounts are linked to their respective countries.

**Rod**

26 April 2020

56



Working perfectly. Registration for the app started at 6pm sharp on Sunday 26 April, 2020. Sign up process was quick and easy, no issues at all. All those 1 star reviews are nonsense since they were trying to sign up before 6pm.

**Insert Name**

28 April 2020

6



If you're going to make an app, please at least make sure to at least test it to make sure that everything is set to go before launching the app. It's been over a day now and my phone number is still invalid in your system. Please make an effort to fix this.

**wowee 10**

27 April 2020



Fantastic app for keeping us safe, you can use a different name they said on the news, and it does not take your location only other covid users who have the app, and their phone number, easy simple to install.

**Sarjon Tomma**

26 April 2020

11



Hi, every body is very easy and safe app to install, just the problem they has most of people to register... is very easy to fix you should to write your full name in capital letter. And after you write your name in capital letter the app will send to your mobile number a pin. And eve

[Full Review](#)**John Tumblebridge**

29 April 2020

2



I see the app as vital as many have said. My issue is that it is stopping my Bluetooth headphones from working. Very frustrating as I keep having to disable the app.

**Gareth Narunsky**

7 May 2020

3



Since installing this app, every other Bluetooth use for my phone is no longer working. I can't listen to music on Bluetooth speaker without it constantly cutting out and I can't use hands free in my car.

**Mel McLean**

15 May 2020



App downloaded and installed without any problems. Recently updated as well. I have had zero issues using this app. Does not drain the battery, just sits in the background doing what it's supposed to do.

**Peter Walker**

15 May 2020



Installed app, other Bluetooth wouldn't work especially car connection. Uninstalled app other Bluetooth worked then installed app again and other Bluetooth again not working. Have uninstalled again and Bluetooth devices working again? Thought app didn't interfere with other Bluetooth connections

**David S**

26 April 2020

7





to our government for doing the right thing!!! One thing I don't quite understand is that we're able to triangulate loca

[Full Review](#)

David Holliday



28 April 2020



1



I have tried to install this but cannot understand how you can get the pin number sent to the phone and still stay in the app. When it comes to the part GET PIN you have to go out and when you log back in you lose that pin. I am confused, can some one help.

Charlie Giuffre



27 April 2020



11



This app is not perfected, while talking on the phone the Bluetooth cut me off from talking three times I had to turn the Bluetooth off to continue uninterrupted. Disappointed with this app. Please find a fix.

Melanie Hand



26 April 2020



229



All the 1 star reviews - don't give the app 1 star when the real problem is, you don't listen!!!! Registration will open at 6pm. Let's see how many reviews are changed to 5 stars when you get that message that you need to be tested because the app has done its job, and somebody in your family doesn't

[Full Review](#)

Paul Panayi



26 April 2020



2



Very simple to install. Just remember NOT to use the starting 0 when you enter your phone number because of the +61 format in the registration process and finally make sure you have Bluetooth ON so it keeps running in the background.

Tijo Joseph



28 April 2020



2



Uses very little battery even with Bluetooth on all day! Even though it's running all day, for an entire day of usage, it uses even less battery than my ABC News app that I use just for an hour a day.

Patricia Rhodes



26 April 2020



34



Just downloaded the app & registered, no problems, quick and easy! Don't forget when you enter yr mobile, because the +61 country code is there, DON'T enter the first 0 of yr phone number. Excited to be part of keeping this virus under control.

graham schilling



27 April 2020



61



Some where, anywhere, the media, the app description or the PM just had to mention you couldn't register the app until 6pm EST 26 April. Would have eased a lot of initial bad impressions. For the love of me I can't figure out why it hit the app stores BEFORE the registration process was ready. FFS h

[Full Review](#)

Lucas Griffin



27 April 2020



1



I dont trust it with my data but... The tecihcally experts havn't noticed anything out of the ordinary. There are already apps on my phone that take my data and don't tell me what happens with it, at least this one will help us.

Christopher Harvey



26 April 2020



35



Took me 30 seconds to install. All done and easy. For everyone whinging about the government and other people tracking you, you may as well delete your Facebook, Twitter, Google, Instagram, YouTube, Uber, Camera and nearly everything else on your phone whilst you are at it. Wake up, they all track u

[Full Review](#)

Jon



28 April 2020



5





Check my notifications I will see something but then have to pay too much attention to see if it is something other than COVIDSafe.

Jarrod Timms



26 April 2020



570

Please everyone download and use this app! Yes it currently has an issue on signup, which I'm sure will be resolved in a matter of hours. Please leave positive reviews so we don't discourage others from using the app. With it, we have a greater chance of beating this virus!

Whitney May Williamson



26 April 2020



24

The app notifies me every few hours that it's 'scanning to keep me safe' and the notification can't be dismissed. The instructions say if I turn off the notifications I won't be notified if I come on close proximity to a confirmed case. It's pretty annoying.

Eve Barnes



26 April 2020



75

As an IT professional, until the source is released our a security review it is my belief based on the Australian government record (remote assistance legislation) that this software contains a backdoor which *will* be exploitable by hackers to expose more information than we are told it collects. I

[Full Review](#)

Kristin Flett



30 April 2020



1

Chews through the battery very quickly. I've been on my phone for an hour and my battery is now 82% and it started at 100%. Never had my battery drain that quickly before. Fix it or I until it

Junyan Qu



6 May 2020



1

Despite whether this app is actually working, it closed down itself every 30 mins even I have my Bluetooth always on and enabled all permissions it asked. Is it just me or anyone else may have this issue?

Matt



5 May 2020



2

Amazing how many people allow Google, Apple, Facebook etc to access data yet will not trust an app that has the ability to assist in saving lives. Bluetooth battery usage in modern phones is minimal and this app has not affected battery life on my Sony Xperia XZ2.

Anthony Godin



6 May 2020



1

If it helps speed the new normality up, then all should use it. If it is privacy people worry about, there is more tracking in things like Maps and Facebook, Viber, WhatsApp etc. The source is to be made available, making it transparent like Android itself. Let's all work together to keep all safe as

[Full Review](#)

Andrew McGrath



8 May 2020



1

Good app! Useful. Just one point - there is a type under "I want to Help" page. In the third paragraph it says "State of territory", which should be "State or territory". Just from quality check perspective, no issues as such. Great effort by the government.

Megan Jeffs



13 May 2020



1

Having to have Bluetooth always on is draining my battery, it is also telling me to turn battery optimisation on when it already is on. Will be deleting as I am not confident in its effectiveness yet.

Mo Maureen Hunt



20 May 2020



1

Keeps me updated on what's happening with the virus but, fortunately, I have not come into contact with anybody who's tested positive so cannot comment further as to how it would work should that happen.



Said my phone number is invalid. So that's clearly a problem. Uninstalled it, reinstated it, same problem. Tried again 4 hours later (7pm) and I'm still invalid. Read the reviews, looks like 50% of the users are having the same problem.

Harry More



26 April 2020



38

Seemless registration process (downloaded and registered after 6pm). Excellent explanation of how the app works with links to privacy policies and explanations of the protections in place. Requires location enabled in order for Bluetooth to work properly on Android.

Averil Greenhalgh



26 April 2020



20

Come on, they did say after 6PM, so come back in a little while and try again. Everyone has exactly the same problem so let them have a bit of time to fix it. There is possibly 1 or 2 million of us trying to sign up all at the same time.

Catherine Barton



28 April 2020



2

Had trouble trying to get 6 digit number. Kept saying my number was "Invalid" After making sure Bluetooth, location & battery optimizer was ok & installed & uninstalled, turned phone off & on.....Bloody nora, it worked. What a load of ka-baffle to put it nicely. 😊😊😊😊

Lynne McKay



26 April 2020



8

Very easy and quick to install. For those having trouble with their phone number, you always need to drop the 0 before your mobile number when it follows the country code (+61 for Australia). So nothing wrong with the app!

Bruce



27 April 2020



2

Good idea but poorly designed. 1: Battery usage question and selection descriptions are ambiguous. 2: Should recognize stable "home" location and switch off Bluetooth until required by a change of geolocation or status. 3: Released prior to accepting registrations - dumb

Don O'Brien



29 April 2020



2

For Oppo users, you will need to change your COVIDSafe Background Running settings from "Smart Restriction of Background Running (Recommended)" to "Allow Background Running". This setting is found at Settings > App Management > COVIDSafe > Power Saver. Other users may have similar settings.

Mitchell Starrenburg



26 April 2020



2

Registrations are now open, only took a minute. Poor form on the developers part for the misleading "Invalid Number" error message while registrations were still closed; caused a lot of unnecessary confusion.

Alison Anderson



26 April 2020



55

I'd like to be able to use this app. However, I can't get the verification PIN because I have no mobile signal where I live. And we're not supposed to go out. Surely some other method of verification could be available for others in the same situation, as I'm sure I'm not the only one in Australia w

Full Review

Sue Fuller



28 April 2020



The app initially told me my number was invalid, on April 27. Now there is a notification saying "Restart phone if this notification..." unable to read rest of msg. Is this notification common & is it a problem. ?

Ingrid Gollan



29 April 2020



Also had issues on Android with mobile phone number invalid even with Wi-Fi turned off and Bluetooth turned on. Persevered and tried again whilst phone connected to Bluetooth device, no problem.

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Cant get a pin to verify my mobile ph no. Error message: invalid phone number. Tried with and without 0 before the other numbers. Cant proceed. Stupid product. Developed in haste. Dont get these monkeys to write the code for your space mission to Mars, your space craft will blow up on the way to the

[Full Review](#)**Chris Leach**

1 May 2020



Great idea. Wanted badly to support it, but it has stopped me from answering my phone when it rings. I can't swipe my screen to answer calls so I have had to uninstall. Sony xz2

**Liz Carr**

5 May 2020



The app does not recognise that power saving has been switched off on an Oppo R11s. Even after restarting with the power saver off it will not recognise it being off, as a result the app is not functional.

**cmt barry**

8 May 2020



The only thing i have herd everyone complain about is the constant notification so just do an update and get rid of it. Spoken to heaps of people that deleted it after day because of a notification that doesn't need to be there.

**Gavin May**

14 May 2020



Great app! Doing some good! It would be really good if the app provided constant news on the pandemic and was a primary source of information for Australians. I think more people would download it!

**John Stone**

19 May 2020



Waste of time. The app won't send a pin to my phone. I've checked the help section and none are the reason why it won't work. Even uninstalled and reinstalled the app.

**Tony Devine**

27 April 2020



Have installed the app after downloading "The Coronavirus Contact App Faqs" where it stated the location will not be recorded. WHY THEN IS IT A REQUIREMENT FOR YOU TO ALLOW LOCATION PERMISSIONS WHEN IT IS INSTALLED? Also in the HELP section when the app is open it states LOCATION INFO WILL NOT BE CO

[Full Review](#)**Gavin Matanis**

26 April 2020



Not a big fan of the notification being there constantly and not being able to paste in the confirmation code was a UX faux pas. Otherwise I am hopeful this app can help get us back to some normality.

**Voytek Eymont**

10 May 2020



Problem on Moto 3G, generally, it seems to work ok, but, on two or three occasions it goes haywire, it comes up with a modal popup "Unfortunately Bluetooth share has stopped" The popup keeps popping up faster than I can OK it.

**Greg Pearce**

26 April 2020



Great app, hopefully the tin-foil hat wearing Barnaby's of the world will see the benefit for the greater good. One suggestion though, remove the constant 'CovidSafe is scanning..' from the notification shade, it's annoying.

**Lara Connolly**

27 April 2020



I think it's great. Feels more secure than most other apps I have on my phone as it doesn't ask permission for everything. Hopefully most download it and it can work to keep us safe!

**Chris Barnes**

28 April 2020



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notification is there, but an hour later it's just quietly stopped for no apparent reason.



Zig Zag Wanderer

27 April 2020

1



Great idea. Does NOT need location data, it just uses Bluetooth to check other phones nearby. Especially good for those who do not have location data and internet access on all the time. Do it to let us all beat this silly hostage crisis!



Jonathan L

26 April 2020

46



I wasn't able to get my six digit PIN. I tried again an hour later and the app said my phone number was invalid, yet the app managed to sniff out my number somehow and automatically display my number. Perhaps it's being sorted by the IT guys who are busily working on it.



Kishor Varsani

26 April 2020

22



Quick and easy to install. Anything that protects me, my family, friends and the community is worth having. To those who are worried about privacy etc, remember facebook, whatsapp, tiktok and most other apps hold and share far more information about you, yet you use and upload everything about yours

[Full Review](#)


Imesh Kulasinghe

26 April 2020

5



Registration was very easy . Most negative rating are due to number been invalid. I got the same error the first time because after +61 I dropped the starting zero . Just ignore the +61, type your phone number starting with 04++++++.



Gabriela M

27 April 2020

2



If you get the invalid number message just turn off your WiFi, it seems to work that way. Hoping this gets fixed asap as it will stop many people from registering.



Ty

27 April 2020

6



Interferes with medical equipment. Installed app and app started to interfere with the communication between my insulin pump and CGM blood sugars are now dangerously high, possible hospital admission if I can't get BG's under control. Will not be using this app, until this is resolved



Matt Allcock

28 April 2020

1



Tried to enter my mobile phone number in, (yes, with and without the zero), however it says that my phone number is invalid. Cannot get past that step, no matter how many times I retry.



Thi Nguyen

26 April 2020

1



Downloaded, registered and now leaving it running in the background to keep me and my fellow Australians Covid safe. Pleasantly surprised how little personal data it collected, and how little control of the phone it requires.



Imar Mendoza

29 April 2020

1



Works now... I mean the registration... Concerned about battery life because seems to work in the foreground... After a couple of days, it definitely reduces battery life. Ok you got to do a better version...



Walter Kaeding

7 May 2020

4



Make it available for android 5 and below. Help the older people to stay safe too. Our Oppo phones are only 3.5 years old, but have android 5.1.1. I would have to root the phones to upgrade to 6 or better. Wouldn't take that chance it might brick the phones. These Oppo phones are excellent for every

[Full Review](#)



Great idea but the app closes down when I turn my phone off and doesn't start up again when turning phone back on so I have to remember to turn the app back on and I have often forgotten so I'm out and about without the app being active

Rick Hill



6 May 2020



App is useless for me, start the app, make sure it's working leave phone for 5 minutes, look again and app is closed, happens over and over again, my phone is only 12 months old

Jill L



4 May 2020



Very easy to install. No need to have notifications on screen, just in the banner. If you can't download, ask your family or friends and help to keep your loved ones safe by having the app. Let's do this together to get back to normal life.

Tanya Harich



27 April 2020



Downloaded fine but every time I try to register I get to the 'enter your mobile' section and request the pin only to be told it's an invalid number. I can't see anything in FAQs or a way to report this error other than here.

Adam Brokes



27 April 2020



The app is from design and architectural perspective very good considering the amount of time the government had. Do I really want to have this app installed? No, not really. Will I install it if there is even a faint chance it might save somebody's health? Any day, anytime.

Ian Leishman



26 April 2020



Worked straight away, registration process worked even before 6pm on 26/04/20. Endorsed by Medical professionals, doesn't use GPS, the protection to myself from others who may get sick and having an early warning for contact tracing weighs heavily for my favour than big brother paranoia.

Matthew Brown



26 April 2020



Yes... Android needs to use location services along with Bluetooth for the app to work. No... It's not a govt conspiracy or that we've been lied to. You'll have to buy an Apple if you don't want to use location services

Alison Fairleigh



26 April 2020



This is such a wonderful initiative. It was fast and easy to register, and now the app is working silently in the background to help protect me and my community. Contact tracing is absolutely necessary for the containment of this virus. Thank you!

Monique Huffa



27 April 2020



Amazing idea but it won't let me sign up! Keeps saying my phone number is invalid so it won't text me the pin, even though I know my phone number is valid because I've been receiving calls on it. Any ideas?

Alan Chng



26 April 2020



Installed and registered ok. Stay safe people. App runs in the background. Data seems stored local as there is a function to "upload data when asked by health official." Not sure how much it will drain the battery yet.

Mick Tterfmop



28 April 2020



Installed no issue on mine, but my wife's kept saying invalid phone number. But when I turned the wifi off on her phone and only used mobile data it installed no problem, so must be some issue with wifi causing the invalid phone number.

kayla edmiston



28 April 2020



Experiencing Invalid Phone Number Issues? Turn off your wifi, and try again. This isn't

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J

28 April 2020

1

Very good customer service. I had trouble with my phone number being recognised in the registration process. They suggested to turn off wifi and try again and it worked!!!

**David Grocke**

26 April 2020

1

Why is there even a rating for this app? The comments here are not helpful. This app has taught me how to love again! Let us hope when the little pockets of outbreaks continue to happen that this assists us not being locked down as much as today! Signup is seamless across my families devices. Let's

[Full Review](#)**Isabella Bain**

26 April 2020

1

You should launch the app with out being able to register. Not everyone watches and reads the news and would know it will work after 6pm tonight. Error is, we can not add a mobile number and get the OTP as it says it is invalid. You should have had a pop up/alert message at the start notifying this.

**Simon Bell**

26 April 2020

1

Despite earlier reviews from people trying to register before the process was open this app is seamless. Easy to register, easy to use. Set, forget and protect yourself and those close to you.

**Mark Stubbs**

27 April 2020

1

Very easy to install, not sure why some users are having difficulty with the phone number, it accepted mine straight away (with leading zero). Maybe you need to have your number registered on myGov?

**Dave Briskham**

28 April 2020

1

No problem with installation or registration. Don't worry about security issues. The government has plenty of other ways to keep tabs on you. Thanks for keeping Australians safe.

**Matt Vickers**

29 April 2020

1

Super easy to install. Appears to be working just fine with no hitches. A great initiative, the more people that download this the better our chances of achieving normality.

**Scott Davis**

30 April 2020

1

Seems to be pretty unobtrusive to me, but my wife's phone is just a bit older and has Android 5 with no update pushed from Telstra. The initial version needs Android 6 or later.

**Jane Oldham**

3 May 2020

1

I've signed up because it's the "right thing to do" but this thing slows data significantly, to the point where sites time out or return a "you are offline" result. Needs a lot of work.

**Nicole Gardner**

1 May 2020

1

Constantly disconnects bluetooth headphones, starting to ask myself whether the app benefits outweighs the constant risk of my phone publicly outing my addiction to early Britney spears. Please fix this bug. Many of us STILL use Bluetooth around others (exercising, grocery shopping, essential pla

[Full Review](#)**Wen D**

2 May 2020

1

I had to rate to write my opinion -5😡😡😡😡😡😡😡😡😡😡😡 Wont accept number after 8 attempts with 04 and just 4 if your reading this and unsure what i mean you will see as you try to register. I have an Oppo so maybe not compatible. Only did this to help every one get back to what ever normal will



4 May 2020

1

I'm having the same issue regarding having to continuously approve the battery question. Both our phones are doing the same thing. Time for an update. REMOVE THE BATTERY QUESTION? 😊

**Linda Deys**

4 May 2020

1

Well I've tried twice. Uninstalling for good now. It continuously turns off my Bluetooth even though I chose not to worry about battery life. And I hear on the news it isn't even turned on anyway!!

**Michael O'Brien**

6 May 2020

3

I have a Nokia6 smartphone. App downloads; but, after several attempts to generate a PIN (after doing all suggestions like turn off Wi-Fi and input mobile number with or without the first zero) the APP never generates a PIN for me. Absolutely useless programming

**Rosalie**

6 May 2020

3

Many phones are not compatible with this app! 3 out of 4 phones we tried to download this app are not compatible.....because they are too old! We have lost confidence in this app doing what's been promised to because not enough people will have it!

**R X**

7 May 2020

4

New updates renders mire bugs to user. Persistent battery drain and bluetooth pairing totally wrecked. It has mutated to a different variant. Use antimalware and intrusion detection for permission allowed.

**James Clarke**

10 May 2020

2

Installed no problem on S9, but I have a smart watch BT for tracking 24/7 in case of seizure when away from home & BT headset to make/receive calls, App disconnects headset or watch to handshake other phones all the time. Had to uninstall it.

**Angel Smith**

12 May 2020

1

Doesn't drain my battery, everyone having a sook, I have a galaxy s10. Works fine. Doesn't drain the battery, and in fact I barely notice the app is there at all. Same data sharing as social media, so no brainer guys.

**CuteNinja101**

15 May 2020

1

It won't let me register. Keeps telling me my phone number isn't valid. We have checked several times and all fields are filled with no. in 10 digit form.

**Jamie Munns**

26 April 2020

30

Be Patient It's great that this app is in big demand as frustrating as signing up is. I think it will take a few days before demand settles down. I'm happy to do what it takes to sign up and help my fellow Aussies, i hope you are too.

**Karin Jorgensen**

27 April 2020

1

Easy to install. The sooner everyone installs the sooner we can get some normality back and safeguard lives. Permissions needed and info requested is minimal compared to a lot of other online activity so shelve the paranoia and get on board.

**Pete Campbell**

26 April 2020

2

That was probably the easiest App ever to install. Remember to drop the first 0 off your mobile number. If this saves one life it is worth it! Sure it uses data but so does every App and Storecard. Let's beat this virus together Australia!

**Adam Thompson**

26 April 2020

1

Simple and safe, uses Bluetooth not GPS so nobody can know where you've been, only if

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28 April 2020

3

Constantly causing other Bluetooth functions to stop working. If using Bluetooth speakers or headphones audio will cut out due to app doing a scan. App now deleted. Caused far too much interference with other Bluetooth functions

**Baxter Archer**

27 April 2020



Annoying, it won't recognise my phone number, tried it every possible way without success. I was already on the fence on the privacy issue, now I'll just give up if it doesn't work

**Brad Irwin**

15 May 2020



1

If the app is telling you your mobile number is invalid when you try to install, disconnect from WiFi internet connection, then type the number in again. Fixes the problem immediately.

**George Solomos**

6 May 2020



1

Persistent notification is annoying but I understand the priority is keeping it running to keep the Bluetooth pinging. Reverse-engineering has shown the security of the app to be good but I hope the source is released soon.

**Giovanni Di Cello**

27 April 2020



1

Just monitoring battery consumption but other than that no issues. Waiting for tin foil haters to leave a review, frankly, to enjoy some nonsense. Maybe a "i am home" button to avoid battery strain would help?

**John Murray**

27 April 2020



1

Simple to setup, then nothing else to do. Requires bluetooth to be on, leaves an annoying notification on lock screen to let you know it's still working.

**Magnus Erlendsson**

26 April 2020



21

Easy to set up. I had no issues. If by downloading the app restrictions get lifted earlier I think it is worthwhile. Plus as the one who does the shopping I like the idea of knowing if I have been in contact with someone who has it.

**Grant Evans**

27 April 2020



1

Registration pain. Won't register phone number unless wifi is off. PIN has to be entered as separate numbers, new one needed before trying to remember and type it in. Very frustrating.

**Tim Deverell**

26 April 2020



2

Easy to download and set up. Anyone with privacy issues is clearly listening to to much ABC, every day we share way more of our privacy than this App will share and it will speed up our country returning to some semblance of normality.

**Andreas H**

29 April 2020



1

Easy to install and register. I am running it since Sunday on a Pixel 3 and have not noticed a decrease in battery life or any other distribution to phone use. Recommended it all our staff.

**Sophia Halse**

4 May 2020



1

Overall it's a very clever idea. Might still be useful after covid-19. Be good if 10 million ppl download it and the rest of the functions are completed so it can do what it was designed to do.

**Steven Nikolovski**

10 May 2020



1

Hmm not sure about this app. Hate that it has a permanent notification. So annoying and pointless, just run in the background. Won't appear in the app store on my parents phone and they are elderly and need it. Once again, not good enough.



Hardly noticed that it's running. No battery drain of a noticeable level and no slow downs. Some people report drop outs of other Bluetooth devices but I haven't noticed anything and I use a headset regularly.

**Derek White**

8 May 2020



I have to disable it when on a phone call because I hear a ticking noise. When I disable this app the ticking sound stops. Using Samsung Galaxy Note 8. Android version 9.

**Melinda Londigan**

10 May 2020



I had to uninstall temporarily to use my skullcandy headphones as the Bluetooth kept cutting the music out, my husband didn't have the same problem with his Bose Bluetooth headphones, both using Samsung Galaxy S9.

**Jacob Brinkworth**

15 May 2020



Great idea but eats up my phone's battery like no tomorrow, which considering its point is to somewhat monitor someone's surroundings, it's a pretty big deal if it eats up your battery life as a dead phone won't keep anyone safe.

**Michael Coppa**

26 April 2020



4

Great app. Easy to set up. If you're worried about privacy, you already have Google and Apple apps that violate it. No point using privacy as an excuse for not getting this app.

**barney flint**

26 April 2020



36

While I understand, and endorse the spirit, the implementation is flawed 1. It asks to grab location data - er - what? 2. It displays a constant notification, which you can only get rid of if you disable notifications for it - WHICH DEFEATS THE POINT OF THE APP!

**Din**

27 April 2020



1

Excellent initiative. Minimal information required to set it up, and seems to work without a fuss in the background. Privacy policy is sensible. Please install to protect each other from COVID-19!

**Michael McAulay**

26 April 2020



10

After I put my mobile number in, the app said invalid number but 5 mins later the code was sent to my phone (there must be a lot of people using the app). Then I clicked on my phone notification and gave app permission. Then the app was working.

**Bob Bogisich**

26 April 2020



8

Registration is easy. For those complaining, didn't you read that you need to register after 6pm?? As for dropping the "0", that's the standard way of entering a mobile number using the international format. It's a wonder some can answer their phone!

**shan sitters**

9 May 2020



1

Easy sign up and was happy to have it but had to uninstall as not working the battery approval keeps turning app off so then it doesn't work. Have heard other oppo phones are having trouble too. Please look at fixing as would really like to have it working properly as the idea is good.

**Elizabeth B**

28 April 2020



1

Failed to register my details because of 'Invalid phone number'. Why? People call me on this number and it works. I tried 2 number formats - without and with leading 0. Both failed.

**lisakynaston**

27 April 2020



1

Annoying notification stays at the top of the screen and in drop down menu all the time cannot be removed. Uses too much battery for my liking.

**Bonnie Glendon**

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I have the app on my Samsung and it won't give me the pin number as it says my mobile number is invalid. Seeing it has the 61+ in front of the box I leave the 0 off but still says invalid mobile number with or without the 0. Can anyone help me with this.

Steve D

26 April 2020



Phone number registration is active and working now (6pm Sunday). I don't like that it needs Location permission for it to be active and works properly (though GPS location is not required to be turned on)

Jacob Lovett

27 April 2020



It's irritating, because you want to do the right thing - but I don't leave my Bluetooth on 24/7. Not for battery reasons but multiple different connectivity reasons. So this is super frustrating. Use my location instead of Bluetooth. 😂

Gordon Smith

28 April 2020



Very frustrating to download as could not register. Stuck at message "invalid phone number". After much searching found a suggestion to turn on data instead of WiFi, which worked. Needs more guidance on the app or help page

Rudo Makuyana

28 April 2020



The app is interfering with my Bluetooth connectivity to other devices. In particular my Samsung Buds, is there an update to resolve this. I can't use the app if this keeps happening

Raymond White

27 April 2020



Sadly after 8 attempts this app will not accept my mobile phone number that I have held for 39 years. That's right 39 yrs and as a result I will not be able to use this app. Therefore it will get deleted from my phone.

Theo Kalkandis

27 April 2020



No problems installing but it absolutely chews through battery. New S10+ used to last a full day. I head to charge it at midday just to use the rest off the day. Once again down to 40% after only 3 hours.

Kevin Francis

29 April 2020



Great app, great experience especially considering how quickly it was completed. I'm an IT expert and I consider it to be safe to use. Please listen to the experts and download.

Adrian Attard

2 May 2020



App seems to work fine. Had no issues setting up. Doing my bit to help our country get back on its feet, reduce wait for easing the lockdown restrictions, and get people back into employment/work. Together we can reduce the impact that Covid-19 has on all of us.

Kangaroo Inn - Innkeeper

2 May 2020



I use a separate phone for exercising and I notice the app cuts off the music streaming through my bluetooth headset every few moments. It's an older phone so I think the app places pressure on the phone's BT CPU

Peter Vincent

3 May 2020



Successfully installed on one phone - all good. Wanted to install on second phone but Play Store only shows a similar app from the WHO and not this Australian one. There is no choice, just a blue one from the WHO. I do not want anything to do with the corrupt WHO or UN. I wonder how many people download

Full Review**Paddles C**

5 May 2020



The comments here are a case study in stupidity and selfishness. OK, Boomers: 1. It needs

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more often such a b

[Full Review](#)**Ruben_**

17 May 2020



1

:

Severely disrupts my Bluetooth connection with speakers, headphones, etc. So when I'm playing music on my phone and the app is active, the music skips.

Andy Hanoi

27 April 2020



1

:

I like how it doesn't assume you have (or want) internet access and geolocation turned on, and I can keep those turned off to maximise privacy from every other (often uninstallable) personal data hungry app on the phone.

Joanna Does

27 April 2020



2

:

I'm happy to download it but when I try to register it says my ph number is invalid. I've had the same number for over 10 years. I tried uninstalling & reinstalling. Tried dropping the first 0. No luck.

mathew rushen

26 April 2020



915

:

Considering this app is in googles android its more privacy oriented than any commercial app on my phone lol. Doesn't ask for every permission under the sun like google knows less about me than google. And i control its access. 1 star removed because it wants me to keep bluetooths on all the time wh

[Full Review](#)**Garth Snimmit**

28 April 2020



:

Apparently my phone number is invalid and I did drop the zero then I tried with the zero and tried both ways multiply times. As other reviews have stated if your number is invalid wait a couple of hours then try again and it will work.

Mark Stanley

26 April 2020



28

:

Great app. Can't wait until 6pm tonight when you can enter details to register. To all the people rating this one because you can't register your phone number, that's because the app is not available for registering until 6pm.

Ob1

29 April 2020



:

I fixed the "invalid phone number" error by not using any digits or special characters in my name....go figure - an error about the phone number due to invalid characters in the name field on the prior screen.

Traci Goode

26 April 2020



3

:

I thought at first the app didn't work because it wouldn't accept my phone number but after reading other review and after a bit of waiting I was able to register. Didn't know about the 6pm thing but good so far

Paul M

26 April 2020



39

:

Allowing bluetooth is a great way to get your banking details stolen. A noble idea for virus tracking, but fraught with security issues. I downloaded only to review but did not complete the install. Go ahead and install with this in mind.

Hazel Brown

27 April 2020



1

:

Easy to install, and my privacy concerns are answered. Data is encrypted on my phone and not shared unless I agree. If this helps to reduce restrictions while keeping us safe, I'm happy.

Sammy Hamadiya

27 April 2020



2

:

Invalid phone number message error. Regardless if you include a 0 before the number or not,



T W

29 April 2020



People download Facebook and Google without a second thought but wont download this. Location request is only for bluetooth program to work and does not track your location. Does not use your gps. Great idea. Please download so we can be free sooner.



Anonymous User

3 May 2020



Will wait for all the bugs to be ironed out. I love the way it says to restart your phone if the notification disappears. If the notification disappears, so does the message to restart your phone, duh!



Stephen Fulop

2 May 2020



I'm unable to sign up. Every time I get to the stage of the pin and I look it up on my phone the app starts the whole sign up process again. It's just ridiculous.



Matthew Wilson

1 May 2020



Need this app, as we need to get back to normality. But it is causing interruptions on Bluetooth headphones , occurs every 1-2 minutes. Please fix



Lucia Deiro

5 May 2020



Can't get past registration. Unable to get access pin, keeps saying "check internet connection" even though I have connection. Have tried using both 4G and wifi, no luck.



Shandra Coppard

6 May 2020



COVID SAFE APP PROBLEM My partner cannot download the covid safe app as he has an overseas google account and when he tries to download it the response is "this item is not available in your country". He has an Australian sim card in his phone and is in Australia indefinitely. Google only allow you

[Full Review](#)


Laura Noble

19 May 2020



Bluetooth connectivity with car, earphones continues to disconnect since using the app. Please look at fixing this if you want people to use this. I use a Samsung s10.



Anatacia Cabral

17 May 2020



It wouldn't stay active. It always deactivates every time my phone goes on lock screen. I have to always activate it. I hope they fix it soon.



Mick Fallon

26 April 2020



Installed easily. As an IT person with a good understanding of cyber security, I am comfortable with using this app in the control of Coronavirus.



Andrew Morrison

27 April 2020



I'm not keen on government tracking but this is probably the least worst way to help get the virus sorted. Main concern is the potential battery drain. Don't know how it'll affect the battery life



Paul Lecky

28 April 2020



Can't register. The app won't accept our phone numbers. Dropped the leading zero and entered the rest of the number. Others in the family are having the same problem.



John Youngman

27 April 2020



Bluetooth interferences. Continually cuts in over other blue tooth audio systems if streaming. Very frustrating. Force stopped app and interference stopped. Needs to be looked at or we may forget to start it again.

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Can't believe the amount of brain dead people who whinged "the app is broken" because they put their phone number in before registration was open. (When they clearly said don't register before 6pm 26apr). 😊 easy quick simple app. Let's beat this pandemic.

**Pann Ei**

27 April 2020



1

I couldn't sign up as it keeps saying that my phone number is invalid. So I couldn't get pin number to proceed registration. Could you please fix the error for this? Thank you.

**Amy Jones**

27 April 2020



2

I've installed on the 27th, but doesn't accept my phone number? According to other reviews, this glitch was fixed last night..but it's not fixed for me. Why? Is there still issues?

**Matt Hilton**

28 April 2020



Couple of days in and it's unobtrusive, no noticeable impact on battery life, and I assume just doing its thing. Rego was quick and simple. Let's end the lockdown.

**Shubham Gupta**

26 April 2020



4

Very innovative approach to spread awareness, though the option of upload my data is misleading and should only be visible to people who are seeking help for symptoms.

**Thierry Masquillier**

26 April 2020



It seems they were glitches at the beginning. It can be expected. Working all fine now, including phone registration...

**Michael Jacombs**

29 April 2020



Easy to install. No intervention required once installed. HOWEVER battery usage since my wife and I installed it has been HUGE. Phones now only lasting about 6hours.

**Tim Holder**

27 April 2020



2

Tried numerous times to register and do the right thing. It continuously says I have invalid phone number with or without the 0. As at 1900hrs WST 27/4. Might try again in a few weeks. So much for a tested product.

**Will Pearce**

27 April 2020



App is not letting me register, reason being invalid mobile number. I've had number for 10 years under my name. Has anyone else had similar problem?

**Mr Dr**

26 April 2020



Simple and easy to install. No issues with registration. 95% of the 1 star reviews tried to register before it opened.

**Martin Haggas**

27 April 2020



1

Lightweight and reasonably unobtrusive. The persistent notification is mildly annoying and not entirely sure what purpose it serves, hence only 4 stars.

**Hussain Mohammed**

27 April 2020



4

Had issues with registration but it finally worked. Have patience, this is not a commercial money making app. It's for our own safety and whole community benefit.

**Kim S Ly**

26 April 2020



1

An excellent initiative. An app that can help us to have a better control of COVID-19 infections is always a helping hand to our magnificent doctors, nurses, medical staff and other frontline workers.

**Ashish Maheshwari**

29 April 2020



4

**Tien Can**

27 April 2020



For those are concerned abt their privacy, have you ever read thru a T&C of any app installed on your phone? Have u ever read T&C of any website that you browsed before? If not, why are you so easy to give away your personal info for those but too harsh for an app of your Goverment trying to protect

[Full Review](#)**Robert Durrant**

26 April 2020



33

Can't register. Has a bug that won't allow you to enter your mobile number during registration. I've uninstalled it and moved on. Perhaps better testing. Doesn't build confidence in this app which is already pretty low.

**Michael Borisenko**

26 April 2020



3

I understand the concerns about privacy, but as a software engineer I'm satisfied with the precautions taken in this app. Please install it and help end the pandemic sooner.

**Amanda Ekman**

26 April 2020



Great, simple app. Initial teething issues have been fixed and all is working well. Great initiative and an excellent resource. Well done to the developers.

**Maureen Brunn**

30 April 2020



2

Tried about five times this app is definitely NOT user friendly, it kept telling me my phn number was invalid... I gave up in the end. Tried to do the right thing, I cannot be the only one.

**Quinn Andrews**

1 May 2020



The App seems to work fine but there is no way to tell if it's working. Maybe if you had a count of how many 15 minute contact you had a day you could see if it's working.

**Alisha Webb**

4 May 2020



Have to remove it as it drains my battery. Fantastic idea and very important for all to have but the developers need to ensure it doesn't drain batteries. It drains my battery within 5 hours.

**Paul Gurn**

3 May 2020



Everyone should use it BUT it absolutely devastates battery life. If you don't optimise it it will defeat the purpose as people will be walking around with phones off due to flat batteries or remove the app.

**Daniel Washburn**

2 May 2020



1

No impact to phone operation. No battery drain. Bluetooth works fine with other accessories while this is on. Other than the icon, you wouldn't know it was on.

**Daniel Burgin**

4 May 2020



3

Installed the app day one on a Samsung Galaxy S10. No problems to date, though it seems to use slightly more battery; not enough to be concerned over though.

**Tracy Power**

9 May 2020



1

It chews through the battery usage. Have to recharge through the day as well as at night. Other than that, it just sits there unobtrusively in the background.

**F Paul**

13 May 2020



2

App keeps closing by itself after sometime (judging from disappearing logo on top of screen). There's some apps that seem to "deactivate" the app, but other times, still is a mystery.

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Don't wish to see the Australian covid-19 safe symbol on my phone all the time. You know that annoying tick Australian symbol, let alone in the notification bar constantly. Hope in the next update you can remove that feature please!. Remove it!

**Lawrence Glen**

27 April 2020



1

Uninstalling- come on guys, Bluetooth always on and a permanent notification that can't be switched off? Fix those things and use wifi/gps/Bluetooth triangulation and maybe we will have faith in it.

**Gerard M**

27 April 2020



4

Works perfectly. Don't be concerned about it asking for location. That's just an Android requirement for low powered Bluetooth scanning.

**Nihal Albuquerque**

27 April 2020



Covid safe needs to recognizes the house you live in so it can turn of bluetooth and location so it doesn't drain the battery. it should be able tell if you're at home based on your home wifi connection.

**Alby Kramer**

27 April 2020



Easy easy. Easy to install, easy to register. Other than that, it works by itself. Only need to keep phone on and bluetooth on. No uploads till you are requested to upload by health authority.

**Rusty Chev**

26 April 2020



Very easy to install. Really nothing else to do once installed. Good for Australia. The one star raters are clearly not to switched on to how apps work.

**Fil Kindblad**

26 April 2020



2

Easy install and registration. It would be nice if we could remove the seemingly permanent notification, that is going to get tired.

**Aidan M**

26 April 2020



32

After analyzing this app This app uses 2 separate GPS location requests also pulls wifi access point locations and verify them with the GPS requests to determine direct GPS coordinates Pics and proof can be provided Weres the source code you said you would release last week? , do not install this go

[Full Review](#)
**Simon Leonard**

27 April 2020



1

I'm concerned about the source for this not yet being published and the reports that only partial code may be released in a few weeks subject to security officials approval. It could so easily be done in a private way. I'll consider reinstalling once I can read the source.

**Ken Parker**

26 April 2020



11

Installed a few hours ago but was able to get PIN and activate at 5.05 pm ACST, live in SA. Give the govt. a chance, they've been pretty well spot on, we ALL need this app to work and that means a fantastic take up rate, let's go for at least 75%+.

**Joe Hovel**

27 April 2020



2

So far so good. Looks straightforward and may save an enormous amount of time and effort to trace community infection. Privacy risks are very very low.

**Van Vincent Casipong**

17 May 2020



Those Google accounts that had initially been setup from overseas are not able to download the app, though the users are located here in Australia. Please remove the restrictions.

**Lynnette Parsonson**

17 May 2020



No issues registering. worth having if it means saving lives, Australia is able to regain some semblance of normality, and a restart to our economy.

**Christopher H**

26 April 2020



Installed successfully. Give this app a chance people. Don't take any notice of the mainstream media who seem intent on sabotaging it with negativity right from the start. We need it, every little bit helps.

**Alvin Lee**

27 April 2020



It finally works and accepts my phone number. What happened in the last 30mins? We are all trying to help here but it puts people off when you want us all to download app but it does not even let you set it up properly the first time.

**Julian Lunn**

27 April 2020



What would be good is a daily or weekly graph of how many people I am having 15 mins face to face contact with. This would give us an incentive to reduce our exposure. Works fine. Doesn't seem to affect the phones performance.

**Williamkinwah Lai**

27 April 2020



How come the app NOT accepting my mobile phone number(dropping the leading 0). The same valid number i have been using over the past 10 years!!!. Frustration FRUSTRATION..... HEAPS..... PLEASE FIX THIS GATEWAY.... AL

**Adrienne Farrelly**

27 April 2020



Thank you for making registration so quick and easy to follow. I'm not very tech savvy so glad they made this simple, especially for elderly and vulnerable to follow. Let's hope this is a great additional tool to the fight against COVID 19. Cudos to all who developed this. Stay home and save lives. Go

Full Review**shami sivan**

27 April 2020



Great initiative by the govt. If you like the govt or not it's your pov. But this app helps in contact tracing and will keep us alive. People who are too concerned about privacy issues, stop using all the social media and then talk about privacy.

**Samantha Politi**

28 April 2020



I think it's a great idea and the app works perfectly fine.....I highly recommend that everyone downloads it because at the end of the day wouldn't you like to know if you have come in close contact with someone that has the Coronavirus.

**Stephen Young**

27 April 2020



Setup did not work at first but all working now. This app is the first demonstration that government can respect privacy while building a suitable product.

**Michael Barker**

27 April 2020



I have tried to load my mobile number to get a PIN but it won't accept the number, neither in +61 040... form or +61 40... form so it won't send me a PIN via text to confirm. Am using the phone of that mobile number too.

**Bernie Atkinson**

27 April 2020



Hopeless tried to register but app kept on telling me my phone number was invalid. I have had the same number for 20 years so have no idea why this app wrong accept. Gave it 1 star because zero wasn't an option

**John Locandro**

30 April 2020



Works fine but really hate being hounded to turn when I am at home and there is no possibil-

Daniel Borin

3 May 2020



Minimal info required to get setup. Has worked solidly for days since installation. Seems to have had minimal to no impact on battery life.

Prashant

4 May 2020

**Sharlene Welden**

4 May 2020

App seems fine except for the constant notification that I need to restart my phone if I see the notification. Re-start and the damn thing pops up again!



SP

13 May 2020



3

Needs to be more compatible with older device. Drains the battery, my phone is about 3+ years old. Keep bluetooth off unless I leave the house. Easy to install.

Chris Henry

C

6 May 2020



1

Surprisingly good. Uses bugger all battery, doesn't interfere with other bluetooth devices. The permanent message is annoying but I have that for my smart watch already so I'm used to it.

Happy Days

H

13 May 2020



This app keeps inactivating, saying battery is not running in the background even when I allow it to. How is it meant to be useful, very temperamental.. and I have to keep checking it and turning on the permissions.

Mick Dick

M

26 April 2020



Great idea & was easy to install. Only concern is that hopefully bluetooth constantly on doesn't drain the battery too much? Time will tell.

Mark Price

H

27 April 2020



1

All good now, gave up trying on the first few hours but the next day it has installed OK. Hope this helps manage Covid-19 and get us back to normal as fast as possible.

Nic Robb

R

4 May 2020



17

I'm for a tracing app; great idea. Initially thought Bluetooth was killing my battery life, but it's not. I don't even notice it's there after running it for a week

Tracey Dowswell

T

28 April 2020



Won't accept phone number. Maybe you need to do an update. Tried 4 times and keep getting invalid number for my mobile. Not just happening for me but for other people I know too

Paridhi

P

27 April 2020



1

An awesome step taken by the Australian government. This app got installed with no issues, easy to understand interface and guidelines. I urge all Australians to download it and use it.

John Roberson

J

26 April 2020



23

Great app. It gives me a level of confidence that we can stay on top of Covid-19. It should be used by all who leave lockdown conditions as a measure of protection for all.

G Amato

G

27 April 2020



Very easy to navigate, this app asks for very little personal info, it is less intrusive than an app download from Google or most social media sites, if this helps keep my self and my family and others safe I am more than happy to use it.

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Works, easy to install, clearly works in background (has a little symbol at top to show it's working) Read FAQs on website if you have any questions

**Roinic Dukat**

28 April 2020



Yes it's anonymous and encrypted! It only asks for your number. If by accident you come into close contact with someone who was affected, the health dept. will call you. That's it. It's a great tool. Download it, so we can be done with this.

**Di Carter**

27 April 2020



Won't even let me finish with registration, tells me my mobile number is invalid. It's not invalid when I have to pay the bill every month lol. Not sure what to do from here.

**Brett Worthington**

27 April 2020



In principle I agree with the use of this app, choosing to use Bluetooth though just seems dated: it's easier to break into a Bluetooth connection and a general power drain.

**Geoff T**

26 April 2020



Please note App can be downloaded, however, registration is from 6pm 26 April 2020. I think it is good to download ahead of registration opening. Be patient folks, help our vital workers and download. Its a small compromise to make for all our good health and those around us.

**Nina Monger**

27 April 2020



I had trouble registering my phone number, the app said it was invalid. I disabled Wifi on my phone, just used my phone data instead, and was then able to register without any problems.

**Ausie IOT**

26 April 2020



I was unable to complete the registration because I can't read the pin it sends during the registration, if you go to read the SMS, you have to restart the registration and get a new PIN, and go around the loop again.

**J Rezek**

27 April 2020



Easy to install and setup, takes less than one minute and doesn't ask for endless permissions like most other apps. No issues reported by antispy apps PrivacyScanner or Incognito. Do this for Team Australia people!

**Beryl Irvine**

27 April 2020



Keep getting "invalid phone number" Been trying for 24 hours, uninstalls and retried several times. Time they sorted this error out if they want to get the numbers to 40%. Very frustrating.

**Michael Daly**

27 April 2020



Got a dual sim phone. Both numbers reported as 'invalid' when attempting installation. If this is because of excessive demand, why wasn't this anticipated by the software engineers? And an appropriate error message presented?

**Bec**

28 April 2020



Great for newer phones HOWEVER, our daughter's phone is 3 years old and apparently the operating system is too old and so is not compatible with this app. Such a shame that she can't participate - we are all now unemployed and not in a position to upgrade her phone at this time. Does anyone know how

Full Review**Trudy Van Gestel**

27 April 2020



Totally useless! Can't register because it won't accept my mobile number. Keeps telling me the number is invalid. Does the same on my husband's mobile. Just total frustration PLUS!!!



27 April 2020

The registration process works flawlessly. The people who are giving it 1 star don't get area codes. If you're still confused, just drop the Zero at the start of your number and put it in the app.

**Jerome Fink**

28 April 2020



2

Easy to install, no negative effect on phone or battery life. Good rollout. Enjoying being part of a very large experiment. Hope the anti-vaxxers don't derail it.

**Carl Kenner**

26 April 2020



10

Excellent. Very easy to use. There are no privacy issues. Everything is voluntary. Lets you know if you have come into contact with infected people. Highly recommended if you want to help with contact tracing in the event you get sick.

**Grant MacDonald**

30 April 2020



1

Good idea, and works as expected. Given the amount of info I give Google, the minor privacy concerns are not bothering me.

**Eddie Saez**

18 May 2020



2

NEEDS ON/OFF Feature .. No point having it on when I'm home with my wife and daughter it's just chewing up my battery for nothing.. Disabled the App and my battery usage went back normal.. definitely using way more than necessary.

**Robert Munnings**

8 May 2020



1

App seems to work well with minimal intrusion and battery drain. I like how I can turn on aeroplane mode to reduce cellphone EMF exposure and keep Bluetooth on.

**elizabeth somers**

10 May 2020



4

I really want to keep the COVID safe app on my phone but it's draining my battery so quickly now I have to keep my phone on charge all day. Not viable to keep the app on if I am going to be out all day - which is essentially when I need the app working....

**Perow Gourlay**

20 May 2020



1

I will not install this app, it relies on Bluetooth & I will not leave my Bluetooth on risking my phone getting hacked via Bluetooth. Also as someone that suffers with social phobia, I use my phone's music player to help me keep stress & anxiety levels down when I go out.

**Donna Cam**

27 April 2020



3

Thank you for the reviewer who noted - Wifi needs to be turned off in order for your phone number to be recognised when applying. (No more invalid phone number message - Hooray!)

**Marco Patrizi**

28 April 2020



1

Very well designed app, love it and its intent, no issues and uses only 0.5% battery past 3 days. 5***** from me all Aussies should install it.

**Megan Y**

28 April 2020



1

Android 6.0 updated fully Samsung 5 unable to register invalid number. With and without zero. Open close Uninstalled reinstalled its 2am Tuesday it should not be busy. So how to use if cannot register

**Jac Hope**

27 April 2020



1

I had difficulty registering at first but I turned my wifi off and it worked so if you are having problems that might be the cause.

**Fiona Yay**

27 April 2020



1



Stella Smith

26 April 2020

3

:

Easy registration process. Leave off the 0 that is the first digit of your mobile number. Sad that it doesn't work on android 5 though. Only one of our family can register.



Stephen Claydon

28 April 2020

2

:

I can't register, saying my phone number is invalid. Note: this is at 9:55pm on 27th Can anyone help ? O.k. the app finally registered at approx 12:09pm 28th April 2020. All good so far.



Ian Bone

26 April 2020

1

:

Very easy to install and register. Explanation on Govt Website easy to read and understand making the decision to use very easy as well.



Ry Martin

27 April 2020

1

:

Used only 2% battery in 24 hours. Good privacy model in only locally storing the information and you having to manual upload the deidentified data if you test positive.



David Stevens

27 April 2020

1

:

A few hiccups to start with (I would say due to the mass amount of people downloading), but now works a treat!



Chookasaurus

26 April 2020

1

:

Registration works now for those who tried to register before it officially launched. Also remove the leading zero on your mobile number when you register. +61 replaces the first 0 in your mobile number so it's +61 4xx xxx xxx



mandy-lee whelan

27 April 2020

1

:

It keeps telling me my mobile phone number is invalid.... in which, I can't proceed to the next step.... I'm sure it will be a good app once these little things are fixed.



Graeme Butler

27 April 2020

2

:

Installing the app requires Android OS 6 onward- so already facing the gap of many in the community having no mobiles- added to this you have to have a recent upgrade which is unrealistic on Android (the most widespread mobile OS)



Carla Roderick

28 April 2020

1

:

Both my son and I have tried to register this morning. We've dropped the 0 at the start of our mobile numbers. Can't get the pin number to proceed. Has this app crashed?



Antony Thomas

26 April 2020

5

:

Good concept. But won't work if the battery saver option is on. Usually the battery saver option will be on in most of the mobiles. Need an option to disable the battery saver option as most of the users won't be knowing how to disable it.



Alex Zia

26 April 2020

25

:

I don't mind if it runs in the background, just let me hide the persistent notification. I don't need it to tell me it's running, I've already accepted the terms and agree to all the permissions.



Mike S

27 April 2020

2

:

Installed it, does exactly what it says on the tin. Based on an open source product and not obfuscated, so nothing to hide either which is good.



Jason Newman

27 April 2020

2

:

I would Give you more but it won't let me register it keeps telling me my number is invalid

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**Maria Heta**

26 April 2020

7



Installed at 6:15pm. Had no issues at all. Anyone having trouble entering phone number remember: +61 represents the 0 at the start of your number and so there's no need to enter it into the number box provided.

**Aiden Sobe**

27 April 2020

1



They say they don't collect location, but then require location permissions..? Other than that I think they're being reasonable and upfront about the privacy implications of the app. Do your bit and install it

**Dianne Mullin**

28 April 2020

1



It keeps telling me I have an "invalid phone number" and won't go any further. I've checked my data and it's correct. Why is this happening?

**John Bauer**

29 April 2020

1



The theory behind the app is great, but it needs to work properly. The notification symbol my phone keeps disappearing, does this mean it's not on and working?

**Matt Caffrey**

30 April 2020

2



It works and it is safe to use. Code looks clean and data stored securely. Well done to the programmer who took this on.

**Sean Kum**

30 April 2020

1



Great, no issues installing and setting up. Don't have any problem in using it or privacy concerns. Google, Facebook & Apple have more of your data than this app!

**Heather Louise Dunn**

4 May 2020

1



Pathetic. Getting the pin number managed to wipe out where the site bead to down load. Now will have to start again. Why isn't this made simpler?

**ArjaxLarjax**

8 May 2020

1



Works fine, alot of people are having trouble with "Invalid Phone Number", I had this problem, and closing and reopening the app and re-entering it.

**Sanjay Patel**

26 April 2020

2



People who are whining about privacy are biggest dumb on this planet, you are tracked while using your maps, phones even your TV / Facebook searches , drones or satellite can see you as well, deal with it and get out of it, Installing this App is not going to jeopardize any of your rights, it will h

[Full Review](#)
**Tony Omes**

28 April 2020

1



After running for over a full day there has been negligible drain on battery noticed. No permissions are requested for any service except Bluetooth.

**Daisy Wang**

28 April 2020

2



Downloaded the app successfully. However, I'm unable to continue my registration using my mobile number. It keep saying invalid phone number after I enter my mobile number several times.

**Tristan Ashford**

28 April 2020

2



Well done. I was concerned about having bluetooth draining my battery 24/7, but its been a really minuscule effect. Download and share!

**Dooghan Smith**

1



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lot of apps or websites I've signed up to.

**Vaga Bond**

26 April 2020



Good. Clear privacy statements, simple onboarding, flexible (use real name or pseudonym). Also like that it configures my Android settings (bluetooth, battery, location) with one click for each.

**Timothy Reesink**

26 April 2020



16

Great app that allows the Government to start reducing restrictions! Any privacy or data concerns have been carefully worked through to make this app entirely safe. It does not record your location.

**Anthony**

26 April 2020



Great idea. Let's hope it works as intended and many people download it. Anything that gets restrictions eased sooner sounds good to me.

**Roger Gillard**

28 April 2020



2

I had a glitch registering as I had Wi-Fi on, when I turned it off I got the SMS. Also is it possible to add an "at home" mode, I usually only turn on Bluetooth when I'm in the car etc?

**Jolly**

27 April 2020



3

If you get an error saying your phone number is invalid, turn off Wi-Fi and just use mobile data to set up. Remember to leave the first 0 off your number.

**Jock Duncan**

28 April 2020



1

Seems to work fine so far. Haven't noticed any large battery drain or other issues, which was my main concern with having this on all the time.

**Daniel Toohey**

26 April 2020



Very quick and easy to install. And definitely more privacy oriented than most apps on my phone. Let's all keep looking after each other as we walk this path together.

**James Riesz**

27 April 2020



Great initiative and good work getting it out nice and quickly. Works as described, easy to sign up and appears to consider privacy well.

**harry lenders**

27 April 2020



Invalid phone number every time I try to install on my phone although over 1 million people have managed to install it. After about 10 attempts it finally accepted my mobile number.

**Michael Yen**

27 April 2020



Very easy to set up. Today, the app has been running on my phone in the background for more than 9 hours so far, and the battery usage is 0.7% according to the system.

**Peter Stagg**

26 April 2020



8

Easy to register and clear information on what the app will do for our community. While it's voluntary it makes sense the more people register the more info we shall have on the spread of the virus. That can only be a good thing for us as a community.

**Rebecca Miller**

26 April 2020



6

If you use a virtual IP when you register, make sure it's set to Australia, as otherwise you may find the app won't send a verification PIN to your phone.

**The Wolf**

26 April 2020



Easy install, phone number issue has been fixed, give this nothing but a 5 star rating as the

Categories	Home	Top charts	New releases		
 Joy Phillips	26 April 2020	1			
	The registration and download process was simple. Thanks for creating this app and thanks so much to other Australians for downloading and helping to keep us all safe.				
 Max W Klasse	27 April 2020	1			
	Good initiative. Easy to install and register; when it asks for your mobile number, don't enter the first 0 then registration would be a breeze.				
 Melissa Pratt	27 April 2020				
	I'm trying to put my details in (a day or 2 after it launched) and its telling me my mobile number is invalid and its not, very frustrating.				
 Kim Preston	26 April 2020	8			
	Registration issue resolved. The person who decided to launch and release the app but delay the ability to USE the app for several hours should be no where near this, or any other app though.				
 Shayan M	26 April 2020	20			
	Can't sign up because it doesn't recognise my phone number as valid one. Are you serious, how do you miss something as basic as phone number field validation lol. If you had one person actually use the app prior to release, this wouldn't have happened..				
 Antoine M	29 April 2020				
	Great idea but I couldn't register. Error indicates that my phone number is invalid after several attempts! Finally managed to register.				
 Steve W	26 April 2020	4			
	Couldn't be easier to register. Used A pseudonym, and I don't like having my Bluetooth on all the time, but a small price to pay				
 Martin Stonebridge	26 April 2020	12			
	App downloaded speedily and registration went smoothly. Disregard the people who gave a score of one. They tried registering before the registration process was ready. It's all working now.				
 Standardbred Adventures	29 April 2020				
	Simple to install. Easy to register. Running smoothly. To the people with battery drain, put battery saver on.				
 Alan Whyborn	1 May 2020	1			
	Ever since I installed the app my Bluetooth headset has had issues. The music keeps stopping, restarting, changing volume when I'm out (possibly linked to passing cars).				
 Felicity Bing	4 May 2020				
	Bluetooth ALWAYS cuts out after 1 minute, no point having if I have to constantly reconnect manually, doesn't track movements accurately as a result.				
 Trevor Payne	4 May 2020				
	The app causes Podcasts to keep freezing for a few seconds. When the app is Forced Stopped the Podcasts play OK. This needs to be fixed (phone is Samsung S9)				
 Marcus Richardson	6 May 2020	1			
	Repetitive push notifications are annoying, otherwise fine. The app and Bluetooth use bugger all battery. Apparently disabling notifications will disable the app... So my app is disabled				

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Doesn't work if Google play is not set to the Australian region. Couple of child care workers who can't change the region (non technical reason) are unable to install to do the right thing.

**Faith Evans**

10 May 2020



this app is great. it us helping keep us safe, so it remains downloaded on my phone. for all of the people complaining about their battery, it is not something that you should be prioritising right now.

**n j**

18 May 2020



Unable to to install in my Huawei P40 pro. If the government cares about people it needs to ensure that its published in all the platforms. Huawei App Gallery is missing this app.

**Pete Sevenlewis**

15 May 2020



We need this app to work. I've found it affects my Bluetooth streaming and my battery life. At least don't send us pointless copy and pasted FAQs.

**Elza James**

26 April 2020



I downloaded it without problems. I put the 0 (zero) in front of my phone number despite the +61 and the PIN came through just fine. I had to delete 2 other apps to make space.

**Malcolm Russell**

26 April 2020



Well written app. Easy to use and register. Permissions requested make sense. Hopefully initiatives like this will speed our return to free movement.

**Wendy McMullen**

27 April 2020



Omg what the heck am I am doing wrong keeps saying invalid mobile number... so dropped the 0 plus as well as tried 04..... and keeps saying invalid mobile number can anyone assist me please....thanks ...read Jollys review of today...did what Jolly said and it worked...yeh

**Jessica Tilley**

28 April 2020



Easy to install (drop the "0" from your phone number). Doesn't seem to waste battery. Haven't had my sock drawer raided by ASIO and my PornHub account is still working just fine.

**David Fromoz**

27 April 2020



I would rather trust this app to remember who I've encountered than try to remember where I was on a certain day at a certain time. I would rather trust this app than depend on you to remember I was near you for 15 minutes at a certain place, on a certain day, at a certain time. This app is not trac

[Full Review](#)**Derek Harris**

30 April 2020



Simple enough. Works ok in background. Not noticing any additional battery drain. Hope it helps us all.

**MarkErin R**

27 April 2020



Tried installing the app. Had the 'invalid mobile number' error that others have had. Can't complete my registration which is frustrating.

**Corey Hanrahan**

26 April 2020



Very clear description of privacy considerations. Easy to set up and well thought out design. Nice :)

**ard de guzman**

26 April 2020



Can't get past mobile verification. It says please try again later whenever I attempt to get a pin. Please ensure the has no bugs if you want people to participate. It's hard to cope with

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DAVID GILBERTSON



26 April 2020

17

17

17

Registration was easy. Well done app, only sends data IF you become infected AND you consent to data being shared - hopefully something very few of us have to worry about. Please everyone install this app.

Jonathan Couvaras



26 April 2020

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1

Initially had registration issue (phone number invalid) but at the press release did say you can register from 6pm and since this time all has been working well....

Ryan Hernandez



27 April 2020

1

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Derek Geer



27 April 2020

1

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1

On my phone running Android 8 definitely 5 stars. Wonderful idea and no security issues. However only 1 star rating as it won't load on my Wife's phone with Android 5 - and no chance of Samsung updating.

Stephen Mellor



26 April 2020

61

61

61

Please stop rating this one star. I understand the registration process is not open yet and this is why some of you are experiencing errors. Your negative vote could impact the downloading of this app and in turn public health. Please think carefully before you vote.

ChopperG



27 April 2020

1

1

1

Rawail Khan



27 April 2020

1

1

1

This app doesn't work, When I enter my mobile number it says invalid number. And the app keeps hanging on my brothers phone. I have a Samsung s10+ and he has an iPhone. Will this issue be fixed soon?

Kerrie Russell



26 April 2020

1

1

1

Happy to be a part of the possible solution to the relaxation of some restrictions. We have to start somewhere. Easy to download. I have no concerns about privacy with this app whatsoever.

Ingmar M



26 April 2020

1

1

1

Jessica Tomkins



27 April 2020

1

1

1

Love the idea of the app, very proactive. However unable to verify phone number after 6 p.m.
- I am on a Android device. :)

Martyn Symes



28 April 2020

1

1

1

Downloaded, Installed and tried to sign up details but app failed to recognize my mobile phone number I have had for over 20 years. In turn, I got no further!!

Zoe Hudson



27 April 2020

1

1

1

2 complaints: Why does it need location permissions if it runs off bluetooth? Please get rid of the notification saying it is running. Not necessary.

Kadek Raheni



27 April 2020

1

1

1

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Colin Hill

26 April 2020



Registered successfully first time. Not sure why others are whining about the registration process. Be patient people; this could save your life and the life of those around you.



Palebushman

27 April 2020



Bit silly the government promoting an app that fails in the registration process in order to make it functional. Nothing wrong with my phone number so the dysfunctional app has now been uninstalled!



Cathal Crawford

27 April 2020



Doesn't work, I get the common 'invalid phone no' error, typical gov software screw-up, it's not that hard to develop a basic app that works



Lauri Strengell

26 April 2020



If this app helps getting the community back on its feet, I'm all for it. As for security, Google has all my info already. And if anyone thinks the Government is spying on them, they may just overestimate their own importance, a bit! Let's switch the bluetooth on and get out of the house!



Jon Lapitan

26 April 2020



App is fine. Simple sign up. Data stays on your phone till you decide to upload it. Records expire after 21 days.



Nic DB

26 April 2020



Seems like, the system could not cope with demand, be patient and come back for another try. (Did not accept my phone number, said that it is invalid. All sorted now.)



Jonathon Alderman

27 April 2020



Super simple and works perfectly now. I couldn't initially register but problems were ironed out very early! Plenty of information on how it works too.



Mohammed Jitarayah

26 April 2020



I think the way this app works is very professional, no location service will be used to track the places I visited, just other users who are close to me and using this app.



gill Madhan

30 April 2020



This app is so important to protect ourselves and our loved ones. I hope more people get this app. No problem with it. Doesn't drain my battery as some suggest.



Wildwood Dryad

29 April 2020



I got to the stage with the PIN, but can't read it from message without minimising the app, which then resets, and needs a new PIN.



Danielle Connor

3 May 2020



No fuss. Had this app a few days. No problems at all. Stop being a conspiracy theorist and install the app. It's a useful tool to track human contact for Covid-19.



Emily Slinger

3 May 2020



Quick, easy setup. Seems to be running in the background with no issues (Pixel 3).



Amy Howie

1 May 2020



The permanent icon is a little annoying, but just like the software update notification you get used to ignoring it.



Andrew Luecke





whether restrictions are loosened. Furthermore, we wouldn't even need this if we went for elimination, which we should do. This does not fix the problem entirely. And they didn't release source code a

[Full Review](#)

daniel Rossini



4 May 2020



1

⋮

Downloaded the app. But despite having the same phone number for 15 years when I try to register it says my phone number is invalid.

Rhys Green



4 May 2020



2

⋮

Working for the government they tell you to turn your BT off when not in use, yet they've released an app that doesn't work unless its on? Seems like they are creating security risks in or to gain access to our info.

Suzanne Reid



4 May 2020



1

⋮

This was meant to be only a few steps. Am I missing something? I habe put in the verification number and still asking to put in again. Will try one more time then if no response I will forget.

Ashley Lord



6 May 2020



3

⋮

Unfortunately, due to the overly aggressive battery optimisation built into Oppo phones which users have little control, this app gets forced closed within minutes.

Magenta Southgate



10 May 2020



1

⋮

Works pretty well. Would prefer it if the symbol would go away from the top of the phone. Type A's hate that. Considering deleting it to get rid of the icon.

sydneystargazers



20 May 2020



1

⋮

This is an app everyone in Australia needs to have on their phone. If a vaccine is discovered in the next 12 months it will take a long time to vaccinate the 7.8 billion people on the planet.... so please don't assume the virus will be gone in 6 months. Download the app so you know if you may have b

[Full Review](#)

Adam Myles



20 May 2020



1

⋮

Waste of time. The app doesn't work it continually turns itself off telling you that its your battery optimisation, typical of this government really half-baked and useless!

Richard Rayham



20 May 2020



1

⋮

Everytime the application does a scan or update it disturbs the sound (music) being run by other applications. Seriously annoying.

Andrew Doyle



26 April 2020



2

⋮

Such a great initiative from the government to help slow the spread of this virus. Was easy to register and the privacy policy clearly explains how the data is stored.

Roble Abdikarin



26 April 2020



1

⋮

I guess it consumes alot of battery but that doesn't matter now as long as downloading the app saves lifes and making easy to track people who close contact confirmed cases.

robert law



27 April 2020



1

⋮

Downloaded easily but now phone says "connected to null" then "disconnected from null" continuously.... very annoying. NEXT DAY....uninstalled app then re-installed, annoying "null" messages have disappeared (hopefully). App now gets 4 stars frm me.

Marcia ALLEN



1

⋮

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Only problem is it uses a lot of battery SO - I'm turning Bluetooth off while at home & will turn it back on when I go out This will END LOCKDOWN GPS access not stored

Dan Power

27 April 2020



I tried to load the app on my wife's phone but it said it was not compatible. Her phone is about 5 years old and she has no plans on upgrading as it still works fine so she won't be able to participate.

Sandy Crombie

28 April 2020



Am stil unable to complete registration....I have uninstalled & reinstalled a number of times but cant complete each time I try to do my phone number it says "Invalid Phone Number" & that is using the 0 or leaving it off

Michael Lyons

27 April 2020



Tried unsuccessfully for three hours to register and all I got repeatedly was an invalid mobile phone number - and I can assure you, it's a valid number.

John Hilton

26 April 2020



Easy to install, easy to register. If it help us get back to normal quicker, I'm all for it. They are very clear as to how the data is kept and when it will be accessed

Chris Smith

29 April 2020



Simple to install and setup. Unobtrusive. After running it for a few days I'm not seeing any real hit on battery life.

Ben Walsh

27 April 2020



Simple install and registration. Wants to know less about me than Facebook. Putting that data to much better use. I hope enough people get on board so we can start to claw our way back to normal

terrance murphy

27 April 2020



App requires use of Bluetooth so others with the app can be notified someone else nearby can be alerted. Big security risk for users as phones can be hacked by an enabled Bluetooth regardless if it's visible or hidden. Do not install if you don't want your phone hacked

Lachlan Slade

27 April 2020



Ive had the same message 3 times saying that I need to restart my phone. Surely this can't be right, please fix it.

Daniel Coliver

27 April 2020



Easy to register and was pretty straight forward with how its supposed to work. Hope it makes a difference.

James

27 April 2020



It's working and I'll keep it on there a little bit longer but the battery drain is probably about an extra 30% daily on my phone.

Sanket Meghani

27 April 2020



Excellent step by Australian Health Department. Quite easy to register and designed keeping in mind privacy of Individuals. Thank you Australian Health Department for the app.

John De Freitas

27 April 2020



If it keep people safe why not. I wouldn't be worried about tracking. There a lot of other app that do this more eg google, what app, facebook etc.. with here own hidden agenda's.

Sandra Wilson

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down loaded again. Still cant do it. Its a new mobile phone . So very up to date.

**Christopher Beggs**

29 April 2020



Causes other Bluetooth devices (eg speakers) to glitch and drop out. Have tested with and without this app running - it's definitely causing some kind of issue.

**Bindoon Bogan**

29 April 2020



Difficulty registering my phone number at first (probably due to traffic). Closed it and tried again later no problem. Works fine

**Karen White**

12 May 2020



Easy as to install. But doesn't stay on. Something to do with battery optimisation, even though I've turned it off in my settings. Android.

**Shirley Ryce**

4 May 2020



Have tried to register my phone and it's rejected each time. My number is not recognised. So I can't receive a pin no.

**Jacob Heard**

6 May 2020



Good premise... But since installing my phone has slowed right down. Cuts out other apps and disrupts Bluetooth connections with other devices.

**Steve**

17 May 2020



Have son with diabetes so installed but it is a battery hog. Disable bluetooth while at home. Battery usage showed 47% usage was by this app while all other apps negligible.

**baggi sandhu**

14 May 2020



Installed it. And now my phone won't send files to my laptop via Bluetooth. Have to connect cables. Again. Please fix

**Girish Ranade**

26 April 2020



It's looking good and easy to use / install, in current condition, looking rest of the countries, it's better to stay safe and help each other.

**P J**

27 April 2020



Please remove it from the notification tray it is annoying, the small symbol above like wifi bluetooth ect is fine. Happy to help fellow Aussies. 5 stars if that is fixed.

**Hayden Faulkner**

27 April 2020



Good initiative, and great app execution. The best government app I've used by far. Well developed, easy to use, very informative.

**Mike Lawson**

26 April 2020



If you have a virtual private network enabled, you might have to turn it off to register. We did have to for one Samsung phone with Android v 10.

**Sue Stackhouse**

28 April 2020



I have been asked to update my data, and asked to put in the pin number they have given me. I did that and it's saying invalid. So I am not sure what is going on. Please send me a new pin number to my mobile phone please

**Samantha Addison**

27 April 2020



Useless. Don't bother. Could not recognise my phone number. Tried with and without the leading zero. My daughter had exactly the same problem. Too bad if you do actually want to help.



If you're having the issue of it saying your number is invalid, try the following: turn off Wi-Fi (this worked for me), or reset the app (worked for my friend).



James Bowering

26 April 2020



Ideally the app shouldn't have been available to download before the system went live as advertised at 6pm Sunday. Anyway, a great cause and something that I'm happy to support.



Brendan Nech

27 April 2020



This app is such a great way to protect the vulnerable even if you're not that interested in coronavirus this is this is a perfect way to get us out of lock down and keep us out locked down the government can effectively contract Trace disobey excellent



Ben W

28 April 2020



Just need to somehow make it available for users who's app store account isn't Australia because lots of foreign friends in Australia are reporting that it's not available for them.



Julie Keast

26 April 2020



Its fine. Easy to register and as long as its used for the intended purpose then realy I don't see any issues.



Jenni Casey

26 April 2020



Easy to install with only small hiccup. App kept on saying invalid phone number. Then I switched off my Wi-Fi to use mobile data and the app accepted my number immediately.



Karen Henderson

27 April 2020



If enough people utilise this app, you can be assured of notification if you come into contact with a person who tests positive. It makes sense to me!



Laraine Webb

27 April 2020



Downloaded the App when I put in my mobile number to register, it says it is invalid. I tried putting in the whole 10 digits after +61 and then left off the 0.



Mark Northcott

27 April 2020



Simple and easy to register (after the 6pm start). Moved to Samsung setting to exempt app from low battery settings. For the time they had to set up, well done.



Steve Hogg

27 April 2020



Installed and opened app, filled in the requested info but it keeps telling me my mobile no. is invalid. So the app is a great idea..... or would be, if it worked.



Kevin Locust

29 April 2020



Strongly recommend everyone to install the app for the best interest of our community. The easier and earier we can control the pandemic, the sooner the restriction will be eased. Please support the app.



Luke Jacobs

2 May 2020



Please show a count of how many contacts are logged within the app. That would then make this a tool that will let users identify if they are having a lot of contacts and better self manage.



Jason Derby

4 May 2020



Works as intended. No battery drain, no interference with Bluetooth. Unobtrusive despite the constant notification banner.



Mary T

2 May 2020





Pheak Chao



5 May 2020



I don't see why people complaining about to keep themself and other safe.. Only downloading woundnt cost you anything much.. People are concerning about their personal data , and don't don't see how they got a bunch of their data on social media apps, if government want their personal detail track t

[Full Review](#)

Ryan Webb-Johnson



6 May 2020



I can't believe people are whining about the notification being on all the time, the possibility of their battery being drained, about having to turn Bluetooth on and off etc. This app might help to save lives, including your own... that's a pretty fair trade for the minor inconvenience...

Dennis B



6 May 2020



Would be good to have the status bar icon display when Bluetooth is off. Like the previous version did!! It was a v helpful reminder...

Kess L



13 May 2020



Needs a way to be turned on and off easily - if im staying home for the day it doesnt need to be in the background. Otherwise works fine

Claire Baylis



14 May 2020



1

Haven't touched it since I downloaded it but it drains my battery and messes with my Bluetooth whether I'm in my car or walking with wireless earphones. If it wasn't the reason I could go out, I'd delete it.

Thomas Boulton



26 April 2020



12

Well I got to the third registration screen and it appears I don't have a valid phone number. A simple field value check should not be beyond the app. I am surprised that this got through testing.

francis weir



27 April 2020



6

Unable to get my pin during setup (please try again later). Then it said my phone number was invalid. Now it's back to saying try again later. Update; finally let me register.

Adrian Kosch



27 April 2020



A great way to get the country moving again. Most service providers and other apps collect infinitely more data.

Shallan



28 April 2020



1

Very annoying that the icon keeps showing that it is running in the background. And banner, which i tried to remove. We dont need to constantly see this. Please remove.

Dr David Randall



26 April 2020



1

If privacy is a concern, then as someone that spent 5 years writing secure finance apps and as someone that no longer installs social media apps and some Google apps, I have no reason not to install this app due to privacy concerns.

Laurence Wade



27 April 2020



Encountered the problem with 'invalid phone number', solved by turning off Wi-Fi on my Android and trying again. It then worked

Lloyd



26 April 2020



Seems pretty straight foward, needs bluetooth running all the time, small price to pay. **Pros outweigh the cons on this app.**

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I keep my bluetooth running all day for this app, it has hardly affected my battery life. My phone still lasts the whole day.

**Wudderpudd**

26 April 2020



Very easy to set up, and asks for very little info. Doesn't even need you to give your exact age, let alone birthday. It'll save lives but only if you and many others get the app.

**Tahereh Talebi**

27 April 2020



1

App was great and installed and verified me very fast without any problems. I hope it helps to get live back to normal asap. Thanks

**Wal Trees**

26 April 2020



11

No problems installing and signing up. For those having problem with the mobile number after the 61 do not put in the ZERO but put in all numbers from 4 and onwards (International format).

**Lee Meredith**

28 April 2020



If you have trouble verifying your phone number, try turning off your wifi. Worked for me. Bizarre.

**Luke Murray**

28 April 2020



Tried multiple times to register , unfortunately my mobile number is apparently invalid . Yes i tried full number and dropping the zero. Please rectify this problem. Thanks

**Bill Bolton-Wade**

19 May 2020



1

Plays havoc with Bluetooth devices. Headphones keep cutting out every 10 or twenty seconds. Uninstalled, restarted phone and everything works. Might reinstall later but this needs some work.

**Nigel Leivenzon**

26 April 2020



58

Everyone should load this so we can get back to 'normal' as soon as possible. This only stores data locally until you get the virus and give consent to access your data.

**Matthew Martin**

29 April 2020



Better than expected for something quick, would like to see source code. Satisfied with third party reports re personal data security.

**Peter Pan**

29 April 2020



Installed and setup in minutes. Works well in the background. Hope more people will join in so that the government can lift the lockdown sooner.

**allen s**

4 May 2020



Why does the app request location tracking? I have this disabled so I don't know if the app is working. It would be good to have this made clear.

**Ben W**

2 May 2020



2

Bugs bugs bugs....Needed to upload data but there was never a verifiable code sent to me. Plus no button or link to get a resend. Dont download til they fix the app. Doesn't work.

**Ariel Wigdorowitz**

1 May 2020



Fantastic app. If enough of us download it, the restrictions will be lifted and the economy will bounce back more quickly.

**miles**

17 May 2020



6

It's a POS!!! won't stay on despite Bluetooth on & tracking app on in the background. , Yeh

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- R
9 May 2020
1
1
- Have been running this since it became available. Not happy as my battery had been draining very quickly without me using my phone. Not happy time to uninstall
- Mick Wells
16 May 2020
1
1
- Edit - Seems fixed in latest update. Causes my Sony Xperia Xa2 to blank screen during a call, making it impossible to hang up the call.
- Steele Alexander
15 May 2020
1
1
- Invalid phone number with and without leading 0 so I can't sign up. Really poor not being able to progress past such a simple stage.
- A Google user
16 May 2020
1
1
- Still waiting for my verification code after requesting it 5 times and tried all the help issues. I will not bother, I was sceptical before anyway.
- Jason Wismer
27 April 2020
1
1
- Very easy to install and for me personally, the good of Australia outweighs any issues about my privacy.
- Augustin Deplante
27 April 2020
1
1
- Easy to use, no bugs so far. For those saying it should geolocate instead of Bluetooth handshake: that would make it totally useless indoors
- Michael Eardley
26 April 2020
6
6
- 90 second download process, done 6.45pm Sunday 26 April. No issues at all. Now Barnaby Joyce + other right wing loonies, what are you up to that you don't want anyone else to know about? Oh apart from google/apple, facebook, Twitter and all those other apps you so hypocritically use while whining a
- Full Review
- Nilhan Uduwarage
28 April 2020
4
4
- Government keeps boasting about number of downloads. But the app has lot of flaws especially in registration process. I'm stuck in PIN stage, never receiving it.
- Daniel Buckley
26 April 2020
13
13
- The COVID app was released early but you could only register after 7pm. Hence the bad reviews below. Seriously it's a good app, fast and easy to register. If we all download this app! The quicker Australia can come to normal again!
- Beatrice Lucas
27 April 2020
1
1
- I'm trying to sign up, but when I enter my phone number +61 ... I receive the message "invalid number" even though the number I enter is correct.
- Peter Bright
27 April 2020
1
1
- Works as expected, registration easy and doesn't require personal information aside from your name and postcode.
- Taio Darkstrider
27 April 2020
1
1
- Simple and easy. Yes it keeps you're Bluetooth on but if you use wireless headphones or a smart watch you're basically doing that anyway
- A Google user
26 April 2020
2
2
- For those having problems with their phone number, do NOT enter the first zero of your number. It is not required. Easy registration.

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No issues at all. Easy to jump on board... Other apps ask for much more information and require many more permissions. Let's get back to normal asap

**Andrew Lynes**

27 April 2020



Installed as advertised. As advised, I waited until 6pm on 26/Apr before trying to register. Who knew that following instructions would have worked out so well?

**Julie Wilcox**

26 April 2020



1

A great concept which allows the Health Dept to see who has been close to us without tracking our location so that we can get tested early if someone someone with Covid19 has been near for a period of time. Well done!

**Tamara Gregoric**

27 April 2020



2

Keeps telling me my phone number is invalid. I have tried installing and reinstalling. Tried both with and without "0" first. I give up.

**Robert Byrne**

26 April 2020



1

"Restart phone if this notification disappears"? IE. Remember to restart your phone because if it disappears there is no reminder ;-)

**Vasily Ivanov**

14 May 2020



1

Really great app, I hope enough people install it, and it'll come in handy to keep Australia safe from the second wave of the virus.

**Simon Crooke**

29 April 2020



18

Easy to set up and appears to be moderate on power consumption. Requires a leap of faith to trust the Government won't be Machiavellian or incompetent. On balance the risks are worth it for the public health benefit. Sign up and let's crush this virus. Several days of use shows that this app account

Full Review**Karl Wetzler**

29 April 2020



2

I can't get past the first screen. There is a button that says 'I want to help' but no other options. I'm trying to find a skip option, but there is nothing. I'm not doing this because I 'want to'.

**Jo-anne bader**

2 May 2020



2

This can't be installed on many Android devices. Yo gov! Not everyone in Australia has the latest iPhone or Samsung. I know multiple people who can't have this app.

**Roberto Nungaray**

3 May 2020



1

Installed it the day it came out. Have had no issues. SEEMS to be working fine on the background.

**Matthew Reid**

1 May 2020



1

Seems to function in the background so long as I keep my Bluetooth turned on with the only intrusiveness being a persistent notification bar icon.

**Kady Schottler**

14 May 2020



1

This app is a major drain on phone battery and is very disruptive to Bluetooth headphones (cutting connection 2-5 times each track).

**Jin Oz**

15 May 2020



1

The installation and registration process was easy. Running the app is a small contribution to having the pandemic under control.



Doesn't even work, as of 20/05 officials aren't even able to use the data. Almost a month after its release.



Michael Nicholson

20 May 2020



Unable to get past putting my ph number in as it says it's invalid. Update, I didn't realise you need to remove the 0 from in front of my number. Maybe they should mention this in the setting up instructions



Ganquan Chen

26 April 2020



It is hard to remember all the contacts. Even, I don't even know the contact details of some people that I have been close to. This app helps a lot.



Bijesh Balakrishnan

30 April 2020



All good but it keeps interfering with my other Bluetooth devices (headphones and speakers). I frequently loose connection to them.



Damon Opacak

26 April 2020



For all those that complain about not being to sign up, although the app doesn't mention it, ABC News mentions you'll be able to sign up with mobile number after 18:00AEST



Gideon Whibble

7 May 2020



Easy to install. No invasive questions. Edit: Have used since release with no bluetooth or battery issues. The single icon in the status bar is clutter but not annoying.



Marther A

27 April 2020



My mother and her friends are elderly. They have old phones because they are used to them. They cannot get new phones because they would have trouble learning the new technology. This app doesn't work on their old phones. They are in the most vulnerable age bracket to die of the virus. The governmen

[Full Review](#)



Karen Wilkinson

27 April 2020



For those of us having the invalid phone number problem, the trick is to turn your wifi off and then it will send you the pin code.



Bob Hickson

28 April 2020



The app continually says invalid phone number. Have tried with both Bluetooth and WiFi on, off and combined, also deleting the zero from phone number. The phone has Android 7.



Joe Lewis

27 April 2020



Making Battery Optimisation a mandatory permission means I can't use this app. If I don't have my phone on at least Medium power saving, I can't get my job done. Fail.



Ess Grubb

26 April 2020



Easy to install and complete. No issues. For those struggling with invalid numbers remember to drop the 0 at the begining of your number as it has the +61 prefix



John Austin

27 April 2020



Installed easily, to those that give 1 star because they are stuck somewhere please read the instructions and use a little intelligence.



Robert Macpherson

27 April 2020



Hopeless. The pin code showed momentarily. I entered it on the phone and pressed verify. Nothing happened. Have tried numerous times. 1 star is too generous.



Simon Merrifield





date. Does the app need an update for this as i see a few reviews with the same issue

Rob Harvey



27 April 2020



App says my phone number is invalid. I typed it in 5 or 6 times, got someone to confirm it was right, tried it with and without the leading 0, it still reported my number as invalid.

Peter M J Conrad



28 April 2020



Invalid phone number? Entered minus the 0 & with the 0 several times. Double & triple-checked my number with same result. Hit a road block so unable to activate.

ben brown



26 April 2020



Ellen Hazelton



27 April 2020



Rohan Herring



27 April 2020



Tried registering numerous times and everytime I enter my mobile number it comes up with invalid mobile number?? How am I meant to join and help out when this app doesn't work properly??

Ross Kenneally



29 April 2020



Gehan Somanader



2 May 2020



Every time I check in the morning the app is turned off. It only works if it's running in the background but it gets turned off by the OS

Ant L



5 May 2020



10pc battery drain on a Google Pixel 2xl per hour, while at home.. Having this app on my phone over the next 12-18m required for a vaccine to be discovered also means charging this phone 2-4x instead of the usual 1-2x per day. This will severely impact the expected life of my phone and also, my usag

[Full Review](#)

Ross Cameron



13 May 2020



App does not start after turning phone off for several hours. I have to go into the app to restart it. I don't always remember to do it.

John Wright



15 May 2020



My wife has a 2year old phone that is a system5 she cannot download the app very disappointing why wasn't this looked at before creating this app how many more are out there that cannot down load the app

Michael Pemberton



26 April 2020



The app forces the IR LED used by the iris scanner on my phone to be always on. This drains the battery and produces enough background IR light to jam the IR signal from my TV remote.

Chris



27 April 2020



Seems to be working well. If you rated this app badly because you tried to register before its release, you deserve a medal.

Ashley Moore



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has more of my information than the government will through this app so I thought I might as well give it a go.

**Jonathan Hill**

26 April 2020



Unfortunately the phone number (which mine has been filled in correctly) Does not work , I've restarted the app however the initial set up with contact details is fine until you get your number to enter. I'm using a Pixel4XL

**Tom Meumann**

27 April 2020



Simple and straightforward to use. Gives you a rundown of what it will do with your data before you sign up. Good work!

**Christopher Chin**

27 April 2020



Great initiative and good use of technology. The privacy concerns of AWS are ridiculous when our bank data is shared every day and no one bats an eyelid! Well designed app.

**David Valentine**

27 April 2020



Can't sign up. It's rejecting my mobile number with or without the leading zero. Fixed it by turning off WiFi and trying again

**Tan R**

28 April 2020



Is anyone else getting a "Please try again later" message when trying to enter mobile number? Has been the same message for about 12 hours.

**Ozan Küçükbiçak**

26 April 2020



The App is legit and working. Low rating is because of some people trying to activate the app before the government's announced take off time. Download it now to keep track of possibly contacting infected people!

**Colin Bakon**

26 April 2020



Downloaded and installed without any problems and then registered without any issues. This will help us bust this virus. Download it and use it.

**The Cobra Ward**

28 April 2020



In the first 24 hours have had to restart my phone 3 times ad the internet stops working. Hopefully this is a bug that can be fixed?

**Tim McArdle**

26 April 2020



Neat and clean app. Set and forget. Everyone should install this, there is no reason not to. Could do without the permanent notification that needs to remain active.

**Colin McKay**

27 April 2020



A good use of technology to help reduce the spread of this disease. Leaving bluetooth on sure drains the battery though.

**Joshua Niland**

26 April 2020



Ignore the low score naysayers. This app was easy to setup and is a fantastic utility to help slow the spread of Covid19. Installed for the whole family.

**Sarah Chaplin**

27 April 2020



Just need to turn WiFi off to register your phone number. BTW Google knows more about what you do via location services, smurfs and tracking than the Australian Government will learn from this app.

**Garry Dukes**

26 April 2020



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instead of saying your # is invalid! Very poor IMO!

Ruairi Hardy

26 April 2020



For those getting "invalid number" issues, just drop the 0 at the start of your number as it uses the international calling code

Phil Newman

27 April 2020



I tried to help, seriously, but each time I added my mobile number it said it was an invalid number, went back and tried half a dozen times, even tried dropping the 0.

Christine Burnett

27 April 2020



Terrible. I put in my mobile number in several times and it kept informing me Invalid number. Frustrating. Have tried many times same result. What else can I do.????

Kit Marshall

27 April 2020



The app won't accept Norfolk Island mobile numbers. Norfolk is part of Australia and should be able to use the app as well.

Louise Thorne

26 April 2020



Easy app to install, just make sure when you are putting in your mobile number that you omit the 0 at the start.

Rob Clarke

27 April 2020



Quick and easy to install, zero problems. Did it first evening it was available.

Deb Davies

28 April 2020



I want to use this app but cannot register as it is saying my phone number is invalid. I wonder how many others are having the same problem.

Jonathan Jones

27 April 2020



Install was straightforward. Have used it for one day now and haven't had issues with battery life.

Cheryl Stevenson

2 May 2020



I believe in this app 100% but annoyingly it stops Spotify every time it scans. Is there a way to turn off scanning if you're staying home and not leaving the house?

Marilyn Roach

3 May 2020



Works perfectly fine for me. Running in the background, haven't noticed an impact on battery

Kourt QueenBee

3 May 2020



Everyone needs to install this app otherwise it won't detect if someone's been in contact with you that is diagnosed with covid-19. Genius app!!

steven parker

5 May 2020



App is fine except that it uses bluetooth which I have off all the time normally. All good if it helps prevent even one granny from getting really crook.

Abhi Verma

6 May 2020



The latest version is closing itself every 10 mins. The 0.11 version was stable.

Jaye Parks

6 May 2020



The app is constantly accessing proximity sensor, it's flashing all the time. This app shouldn't need to endlessly activate that sensor

Geoff Jones
https://play.google.com/store/apps/details?id=au.gov.health.covidsafe&hl=en_AU&showAllReviews=true

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A great idea, but it keeps interfering with my Bluetooth connection, making it drop out regularly :(

Paul Mcpherson

12 May 2020



2

Bluetooth issues on android device, have found that the app is causing my Bluetooth to drop in and out for a split second at a time, very annoying.

Stan Karasinski

16 May 2020



App switches itself off! Need to continually monitor the optimisation battery section and switch on for it to function!!!!

M Bryant

27 April 2020



1

straight forward registration didn't ask exact age , only a post code & bluetooth connection ... good on aus Gov for coming up with such a great idea 😊

Paul Williams

27 April 2020



1

Just a quick update if possible. That it can detect when home and auto Bluetooth off when there? Save battery.

Colin Pilkington

28 April 2020



Installation steps lacked help when invalid number occurred. Needed to search for a solution after many unsuccessful tries. Turns out that WiFi needed to be off.

MeYelling

27 April 2020



1

3 times it closed and I had to redo my details First try I never got my pin to enter and now it doesn't recognize my phone number. We were guaranteed this would not happen.

Josef Ravenscroft

9 May 2020



2

Essential! Only problem seems to be with Apple phones and running in the background.. Can't really think how the app could be improved otherwise!

Lyn Hingston

27 April 2020



2

It says my mobile no. is invalid. It also says my husband's mobile no. is invalid as well. How many others are experiencing the same problem.

Stephanie Topfer

26 April 2020



14

There is nothing wrong with the app. The negative reviews are from people who didn't read that registrations only opened from a certain time. They have now been opened and it works perfectly fine.

Jose Carvalho

26 April 2020



App is up and running smoothly, registration took less than a minute.

Phillip Martin

28 April 2020



The app does not accept my phone number regardless of format. Have tried uninstalling and reinstall to no avail. There is no "help" link so I could get this sorted.

Renée Szécsényi

27 April 2020



Love the idea and want to help but would be great if I could switch it off while at home to save battery and not have a notification sitting there all the time.

Philip Fowdar

27 April 2020



4

Easy registration process. The app has been cleared from a privacy perspective but you can even enter fictitious personal information for those who are paranoid. Everyone please download and support this initiative so we can all get back to normality faster and reopen the economy whilst keeping ever

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Ross Goldfinch



26 April 2020

Very easy to install, does better than commercial apps in protecting privacy, especially as it will probably save lives



:

sue mcarthur



27 April 2020

Can't add phone number. I want the app but it needs to iron out some bugs. Early days



:

William Butcher



27 April 2020

Simple to set up! Uses pretty much zero battery, and about 60kb of data every 12 hours. 66mb of RAM used. Very happy!



:

cha w



27 April 2020



3

Great idea. I'd hope anyone with concerns is unable to read this as they shouldn't be online at all. If they are then they should make themself useful to their fellow Australians and get this app so we can get out of iso sooner.

Steve Danielsen



27 April 2020



1

I'm sure the app is great and I know it's working in the back ground, but surely you can remove the constant notification on the screen and in the notification drop down. Please remove this feature

Local Coaster



27 April 2020



1

App still wants to stay on when your at home . Why ? Can you install an option to switch it off when you get home nobody wants their bluetooth to stay on wasting your battery power for nothing . I uninstalled it die to this annoying factor please fix.

Aidan Hodges



28 April 2020



:

Had problems with an "invalid phone number" until I turned off wifi, after that it worked perfectly.

O Azzam



27 April 2020



:

No effect on battery life, not intrusive, very easy straight forward. Thank you

Michelle Barnett



26 April 2020



:

Easy took a minute to register, privacy is so good compared to all other apps on my phone, let's keep us all safe.

Pallara Zara



27 April 2020



:

Will not take international version or normal version of mobile number, even with restarts. Can't register.

Linda Backus



28 April 2020



:

It won't accept my phone number. Have been trying for days. Great intention. Useless app.

thegasgrenade



29 April 2020



:

What??? This app is saying I'm positive but I've never did a check up nor have I ever used my phone number for any medical reasons such as when doing an appointment or what not

David Little



27 April 2020



:

Will not accept my mobile number, have tried about 15 times, with and without the leading zero, but shouldn't need the 0 with the +61 prefix.

Ben Castles



30 April 2020



2



This app runs so much stuff in the background it's slows the entire phone down and plays

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Carly Wilson

3 May 2020

I can't even register for it, as apparently my phone number isn't valid 🤦‍♀️ I've tried a few different tricks recommended in other reviews and it still doesn't work.



Alex

1 May 2020

This app is easily closed without any warnings. Make it so it runs always in the background to provide the tracking coverage specified. Thanks.



Chris Mac

4 May 2020

Easy to download and set up. No issues with power consumption after one week of use.



Cleveland Ryan

6 May 2020

Simple design. Works great. It's reassuring to have that notification constantly on because then I know it's working



Natalie Anderson

6 May 2020

I can't keep getting my phone out to give it permission to work. The app stops working, I haven't closed it. Please fix this.



Ian Barber

7 May 2020

It would be nice to have an auto update. I just manually updated from 1.0.11 to 1.0.16. I have no security issues as Siri and Alexa have more information



Kim Wilkinson

9 May 2020

Want to have this app but it interferes with Bluetooth devices like headphones and speakers, causing them to glitch regularly while trying to listen to things.



Katrin S

16 May 2020

Initially didn't recognise my phone number, 5 attempts later accepted it. It then took 9 PIN requests because it never sent the PIN before the 5 minute time out.



Gregory Rice

16 May 2020

It seems as though my battery runs flat quicker than usual since installing, and my screen is always warm.



John Caimotto

27 April 2020

If you switch on airplane mode it will turn off Bluetooth. You need to manually turn on Bluetooth. Stay safe Australia.



George Hong

26 April 2020

Ensure ppl can find your app by allowing search for "Covidsafe". At the moment it's only discoverable if you search for "covid safe" two words.



warrior queen

26 April 2020

Very easy to use. Signup worked without issues. Hoping enough sign up to make it a workable tracker!



Karen Thompson

27 April 2020

I've tryed to register but it won't except my mobile number, it keeps saying invalid number. Is anyone else having this problem



Carol Burns

27 April 2020

I have tried atleast 10 times with gaps in between and it keeps telling me my ph. No. Is invalid!!!!that is BS. As ive had the same one for 27 yrs.Not impressed!!!



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Great engineering effort; has been analysed by independent Android engineers as transparent and secure. Kudos to the dev team, and for AusGov for not creeping the scope (semi-pun very much intended).

**Russell Stewart**

26 April 2020



1

Easy to install. I think a lot of people are problems because they are entering the leading zero. Not necessary when you see +61. :)

**Winston MacCracken**

27 April 2020



1

Easy to install. Shame app has to be left open to work, many users will likely close it unintentionally on Android devices when clearing apps.

**Nicole Masson**

26 April 2020



1

Easy and quick to install. Great initiative, I hope many will get on board and download it. This could save lives! Thank you.

**Isreal Mathew**

28 April 2020



2

I've read through everything and am satisfied that they've done everything to mitigate our concerns. The pseudonyms, basic demographics, two hour ID's, 21 day retention, explicit approval/action to access data and legal/criminal consequences if it is used for any other purpose. I'm actually impressed

[Full Review](#)**David Ahern**

27 April 2020



2

It will not verify my phone number. Says its an invalid number. I have had the same number for over 20 years.

**Jake Drayton**

28 April 2020



1

App works fine on Galaxy Note 10+ 5G. Ignore all of the nutters wearing tin-foil hats on Facebook. The app can be uninstalled once this is over.

**Sue Cooper**

28 April 2020



1

Gives invalid phone. Turned off WiFi Turned off Bluetooth Restarted phone Tried 0 and 04 Result still invalid phone After spending over 30 minutes trying various combinations I have uninstalled. Sue

**Hugh Macfarlane**

27 April 2020



6

In now. Sign up was simple once they fixed the PIN bug or scaling issue they had yesterday. Bare in mind how little time the regulators, designers and developers had to get this up. Well done!

**Ruby van der tuuk**

27 April 2020



1

I have tried about 6 times & it keeps saying invalid phone number I have had to the same number for over 20 years.

**Peter Rixson**

26 April 2020



2

Easy to set up its clear what you share and when. Good all data only kept for 21 days. Please install it.

**Pete Andersen**

27 April 2020



1

Quick to download and very easy to use. Watching battery drainage while keeping Bluetooth on but ok so far on android.

**Richard McNeill**

26 April 2020



1

Easy to install. We need to get the economy moving again and this tracker will be a valuable



30 April 2020

1

As a user I would want to know if someone who tests positive has sneezed near me. This takes less than 10 seconds. Not sure why the digital handshake is set at 15 minutes. I would rather it be 2 minutes or less

**Jesse Bugden**

29 April 2020

When the app is running my Bluetooth headset glitches out every few minutes. Force closing the process resolves it and it came back straight after I restarted the app.

**Michel Kowalski**

30 April 2020

1

Tried downloading the app and having the same issues as many purple with invalid number. If the government wants people to download this app then this problem needs fixing!

**Barry Fleming**

30 April 2020

2

Having unsuccessfully tried to enter my mobile number using my 18 month old Nokia 8 phone, I have now gone to the conclusion that for many the app will simply not work.

**Lauren Neidig**

2 May 2020

No issues on my phone. Easy to set up and I love the idea that I will be notified if I come into contact with a Covid19 carrier.

**andy cunningham**

4 May 2020

Someone will allow a random Facebook app access to all their account data to do a quiz on "what colour toast are you" but they won't download an app that helps the government fight covid19. This app is a great step in the right direction to helping us get back to normal

**val enright**

4 May 2020

I tried to enter the pin sent to me, but it was rejected. I was sent another pin and it too was rejected! Why not make this thing a bit easier! I have tried repeatedly but I'm ready to give up. One more try. 11:55pm!

**Namal Kulathunga**

14 May 2020

So far so good. Haven't had any issues. Was expecting to drain the battery. But even this is not noticeable. So why not help the community to get out of this pandemic...

**Wendy Collinson**

28 April 2020

Uninstalling as it keeps telling me my phone number is invalid. I've tried three times. Now I just couldn't be bothered. Very unimpressed.

**Mike Hughes**

27 April 2020

1

Pretty good so far ... simple, clear and not intrusive. Would prefer an Android Adaptive icon though.

**Michael Kosiol**

28 April 2020

1

Wouldn't take phone number, so had to uninstall it! A lot of room for improvement left!

**Brett Hevers**

29 April 2020

1

Okay, it's good, but I absolutely hate the constant notification on the home screen and notification bar. I don't need to know it's working, just work. Get rid of the constant notification

**N E Kostraby**

27 April 2020

1

easy to install and register I wish the notification was not on the screen and was just running in the background.

**Darren Austin**

27 April 2020

1

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26 April 2020

8

Seems like a well thought out app. If it helps us get on top of this pandemic it is well worth the minor intrusion. So far it seems to work well on my phone.

**Moose Hezza**

26 April 2020



Easy to download & get going. But needs to be simple and straight forward to serve tracking purpose.

**Bernadette Prasad**

27 April 2020

1



Good idea but unfortunately murdered my battery via Bluetooth. Will try to remember to put Bluetooth on when out for essentials.

**Hez E**

26 April 2020



Fantastic app to help manage this virus and work out people that have been in contact with confirmed cases.

**Rebecca Campbell**

11 May 2020

2



Easy install and sign up but it is ruining my connection with other Bluetooth devices that I need to use.

**Matthew Sands**

27 April 2020

1



A great initiative backed by robust privacy legislation. Sadly the same can't be said about the government's metadata collection and encryption backdoor programs.

**Andrew Roe**

26 April 2020

1



Easy and straightforward to setup. Very clear about what it does and how it uses data.

**Chris Australian Art For Sale**

10 May 2020

2



App closes every time the screen locks and I have to restart the phone over and over. If this is to work it needs to be reliable.

**Hamish Cross**

30 April 2020

2



people who hate the government are saying this is a good idea, you have an independent code review who decompiled the app and said it is safe, and you have a chance to make your life, and those around you safer, you have to put aside your fears. If ur worried about data loss, do some research about

[Full Review](#)**Vera Metallum**

2 May 2020



App itself is alright but ever since I installed it, other apps are randomly shutting down and generally malfunctioning.

**Louiza Nutt**

27 April 2020

1



Works as expected, thanks. Handset: Google Pixel 2. Android version: 10. Network Provider: Vodafone.

**Sam Wahala**

28 April 2020

1



Doesn't let me register. My phone number doesn't get recognise. I own this number since 2011. App says invalid phone number

**Rob Van Dongen**

27 April 2020

1



I haven't been tested yet for "Beer" virus. BUT Worked on wife's phone, but apparently my phone is invalid. Now considering I've had it for more than 2 years, I believe this could be another F@!4- up by our government.

**Simon Delaney**

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Super easy to install and register. The early start reviews were due to the app not being live but it's all working now.

garry greenhill

26 April 2020

Took a while to get registered probably because I tried it before 6. However all up & running now, only to willing participate can't understand all the naysayers. We're beating this virus because we're responding intelligently to it and this is another clever initiative

andrew cusack

26 April 2020

Easy to use. I don't really like having that notification there all the time though, so got rid of that.

Sylvia Pereira

28 April 2020

The app gives pin numbers which are then rejected consistently Going through this exercise repeatedly is a waste of time. No stars for now. Sylvia pereira .

Dan

27 April 2020

Very easy to use, no noticeable battery drain. Highly recommended!

Holly Michelsen

27 April 2020

App won't accept my mobile number. Saying that it's invalid number. A help system in the app would be nice for these problems

carl Boyd

27 April 2020

Random bursts of outbound network traffic from my device since installing this. Somehow I don't believe that this is all legit.

Angie Martin

29 April 2020

For this to work it requires location and while this app doesn't store the location google sam-sung and everybody else does and i suddenly get swamped with location advertising. Thank you but nothank you blue tooth i will agree to not location.

Carol Wen

26 April 2020

Signed up after watching the news about it, easy and quick, will wait to see how well it works. Anything that can help relieve the pandemic is worth doing.

Anthony Evans

27 April 2020

Unable to register. Will not accept phone number. Not impressed. Tried all possibilities

Greg Matthews

27 April 2020

What happened to the 6pm registration time? 8.15pm still getting the invalid phone number message. How many people will now not sign up after 20 plus attempts? UPDATE 27/4/2020 try to enter your number and send without Wi-Fi on allowed mine to connect straight away.

brian g

29 April 2020

Entering the pin number for some is not easy. Had to help some as you have to go to messages to get pin so app closes. Catch 22

Gia Kelly

30 April 2020

This is important and if you are hesitating, know that it isn't tracking your movements... Also that it is going to give you an early warning if you've been in contact with an infected person so you can isolate and get tested and keep your family and community safe.

Pietro Pinna

29 April 2020

Works ok and has not had any noticeable affect on battery life. Download it, stay safe.



Doesn't work on Oppo phones - the app keeps reverting the background battery saver setting, stopping it running in the background.



Lachlan Theobald

1 May 2020



Also having the issue where the app will disconnect Bluetooth devices, although it is a really good initiative



Zain Soemya

1 May 2020



Great App and has had little to no effect on my battery. Please download it to help stop the spread! We need around 10mil to download for it to be effective



John Louis

4 May 2020



Installed on Samsung Galaxy S8 - Constantly flashing up a pop up notices "Connected to Null" / "Disconnected from Null" Very annoying, Have force stopped this app. Please Fix ASAP.



Prism Presley

4 May 2020



Asks for location information, hasn't released source code, data is held by Amazon, won't work on older phones and requires Bluetooth constantly (opening a back-door to your phone). Typical government funded project.



Lin Fielke

4 May 2020



Found it annoying to see if the apt actually activated. Got lost in the process. Lacked positivity to go to the next step.



Marie Mac

9 May 2020



Motorola 15 mths old no problems. Leave Bluetooth on permanently because also run Fitbit & hearing aid through it. Only 1% drain on battery. Recharge every 1.5 days.



Inder Sabharwal

15 May 2020



Is this a joke? Can't go beyond registering your phone number - "invalid phone number".



Karen Carter

27 April 2020



Happy to use something that will help set us free. Simple to register and non intrusive will allow government to trace the virus.



Norm Anderson

27 April 2020



Keeps claiming my mobile phone number is invalid. Another person I know who installed it has the same problem



Kevin O'Sullivan

26 April 2020



Easy to install and use explained clearly. Better privacy than anything else I use.



ed m

27 April 2020



I had "invalid phone number" issue, but abled to sign up once I eliminated special characters with my name !? I had a full stop in my name.



Paul Kelly

30 April 2020



Always comes up with invalid phone number. Tried with and without leading 0. Fixed by turning of wifi a getting good cell signal



Leah Birkett

28 April 2020



Keeps telling me number phone number is invalid. I entered my husband's and it said the same thing. So i can't use it.

bradley vorley

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Keeps telling me my phone number is invalid, if tried entering it with and without the 0 in the front. Both ways tell me my number is invalid.

**J Augustus Smith**

19 May 2020



4

No way of turning it off when you're not outside. Wastes battery power with persistent notifications. Security issues still haven't been fixed

**Mark Engels**

28 April 2020



2

App reports an invalid phone number. No matter if it's entered in a 9 or 10 number variation.

**Deborah Green**

27 April 2020



2

It tells me my phone number is not valid so won't send me a pin . Have tried with and without the 0 as the +61 was in the front.

**Lisa Lonergan**

27 April 2020



1

Easy to load. Working well. Don't hesitate to download people. It may save a loved one!

**Stephen Vivash**

27 April 2020



2

Multiple issues: GPL without source code, open unconnected BT, battery drain, many users report the need to turn off WiFi to register phone number.

**dane archer**

27 April 2020



1

I think this app is far less malicious than many other apps. Happy to provide minimal data if it means we can get back to some form of normality

**Stephen Lawson**

29 April 2020



2

No problems installing. A very good idea. I understand how this app works and it will work best if everyone installs it.

**David Asten**

4 May 2020



1

A good application. Somewhat tedious to complete the entry process.

**Vivek Manchiraju**

4 May 2020



1

Even though I restart my phone for 100 times, push notification still comes up asking to restart. Please fix this asap

**Clark Anderson**

4 May 2020



1

Site would not identify my mobile phone number, after many attempts. Very frustrating! Please remedy this problem!lm8

**Jared Leslie**

5 May 2020



1

Whenever I play music through a Bluetooth music, It keeps jumping and the only thing that's also using my Bluetooth is the COVID-Safe app. So fix your bloody app government.

**Jonathan Gomez**

15 May 2020



1

Please optimise the app for battery. Heavily draining batt life and myself and others are thinking of removing this app if this continues as phone is required work purposes.

**Cheryl Goulden**

20 May 2020



1

Keeps telling me that I am not connected til I tick the battery box. I do it and then then next time I go in it says the same thing

**Tania Paget**

26 April 2020



1

Easy to set up. I work in retail and want to be able to be notified if there is someone in the vicinity with the virus so I can take additional precautions. Hopefully enough people will sign

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28 April 2020

1

Why does it need my location information if it is only using bluetooth? Edit; Apparently this is an andriod thing. I don't know why they didn't explain this in the documentation

**Lawrence**

27 April 2020



:

As others have said, you've probably given more permissions to some dodgy app you've downloaded that sends you cat memes daily. It's a great initiative, and if it means a faster road to recovery, great!

**Carol Wilks**

27 April 2020

1

:

The App does not work on my phone. Google Play says "installed" but went no further than that. I am not able to enter my details. USELESS

**Adam**

26 April 2020

1

:

It's works 100% fine. Easy sign up process. Didn't have an issue.

**Theo Galanakis**

27 April 2020

7

:

App is not working and stuck on phone number verification. Certain I have entered in my phone number correctly yet it still comes back as invalid phone number. Giving it five stars as I whole support the initiative.

**Victoria Redwood**

26 April 2020

8

:

Android asks for location for Bluetooth but the next screen allows you to the turn off location tracking so don't worry. Shame about people not knowing you leave the 0 out if a phone number has +61!

**Kylee Hastie**

27 April 2020

3

:

I have tried a few times to register, but tells me my mobile is invalid. My husband also had a go on my phone for me and he still couldn't get it working.

**Nicholas Jones**

27 April 2020

3

:

The validation of the mobile phone number didnt work. I then tried turning off the wifi connection so that only mobile data is being used, it then accepted my mobile number and I registered successfully

**Andrew Sabo**

26 April 2020

1

:

Simple installation, minimal personal information sought and the SMS notification came through in 5 seconds. Keep safe people.

**Inkie Moysé**

27 April 2020

1

:

Feels easy enough to run, only worry I have is it sucking my battery power but then it's not like I'm going anywhere away from my charger anyhow.

**Stephen Cowell**

29 April 2020

1

:

Easily downloaded and working in the background. I have no problems or concerns with using the app.

**Reza Parsaee**

3 May 2020

1

:

Such a smart idea from department of health to make tracking possible while respecting people's privacy. Thanks!

**gra woz**

3 May 2020

1

:

Would be great if covidsafe ask for confirmation before being switched off. People might switch off all apps and forget to switch covidsafe back on

**CircusSide ShowFrea**

1

:



Nawal Xxx



4 May 2020

I downloaded the app, but very frustrated that it didn't work on my mobile. I don't know the reason, probably it require certain version.



1



Dion McKay



4 May 2020

Causes streaming to Bluetooth Speaker problem, music pauses every 30 seconds or so, stopped app, music plays fine again



1



Michael McSherry



6 May 2020

Battery optimization on the app needs to keep being switched on or app doesn't run, even if there's no power saving mode on.



3



Nicole M



19 May 2020

Since downloading this app, I've been getting device warnings that some apps are overloading the cpu and to restart.



1



Luke Snelgar



21 May 2020

Causes Bluetooth audio skip. I'm having to kill the app task when I'm not out and about.



1



Lydia Prince



16 May 2020

I wish it would remind me to enable Bluetooth when I leave the house. I usually turn off Bluetooth to save battery.



1



Alexey Akulov



7 May 2020

Initially didn't recognize the phone number. Now requires permissions which most likely will ruin my battery very quickly. Was it the only practical way to achieve the purpose?



8



Mel Wu



30 April 2020

Kept saying invalid phone number !!! VERY Frustrating ! Got through eventually after a few days. Difficult to get and enter PIN with only 4.50 mins.



2



Paul & Lesley Earner



28 April 2020

I tried to activate the app but it keeps telling me that my mobile phone number is invalid. (whether I include the initial zero or not)



1



Warren Whittaker



28 April 2020

I can't get access. The system will not accept my mobile number on my Android phone. Installed and uninstalled three times. To much effort so I give up.



1



Ryan Cooley



26 April 2020

Registration was fine. Just had to wait a little. People need to dial the whining back, it was only just released today. Sooking for the sake of sooking.



2



John Mahoney



17 May 2020

Lates version has battery usage issues thst earlier ddn't. It would appear that the app only needs Location permission, with Location turned off the app works. Earlier: I would like to contribute but I never have Location on so will not use this app.



3



Simon Fearby



27 April 2020

App is broken on Android 10. Bluetooth only works while the app is open (not in the background). Also not optimised for Huawei Mate 20 Pro.



1



shane taylor



26 April 2020

Smooth registration no issues at all. So important for all to do.



1





Please sort out issues with login. Cannot login and says my mobile number is invalid. Tried both with and without preceding 0

Tero Jelekainen



28 April 2020



So everytime I try and put the security code from my txt messages in it takes me back to the opening screen. I then need to put my details in again and of course you need a new code and I'm back where I started?

Andrew Whitbourne



26 April 2020



Darcy Maine



27 April 2020



8

I've downloaded, sooner we all download this sooner we get to the otherside. You can delete at any time. You might just save a life, even your own or your kids! Conspiracy theorists paranoia peeps and paranormals, aliens, UFO fans etc etc of course need not apply! It's your choice!

Belinda Honeyman



28 April 2020



I can't get past the phone number stage. Keeps telling me my phone number is invalid. I have had the same number for donkeys years. I even tried without the zero. Unless someone can help me this app is useless to me.

Sean B



26 April 2020



10

If it "doesn't need to track your location" according to ScoMo, why did it just ask for permission to access my location. No thanks Jim.

Ronald Ng



26 April 2020



2

I've had the app installed for 5 minutes and I still haven't contacted COVID-19. This app definitely works, would highly recommend

ayodhya peramuna



29 April 2020



1

If you are having troubles while registering saying your number is invalid, try to change your username.

Judy Vardy



29 April 2020



1

Not enough time to find and enter pin. Took me at least 10 times kept saying invalid as time ran out.

M O



5 May 2020



Just ridiculous. Setting up is complicated, connecting is complicated, operating is complicated. Oh come on! Give a nice juicy slap to the app creator from me!

Tim Gilgen



16 May 2020



I get the pin number to my phone after the time expires to enter it. After 3 attempts I'm now removing it. Epic fail scomo

Matthew Marks



14 May 2020



It's trying to pair with my colleagues Iphone every few minutes. Very annoying having this request pop up repeatedly.

Voni de Lussanet



18 May 2020



It's draining my battery on Android. Had to turn it off. 😞 Might try to remember to turn it on while in public places though.

Andrew Wotton





with others. Why does it require Location permissions when it is installed?

Sandra Torr



28 April 2020



Why won't the app recognise my mobile number, it keeps saying it's an invalid number. I have tried uninstalling a couple of times but still the same

Stephen Iacono



26 April 2020



Took all of 60s to download and register. For those of you rating this app 1 star you must be doing something wrong. This app works fine.

Jonathan Day



27 April 2020



Nick Nemet



27 April 2020



Didn't work.. Apparently I had an invalid phone number.. Until I turned off WIFI. Then worked immediately.

Joe Feng



26 April 2020



Whoever said it is not working needs to know the app is up for running from 6PM. It is all good now. Although I am not sure why they put it up so early.

Doug Mennie



26 April 2020



Had no issue registering, maybe those with trouble are not leaving the 0 out as you don't include it after +61.

Anita Martlew



27 April 2020



So easy to install and totally worth it to get restrictions lifted. Happy to have it.

Philip Clark



26 April 2020



Please disable the always-on notification. If you want people to actually keep this app active and keep notifications on, enforcing an always-on notification is the quickest way to discourage that.

rahrh_rah



29 April 2020



Easy to install, hardly know it's there, no noticeable battery drain and now a little peace of mind.

Nom Deplume



26 April 2020



Painless, simple install. A great way to fast track contact tracking. Please join for friends and family.

Michelle Hanley



27 April 2020



Could not complete registration. Get pin button is not sending to a 6 digit to my mobile number. Is this not working yet?

leo perez



27 April 2020

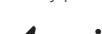


I try to download tha app and when i put my ph number say invalid number, so what i did is i disable the WIFI and them the app work perfect and after that enable the wifi on my ph

Simon Queen



28 April 2020



App is good but it interferes with my Bluetooth handsfree and my BT  can't receive calls via normal BT.

Debbie Ranty



28 April 2020



You NEED to TURN OFF WIFI to register. Or else you will get the "invalid phone number"

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**Don Ferdinands**

26 April 2020

Simple setup and easy to get going. Don't see any privacy issue. Use it and possibly save a life.

**Paul Riley**

27 April 2020

App doesn't recognise my phone number during registration, doesn't matter how I try to enter it. Fail.

**Luke Martin**

29 April 2020

Chews power & constant notification that can't be cleared. Remove the notification as it should just run in background.

**Byron Brasier**

30 April 2020

After installing app Bluetooth earphones get disconnected every 10mins then reconnected seconds later. Better fix the bug or many people will uninstall app because it's annoying.

**Scott Caporn**

29 April 2020

It has run seamlessly since being installed with no noticeable impact on battery life.

**Graham Barlow**

3 May 2020

The pin number is not displayed long enough to record it. The app is therefore not user friendly for elderly people.

**Jeremy Rigby**

1 May 2020

The key to pubs, clubs and community hubs! Forget the hype and just download the app so we can all move on!

**Nick Orr**

2 May 2020

Using the app because I want to go back to the pub. Please fix it so it doesn't mess up other apps using Bluetooth

**Craig Donaldson**

3 May 2020

App does not work unless it is left open and the phone unlocked with the screen on. It either force closes or just disappears

**senays playlists**

8 May 2020

App causes music to be interrupted every few seconds on blue tooth headphones. And extra battery drain.

**Fergus Barrett**

13 May 2020

Works perfectly, no battery drain and runs in the background.

**Safy Saeed**

26 April 2020

Dev. Need to look at the registration issue of invalid number, other wise looks like a very well designed app

**J E**

27 April 2020

Not working, kept saying my number is invalid. I tried few hours later, it is still not working.

**Elisabeth James**

26 April 2020

Great App, tried 3 times to sign up, but keeps telling me my phone number is invalid, WHY.....Has anyone else got this problem? please help as I would like to sign up.

**Angela Van Mastrigt**

28 April 2020

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**Jase The Ace**

26 April 2020

20

::

I tried to help but my mobile phone number which I've had for 20 years was "invalid". Fundamental flaw that won't result in me trying to register again.

**Terence Venes**

27 April 2020

1

::

+61 is the country code for australia and has the same meaning as the zero at the start of your mobile number. Use one OR the other. Using both will start your number with 2 zeros- hence the incorrect number is sent.

**Alex Le Fevre**

28 April 2020

1

::

Apparently my mobile number is invalid and there are no instructions on how to fix the issue to progress my registration.

**yvonne sharpe**

28 April 2020

1

::

It didnt work well for me.have android phone you put phone number in it sends you a pin back you go to your text messages retrieve it same all over again different pin so gave up-.stuff it.

**Ben Walden**

28 April 2020

1

::

I can't even get started, keeps telling me my number is invalid, I can put the number in with or without the 0 and still doesn't work

**deb henderson**

26 April 2020

1

::

Very important in this unprecedeted time, to have an app that can assist health officials in controlling and containing this devastating disease. Thank you.

**BC ME**

28 April 2020

1

::

Downloaded and answered a few questions. App up and running so quick. No issues other than some of the losers who rated this app poorly because of their political view. Stay safe all.

**SandgroperWA6000**

27 April 2020

1

::

So I have just found out the mobile number I have been using for ages is invalid. So much for using the app.

**Ryan Souwer**

27 April 2020

1

::

Easy to install. Simply explains the data sharing and storage.

**Lachlan**

26 April 2020

1

::

As soon as I get to the part to put my phone number in, it says invalid number. I've tried 04 or just 4 at the start. and if I get rid of both 04 I can't get the pin because I don't have enough digits.

**Matthew Graham**

28 April 2020

1

::

Installed fine, uploaded all my information correctly including phone number. Not sure how it will go with battery life. Samsung S9. I'm an interstate truck driver so figured it best I get this.

**Duy Huu Nguyen**

26 April 2020

1

::

I can't register. I entered my correct phone numbers but it kept saying something like 'invalid numbers'. I've tried registering 3 times, all failed. So frustrating!

**Bartosz Ornatowski**

29 April 2020

1

::

No crashes. Set up an account, allow it to run in the background and forget about it until things get back to normal.

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Finding myself and my family much more safer when needing to go out and are worried about 'Covid-19' contact with a possible confirmed stranger...I think the 'Australian Government' has set this platform up very well, in order to keep all Australians Safe even at home. I've read about this App very

[Full Review](#)**Sarah Callaghan**

2 May 2020



Download and registered without any issues. Simple registration process.

**David Sin**

4 May 2020



Updates the 3 may update. App doesn't work at all. restarted phone. Doesn't work. Uninstall attempted to reinstall...freezes during install. CBF anymore.

**Ruhi Yaman**

15 May 2020



Falls off for no reason. Need to check and restart often which defeats the purpose.

**Jacob Lindquist**

16 May 2020



When you finally reply to my emails just let me know when you fix the app. No customer service at all. Have been trying for nearly two weeks to get in touch with someone. If only we could rate zero stars....

**David Purcell**

28 April 2020



Took less than two minutes to install and register. The only permission it gets is location.

**Jordan Coggin**

26 April 2020



Works and easy to use. Now it's after 6pm, your phone number will work - ignore all the one star reviews from early on. Glad to contribute to keeping our community safe. Get around it!

**Tyson Kleesh**

26 April 2020



I'm fine with signing up with this but it says my phone number is invalid - I've checked my input several times. I've done it right but it still says invalid, no way to access support...

**Helen Jackson**

26 April 2020



Great app but it won't accept my phone number so I can't register. Have tried all ways to put in.

**Yang Liao**

26 April 2020



The registration was smooth and I hope I will never try its "upload my data" function.

**Rob Tibbett**

2 May 2020



Easy to install, will save lives and will help get all our lives back to normal more quickly. No problems with privacy. Thank you.

**R Binskin**

27 April 2020



Easy to install on my newer Android phone. My partner has an old ver 5.1.1 android phone and the app is not available to download.

**scoobie doo**

27 April 2020

This doesn't share as much as Facebook so what is everyone worried about? I for one do not want to pass this on to anyone else (or get it myself) so if this can help stamp out this Pandemic I am all for it. I don't use Facebook & had no hesitation in using this! **Mark Sanderson**

26 April 2020



Registration was easy, no password to remember. All good so far.

**Joel Chong**

26 April 2020



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Great job Australia. I wasn't sure we'd be able to make the strides we've made with COVID-19 with a strong privacy policy...but here we are. Thanks to everyone who's made this app happen!

Tom Kuhn

28 April 2020



1

For everyone struggling with the invalid number issue, disable wifi and continue the registration process via 4G/3G.

K R Ravichandran

27 April 2020



1

Good initiative. Use technology when you can for greater good. People share their data with hundreds of other apps without a thought, but when government asks for it they have a million concerns. I don't do any criminal activity, drug trade, secret meetings, etc. So the health benefits outweigh any

Full Review**James Catt**

27 April 2020



1

Cannot enter my mobile number, so cannot register. Using Samsung S7 (I know old phone!).

Harold Shaw

26 April 2020



1

Great idea. Easy to use. Hopefully will enable earlier easing of restrictions and keep people safer. Get into it everyone

Andrew Pelly

28 April 2020



1

"Invalid phone number." Uhh, actually, my number is 100% valid. Don't blame ME for a problem with the app or the system. Typical government attitude.

david wong

27 April 2020



1

I have downloaded the app and everytime it gives me an error message when I input my mobile number, is there anything that I have missed out ?

Cameron Bain

27 April 2020



2

Says my phone number is invalid when registering. Then I read the advice to wait until 6pm today before downloading as registrations have been disabled until then. Will try that.

Rita Turton

26 April 2020



50

My samsung J3, 2016, Model J320ZN is unable to download the app. Message says, your device isn't compatible with this version. Can you please fix this issue?

Bob Markcrow

26 April 2020



5

This will save lives. READ the registration problem feedback. Wait to register but when it goes live register!

Kate O'Callaghan

28 April 2020



1

I am unable to sign in to the app as I keep getting an 'invalid phone' error message...I am not entering the wrong number

paul bozza

27 April 2020



1

How can you put pin code. Everytime go to retrieve from messages the app resets. Check your app before launching to market!

Indy Indie

27 April 2020



1

Nearly 24 hours after its release and it failed in the registration process. Keeps saying my mobile number is invalid

Hyphen

29 April 2020



1



29 April 2020

1

App will not accept my mobile number. This with and without the leading 0. Ststes number is invalid.

**Stacey Counsell**

2 May 2020



1

Has made my S9 infuriatingly slow, even a lag when typing messages! This app needs work if they want us all to have it on our phones coz I'm ready to delete it.

**craig m**

2 May 2020



1

3 stars if it gets us out of god damn lock down. 4 stars if it keeps us out and reduces transmission. 5 stars if theres no privacy breaches. Worth a try. I gave it 5 cause im blindly hopeful. We will see.

**Mohamed El nakib**

2 May 2020



1

Keeps interrupting my Bluetooth connection to my Sennheiser 4.50HD R and no way to turn the program off without forcing it to stop.

**Brendan Terrett**

1 May 2020



1

Working well for me. No problems with installing and signing up.

**David Padbury**

2 May 2020



2

Seems to require my bluetooth be on at all times. What a drain on the battery life. Surely there is a work around

**Steve Blk**

6 May 2020



2

Not good enough 17 new cases, this app doesn't flash that in text automatically to alert residents or visitors to Westmeadows Vic. It expects people to browse thru news, might as well use ABC news apps.., no diff

**Fish Whistle**

7 May 2020



1

Great initiative by the government! Works perfectly. Great tool for gathering information about the spread. Especially after the lockdown ends.

**Tatang Clan**

18 May 2020



1

Seems to be working just fine, but I wish it would automatically turn on when I started the phone.

**Pete O**

27 April 2020



1

Working fine for me. Took a few hours though to get my pin, guess it was just congested.

**Leslie Macnaughton**

26 April 2020



3

Quick & easy to install. Hope this helps us all. Google already knows who, where, why and how; so no biggie.

**Kevin Shen**

27 April 2020



1

Simple and great app. UI is clean and polished. Go give it a crack to help stop corona

**Ben Lamont**

30 April 2020



28

App seems like a good idea and functions with minimal battery usage in a privacy-conscious manner as far as anybody can tell.

**Paul Tondo**

27 April 2020



1

Like many others...invalid number...but found issue is with internet service ie Wi-Fi..used data and then registered OK....A PAIN. !!!!

**Nikki Lambourne**

1



uninstalled and reinstalled. Nothing works. 6mth old Android phone.



Theo Pronk

27 April 2020



Great Bluetooth will work even if you are out of reception areas.



Terry READ

27 April 2020



Cannot proceed pass entering my mobile number, no matter if I enter with or without '0' in front, it says 'unvalid mobile number'... !



Kaivalya Jani

27 April 2020



As a health care worker - I find it's a great initiative. Please support this initiative. The app data is more secure than any public profile such in social media.



Si

26 April 2020



104

Doing my bit for eliminating COVID-19 in Australia. Bit embarrassed for all the people that downloaded the app and tried to sign up before registration was open and then gave it one star.



'Eddie' Tarcisius Goh

26 April 2020



2

Straight forward. No problems installing and registering. (6.20pm - 26.04.20)



Janie Iwanec

27 April 2020



1

Get the pin # was a nightmare. The number was in small script and did not provide enough time to even write it down. More time to absorb number.



Trisha Colotto

26 April 2020



9

I'm attempting to register but it does not accept my mobile number... Saying its not a standard number??? It has +61 so I remove the 0 and only enter the rest easy, can't see what the problem is.



vikkie Hollander

27 April 2020



I found getting pin while keeping open a little difficult, perhaps keeping code to four characters would help.



Lachlan Palmer

27 April 2020



1

Seems pretty benign so far, not invasive. If it helps keep the virus under control I am more than happy to use it.



Catherine Denehy

27 April 2020



Easy to sign up. Feeling the aussie spirit doing our bit to help keep info flowing to help assist stopping the spread. Everyone worrying about privacy, I think our everyday lives on smartphones has already shown our priorities with this issue. Well done.



Michael Gribble

27 April 2020



1

Quick and easy to install. Needed very little personal details.



Daryl Ung

28 April 2020



1

Really doesn't use much battery on Android. WhatsApp and Facebook running in background uses twice as much!



Don MILLS

27 April 2020



Very easy and fast to instal - this App will save lives. Excellent no problems.



Graeme Wilson

27 April 2020



Very easy and user friendly. Everyone should participate, even those paranoid about their

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T

26 April 2020

I guess the glitches the one star reviewers mentioned are fixed because it took me about a minute to install.

B

1 May 2020

Did not accept my phone number, claims i have a "invalid phone number" when it functions perfectly.

C

28 April 2020

When registering. If notified "Phone number invalid" when trying to receive your pin. Try turning your Data on, then resending.

C

1 May 2020

I registered after 6pm, no issues. Quietly working in the background.

C

4 May 2020

Please get this if you want to to keep friends and family safe. Benefit = you know if someone was infected and you risk passing it on Risk = someone hacks the government and gets your mobile number

L

26 April 2020

Super easy Such a shame to read so many bad reviews based on the fact that phone numbers were INVALID - Remember to drop the first 0 when using +61 format.

A

1 May 2020

Extreme battery drainer on Android. Needing to recharge every 9 hours 15 minutes. Your info gets sold to overseas 3rd party companies for government profit. Error in notifications being sent out. Uninstall time

T

2 May 2020

Drains battery. Please give option to only activate and use Bluetooth if you're away from the house.

S

30 April 2020

So far so good. App is table and tested to be clear of any security issues. Encourage everyone is install and support the government in further containing the outbreak

B

3 May 2020

Government has stated that the app won't collect location information but it tries to do so.

C

1 May 2020

can't register. stupid thing keeps saying my phone number is not valid. you want us to register and keep Australia safe then fix the app!

R

4 May 2020

Now working. Couldn't get the PIN at first, somehow it started working after fixing the permissions.

J

20 May 2020

It would be good if the app could alert you to the fact that you have been in close contact with another person to REMIND people about social distancing.

T

27 April 2020

Two words.... CAPACITY Planning. I guess their sms server is receiving heavy traffic right now but no PIN received and option to resend arrived or until I've waited for a timeout of



My next contestant please.

**Naomi Franich**

26 April 2020

Easy to set up, only took a minute to download and register, everything worked perfectly. Everyone, please get on board with this, the quicker we can defeat covid19, the quicker we can all get our lives back to normal.



1

**VM**

28 April 2020

Why does the description says the app is not tracking users location and yet when we start using the app it asks for permission to use location services. Else would have been a 5 start



2

**Bradley Potenzi**

26 April 2020

Registration worked for me, was pretty simple. Hopefully enough people get on board for it not to be a waste of time.



1

**Rowan Wyborn**

1 May 2020

Have not noticed any impact on battery life, all fine. Security seems well thought out. First time I have seen such a well made gov app.



10

**Mike Parfitt**

26 April 2020

Installed and registered easily. Hope the messages are few and far between!



:

**Raj Poonia**

27 April 2020

The app is not accepting my correct mobile number which i have since 2006. Unable to proceed further in installation.



:

**Denis Voochichi**

27 April 2020

As a software engineer, the implementation of this from a data privacy is exceptional!



:

**A Google user**

27 April 2020

Apparently my phone number I've had for over 8 years is invalid. Tried 14 times, couldnt receive a pin therefore couldnt register. Deleted app.



:

**Marg Williams**

26 April 2020

I have installed but it needs access to location services. As I understand it this should not be necessary!!! Probably won't use it now.



12

**Lincoln Ramsay**

26 April 2020

Quick and simple to setup. No nasty permissions. Do your bit to help us ease restrictions.



1

**David Radnell**

27 April 2020

I am happy to download the app if it helps keep the virus in check and allows the government to relax restrictions.



1

**A Google user**

27 April 2020

Make sure your Wi-Fi is turned off to register. I installed and uninstalled twice and it wouldn't recognise my phone number until I turned wifi off.



1

**Barbara Staite**

27 April 2020

Won't accept my mobile ph number. I tried it without the leading zero and several other ways.



1

**Peta Osborne**

28 April 2020

It would not work even after turning off Wi-Fi so I switched off my phone and restarted it. THEN it worked!



:





Easy to register. Pleased to be doing what I can to get beyond this pandemic asap. Great app to assist this goal

**Influential Missions**

27 April 2020



1



Is it possible that this app interferes with the Google Maps App? Mine crashes, and I cannot use it anymore.

**Hossein Zounubi**

26 April 2020



1



Installed easily. Registration is straight forward and transparent.

**Maureen Smith**

27 April 2020



1



Very easy to install . I feel it's a good idea ,so will feel safer when I'm out shopping ect.

**william Burke**

29 April 2020



1



Keeps connecting and disconnecting for nearby Bluetooth sources extremely annoying as it pops up on my screen all the time i will be uninstalling hopefully they will fix it soon

**Grant Doran**

29 April 2020



1



Easy install and configure. Doesn't seem to chew through as much power as I thought it would.

**Lucinda Hossack**

30 April 2020



1



It's a clever app but if you put a thing in where you don't need blue tooth on when at home to save power

**Peter Bon**

3 May 2020



1



When you get to point of entering PIN that is sent via phone it locks up and install will not complete. Tried reinstalling, using 4g only still no go.

**PIN-WEI TU**

4 May 2020



1



I wanted to help but i failed registration. It keeps showing my mobile is an "invalid number" and of course i have tried both without putting the first number 0 or with 0 but all have been denied?

**Justin Foley**

5 May 2020



1



Everytime the app handshakes with another blue tooth my Bluetooth headphones drop out. Not world ending but annoying particularly if I am on a phone call.

**Nathan Locke**

8 May 2020



1



Works fine I guess, just wish I ould turn off the app while I'm at home. No need for it to be running 24/7 if I'm in my own home.

**frank saunders**

13 May 2020



1



For oppo Reno z users turn battery selection to running background from app management don't use the opposition from covid permission screen I have oppo and had the same issue as Jon Smith

**Craig Ringer**

13 May 2020



1



The update description is "bug fixes". Seriously. Changelog link or release notes please? You're expecting trust here. Show some. You also continue to violate open source licenses and fail to release source. I reluctantly installed this in the hope you could do better. Show me you can.

**Araluen Ekala**

15 May 2020



1



Battery optimisation option constantly flagging every time the app opens regardless of how



26 April 2020

4

PIN not received (twice) within 5-minute time out, and resend PIN link doesn't work. Hard to understand how such a simple but important app can be faulty on release.

**justin hanley**

27 April 2020



I'm hoping in the future this app will feature reviews from Barnaby Joyce on where to find the best happy hours and will alert me via Bluetooth when I'm close to one.

**Lachlan Turnley**

26 April 2020



A really good public health measure, and has run real smoothly since opening registrations

**Norman Mazlin**

28 April 2020



1

Simple and easy to load. Runs totally in the background.

**KA**

27 April 2020



Quick and easy step through process. No issues on sign up.

**Alan Lipman**

27 April 2020



1

Simple to load, works in the background, doesn't eat up much power.

**Hannah Farmer**

28 April 2020



I have tried to sign up but it says my mobile number is invalid I have tried multiple ways of putting it in but nothing has worked. Ughhhh

**Arthur Labiris**

4 May 2020



4

App hangs on startup with new update for a long time. Eventually wakes up after a while and goes to next screen.

**Elly Byrne**

26 April 2020



Easy to install and register. Hopefully a great tool to assist the health department

**Susan Fischer**

26 April 2020



4

When I go to get my pin (in messages) it takes you back to the beginning and you can never get to put the pin number in!

**Brett Reilly**

26 April 2020



1

So easy to register if you have an IQ above 0. If +61 precedes the mobile number you drop the first 0. Great initiative brilliant idea!

**David Mathieson**

1 May 2020



2

Reinstall a few days later worked, but why is it needing location approval. It's a contact information not a location information app.

**Clara Crompton**

27 April 2020



1

Apart from the hiccup with initially not being able to register all is good now. Doesn't seem too heavy on battery usage either.

**John Paget**

26 April 2020



Easy to install. If everyone was to do this I would feel a lot safer. Bluetooth runs all the time on my phone to connect with my car. Do not see any more battery use than normal . Sign up everyone and let's get this country out of quarantine

**Punam Moorjani**

26 April 2020



Easy and smooth registration! All done in under a minute.

**John Paget**

-

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The app does not recognize my mobile number. Update. Finally managed to have it recognize my phone number.

Gail Woodcock

28 April 2020



Can not get my PIN as it is saying my phone number is invalid. Dropping the "0" from the phone number is not helping. Still saying my number is invalid

David Bowden

27 April 2020



Simple and secure, great app. Anything to assist in the safety and well-being of myself and others.

Michelle Kenworthy

27 April 2020



1



Great app. Easy to install. Register. Let's hope I never get a phone call!

Mohd Hussain

26 April 2020



15



Good initiative. We might not know whether we got in close contact with a COVID patient until some one informs us or when we start showing symptoms. I would definitely recommend the app installed on our phone to save our lives as well as others.

Olivia H

29 April 2020



When out and about in certain areas it fails to run e.g undercover car parks in shopping centres when getting groceries and other necessities. Please fix

Sze Yen Tan

30 April 2020



1



It says this app doesn't collect location info but it requires you to enable your location service on the phone. Not sure why.

Ian Caughey

1 May 2020



1



This kind of contact tracing is a great idea, and my research indicates next to no privacy issues.

jo by

4 May 2020



1



Samsung S5 Gt-19507 smart mobile phone cannot download this app. Must be millions of Australians with the similar issues.

Sally Stephenson

15 May 2020



Storing the encryption key(s) with the data seems crazy? As for protecting our privacy by legislation, I'm so reassured and comforted ... :-)

Dale Richter

27 April 2020



Didn't have any problems downloading or registering. So far all good.

Jo Coleman

26 April 2020



Very easy to use, registration took less than 1 minute.

Simon Hunter

28 April 2020



1



I can't connect my phone to my Bluetooth headset in the ute with this application installed. Country music > staying safe from Kung Flu.

Boyd Moody

26 April 2020



2



Quick to download and easy to register. Great initiative to help alert potentially infected people.

Tom Zappala

28 April 2020



App runs fine thus far with minimal hit to battery life on Pixel 4XL. Happy to be a team

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-  26 April 2020 1
Easy to install and set up, no problems. This app will help get us back to a semi normal life.
-  **Helen Jeong** 26 April 2020   1
It doesn't accept my mobile so I can't get the PIN. Read the other posts this isn't an issue anymore. Was easy to download and is running on my phone now:)
-  **Anthony S** 26 April 2020   1
FYI: you can turn off the notifications if you want. Just go to Application manager>COVID-safe>Notifications and then turn off "Allow notifications".
-  **Julia Morison** 28 April 2020   1
Unable to use as says my phone number is invalid. Tried to do it a couple of times, with and without the 0 but still says invalid.
-  **Jason_Mate_** 27 April 2020   1
Apparently my mobile number is invalid? Anyone else have this issue?
-  **Anthony Adamo** 28 April 2020   1
The app doesn't chew battery at all, full day of use and not noticeable difference in my battery use.
-  **David Hart** 28 April 2020   1
Simple, probably does what it suppose to in the background, but would be nice to see some feedback like how many contacts you've had in 24hrs and last 5 days. Etc
-  **Stephen Engwicht** 27 April 2020   1
Easy install and registration. Minimal personal information required.
-  **Keith Harrison** 30 April 2020   1
Could of used the MyGovId app for verifying rather than pin. The app seems to interfere with comms to other Bluetooth devices such as headphones
-  **brad sawford** 26 April 2020   2
Simple, it's new with lots of traffic so use patience when signing up, pro active way of keeping us and our country safer
-  **Stephen Thornton** 27 April 2020   1
Unable to register despite several attempts. Why should I have to keep on trying.
-  **Ross Graham** 28 April 2020   1
Tried to download... couldn't get past the phone number... even though I put in the correct number it kept coming up invalid number...
-  **Brendan Gooden** 26 April 2020   38
Good initiative, everyone needs to get on board and download the app so we can relax the lockdown measures. Those concerned about privacy likely have other apps on their phone that collect more data than this app (think Apple, Google maps etc)
-  **Claire West** 26 April 2020   1
Not sure why available before you can register..however that doesn't make it worth a 1 star review... giving it 5 stars as will save lives. Available after 6pm to register. Just wait everyone....
-  **Justin L.** 26 April 2020  

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Glen McDonald

28 April 2020

3

:

Causing major issues with Bluetooth connectivity to other devices. Also a massive battery drainer.



Ben

27 April 2020

1

:

Seems good! Great initiative, glad to see the government taking a technology-first approach. Great stuff.



David Phillips

27 April 2020

1

:

Like everyone else easy to use, and we may get out of jail faster if we do it. Plus when outside it is a comfort knowing it is looking out for me, I have chest problems and do not want this going after me!



Diego Felipe Beltran Garcia

26 April 2020

1

:

Not issues at all with my phone number. Just waited to register after 6 pm as PER GOVERNMENT INSTRUCTIONS and worked without issues.



Misha Lad

27 April 2020

1

:

Doesn't work, keeps telling me my number is INVALID, when its perfectly valid... unlike this app.



Dhaval Dubal

27 April 2020

1

:

Other Bluetooth connections started playing up, please fix the bug. Uninstalling now.



Pawan Narayan

26 April 2020

1

:

Everyone should download this. Simple to set up and data usage policy has been made very clear. We should all be doing our part to prevent an outspread and this app goes some part of the way.



Arief Secahusada

27 April 2020

3

:

Easy to install and it has been running for the whole day without any issues on my Android phone.



Todd McFarlane-Smith

26 April 2020

5

:

I am really looking forward to the opening of the registration process. This is yet another example of the innovative and technically advanced IT industry that we have in Australia.



Max and Maree Hume

29 April 2020

4

:

The app interfered with the bluetooth phone connection between my phone and my car. I couldn't make or receive calls on handsfree.



Martha Rossiter

8 May 2020

1

:

Keep on getting notifications but cannot determine why. Cannot fix it.



Trevor Preston

8 May 2020

1

:

Why does it keep telling me my phone number is wrong I have tried to download this app 20 times (help).



Kim Koshemakin

16 May 2020

1

:

Cant register. This app is garbage. Cant get an sms verification number. Thanks for nothing Australian government.



nathan mansell

26 April 2020

5

:

Easy sign in. If it initially says come back later just keep refreshing until it loads. It will let you

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27 April 2020

1

I does not work. It will not accept a lhine number continually says try again later. It does not work.

Walid E.

1

::

27 April 2020

2

I tried to put my phone number more than 10 times, uninstalled and install 4 times, still telling me invalid mobile number...



Chris Welsh

11

::

26 April 2020

Considering this as volunteering for the "Great War" of 2020, as I work in the medical world. Install was easy and registration worked (6:06pm) as advertised. I will continue to review and provide feedback moving forward. Feedback for the developers: Re signup. Not everyone in the community will und

[Full Review](#)

Daniel Gooding

2

::

28 April 2020

App opens and registered no problem. There is interference with using Bluetooth speakers intermittently which only started after installing this app



Kate Heathcote

1

::

27 April 2020

If your getting invalid phone number switch off your wifi and Bluetooth on your mobile and try again.



Brendan Hawken

46

::

26 April 2020

Right idea, wrong execution. It will notify if there is "Close contact" - within 1.5m for 15 minutes. What about workers dealing with customers, interactions of less than 15minutes but still a strong chance of transmission. Can't see how such a lenient rule will help anyone detect their exposure to

[Full Review](#)

Dennis Creighton

1

::

26 April 2020

Great concept. So far it works as expected, no problems.



Elizabeth Smyth

1

::

28 April 2020

Didn't recognize my number at first- try uninstalling them re-installing the app, it let me complete the process the second time.



Cameron Way

3

::

26 April 2020

Start with dropping the first zero of your mobile number, the rest is So easy & feeling part of the community in beating this virus...



john Mac

12

::

26 April 2020

Can't register. When I get a pin it won't take me back to enter the pin it starts the register process again. Over and over and over!



Ben Alex

1

::

27 April 2020

Very easy to setup. No concerns with privacy - rather my data is stored securely on AWS, than onshore.



Kt

1

::

26 April 2020

Downloaded and registered quickly and easily without a problem.



Peter

1

::

29 April 2020

Turn off wifi when registering in the app. Wifi seems to cause issues with phone number registration sometimes

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Easy to install and register details. No problems at all

**Wil Barrett**

29 April 2020



2



It's fine, but I really dislike having a constant notification that I can't remove. Please add an option to remove it

**Josh Wilko**

14 May 2020



Total rubbish. A repurposed "find my dog" Bluetooth app. NOT use GPS or location data. Only Bluetooth. It will not track your location. WILL NOT MAKE YOU SAFE.

**gachagirl_roblox1**

1 May 2020



Easy set up, does take up about 20% more battery with the bluetooth on.

**Carl Hade**

8 May 2020



1



My issue is my Bluetooth is cutting out disconnecting me from my watch every 10 seconds... only since ive installed this

**Annette Lynch**

14 May 2020



This is a great app just wish a few more people would download it if it keeps you safe people use your head I would rather be safe then be sick and maybe not make it if free it not going to cost you it will keep you safe thankyou for this app

**Andrew M**

18 May 2020



Haven't had any issues. No noticeable battery drain. The new notification icon is much better

**Peter Davidson**

26 April 2020



12



Doesn't work. It says "invalid number" at the sign up stage, in the request PIN page. So unin-stalling. Big fail. Stupid Govt cant make a app that actually works.

**Rob Webber**

26 April 2020



55



People will give up at the first post if they can't put in their mobile phone number. Keeps telling me mobile phone not valid. Have tried numerous variations.

**Peter Sheehy**

27 April 2020



1



Cant get past the point of putting my number in. It appears to be a common problem as all the 1 star ratings are complaining for the same reason

**Ron West**

27 April 2020



1



How can you rate this app it is not accepting phone numbers. And wont allow you to register. Iam the 3rd person in our group to try. Monday 27 04 2020 .

**Andrew Leathan**

26 April 2020



1



Great app easy to setupIve seen the one stars reviews don't forget to remove the ZERO off your number

**peter homolya**

27 April 2020



1



No problems downloading or registering, just hoping more people take this on board so it can be even more effective and hoping I never get a call

**Reid Clan**

27 April 2020



2



Done and have spread the word. Went into notifications in Android settings to disable the top bar notification from constantly being on.

**Wil Lehmann**

27 April 2020



The ann had problems with my phone number but now it is fixed

I like the idea of this app but I tried to sign up and it keeps saying invalid phone number no matter which way I put it in with or without the 0... I'm going to delete the app for now



Maree Shelly

27 April 2020



It says I have an invalid phone number and doesn't let me register. I have uninstalled then re-installed but still no joy.



Ken Eley

26 April 2020



Easy to install, vital to help tracing and with little security risk imho.



Maulik Ghetia

27 April 2020



I tried to complete. But it says a invalid mobile number and didn't let me go further. It works now.



Craig Colnan

26 April 2020



For those that can't work out how to register your phone number, just leave off the leading zero. Pretty standard stuff when using +61. Good health to everyone.



Jaime Bowler

26 April 2020



Im putting my mobile number in but it keeps saying invalid number, I don't understand why, is the registration still down. Have now registered 😊



Manpreet Singh

30 April 2020



Since I installed this app the bluetooth connected speaker skips/pauses the audio for 2-3 seconds after ever minute. This is a **bug**.



Jun Zhang

29 April 2020



Done my part to install it after some studying of how it works. Maybe should give out vouchers for toilet papers for people who have the app running for every certain time to encourage more people to join.



Patricia McKay

2 May 2020



Can't get it to work. Put in my phone number and tap get pin but nothing happens.



Mihai Kaszab

3 May 2020



Not ready yet ever since I downloaded the app when I use other Bluetooth device they keep on disconnecting will disable until this is fixed



Isaac Rolls

2 May 2020



Registration on the app was not in operation (this was planned) for the first hours of the app being released, hence many of the negative reviews.



James Clayton

5 May 2020



I haven't had any issues with the app seems to be working perfectly for me and family members it's simples



Amanda Coffee

26 April 2020



Downloaded ready for registration opening at 6pm AEST today. Registered around 6.30pm with no issues.



Mark Baylis

26 April 2020



Great idea, pitty there are so many people who can't read giving it one star... Registrations open at 6 people!!!



Jason Hitchick



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**Douglas Bird**

28 April 2020



3

**Terry Russell**

26 April 2020



4

**Nikita Slinko**

27 April 2020

**Zero data usage. It doesn't make any strange requests.****Adrian Taylor**

26 April 2020



1

**Keith Parker**

26 April 2020



20

**Same experience, won't send PIN. I would have liked the bugs to be removed before release. Trying to do the right thing, this does not help.****Adrian M**

26 April 2020



1

**Just download the app guys, i'm pretty sure the bug will be fixed pretty soon... be patient its JUST out :).****Shaun Dalli**

28 April 2020



2

**App works fine and I don't even notice it being on because its all bluetooth.****Gregory McCourt**

26 April 2020

**Signup worked fine for me. Reports all said sign up would begin at 6pm and I signed up at 6.20pm.****Tina Kotteakos**

27 April 2020

**Hmmmm. Apparently I don't know my own phone number because as I try to register and put in my number to get aa pin it tells me my number is invalid???****Manfred Weihrauch**

27 April 2020



2

**Very easy to register. Hopefully, this app will lead to an easing of restrictions.****Stephen Thompson**

27 April 2020



1

**Everytime I get a pin sent by text it logs me out and I have to start again - a repetitive loop - no one has pilot tested this to make it works****Kyle McMullan**

26 April 2020



1

**Great idea. The only issue is the app needs to be manually opened for it to work. People will forget.****Susan James**

27 April 2020



1

**I've tried at least 5 times to install, every time it tells me my phone number is invalid.****Jessica Bourke**

28 April 2020

**Not annoying, can turn off the foreground notifications but it chews up my battery life something shocking :(****Anita Raw Veggiesaur**

28 April 2020



1

**Invalid phone number?? Every time I try and get the pin to activate it tells me my mobile**

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**Paul Bornani**

26 April 2020

Please install and register. It is simple and easy. For this to work as it is supposed, we need to do it all together !!

**Blake Charlton**

27 April 2020

My Samsung only gives the app location permissions when the app is open. If it is closed the app will not have location permissions...

**Michael Burr**

26 April 2020

If only people would stop and read for a moment instead of complaining, they would realise you have to wait until 6:00 pm to register. Stop giving the app one star when it is you who have failed!

**Ryan Gossink**

26 April 2020



Easy to register, hopefully the app will help locate, trace and control infections.

**Thanh Nguyen**

26 April 2020



Download it and do your part to help. Ignore the muppets who gave it 1* because they couldn't register it before the service was even activated. Takes less than a minute to register.



? :

27 April 2020



Light app, it's transparent with its objectives and privacy measures. I'm pleased to do my part to help control the virus

**George Bekiaris**

26 April 2020



It takes 30 seconds to download, install, and register your phone. Straightforward.

**Hey My dudes**

26 April 2020



I cannot register as it continually says my phone number is invalid. I have uninstalled and re-installed the app twice, but I have the same problem

**Peter veltman**

26 April 2020



When trying to add my phone number it keeps saying this is invalid and now I find that this is the same experience of thousands of other people.

**James Edmond Spicer**

26 April 2020



Checked background of app, it does do as it says, it's safe and is okay, no data can be sent out unless you manually upload it. Let's do this Australia!!

**Paula DEHOMBRE**

26 April 2020



For your mobile number to be accepted, drop the 0 at the beginning of your number and then you can proceed.

**Has AlTaair**

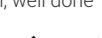
26 April 2020



Love the creative design that respects privacy and solves a complex problem, well done

**Thomas Rees**

29 April 2020



I was not able to obtain the pin number in time to enter it on my application before I was taken to this screen.

**GEOFF EBB**

3 May 2020



Installed OK but if it's not tracking me, why does it ask to turn on the location? I usually leave this off.

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I live in Australia for 14 years, and last year went abroad and changed my account residential country, but now back in Australia since December I can't download the app because is not available for account out of Australia. What can be done and how many others might be on the same situation? Thanks

**Kaitlyn Kirkwood**

17 May 2020

**Michael Watts**

19 May 2020

Downloaded but unable to register as it will not recognise my own phone number as a valid mobile phone number.

**David Lannan**

27 April 2020

**Andrea Ratcliffe**

26 April 2020



What a fantastic app. I've had to input a lot more personal information for online stores and other app accounts than I have for COVIDSafe.

**Tom Woodcock**

27 April 2020



Seems like if you're not directly with the Telstra network like I'm through Aldi which uses Telstra network it doesn't recognise your phone number therefore can't set it up. Real handy 🤪

**Lynette Lee**

26 April 2020

**David Poon**

26 April 2020



Looking forward to registering later this afternoon. Great to see a tech solution to a significant health problem.

**Alan Clarke**

27 April 2020

**Paul Godwin**

28 April 2020



No issues with this app. Anything to help a sense of normality returning.

**Nicola Greve and David Ballantyne**

27 April 2020



Straight forward and easy to set up. Crucial to keeping our population safe through this pandemic. Please download.

**Mark Edwards**

27 April 2020



Worked first time and easy to set up. Just asked for name and mobile number.

**John van der Linden**

27 April 2020



Get error messages such as try again later to get PIN or Switch Screen Overlay OFF, how do I do that.

**Joe Malik**

26 April 2020



Do the right thing, download the app. Your privacy isn't being invaded, no exceptional permissions are being asked for and at the end of all this you can just uninstall it.

**Alexander Galkin**

29 April 2020



Great, very useful and easy to register app! I encourage all Australians to install it

**SATISH VERMA**

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It is a great step by the Australian government. I don't have Facebook, Instagram, tik tok or wechat app. Those apps collect way more data and are actual threat to your privacy. So please ask your friends, family member to download this app.

Nicole Briguglio

27 April 2020

**Jeff Parker**

26 April 2020



I would like to use it but I use a NZ mobile while here in Australia and cannot register it as the app only allows Australian numbers.

Jason R

28 April 2020



Saying my mobile telephone number is invalid, tried having the 0 at the start and also without, keep getting invalid number message.

Znil

26 April 2020



Registration worked immediately no problems, clear explanations of how it works during setup.

Ruchi Sharma

27 April 2020

**Darren Allen**

27 April 2020



Says my phone number is invalid. I double checked my phone number. Still comes up as invalid..

Jabin Shrestha

26 April 2020

**Tony Richardson**

27 April 2020



Great concept. Simple process to install and verify. Install the app.... Save lives.

Tracey Symons

10 May 2020

**Keith Povey**

4 May 2020



When I go back to get the pin number then go to the place to put the pin number it won't accept it.

Vicky K

10 May 2020



I like that it has the constant notification to remind me to use the app. Otherwise I'd forget to switch it on when I leave the house.

Matt Szlazak

13 May 2020



Latest update causes bluetooth audio to cut out every 20-30 seconds.

Mackle

19 May 2020



Bit disappointing that it constantly glitches my bluetooth music in the car. Everytime i pass a car with someone with App.

Wayne McMahon

28 April 2020



Poorly configured Invalid phone number error does not allow me to register. Does not work with or without leading zero.



Great idea... Let's all download and squish this virus flatten the curve and get our lives back to normal... Cause man I can't wait for an ice cold beer at the pub again



Thomas Knight

26 April 2020



Registration is not currently open, you will get an error message. Registration is expected to open after 6pm on the 26th of April



Anastasia Voinou

26 April 2020



So far so good. App installed and registration process worked without issues



Adam Keane

29 April 2020



To those complaining about not putting the number in correctly, drop the first zero. That's what you do after an international extension.



Brett Hodgman

27 April 2020



Frustrating. If you want people to use it make sure it works first. Won't accept my phone number.



Neil WJ

27 April 2020



Registration doesn't work. What a joke. Who ever tested this should be fired. Government software projects..never cease to amaze



Phil Stoddard

27 April 2020



Unable to install because I'm not receiving authorisation code by text. No assistance available via website



Jayne Robinson

26 April 2020



Easy to upload. Is working in the background. Hope everyone gets on-board. Stay safe



Neil Daly

26 April 2020



Easy to load, easy to register and easy to use. Well done guys!



Caitlin

27 April 2020



So easy and simple to install and turn on! Thanks to all who built it. Feeling safer already



Tony B

26 April 2020



What a massive balls up, obviously couldn't deal with the amount of registrations so they've stopped killing the initial massive download. Ffs. Get it together.



Ash W

28 April 2020



App asks to ON battery optimizer. I checked all the settings and given permission to run on background. But still no good. Pls help to fix my issue. Tks.



Henry Mitchell

26 April 2020



Looks like a great idea to simplify a manual tracing process, if someone gets COVID-19.



Tristan Johnson

26 April 2020



Very simple and works fine now that the registration process is open.



Dr Michael Black

26 April 2020



Previous glitches fixed. Effortless registration. Glad to assist with this initiative.



Gerry Dempsey

28 April 2020



When it tells you that the mbl number is invalid. Turn your WIFI OFF, and go again and the

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6

26 April 2020

This app uses wifi and mobile network to track your location. They said they weren't going to do this and it even says in the app but it's not true.



29 April 2020



6

Requires location permission. Requires my phone number. DESTROYED my battery life. Disconnects my headphones and hands free. What a complete and utter FAILURE of an app. UNINSTALLING.

**Rachel Garlando**

26 April 2020



4

Can't even register. Won't recognise my mobile number that I have had for 20 years. Dropped the 0 and still not recognizing.

**paul haigh**

28 April 2020



5 attempts to get past Invalid Phone Number screen. Unsuccessful. It is my correct phone number. So no pin sent and unable to activate

**J B**

26 April 2020



1

Easy to use. Literally took a couple of minutes to register.

**Rav S**

28 April 2020



Had a glitch yesterday with Phone number invalid error .. reinstalled the app and seemed to work this time.

**Phillip Johnson**

27 April 2020



Ok for those that have "invalid number" appear, turn OFF your Wi-Fi.

**Solita Lightfoot**

26 April 2020



1

Easy to install and activate. Took less than a minute. All the one star's were just too keen and jumped the 6pm registration gun.

**Hugh Grady**

29 April 2020



No problems, no sign of excessive battery drain.

**Liana Sheehan**

29 April 2020



I download the app on my phone and it won't accept my phone number I always do it rite but still no luck 😞 what can I do to get this app go accept my phone It should work with the Reno 10 mobile phone so why I'm having troubles

**1400GTR Rider**

29 April 2020



2

Easy to install and setup. Just enter name dpb and mobile number including the leading 0

**Lynette Bradbury**

1 May 2020



Could not complete registration as there was no way to enter the 6-digit pin number.

**Stewart Adam**

5 May 2020



1

Works to trace infected contacts. Not a tracker! There's no such thing as privacy ... Get over it!

**flying manes**

16 May 2020



I don't receive a pin number on my android phone despite following all the advice. I therefore cannot register.

**Gary Coe**

16 May 2020



Light. Doesn't interfere with performance of the phone. Remember to update regularly

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It won't accept my mobile number, even without the 0 at the front, frustrating

carlfitchett



28 April 2020



This app will not accept my mobile phone number irrespective if I include or omit the first zero.

anthony vandenberg



26 April 2020



Very good & easy to set up, nice piece of mind to get us back to normal!

Sonny Gilbert



28 April 2020



Not that I don't trust it works but it would be nice if you could at least verify it does connect as it should to another

Luke Jackson



27 April 2020



Great and smart way to fight coronavirus. Honestly took less than a minute to get everything thing done.

Michael Fairweather



26 April 2020



Same problem as the other users. Unable to get the PIN code. If the Government wants people to use the app then they better make damn sure it works before making it available.

dione HART



26 April 2020



Easy to sign up. No personal details provided. Just name, age and phone number.

Rob Thurling



26 April 2020



Easy to install and set up. Let's hope it helps to get our country back to near normality again :-)

Angus Johnson



27 April 2020



Errors... indicating invalid phone number. Dual SIM device.

Chris and Elisabeth Poole



27 April 2020



Keen to use it but wont send me a text with my pin, now telling me invalid ph no. Uninstalled and tried again but same issues. Can anyone help?

Pham Luat



27 April 2020



Installation was easy and seamless. 4 steps and it's done. Do it for your country and do it for yourself. Come on people.

Diana Giordano



27 April 2020



I can't get past entering my phone no. Tried with and without the leading zero.

Steven Li



26 April 2020



Please keep up with good work and fix the registration issue.

Farq Narkle



26 April 2020



Easy installation and registration. We owe it to ourselves and others to use this app to help overcome this terrible Wuhan Virus.

Tom Rothwell



26 April 2020



Brilliant concept, can't wait to do my part in helping restore things back to as close to normal as possible

ruffy boy



27 April 2020



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it asap



Wilfrid Li

27 April 2020



Installation and registration successful once past the 6pm launch time, no problem what so ever



Cameron Hamill

29 April 2020



Great idea! Glad I downloaded it just after 6pm on launch day! An extremely important initiative and I'm glad to play my part.



Hemir8969

2 May 2020



Watched a ABC article say that it doesn't work atm because the states and territories need to agree on data secerity mumbo jumbo. So what information is it currently gathering?



Chris Newman

30 April 2020



Minor problem with DtNo1 watch but turning off messages in the watch app for this app fixed the problem.



Don Klein

1 May 2020



Too difficult to get pin number at the same time as filling the pin number into the verification window.



Michael

17 May 2020



S10 5G App doesn't appear to have any impact on performance or security. Your irresponsible if it's not installed!



Clint Ellis

27 April 2020



Easy to use, hopefully everyone gets onboard, so we can get this virus isolated and eventually eradicated.



Gaza Chil

27 April 2020



fine for me but oldies cant grasp the 040 to +61 thing when doing phone number. great app have no issues running it if it helps



Shannon Hewett

27 April 2020



Great game but I'm stuck on the level where I get the pub to reopen.



Greg Whalley

27 April 2020



Keeps telling me my phone number is invalid, yet I've been using that number for over 20 years. If the gov wants our help get the app to accept my ph #



Paul

26 April 2020



It just runs in the background. All the whingers who left bad reviews, Try registering again. Let's stamp this virus out!!



Paul Beezum

27 April 2020



I kept getting invalid phone number. I have tried so many times. My phone number is with telstra



LO FLYT

28 April 2020



I have an invalid phone number allegedly... At least I installed it so I can't get coronavirus now. Amazing what they can cure these days with technology. 🙌



neville tisch

26 April 2020



PLEASE DOWNLOAD FOR EVERYONES SAFETY. Works perfectly from what we can see.

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26 April 2020



1

Was easy to upload and register etc. There were some bad reviews left when registration wasn't open yet 😊

**Harrison Asmar**

28 April 2020



1

Does what it says it should. Doesn't drain battery. Just shows a notification to make sure it doesn't sleep

**Jon Cusack**

26 April 2020



1

Now the launch date happened it works and was easy to set up. Thank you!

**Martin Phillips**

26 April 2020



2

Ignore anyone giving a 1 star rating, as they are part of the Dunning-Kruger Family. This App was quick to download and it was very easy to register.

**Dylan Freeman**

26 April 2020



2

This will be a fantastic way of getting life back to some sort of normality and a good safeguard to instantly recognise if you have been in close proximity to COVID-19.

**Emily D**

27 April 2020



1

Stopped my other Bluetooth devices from working - I can no longer access my car multimedia to safely call someone or answer calls from my car, my battery on my phone is wearing thin very quickly too.

**Deb Macfie**

26 April 2020



2

Once I was able to validate my phone number which took 4 attempts but got there in the end. Anything to help covid fight so let's give it a go

**Chris Poynter**

27 April 2020



1

Won't accept valid phone number, no advice on entering phone numbers. Why does it have to have +61 ???

**A & L D**

26 April 2020



1

The app doesn't allow registration of Australian mobile number. Need to fix this bug

**Jon Bate**

27 April 2020



1

Will not accept phone number after multiple attempts over several hours.

**Debbie Marchant**

27 April 2020



1

Ironic - I have to leave home to get a text! There's a 5 min window to enter a PIN but it takes 15 min for a text to come through here in rural NSW.

**NewValve2019**

26 April 2020



1

Quick and easy registration process. Everyone should download to flatten the curve 😊 😊

**A Google user**

27 April 2020



1

Can't sign up. Ap keeps telling me my phone no is invalid. I've tried both with or without the first "0" digit.

**Renton Parker**

26 April 2020



1

"invalid phone number" error makes it incredibly difficult to set the app up.

**Marco Fernandes**

26 April 2020



4

Easiest thing ever. As mentioned for those who have this a one star review if say registering

Pa

30 April 2020

Installed the app but discovered location permission is required. This is a google/android requirement not govt requirement. I trust the OZ govt but I don't trust google or android. App will be uninstalled. Shame because the govt initiative is good.

Daniel

2 May 2020

Easy to use. Great way to keep others safe while respecting your privacy.



::

Luke Grunenberg

4 May 2020

Same issue here, I update the app but then the Playstore says that a new update is available, straight away.



::

Lory Lavers

5 May 2020

Why can't the app turn the Bluetooth off when it's clear the phone isn't moving anywhere?



::

Peter S

15 May 2020

No problems, battery usage low, thanks to all the fantastic healthcare workers, hope this helps



::

Christian Bryant

16 May 2020

Exceptional user interface. No bugs. Very slick work



::

Daniel Vlahovic

26 April 2020

Installation and registration was smooth for me. Good initiative if people adopt it 🇦🇺



1

Donna Bowers

27 April 2020

Unable to register with error message 'Invalid mobile number' even when number is definitely correct.



::

Jason Beutel

27 April 2020

Keeps saying my mobile number is invalid. Can't sign up. Tried both ways without the 0 then with the 0 neither worked.



2

Andrew Murphy

26 April 2020

Unable to enter my phone number. Not instilling me with much confidence. Nevermind read other reviews, should be fixed soon.



::

A Google user

26 April 2020

I'm receiving the 'invalid phone number' error and haven't been able to register. Another example of government incompetence.



11

Noelly Agius

27 April 2020

Great & essential App. Keep your bluetooth on. Be a life saver, DON'T be a Barnaby



::

Nathan Smith

27 April 2020

I'm fine with having this but my phone battery ain't happy my phone lasts maybe like 6 hours and I have a Samsung A50 maybe make it use less battery thanks



2

Marty Pinkstone

26 April 2020

I get an error "invalid phone number" every time I try and sign up. Tried ten times to register. Given up.



8

Rebecca Steinke

26 April 2020

Easy to register. Anyone having trouble with their phone number, have you tried dropping the 0 from the start?



2

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20 April 2020

Very straightforward. Only requires your name, number, age and postcode.

**Mary Howe**

26 April 2020

4

::

If I am just at home and not going anywhere why does bluetooth need to on? I am happy to switch it on when I leave my home but otherwise I will turn bluetooth off.

**Steven Goodge**

7 May 2020

1

::

It stuffed my Bluetooth it disconnected my fitbit and anything that is connected buy Bluetooth download it if you don't need Bluetooth

**Peter McLennan**

26 April 2020

1

::

It works for me, but my wife can't install it because her phone isn't new enough. That's an unfortunate limitation.

**Jason Bennetts**

27 April 2020

1

::

Easy to install. Dropped the leading 0 in my mobile number and she installed fine.

**Philip Stafford-Jones**

27 April 2020

1

::

Can't register, says phone number invalid and no way to get installation assistance on android 9.

**Carl Webster**

26 April 2020

1

::

Works great. Easy to install. It just runs in the background

**charlotte dean**

27 April 2020

1

::

Unable to register - downloaded the app and it does not recognise my phone number as valid - note: I did not put a 0 in front.

**Iain Anderson**

26 April 2020

1

::

Very easy to set up an account and get it activated. Great to see the government using technology to protect us

**Simon Hoby**

27 April 2020

1

::

Good app and it protects your data. Everyone in Australia should be using this for contact tracing.

**Santiago Clausse**

26 April 2020

1

::

Easy to install with clear and informative content. User friendly!

**Danny Bradburn**

28 April 2020

2

::

Apart from bluetooth CovidSafe requires location switched on my Note4. Why? Does not work on Android lower than 6.0.

**James Wilkie**

27 April 2020

2

::

If you're happy to use any Apple/Google/Facebook products on a daily basis but won't download this app because of 'privacy concerns' then you are being hypocritical, simple as that. This app doesn't even store your exact age and the only verifiable piece of data you enter is a phone number, not even

Full Review**Ian Palangio**

26 April 2020

1

::

Registration was quick smooth and error free. Looking forward to doing my part to help all of us

**lil brick**

1

::

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**Peter Littlefield**

6 May 2020

1

:

Make it work without the push notifications. It would also be nice if it didn't attack my battery like a bloodthirsty vampire.

**Lisa and John Wood**

11 May 2020

1

:

Keeps turning off my music in the car when playing from my phone through Bluetooth. Please fix this bug

**Rex Morrow**

11 May 2020

1

:

Update with the icon showing green when working on notification bar is great. Will help everyone save battery life if they have to turn Bluetooth off

**Sacha Trube**

19 May 2020

2

:

Drains battery, causes issues with Bluetooth headphones connection.

**Pink Paws**

27 April 2020

3

:

WARNING TO ANY DIABETICS WHO USE A CGM APP VIA BLUETOOTH. This app interferes with app being about to connect with sensor. Uninstalled ap and now dex is working again.

**Michaelle Mary Clifford**

27 April 2020

1

:

Poor - : "invalid mobile number"! Not impressed! Can't progress any further!

**Gavin Smith**

26 April 2020

1

:

Installed the app and registered my phone number without a problem.

**Steve M**

27 April 2020

1

:

Wouldn't accept my phone number. Must turn wifi off to accept phone number. Need better instructions to avoid people's confusion

**Deb**

27 April 2020

1

:

It's not letting me register as it's saying my mobile number is invalid. I'm hoping this is only a glitch

**Richard Servadei**

28 April 2020

1

:

Excellent app . Install it , and keep the device with you. Save lives by isolating the contagion now.

**Ian Roxy**

27 April 2020

1

:

Can't register. App saying my mobile number is invalid. Have tried with and without the 0 at the front.

**Corey Brown**

27 April 2020

1

:

Needs something fun to do on the app, like the dinosaur run on Chrome, or a quiz comp. I mean, why not have some fun while you're there?

**Scott LeBlanc**

28 April 2020

1

:

Tried 3times to install this app. Every time i go to my messages to get the pin the app closes and I go around in circles

**Cheral Rattray**

28 April 2020

1

:

Issues with entering mobile number.. Drop the first 0 (zero) and make sure wifi is OFF.

**Ben Hoogenboom**

26 April 2020

4

:

Overall this is a great app. I am not a fan of the push notifications but I am not sure how to turn them off.

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Kehani HANCOCK

26 April 2020

The app installed fine. Registration was not open until 6pm. Hopefully this app will help Aussies beat this virus.



Alex Webling

28 April 2020

Having the app running seems to cause my bluetooth headphones to stop playing after a few seconds.



Tom Rayne

10 May 2020



There is an annoying notification banner that you can't disable that only says it is working. Let us turn this off.



Amanda Shaw

28 April 2020

Not sure if there is a glitch but it will only allow me to proceed so far with the set up. Im not able to use. Dissapointed



Keith Cohen

26 April 2020

Mobile phone number entry fails while registrations are inhibited. Mobile Phone Number Entry should either be totally inhibited or be permitted but submission inhibited. Indicating the number entered is in error when registrations are inhibited is incorrect.



Barry Ross

27 April 2020

The app is saying I'm registering an invalid phone number when in fact it is my number, how can we help when the app won't except numbers



Michael Stubberfield

28 April 2020



App is a little heavy on battery because of bluetooth use but other than that it seems fine



Cristina Jones

29 April 2020

This is a great app! Keeping everyone safe and is very trustworthy! Thanks.... Keep Safe Everyone! :)



Michael Cecylia

4 May 2020

Problem on my Oppo phone, needs to be optimised all the time to work.



Jim Lowrey

2 May 2020

I have Samsung s10. Can not download the app. Found problem. Signal strength too low.



Rebekah Rai

4 May 2020

Thankful to be living in Australia and for this amazing app which will protect me, my family and my community. It runs in the background and you barely know it's running whilst it doing all the hardwork to keep us all safe😊



DEBORAH ABSLER

6 May 2020



Can't get it operating because every time I request a pin I have to complete all the sections afaon & the pin is icorrect. Worst design I have ever encountered



Rosemary M

9 May 2020



I have an Android phone and the app keeps dropping out due to battery optimization even though this has been disabled in settings



Rohan Roylance

26 April 2020

An essential app to help us eventually get back to normal. Download it now.



Sandi



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New releases

**Nick Saunders**

27 April 2020

1



Super easy to setup, from download to setup finish in only a few minutes

**Ashley West**

27 April 2020

1



This app has been looked at by independent app reviewers and found legitimate (Google it), so no need to put on your tinfoil hat that it is gathering any more info that it claims.

**Htet Myat Lin**

27 April 2020

1



Mobile number invalid and can't go further. Same as others. Update: tried again at different time and registration works.

**Greg James**

26 April 2020

1



Easy to install & get the pin. If it means we get back to normal quicker- why not use it

**jon**

26 April 2020

15



Rubbish. Wont even recognise a phone number... Why would we trust an app that cant get a simple procedure correct. And why force location recording whilst ensuring no gps tracking?

**A Google user**

26 April 2020

1



Downloaded, registered within 5 minutes. Quick, easy & straight forward!!

**Jumbles Cook**

26 April 2020

4



Works exactly as described. Don't listen to the brain dead morons who say otherwise. They probably think they're perfectly visible driving a grey car, on a grey road, on a grey day, when it's raining.

**Kerry Smith**

26 April 2020

8



Staff please note, I cannot add my mobile phone number. Says it is invalid. It is valid, I'm using it now! Have tried with and without first '0'

**Coz Rock**

27 April 2020

1



Great initiative, easy to install and register.

**Peggy Misztal**

29 April 2020

1



Downloaded and installed within 5 minutes with no issues.

**General Account**

29 April 2020

2



Don't rate the App 1 star if you are not smart enough to register something so easy. Maybe rate yourself 1 star?

**mohit raghav**

30 April 2020

1



Disconnects my Bluetooth headsets (Samsung buds, Sony XM and Microsoft surface headphones) all have problems

**Leo Blackman**

1 May 2020

2



I turned off permission to access location info. Still waiting for promised access to source code before re-enabling.

**Aussie Lass**

30 April 2020

1



Tried to load this app on a 4yr old phone, NOT COMPATIBLE. So that problem needs sorting.

**ketti pezzin**

30 April 2020

1



There is no edit facility to enable a change in recorded information why?????

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Cuts out my Bluetooth headphones every time it does a handshake with a nearby app which makes listening to music in a mall almost impossible. Minor inconvenience but nevertheless 😞

**Mike Hare**

4 May 2020



Filled out the form to get a verify pin and get told to try again later.

**Joe Mancuso**

4 May 2020



Just downloaded and doesn't work. Just opens a page with no buttons or anything else to do. Uninstalling.

**Marcellin Chee**

27 April 2020



Download app could not get past registration as it did not recognise my mobile number. Kept saying invalid mobile number.

**Elliot Weber**

26 April 2020



2

This is going to be a wonderful app once registration is open later tonight. Rate this app highly so it doesn't deter people away from downloading it.

**Dianne Hoogendoorn**

28 April 2020



1

Can't get in. It won't accept my mobile number with or without the 0 in front. Tried 6 times now. Forget it!

**Ralph Morgan**

27 April 2020



Very low battery drain on Samsung S9. Everyone should install and register.

**Michael Borella**

29 April 2020



2

Just a great idea and I hope it's very effective. Very simple to use. Well done Scotty.👍

**Leigh Fleet**

26 April 2020



Quick and easy registration, no problems at all.

**#livinlife**

26 April 2020



1

No issues with installation or registration, if the app can help even one person then im 100% for it. Saving lives are important.

**Jamie Cook**

26 April 2020



2

This is a good concept but would only work if absolutely everyone uses this app and actually says that they're positive in it.

**Patrick Patel**

27 April 2020



Works as described and tracks as intended via Bluetooth.

**A Google user**

27 April 2020



2

It's won't let me join, it says my phone number is invalid.? Have deleted the app restarted my phone and still can't join. If anyone can help that would be great.

**Chiranjit Majumdar**

26 April 2020



10

Cant generate the pin!! Man someone please tell the IT to do performance testing before going to prod. After centrelink, even this one is also facing performance issue.

**Evgeniya Mikhaylova**

27 April 2020



1

Could not finish registering, says my mobile phone number is invalid while it is definitely valid.

**claudio lee**

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I thought it would not track location, but just who was near you. However, it requires permission to track location

Wendy Giaimo

4 May 2020

Drains battery and my phone hasn't worked properly since I installed it.



:

David Pugh

7 May 2020

I have downloaded this app for the sake of keeping myself very much in contact away from people who might have tested positive to the virus but Mr Morrison I have fully downloaded The covid safe app to keep myself away from other people who might have tested positive



1

Saurabh Kc

28 April 2020

i cant register my phone number. Tried with the 0 and without. still doesn't work.



:

Michelle Curnow

27 April 2020

Considers privacy a lot more than other Android apps and works well in the background.



:

Cristopher Pizarro

26 April 2020

I can't verify my phone number, so I'm stuck in that step and is not possible to finish the registration... also my partner has Iphone, and the app is not available yet... how much time we have to wait for it's works?



58

Clarence De Silva

27 April 2020

Can't install on my Samsung Galaxy 10. Wouldn't take the phone number to get installation pin. Stuck! Reinstall didn't work either.



2

JenniB

2 May 2020

Sends too many notifications. Likely to ignore them and may miss something important.



:

Bruno Tomadon

27 April 2020

Great concept. They've gone to great lengths to ensure privacy and security



:

Adam Leggo

27 April 2020

Working after the back end was enabled. Hope it allows quicker tracing.



2

Chris Ellis

26 April 2020

App doesn't think my phone number is valid so can't progress past this point of install/setup. Will try again once you've ironed this bug out.



5

Gregory J Smith

26 April 2020

Easy. Some seem to be having delays in registration. Not me. Glad to do this very small thing to help keep people safe, and avoid the need for further lockdowns.



2

Gay Anderson

26 April 2020

It wouldn't accept my mobile number both with zero in front and without zero. Said invalid number! Tried numerous times with same result.



6

Miriam Johnson

27 April 2020

Can't load wont accept phone number. Reloaded, switched off Wi-Fi still nothing.



1

Andrew Humpherson

26 April 2020

Very quick and simple. And important! For others!



:

P Greenup

27 April 2020

Cannot register, phone number "invalid", attempted in various formats ???



3

Hopeless. Cannot get it to register my mobile phone number. Tried at least 10 times



Bradley May

26 April 2020



7

Concerns aside, probably more secure and private than 75% of everything else on my phone. Pity it doesn't accept my very valid Australian phone number.



Huy Tran

26 April 2020



1

Wish it wouldn't leave a permanent foreground notification icon in the shade. But this can be hidden.



Nick Barr

26 April 2020



⋮

Easy as registration. Guessing everyone having problems was trying before 6pm.



Kevin Ngo

8 May 2020



⋮

Works fine, however the current design is uglier than the original.



Keith Scott

19 May 2020



1

Unable to keep the app open on my Oppo phone. What's the point of the app if it can't be kept open unless you have an iPhone.



Allister Hunziker

27 April 2020



5

Registration is busy, seems it might be the bottleneck. Works well now after 6pm.



Alex Kouznetsov

26 April 2020



6

It says my phone number is invalid. Maybe it requires a singapourian phone number, who knows. Obviously they released the application without any tests.



Shorne

10 May 2020



⋮

Minor issue with Bluetooth headphones cutting out in crowded areas.



Trevor Wuoti

28 April 2020



2

Working as expected, seamless not sure if contact for 15 minutes is realistic.. Want to test or find more candidates should the time be less?



Jan minchin

26 April 2020



⋮

Mobile glitch has been fixed. Quick response, now very easy to install



Wally Anglesea

26 April 2020



2

A quick install. Easy to understand, and there's nothing to be afraid off. Naysayers take off your tinfoil hats



Michael Wilson

27 April 2020



⋮

Just get the damn app. Privacy policy and stuff seems pretty good. You can technically sign up with whatever name you want which is a win.



David Jeffery

27 April 2020



1

I try to put my mobile number in so I can be a responsible citizen but it keeps coming up my number is invalid so I can't get to the next step. Very frustrating



Jude Obrien

28 April 2020



⋮

I've entered my phone number with the zero and without the zero at the beginning both ways say invalid phone number. Why?????



Al Crystal

26 April 2020



36

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- Brian Grindley**
27 April 2020
Stupid buggy app. Says my phone number is invalid and I can't get my pin.
- Tish Thomas**
27 April 2020
Won't accept mobile number. Tried at least 10 times Annoying
- Peter Whan**
26 April 2020
Initial poor experience with no information given about delayed registration process. Wait and see how it performs from now on.
- Michael C**
27 April 2020
Registration seemless once product went live, happy to participate in any small way I can
- Bev Whittle**
27 April 2020
Can't even log in to it as it won't accept my mobile no. and tells me it is an invalid number
- Ollie Hermans**
26 April 2020
The registration issue will be sorted shortly, at the official release time - 6pm. Please leave positive reviews so you don't scare away the idiots who are considering not getting the app. #dontbe paranoid
- Wix tinguish**
26 April 2020
Cant login either but am sure it will be fixed soon. Stop complaining people.
- Byron Gough**
28 April 2020
Couldn't register as it says I have a invalid phone number. Will need to be fixed before I can get it.
- Darko Raskovic**
27 April 2020
Registration not possible. In short. Idiots putting such an important app in place.
- Lisa Lewis**
27 April 2020
invalid phone number error, despite my entry being correct. Therefore cannot use this!
- s7535294**
1 May 2020
Loaded and operates without any hassles. Loves chewing through the battery though...
- Michael Earendil**
2 May 2020
Could you add the ability to turn it off, say when you are home. Also could you add the ability to add people who live with you to an ignore list.
- Walter Vollert**
5 May 2020
Does what it is supposed to do, only notifications are when Bluetooth is off obviously, as it requires Bluetooth.
- Darren Ryan**
7 May 2020
This seemingly taking over my Bluetooth and stopping other apps and devices such as my garmin watch and connection to my cars system. Please fix
- Natalie Quinn**
20 May 2020
Keeps turning off even though I have turned off battery optimisation settings.
- Adam S**
26 April 2020

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New releases

**George Curran**

27 April 2020

24 hours after release still cannot register because saying invalid phone number.
Uninstalling!

**Kyle Sheldrick**

27 April 2020

Works fine, not much info requested, low battery usage.

**Duy Vu**

26 April 2020

Smooth installation and registration, no issues.

**Yak Sox**

26 April 2020

I'm onboard with this but it'd be great if I didn't have to have a banner across my lockscreen all the time.

**Rakibul Islam**

27 April 2020

Great effort to keep everyone save. Also this app does not seem to chew up my battery so that a 5 star.

**Graeham Rice**

27 April 2020

Wouldn't let me have a pin with message "try again later" but all happened when I turned off my VPN.

**Matthew Allen**

26 April 2020

It stopped at the enter mobile number and get a pin step. Fix this ASAP! Wasn't this tested properly before release?

**Theo Clark**

27 April 2020

Straight forward, minimal battery use, and will hopefully end this sooner rather than later.

**Richard C**

27 April 2020

No issues installing & running. Happy to download to help my fellow Australians, so for the knockers...get over it & get a life.

**Jane Bounds**

27 April 2020

Hard to find. Searching for COVIDSAFE does not bring up this app. Must use space: 'COVID Safe'. Why so difficult to find?

**David dore**

27 April 2020

Really needs an option to turn it on and off for when you need to save battery or go to your dealers house

**richard sawicki**

26 April 2020

Rejecting phone number. Invalid phone number msg. keeps coming up. Tried three times. Given up. What's going on?

**Eli Lowinger**

27 April 2020

This app breaks my Bluetooth headset when on a call it keeps on resetting the channel to the earpiece

**Tongxing Liu**

27 April 2020

it says 'invalid phone number'. I don't understand why my phone number is invalid.

**Yillup**

26 April 2020

Worked perfectly. Got my pin straight away. All set up in less than a minute.



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9

26 April 2020

Can't even register got as far as entering mobile phone and tells me it is invalid.. and the gov't of Australia wants to flatter the curve. With this stupid app

David DouglasD

28 April 2020



:

Shamira RochfordS

26 April 2020



:

Did this on husband's iPhone ok but on my Samsung the pin code is not sent for me to put in. Tried a few times. Anyone else with this problem?

Ben Moore

28 April 2020



:

Gabriel OsmoG

26 April 2020

Once the registration thing was working properly I didn't have any issues Glad to have it now

Fiona van LeeuwenF

2 May 2020



:

lollipop

6 May 2020



:

Scott RaggS

6 May 2020



1

Kept on crashing my phone through Bluetooth Share issues. Sucked the life out of the battery too. Have uninstalled.....

Fred O'Leary

10 May 2020



1

It doesn't recognise my mobile number as valid. Followed all the instructions to fix it but no dice.

Dave Wheeler

7 May 2020



2

I want to help despite the dubious usefulness of the app, but my phone is now useless due to massive battery drain. I've had to uninstall.

Felix HolmerF

9 May 2020



:

Absolutely fine , seems to use little battery, its a no-brainer.

Garrett FerreiraG

27 April 2020



1

Good but if i switch off or restart my phone the app doesn't start automatically i must open the app for it to be scanning

Rebecca WroeR

26 April 2020



:

No issues whatsoever. Happy to do anything that helps the cause.

James LuttrellJ

27 April 2020



:

Downloaded the fixed app. Clear communication, no issues with rego process now.

M KM

26 April 2020



:

Very easy to set up and install, well done. I support the Australian government in their efforts.

Maria Scott

26 April 2020



:



Was asked to try again later... now with or without the zero if you mind phone number

**Brian Jefferies**

26 April 2020

Easy to install and setup, all in under two minutes. Hopefully we can all beat this insidious virus, come on Australia download and contribute.

**Michael McAuliffe**

27 April 2020

Easy to install, happy to participate, but why did we have to contract Amazon for data storage?

**Regan Tippett**

26 April 2020

Doesn't work. I tried to enter my number to start using the app and it kept telling me my number was invalid.

**Jason Bateman**

26 April 2020

Very easy sign-up. Small download. Doing my bit so we can get these restrictions lowered

**Ivan Wunderlin**

26 April 2020

Important; only realistic way (apart from a vaccine which might be many months away) we can get back to some sort of normal.

**Tanya Miller**

26 April 2020

I waited until after 6pm as advertised and had no problems at all, completed process very quickly.

**Daniel Waldron**

26 April 2020

**BRISBANE NURSE BENNETT**

26 April 2020

Easy to install and easy to add details. So glad we have this app. Hopefully it'll save some lives.

**Paul Baker**

26 April 2020

Quick and easy to set up. No issues using this app.

**Sean Crummey**

26 April 2020

Easy to install. Registration is working just fine.

**siva sankar**

27 April 2020

Easy to register and increase safety measures.

**Alan Jowett**

26 April 2020

Extremely easy, setup in less than a minute.

**Steven McCullough**

27 April 2020

This would work great with sick weather, once covid19 has stopped this app will become useless you should be able to have all other illnesses on this not just covid

**Michael Sharp**

29 April 2020

I was all for this app but after learning our data will be stored in a foreign owned public cloud service hosted in a Chinese owned data centre. What was the department of home Affairs thinking

**Ken Page**

5 May 2020

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J

4 May 2020

I uninstalled it initially because i felt it was draining my battery, i have now reinstalled and will see what happens.

M

18 May 2020

Hard to keep the battery charged for long enough for the phone or app to be useful

Paul Pichugin

19 May 2020

Other than chewing through my battery quite quickly it works just fine.

Subas Sitoula

26 April 2020

Great concepts. Easy to install and use...

Kylie Flack

26 April 2020

Easy to install and get verified. I'm ready to use to support us getting back on track.

Emily Walker

28 April 2020

I can't register as the app constantly tells me my phone number is invalid, help!

Timothy Moffitt

26 April 2020

Easy registration process. Hoping this works as intended to minimize community spread.

Celestee Arex

26 April 2020

Very easy to register and set up. Let's hope this helps!

Kym Watkins

26 April 2020

1

Easy smooth registration, minimal info needed to be given. Keep Australia safe pls download.

J Purslow

27 April 2020

1

Great idea and great execution, all these people rating it one star probably have trouble opening a book as well.

Tony Lee

27 April 2020

1

As fast and simple to set up as it could possibly be. Even Barnaby could probably manage it without too much help

John Underwood

28 April 2020

1

Depends on the quality and frequency of testing by others Depends on sustained proactivity by a majority Can lull users into a false sense of security

Dinh Duong

27 April 2020

1

The app stops music from playing on a bluetooth headset.

Nicole Major

27 April 2020

1

Does not recognize our mobile number. Husband has the same issue on different device

Madhu Alasyam

26 April 2020

1

Mobile number screen says invalid number. I tried without 0 and with 0, same result. Android OS

Jeff Kay

26 April 2020

1

Instal & registration... too easy FYI when entering your mobile number in +61 format remove the leading 0

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Easy to setup and no issue registering. I hope all Australians use this app..

Tyson Beard

28 April 2020

Invalid phone number Was working. But uninstalled and try to reinstall now get invalid phone number.

**Serge de Klerk**

26 April 2020

Easy registration, no problem to install & use at all

**David Collins**

26 April 2020

Great initiative, if you want to get back to normal faster use it!

**Brandon Lyon**

26 April 2020

Sucks the life out of battery pretty quickly! Only downloading this so pubs open sooner!

**Steven Bruce**

3 May 2020

Installed, registered, uninstalled. Am I counted as one of those who is "using the app"? I am not using the app. I noticed that the rating is slowly dropping...from 4.2, now down to 3.8!

**Margaret S**

26 April 2020

Super easy to install. Let's get back out there to the cafes and gyms and stay safe.

**blasphemouslibel**

28 April 2020

Literally went for a 4 km evening run just then with 35% battery on my phone. Phoned died in 15 minutes. Sorry government I'm deleting it. I think it's more dangerous roaming in public without a phone in case of an emergency.

**Niki B**

26 April 2020

Would like to install but this version isn't compatible with my Mobile Samsung S4 device... please fix so everyone can access... not just on tablets etc.

**Trish Kartman**

27 April 2020

Great app, except when my partner try to download app it said not compatible with this device...

**Matt Anderson**

29 April 2020

Hey, this is cool and all... but it needs an off button - I come home often, because I am self-isolating, but this is only useful when interacting with the community, so can you please give me a way of turning this off when I am home? At this point, I basically have to uninstall this every time I co

**Full Review****Jarrod Adam**

1 May 2020

Repeatably displays a messae 'disconnected from null' and then 'connected to null'. Interferes with mobile usage

**Anna Haygreen**

1 May 2020

I can't register. The pin is not being sent through within the 5 minute limit.

**Jeremy Lai**

5 May 2020

Interferes with Bluetooth streaming on my headphones and Google home. Constantly cuts out

**Morangup 6083**

5 May 2020

The app is crashing when I open it. I have to force close it and then open it again. It's very annoying.



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**Melodie McGovern**

16 May 2020

The app is still saying it is not active unless notifications are allowed despite the app updated claiming this is no longer the case

**Gudarz Gudarzian**

27 April 2020

This is how we can see the virus movement around us. Let's support the app and in this way we can get our economy back up to speed again.

**D B**

27 April 2020

Hopeless says invalid phone number with or without the 0 at the beginning. Woftam. Typical govt rubbish. Also not accessible for low vision

**Christopher King**

26 April 2020



You will have to do better than this. unable to register getting the pin is clumsy and loses inputs when changing screens to retrieve the pin

**Bob Millar**

26 April 2020



Couldnt upload the codeword. App seemed to be frozen. Might try again later and watch the complaints on morning TV.

**Trevor Watson**

28 April 2020



Keeps saying my phone number is invalid, regardless of whether I drop the leading 0 or not

**Tomas Stejskal**

27 April 2020



The app is stupid as frick! First of all one shouldn't be allowed to input a false name you idiots. Secondly it is telling me "an invalid phonenumbers". Do you know my number? No you don't. I know it. It is valid believe you me! Twice it happens out of 2 tries. Pretty bad!

**Tony Vu**

26 April 2020



No problems with installation and registration.

**Gwen Cornelius**

27 April 2020



Easy to install. No problems with registration.

**Thomas Dobbie**

26 April 2020



I want to be able to go to gym classes and travel domestically or NZ for a short break. I hope this app will make that happen sooner.

**Gerard Cupples**

26 April 2020



To the people who are having trouble with registration the app is not available until 6pm give the government a chance?

**Elle Kay**

29 April 2020



Can't set up account. I can't leave the app to access the pin number sent to my messages without the app resetting itself.

**B H**

4 May 2020



Latest update has bricked the app. Gets stuck on splash screen!

**Vinicius Carneiro**

6 May 2020



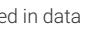
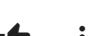
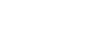
It interrupts my bluetooth speaker every minute or so.

**Philip Kruger**

26 April 2020



Just released and it doesn't work, tried to sign up and it told me my mobile phone was in-

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**Paras Bajracynary**

28 April 2020

3

**Peter Robson**

26 April 2020

The mobile number doesn't work.. invalid phone numbered entered. Doesn't give me much faith if the basics can't be fixed

11

**Danielle Parker**

26 April 2020

96



OMG...I can't believe you would release the App without fully testing it. Gives me an error that my mobile number is invalid. Now people wont use it because it wont work. You have just blown your chance with the population

**Robert Bulley**

28 April 2020



It will not work on my phone. It just tells me my phone number is invalid and then won't let me get my pin number.

**Kim R**

28 April 2020



Says my mobile number is invalid. Not very well designed or tested. What's the point of asking people to join if you can't use it.

**Irene Sheridan-Miller**

26 April 2020



Easy to install, may help us be more free in Australia if everyone downloads. I hope so.

**Amy M**

26 April 2020



Easy installation, easy registration after 6pm, all good no issues. Thank you

**Ben Bartlett**

27 April 2020



Would be nice if it gave a simple summary. Like how many people it has recorded being more than 15mins in proximity to you.

**Tom Morley**

27 April 2020



Public health and safety is bigger than the individual. You can find more info about someone by googling them. No issues installing this and happy to support the effort.

**Ben Cave**

27 April 2020



Doing what it says on the box. I'm happy to try and get on to of COVID-19 by using this app.

**Justin Kuiper**

27 April 2020



Easy to setup and use. No number issue for me

**Ana Alvarez**

27 April 2020



The sign up finally works. Hopefully this turns up to be an effective tool

**Graham Wimsett**

1 May 2020



Entered details, was not emailed pin to verify unable to complete the install, two covid apps not sure this is the right one

**Meysam**

1 May 2020



The verification code does not get sent to me. Attempted 26 times so far

**Patricia Tickle**

4 May 2020



Will not work on my phone. Can not get the pin , then it will not recognise my phone number..

**Grant Howell**

11 May 2020



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Bharat Patel



10 May 2020

Every time i try to get a pin it tells me to get the internet. But it was download through the net.



Matthew Z



27 April 2020

Facebook (an American Public company) collects more information on me than COVIDSafe. Happy to support all Australians and get back to work sooner. If this is a way to do it, so be it. The least I can do, is install another App and run it in the background to protect my family & friends from COVID-1

[Full Review](#)

Tony Rogers



26 April 2020

Excellent idea. Installs easily. Only asks for the permissions it needs



Rob Cook



26 April 2020

Says my phone number is invalid, and won't proceed to register. Obviously not tested properly!



Peter Carrigan



27 April 2020

Rejected my phone number, both with and without the leading zero Edit: it works if you disable wifi



N Ross



28 April 2020

Perfect, it wil help slow the spread and flatten the curve



nicola byrne



27 April 2020

My phone number is invalid? Not sure if anyone else is experiencing this?



Tom Armstrong



26 April 2020

Works well now that it's accepting phone nos. Hope it helps save some lives.



Laio Fonseca



27 April 2020

Less than 1% battery use after a day running in the background.



Laco Vosika



27 April 2020

Seems working fine, not requesting permissions that are not needed



bronia nowane



26 April 2020

It is saying that my phone number is not valid. I can't register. They have fixed it. Now lets see how we go. I am hopeful.



Marty NP



27 April 2020

Great initiative. The app is very unintrusive and easy to use.



Ally Coutinho



28 April 2020

Severely drains the battery, almost dead by lunch time with minimal use.



Mark Manion



26 April 2020

The app is simple to install and register. Great idea!



Sarah H



27 April 2020

Easy to use and set up. No concerns. Helps us keep safe.



Nick Love



27 April 2020

Great app. Very easy to use and set up. No concerns. Helps us keep safe.



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Beware!!! This app uses your LOCATION. This is contrary to everything the Government has told us. Revoke that permission from the app before registering yourself.

- Daz Rox**
2 May 2020
Keeps trying to handshake with other bluetooth devices like headphones.
- you wops**
3 May 2020
Runs in background fine no problem or extra data use great it uses bluetooth
- Ross O'Meara**
1 May 2020
Doesn't work on my phone, keeps freezing my phone when it connects to my car . I couldn't even turn my phone off. Moto g3
- Ikky**
5 May 2020
Drains battery like crazy, not sure how it keeps you safe when your phone can't even turn on 😢
- Gary Hunter**
5 May 2020
Continually shuts down on me, saying I need to optimize, but am already optimized
- Blake Royle**
5 May 2020
Won't let me sign up, we are told we need to download the app, but we can sign up what's the point. Total waste of time.
- Richard Jaworski**
7 May 2020
Brilliant. Will never understand the paranoia surrounding this app or any app where the Government has our data. Should be mandatory.
- Callum Macdonald**
12 May 2020
App seems to block other Bluetooth connections so cannot connect to headphones, car or speaker
- Nigel Senior**
15 May 2020
As expected hard on batteries but generally works well and may save lives
- Andy Chan**
26 April 2020
It simply doesn't accept any of my phone numbers. Perhaps the app caught COVID-19 itself?
- Christopher Ball**
26 April 2020
Great app! Hope it continues to keep everyone safe and healthy.
- Johanne Green**
26 April 2020
Easy to register. Hope lots of people download this app and don't politicize this.
- Paul Kotz**
27 April 2020
Will not allow me to input my one number, telling me it's an invalid number, please fix
- mathew maxwell**
28 April 2020
Need to turn wifi off during registration, otherwise it says phone number invalid.
- Sarah Calverley**
27 April 2020
Keeps saying my phone number is invalid. Tried with the 0 and without.
- Dirk Visman**
28 April 2020
It won't accept my mobile number even after leaving off the first '0'. Any other suggestions?



Working fine. Gave it 5 stars to offset the twits who would rather give 1 star and whinge than work out why and provide constructive criticism. Too quick to judge 😊.

Aaron Aardvark

26 April 2020



112

Hold off with the harsh one star reviews people. It won't take your phone number until after 6pm AEST when registration opens. This app will be downloaded by millions of Australians so show some patience.

Leeon McMahon

28 April 2020



gian salvadori

1 May 2020



1

Smartest tool. Because we need as many tools to protect and inhibit the spread of the virus.

Rodney Tung

2 May 2020



1

So if it doesn't require location data why does the Android version ask for location permissions?

Cherylyn McArthur

30 April 2020



Fine on my phone... but it doesn't come up at all on the Play Store on my husband's phone and I don't know why?

Gerard O'Connor

20 May 2020



1

Keeps turning itself off. Good concept, badly executed.

Gary Jones

14 May 2020



Had to update manually and it is still saying "not active" very confusing

Stacey McDonald

26 April 2020



3

Very easy to register. Very informative privacy statement

David Furmark

26 April 2020



1

Great initiative, please share and encourage your friends and family to download it ASAP. For those 1-star reviewers complaining about registration.....every news article about the app advised registration would be available from 1800 EST. Idiots.

Garry Rossiter

26 April 2020



6

Can't register when I try to get pin I loose the app and have to start again and just go in circles

Mark Lin

27 April 2020



it's a very good idea and hope everyone will install it and it will be much more effective to track all cases.

Trevor Prendergast

28 April 2020



Keeps turning off when display turns off. Have to keep restarting the app.

BRUCE CHRISTISON

27 April 2020



Wouldn't recognise my phone number. Tried three times!!!

Scott Cappellani

3 May 2020



CommBank tap to pay has stopped working since installing this app.

Leigh Norman

4 May 2020



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for over 4 weeks.

**N1GHT5TALKER 3**

8 May 2020

Excessively drains battery even when BT not in use.

**Jo Seppelt**

27 April 2020

Says I have invalid phone number!! My number is not in valid. Tried dropping the '0' but still says invalid. :(

**Simon Connolly**

28 April 2020

Invalid mobile number keep popping up when I attempt to set up

**Adam Sampson**

27 April 2020

Does what it's supposed to do. Quick easy registration, get behind it...

**Rob Slack**

4 May 2020

Would have rated 5 stars if data contract went to AUS company rather than "make America great" USA. Have to keep installing and deleting as it interferes with my training monitor.

**Gayathri Arnold**

26 April 2020

I registered after 6pm AEST and the app worked just fine.

**Andrea Paola Griselli**

27 April 2020

Can't register . It doesn't take my phone number. Ok After reading others review turns out you need wifi off for it to work . So poor.

**Erin**

28 April 2020

Really need to get rid of the constant notification symbol. Annoys me all day and it makes me want to delete it. Pls change so we can hide it and it still works in the background.

**Heather Shearer**

27 April 2020

Easy to install, doesn't chew battery, helps keep us safe

**Michael Burke**

28 April 2020

The app refuses to let me register because regardless how I enter my phone number it always tells me it is an invalid phone number

**Trent Eames**

26 April 2020

Sign up is simple but didn't accept the code I was sent and will not resend code and keeps coming up with try again later.

**Tamika Biddlecombe**

26 April 2020

Apparently everyone is getting an invalid phone number and can't register. Try again later maybe?

**Shane Brunette**

26 April 2020

Works as expected. Hopefully people are not turned off by initial one star reviews.

**Brendon Andersen**

26 April 2020

Initial issue signing up. Waited a couple of hours and alg now. Easy as.

**Matthew Bressington**

29 April 2020

Slows your phone down so much it becomes a brick.. I wanted to help but after 3 days had to uninstall

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App runs well and simple to use just wish it didn't drain my battery so much



Graham March

4 May 2020



Won't accept mobile phone number, can't complete registration.



Steve Cuckson

7 May 2020



Drains battery very quickly when left permanently active using bluetooth.



Andrew Bundschuh

8 May 2020



Can't get pin even after trying all methods they suggest in the FAQ to troubleshoot



Sally Kerrigan

28 April 2020



Can't get past verification of mobile. No text message sent



Gayle Wilson

27 April 2020



Easy to install and use. Hope it helps when the second wave hits. Fingers crossed it doesn't.



Gary Jlear

26 April 2020



No dramas getting on and installing. Easy as. Remember to drop the zero at start of your mobile number.



Rod Woolley

26 April 2020



Hopeless...wouldn't even accept my mobile number when trying to register. This is basic stuff!



Andrew

27 April 2020



Easy to setup. Seems to work well with minimal battery impacts.



Natalie Vardy

27 April 2020



I had to uninstall and reinstall the app. Now when I set it up, it says invalid phone number. How do I fix this please?



John B

27 April 2020



Tried to register. Said my mobile number is invalid???? I can't get past the sender code bit.



Christian Bertram

28 April 2020



Collects minimum identifying information. No birth date. Even accept a screen name/pseudonym. Great way to demonstrate that personal information is almost irrelevant. What's relevant is the ability to contact me via phone if I've been close to someone infected. Let technology do the mundane ground work

[Full Review](#)



Gary C

27 April 2020



So far I'm thinking that I've now got it working, it only took 9 hours, hope it works and helps from spreading the virus 😊



Sophie Burnham

27 April 2020



Its a fail for me - wouldn't accept my phone number and nowhere to report that.



Australian Wanderer

26 April 2020



I have made the decision to download the CovidSafe app in the hope it could accelerate our pathway out of this mess. I am conscious of the possibility that my increased trust in Government institutions to not misuse my data is a result of myself working within a Commonwealth Department for almost a

Categories	Home	Top charts	New releases		
 A	27 April 2020	The app has a bug that keeps stopping my podcast app which also uses bluetooth.			
 Lys Karagun	1 May 2020	Set up, smooth and running. No issues.			
 L	1 May 2020	Frustrated.....It sent me one code but when I try to upload data, it won't send me another code.			
 R	2 May 2020	If this app is not tracking my location, why does it need location permission? When you remove this feature I will then be able to activate it.			
 R	5 May 2020	Interferes with Bose 700 Bluetooth headphones so had to disable location permission.			
 J	6 May 2020	Constant bluetooth drops and inability to scan. Had to delete to allow earbuds to work			
 J	19 May 2020	Turns inactive on its own all the time No point in having the app if it disactivates itself all the time			
 D PJ	17 May 2020	The way it drains my battery is may as well be perminately plugged in			
 B	26 April 2020	Loaded quick enough, another hour before registration starts.			
 Xavier Lo	26 April 2020	registration went through without a problem.			
 kagu	1 May 2020	Broke multiple services, Bluetooth and caused unexpected reboots. I want to use the app but it makes my phone useless and unreliable			
 B	26 April 2020	Works as advertised. Easy to install once they started accepting registrations!			
 A	26 April 2020	So easy to install, people that have had problems must be complete dipsticks.			
 L	26 April 2020	The government should consider incentivizing Australians further with say a \$50 for each user download, via some claiming procedure. It's a small cost considering the great potential for opening up the society more and more, and speedy economic recovery. The higher the level of take-up the greater t			
	Full Review				
 Peter Campbell	27 April 2020	Australian government app for tracing contacts when someone tests positive for COVID-19. Five stars when source code is released.			
 D					



- John Nudle**
 26 April 2020  5 
 Written by a bunch of INDIANS! Can't sign up - "Invalid Phone Number" error! Tried different combinations of different numbers.
- Mats Animation Studio**
 26 April 2020  
 Setting up app won't accept my mobile phone so can't register. Once it's fixed I'll be happy to use
- D.J. Moynihan**
 26 April 2020  
 This simple app will help our Gov with tracking and tracing efforts to control Covid-19.
- Anthony Gavin**
 30 April 2020  1 
 Awesome idea, download so we can all get back to work. DOESN'T have any impact on battery life
- Alexander Solntsev**
 3 May 2020  
 Works well, doesn't require unnecessary permissions.
- Glenn Bickford**
 3 May 2020  
 Can the app please remove the message telling you it is running. This is very very annoying.
- Mateusz Malzacher**
 4 May 2020  
 Good idea, but the minimum 15min contact window makes this app largely obsolete.
- Dhanya K**
 4 May 2020  
 Stops running in the background, even with all the necessary permissions
- LJ Cruickshank**
 6 May 2020  1 
 Interferes with other Bluetooth apps especially connection to car. Deleted.
- Bertrandization**
 12 May 2020  1 
 "Open source" licensing and bug fixing infrastructure / tracking subpar.
- Julie Leeson**
 15 May 2020  
 I find the app places significant drain on my battery. I'm using a Samsung s7
- June Cleverly**
 26 April 2020  
 Its a great idea. App is easy to upload. Brilliant
- Mark Hafner**
 26 April 2020  1 
 Says my number is invalid when it isn't. Seems to be a common problem, we've got no hope
- Sds Perth**
 26 April 2020  4 
 I'm not giving my phone number. If we need to speak, broadcast an alert to my app. I'll call you. Maybe less efficient, but more effective as more people will use it.
- Bradley Britton**
 26 April 2020  15 
 Not able to install it on my phone as it is Android 5, so I can't participate. So, I am unable to support this process due to the lack of android support for older phones.
- Kyle Marshall**
 27 April 2020  3 
 It tells me my phone number is invalid and I'm unable to locate any support resources that address this. Therefore I'm unable to register.

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Leaving the app running and battery life may be an issue.

Harold Balmer

27 April 2020



:

Keeps saying that my mobile number is invalid and I have tried many times. I'm

Tuki

26 April 2020

It's saying 'invalid phone number'. I've tried it with and without the 0. Not sure what's going on

Malcolm Adamson

30 April 2020



3

Limited user experience ... that's good! Car Bluetooth connectivity ok.

Leonie Bailye

27 April 2020

The app won't accept my phone number. It keeps saying "invalid number"

Morry Iffland

26 April 2020



3

I tried 3 times t get this app could not get back in time t pur number in so failed VERY VERY ANNOYING I FAILED T GET THIS DONE.

Sarah Elizabeth

26 April 2020

Easy to set up, so glad to have this extra level of help during these unforeseen times.

Naeem Khan

27 April 2020

Mobile number validation now accepting .y number and giving invalid number error.

Kathy Lange

27 April 2020



2

No problems registering last night. Very easy

Robert Barton

26 April 2020



2

I think most people know what this app does. Wish there wasn't a constant notification on my phone. A bit annoying.

Emma Tonkin

26 April 2020



:

Install and registration flawless at 7.10pm AEST. Great work.

Ti bi

26 April 2020



10

Like everyone else, I can't get past the mobile number input. But we all need to just be patient. It will be started in due course...

TheUnknownjustice

3 May 2020



:

Phone screen constantly keeps popping up with connected to null and then disconnected from null

John Wallis

12 May 2020



1

If you have a oppo reno z do not bother downloading it as the phone is not compatible with the app. Very annoying.

Will Bailey

16 May 2020



:

Causes skipping and buffering issues with speakers and earphones

Mark Banks

28 April 2020



1

Great idea but the app will not register my mobile number.

Ashley Leared

26 April 2020



30



- Stuart Palmer**
27 April 2020  
- Easy to register, great to see an app with real purpose
- Rafael A**
26 April 2020  
- Painless installation. Will update when battery usage information is available.
- Andrew Thomas**
30 April 2020   299
- Super easy to set up and could well save lives. It is indeed excellent to live in Australia.
- Craig Sayers**
27 April 2020  
- This app has had much more testing than any social media app. Get over your thinking the government will track you. If you want to be tracked go to China and see how they operate.
- Marrion Saunders**
27 April 2020   1
- I don't know if I have registered correctly. The second place for pin number said 'error'. I don't know how to correct this
- Tatham Oddie**
27 April 2020  
- Quick and easy setup. Unobtrusive app.
- Anneliese Elizabeth**
30 April 2020   2
- Works well. Surprisingly doesn't drain battery.
- Rae Dowd**
26 April 2020   5
- Mobile number the app will not accept +61 you loose the 0 still will not accept it may as well uninstall the app do not have a home phone
- Patrice Guillon**
26 April 2020   2
- The closest version of what herd immunity 2.0 should look like. Please install, register and protect. Thanks.
- Lita Adams**
27 April 2020  
- Easy to download. Minimal personal information necessary. Easy opt out if wanted. Personally I'd like to know if I have come into contact with covid 19.
- anna midgley**
29 April 2020   1
- It won't validate my number and my mum can't even download it. Very disappointed I hope this app gets a lot better.
- Annie Tran**
1 May 2020  
- Download and registration was done very fast and easy on my Android phone. Australians should try our best to get the economy reopen asap and fight back this CCP pandemic.
- Frank Cristiano**
1 May 2020  
- Download is difficult for very odd seniors. You should keep it = Simple =- KISS it.
- wubieful**
9 May 2020  
- Why does the app now require location setting to work where before it only required Bluetooth?
- stoller haugen**
15 May 2020   2
- The app keeps shutting down every day. It must be something in the settings that does it----? I give up. GRRR.

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Easy to setup and a great initiative to help keep people safe. Thanks

**Robert Profke**

28 April 2020



Frustrating. You keep telling me my phone number is invalid. How do you know? Telstra manage to send me bills every month.

**Andrew Lewan**

26 April 2020



Tells me I have an invalid phone number. Had the same number for 15 years. Tried without the leading "0" and with. No luck. Fail.

**Ross Easey**

26 April 2020



Useless, it won't accept my phone number, tells me it is invalid. Same now with my wife's number.

**Deborah T**

29 April 2020



You need to have bluetooth on or it says your number is invalid. App should have clearer instructions

**Laura Kuskopf**

26 April 2020



Very simplistic welcome and permissions process. Good layout. Let's do this Australia! 🤘

**Kays Prower**

26 April 2020



Doesn't work, won't let you get past pin stage. I wasn't holding out much hope for them to get anything tech related right anyways I tried

**Owen Gale**

26 April 2020



App requires location permission, government only said it needs bluetooth, they are hiding something! App removed.

**Charlotte Thomas**

27 April 2020



Turn off Wi-Fi while registering, this gets round invalid number issue

**Drew Poli**

26 April 2020



Easy to set up. Registered first go. No concerns. Phone number accepted first go.

**Rob**

27 April 2020



Open source, all reasonable safeguards in place. Simple to use and a benefit to team Australia, especially as social distancing restrictions are relaxed.

**Jason Holt**

26 April 2020



Mobile number error. App does not allow registration for 0487/486 or 0482/482 prefix mobile numbers

**Ligia Touron**

28 April 2020



Great idea but the app doesn't recognize my phone number. Fix bug please

**Neil Ennis**

28 April 2020



Works fine. No battery drain on my pixel. Do it. You might save someone's life.

**Matt Doble**

26 April 2020



Can't sign up. Get error message saying please try again later. Won't send code to phone. I'll change review once app problem is rectified.

**Simon Szmerling**

20 April 2020



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Lee Tischler



30 April 2020



1



Ruth Klein



1 May 2020



Alex Gunawan



1 May 2020

It's disconnect and reconnect my other Bluetooth device.



Theresa Saldanha



3 May 2020

Big issue...it makes my phone laggy...i cant pair to any other Bluetooth device



Aaron Spooner



2 May 2020

Excellent, download and get on board the train to normality!



Chris Le Brese



12 May 2020

Screen comes alive every 10 mins as the notification refreshes on Android 10.



Douglas Rogers



10 May 2020

Spent over 30 mins, got issued with 4 "6-digit codes" - NONE of which were acceptable ie none "worked". SOI thanks but no thanks, get your System to work, not just for Astronauts!! WHAT a waste of time this was!!



Kolo Sam



28 April 2020



Unfortunately, this app is not compatible with some older phones, eg. Samsung Galaxy Note 3.

Erin Thomas



27 April 2020

Says my number is invalid. Tried taking off the 0 and taking off the 04 and leaving them in. It is buggin out



Tim McCredie



26 April 2020

Leaving feedback for a friend. His iTunes account is registered in the UK but lives here. App not accessible for him



Leonel Bernardo



27 April 2020

Hopefully we get a good uptake with this app. Helps the government keep us safe. Not really concerned with privacy etc.



Pasan Eeriyagama



27 April 2020

Great effort guys, appreciate it. Seems running good. Suggestion: if someone is positive, may be good to get consent and get their google/apple recent location history from mobile, and Google fit health reading for recent past. Statistics may be helpful. Cheers!



Mike Ahern



28 April 2020

It won't accept my mobile phone number. I was trying to download at 4pm on Sunday but it did accept after 6pm.



Jack Webster



29 April 2020

Works fine, minimal impact on battery life.



Cameron P. Thannhauser



29 April 2020

The app is not accepting my mobile number ... I will try again soon.

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May 2020

Seems all good to me. No issues with a Samsung Galaxy S7 edge.

Sally Edwards

3 May 2020



Thought this was optional download, now your bribing us, "if you want to go to the pub, download the app".

Colin Heussi

9 May 2020



When running in the back ground battery optermizer keeps dropping out and app stops working

Anna Stack

13 May 2020



Notification always on and app won't work with push notifications off.

Australian Hunting Podcast

12 May 2020



As Archie Luxury said. You'd have to have rocks in your head to download this app and open it. Big big brother and government tracking at its finest!!

Michael

27 April 2020



Straight forward and smart, putting health and privacy concerns first

Bernice Porter

27 April 2020



NOT able to register for this app! Keeps rejecting my mobile number

Daniel Berry

29 April 2020



Looks like the SMS gateway is down, can't set up the app

Ann Ward

27 April 2020



Can't register. It keeps telling me that my mobile number is invalid. Help please

Mark Senft

26 April 2020



Took less than 30 seconds to register. The better informed the decision makers are the better the response to this crisis, well done to everyone that signs up.

Michael Williams

26 April 2020



Keeps coming up with an invalid phone number when trying to register.

Jason Russell

26 April 2020



When I receive my PIN it tells me the PIN is incorrect then when I retry the the registration it tells me my phone number is invalid.

peter lynch

26 April 2020



So easy to register what's all the noise?

Happy Wren

26 April 2020



Downloaded and registered in less than a minute. Great way to help our nation fight this virus.

Anirudh Parthiban

29 April 2020



If you use Google and Facebook you already have no privacy. Just get the app so we can get back to a bit or normalcy

Gabriella Simpson

5 May 2020



Hard to get between pin and verify..but not digital native😊

Sean Gallasch

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Very easy to install. Download it so we can all get back to our lives as best as possible in a
way :)

Vinay S

26 April 2020



Doesn't recognise the phone number. Get an error saying Invalid phone number. Please fix.

Suzie Von Der Burg

27 April 2020



Unable to Register, keeps telling me my mobile phone number is invalid

PhasePolarizor

26 April 2020



Easy installation and provides peace of mind should I come in close proximity to an infectious person.

KAY ZEE

26 April 2020



Not sure why there are so many whingers. You download it. You follow the simple steps. You register. Allow permissions. Sends you a text. And bobs your uncle. Leave it alone. Not that hard. If it still doesn't work for you then you have an old phone. Sorry.

Terry Jenner

28 April 2020



It appears to impact my other bluetooth connected devices from connecting.

Andy Bown

26 April 2020



Easy to register. Teamwork can save lives.

Nick Colebatch

26 April 2020



Very easy to sign up to and happy to participate.

Blake Riley

11 May 2020



Zero difference in battery life. Took two seconds to set up.

Atomic Electron

13 May 2020



App closes for no reason and asks to disable battery optimisation on every launch of app

Sue Perry

27 April 2020



Was only able to register after connecting via mobile network instead of wifi. Odd.

Lesley Marks

27 April 2020



Easy to download and hopefully will support the community to be safer.

Adrian Wong

1 May 2020



Registration works fine and was super easy.

Rhys

27 April 2020



continues to call my phone number invalid. yet I've never received a six digit pin as if some random individual has used my number

Bernard Spence

26 April 2020



Try to add my mobile number a number of different ways. The app says invalid pin everytime.

Bethany Gardiner

28 April 2020



It seems my phone number is invalid....emailed support - no reply...yet. Uninstalled....maybe next time 😊

Jase Ford

27 April 2020



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**Ben Kelley**

27 April 2020

Great, works fine, easy to register.



1

**Andrew McClenaghan**

27 April 2020

Working great since I was able to activate my account. :)



2

**Stephanie Boydell**

27 April 2020

Easy to install and safe. Just do it. If you wont use this app you should equally take yourself off all social media , email and turn your smart phone off

**Jason R**

27 April 2020

Great use of technology. No problems installing.



2

**Kristen Cummins**

27 April 2020

Doesn't accept my phone number...have tried 2 different ways...comes back stating its invalid number. Cannot go any further

**Verity Manning**

27 April 2020

Will not accept my mobile number so cannot install the app. Tried 3 times!

**Greg O'Brien**

27 April 2020

Will not accept my Australian mobile phone number. Tells me it's invalid. Needs to be better than that.

**Pete Dee**

29 April 2020

Unable to add my phone number so can't use the app. Says number is invalid.



2

**Arafat Tehsin**

26 April 2020

This app looks neat with a clear intention of maintaining privacy. I have signed up.



2

**alan Fallah**

26 April 2020

We should all be downloading this app to make contact tracing more streamline and accurate.



1

**Mark Skanes**

26 April 2020

Easy to download, no problems on my Samsung.



1

**Bhavika Patel**

27 April 2020

If location is not recorded than why app need location access? Please explain transparency is very important to gain people trust.



1

**Sharon M**

29 April 2020

Good app, I've been out and it didn't detect anyone near me with the coronavirus19, worth getting



1

**Juliet Rydell**

2 May 2020

My airpods no longer automatically connect and the disconnect spontaneously since I installed this



1

**Michael Grace**

18 May 2020

Interrupts Bluetooth connection to music streaming device intermittently



1

**Steve Close**

2 May 2020

1

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Andrew Cooper



28 April 2020



Easy to install. Helps to protect me and others from the virus. A must have app.

Rommel Luzares



27 April 2020



S Jackson



28 April 2020

It states I have an invalid phone number, and didn't accept it with or without the 0 in front. I wonder how many people will try to help out but can't even register.

Brad Baker



26 April 2020

How about a page in the app where businesses can offer discounts and incentives for active users. The more people who download it the faster businesses can reopen.

Blanche F



26 April 2020

I don't use many apps and am extremely careful about what I sign up for but this was a no brainer. I have more concerns about my work since on app than this one.

Michael Hill



27 April 2020

Everyone should have this installed to make us all safer. But I can't stand the constant notification on my phone saying it is running. Please allow me to remove this.

Catherine Blick



27 April 2020

Can't give this app stars at the moment, it keeps telling me my mobile number is invalid so I can't register

Stephen Sable



26 April 2020

I want to sign up, downloaded from google play. It won't accept my phone number, and yes I have dropped off the first 0.

Annie Rentos



1 May 2020

Easy to install, non obtrusive and helps get us out of lockdown sooner - Get on board Australia! 🙌

Shirley Valentine



5 May 2020

Pin number could remain on screen a little longer.

Jeff



9 May 2020

All good, sign up was a problem but all good now. Only use letter not dashes or numbers in name

Ana Delevska



20 May 2020

Keeps deactivating itself on my Oppo phone. No point.

Wendy Dickson



26 April 2020

Useless keeps telling me my mobile number is invalid Luca Natoli referring to this Muppet hereunder, no one is a muppet. Speaking for myself I only found out about this app an hour ago WHICH WAS WELL AFTER 6 PM when I installed the app. So I will give a 1 star rating because it doesn't work

Joshua Moody



26 April 2020

Hahahaha More money spent on a app that they released quickly and didn't test it. Phone number is invalid....

Sarah Carter



Categories Home Top charts New releases



Edward Stephens

26 April 2020



1



Wont let me input my mobile number, tried entering it in different formats. So far its a fail.



Simon Green

27 April 2020



Sign up was easy, and explained it purpose well



Peter Donahue

26 April 2020



1



As stated, app is now working normally and registrations successful. Get it now!



Michael Krimmer

26 April 2020



Up and registered in under 60 sets! Excellent work



Kevin Kai C. D.

27 April 2020



Please hide the app scanning notification. It should just work in the background.



Rachael Hetherington

26 April 2020



Super simple and will help make a difference!



Dean Breedt

27 April 2020



Super easy to install and register.



Tim Lee

26 April 2020



Easy to install. Great initiative to help keep everyone safe.



Sheriff FPV

27 April 2020



I deleted the app and signed up re installed it now I can't login again with same mobile number???????



Thomson Tam

28 April 2020



4



Unable to register, said incorrect phone number, tired with and without leading 0.



Philip Rochecouste

26 April 2020



Easy to install and register. Hopefully this helps everyone.



Scott Kelly

26 April 2020



Easy install. No problems for me at all.



Justin McErvalle

26 April 2020



Great idea and easy to install. Thank you to government and all involved. Guessing we won't see Kristina Keneally on here.



Matthew Silk

26 April 2020



Easy to download and minimal data inputs.



dennis c

26 April 2020



2



my mobile number keeps coming up as invalid, even my wife's number, so I can't register!!!



Tej Sidhu

2 May 2020



1



Should be able to turn off bluetooth/app when ur at home.



Brett Born

1 May 2020



Excellent app, does its job and hardly uses any battery



Cameron Youna

WORKS AND JUST RUNS. NO ISSUES WITH SO FAR. **Ryan Clayton**

5 May 2020

A small app that runs in your background to help Australia get back to some form of normality.

**Chris Pascoe**

11 May 2020

It doesn't start itself during the phones start up process.

**Claire Dahl**

1 May 2020

Not received pin number after 6 attempts using correct mobile number and all details requested

**Keith Linard**

26 April 2020

Cannot enter mobile phone number (says invalid number) so cannot complete registration.

**Brian H.**

27 April 2020

Refuses to accept my phone number, tried several times and now guess will just delete the waste of time

**Timothy Wilson**

27 April 2020

Could you please make this available in more countries? My relatives who are stuck in Aus cannot download it!

**Hannah Travaglini**

28 April 2020

Why can't I get a pin number tried all day yesterday and today

**Paul Youman**

26 April 2020

Great initiative to help manage this virus and hopefully relax the lockdown sooner.

**Leischa Bevan**

26 April 2020

Easy to install. Happy with privacy issues

**Dave Mathers**

27 April 2020

At a loss ,have advanced and received pin number,says wrong phone number .?????. I do want the app.have now uploaded.

**Gary Paul**

26 April 2020

once i type in mob number, hit get CODE , just say to try later, i will give it one more shot, if not bugger it!

**Nathan Paterson**

26 April 2020

Super easy to set up, doesn't even ask for much info.

**Dundee Downunder**

26 April 2020

Waste off time says my phone number is not valid. Tried lots of different things combinations and more. Not doing it now...

**Adam Wale**

26 April 2020

Registration went smoothly, battery usage seems minimal

**Jess L.**

26 April 2020

Works great, I am now safe from Covid, it's true because this app says so

**phanonamass account**

26 April 2020

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Keren Frame



26 April 2020



So simple to install and register my 80 year old parents could even do it by themselves

Prasanna Gopal



26 April 2020



Doesn't recognise mobile phone number to get a pin. Glitch in the app.

Adele and Roger Ladyman



28 April 2020



Continuously says our phone numbers are invalid and can't find anywhere for assistance!

Grace Glover



29 April 2020



Since downloading - my apps keep shutting down and my phone freezes.

Elyria Mc



3 May 2020



The app has slowed my phone right down to the point where I can no longer use my phone.

Bob D'Guye



7 May 2020



I love it! It's keeping me COVIDSafe. Much love to the developers.

RICOH



20 May 2020



what a joke has to run Bluetooth all the time and uses battery up like nothing else

Noel Mathison



26 April 2020



If the app is downloaded I can't send texts. It doesn't exist on my wife's phone with Android 9

Iain Gorry



26 April 2020



Easy and quick to install and register

michael cross



29 April 2020



Easy to use. Does not drain battery on samsung s10plus5g

Renee Austin



27 April 2020



What a no-brainer! Everyone should download this app to help protect the vulnerable in our community, help save lives, and allow us to get back to normal Aussie way of life!!! So so grateful I live in Australia, maybe those who don't see the value in it or are concerned about the supposed privacy is

Full Review

jono



27 April 2020



Turn off WiFi during registration to have mobile number accepted.

Larry Detlefson



30 April 2020



Difficult to register not enough time to verify and number disappears too soon.

Edwin Flynn



5 May 2020



Very heavy battery use. I switch it off at home to preserve battery.

Scott Boreham



14 May 2020



Keeps glitching my music players, soundcloud and Spotify. Not happy Jan!!!!!! If you want people to use this it can't mess with simple stuff like this. I'm out till it's fixed. (Will keep washing hands and socially distancing)

Richard Tait



17 May 2020



Works well, stable, does not crash.

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Easy to download. Set up from 6pm 26 April. Great protections to data. Please do this for others.

**Queeny Yu**

27 April 2020



It won't let me register. It says my mobile number is invalid.

**Russell King**

27 April 2020



3

Simple to install. Stores my data locally. If it can save one person from dying it is worth it! Stay safe!

**Leah Barretto**

27 April 2020



Should try and potentially find a way to allow people to upload geo locations from Google maps.

**Brenden Jacobson**

27 April 2020



Cant register. Keeps saying my mobile number is wrong.

**Catweaseloz**

27 April 2020



needs a button for "im at home and hae the bluetooth turned off stop telling me ive got the bluetooth turned off".

**Fiona Ramsay**

27 April 2020



The App is not accepting my mobile number. States its an "Invalid phone number"

**Daniel Smith**

27 April 2020



Good initiative, haven't noticed any extra battery drain

**Craig Pendlebury**

26 April 2020



1

Registers quickly, no fuss. Looks really good

**Eric Koch**

4 May 2020



After reinstallation the app did more than just the splash screen.

**Chris X**

5 May 2020



Error 'please try again later' when I press 'get pin' pixel 2 android 10

**Benny L**

6 May 2020



The location requirement is for Bluetooth not actually used for GPS, uninformed people =(

**Martin Chatfield**

11 May 2020



1

Can not be loaded on Samsung Galaxy J1 2016.

**Cain Davidson**

12 May 2020



1

Breaks bt headphone connection intermittently every few min.

**Denise Lees**

26 April 2020



Easy to install. No issues. Brilliant idea.

**Yvonne d**

27 April 2020



3

Need to get over this thing, sooner rather than later. Will do whatever it takes to get out and about quicker. This app is a great idea.

**kyle**

27 April 2020



2

Let's all do this, so we can end lockdown safely and be able to isolate and contain all future

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Nell A



27 April 2020

Says my phone number is invalid. It's definitely valid :(



Eric Greene



27 April 2020

All I get is invalid phone number when signing up.



Cheng Charlie



26 April 2020

The same experience as other people that showed invalid mobile number. It defeats the purpose of the push for everyone who wants to help.



Sue Mittermair



26 April 2020

Simple to register. The more people who register, the quicker we can enjoy some life again. This has been used in Singapore successfully.



Tracy Mills



26 April 2020

Easy to sign up. A bit difficult to understand whether it's active or not.



Paul Mitsakis



26 April 2020

All of you stupid idiots who are complaining about the registration process not working, it has been made clear that registration is not available until 6pm AEST today. Morons.



Michael Rundle



4 May 2020

Another tool in the against Covid-19 and easy to use.



Bruce Masterton



6 May 2020

Works well. No problems at all. It runs in the background.



Glen English



11 May 2020

wanted location turned on. location is not required.



Chris Fortuin



10 May 2020

Well intended purpose but app drains battery so unfortunately can't be used my phone throughout the day without recharging



Albert Shim



27 April 2020

Impossible to proceed because of phone number verification error.



Paul Rosser



26 April 2020

Can't configure due to invalid phone number error. Telstra mobile.



Tarna Barton



26 April 2020

Simple to activate. Does not ask for much information at all.



Tricia Piper



27 April 2020

So easy to download and a must if we can go out sooner.



KARMA Serendipity



29 April 2020

It won't accept my phone number so I can't get far on the app, I uninstalled it and re-installed it and still won't accept my phone number



Ernesto Calderón



3 May 2020

Seamless function. Great app. Let's kick the nasty bug in the nuts!



Lambo Blair



**Antony Topic**

4 May 2020

Hurry up and open the pubs up, just want to sink bulk tins at the local



:

**A Google user**

4 May 2020

U cannot do this on Samsung 10 as u have to close app in order to get the code, then when u go to put that code in it says incorrect codr



:

**Bronwyn Casson**

11 May 2020

Keeps disappearing to continuing to download constantly painful



1

**Bob Colson**

7 May 2020

When partners retire with their mobiles on the bedside table the phones "talk" all night disrupting my podcast and flattening the battery.



1

**Richard Ramshaw**

27 April 2020

Simple app that could help save someone's life and tracks way less than Google, Facebook, Apple or just about any other app you may use. Staff safe people.



:

**Spam 4mobile**

27 April 2020

Quick install. Hasn't messed up battery life. I feel safe. Privacy no concern...you give up your privacy the moment you tell someone your name. So chill relax and contribute to community safety and health.



2

**Liam Scanlon**

26 April 2020

Honestly anyone who any issue with privacy has no need to worry with this app, it's designed for total security! Do your part in stopping COVID!



:

**Christian Mengler**

26 April 2020

Installed and ready for when the signup issue is resolved! 🙌



6

**Warren Bryant**

28 April 2020

Lots of trouble getting phone number kept coming up invalid



1

**Ivy Liang**

26 April 2020

Very easy to download. Please download the app and help each other to flight the virus.



:

**Stephen Povey**

26 April 2020

Earlier issues have now been sorted out and works well



:

**Joy and Tony Warren**

27 April 2020

Won't recognise my phone number says invalid. Have tried 2 ways. Without first 0 and with. Useless



:

**Tara Cheyne**

26 April 2020

For those commenting on registration, at the press conference they have said it will be open after 6pm today.



4

**Paolo Villaflores**

26 April 2020

I am trying to upload data, and it won't let me. It's asking for a pin and it won't accept what I have.



:

**Lou S**

26 April 2020

I've put in my mobile number. Says not valid which is incorrect. Already bug issues. Heaven



26

Categories	Home	Top charts	New releases		
	27 April 2020			1	
	Once this is installed and using Bluetooth it will not connect to my car's Bluetooth				
	27 April 2020				
	A little piece of mind to help shorten the lockdown. Priceless				
	26 April 2020				
	Easy to use and peace of mind whilst out and about				
	26 April 2020				
	Easy to get and set up. If you've had registration issues maybe give it a go in a couple of hours?			1	
	1 May 2020				
	The fact it needs to run constantly in the background is a real pain				
	2 May 2020				
	Keeps telling me my phone number is invalid ! Grrrr.				
	26 April 2020				
	Easy registration. Nice interface.				
	26 April 2020				
	Easy enough to install and register.				
	27 April 2020				
	Currently (2:40pm 27/4/20) experiencing a lag in getting sent the PIN via SMS.. maybe too many people are trying to register.			7	
	26 April 2020				
	Not at all useful if it refuses to accept a valid phone number.			1	
	28 April 2020				
	Unable to register phone number no matter what combination I use				
	1 May 2020				
	This is a good app that is absolutely required to let us get out of our houses.				
	4 May 2020				
	Open the app and nothing happens. Doesn't ask for anything just stays on the home screen.				
	7 May 2020				
	My Bluetooth keeps turning off for no reason.			2	
	16 May 2020				
	Disable the annoying notifications and the app says not active. Please fix that.				
	27 April 2020				
	Great app, going to keep us safer during these trying times.				
	27 April 2020				
	Will not accept my mobile number. So pointless if you can't sign up			1	
	26 April 2020				

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Malcolm Lambert

28 April 2020

1

:

5 stars for intention. Pity they chose a foreign company governed by foreign laws to manage personal information of Australians. I would understand if people chose not to install for that reason.



Sameer Deans

27 April 2020

1

:

Allison Slep

27 April 2020

1

:

I keep putting in my mobile number and keep being told it's invalid..



Gary Bruce

26 April 2020

3

:

Would not accept my mobile phone number. Could not complete registration



Eoin Coghlan

26 April 2020

19

:

Epic fail. Did not recognise my phone number. Invalid number. That's a shame. Thought it was a good idea and would work.



Nicole Hedley

27 April 2020

1

:

No issues so far, pretty straight forward. Happy to take this step to nail the COVID-19, and to protect my family and fellow Australians.



Queen Dee

29 April 2020

1

:

Lenny Le Roux

2 May 2020

1

:

No issues, runs quietly in the background



Charles Niautou

27 April 2020

1

:

Richard Jackson

27 April 2020

1

:

Easy to install and if you are at all interested in safety you should have it. The govt know everything anyway!!! LOL



Bung Eye

26 April 2020

1

:

As advised uninstalled and reinstalled the app now it registers my number, all good.



Hannah Walters

26 April 2020

3

:

Has a persistent notification that is super annoying.



Siu Pang Tommy Choi

28 April 2020

1

:

Stuck at registration, saying invalid phone number.



Richard Batson

30 April 2020

1

:

Seems to make the podcast player stop working intermittently



David Rutledge

28 April 2020

2

:

Set up was seamless, no issues.



Nat Whelan

26 April 2020

1

:

Easy to register and get going. Please, everyone, download and do your bit.



Richard Sexton

27 April 2020

1

:

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New releases



stars if I could.

**WY Ken Leung**

5 May 2020

In interrupt my Bluetooth earphones. Please fix.

**Charles Webster**

27 April 2020

Downloaded, installed only to be told my phone number is invalid! Oh well...delete.

**Jake Cockle**

27 April 2020

Can't load my phone number, App says it's not registered?? How do we enter our mobile number? Just 9 numbers in a row?

**T A Khoo**

27 April 2020

Cannot go past mobile number, app says it's INVALID!

**John Mitchell**

27 April 2020

Can not install my mobile phone is stated as invalid no way to get code. Very frustrating.

**mxclubman**

27 April 2020

Unable to use as keeps telling me my mobile no is invalid!

**A Google user**

27 April 2020

Keeps telling me my phone number is invalid had this number for 10 yrs

**vicki copp**

28 April 2020

App won't stay open in background and keeps closing will be uninstalling

**Grant Schmidt**

26 April 2020

Works as described.. anyone who doesn't download this app deserves to cough up a lung and be locked inside

**Greg Comerford**

26 April 2020

You can't register yet!! Opens up for registration at 1800 peeps!

**Luke Brouwer**

30 April 2020

I have the bluetooth headset dropping out bug please fix.

**Annie DOMOTOR**

1 May 2020

Once I managed to download it I was very glad to see it doing its job. I am very pleased with you guys in Government. So glad to live in Australia XX

**Marlene Spear**

20 May 2020

Terrible when I get to pin nothing can't be bothered tried numerous times

**Robbie Cahill**

2 May 2020

The only antivirus app that can protect you if you're exposed to a virus

**John Gunner**

26 April 2020

Unable to register. Message received stating phone number invalid. It is not invalid

**Brisbane Gal**

26 April 2020

REGISTRATION OPENS AT 6PM. Idiots. Stop down rating it. The lower the stars the harder it will be for people to find this app, the longer we all have to bloody isolate.

**ian wilcock**

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John Young



27 April 2020

Simple and easy registration.



Luke James Gilbert snr



27 April 2020

Works well, no problems with this app, keep up the good work. God bless.



Barry T



26 April 2020

Very easy to install and register.



POLLYFODDER



29 April 2020

Great app! Love the way our 'sugar daddy' (Scomo) is looking after us all 😊



David Prichard



29 April 2020

Fast and easy to download and set up. Well done 👍



Lynne MacLachlan



4 May 2020

Makes me feel safer having the app on when I walk my dog and when I take her to the vet hospital.



Patricia Hayne



18 May 2020

It seems ok but my battery drains very quickly



Maria Davis



26 April 2020

It is a very useful app and was very easy to set it up! Thank you for all concerned in creating it! We are in this together



Gifford Hatfield



27 April 2020

The app tells me my mobile number is invalid whether I use 0 or not. How can I complete connection please



Andrew Forrest



28 April 2020

Easy to set up and doesn't have any noticeable impact on my battery life



Chris Parker



4 May 2020

Can't register. Invalid phone number issue (Telstra, +61408 prefix)



Katrina Hare



28 April 2020

I dropped the 0 and still saying invalid phone number. Not easy to use at all.



Andrew Dumas



26 April 2020

A great app. Very straight forward.



Peter Slowiaczek



27 April 2020

Excellent use of technology to assist in a public health emergency.



Kim Roberts



27 April 2020

A fantastic initiative to assist contact tracers in their work. This is what technology excels at.



Charles Phillips



28 April 2020

Requires location services on which is at odds with the assurance that it does not store your location.



Chris Watts



27 April 2020



Categories	Home	Top charts	New releases		
 A	27 April 2020				
	Tried loading the app 4 times and it keeps on saying Invalid Phone Number.				
 M	26 April 2020				
	Impossible to sign up to. Does not recognise mobile phone numbers!			2	
 Dinesh Rethnasamy	26 April 2020				
	Works as expected. But permanent notification is annoying			1	
 Travis Holland	27 April 2020				
	The app refuses my mobile number so I can't register.				
 d	3 May 2020				
	I cant even register . I have enter the right phone number . But it keep saying phone number invalid				
 R	5 May 2020				
	Useless badly programmed can't get back to app once I haved accessed the 6 digit pin			1	
 Linda Williamson	16 May 2020				
	Unable to register because I cannot get a PIN.			1	
 Michael Hoeboer	27 April 2020				
	Nothing to hide so why worry about tracking when all your other apps are already doing it.				
 L	27 April 2020				
	Cannot enter phone number. App is joke!				
 T	26 April 2020				
	I want to believe in this app but don't understand why it is asking me to give permission to my location. This aspect needs correcting as the gov't has said location is not required.			5	
 M	26 April 2020				
	App won't allow me to register. Says my phone number is invalid.			1	
 F	28 April 2020				
	It won't accept my phone number claiming it's invalid. I've tried with and without the zero in front of my number - any tips??				
 Paul Kapp	27 April 2020				
	Validation of mobile number throws Invalid mobile error				
 S	1 May 2020				
	Keeps interfering with my Bluetooth headphones please fix!!!			1	
 Ross Attrill	5 May 2020				
	Installed easily. No impact on my phone. :-)			1	
 Rauli Kumpulainen	5 May 2020				
	Sent pin failed. Press resend pin, does nothing. Stop wasting my time.				
 Peter Baker	28 April 2020				
	App doesn't accept phone number, claims it's invalid.			1	

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Unable to register. Getting error while sending pin to my number

**Mick B**

27 April 2020



Question- what is to stop everyone from tapping the button confirming they have corona? Wouldn't this be counter productive to have this feature?

**Daniel**

26 April 2020



Very quick and easy to setup. Please do this so we can all get back to living our lives.

**Barry Jacobs**

26 April 2020



Downloaded app but when I tried to register it indicated my phone number was invalid. Useless unless this gets rectified

**Lynne Davies**

27 April 2020



Keeps coming up invalid phone number. Cannot get pin

**Mark Santoro**

26 April 2020



Won't recognise much photo number, so can't register!!

**Don Williams**

10 May 2020



Installed and works ok on Samsung Galaxy J5 pro with Android 9.

**Joanne Roomes**

26 April 2020



So glad to be part of this was easy to down load and sign up

**Picadilly Lane**

5 May 2020



Why are some phones unable to load this on. With android version 5 it will not load

**Matty Ross**

30 April 2020



Just installed app, but annoying to have the notification sitting on top of the phone permanently, please fix

**Ric Turner**

15 May 2020



Since latest update it won't stay on. Keep having to reset.

**J.R Shiels**

28 April 2020



Data is stored in servers around Australia using Amazon. Your data can be accessed by the US through the CLOUD Act. Your personal data is NOT safe.

**Steve Baird**

27 April 2020



Make sure you turn off WiFi during set up or you won't get your 6 digit PIN

**Luca Natoli**

26 April 2020



Bloody hell, you muppets giving it 1 star because it won't accept your phone number are illiterate... Registration doesn't start until 6pm muppets. Did you not read the rest of the articles to see it clearly states from 6pm, therefore you can not register until then. So stop 1 staring it because you

[Full Review](#)**Me Me**

28 April 2020



28/4/20 have now given it a 5 rating. Issues resolved, easy to install. If everyone adds this app, then maybe we will be able to release the country from lockdown. Your welcome all those who are resisting. Thank you to everyone who is participating. Thank you to Govt for the app and doing the best

[Full Review](#)

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- 1 May 2020
Cannot access pin and get back to app to enter it the app disappears
-  **Mike Kangaroo** 7 May 2020
Perfectly behaved. No issues no loss of data or battery
-  **Scott McK** 8 May 2020
Great idea. Install it to help keep you and your family safe. Battery usage is bugger all.
-  **Vickie Muldoon** 12 May 2020
I had trouble try to get the pin number but get it third time
-  **Jet Cat** 16 May 2020
Using on a Samsung Galaxy S10+. No problems whatsoever 
-  **Ben** 15 May 2020
Sick of the constant taskbar notification. Stuff this
-  **David Catling** 26 April 2020
Registration ran smoothly for me.
-  **Kerry W** 26 April 2020
App won't accept my phone number. Tried every format imaginable.
-  **Brendon Annand** 26 April 2020
Great initiative from the Australian Government, a well thought-out app that considers users privacy
-  **Sam Palmer** 26 April 2020
Pretty straightforward. No problems.
-  **Highlander Downunder** 26 April 2020
Keep getting an error saying that my mobile number is not a valid number
-  **Neville Kingdom** 26 April 2020
Registration starts from 6:00pm tonight so you have to wait till after that to complete installation questions.
-  **Malcolm Bell** 4 May 2020
Tried to download but failed every time gave up.
-  **Samuel Jaschke** 20 May 2020
Important step to being able to safely ease restrictions
-  **Ian Saunders** 26 April 2020
How many times have we been told by the Government that this app will not track your location. If you do not grant access to your GPS the app will not register and the Government wonders why we don't trust them. Will our media keep them honest?
-  **Kit Emett** 27 April 2020
Apart from the testicular cancer the 5G feature gave me the app works great.
-  **Amber Evans** 26 April 2020
"Invalid phone number". Have deleted and reinstalled the app server times...

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Can't download it - too complex so have given up. Will now not bother.

**Jonathan Zhao**

26 April 2020



Unable to recognize my mobile number, keeping saying invalid. Unable to sign up.

**Meredith Sneddon**

30 April 2020



Chews through my battery which normally lasts 3 days but since getting this app it's down to 9% by night.

**Philip Flanagan**

7 May 2020



Awful the pin number is only on for about 3 seconds

**Sponder Ninking**

27 April 2020



Why does app require location to be on to register if it does not use location data?

**garth collingwood**

27 April 2020



Easy enough to set up once registration opened up

**Khiem Luu**

26 April 2020



Supporting this app to help the Health practitioners keep Australia safe, I'm comfortable the security and privacy controls put in place will protect my data.

**Ingrid Szikla**

26 April 2020



Here! Use my personal info! Take it! If my having this app installed could save a life, how can I not? I trust my personal data is perfectly safe anyway, but even if I didn't trust? Well, if my having this app installed could save a life, how can I not?

**Fred Dalleau**

27 April 2020



Wanting to help but getting invalid phone number when trying to register.

**Shane Williams**

27 April 2020



Doesn't accept my mobile number, so makes it useless.

**Jim K**

26 April 2020



Great app - everyone should get it. Let's beat COVID. Addresses all my privacy concerns - great work Australian Govt.

**Keith & Jenness Hemburrow**

26 April 2020



did not work on oppo u11 or a couple of other phones. I want in. please make it compatible.

**brendan wall**

26 April 2020



Great initiative to keep us all safe! Very simple to register. All one star reviews please try again.

**Daniel Meissner**

26 April 2020



The persistent notification is super annoying. Uninstalled the app immediately.

**Reagan Gruenthal**

26 April 2020



Easy set up, simple to use.... Oh and saves lives.

**Shane,e, Vining. Brown**

16 May 2020



Finally was able to get onto it as some mobiles can't download.. Including the one that are not updated or upgraded

**Mallee Boy**

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**Fiona Rowaro**

26 April 2020

1

::

A great app that is not jeopardising our privacy, yet keeping my family and the greater community safer during these unprecedented times.

**Stephen Gee**

27 April 2020

1

::

Easy to install. This is one way to keep people safe and relax the restrictions so we can get back to some form of normal life. Also protecting front line workers, nurses and doctors.

**Phil Ross**

27 April 2020

1

::

Real good privacy thinking and engineering behind this. Easy decision to install.

**Linda Reeb**

27 April 2020

1

::

Easy set up. Glad to play my part in controlling this virus & keeping everyone safe.

**J W Miller**

26 April 2020

1

::

Easy to install. I hope most Aussies install so we can continue to protect each other.

**Rod Doyle**

27 April 2020

1

::

When I try to register it says my phone number is invalid.

**Lesley Bunting**

27 April 2020

1

::

Site will not accept my phone number, unable to register

**Fran Ce**

27 April 2020

1

::

Keeps telling me my phone number is not valid.

**Aimee Moore**

12 May 2020

2

::

Battery optimisation keeps automatically affecting app usage.

**Raygrance**

26 April 2020

5

::

FYI to everyone who is unable to register be aware that registration opens at 6pm AEST Sunday 26th April.

**mat foley**

26 April 2020

4

::

asks me for a pin sent to my mobile, so I have to exit the app to check it, return to app and it restarts? so I can't put the pin in....

**Kate Mandalov**

26 April 2020

2

::

It doesn't chew the battery, you leave it running in the background. Don't panic and help your community!

**snitz C**

26 April 2020

1

::

Worked fine after 6pm, easy install. Everyone get it !!

**Elizabeth Richardson**

26 April 2020

2

::

Easy to install. Secure. Happy to help.

**Tim Byrnes**

26 April 2020

1

::

This has an amazing privacy policy. Whoever wrote it is a genius.

**Gillian Woodstock**

27 April 2020

1

::

Keeps telling me my phone number is invalid so unable to register therefore not much use

**Slav**

1

::

Categories

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New releases



- | | | | |
|--|---------------|--|---|
|  Brian Hornsey | 27 April 2020 |  1 |  |
| My phone number comes up as invalid. Waited an hour and all was good | | | |
|  Kirrilly Barnard | 27 April 2020 |  1 |  |
| Dosnt work. Keeps saying invalid phone number when I tried to register | | | |
|  Wendy Chandler | 8 May 2020 |  1 |  |
| Found it too hard to understand for a person like me and my age plus not particularly tech savey to install. Have given up will take my chanced. | | | |
|  David Ross | 26 April 2020 |  9 |  |
| If this saves one life it's totally worth signing up. Could not obtain pin number to sign up. | | | |
|  carney26 | 27 April 2020 |  1 |  |
| Just downloaded and it says invalid phone number when I tried to register to it. | | | |
|  Phill Cameron | 26 April 2020 |  13 |  |
| Requires precise gps permissions to run. Misleading description | | | |
|  Frosti80 | 27 April 2020 |  1 |  |
| Battery went down extremely fast. Had to uninstall. | | | |
|  Chris Hicks | 4 May 2020 |  1 |  |
| Keeps closing down when in background on my Oppo phone | | | |
|  steve whistlecroft | 1 May 2020 |  1 |  |
| Works fine, we all need this App so we can return to some normality. | | | |
|  Joe Gubbay | 26 April 2020 |  1 |  |
| Straightforward, easy to install | | | |
|  Nicole Dance | 26 April 2020 |  3 |  |
| As they said waited until after 6pm and registered no worries. Such a great initiative! | | | |
|  Livo Corsaro | 26 April 2020 |  1 |  |
| Works. Easy to download and register | | | |
|  Chris Hall | 27 April 2020 |  1 |  |
| A breeze to register. As long as it does what they say it does it will be good.. | | | |
|  David Bannister | 26 April 2020 |  10 |  |
| 20% power drain in 90 minutes, not using phone and screen off. Oh dear 😢😢😢 | | | |
|  Kevin | 28 April 2020 |  1 |  |
| Registered successfully with no issues. | | | |
|  Mike Channon | 27 April 2020 |  1 |  |
| Will not accept mobile phone number and therefore cannot register | | | |
|  Samir Abdullah | 26 April 2020 |  1 |  |
| I cant register with my phone number eventhough my number is ok. Saying invalid number. | | | |
|  Stephen Green | |  1 |  |

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to normal

**Stacey Sharpe**

1 May 2020



I can't get it to accept my mobile number even after turning wifi off

**Kylie McNamara**

4 May 2020



Well it should detect the virus not when just registered for it to late then

**Hayden Baumann**

14 May 2020

Interrupts connection while bluetooth tethering music to Bluetooth devices

**Stan Edwards**

17 May 2020

No problems with the app as far as I am concerned. Better to be safe than sorry.

**Brian Kelly**

28 April 2020

Doesn't recognise my phone number. Says it doesn't exist. I didn't use the 0 in my number.

**Reema A**

28 April 2020

Invalid phone number...cant get it working and not sure which number to call

**jacqui houston**

27 April 2020

I couldn't enter my ph no. Said it was invalid- tried without and with the leading zero

**Chris Wareham**

28 April 2020

Co fusing sign on. Kept going in circles. Otherwise okay

**Julie Kelly**

27 April 2020

My phone had a spac attack when i installed it . Was saying the time was 6am at 11.15pm and the date was saying the 5th May I turned off bluetooth and it went back to normal so I uninstalled the app..my phone didnt like it 😞

**Deanne Smith**

28 April 2020

App will not accept my phone number as valid, why?

**David McDonald**

26 April 2020

Incompetently implemented - insists valid mobile number is invalid

**Pam Connell**

26 April 2020

Won't accept my mobile phone number - says it's invalid.

**Ian Conlon**

27 April 2020

Doesn't recognize mine or my wife's phone number. Invalid number and yes, I left the zero out.

**Jennifer Stavely-Alexander**

27 April 2020

Phone became very hot and sluggish poor performance after install. Uninstalling now

**Paola Nunez**

28 April 2020

Good enough for the purpose of it. Of course always room for improvement

**Alan Bunting**

27 April 2020

Hopeless. It doesn't accept my phone number. Says it is Invalid.

**Eva Sarah**

26 April 2020

Categories	Home	Top charts	New releases		
 B	3 May 2020			 	
	Download and install without a hitch. These muppets complaining about tracking and information have given more details of their life to their bookface pages				
 B	3 May 2020			 	
	Great initiative, only uses bluetooth not location				
 Mark Atkinson	4 May 2020			 	
	Constantly showing as needing an update.				
 Ian Coleman	5 May 2020		1	 	
	Seriously, you need more detail in your release notes. If you've snuck something in that utilises geo-coordinates without telling me, I'm going to be apoplectic in the moments before I uninstall the app. If you want usage, we want transparency!				
 Dennis Lee	5 May 2020		1	 	
	User friendly to register, a must have for the country.				
 Caroline Dwyer	26 April 2020			 	
	I managed to register just fine. Here's hoping this helps get us back to a normal life 🙏.				
 Jave Ivanovski	27 April 2020			 	
	Works for me. Hopefully restrictions ease soon.				
 Shona Vice	26 April 2020			 	
	Works fine now they have enabled the log in process				
 Lorraine Ord	27 April 2020			 	
	Pin verification impossible to work out.				
 Alabi Omooseparo	26 April 2020		1	 	
	I cannot go beyond the phone number. I tried both 45**** & 045*** but it keeps saying invalid phone number. Any help?				
 Peter Bentham	26 April 2020			 	
	Simple and easy to install We all in Australia should download this app it so life will return to normal sooner.				
 Ashleigh Lister	27 April 2020			 	
	It keeps saying that my mobile number is invalid!				
 Wayne Lawrence	26 April 2020			 	
	Just installed and registered ok. Just remember to drop the 0 from your mobile number				
 Tomas Ratoni	26 April 2020		1	 	
	Easy as and Aussie as! Stop whinging and just download it so we can get moving safely again!				
 Peter Rowswell	27 April 2020		1	 	
	Leaving Bluetooth turned on flattens your battery..				
 Efendi Lucas	30 April 2020		1	 	
	Cannot even register my number. Saying invalid number.				
 keith hillier					

Categories

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Terrible unable to enter the code waste of time for me not going to try anymore

**Craig Shelton**

9 May 2020

Just works.. in the background (batt could be issue)

**Ian F**

14 May 2020

Does the app need to take up space in my notifications? To me that's a bit like the kid who cried wolf. Please just give me notifications that matter not a constant space waster at the top of the screen.

**Patrick Prosper**

26 April 2020

Made sure my phone was up to date and everything worked straight off the bat.

**Lukegamingfever to cook and play game**

26 April 2020

Having issue signing up can't get past adding mobile number

**Sarah Beaman**

26 April 2020

Easy download. Registered no problems

**Richard Egglesfield**

26 April 2020

It does not install the app stops when getting a pin Typical of a gov app a non installable app

**Doug Tufrey**

26 April 2020

No problem downloading or registering.

**Colin Byrne**

14 May 2020

Had to uninstall and reinstall - I wonder if anyone else had to do that and if they take those into account when disclosing 5m people have installed it?

**Gabi Picard**

26 April 2020

Registration was quick and easy :)

**Brett Duncan**

26 April 2020

I have the same issue with registration however greg hunt just said on the news that you can register after 6pm.

**Jennifer Molnar**

27 April 2020

Unable to register it won't accept my phone number

**Adam Rosewarne**

26 April 2020

I signed up at 6:18 PM and it was easy as. Most of the complains seem to be from people who jumped the gun.

**Rob Angus**

26 April 2020

Super simple and straightforward.

**lord Larko**

7 May 2020

I will delete this app if it keeps messing with my Bluetooth connection to my hands free car system. It's pissing me off

**Phillip**

26 April 2020

Installs and works expected. No issues

**Steve Robinson**

27 April 2020

Rejected my 15 year old phone number as being invalid. Tried 2 times with and without first

https://play.google.com/store/apps/details?id=au.gov.health.covidsafe&hl=en_AU&showAllReviews=true

Categories	Home	Top charts	New releases		
 Jane Allen		26 April 2020		 1	
		When go into phone number it will not accept it and says its invalid.			
 Paul Joswig		26 April 2020		 1	
		Installation, setup and registration all straight forward. All good so far. Thank you to everyone involved.			
 Andrew McCann		26 April 2020		 2	
		If you leave one star reviews less people will install it. Save the ski season give five stars!			
 Shane A		26 April 2020		 1	
		Installed and registered easy peasy.			
 Peter Willis		30 April 2020		 1	
		Dropped out due to weather ??? And now the app wont turn my blue tooth on..			
 Anthony K		29 April 2020		 1	
		Becareful as the app sapped my battery. I have a phone that is a year old with 4000mah battery and sapped it.. Help would be great.			
 Amalia Pahlow		7 May 2020		 1	
		I can get past entering my detail keeps telling me to try later. Have tried 4 times over last 3 days....			
 Stephen Kolmann		8 May 2020		 1	
		That logo is obnoxious. FIX IT OR I WILL UNINSTALL.			
 Debra Smith		27 April 2020		 1	
		Dowloaded but still not sure about bluetooth being on all the time			
 MARGY THOMSON		27 April 2020		 1	
		When I enter my mobile number I get message "invalid phone"			
 Simon Freeman		27 April 2020		 2	
		The only app on my phone without popup ads. 10/10.			
 Angus Greenhill		28 April 2020		 2	
		Why does it request location access when the Government are advising it only uses blue-tooth strength to determine vicinity?			
 d b		26 April 2020		 1	
		Wont allow to register mobile number. Says invalid number.			
 Rhonda Beohm		27 April 2020		 1	
		Could not register as kept saying phone number invalid			
 Barbara Howarth		27 April 2020		 1	
		Easy to register and set up.			
 Cheryl Reddan		30 April 2020		 1	
		Easy installation. No problem running.			
 STACY Mitchell		3 May 2020		 1	

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- | | | | |
|---|--------------------------------|--|--|
| | Bill Stanley | | |
| 3 May 2020 | | | |
| I have had no problems with this App. It works fine. | | | |
| | Darcy | | |
| 4 May 2020 | | | |
| Most recent update broke app entirely. Note 10+ | | | |
| | Helen Cygan | | |
| 26 April 2020 | | | |
| Very easy to install and register. Do it now | | | |
| | The General Intimidator | | |
| 26 April 2020 | | | |
| Trying to register and this stupid app keeps telling me that my phone number is invalid. | | | |
| | Roberto Müller | | |
| 26 April 2020 | | | |
| Easy to install and register. | | | |
| | Peter Tan | | |
| 27 April 2020 | | | |
| Will not accept phonenumbers. Hence useless for published usage | | | |
| | Lauren Rethnasamy | | |
| 26 April 2020 | | | |
| I cannot use this app. It tells me my phone number is invalid when trying to register. | | | |
| | Jack Cox | | |
| 27 April 2020 | | | |
| Such a fantastic initiative and simple app to use. Well done. | | | |
| | Debbie Tsagatos | | |
| 26 April 2020 | | | |
| Easy to install. Privacy safeguards good. | | | |
| | Ann Poots | | |
| 28 April 2020 | | | |
| App is easy to use and a great tool for all Australians. | | | |
| | Andrew Shen | | |
| 5 May 2020 | | | |
| I downloaded this app today and immediately starting getting advertisements to join my local pentacostal church? I'm not religious and I HATE geometry. This app is sucks | | | |
| | Game Over | | |
| 7 May 2020 | | | |
| Drains the battery worse then any other app. Achieves nothing | | | |
| | Liam Young | | |
| 17 May 2020 | | | |
| Says doesn't track you but requires location permission? For the app to work seems legit. | | | |
| | Elizabeth Tall | | |
| 27 April 2020 | | | |
| Keeps saying my number is invalid and can't go any further. Please help | | | |
| | dpmotors1 | | |
| 27 April 2020 | | | |
| Say my phone number is invalid cannot complete the registration. | | | |
| | Gary Weng | | |
| 27 April 2020 | | | |
| SMS takes toooooo long. Please extend the expiry | | | |
| | Georgie Stewart | | |
| 26 April 2020 | | | |
| Won't even let me get passed signing up, it won't recognise my number and says it's wrong | | | |
| | D GWALT | | |
| 28 April 2020 | | | |

Categories	Home	Top charts	New releases		
Many older people have older phones.					
	leslie morrison				
	27 April 2020	Can not get sms to move on to next stage			
	Mohammedusman Kadiwala				
	26 April 2020	In the phone number part, it is unable to validate my phone number	2		
	Acejd				
	26 April 2020	Easy to use simple basic info required.			
	Mike Hasler				
	27 April 2020	covid safe app does not show up in google play on my wife's Samsung Galaxy phone. Is there an android version required? She has bluetooth and everything else on google play.	1		
	Troy Patching				
	27 April 2020	Seems simple let's get this try it and hopefully our normal can start sooner			
	Catherine Williams				
	27 April 2020	Easy to install, less permissions than any other app I have.			
	Jason Astill				
	27 April 2020	Can't add phone number - this app is useless			
	swapnil Jain				
	26 April 2020	Very easy to install and seems very safe			
	Robert Lance				
	28 April 2020	Doesn't send a pin ... So without that I can't go any further ... So looks like I won't be downloading it.	2		
	Ai Kojima				
	27 April 2020	Downloaded and installed. Did everything I can to spot the virus and help the community.			
	Vila Moura				
	26 April 2020	Why do I get an invalid phone number during verification an can't register.			
	Peter Ross				
	28 April 2020	App won't allow me in "invalid phone number" dropped the first 0?			
	Bronson Muscat				
	27 April 2020	Doesn't work for me, it tells me I have an invalid phone number.			
	Tommy Z				
	27 April 2020	Can't register because it says my mobile phone is not valid			
	Joanne Tinkler				
	27 April 2020	Issues with not recognizing mobile number, any advice			
	Chris Henry				
	27 April 2020	Followed direction ...easy to register.	1		
	Janine Tomkins-Celin				
	28 April 2020	Installed yesterday phone fully charged overnight by 11am battery at 15%not good	2		

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New releases



Good app surprisingly consume very less battery.

**Sharath Menezes**

20 May 2020



As much as I want to use this app but I had to uninstall it, as it interrupted with my music app.

**Gil**

1 May 2020



Yea it's a good idea and easy to install on Samsung Gil

**Jillian Grant**

4 May 2020



Tells me it's loaded in one section but in another it says my device is not compatible despite receiving txt telling me to download it...I'm totally confused now!?

**Tommy Segoro**

26 April 2020



Can't even get pass the PIN validation. It kept saying mobile number invalid ??

**Michael Telfee**

26 April 2020



Annoying push notification that cannot be removed

**Tim Wilkinson**

27 April 2020



Would be great if it could only activate when going out of house area

**Massimo Meli**

26 April 2020



Easy to register and was quick.

**Lincoln Coutts**

26 April 2020



Earlier registration issues fixed... Let's make it work...

**Yvonne**

26 April 2020



Easy to install & register.

**Cath Munns**

26 April 2020



Keeps telling me my mobile number is invalid. Cannot register?

**John Barker**

27 April 2020



Disable wifi if you receive invalid mobile number error

**Raquel Diaz**

26 April 2020



I try to get code for my mobile and it says try again later so it won't let me finish download-ing all the info to register

**Thomas**

26 April 2020



The more people that use this the more effective it becomes and the faster we can start re-moving lock down restrictions

**John Mitchell**

26 April 2020



I cannot enter my mobile number. Keeps telling me it is invalid

**Sarah Bell**

28 April 2020



It don't work.waste of time.keep on saying my phone number wrong.bs app don't work

**Rach Ritter**

26 April 2020



App doesn't work will not let me register just like any government app overloaded and doesn't know how to cope

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Wont accept my mobile number! Says invalid. Please fix asap.

**Ditty Kunjukunju**

27 April 2020



Really helpful to fight Covid and easy to use

**Yvonne Rochester**

26 April 2020



Very easy to set up. No problem at all.

**Jack Cross**

26 April 2020



Great initiative. A lot of fear-mongering around this app but those concerns were addressed long ago. Everyone should be using this.

**Bronson Coutts**

27 April 2020



Brilliant, and SO EASY! I shared concerns about information privacy and security as I am sure many have. I have an IT background and can say that I am thoroughly impressed with the technical and legal security measures in place. So you're mad if you don't and a Tru Blu Aussie if you do!

**Paul Monnington**

26 April 2020



Keeps saying invalid mobile number and cannot get past that point

**Peter Ford**

26 April 2020



does not accept mobile number to register.

**Chris Russell**

26 April 2020



Easy install. Clear conscience. Good to be able to contribute in a small, but concrete way to stopping the spread of the virus and hopefully moving towards resumption of our precious, 'normal' Australian lifestyle.

**A Google user**

26 April 2020



The mobile phone field is not working, says invalid format. Great initiative, would like to support this.

**Tim Harper**

29 April 2020



Saving lives, one low powered bluetooth connection a time

**Ian Harding**

8 May 2020



Do you want to stay safe and alive and help our elderly population. If you have nothing to hide then there it's a great app. It's all about keeping Australia safe. Short term pain for long term gain.

**Robert Onishe**

28 April 2020



Can't get access, keeps saying my mobile number is invalid.

**Kim McLeod**

27 April 2020



Keeps saying my phone number is invalid!!!! So how are we supposed to register!

**James Jones**

26 April 2020



Its not accepting my mobile number.... says its invalid...hmmmm..... ok read some reviews and I have to wait until it is launched

**Joanne Monsalve**

27 April 2020



Keeps saying my phone number is invalid. Cant complete

**Vicki Mills**

Categories

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- | | | |
|---|---|---|
|  | Andrew Fudge
26 April 2020
Easy to install and register |   |
|  | Alex Wilding
27 April 2020
Easy to install and stays out of your face. |   |
|  | margaret brandon
7 May 2020
The best app to prevent COVID. It will help with keeping Virus in check. |   |
|  | Ben Davis
26 April 2020
Rego was easy and simple. A simple thing that everyone should use as it may save someone's life |   |
|  | Alex Pullar
27 April 2020
Far fewer privacy concerns about this than 100 other apps we readily sign out lives away for. |   |
|  | Shruti T
26 April 2020
The registration opens at 6:00pm AEST. Please download the app and hang in there. Let's be COVID Safe. |   |
|  | Paul Adams
27 April 2020
Great app. Great initiative. Not sure i like the icon in my notification bar. |   |
|  | Alan Kirby
27 April 2020
When registering turn off wifi and make sure you drop the first 0 |   |
|  | Keoni Kidner
28 April 2020
Will not accept my mobile number, cannot sign up for app |   |
|  | gregandemma
29 April 2020
Great product to help with contract tracing |   |
|  | Jonathan Watson
4 May 2020
I haven't got Corona since downloading the app. So far so good. Didn't smash my battery as bad as I thought it might either. |   |
|  | Dianne Dolman
5 May 2020
Trying to get the pin number.. writing it down.. For someone 77 the pin is not up long enough. |   |
|  | Dylan Munyard
20 May 2020
I downloaded this app two weeks ago and I haven't got Covid-19! A++ would recommend. |   |
|  | Renzil Dsilva
26 April 2020
Great initiative by Australian leaders and Congratulations to the team that worked on this. Privacy is definitely the biggest concern but to keep everyone safe if this is the sacrifice we need to make so be it. |   |
|  | David Apelt
26 April 2020
They said what it does and it does what they said. We live in an amazing time that this technology can help solve this insane problem. |   |
|  | Daniel Ball
26 April 2020 |   |

Categories	Home	Top charts	New releases		
	28 April 2020			2	
	Great anti-virus app: I haven't been contaminated since installed ;O)				
	Dee Maree	26 April 2020		1	
	Trying to sign up and I keep getting Error message saying my number is invalid 😞				
	Beshoy Ezak	26 April 2020		1	
	Simple and quick setup. A great idea.				
	bobby dunn	27 April 2020		1	
	Keeping safe for the future I hope for many more apps like this to track all viruses like the flu.				
	Ashley Coleman	26 April 2020		1	
	Simple and easy. Took 2 minutes.				
	John Hanna	27 April 2020		1	
	Works fine ... I was able to register in seconds				
	Daidre Davies	26 April 2020		1	
	Unable to register as keep getting message PHONE NUMBER IS INVALID.				
	Abhisar Deshpande	27 April 2020		2	
	Let's trust a bit in our govt, we can always fight data privacy violators when we stay alive. Although if you care so much please use a pseudo name, and with a phone number?? Yes you can buy a new one when this is all over. And if you still care much much more about your privacy then dont download t				
	Full Review				
	Tim Kempton	7 May 2020		2	
	Uses too much power drains battery at a ridiculous rate and I have serious doubts about its security.				
	Peter Winkler	26 April 2020		1	
	Simple and easy to register				
	john ribeiro	26 April 2020		1	
	Easy to use and a great way to help your fellow Aussies to stay safe				
	Damien	27 April 2020		1	
	If installing this app helps get life back to a little bit of normality while helping minimising the zombie covid19 virus I'm all for it!				
	Craig Oliver	26 April 2020		59	
	This app has undergone much more scrutiny than any commercial app and collects much less data than social media apps. And having it may save people's lives if it helps stop the spread. If somebody had Covid19 near me I would want to be informed to self isolate so as to protect my vulnerable family a				
	Full Review				
	Evie Aus	27 April 2020		1	
	Invalid number error message even after reinstall				
	Brad Clarke	26 April 2020		1	
	Quick and easy to download and setup				

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App says my mobile number is invalid and therefore I can't register.

Jon Vb

26 April 2020



Poor as at 5pm Sunday still cannot do registration please fix asap

Matthew Carter

26 April 2020



Fairly easy and straight forward.

James Fan

27 April 2020



Easy to register and highly unintrusive

Max Printz

10 May 2020



When active the app interferes with connected bluetooth devices.

Gigi B

26 April 2020



People - Don't panic if you can't register yet. Registrations start after 6pm today.

Matthew Shorthose

28 April 2020



Drains battery. Phone now only lasts 8 hours with minimal use

Charles Johnson

27 April 2020



Why is it that morons bang on about invasion of privacy, by an app that saves lives? These are the same people that freely give away their privacy to retailers such as Google and Amazon, by providing far more information than this app collects. Where is the sense in trusting these mega companies with

Full Review**Tam Pavelic**

28 April 2020



It doesn't accept my phone number. I am using the international format ie. I dropped the 0.

Mihai

26 April 2020



After removing and re-installed the app is working.

Simon Victory

26 April 2020



Now works fine after verification service was turned on

Alan Abbes

26 April 2020



Relax people registrations are not open yet!

David Laursen

28 April 2020



Says Invalid phone number! Can't get PIN. I have a dual Sim phone. Is that a problem?

Jim Donald

27 April 2020



Says my mobile number is invalid, had it for 2 years

t. emeklier

26 April 2020



If this app can help others and health workers I'm happy to use it.

Richard Knight

9 May 2020



All good team, happy to help, my data is available when you need it, and appreciate you asking in bold print. let's face google and Apple have it and hide the request in 1000000 words of 2 font terms and conditions. Go Gov just please bring back the footy Ffs

TLHang Nguyen

26 April 2020



Categories	Home	Top charts	New releases		
 Gary Autie	26 April 2020	 			
	Very easy and straight forward				
 Lynne Kenworthy	26 April 2020	 	1		
	The app won't accept my mobile number, I will try again later.				
 BRANCO Rémi	26 April 2020	 			
	Our best bet to keep Covid under control ! Works fine so far.				
 Graeme Spurr	28 April 2020	 			
	Fantastic advance in preventing spread.				
 David Button	27 April 2020	 	1		
	This app is not compatible with my wifes Huawei phone. Pretty poor really as she is high risk. Over seventy, high blood pressure with heart and lung disease. Again, overall pretty poor.				
 Jordan Fuhrmann	26 April 2020	 	3		
	Took 30sec to set up. For all the idiots complaining, you couldn't register until 6pm (which was abundantly obvious). All of your negative reviews were from earlier in the day.				
 Gary Chang	26 April 2020	 	3		
	App works now! Good information in the app that assuages my fears re: privacy.				
 Sean Booth	1 May 2020	 	2		
	Had to uninstall after a week. Kept shutting other apps down also using Bluetooth. Headphones mainly				
 Ian Morrow	27 April 2020	 	1		
	Easy to install for an impostant issue..				
 Ivan Mysiv	26 April 2020	 	1		
	Installed. Thanks Australia for keeping us safe. Hope it will help				
 Gary Willis	30 April 2020	 			
	Did not ask for name or number so dont now if installed or not , phone says installed.				
 Trevor	8 May 2020	 	1		
	Power hungry. Flattens battery in several hours.				
 Daylight_Dude Tokyo	17 May 2020	 			
	I love it. It feels like having an added layer of protection when I go into Coles.				
 Paul Cahill	27 April 2020	 			
	Public Health protection versus ratbag privacy concerns? It's a no brainer as far as I'm concerned. If it saves only one life it's worth the effort. Recommend everyone use it.				
 Sarah Gregg	26 April 2020	 	3		
	Encourage all Aussies to use this app! Registration now works. Together we can get rid of this virus faster, and get back to some normal things in life sooner!! Thankyou AusGovt				
 Peter Smith	27 April 2020	 	1		
	I honestly don't understand why you have to be so close to someone for 15 whole minutes before it sends data. Ok if your sittin next to someone on a bus or train or something, but				

[Full Review](#)**Wobbly Bob**

27 April 2020



No change. Blame me and my phone. Go ahead. Would love to run this but it's a POS. Invalid phone number. Invalid phone number. Invalid phone number. Invalid phone number. Please try again later. Please try again later. Please try again later. Please try again later.

Ashley Russell

26 April 2020



I tryed to sign up but it keeps rejecting mobile numbers

Darryl Clarke

27 April 2020



Changed phones and won't register on new phone.

S Z

27 April 2020



Great, easy and smooth app!

Kanak Chapa Karmaker

27 April 2020



Can't be registered. Saying invalid phone number

Chris Parry

26 April 2020



Won't accept my phone number. Tried different formats but rejects as invalid number

Chris O'Connor

26 April 2020



Its not perfect but these are unusual times. Let's just get on with it

Trevor Van Der Linden

29 April 2020



keeps stopping and doesn't auto start with phone start.

Julie Forsyth

4 May 2020



I got a prompt as failed to install this morning as my NBN was down.

Catherine Glenn

5 May 2020



No issues. Easy to install.

Laura Webb

8 May 2020



This is draining my phone battery to quickly. I can't make it through a full work day without needing to charge

Anvilsoup Mobile

27 April 2020



Amazing. After installing this app I gained the ability to fly and cook like a pro chef. Thanks Aus Gov!

Angelina Lurvink

26 April 2020



It doesn't work keep saying that my phone number is invalid

Aaron Jones

27 April 2020



Trying to do my bit but the app says my mobile number is invalid. Good work Australian government another tech fail.

deanna velthuizen

26 April 2020



Downloaded. Registered. Easy. Happy to participate if it helps keep us safe

Ayman Habib

26 April 2020



It doesn't work refused every mobile number as invalid

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New releases

1



Says I have entered an invalid phone number and won't work

**Gary Lowe**

27 April 2020

**Courtney Turner**

27 April 2020

**Max Power**

26 April 2020

**Trent Gibson**

27 April 2020

**Sharon Ledwith**

26 April 2020

**The Surgery**

26 April 2020

**Courtney McDonald**

27 April 2020

**Barkavi Mohanasundaram**

27 April 2020

**Grant Botha**

26 April 2020

**Steve Delnawaz**

11 May 2020



Works fine and has minimal battery issues

**David Stephenson**

27 April 2020



The quicker everyone downloads this, the quicker we can all go to the pub. Come on - be a team player!

**gayle oconnell**

27 April 2020



Down loaded the app entered my info in an it wont go through

**James Andrew**

28 April 2020



So far so good, installed it and set it up, don't even know it's there! Perfect.

**Christina Pavlov**

26 April 2020



Very quick and easy to install and set up

**Joanne Knight**

27 April 2020



Have put all info in and it won't except my phone no. Error message invalid phone no. Well it's not and sick off trying want to help but how can you if it won't let you in

**Ian McCready**

27 April 2020



Have tried 9 times can't get past phone number.

**Zarra Forster**

29 April 2020



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**Andrew Gallagher**

29 April 2020

App won't work on either of our phones only on pad which is always at home

**Amin Ahmadi**

27 April 2020

Easy to use and intuitive.

**Lee**

28 April 2020

Is it just me or does this app use a lot of battery power?

**Victoria Stephenson**

26 April 2020

Doesn't accept my telephone number. Vodafone!!

**Andrew**

26 April 2020

Easy, literally a minute to register

**David Wild**

27 April 2020

I've had this nearly 24 hours and the sky hasn't fallen yet.

**Balraj Kahlon**

26 April 2020

Very Simple to install and use

**Linda Mckenna**

26 April 2020

Have just watched news report and registration starts at 6pm this evening. Of course there will be teething problems but the more tracking of this virus the better chance people can return to work and vulnerable people can be protected. Lets look after each other.

**Graeme Ruby**

28 April 2020

Useless cannot get pin number to logon keeps saying my number is invalid

**Allan Ballagh**

26 April 2020

Keeps telling me that my mobile phone number is invalid!

**Lindy Schmidt**

7 May 2020

I found it easy enough to download. I found a piece of mind came with the app coz I now know that if I do come near someone with it, I'll be told.

**Lachlan O'Shea**

11 May 2020

No longer able to connect to vehicle bt

**Jason McCracken**

20 May 2020

Spastics are scared of it but my google home, siri and Alexa are way more insecure than this.

**Emma Becke**

26 April 2020

It won't let me register, saying my phone number is invalid.

**Grant Simmons**

26 April 2020

What's all the fuss about security, the app asks for your name, mobile number, age bracket and post code....seriously people, you give more info to Google, Microsoft, or Apple, not to mention Twitter or Facebook...or Coles....download the app and help Oz !!!

**Peter Mclean**

26 April 2020

Easy setup.. no issues at all.



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Unable to register. Keep saying invalid number

David Hadley

27 April 2020



We all have a duty to download this app. Remember most phone locations are tracked via Google maps and satnav so no big deal. If you want things back to normal especially for all those people/business's that have lost employment or business then let's not be selfish and get Australia back on track.

Luke Melville

27 April 2020



Works well. Easy setup process.

Alex Albans

30 April 2020



Do I trust the Australian government? No. Not in the slightest. Do I trust this app though? Enough I'll use it for the time being at least. Would be nice if they were more transparent and open about this app and precisely what it does but other than that I don't think there's anything to panic about

[Full Review](#)**P Nabsie**

1 May 2020



Never seen my and my partners phone battery deplete so quick

Shane McEvoy

26 April 2020



After 6pm registration worked without a problem. So far so good. Let's see whether I get a phonecall!?

Aaron Brown

26 April 2020



Easy to set up and is to use.

Peter Gibson

26 April 2020



Registration failed, says my mobile number is invalid.

David Cowley

27 April 2020



needs to be available for smart watches like samsung and Apple watch as I don't always have my phone but I do have my watch

Ryan Patterson

26 April 2020



C'mon everyone, download the app, I want to be able to go to the pub again

Kathleen Cameron

4 May 2020



It's a shame that this app can't be used with Android 5, so people with older phones (like my parents) can't use it...

Rachel Reynolds

26 April 2020



Registration now working fine. Be patient everyone, so important that we do anything we can to help stop the spread.

Rhys Chapman

26 April 2020



Works fine, no issues post launch

Mitchel Sosa

27 April 2020



App keeps telling me incorrect number when signing up. Deleted stupid app immediately

SUE Buick

26 April 2020



It doesn't accept my mobile number, can't register???

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No problems at all and is keeping us safe 🍷🍷🐾🐾

Elaine Brown-Graham

30 April 2020



1



Very difficult to follow. Could not register details.

henri treffke

2 May 2020

Had reload it a few times. Clumsy and awkward.

Neale Hutcheon

28 April 2020

Easy to install. Works in the background.

Back 2fitt

27 April 2020

Easy and just sits in the background.

Jan Neeson

27 April 2020

Won't let me add my phone number, says it is invalid!

lars-eric larsson

27 April 2020

Doesn't except my mobile number. I won't bother!

David W

3 May 2020

Very easy to install. Set and forget.

Lou Heeney

27 April 2020

I can't get it to accept my phone number, with or without the 0.

Lachlan Phillips

27 April 2020

This is pirate software because it's using GPL-3.0 licensed software without releasing the source code. Download at your own risk.

Nik S

10 May 2020

Drains the battery really quickly.

Will Hayes

29 April 2020

Great app. Helps keep the Rona away!

Riken Pandjee

27 April 2020

This will help us in getting back on our feet and open up the economy. Great initiative. From privacy perspective, it knows less than what I give to Facebook voluntarily.

fabulous Ferguson

29 April 2020

Can't register as it keeps telling me my phone number is invalid

Charlie Heatherley

19 May 2020

Thought it may drain my battery but it's been fine. Updated the app! I hope everyone gets onboard!

Connie Watt

28 April 2020

Says my phone number invalid. With and without the starting 0

Ralph Collins

28 April 2020

Actually keeps less information about you than adware laden free apps. Might help be allowed back to a normal life sooner. What's not to like?

Dave Terrington

1





Keep telling me my phone number is wrong, I am not using my number...

Joe Iseppi

26 April 2020



For the people having trouble getting a pin +61 replaces the first 0 in your phone number. I assume the 1 star reviews are because people don't understand how to convert their mobile to an international number

Egbert

27 April 2020

Very quick and simple

**Mike Cannon**

12 May 2020



No issues on Sony Xperia XZ or iPhone.

Just Me

29 April 2020

**Tony Jack**

26 April 2020

**Sean Flanagan**

26 April 2020



App won't accept my phone number. Yet another piece of junk from Scotty from Marketing. ..

Amanda Williams

26 April 2020



Extremely quick and easy to install and set up. We're all in this together, let's do our bit.

Heather Helsen

27 April 2020



I downloaded the app but it's saying my mobile number is invalid, tried both ways with & without the 0. Not sure what to do now

Daniel

7 May 2020



Drains battery too quickly.

K Hooper

2 May 2020



Easy to install and no probs at all

David Hawes

27 April 2020



Easy to install once registration was functional

Tye Lowke

27 April 2020



Can't register. My phone number comes up invalid

Darin Griffin

28 April 2020



Invalid phone number... And I'm not the only one.. so how do you trust an app they can't even get right

MR.P

26 April 2020



Easy to sign up, good for some peace of mind.

Ash Simpson

26 April 2020



Does Google have access to my application data and contact trace data when it backs up my phone to the cloud 😱

Carl Pettersson

27 April 2020



If I end up near someone with Covid 19 for more than 15 minutes and they get diagnosed I get warned. so long as they had done the right thing and INSTAI I FD THF BI OODY APP!

Categories Home Top charts New releases

30 April 2020 1

Works perfectly. No problems at all

Geoff Heyblom 14 May 2020   

Chews through the battery power - I will now disable it unless I am out in public.

Neil Baker 26 April 2020   

Very easy setup happy to help. Hope I don't need it. Aus Gov got our backs thanks.

John Milone 27 April 2020   35 

Necessary tool in the fight against the silent enemy

jay - 28 April 2020   2 

Outsourcing an app to poos what could possibly go wrong. What a joke of an app. Bluetooth 2.0 can't tell if you're 1.5m away or 10m away. No one questioning their lies.

Oliver Forbes 27 April 2020   2 

Brilliant app, thanks Australian Government for going to such measures to keep us safe and save lives.

Nick Armstrong 27 April 2020   

Easy to setup, took less than 1 min. Keeps people safe, what is the downside?

mell webb 27 April 2020   

My device isn't compatible it is an oppo r7 could this be fixed please

Jamie D 26 April 2020   

It says my mobile number is invalid. Why is this?

Chris Johnson 27 April 2020   1 

I've tried to register on the app but it does not accept my phone number. Any advice?

David Ryan 28 April 2020   1 

Cannot install,, wrong cell number????.

Hilary Metcalf 26 April 2020   

Repeatedly get invalid phone number msg. Useless app.

Bill Simpson 27 April 2020   

Fairly easy to register!

Sam Jones 27 April 2020   

Keeps telling me my phone number is invalid. Well damn. If scams can find me why cant the government

Dieter 27 April 2020   1 

Saves lives just download I dont know how people use Facebook who were prosacuted for privacy infringement but yet dont trust a government certified app that saves lives.

Rebecca Kelly 1 May 2020   

Easy to install, no issues with this app.

Daryl South 27 April 2020   

Cannot get a pin to register. Tells me my phone number is incorrect.

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Very easy to register

**Mick Doerfling**

26 April 2020



Can't register, says my mobile number is invalid.

**Paul Francis**

26 April 2020



Installed smoothly, working fine so far...

**Nancy Diaz**

28 April 2020



I downloaded it but says my mobile number is invalid. Entered it with and without the initial zero

**Trevor Michie**

5 May 2020



Tried entering my mobile number using International standards but ap says invalid so given up @#\$%^&

**Phillip Russo**

5 May 2020



Well built. Secure and reasonable to use in this crisis. Well done team

**Clive Conway**

7 May 2020



Works perfectly on Android. Go on, install it.

**Catherine Hay**

13 May 2020



Very easy to follow the instructions..

**Lud Krastins**

29 April 2020



Errors on installing. Won't accept pin

**Filip Bogacki**

7 May 2020



Stop whining and bloody use it. Is it perfect? Hardly, but it totally beats the alternative.

**Kimberlee Jones**

7 May 2020



Draining my battery. Yes its ment to keep me safe but if my phone is dead how is that gonna work.

**Tegan Keizer**

11 May 2020



Please switch off the continuous notification that the app is running.

**Lachlan Whittle**

26 April 2020



Works as described. 1 star ratings were posted before registration opened. Let's kick Covid's arse

**cboc77**

27 April 2020



It keeps telling me my mobile number is invalid.

**Douglas Mair**

26 April 2020



On registration it will not accept my mobile number.

**Shaun Mason**

27 April 2020



It keeps telling me my mobile number is invalid.

**Jennifer Peardon**

4 May 2020



Unable to get past verify. ??

**tom clahsen**

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New releases

**Nicholas Pereira**

27 April 2020

Won't accept my phone number, says it is not a valid number

**Kate Edwards**

26 April 2020

100% great app, but do I really need to have notifications on? I cannot deal with that.

**Darren Hallesy**

27 April 2020

Easy to install. We all need to do our bit to beat this crisis. Those who are carrying on about privacy pull your heads in. Facebook knows EVERYTHING about you, focus your anger on them, not an app designed to save lives. We can do this Australia!!



10

**Rahul Khanna**

26 April 2020

Getting an invalid phone number error.

**colin hoffrichter**

26 April 2020

Come on everybody, install it for everybody sake, it's very easy to install.

**Tirtha Sfdc**

28 April 2020

Easy registration. Neat app.



1

**Claire Eckhart**

26 April 2020

Happy to have this but keeps telling me my mobile number is invalid. I know it isn't

**Samuel Tuwaidan**

28 April 2020

Amazing make a little bit less worry when go out

**Ben Joe Vianzon**

26 April 2020

It looks like I have an Anti Virus Installed on my Phone. Cool! Covid go away. I hope more people will install to keep us safe.



1

**Kerry Chester**

26 April 2020

Very easy to install. We can all help each other by downloading this app.

**Dale Flynn**

3 May 2020

Unable to clear notification its a pain in my backside

**A Google user**

7 May 2020

Easy to install. Helps keep us all safe.



1

**Komang Wiryani**

27 April 2020

Easy to download and to register



1

**Nicole Miller**

26 April 2020

Stupid app. Keep telling me invalid mobile number.

**Kai Chong**

26 April 2020

Unable to register details.... invalid phone number

**Joel Kenyon**

26 April 2020

Can't enter my phone number. It says it's the wrong format.



1

**Tanvir Mahmud**

26 April 2020

Great initiative. I would like to see more apps like this. I hope it will help to stop the spread of COVID-19.



1



Categories	Home	Top charts	New releases		
	Irene Tsimos Diolaso	29 April 2020	 2		
	Easy to set up with no fuss				
	Geoff Agnew	27 April 2020			
	Been using this app all day and haven't got COVID-19 once				
	Warwick Smith	26 April 2020	 1		
	Says my phone number is invalid so can't use it. Tried entering it with and without the 0.				
	Abbe Mock	26 April 2020			
	No problems with registration				
	Carolyn Atkins	27 April 2020			
	I can't log on. Won't accept my phone number. 😞				
	Heidi Cotton	26 April 2020			
	Had trouble with entering my phone number tried a few times				
	A Google user	30 April 2020	 1		
	Easy peasy way for C-19 to stay away!				
	Alfonso Pasquini	1 May 2020	 1		
	Battery drainer. Not yet a sustainable app				
	Pat Nolan	1 May 2020	 2		
	I found this app so easy to install and I am in the older age group hope everyone downloads it because if you have been in contact with Covid 19 you will be notified and you won't pass it on to people you love 😊				
	Pauly Rush	6 May 2020			
	Runs on me Chinese fone no problems 😊				
	Cherrie PingNam	6 May 2020			
	Absolutely nowhere to assist in changing my contact details!!!!				
	Craig Snoad	26 April 2020			
	Brilliant! Please download and help keep Australia safe.				
	Paul Kershaw	27 April 2020			
	Quick and easy to set up.				
	Michael Barrett	28 April 2020	 1		
	Won't accept my valid phone number with or without the zero				
	Alan Wallace	26 April 2020	 60		
	Registered no worries. Drop the 1st digit off of your phone number. I understand no information is uploaded unless a health official contacts me and requests me to upload data. For all you doubters, you're in control. Get over it! The sooner everyone's involved the better.				
	Stuart Coad	26 April 2020	 1		
	Easy to get running, for me at least, thanks for making this happen				
	Jack Watson	28 April 2020	 1		

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**Dianne Power**

26 April 2020

**Ann Hastie**

29 April 2020

Having this app installed should be a condition of getting government assistance. I would like it to mandatory, great idea.

**Brett Thurbon**

1 May 2020

Interferes with Bluetooth earplugs

**Georgie Baird**

1 May 2020

NEEDS BUG FIX- Interrupts Bluetooth headphones

**Terrence Brennan**

27 April 2020

Cannot download as I cannot get my phone pin number to verify

**David Lucas**

27 April 2020

It works so far. It let me register. Come on Aussies, help each other out. There are people suffering from this pandemic, health wise and financially. The sooner we can get to the other side, the better.

**Kylie Watkinson**

27 April 2020

**Henry Read-Spinks**

26 April 2020

Works fine, would rather get tracked than cop coronavirus

**Rahul Datta**

27 April 2020

Why does it say invalid phone number. Can't register

**Ripley Douglass**

28 April 2020

I can't see the point when our politicians and senators are sceptical. They have obvious concerns. Deleting now.

**mitchell early**

26 April 2020

Can't register. Already app has failed !!

**Norma Bishop**

4 May 2020

I put in my mobile number and was told it was an invalid number and it is not

**Alan Findlay**

8 May 2020

Turns itself off after one minute

**Scott Reeman**

28 April 2020

Invalid number still when trying to register... It's now Tuesday

**Tina Smith**

26 April 2020

Easy to register. Keep safe people.. Great work to the Australian Federal Government. Thank you.

**Barry Boehm**

7 May 2020

Can't register as keep getting invalid number



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Unable to register. Says invalid phone number

**Stephen Kress**

27 April 2020

Good blend of safety and technology

**Carlo Medrano**

26 April 2020

its not working cant register , i already uninstall the ups them redo the stop and still not working

**darryloulou**

26 April 2020

The app won't accept my phone number so I can't complete registration

**John Bone**

26 April 2020

Works without any problems.

**Hayden Dam**

27 April 2020

If it doesn't keep location data, why is it a required permission?

**A Google user**

26 April 2020

Easy to set-up, took less than a minute...

**Paul English**

26 April 2020

Get on board and lets help stop this horrible virus. Super easy app to use.

**Yoke Chong**

26 April 2020

As long as this helps our safety than this is a great app.

**mary kavanagh**

30 April 2020

I'm trying to download the app but it tells me I have entered an incorrect phone number.

**David Williams**

2 May 2020

Difficulty in transferring PIN to the app

**Robert Li**

5 May 2020

Contributing my share. no problem noticed since installation.

**Jim Deakin**

26 April 2020

Simple and easy to install. Thank you

**Jessica Dempsey**

27 April 2020

Won't accept my phone number. Unusable.

**Robyn Brown**

27 April 2020

It won't recognize my number ? No good if you can't install 😞

**you what**

26 April 2020

Phone number invalid can't get past it please fix

**Sean Mullins**

26 April 2020

Simple to set up. Let's hope everyone gets on board and it helps us quash this virus.

**Art Key**

26 April 2020

Great privacy measures. Awesome purpose.

Categories	Home	Top charts	New releases		
	27 April 2020			 1	
Registered, easy as.					
	27 April 2020			 1	
kerry viney					
A friend living here from the UK can't find or download this app any solutions?					
	27 April 2020			 1	
Adam Watt					
Invalid phone number?! Dodgy app					
	27 April 2020			 1	
John Iacono					
Unable to register says my mobile is invalid					
	27 April 2020			 1	
Daniel Ominski					
It knocks out Gmail completely.					
	26 April 2020			 1	
Libby Brook					
Easy to download and register					
	4 May 2020			 1	
Jeffrey O'Keefe					
The app seemed to reject my phone number!					
	4 May 2020			 1	
Shirley Jones					
Easy to install & understand					
	28 April 2020			 1	
Rudy Moury					
If it can help to save lives and get a normal life faster, just download it and activate it!					
	26 April 2020			 1	
David James					
Never release an app till it is ready and 100% functional. If this were private business they would be crucified.					
	26 April 2020			 1	
Warrick Howell					
Simple and easy setup. Will help to keep me and my family safe.					
	26 April 2020			 1	
Liran Piade					
I know that there are security and privacy concerns and even risks, but it doesn't matter. It's all going to be worth it. Get this app and share it with everyone. Please. We all gotta do this.					
	26 April 2020			 7	
Jason Armstrong					
I was going to give it 1 star as I am too dumb to know registration is after 6pm but changed my mind.					
	27 April 2020			 1	
Helen Backshell					
Have been trying to register since yesterday. Wont allow download					
	4 May 2020			 1	
David Bishop					
Great idea but if a person with confirmed covid19 should be self isolating by law so will they have the app and take it out and about with them					
	27 April 2020			 1	
Matthew McCarthy					
Registered easily enough, great work by the Morrison government unlike the naysayers of the communist greenies and socialist labor party.					
	26 April 2020			 1	
Angela					

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Mayur Patel



28 April 2020

2

2

Simple to install and set up. Unfortunately since installing it my phone battery wont even last until lunch time so I think I'll be uninstalling it.

Robert Forster



26 April 2020

1

1

Easy to load work no issues

david brackenbury



28 April 2020

1

1

I have my wife's phone Samsung SM-J105Y app covid19 is not in Play Store and not compatable

Nasim Kari



26 April 2020

1

1

Please to be able register soon and stay safe

larry searle



27 April 2020

1

1

I am unable to enter my phone number. I am told it is an invalid phone number. NO IT'S NOT. Connected now, 27/4/20

Dirk Ludwig



27 April 2020

1

1

Can't register, pin is not sent through.

Simon Williams



26 April 2020

1

1

Very easy to sign-up

Robert Kear



3 May 2020

1

1

Cannot get through to next register

Peter Martin



30 April 2020

2

2

Install was effortless, dont even know its running.

Graeme Doherty



5 May 2020

1

1

This app is not compatible with older devices. Do you think people with older devices won't be spreading this virus?

Ben Sender



26 April 2020

1

1

easy and fast to install

Darren Gay



27 April 2020

1

1

Only anti vaxxer or flat earther wouldn't download this app. Everyone else should download it. Absolutely no reason not too unless you fall into the two groups above in which case you should seek help.

Andrea Willis



26 April 2020

1

1

It seems I'm not able to sign up it won't accept my phone number

Jenny Everson



26 April 2020

1

1

Easy to install & set-up

Neil Day



27 April 2020

1

1

Easy to set up. Saves jobs & lives!

DJ Nige!



26 April 2020

1

1

All good - registration is working now.

Inka Edwards



26 April 2020

1

1

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Registration worked after 6pm AEST 🎉 Hoping this gains traction. Help guide has detailed information about how it works, and what permissions are required and why.

**Gowri Chatrathi**

26 April 2020



No feature to "allow always" in latest android. Please add it.

**Nick Daughenbaugh**

29 April 2020



Doesn't work on my Samsung 10plus. Guess I'll die then

**Colin Roberts**

2 May 2020



Won't send through pin code to activate. How are we supposed to get out of lockdown if the app doesn't work

**Michael Barratt**

26 April 2020



Don't have the app available TILL REGISTRATION IS AVAILABLE! Don't get ABC to message everyone till you have it all working. Fgs!

**Peter Wypych**

27 April 2020



Does not recognise my mobile number...COVIDSafe to be deleted.

**Azriela Kilner-Lee**

27 April 2020



Brilliant idea. Let's hope that others will jump on board with it. People need to drop the fear of privacy and trust the experts once in a while. It could very well save your life.

**Vishva Wijesekera**

26 April 2020



Very easy to install. Excellent

**Ross Davis**

26 April 2020



Great idea.. Let's hope it works and saves lives!

**Pete Carroll**

12 May 2020



12.5G of mobile data gone in three hours. Not happy Jan!.

**Aaron Chuah**

26 April 2020



Installs fine but doesn't recognise my mobile number as valid

**Stephen Kriz**

26 April 2020



Very easy to sign up..go for it!

**Cathy Ray**

26 April 2020



Easy to install and so important. Just do it!

**Allen Scott**

27 April 2020



I am unable to access as the application will not accept my phone number

**Alon Symons**

26 April 2020



App now works fine, download and register

**Sam Seignarack**

27 April 2020



Installed and registered without a hitch.

**Graham Lauriston**

26 April 2020



I would install it if it recognized my mobile number, keeps telling me my number is invalid.

**Peter Drinan**

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**Duncan Jessep**

26 April 2020

Great app made possible by AWS.

**Irina Lubomirska**

26 April 2020

Registration now working and is easy

**Darin Allan**

28 April 2020

Installed fine, no problems since...

**Sharon Garofoletti**

27 April 2020

Unable to register. Tells me my phone number is invalid.

**Nigel Stanbridge**

26 April 2020

Phone number wouldnt load for a while

**John Soldatos**

30 April 2020

Not Working on older phones e.g Samsung S4...some older people have older phones.

**Ricky Maroney**

29 April 2020

There's nothing wrong with the app! It works as intended

**Sharon Hobbs**

4 May 2020

Not impressed that US law enforcement has legal access to all our data through the Australian government using US company to handle our data! Dumb move!

**Peter Pelzer**

5 May 2020

Not sure why the app requires location services to work.

**Barry Baldwin**

26 April 2020

A bit frustrating to set up at first, but i look at it this way, anything to save a life is sometimes worth a little sacrifice.

**Charitha Mohottige**

26 April 2020

Invalid phone number error. Unusable.

**Gaz and Pen Stevo**

27 April 2020

Easily loaded and registered. That's it, nothing else to do.

**Ute Donaldson**

28 April 2020

Telling me I have a invalid phone number have had it for more than 20 years

**Stu H**

26 April 2020

works fine now. registered successfully.

**Anna Russell**

27 April 2020

I wanted to sign up, but couldn't. I can't get the sent code.

**Patsy Ok**

6 May 2020

Willnot accept my mobile no. Have tried repeatedly to get through

**Gabriel De Figueiredo**

18 May 2020

Interferes with SBricks and latest Lego Technic bluetooth devices, making them inoperative.

**Michael Morgan**

21 May 2020

Great app made possible by AWS.

Categories

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Does not accept mobile phone number.

**Karyn Jarman**

26 April 2020



Don't know whether it will do much, but if it helps get this country up and running again, gets our domestic borders open so we can reunite with families interstate why wouldn't you download it.

**Paul Coghlan**

27 April 2020



Says my mobile is invalid when using 0 or not with 0 do cannot set up the app

**Andrew Hilliar**

26 April 2020



Easy to login and use

**Dan Rowley**

26 April 2020



Cannot verify my phone number no matter what I try

**Miguel Austral**

26 April 2020



Any effort to help public health in this time of need should be commended.

**Anne Peeris**

27 April 2020



Why is it not recognizing my phone number??

**Alex Smith**

26 April 2020



Going to be a game changer for tracking COVID. Will uninstall as per instruction until later tonight/tomorrow am when registration is allowed.

**Tristan Boland**

28 April 2020



Would be better if I didn't have a continuous notification while it's on.

**Joe longlux**

26 April 2020



The data is stored by Amazon, which means the USA can access the data and no one will know. Not even the Australian Government.

**John DanUnder**

26 April 2020



On registration, the process tells me that my mobile number is invalid

**Deng Monychol**

6 May 2020



Good way to stay alert and safe.

**Dr Nelly Buckman**

12 May 2020



It is a requirement to load this app, so far I haven't been able to load it successfully

**Tony Hunt**

27 April 2020



Not clear if the persistent notification has to stay on. Also would like to see more of what its recording on me.

**David Jones**

26 April 2020



When I go to get the pin, it tells me number is invalid. I have had it for 15 years?

**Claudia Palmisano**

26 April 2020



Easy to install and setup

**Adam Brown**

26 April 2020



Easy to install and setup

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New releases



People do yourself and others a favour and please download this app. If you can download and have account on FB, insta and other social media mehemoths and not worried about privacy then all these worries about this app are just B.S....

**Elizabeth KALAITZIS**

27 April 2020



Find it so easy to join

**Fiona Dew**

26 April 2020



Easy to use, Great work!!

**Rusty J**

26 April 2020



Requires Accurate Location Permission (Gov told us this was not needed)

**Sriprad Masetty**

26 April 2020



Though egistration is not successful, I would recommend this app to everyone to get it downloaded n use.

**Andrew McGinlay**

6 May 2020



Impossible to sign on after 4 days

**Luke Andreadakis**

13 May 2020



An app that will help minimise the spread and the second wave is 5 stars in my book coming from a small business owner.

**Colin Appleton.**

26 April 2020



Says my mobile number is invalid! Not a good first impression!

**Ivan Webb**

26 April 2020



Very straightforward process

**Dane Grant**

26 April 2020



All setup and easy to do

**John Fuller**

26 April 2020



I cant get the app to accept my mobile phone number, so no sign up yet

**Kezza021961**

27 April 2020



I can't register, it's not accepting my mobile phone number 😞

**Manuel Bayram**

26 April 2020



Quick and easy to set up

**Culbookie Burra**

27 April 2020



Good, easy to register

**Stephen D'Arcy**

28 April 2020



Nice work oznerds. Transparent, simple, safe.

**Rob Puise**

30 April 2020



Interferes with my blue tooth devices. Otherwise I would use it

**Matthew Smith**

26 April 2020



Can't enter my phone number, says it's invalid! Lolz

**Rosalie Fuller**

209/405

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New releases

**Brendan O'Mahony**

26 April 2020

1

:

**H Macca**

27 April 2020

1

:

**Vignesh Shashidhar**

26 April 2020

Invalid Phone Number error even though my number is accurate.

1

:

**Vic Marshall**

28 April 2020

Hi it won't let me as its saying invalid phone number I do know my phone number how am I meant to sign up to this app if its saying my phone numbers wrong what can I do

1

:

**Peter Neumeister**

26 April 2020

1

:

Easy to install. Works well. Will save lives and our economy.

**Ann Doyle**

4 May 2020

Keep having problems with the app

1

:

**A Google user**

27 April 2020

1

:

Tells me my phone number is not valid. Newsflash, it f***** is valid, I've used it for 13 years now..

**Alex Blaikie**

27 April 2020

2

:

Source code seems good. Ignore all the tinfoil hats, we've proven as Australians we're already better than the rest of the world in common sense, no problem downloading this to continue that.

**candice patrick**

26 April 2020

Seems good so far. Download it and help keep everyone safe.

1

:

**Shannon Gower**

26 April 2020

3

:

It's a decent app. I hope it works in helping people and not doing other things.

**Rosanna Hough**

27 April 2020

Doesn't recognise our mobile numbers!

1

:

**Steve M**

26 April 2020

1

:

So many idiots rating this app 1 star because they didn't wait until 6pm for registrations to open.

**Clarence Law**

1 May 2020

2

:

Reboot your phone if you can't register your number

**Gai Clifford**

5 May 2020

1

:

Not sure if I have been successful in downloading the app.

**Rebecca Jepson**

18 May 2020

1

:

Please remove the constant notifications and only send one if advice needs to be specifically given. I don't need constant reminders that it's on.

**patrick orourke**

26 April 2020

1

:

Great app. We need this to go back to our normal lives.

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New releases



Please allow an option to turn off the app when not needed at places like home.

**Andrew Holt**

26 April 2020



Simple and effective and safe

**Christina Hunt**

28 April 2020



So far the App tells me my mobile number is invalid.

**Paul Hayes**

26 April 2020



Hopefully this will help restrictions end sooner.

**Huian Smidro**

13 May 2020



Chews through the battery like an alcoholic on a binge. Only turn it on when leaving home.

**Rosemary Helwig**

27 April 2020



Can't register my phone number. Tells me its invalid.

**Melinda Clay-Gibson**

26 April 2020



Easy to download and add phone number

**Lindsay Down**

26 April 2020



Easy set up, up and going now let's get these restrictions lifted!!

**Chris McCourt**

27 April 2020



My phone number was seen as invalid so I couldn't sign up

**Wayne Robinson**

26 April 2020



Invalid phone number down load and use they say be GOOD if it worked

**Lee Frake**

26 April 2020



Not compatible with my wife's phone with Android 4.3

**Quang Le**

26 April 2020



fantastic concept! I 100% support this app and the government

**Nathan Brown**

4 May 2020



Anything that helps save lives. I'm looking forward to reading the conspiracy theories in the reviews!

**A Google user**

27 April 2020



Really easy to use. PLEASE do this and save lives. It might just be someone in your family that it saves!!!!

**B W**

4 May 2020



Using too much battery.

**Jim Marshall**

12 May 2020



Fantastic app, can literally save lifes. Maybe yours?

**Peter Moore**

26 April 2020



Can't get past phone number/pin page

**Tony Koch**

26 April 2020



Categories	Home	Top charts	New releases		
	27 April 2020	Simple app. Installed in 2 min. Hope it works.			
	26 April 2020	Doesn't recognize phone number can't sign up			
	27 April 2020	Vijay Santhana Easy to register.			
	26 April 2020	Brian Man Signed up in less than 1 minute...			
	26 April 2020	Andrew Walker Very well setup for easy install.	1		
	27 April 2020	Gloria Malvicino Easy to install, hopefully it will be able to keep us all safe.			
	27 April 2020	Mike Chye Fantastic app and easy to set up			
	26 April 2020	Matt Scanlon Great initiative by the Australian Government. Thank you for caring for your people during this crazy time. I'll gladly have this app if it means it will slow the spread and save lives. 10/10	2		
	26 April 2020	Justin Smith Not great, I downloaded this app and still have the virus despite using the app?? And additionally I've been injecting disinfectant so I'm doing everything right.	8		
	3 May 2020	nick van heeswyk Battery use way too high, uninstalled.			
	26 April 2020	Annaliese Rowney Easy sign up process.			
	26 April 2020	Morgana Prior Issue registering - says mobile number invalid			
	26 April 2020	Suzanne McMillan Simple and straightforward	1		
	26 April 2020	Martin Kolarik Simple, straightforward and will help everyone. Thank you to those who provided this.			
	3 May 2020	Rob Heard First time I've had a flat battery in awhile 60% to flat overnight. So I built a bridge and leave it on charge overnight.			
	4 May 2020	Judith Dietzsch I had trouble getting from the pin you sent to me then back before you changed it again			
	4 May 2020	edward Matulaitis Is my kovid safe even when the optimising always in red			

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New releases



Doesn't seem to drain the battery too much

Andrea Hallett

26 April 2020

7



Easy to install. This app is a must install if we are to return to normality. Doomsayers get a life.

Josh Button

28 April 2020

1



Hoping this can help us get back to more normal behaviour sooner than later

Andrew Drummond

27 April 2020

1



Sounds like it will help save lives. Yet the phone number I have had for 15 years is "Invalid".

Linda Page

29 April 2020

1



Tried to install but like others it said my phone number invalid. Can the govt please stop payment to the U.S. developers

Jayne Willett

4 May 2020

1



I have put in my pin & it tells me it's the wrong pin

Janeece McKenna

4 May 2020

1



Great idea and easy to install

Damien Turner

27 April 2020

2



If you love and value your family, friends and health care workers download this app. If you're worried about privacy, have you ever thought about how much information you give to foreign owned social media companies ie. Facebook etc. Do the right thing and download this app to fight this deadly virus

Full Review**Mark O'Brien**

26 April 2020

1



Falls over on entering a valid phone number

Damien & Jonnie White

27 April 2020

1



Easy to install. Will help us keep out of shutdown and save lives and livelihoods.

sam rowaro

26 April 2020

1



Let's all help each other out and get through this together. Easy to install and register.

Kim Cachia

26 April 2020

1



Does not accept mobile number please fix

Sarah Horton

26 April 2020

1



Easy as to set up now they opened it for our use.

Clara McGinty

27 April 2020

1



Easy to follow and use

Ken Fuller

27 April 2020

1



It does not accept my phone number, saying my phone number is invalid

Peter Rafter

26 April 2020

1



App won't register my mobile phone number.

Ming Liang

4 May 2020

1



Categories	Home	Top charts	New releases		
 Jennifer Collett				 	
	27 April 2020	Couldn't download. Said mobile number invalid			
 Jan Patterson				 	
		26 April 2020	Easy to fill out less than 2min		
 c s				 	
	26 April 2020	Finished registration within one minute.			
 Peter Hamilton				 	
	27 April 2020	keeps telling me I have an invalid mobile number!!			
 PETER MICHAEL VOUSSEM				 	
	6 May 2020	If i could see(get feedback) what the actions/logs of my app on my phone are, i would be much happier			
 Philip Wilson				 	
	11 May 2020	Lots to learn..good tech to easily self help!			
 Pam Mcdonald				 	
	13 May 2020	Cannot complete App freezes			
 Atletico Wanka				 	
	18 May 2020	Drains too much battery power			
 Jon Gad				 	
	26 April 2020	Easy to install and activate			
 Jonathon Rau				 	
	26 April 2020	Great initiative and needs less permission that most other apps on my phone! Really hope everyone gets amoungst this to make our day to day activities safer.			
 Phil Lawrence				 	
	27 April 2020	Does not send pin to correct number			
 Gagandeep Singh				 	
	27 April 2020	Good initiative by Aus govt. Urge all people to download this app. It's completely safe and doesn't effect your battery usage.			
 John Coates				 	
	26 April 2020	C'mon Australia - don't listen to the BS. This app collects less data then what the authorities already know. Guess what - my name, phone nom and age are already on plenty of gov databases - what's the drama?			
 Owais -				 	
	26 April 2020	Does not recognise registered phone numbers			
 Caroline Africh				 	
	26 April 2020	100% support for the app. Download, get your freedom back and stay safe!			
 Elton Treloar				 	
	26 April 2020	As a techy, I am happy with the privacy policy.			
 Dean Gillett				 	

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New releases



- Peter Fletcher**  28 April 2020  
Does not accept my Mobile number used both with 0 and without hopeless 😞
- Ken Griggs**  26 April 2020  
Won't accept a valid mobile number
- David Steele**  26 April 2020  
Not yet able to register, will open up at 6pm. But the concept is 5 stars.
- Andrea Prickett**  26 April 2020  
Great initiative and I am certain it is safer than 99.9% of every other random app downloaded from places all over the world including China, Russia and India, you get my drift I am sure 😊
- Josh O'Loughlin**  2 May 2020  
Says invalid phone number regardless of format
- A Google user**  2 May 2020  
Not able to get pin not able to resend
- Phil Healey**  26 April 2020  
Reasonably easy to set up.
- deb pietrzak**  27 April 2020  
Its great, easy. Saves lifes
- 3liteChicken**  27 April 2020  
Non intrusive cant hurt to download
- Manfred Penzhorn**  27 April 2020  
Sensible approach to a difficult problem. Well done.
- Luke Conlon**  8 May 2020  
Great idea to help those vulnerable to virus
- Shellie H**  14 May 2020  
This is draining my battery severely!!
- Sebastian Marten**  27 April 2020  
Keeping an open mind for now. If it isn't open sourced as promised, or at least some other iron clad assurances given, off it goes.
- Andrew Macneil**  26 April 2020  
We have to use every piece of technology and medical knowledge available to us to fight this virus. More than happy to play my part.
- Brad Law**  26 April 2020  
Quick and easy sign up
- Naroth Sin**  27 April 2020  
Great initiative by our government to keep everyone safe. Thank you for making this app happen so quickly.
- Sue Callow**   

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New releases



-  **Rebekkah Johnson**
4 May 2020
It does work i just get covidsafe safe symbol
-  **Jane Dalzell**
26 April 2020
Easy to install and set up.
-  **Charles Porter**
26 April 2020
We need to get on top of this virus.... I hope the app works as it is intended.
-  **Dwayne Honor**
27 April 2020
Easy to setup, simple and hopefully effective, play your part and download today #covid19 #inthistogether
-  **Tracey Caldwell**
26 April 2020
Doesn't like my phone number so I can't complete registration
-  **Gene Qbcc**
27 April 2020
won't work keeps saying that my mobile is not valid
-  **leeanne crowhurst**
27 April 2020
Won't let me put my pH no in not working for me after 3 attempts
-  **Rob Champion**
29 April 2020
Seems to have no significant impact on battery life.
-  **STEVEN GEORGE**
3 May 2020
Clever App from our Government.Every person that walks on Australian soil should have this App,if you don't then you should not be here.This App can help us to save lives by being 1 step ahead of COVID
-  **David Clarke**
5 May 2020
Good idea if this works and being notified if you have been possibly exposed to get checked and self isolate to help stop the spread.
-  **Marie-Josée Mill**
26 April 2020
No problem registering 😊
-  **James C**
26 April 2020
Not able to get the pin number as giving me invalid phone number. How can I trust the app now?
-  **Sunyata Megha**
27 April 2020
Easy to register and set up. Let's all do our part to get Australia moving again while keeping everyone safe.
-  **chris joseph**
26 April 2020
registration available only from 6pm today
-  **Steve Hall**
26 April 2020
Does not accept mobile phone number.....
-  **Victoria Moore**
2 May 2020
I quite don't understand What is required. I gave my details and then suddenly stop. Asking

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New releases

**Cedric Crabbe**

14 May 2020

App does not stay on for morethan ten minutes

**Lyn Hoswell**

15 May 2020

It keeps turning off says not active 😞

**A Google user**

26 April 2020

Keeps saying my phone number invalid!!!!

**Rony Howley**

26 April 2020

Pls download it to stop the spread so we can return to some form of normality. Privacy shouldn't matter in a pandemic (to an extent) and this app doesn't even jeopardize your privacy.

**Lyn Armstrong**

27 April 2020

Can't get it to download been trying since last night what is going on?

**Mario Martinelli**

26 April 2020

Anything that helps track down and squash this bastard gets my thumbs up.

**Robin Leonard**

29 April 2020

Easy to upload and safe. I welcome this opportunity to help keep Australians safe

**trina sabine**

29 April 2020

So painless and yet will provide essential tracking for the virus. Well done to the authorities.

**Pat Keane**

4 May 2020

Great idea and easy to use.

**Phil Morris**

26 April 2020

Easy to install, note you don't need to give your real name. Wouldn't you like to know if you have recently been in contact with a person with Covid-19?

**Craig Dallie**

26 April 2020

Easy to install and very safe

**melinda renouf**

27 April 2020

Quick and easy to install

**Rahul Patel**

1 May 2020

Benefits r not known yet, hope privacy will not be destroyed. but happy to support my government. Love Aus.

**Ros Rayner**

4 May 2020

I think this app is a good thing. I hope everyone downloads it, not only for their own safety but for the safety of their friends, their loved ones and their country.p

**Troy Palmer**

27 April 2020

Unobtrusive. Simple and effective.

**Jason Khan**

26 April 2020

Won't accept mobile number. Fail

**Mark Collinson**

217/405

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New releases

**Henry Delfino**

27 April 2020

Very usefull app to trace covid

**Kobi Rogers**

27 April 2020

I love that the government is doing what every they can to make out lives safer and more normal and if this is one thing that can help I'm happy to download it

**Kean Ballard**

27 April 2020

After a few hiccups got it to work

**Alexander Burakevych**

27 April 2020

An important app to help reopen Australia earlier.

**Anthony Earle**

26 April 2020

Easy to install and will save lives!

**Beth Phillips**

26 April 2020

IThis app says my phone number is invalid. Go figure!

**Paul Todd**

26 April 2020

Awesome app. Saving lives and livelihoods!!

**Sam Sydney**

26 April 2020

Does not accept phone number, says invalid number

**Peter Scarth**

2 May 2020

Simple. Unobtrusive. It just works

**Hazel Dusk**

26 April 2020



Don't download this app. It's just another way for the government to track you and monitor you that people like Dutton have been trying to do for years. Stop selling your privacy to the government where they've been shown to abuse it time and time again.

**Gary Wittingslow**

27 April 2020

Just leave the zero off your mobile no and it works great

**Troy Jones**

26 April 2020

My mobile number is apparently invalid... well unfortunately I can't change my number so guess I won't be using the app...

**Jarrah Muller**

27 April 2020

I downloaded this app so I wouldn't need to wash my hands so often. So far it's working. 5 stars, would download again.

**Guy Bowman**

3 May 2020

Since i downloaded this i can only access my wifi security cams when i am in flight mode???

**Hossein Rashidi**

3 May 2020

Good and reliable...

**David Gill**

27 April 2020

This app has protected me from coronavirus by blocking the affect of 5g. 5 stars

**John Simons**

27 April 2020

This app has protected me from coronavirus by blocking the affect of 5g. 5 stars

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Saying my phone number is invalid, so cant get a pin

Grant Robertson

26 April 2020

Hey, everyone in Australia should download this app to help keep us all safe and make sure we can get any outbreaks under control quickly.

**matthew johnston**

2 May 2020

Works just fine, no issues!

**Martin Williams**

26 April 2020

Constantly says invalid phone number. I give up.

**David Rock**

27 April 2020

Can't authenticate

**Felicity Walker**

29 April 2020

Easy to install and use.

**Mr S.C. Hussey**

26 April 2020

A great thing to do and no security fears. This will assist keeping everyone safe going forward.

**Pablo Serazio**

26 April 2020



Well there you go. It is working first time. I feel sorry for this country when so many people cannot read simple instructions.

Hari K

3 May 2020

Stops running in the background.

**Trevene Leonard**

4 May 2020

Works fine. No issues here

**Shannon Lindsay**

10 May 2020

Compeltey drains the battery life on your phone

**Ian Thompson**

8 May 2020

Update appears to have jammed at 96%

**Vivienne Wallace**

26 April 2020

Easy to download and install

**Bruno Fabre**

26 April 2020

Easy to register.

**michael mccarthy**

27 April 2020

Easy to download and worthwhile

**Rod F**

27 April 2020

Rejects my mobile number consistently. Huge waste of time.

**Keith Lord**

29 April 2020

Fantastic app wish everyone will download and install it to make Australia safer 😊

**Richard Healey**

27 April 2020

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26 April 2020

3

Invalid phone number...you can't register until after 6pm tonight 26/4

**Alex Draper**

27 April 2020

**Lore**

27 April 2020

Invalid phone number no matter what way i try and put my number in -_-

**Tom Pearson**

27 April 2020

2



Not very user friendly my 80 yo mum has given up with it already Can't enter her pin

**Antonio Morales**

26 April 2020

**the RedMan**

29 April 2020

1



Can't register my mobile number.

**Mary Stafford-Smith**

26 April 2020

1



All ok. The more people who sign up the more effective this will be so encourage everyone. Let's get back to normal as quickly as possible.

**Richard Anderson**

26 April 2020

1



Turn on Bluetooth and it will accept your phone number

**Paul Raymond**

26 April 2020

1



Simple, easy setup. I have faith in this system.

**Andrew Adams**

26 April 2020

1



Great idea, I have downloaded it, Will register after 6 tonight when registration opens

**Alan Stalker**

16 May 2020

1



A bit difficult to obtain and use pin

**Frances Bartholomeusz**

2 May 2020

1



Clear ,Easy , instructions

**Christopher Burke**

3 May 2020

1



No issues on android

**Phil LEACH**

4 May 2020

1



I got part way through the installation and everything stopped.

**Carlton Murray**

26 April 2020

1



Cant sign up, says phone number is invalid

**Chris Smith**

27 April 2020

1



says i have an invalid phone number. the logic of the app and questions are poorly thought out

**magicpanda101**

28 April 2020

1



Easy to install and use

**Justin Fox**

27 April 2020

1



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 J	Joe Silvestri	27 April 2020	Lets find solutions rather than complain about problems	 	
 C	Christine Hodson	11 May 2020	Easy to install. Gives some peace of mind	 	
 A Google user		27 April 2020	Easy and straight forward download 😊	 	
 K	Kazza	26 April 2020	It was totally easy to install.	 	
 Jason Mc		26 April 2020	Love the idea if "EVERYONE" gets on board, guess drug dealers etc are scared, but it is doing the same as many others with invalid mobile number. FIX THE PROBLEM!!!!	  8	
 Arlene Limongan		19 May 2020	It was active yesterday and now i have to register again?!	 	
 Mike Hawryluk		27 April 2020	No issues, let's squash this bug!	  1	
 megatron S		26 April 2020	a waste of taxpayer money....why in hell do you need Bluetooth on for this thing... uninstalled and 1 starred....	  3	
 Aaron Robinson		26 April 2020	Easy to register!!	 	
 Dominique Zehe		5 May 2020	Not working after update!!!	 	
 Traci Milner		27 April 2020	Stupid app says my number is invalid!!	 	
 Bianca Thomson		27 April 2020	It keeps on saying my phone number is invalid	 	
 Mark W		7 May 2020	continually asks me to restart phone...annoying	 	
 Joel Fyson		26 April 2020	Easy to sign up. Great initiative.	 	
 Sue-Ellen Tawhera		26 April 2020	Easy to get up and running.	  1	
 Martin Smith		26 April 2020	Useless. It cannot register a valid phone number. Who is the idiot that released this piece of c . . . p. Unbelievable!!!!	  10	
 Ryan Towers		26 April 2020	All the people complaining haven't listened to announcements. You can register later tonight,	  4	

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|---|---------------|---|------------|---|
|  | 26 April 2020 | This is good initiative and the best way to track, trace and save lives. | 2 |  |
|  | 29 April 2020 | Jack Janssen
Can't register, how dumb is that. | 2 |  |
|  | 26 April 2020 | Carolyn Smith
Great way to keep track of the virus. | 1 |  |
|  | 27 April 2020 | Patrick Ivers
Great initiative. The sooner we stamp out this bastard of a virus, the sooner we can get back to normal. | 1 |  |
|  | 26 April 2020 | Richard Collett
Finally, a few minutes before 6pm it let me register. All good so far. | 16 |  |
|  | 26 April 2020 | Scott Taylor
Downloaded and registered after 6pm without a hitch. | 1 |  |
|  | 26 April 2020 | Lyndon Jarman
Happy to run this app to benefit the Australian community. | 1 |  |
|  | 4 May 2020 | Peter Adams
Location has to be turned on The Government told us that it wasn't going to be needed. Why are they misleading us? | 1 |  |
|  | 15 May 2020 | Michelle Potts
i'm gr8ful this app was launched for Australians.. it could help to save the elders, or the young & tiny ones of my clan. It could save my friends - & me.. i want to be here with everyone i love when medical science gives us a vaccine. | 1 |  |
|  | 26 April 2020 | The ADVISOR
It's telling me my phone number is invalid. Does anyone do any QA before releasing this publicly? I already had hesitation as I do not trust this conservative government. I still was going to persist but the tech has failed. | 4 |  |
|  | 27 April 2020 | Teresa Cochrane
Apparently my Australian mobile number is invalid | 1 |  |
|  | 26 April 2020 | Ano Nymous
Great idea, the more people install the app, the less people who might unknowingly infect you or their grandparents. | 6 |  |
|  | 27 April 2020 | Liam Phelan
Nice app and easy to use. | 1 |  |
|  | 2 May 2020 | Dan Burdett
Do you think hink we could, you know..... Do away with the constant notifications? Otherwise app is fine. | 1 |  |
|  | 26 April 2020 | Vijay Chander
Highly recommended. This app may save your life. | 1 |  |
|  | 26 April 2020 | Jinman Li | 1 |  |

Categories Home Top charts New releases

26 April 2020
Can't sign up issues so far

 **Sarah Sun**
26 April 2020
Great initiative to track down potential cluster cases. Please download it to protect everyone and let us get back to our normal life sooner.

 **Planchet Flaw**
2 May 2020
Won't install on a rooted Galaxy S7+.

 **Ben Churchill**
7 May 2020
When I put in my phone number it says "Please try again later"

 **Roslyn Menezes**
27 April 2020
Easy way to protect Australians and to support your country. When the crisis is over, delete it. Brilliant idea.

 **Gerard Ricardo**
27 April 2020
Good luck getting pin within the 5 minutes

 **Mark Dodd**
26 April 2020
Easy to setup and if it keeps everyone safe all good with me

 **Syed Rahman**
30 April 2020
Can you work out some other way, bluetooth and gps keep draining battery.

 **Brett Lewis**
26 April 2020
Great way to make me feel safe. Come on people download it. The more the better.

 **Skyler Constantine**
26 April 2020
Keeps telling me my phone number is invalid....

 **Ray Pilkington**
26 April 2020
Keeps denying any config of my phone number

 **Andrew Webb**
26 April 2020
I've seen less intrusive spyware

 **Cary Bielenberg**
14 May 2020
Uses more battery but Def worthwhile

 **Leviticus Incubus**
28 April 2020
Requires location permission's when stated that it does not require them.

 **Neil Zemit**
15 May 2020
Since installing. Can't play music through car.

 **Steve Baddeley**
27 April 2020
Great app that will help to save lives

 **James Fox**
26 April 2020
Says my phone number is invalid. Can't register

 **WNH**
26 April 2020

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New releases



and even supermarkets know 100 times more than this app ever will. Keep us all safe.

**Jason Faulkner**

27 April 2020

A great app for keeping us safe Wash your hands and keep yourself safe Aussies



2

**Jim Noort**

26 April 2020

Registration works just fine



6

**Rob C**

27 April 2020

Just perfect.... Don't get the covid...



1

**Stafford Austin**

26 April 2020

Says my mobile number is invalid. With or without the leading zero



1

**Elizabeth Mason**

3 May 2020

Battery draining. I can't go an hour without needing to change my phone



1

**Ciaran Callaghan**

1 May 2020

Dosnt work when i put in my mobile number keeps coming up with a message please try again later



1

**John Visic**

27 April 2020

Ignore what the self promoting Barnaby Joyce is peddling for publicity on the tv. This app is simple safe and effective. Help us get out of the restrictions



4

**Mick K**

26 April 2020

Very easy to complete.



1

**Steve Pinder**

26 April 2020

Easy to install, safe



1

**michael szabo**

27 April 2020

Stupid app wont recognise my phone number, i am over it.... i will try again in a couple of weeks



1

**Harrison Summerell**

27 April 2020

Easy download but would like to be able to add my children that do not have mobile phones and are with me



1

**megan o'connor**

7 May 2020

Terrible keeps turning itself off



4

**Chris Lewkowski**

15 May 2020

Great initiative and fast updates 👍



1

**Brown Tv**

26 April 2020

Cannot register until after 6pm



2

**Parvinder Kler**

26 April 2020

Won't recognise my phone number! Useless



1

**Scott Jackson**

27 April 2020

The system won't recognize my mobile number. Can't register 😞



1

**Ben Roswick**

27 April 2020

The system won't recognize my mobile number. Can't register 😞



1



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 Jayden Kerr	26 April 2020	 
	The pin text message doesn't work	
 Rohan Lodhia	27 April 2020	 
	1	
	Essential but doesn't work	
 Michael Russ	27 April 2020	 
	My phone number has been deemed invalid so I can't sign up	
 Tristram Walker	27 April 2020	 
	1	
	Works all good, easy to setup	
 terry archer	9 May 2020	 
	2	
	Sorry Scomo Battery down to 22% by 5.30pm. Usually 50+ by 9.00pm. Chewing batteries	
 Peter Thomas	26 April 2020	 
	1	
	Everybody should download this app so we can get the pubs back open.	
 Amy Zammit	26 April 2020	 
	Won't accept any mobile phone format. User testing??	
 Sean Moore	26 April 2020	 
	Seems like a great app, but haven't got any dates from it yet.	
 Alexy Toms	29 April 2020	 
	Joining hands to stay safe...	
 Ted Porter	1 May 2020	 
	This is fantastic. I haven't caught Wuhan fever yet.	
 Jennifer Cullen	26 April 2020	 
	1	
	Please download and use. 40% use = getting back to normality. I'm over Isolation. Can we all get behind this to protect each other and get back to normal please? Thanks in advance. 😊	
 nigel king	26 April 2020	 
	1	
	why would you not want to know your health may be compromised. great app	
 Xenios Tzionis	28 April 2020	 
	Unable to receive PIN	
 Denis Coombes	26 April 2020	 
	1	
	App tells me my mobile number is invalid!	
 Glenn McGinniss	20 May 2020	 
	Keeps stopping all the time	
 Jeff Czajkowski	26 April 2020	 
	2	
	Please wait until 6pm for the registering to be open. Rate the app 5	
 Aileen Ross	27 April 2020	 
	We need to beat covid 19 together. Everyone needs to help by down loading this app.	
 Maxi M	26 April 2020	 

Categories	Home	Top charts	New releases		
 Gavin Goeldner					
	26 April 2020				
	To all the people moaning... If you waited until 6pm (as stated by G. Hunt), everything worked as expected! DUH!				
 Susan Retchless					
	28 April 2020				
	I dropped the 0 from the front of my number, but still comes back invalid number				
 Belinda Robilliard					
	26 April 2020				
	Cannot enter my phone number to create an account.				
 Gillian Dargent					
	27 April 2020				
	When tried to upload data i was informed pin incorrect but that was the pin i was sent this is too hard				
 Kosta Trajkovski					
	26 April 2020				
	Very easy to install.				
 Redwarpy					
	30 April 2020				
	Simple and informative.				
 Elton Brown					
	2 May 2020				
	I've seen people deleting this app because it drains their battery. how selfish!!				
 Thomas Graef					
	14 May 2020				
	No issues so far. All good.				
 Sir James					
	26 April 2020				
	Easy to use, no viruses				
 Mark Kenna					
	26 April 2020				
	Easy to download and activate, let's keep everyone safe				
 Sarah Li					
	27 April 2020				
	All the app asked for was location permissions and a phone number. You give more private info to your UberEats driver, why y'all making a fuss?				
 Edward Diaz					
	26 April 2020				
	Download for your peace of mind. This will help in contact tracing.				
 Jason Ronnfeldt					
	26 April 2020				
	No problems installing. Good to go.				
 Adam Wallace					
	27 April 2020				
	Great concept but won't recognize my number.				
 Linda Thomas					
	26 April 2020				
	Can you get the permanent notification removed off the phone? We don't need it displayed all the time.				
 Rosalie Schultz					
	2 May 2020				
	Chews up my battery. I'm continuing to self isolate so no clear benefit to me but I'd like to see the lockdown end.				
 J P					
	21 May 2020				

Categories Home Top charts New releases



- | | | | |
|--|-----------------------------|--|--|
| | Brian Pedersen | | |
| 7 May 2020 | | | |
| Well I just looked at my phone and the app has been uninstalled and removed from my phone it was a nice surprise . | | | |
| | Angela Kent | | |
| 27 April 2020 | | | |
| It says my phone # is invalid? So I can't use it ..great | | | |
| | Sandra Brown | | |
| 26 April 2020 | | | |
| Very good idea, hope ppl use it and keep us safe. | | | |
| | Paul W | | |
| 26 April 2020 | | | |
| Fantastic app which will help keep us aussies safe. | | | |
| | Carol Herrmann | | |
| 26 April 2020 | | | |
| Working fine for me! Thanks for the app | | | |
| | Peter Jackson | | |
| 4 May 2020 | | | |
| Useless, can't enter required details. | | | |
| | Greg Dolan | | |
| 20 May 2020 | | | |
| Will not send my 6 digit PIN to register. | | | |
| | Helen Bushell | | |
| 27 April 2020 | | | |
| Terrible who to call??? Keeps saying my number is invalid number and have had this number for years | | | |
| | it's just my opinion | | |
| 26 April 2020 | | | |
| I find it interesting really just got it hope it works | | | |
| | Terry Hilsberg | | |
| 26 April 2020 | | | |
| Installs and registers fine. | | | |
| | Ajith Ambala | | |
| 20 May 2020 | | | |
| Says My mobile number invalid during registration | | | |
| | cavan workshop | | |
| 4 May 2020 | | | |
| Every one needs to get this app and lets all work together. | | | |
| | Duncan Allin | | |
| 27 April 2020 | | | |
| If this app is going to help us reduce the chance of spreading COVID then im happy to install it. | | | |
| | Peter Beesley | | |
| 27 April 2020 | | | |
| Would not accept my phone number Says it is an invalid no | | | |
| | Al Rennie | | |
| 26 April 2020 | | | |
| Let's all forget the talk about privacy etc and get behind this app. | | | |
| | Paul Bailie | | |
| 30 April 2020 | | | |
| No dramas installing and running .. | | | |
| | Allan Jones | | |
| 6 May 2020 | | | |
| Can't put pin in lose link | | | |

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Easy and secure

**Peter Venson**

27 April 2020

Does not accept my mobile number. I gave up.

**Roz Chapman**

26 April 2020

I've installed the app because my love for our community far outweighs my paranoia - just do it!

**Kelly Waldron**

27 April 2020

couldn't load it properly

**Cameron Mackay**

26 April 2020

Remember you can only register after 6:00pm

**leeandkaz Kastenbein**

1 May 2020

Why would you need to pin point my location? Take the location perm off and i'll be happy to run it.

**Jonathon Lang**

27 April 2020

Good idea but sceptical on how well it'll work time will tell.

**TheAngryNoob**

26 April 2020

Easy to use. Great work by the Gov

**Mark K**

27 April 2020

Doesn't identify my mobile phone number.

**John Carew**

26 April 2020



Happy to Help, hope this gets Australia back to normal.

**Antony Joseph**

26 April 2020

Safer than all the other Apps on my phone 😊. Highly recommended to keep us all safe 🙏

**niraj upadhyay**

26 April 2020

I could not sign in. It says my phone number is invalid 😭 😭

**Nikhil Anand**

26 April 2020

Great app to support the community and protect yourself and family.

**Christina Petrakos**

29 April 2020

Works perfectly fine for me. Get around it people.

**Christine Ridd**

4 May 2020

A little hard to follow directions

**Kelli Jade**

27 April 2020

Not recognising my mobile number so I can't register

**Shannon**

26 April 2020

Weirdest version of pokemon go ever. When I walked around town trying to collect as many virus particles as I could, all I got was punched in the face...

**Steve**

26 April 2020

Weirdest version of pokemon go ever. When I walked around town trying to collect as many virus particles as I could, all I got was punched in the face...



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some data than various corporations that will sell it to just about whoever is willing to pay.

**Scott**

27 April 2020



Why does it ask for access to location data?

**Geoff Newnham**

26 April 2020



I want to know if I've been near someone who's been found to have the virus. And I'd like to help find those that I've been near if I get positive. And Google knows more about me than the app does, so let's go!

**Michael Piotrowicz**

27 April 2020



When you share this to Facebook on Android it needs to produce a good preview image but it does not

**john**

27 April 2020



Great protection from Chinese virus stay safe

**Jack Qian**

26 April 2020



Quick and easy to set up. Let's beat covid together Aussies!

**Shayan De Silva**

27 April 2020



Great initiative to control the spread of the virus. Australia has done considerably well. Credit goes to the Government officials and the people. Let's continue the good work and eliminate the virus.

**mick The man**

7 May 2020



I start filling in my details next next then it says TRY AGAIN LATER

**Ronald Ford**

29 April 2020



When I put in my mobile number it says it is invalid

**Maqsood Ahmad**

26 April 2020



A good way of using technology to save human lives. Hope it can help.

**Mage ZOR**

27 April 2020



Verify pin isn't working

**Ewen Taylor**

26 April 2020



Registration is available after 6pm today.

**fablewhyst**

28 April 2020



I want to use but apparently my mobile number is invalid.

**clucky cluck**

28 April 2020



Lol app got hacked on 1st day. Fail app who ever sent that fake SMS has everyone's info.

**Kver Latak**

28 April 2020



Invalid phone number. Won't let me register

**zac hammond**

26 April 2020



Simple and easy.

**Suzanne Ausburn**

8 May 2020



Seems to work ok now. No problems

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New releases



Totally did not manage to install it. Pin no was the sticking point

**Daniel Crow**

28 April 2020

Simple and easy

**Christine Hyde**

16 May 2020

It keeps failing to send me a verification ci

**Nigel Pearson**

26 April 2020

Listen or read the press release!! Registration is available from 6pm tonight.

**Christopher Allen Samson**

26 April 2020

My 68-year-old dad in-law was able to install and register successfully

**A drummer**

26 April 2020

Works fine so far. We'll see what it actually does. Time will tell.

**Rowie Lee**

27 April 2020

Yay finally. I emailed this idea to the liberal feedback webpage back in feb..It's a shame there's no geotracker for positive tested pts.. I still think we should have moved our census forward to this month and tested everyone with completing the census then used this app with a tracker to track

[Full Review](#)**simon bayliss**

26 April 2020

Why can't people chill and follow simple instructions. Registration open 6pm.. announced via media outlets. 😊😊😊

**sukhdev singh**

28 April 2020

Excellent work. Thanks to the software developers.

**Michael**

27 April 2020

The Australian government cannot even run an online census properly. Your data is not safe with them

**Anthony Hayden**

26 April 2020

This might just save your life if enough people use it :-)

**M Fox**

27 April 2020

Can't get pin. Good on you gov. Let's we forget.

**Nuwan Dhanushka Miththinda Jasenthu Kankanamage**

27 April 2020

Great work! Saw some negative baseless paranoid comments about privacy. But remember you need to be alive first! Please download and help the government to keep up their great management efforts. Government has done their part, let us do our part too.

**太阳照阳台**

27 April 2020

Fantastic idea from Australia Government for implementing this electronic version of HERD IMMUNITY!

**Todd Davis**

26 April 2020

Easy to register

**Joel D**

26 April 2020



Categories	Home	Top charts	New releases		
R	28 April 2020	I'm sure it's going to be great but I can't get on. It will not except my mobile number.			
David Hersant	27 April 2020	Phone number invalid?! Good grief	1	1	⋮
B	27 April 2020	Love being able to help protect myself and the community with this app. Its limited function is all we need.	1	1	⋮
Mandy McLean	26 April 2020	Easy to register	1	1	⋮
Graeme Hughes	26 April 2020	It is saying my number is not valid!	1	1	⋮
Jac Lih	29 April 2020	Easy to install Let's all stay safe	2	1	⋮
Anne Boyle	6 May 2020	It was very easy to down load	1	1	⋮
Todd Soden	27 April 2020	Please install this app if you care about what is going on. The only people who shouldn't install this are drug dealers. Nothing to hide then nothing to loose.	2	1	⋮
Cosimo Marzano	27 April 2020	Important Tool for Public Health in Australia	1	1	⋮
L	26 April 2020	So easy. Great idea to get our great country back up and running!	2	1	⋮
Michael Smith	28 April 2020	Outstanding and simple	1	1	⋮
Kate Grealy	27 April 2020	Very supportive of this as a response to the Pandemic	1	1	⋮
David Matthews	27 April 2020	Simple and easy to use...	1	1	⋮
B	26 April 2020	People are so dumb they clearly stated you cannot register until after 6pm tonight	1	1	⋮
Louise Roberts	3 May 2020	Annoying notification on screen	1	1	⋮
Daniel Winikerei	5 May 2020	It's a perfect way to help our community get back up and running.	1	1	⋮
desmond rare- rangitaka	8 May 2020	Nothing yet but I agree with everyone having the covidsafe app	1	1	⋮
Wilson Chen	18 May 2020		1	1	⋮

Categories	Home	Top charts	New releases		
 D	dave mangnam	26 April 2020		 	
	Doesn't all me to provide mobile phone number				
 E	Robert Schmidli	26 April 2020		 	
	Save a life and stop fussing about non-existent privacy concerns!				
 N	Emma Wohlers	26 April 2020		 	
	Unable to register?				
 L	Neville Skinner	28 April 2020		 	
	Frustrated. Will not accept my mobile ph no.				
 S	Sally Jones	14 May 2020		 	
	I downloaded the app but then I needed to update without notification, no happy				
 C	Leon Johann Du Plessis	16 May 2020		 	
	I think it's a good app to track the COVID-19 Virus and to protect My Family regards Leon.				
 B	Rory McPherson	26 April 2020		 	
	I encourage everyone to use this. My privacy concerns are minimal and are far outweighed by the societal benefits.				
 J	Clayton Wood	27 April 2020		 	
	Wont let me register, says my phone number is invalid.				
 S	Colin Courbet	27 April 2020		 	
	A very useful tool				
 M	Shawn A	27 April 2020		 	
	This app makes me feel good about helping THANKS!				
 A	Brian Kenny	27 April 2020		 	
	Shocking it will not accept my phone number				
 D	Jen Langridge	27 April 2020		 	
	Keeps telling me my mobile number is invalid				
 E	Mark	26 April 2020		 	
	Very good, easy install				
 F	Harry Atkinson	26 April 2020		 	
	It won't send the code to my phone and keeps saying please try again later.				
 G	Adam Ithiel	28 April 2020		 	
	Does what it says on the tin. Download the app, defeat the virus, get back to work...				
 H	Tim Wells	3 May 2020		 	
	Better than Tinder. 3 matches already and its not even lunchtime.				
 I	Darren Carruthers	27 April 2020		 	
	Easy to install and critical to beating COVID. Please download				
 J	Myat Yu	26 April 2020		 	

Categories	Home	Top charts	New releases		
 G		26 April 2020		 108	
		Install the App. It's easy and it works better than drinking disinfectant.😊 .			
 Jason M		5 May 2020		 3	
		Modify the app to show how many covidsafe users I have walked past throughout the day, give me some statistics!			
 David Mcconchie		5 May 2020		 :	
		Poor build quality. Offshore data storage			
 P Peter clark		26 April 2020		 :	
		Doesn't register because it can not recognize my number			
 K Koko Loco		28 April 2020		 1	
		Very good. Excellent app.			
 Iain McCourt		27 April 2020		 :	
		Easy to set up and extremely important step out of this mess. Why wouldn't you want to install it.			
 S Simon Cosgrave		27 April 2020		 :	
		Like lots of people my phone number is apparently invalid so I can't use the app.			
 Ron & Pauline Bee		27 April 2020		 :	
		2 Phones ... downloaded app in 5 minutes ... after 6.00pm yesterday.			
 Colin Law		27 April 2020		 2	
		Won't accept mobile number.			
 Robert Lore		26 April 2020		 :	
		Cannot enter my phone number, it says invalid, deleted it			
 William Ellis		26 April 2020		 :	
		Quick and easy			
 Richard Hodgson		26 April 2020		 :	
		Very easy to set up.			
 David Halliday		27 April 2020		 1	
		Very easy to set up			
 Seton Porter		27 April 2020		 1	
		Great app. Works as intended			
 P Callander		26 April 2020		 :	
		Worked well when you follow instructions			
 W william mawson		27 April 2020		 :	
		Phone number won't accept.			
 Fried Pigeon		27 April 2020		 1	
		After 6pm registration went well			
 Bruce Ferguson		26 April 2020		 :	

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- dawn Hammer**
 26 April 2020
 It will not accept my mobile number .Telling me my no is invalid.
- MsAceKicker Gentry**
 7 May 2020
 So easy to use. Don't know why anyone wouldn't use this app.
- Bernadette Bennett**
 27 April 2020
 Won't accept my phone number..says invalid :(
- Raf Dehombre**
 26 April 2020
 When you put in your mobile number DON'T put in the zero after +61
- Cathy Ewald**
 26 April 2020
 Hope I will never have covid or contact someone who does but reassuring that this will help if the worst happens.
- Russell Donald**
 29 April 2020
 Says I have a invalid phone number no more phone bills I tried to
- Michelle's Latham**
 29 April 2020
 Please take off the constant message on my screen. I have turned the notification off so i dont see that message anymore. Cant you just message me when i come in contact with the virus? I dont need to reminded that im getting tracked
- Stiofán Mac Suibhne**
 5 May 2020
 Everyone should have this. Think of it as a digital vaccine.
- Alan Van**
 27 April 2020
 Great app. Great initiative!
- Isaac Lewis**
 27 April 2020
 Can not register. Wont accept my phone number
- Seamus O Conchearnainn**
 27 April 2020
 Working beautifully now. Well done!
- Jason van Houten**
 28 April 2020
 Cant use it. Saying my number is invalid
- John Crnjanin**
 27 April 2020
 Works well and protects your privacy
- Gerry Murphy**
 27 April 2020
 Tried again later now can validate. Well done..
- Lance Feng**
 26 April 2020
 App runs silently at the background.
- Michelle**
 26 April 2020
 App keeps telling my my phone number is invalid???
- Anne Porter**
 26 April 2020
 If it helps, it will be wonderful. Great initiative

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Having hassles setting up app so can't comment

**Richard Colum**

4 May 2020



Great Idea for our health and safety.

**LSD OZ**

20 May 2020



No issues Pixel 4

**Ram Kumar**

26 April 2020



Great App! Kudos to the developer!

**Matt Pitt**

26 April 2020



App installed easily first time.

**Paul Ellul**

1 May 2020



No issues all good here

**Gary Kann**

7 May 2020



Quick and simple

**MARK JONES**

26 April 2020



Excellent app for the whole family amen to know about the corona virus outbreak

**The Bermanns**

27 April 2020



I'd like to sign up but it won't accept my mobile phone no

**Jess Morrison**

28 April 2020



Invalid phone number!! Umm no I get calls all day.

**Todd Mazur**

26 April 2020



Set up went smoothly.

**Darren Ridolfi**

27 April 2020



Right idea except my partner can't DL it on her phone because of a region lock :/

**Jan Forrester**

27 April 2020



I can't get passed the postcode page....will not let me go any further

**John Anderson**

27 April 2020



Easy to use, doing my bit for the country

**Sharron Therese**

27 April 2020



Tried to register.tells me my phone no is invalid

**Aria G**

27 April 2020



great ideal sincerely hope this works.

**Kris Bremner**

26 April 2020



Won't accept my phone number, can't register

**John Castle**

27 April 2020



The Doctors and nurses all want us to have this app that's good enough for me If it saves one Australian life just do your part people love my country

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Says my phone number is invalid. Stupid app

**Craig Allen**

4 May 2020



Ok and easy to use

**MrPanties58**

21 May 2020



I can't get on. It tells me I have an invalid phone number.-Update ,I eventually got on and it was working. This morning it's not working.

**Charles Lamb**

26 April 2020

Wouldn't let me enter my phone number it kept saying it was invalid

**Beverley Brown**

26 April 2020

Not compatible with samsung s3😊

**Sarah Taylor**

7 May 2020

This app keeps freezing my phone

**Matthew Smith**

16 May 2020

Always wants to set permissions when I've already set them.

**Alan Thomas**

27 April 2020

I can only download onto one of our two phones. Is this sensible when we are out and not together?

**H G**

27 April 2020

Doesn't recognise my number with and without the 0...

**Bobbie Barton**

26 April 2020

Says my mobile number is invalid can't register

**Jenny Barratt**

26 April 2020

Still waiting for the text to verify my phone number to come through....

**Stuart Machin**

26 April 2020

Wont take mobile number so cant register

**Brian Hughes**

26 April 2020

Worked perfectly please download so we can go back to work.

**darryl goulding**

26 April 2020

Pin is a pain to retreive

**Ashlea Stephens**

26 April 2020

Help us get back to normal and download!!

**Nani**

4 May 2020

I like the fact that it detects other's around me who has the covid19 virus

**Tony**

13 May 2020

Why some users cannot find the App to download onto their phones?

**Ian Wooldridge**

27 April 2020

Easy to install and i upload my details. Fingers crossed I stay safe

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28 April 2020

Keeps dropping out on my android

**Therese Trezise**

29 April 2020



Great idea the sooner this is over the better

**Chris McGimpsey-Jones**

9 May 2020



New update offers much better stability.

**Simon Harman**

27 April 2020



Protects your privacy and keeps you and the people around you safer. Download it and tell everyone you know to download it too.

**Deidre Curry**

27 April 2020

No problems with this ap at all

**Truly Astounded**

26 April 2020



No problems at all...

**Fred Hollingsworth**

26 April 2020

Simple and a great idea

**Nicole McMahon**

27 April 2020

No good so far, Keeps saying my phone number is invalid

**Travis Bascombe**

27 April 2020



It won't let your bloody register

**Pete Smith**

26 April 2020



Registered and verified easily. Don't know what all these 1star reviews were expecting by trying to do things before registration opened. Some people just want to hate

**Graeme England**

28 April 2020

Keeps on saying phone number not valid

**Jess Holloway**

26 April 2020

I can't register ita saying my phone number is invalid?

**Susan Kelly**

15 May 2020

I am hoping that by using this app that we are improving the health of all Australians

**Nathan Fullbrook**

9 May 2020



Drains battery life too fast

**Dan Chapman**

27 April 2020

Simple setup and a good idea

**Edwina Palmer**

27 April 2020

I have tried to install but it tells me phone number is invalid so I cant install

**Rob Reynolds**

27 April 2020

Doesn't recognise my mobile number...so a waste of time.

**Phillip Winkless**

27 April 2020

Categories	Home	Top charts	New releases		
 A	13 May 2020	1			
	Excellent useful app for to stop the spread of COVID-19 and so as staying safe ourselves with the greater community. Think about not only myself but also others. Thus we all together could contribute to eliminate the COVID-19.				
 Neil Proctor	26 April 2020		 		
	Easy to install.... feeling safe thank you Gov				
 H	26 April 2020		 		
	The app thinks my mobile number is invalid?				
 Cam	27 April 2020	1	 		
	Works well. My pangolins are less aggressive, eating well and producing firm stools. Fingers crossed!				
 Alex Z	12 May 2020		 		
	Great app which works just fine				
 Loredana Grilz	27 April 2020	1	 		
	Easy & not invasive				
 Jessekah Butterworth	27 April 2020	1	 		
	Won't recognise mobile number				
 6Degreesnorth	27 April 2020	1	 		
	Won't detect phone number				
 Sam Konstantelos	26 April 2020		 		
	Not letting me register my phone number, saying it's incorrect				
 Tim Bowman	26 April 2020		 		
	Easy to set up, will save lives and lifestyle.				
 Trevor Lawie	2 May 2020	1	 		
	Worst bloody app ever to install. Keep it simple idiots.				
 Rach Wake	1 May 2020		 		
	Easy, safe and smart				
 Yvonne Singh	14 May 2020		 		
	The app doesn't stay on				
 David Dorman	26 April 2020		 		
	Great app, we all need to do this!				
 Derek Carr	28 April 2020		 		
	Will not accept my phone number as valid				
 William Woods	26 April 2020		 		
	Won't accept my phone number so can't register				
 Shan Tillett	27 April 2020	1	 		
	Apparently my phone number is invalid even though I'm using it how dumb				
 Christine Bell					

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Great. Everyone in Australia should download it

Romy Winter

28 April 2020

20 minutes and still no PIN

**Mitch Heron**

27 April 2020

Tried to follow steps kept saying my phone number is wrong gave up

**E Man**

28 April 2020

Anything to help the government track this virus! 5 Stars!

**Adam Poyser**

5 May 2020

works seamlessly on my android

**Costa**

26 April 2020

Great app for a great cause.

**David Christensen**

26 April 2020

Easy to set up and I am happy to support the initiative.

**mehdi haidari**

27 April 2020

it doesn't accept my phone number! say invalid WTH

**Brett Watkins**

27 April 2020

Registrations started working from 6pm 26th April as support suggested

**jacqueline boyce**

27 April 2020

Keeps telling me I have an invalid number

**Ruth Peterson**

27 April 2020

Stay alive download the app privacy no issue if you are dead

**B Smith**

27 April 2020

Simple and safe.

**Hew Barnard-Brown**

28 April 2020

It refuses except my phone number.

**Robert Tuncks**

5 May 2020

Safety for the common good first

**Scott Batt**

27 April 2020

Receiving invalid mobile error

**Darnoc Enatac**

1 May 2020

Good app. Will help save lives!

**Ann Williams**

28 April 2020

Will not accept phone number... Invalid

**Zoe Marshall**

28 April 2020

Wont ket my mobile number be entered.. Phone invalid?.

**Robert Crowther**

26 April 2020

Categories	Home	Top charts	New releases		
 D	Doma L	27 April 2020	Hopefully I never have to press the send data button!	 1	
 M	Mitchell Plunkett	28 April 2020	Great idea and extremely safe	 1	
 E	Ewar Woo	26 April 2020	Privacy is important, but right now protecting vulnerable people in our community is far far more important.	 2	
 G	Graham Deller	29 April 2020	Very happy with app.	 1	
 J	Julie Fogarty	1 May 2020	It will not accept my pin number	 1	
	Graham Parkin	2 May 2020	Does not rate any stars, drives me nuts	 1	
 B	Brodie Duncan	10 May 2020	It is a really helpful app keeping you safe from Covid19	 1	
 L	Liz Evans	6 May 2020	I could not get past the code number it just didn't respond. Liz Evans	 1	
	Alexander Parise	5 May 2020	It'll reduce the lockdown time. It'll keep us safe. It's a no brainer	 1	
 R	Rina Pearson	26 April 2020	Unable to get pin to activate it	 1	
	Mrs Goold	26 April 2020	Won't accept my mobile number as valid	 1	
 C	Cathie Mills	4 May 2020	Cant finalise download. Download	 1	
	Tess Fahey	5 May 2020	Big brother or not, this is a great tool we can use to get a better picture of how the virus spreads in the community.	 2	
 S	Steve Ipsen	27 April 2020	Will not accept mobile number	 1	
	Brian Raffa	27 April 2020	Keeps saying my phone number is invalid	 1	
 C	Coral Branch	26 April 2020	Easy set up, well done Australian Gvt.	 1	
 h zh		29 April 2020	Very good idea, 5million plus download already, so proud of australian	 1	
	Andrew Murphy			 1	

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	Tam Le 15 May 2020 M Useful and secure app	 
	Sean Hall 26 April 2020 Registered after 6pm 26/4/20 as informed by gov health easy process	 
	Paul Carroll 26 April 2020 So happy to be able to contribute to contact tracing to help my community.	 
	Girish Bhathela 27 April 2020 Do your bit in keeping Australia safe, by installing this app.	 
	Craig R 1 May 2020 Come on everyone jump on! Think of the pub!	 
	harikrishnabhai patel 1 May 2020 While Uploading data ..sms not coming	 
	Mansoor Mirkazemi 26 April 2020 Thank you. Great app.	 
	Troy Ralph 26 April 2020 You Cannot register until 6pm if you listened	 
	william webb 26 April 2020 Leave the first " 0 " off your phone no when submitting phone number .	 
	Mark Cannon 27 April 2020 phone number shows as invalid	 
	Julian Monaco 17 May 2020 App is rubbish. Phone number is invalid	 
	Robert H 26 April 2020 Install and setup easy	 
	Carlos Savage 27 April 2020 Confused about Pin at start but OK now.	 
	Jamie S 27 April 2020 It works, time will tell how effectively	 
	Vin Creswell 26 April 2020 Easy to install took 2 minutes	 
	Brendan W 26 April 2020 Awful. Invasive, not secure.	 
	Paul Leavy 27 April 2020 can not load phone number	 
	Jill Wilcock 4 May 2020	 

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**Dieter Faulbaum**

27 April 2020



It keeps telling me invalid phone number

Andrew Marshall

27 April 2020



Annoying this needs to be done but concept is great idea etc If this is what's needed to avoid the consequences of overseas then so be it. We all know someone that would die if they caught it.

Caroline Doeglas

27 April 2020



Until you have an Australian company owning and responsible for this app, I will not be involved. Disgusted that Amazon owns this app!!! Really, with the amazing minds and companies in Australia we have no one that could go this!!!

Kelly Mills

29 April 2020

**john wilde**

1 May 2020

**Mark Adams**

26 April 2020



Great initiative. Works perfectly for me

You Wa

26 April 2020



Very bad doesn't accept my mobile number rubbish stupid app

Robin Clark

26 April 2020



Works fine for me, I am happy to be able to help....

Doreen Millena

26 April 2020



Just so excited about this app helping to save lives !

James T

12 May 2020



Very high battery drain.

Kylie Woodhead

27 April 2020



Can not put in my phone number.

Jo Hutton

28 April 2020



Won't recognise mobile number

Christina Pearce

27 April 2020



Can't register my mobile number

Terry Cornall

14 May 2020



Update is clunky

Vincent Horton

26 April 2020



Says my mobile number isn't valid

World Events

27 April 2020



Start advertising this in digital platforms

Harry Johnson

26 April 2020



Categories	Home	Top charts	New releases		
	26 April 2020				
	Says my mobile number is invalid????				
	26 April 2020				
	do it. privacy is a first world issue. public health and safety is all our responsibilities. delete and phone reset later. what does everyone need to hide in the short term.				
	28 April 2020				
	It won't accept my mobile number?				
	27 April 2020				
	Great way to stay safe				
	26 April 2020				
	Could not open it is useless				
	30 April 2020				
	No issues, just get on it				
	26 April 2020				
	Let's all do our part. Easy and fast to install				
	26 April 2020				
	Registration works. Clean design.				
	26 April 2020				
	Aria Actual				
	26 April 2020				
	Great app, download this so we can defeat the virus and go back to our life before COVID19, for those of you who are concern about your personal data being collected, just want to say.. Mate your life is not that interesting. Get over it , and help fight this virus. Dont be a prick.				
	26 April 2020				
	Andrew Ciseau				
	26 April 2020				
	Won't register phone number 🚫🚫				
	27 April 2020				
	ninjasan1				
	27 April 2020				
	Ok, FACT CHECK. If you have a smart phone you are already being followed/traced by nearly every app on your phone by Companies more devious than the Australian Federal Government. This includes Google apps, Apple apps, mii fit etc. If you want privacy, throw your phone in the drink, move to Tasmania				
	Full Review				
	27 April 2020				
	Paul Cooper				
	27 April 2020				
	A critical app to keep all Australians safe				
	8 May 2020				
	Chris Lumb				
	8 May 2020				
	Easy to use and can help us be safer				
	26 April 2020				
	Pavlos Nicolas				
	26 April 2020				
	Great idea. Hopefully enough people download				
	27 April 2020				
	Juan Ignacio Taddei				
	27 April 2020				
	Excellent idea. Great app				
	26 April 2020				
	Peter Barendrecht				
	26 April 2020				
	The system won't accept my mobile phone number				

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No issues works fine

**Cass Phillips**

26 April 2020



Once registered very informative

**Rick d**

27 April 2020



Apps easy to set up

**Kathryn Peel**

26 April 2020



Easy and needed.

**Melinda Morgan**

29 April 2020



Works fine. If it helps then good

**Ash-One Ellis**

11 May 2020



Great app. Still Corona free.

**Eric O'Sullivan**

26 April 2020



Says my mobile number is invalid, so I can't use it at this stage

**R. G. Thornton**

27 April 2020



Cannot sign in. So what is the point?

**Glow**

2 May 2020



Invalid phone number error, good job guys

**Helen ibrahim**

3 May 2020



Great app to be safe.i am happy with this app

**Shane Huf**

26 April 2020



Great idea. I trust this app.

**Tony W**

27 April 2020



Seems to be working ok. Lets see how private it is.

**Graham Dollisson**

27 April 2020



I if it can help, why not? Easy registration. Go for it fellow Australians.

**Jennifer Robbins**

27 April 2020



Would not recognise my phone number so I can't use it

**Robert Turner**

27 April 2020



Not too bad for novice.

**Jim Perry**

26 April 2020



Keeps saying invalid phone number

**shane michael**

26 April 2020



Worked fine for me.!

**Diana Sukkar**

26 April 2020



Help save lives, download the app! And wait till 6pm to register!

**Blazenna Solar**

26 April 2020





- | | | | |
|---|--|---|--|
| | Paul Vermeer | | |
| | 8 May 2020 | | |
| | Seems to do the job. Unobtrusive. | | |
| | Colleen Apps | | |
| C | 27 April 2020 | | |
| | Keeps telling me my mobile is invalid | | |
| | Keith Hogan | | |
| | 26 April 2020 | | |
| | Nice and simple | | |
| | John Turner | | |
| J | 29 April 2020 | | |
| | Can be a bit confusing to set up | | |
| | Andrew Titheridge | | |
| | 27 April 2020 | | |
| | Thank you for the hard work getting this app released so quickly | | |
| | Liang Dong | | |
| L | 26 April 2020 | | |
| | good work. thank you guys for making it in such a short period of time. | | |
| | Adelaide Williams | | |
| | 26 April 2020 | | |
| | Currently telling me my phone number is invalid so I can't register | | |
| | Bill Delaney | | |
| | 26 April 2020 | 1 | |
| | Very easy. So important. | | |
| | Helen Edwards | | |
| H | 27 April 2020 | | |
| | It won't accept my mobile phone number. | | |
| | Zac Davis | | |
| Z | 26 April 2020 | | |
| | Phone number invalid like the rest of Australia | | |
| | Joseph Hallal | | |
| J | 26 April 2020 | | |
| | Keeps saying invalid phone number | | |
| | Graham Shoesmith | | |
| G | 26 April 2020 | | |
| | Says my phone number is invalid either with or without the 0 | | |
| | Steven j Papa | | |
| | 27 April 2020 | | |
| | Said invalid phone number doesn't work | | |
| | Eliza Dally | | |
| E | 26 April 2020 | | |
| | Phone number issue now resolved | | |
| | Charles Tomecek | | |
| C | 27 April 2020 | | |
| | Won't accept mobile number | | |
| | David McNamara | | |
| D | 26 April 2020 | | |
| | Won't accept my mobile number as valid | | |
| | David Marshall | | |
| D | 6 May 2020 | | |
| | Over the past few weeks I have attempted over 10 times to install the app. On every occasion i get to the point where i enter my mobile number without the leading zero. After a while the app responds "try again later". No matter how many times I try I get the same response. | | |
| | As I never got past this | | |

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New releases

**Blake B**

28 April 2020

Great concept and is safe

**Ashley Jay Tanna**

27 April 2020

Would love to support it. I was able to register however I've noticed that with my Bluetooth headset - I have a NOTICEABLE delay of 5-10 of no audio when I answer a call. It's frustrating and annoying. Right now I'm isolated anyway so I'm not fussed but there will be others that connect their headse

[Full Review](#)**MA LOC**

2 May 2020

A little disappointed. Downloaded the app on the first night it was released. On the third day after recharging my phone that morning, by the end of the day my phone went flat. Normally my phone's battery can last up to 2-3 days without recharging. So unfortunately i had to uninstall the app because

[Full Review](#)**Caleledh Mei**

26 April 2020

Won't accept phone numbers

**Geoff Russell**

26 April 2020

Really easy. Download to keep us all safe from covid19

**Mark White**

26 April 2020

Great idea. Good app.

**Gordon Russell**

27 April 2020

Does not recognize phone number

**Cameron Hayes**

7 May 2020

Awesome app, stopped me getting dead

**stephen shaul**

19 May 2020

Phone works , battery fine...

**Stewart Duncan**

26 April 2020

Failed with my mobile number. Not a good start

**cartoonrob**

4 May 2020

I installed it, but I was getting an alert from the app that said my Bluetooth was off when I had been leaving it on. Maybe the app or other Bluetooth devices I was using interfered and switched the Bluetooth off. I couldn't remove the alert or turn the Bluetooth back on. I had to shut down the phon

[Full Review](#)**bron anderson**

27 April 2020

Had no problems

**Peter & Leanne Paterson**

27 April 2020

Turn off VPN to register

**Sanil Shrestha**

3 May 2020

As much as I like the idea! My phone was not able to keep up cause of bluetooth taking too much battery I think its better to update the location every so often and notify when in dan

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New releases



If you don't get the

[Full Review](#)**Kelvin Huynh**

26 April 2020

Works fine. Download it everyone

**Claudia Ehlers**

28 April 2020

Can't enter phone number

**Finlay Semmens**

4 May 2020

A good theory, but in practice was far less than perfect. Since activating the app the Bluetooth on my phone keeps turning off automatically after 5-10 minutes, which both negates the usefulness of the app and makes using Bluetooth devices far too impractical. Due to these problems I have decided to

**James Grigg**

5 May 2020



1

Testing of this APP shows flaws. It will respond with "invalid phone number" if for whatever reason you need to register again. Simply deleting the cache causes the APP to fail. Only solution is to uninstal and download again. On one phone tested the APP looked like it was working but there was no B

[Full Review](#)**Samuel King**

16 May 2020



2

This keeps us safe, and the rating isn't about downloading the app. Rather, this apps negatively affects your phones functioning. 1) battery is drained at an insane pace!!! Full battery gone by noon (S10). 2) Bluetooth device disruption, both my buds and my UE Boom drop out often. Since uninstalling

[Full Review](#)**Chelsea Fawkes**

18 May 2020



I have an Oppo phone and due to the battery optimisation feature on the phone, the app is unable to run. Despite manually disabling this feature multiple times, the phone simply will not allow it to stay off. Also I have had issues with bluetooth connectivity while the app is installed on my phone,

[Full Review](#)**Susan Biggar**

19 May 2020



4

The app causes my music to pause playback every 30-60 seconds when streaming to a speaker or headphones from the phone using bluetooth. It's like the covid safe app needs to borrow the bluetooth connection every time it tries the "electronic handshake". No option to pause the app to overcome the pro

[Full Review](#)**Pam Wise**

27 April 2020



1

My husband downloaded and installed the app with no trouble, well I have had at least 10 attempts and can't get passed waiting for the 6 digit code, the 5 minute clock goes through its process and will not let you re send for a new code request. We are using the same model phone and with the same ph

[Full Review](#)**Laura Eddington**

26 April 2020



1

Simple. Done. Very happy. Ignore the 1 star reviews from those silly people who downloaded before 6pm.

**M X Bui**

27 April 2020



1

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it that way works! Millions of us download TikTok, Facebook, and Instagram for mere entertainment without any qualms about privacy, so let's put aside differences in opinion for a few months and do whatever

[Full Review](#)
**Gaurav Vaishnava**

28 April 2020

It is working well now. Thanks

**Damien Wright**

4 May 2020

Unfortunately this thing drains my battery harder than any other 'passive' app out there. I can run for 16 odd hours with my usual usage on a Pixel 4 XL. With this installed (and no other new apps added) that cut down under half. Also the perpetual notification icon is incredibly annoying - it's cal

[Full Review](#)
**Matthew Trott**

26 April 2020



Working fully now after issues early

**David Carroll**

27 April 2020



Simple but effective

**Lagrange Audio**

29 April 2020



I fully support the principle behind this app and have no issues around privacy whatsoever. The app however has bugs, mine is related to power usage. I normally charge my battery every 2 days or so. This app sucks my battery like no other app I have encountered and my S7 (Android v8.0) starts beeping

[Full Review](#)
**Jake Donnelly**

3 May 2020



I own a s10 plus and the app works fine. However, when playing audio from my Bluetooth ear buds, it seems like the app interferes when searching. This causes the audio to cut out every now and again. I have deleted the app due to this issue. Unroll it is fixed it is highly unlikely that i will be re

[Full Review](#)
**Quentin Andrews**

4 May 2020



Won't run Android versions below 6.0, non-standard Android permission screens, nag screen style notifications badly promoted. The app may work properly in built-up city areas. It would have been better to provide devices to each and every citizen, pre-configured to perform the objective of this app

[Full Review](#)
**Rebecca Walker**

4 May 2020



I found that the app interferes with my other Bluetooth devices. Following installation of the app my phone kept disconnecting from my car and my headphones. I uninstalled the app and the problem resolved. The app is a great public health tool. I will reinstall in a few days to see if the connectiv

[Full Review](#)
**DCA001TUBE**

14 May 2020



Had to uninstall it due to the affect it had on my phone, during a phone conversation if my phone connected with any other phones with the app via Bluetooth it would go straight into loud speaker mode and blow my eardrum. The only way to get back to normal was to turn off the Bluetooth, hasn't happe

[Full Review](#)
**Steve Tipton**

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When this app is running in the background it seems to ping or look to handshake nearby devices as it is designed to do. Whilst doing so it glitches my Spotify which is connected via Bluetooth to my car stereo. Every few seconds the streaming music pauses for about 20 milliseconds. I force stopped t

[Full Review](#)
Stephen Paice

26 April 2020



If it means we can return to normal quicker, I'm happy to be a part of this and I hope other people are too.

Bradley Lloyd Jones

8 May 2020



I dont have my bluetooth turned on all the time, or my wifi. I will not install an app that makes this a requirement. Bluetooth is not a secure technology. Track people - if you must - with location data from the gps and mobile data on mobile phones... apart from it being a security issue - it would

[Full Review](#)
Paul Shearer

20 May 2020



Terrible interruptions to any Bluetooth stream. I can not listen to music without this app stopping the stream for 10 seconds or more. Tried to stop app while using my phone for music but it comes back on. I would have to uninstall and reinstall when interacting with people to tolerate it. Not worth

[Full Review](#)
Afshin Jafari

27 April 2020



Getti g "Invalid phone number" for a working Australian number!!!

MJ Pajarillo

26 April 2020



download it so we can ease restrictions and keep everyone safer

David Da Pra

26 April 2020



It's saying my mobile number not valid

Iced Tea and Cocoa

3 May 2020



Blue tooth connectivity issues

Han_Easty436

4 May 2020



Update this app so i don't have a notification constantly sitting there telling me "Covid-19 app is running checks in the background", I already know this, don't keep telling me. Also I have family members with lesser phones (Android 5) and they can't download the app, so maybe u should fix that too

[Full Review](#)
Josh Deacon

5 May 2020



Easy, great safe measure

Olga Zbinyakova

28 April 2020



Uninstalled because your "close contact" criteria is useless for me. All my contacts are much shorter than 15 mins, and still, as I get out for shopping etc, I have a chance to contact with the virus. And app will not detect such a contact as something it should inform me. So, this app can give false

[Full Review](#)
Carolyn Shepherd

28 April 2020



It is 3:30am on 28th April well passed the open time for the app to work and it still says my

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to be a gli

[Full Review](#)**Samuel Isaacs**

5 May 2020



App requires my Bluetooth to be visible and in pairing mode 24/7. Constant notifications asking for pairing requests. Not to mention it hogs the Bluetooth so none of my connected devices work correctly. No notifications on my Fitbit and continual interference with the audio stream to my headphones w

[Full Review](#)**Jackson Scarrabelotti**

13 May 2020



1

Samsung S9 and I hardly use my phone so rarely charge. Now I need to charge it constantly. Also the app interferes with bluetooth when listening via headphone. Sorry but I tired and this is just ridiculous, whoever's built this app needs to get speak to someone who knows what they're doing. If googl

[Full Review](#)**Glav's World**

28 April 2020



3

Downloaded the app. Same issue as many others when it kept telling me the phone number I have had for 25 years is invalid. Tried a dozen times. Just did the same to my wife as well. We have both since uninstalled the app. Your have to be kidding!! I'll think about it long and hard in regards to doin

[Full Review](#)**Alan Tiller**

1 May 2020



Fantastic way to save lives.

Doug. Holmes

4 May 2020



1

I have tried to install this app on the advice of Govt without success. Once it has downloaded it freezes when I try to install!!!! Where do I go from here. Talking to others I believe there are thousands of other smart phone owners with similar experience??? I have continued to try to install this a

[Full Review](#)**emiliano plaza**

2 May 2020



1

The purpose of the app is great. However, had to uninstalled the app, after two days using it, noticed that my phone battery would not last for more than a couple of hours. Also, all the other apps on my phone start crashing. I will wait for new version to download again.

Scott Cook

26 April 2020



1

Problem installing mobile number

Desley Munroe

27 April 2020



Ok ..I hope....usually have more problems !

Administrator Account

26 April 2020



2

Good although we don't want our lockdown can you take it out of place because it will spread covid-19 quicker and covid-19 need to have app if they do not then you will be coming home with covid-19

Ian Bray

29 April 2020



Most useful App cheers

Israel Vaughn

4 May 2020



Works well on my Android

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I can't enter my age. I am 64 years old. I tried.

**Bryan Duggan**

27 April 2020

1



Unable to sign up for the app as despite entering my mobile number at least 20 times after closing the app and starting over again I am still unable to get my pin as it keeps telling me that my mobile number is not correct. Quite frustrating when you are trying to actively assist with contact tracing.

[Full Review](#)**Deb Caruana**

28 April 2020

3



Not available to everyone. My OPPO only has Android V5.01 But only downloadable for phones with Android V6 or higher. My phone is only a few years old. This will eliminate a lot of people being able to download the App. Not everyone updates their phone every year. Very disappointed. I wanted to do

[Full Review](#)**Eddie CB**

27 April 2020

1



Attempted to register and mobile number listing as invalid?? This is the same mobile number I have registered throughout varied state and fed government services (myGov etc). When I wasn't sure about signing up in first place, such a frustrating start doesn't encourage me to bother with this app. So

[Full Review](#)**sunderal surendran**

27 April 2020

1



Great app.. stay safe...

**Colin Kerber**

4 May 2020

1



Not too hard to install

**Mark Williams**

7 May 2020

2



This app is suspicious at best. The Australian government knows all our location data from the phone companies. What's the real reason this app is wanted? I know people are being prosecuted for breaking the law using this app data. Don't we pay enough tax already! Also once installed it tried to upload all

[Full Review](#)**Andrea Beccagato**

9 May 2020

1



I tried to download it, but uninstalled in 2 minutes. It asks for Bluetooth and location permissions. I'm ok to allow the first one, but not to share my GPS. The app said that it needs for the location to be activated. Well, I'm not going to do that. If you want me to use this app, then just settle

[Full Review](#)**Troy Papageorgiou**

10 May 2020

1



tried to install on my parents' phones but says version not compatible with their phones

**Gary Chisholm**

19 May 2020

2



Have had to uninstall because of the excess battery drain, unable to carry out my day-to-day work and I rely on my device. Would love to be able to put this app to sleep when connected to my home WiFi - seems like a low hanging fruit to actually meet the problem this app is trying to solve.

**Pete Math**

28 April 2020

1



I never have my Bluetooth turned on all day because it drains the battery and is a source for intrusive spyware. This app is useless and will not protect you from the virus as has been wit-

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Full Review

**Jessica Selby**

27 April 2020

Can't even register?

**Wilson HUANG**

27 April 2020

Works great so far.

**Catherine Cooper**

30 April 2020

I think it is a great idea but I've had to remove it from my Sony phone. Ever since downloading, when I make a phonecall my screen locks and I can't turn on the speaker, hang up or access the keypad. Will try again in a few days when maybe some of the bugs are ironed out.

**Tom Swan**

1 May 2020

My phone started randomly crashing. Restart, open camera, open restart/power off menu, open Google pay, restart, open camera, restart and so on. It was like the power button was held down. I managed to stop the loop by deactivating Bluetooth which causes an error in the app. Tried some troubleshooting

**Phil Vosloo**

5 May 2020

I am happy to contribute to society by using the application. It works well on my phone. The only issue I have is that if you push updates the developer should provide a decent change log. It creates trust in an environment where a lot of people feel there is potential for miss use of data.

**Danny Koreny**

26 April 2020

Where's the source code? Touting security as a reason not to release it, is security by obscurity, this is not good practice. I want to be able to stand by this app; I've already had others ask me if it's "safe". Please, release the source; you will get more uptake, and free peer review.

**James Holmes**

26 April 2020

Took less than a minute to setup. We all need to get on board to keep our community safe.

**Linda Bell**

2 May 2020

Installed fine. Interferes with my other Bluetooth use though. I regularly use phone with Bluetooth speakers or earphones and it constantly makes them cut out. Uninstalled and everything working fine again. Need the option to turn app off when home or make it work without interfering with regular b

**Fiona Ryder**

29 April 2020

EDITED After downloading this app I could no longer access a number of other apps, including for banking and papers. Had to uninstall. Happy to reinstall if this is fixed. Gave 3 stars as I think this is a good initiative but I can't have it installed due to these other issues. Suspect the issues ar

**Amro Amputch**

1 May 2020

When I downloaded this app over the 3 days I noticed my Wi-Fi speed on the phone was 50% less then normal. At the same time all my tablet with Bluetooth device was affected. Including my work laptop. When i uninstalled it my Wi-Fi and all device internet speed was back to normal as in not 50% less.



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Bluetooth connection goes crazy with this App installed on my Samsung Note 9. When I try to connect my phone to any of my other Bluetooth devices like my external Bluetooth speaker, then the phone gets into a continuous loop of scanning for Bluetooth devices, connecting and disconnecting. I uninstal

[Full Review](#)

William Laurent



27 April 2020



Pointless. Can only track people when the contamination has been done and does not help to prevent by checking daily the users on potential symptoms to send teams for proper testing. And that if only a person has decided to be checked. The only outcome is to realise that one person has created a clu

[Full Review](#)

G Alexander



26 April 2020



Very straight forward

Paul Tinson



26 April 2020



Stupid app, you need to leave the app to see the pin sent but when you go back in the app starts from the beginning and you are sent a new pin. I was going to use but now deleted. Typical Gov initiative all noise no substance. This has nothing to do with the earlier problem of not being able to regi

[Full Review](#)

J Google User



26 April 2020



Very easy on my third attempt... For all those stupid 1 star guys and girls - why not show some patience - no-one is saying you must have it up and running by 10pm tonight. The first few times I tried it said phone number invalid, however I've just tried again now and worked without any issues - pro

[Full Review](#)

Derek Swadling



1 May 2020



Definately chews up the battery

trevor walker



4 May 2020



Could not access pin

Arnaud Gay



4 May 2020



I don't mind using this app, I'm actually quite happy to help. But I constantly have issues with my other Bluetooth devices... My watch desynchronise every couple of minutes and when I'm playing music in my car either the music stop and restart every 10 sec or even completely stops... I had to deins

[Full Review](#)

John Carone



17 May 2020



Useless app, my android phone is only 2 years old but still as soon as screen goes off the app deactivates and shuts down. Fix asap or will uninstal it's not working anyway. Typical government can't get a bloody app right that works for everyone. And they want you to download app, what a joke!!!!

Jon Nation



26 April 2020



16

Tried it. Deemed a fail already because Bluetooth needs to be on ALL THE TIME when you're out, and thus running the battery down faster. No one will want to leave Bluetooth on all the time time, aside from the security implications of leaving Bluetooth on all the time, the battery waste is laughable

[Full Review](#)

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The app keeps trying to connect to my laptop via bluetooth because it is within 1.5m. The notifications drove me crazy after 10 minutes - the app tried to connect about 20 times and I couldn't accept or block the attempts. This needs to be fixed ASAP. Other than that download and install was easy.

**Mark Cornall**

27 April 2020



Can't even register

**The Barefoot Renovator**

28 April 2020



All was going okay till I got into the car and found out that the phone would no longer connect via Bluetooth to the car. It appears that this app takes priority in the Bluetooth selection. The only way to get Bluetooth back for the car was to uninstall this app and restart the phone. I'm using Andr

[Full Review](#)**Paul Vavich**

29 April 2020



Worked fine on the first go

**Judith Betts**

5 May 2020



Its very helpful for how self and others

**Linda Burgess**

27 April 2020



Easy to download. Keep everyone safe 😊

**Barry J**

27 April 2020



No dramas on android. The sooner we all install this the sooner we get back to relative normality!!

**Ian Draper**

26 April 2020



Let's share to minimise virus share

**Bridget S**

2 May 2020



Unfortunately I had to uninstall this app as it kept interfering with my bluetooth headphones and speaker. They both kept dropping out, every time I would use them. As soon as I uninstalled the app it stopped happening. Very disappointing as I think the app is a great idea (Galaxy S9+)

**Michelle Ingate**

27 April 2020



Doesn't work invalid phone number

**Jens Christian Plane**

27 April 2020



Every time I open my phone it keeps on asking me to restart my phone after 5 attempts ,still continuing ...have removed app... great idea but for me a waste of my time, maybe they will get their act together some time soon, usual technology stuff up. A great idea like so many before it. not thought

[Full Review](#)**Bob Street**

27 April 2020



Privacy not much of a problem if you're dead..... OK by me.

**Chris Burns**

3 May 2020



Good idea but need to do something about the battery life it just kills your phone. I have a galaxy s10 3 months old and since I put this app on the battery life has diminished substantially. If your a business person and use your phone for work this just wouldn't be practical as your phone would go

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9 May 2020

1

Download and set up OK. Decreased my daily battery life by almost 4 hours, uninstalls and all good! Also, tried to install on my wife's phone and no matter what we tried it kept saying "invalid phone number", did everything advised, still the same. Make it work properly and I'll put it back on!!

**Thushari Perera**

26 April 2020

1

Instead of criticizing each little or great effort authorities make to keep folks safe, be proactive, use the app and do your bit for Covid 19

**Fineran Family**

26 April 2020

1

I have no issue installing the app but it should work. Releasing an app that is 'vital' to stop the spread should allow people to register. Poor form & let us wait to hear the excuses. Not being able to do the basics is unacceptable. This is not feeling entitled; I want to help like most people but

[Full Review](#)**andrew andrew**

26 April 2020

1

Easy and safe

**Kieran Kemp**

28 April 2020

1

This app is the best thing i have ever seen. It supports most devices. it doesn't install on my device. that's why i love it so much, it's so trash i love it. You think it would be compatible with all devices, but that's why your wrong. I have a Samsung yet the app isn't compatible with my phone. As

[Full Review](#)**Leonard Frankel**

28 April 2020

2

Yes, my phone number is valid, but I can't get past that screen. If they can screw that up, what else is wrong in there? Why was this released before it passed internal review? Why has the full source code not been made public, for independent peer review? But what else can you expect after the sham

[Full Review](#)**Matt Glover**

26 April 2020

1

BUG: On a Samsung S8, if you install the app all the way through to being active, then uninstall it, then reinstall it, it fails on the screen where you enter your phone number. It continually says "invalid phone number". At this stage I cannot reactivate the APP on my phone.

**Anne Miller**

27 April 2020

2

It's probably great but my poor old Android's battery can't handle the strain from running Bluetooth and keeps on switching it off. And, yes, I've checked all the phone settings. Sorry Federal Government. I can't help. Now uninstalled.

**stuart durkin**

1 May 2020

3

I think the Australian government is doing a fantastic job in the control of and response to covid-19. In this app we see the first real fail. The app does not sufficiently protect privacy. Google and Apple have worked together to produce an app which is completely anonymous and does not provide inf

[Full Review](#)**Peter Holman**

4 May 2020

1

Easy and safe

**David Aked**

28 April 2020

3

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after a 25% top up charge. This thing eats batteries for breakfast. Uninstalling.

**Dawn Spencer**

26 April 2020

Does not accept phone number

**George Badawy**

26 April 2020

Easy to install and activated. Privacy is not an issue as already hundreds of apps including Google tracking us aggressively. This is a good idea to make sure we can minimise the risk of the spread of the virus. I encourage people to install it.

**f sesel**

28 April 2020



Pointless waste of time installing - it won't let me register to use it as it keeps telling me my (perfectly valid) phone number is invalid. And yes, I tried multiple times (and my partner had exactly the same problem on his iPhone).

**Hannah Rowbottom**

4 May 2020



This app caused a lot of issues with my phone. Other apps started to freeze and there was a delay in opening things. I've now uninstalled this app and my phone is back to normal. Selfishly, I won't be downloading it again until fixed.

**Jan Fuller**

27 April 2020



Turn off your Wi-Fi and your phone number will be accepted.

**Debbie Stevens**

27 April 2020



I wrote earlier id had an issue but all ok now.

**Allen Moore**

26 April 2020



Won't accept mobile number

**Anne Morrison**

27 April 2020



Can't get past the "enter your mobile number", have entered with & without the pre-fix 0. Tells me my number is invalid. Have had same number for many years. Have uninstalled & reinstalled app....same issue. Obviously doesn't want my registration.

**si myob**

30 April 2020



Does not drain my battery

**Andrew Franklin**

3 May 2020



Apparently the App is not operational yet a week after its launch. If it only registers contacts when less than 1.5m away for more than 15 minutes it's pointless, how many people are you going to be in that close contact with unless you take public transport or sit in a car or eat at a restaurant

**Tyler**

3 May 2020



Doesn't stay running in the background. After a couple of minutes, it just closes. I'm not going to keep restarting my phone or the app to keep it running. Very much the same issue as Amy below, with it constantly needing acceptance of the battery optimisation.

**Antony Lewis**

5 May 2020



Very disappointed in app and have uninstalled. Could not turn off the alert or have this as a choice. Never use or used bluetooth and is a very annoying function that keeps wanting to link to devices. Federal government has not provided follow up detail on how it works for privacy/security

**Brad Buhse**

8 May 2020





stalled the app and issue fixed. Fix the problem and I might re install it.

Kestrel Orr



15 May 2020



Once I installed it affected the way all my other phone apps run. I had to uninstall to get my Bluetooth with the car working properly again all though I still have issues, suddenly all my banking apps are no longer working. One app shouldn't cause these problems but it only started once I installed

[Full Review](#)

ahmad k



26 April 2020



Cazza R



27 April 2020



Worked once i turned on mobile data

James Ratcliff



2 May 2020



I download this app and I can't connect to any of my Bluetooth devices. I reconnect them all and the next day the same things happens. I delete the app and the problem goes away. Very frustrating. Samsung 8 user.

Johannes Groenewald



6 May 2020



As soon as I installed it my Bluetooth crapped out, so my calls brake up and it sounds like I am talking under water when I am connected to my car. I spend most my day on the road. Uninstalled it and everything was back to normal.

Ben Stevenson



6 May 2020



Criteria used by app for determining spread of virus is pointless. More likely to catch from the person in restaurant kitchen making your meal or someone sneezing on handle of supermarket trolley. Seems so pointless that it's quite interesting how much they are pushing this app. Won't be surprised i

[Full Review](#)

Ratna Paudyal



26 April 2020



Great app to keep us safe

Patrick McHugh



28 April 2020



Easy download and set up

Mark Lewis



27 April 2020



It won't accept my phone number, with or without the leading zero, Also why has it the +61 option at start. Therfore only targeting Australian numbers, and doesn't work anyway. Thankyou Australian Government for giving me faith in your software delivery NOT. Deleted now.. also now very wary of downl

[Full Review](#)

Deborah Sheppes



27 April 2020



If 0 stars had been available I would have chosen that score. Invalid phone number error for both my husband and myself. For something so important, this should have been made properly so it was easily accessed.

Laura C



30 April 2020



Good initiative to keep everyone safe. But two complaints since downloading: 1) Drains battery exponentially and 2) Disconnects my headphones. Both of which a huge nuisance. Will try to keep the app for as long as I can but please try to resolve these issues if you want people to continue using it

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27 April 2020

Cannot download.not sure why?

**Giovanni Ibbra**

26 April 2020



Doesnt work. Don't recognize mob number

**Richard Dziuba**

28 April 2020



Comes up invalid phone number

**steve waters**

28 April 2020



2

Tried my phone number with and without the 0 at the start half a dozen times to get sent my pin. After a few seconds of processing it keeps telling me invalid phone number when it's not. Had to uninstall as something seriously wrong if it won't recognise my number I've had for over 20 years.

**Dominic Mtakula**

27 April 2020



We need every tool available to stop the spread of coronavirus so that our lives can return to some normalcy again. This is a great way to achieve this. This app will enable health workers to try the contacts of those people who have been diagnosed with coronavirus very quickly and will keep us all

[Full Review](#)**Matthew Henderson**

12 May 2020



1

I installed the CovidSafe App but didn't complete registration as I was uncomfortable with the registration information collected and so uninstalled the App. Now everytime i make a call or look at a text message, google maps opens with the phone number is in the address field. Does anyone know how t

[Full Review](#)**Steven Lawrence**

26 April 2020



1

All working correctly now 6pm has passed

**Bob L**

26 April 2020



4

I get out infrequently, so the preferred operation is that I run it when I leave the house. Right now I can't do that - the app won't shut down, wants to run all the time and nags about bluetooth. Please provide a version which permits me to run it my way.

**J**

26 April 2020



Using this app could save someone's life. Jump in!

**Donzen Towny**

30 April 2020



1

The app was easy enough to install and doesn't seem to have an adverse effect on battery life. However i cannot connect to my car media center for hands free, maps etc. Once i removed the app , i could once again connect my phone to my car.

**Ken Lawrence**

2 May 2020



1

I have tried to download the app for 3 nights and waited up to an hour for the download to start. I have given up trying and if most people experience the same trouble, then the government is not going to get the numbers required.

**Mercifulmerc**

2 May 2020



I was looking for something with radius circles indicating spread zones on a map. This is something basic and should have quite frankly been at the forefront of idea's for this application. However it does not exist.

**T Northam**

13 May 2020



Categories

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the app should be a download and forget. Additionally it's a bit amateurish to have a :/ emoji at the end of the notification. I have deleted app and am not the only one.

**Katrina Burgess**

28 April 2020



I was asked for a mobile phone number. I don't have one and there aren't any other options to proceed.

**Nic Jones**

27 April 2020



Love the concept and fully support the need, however the app drained my phone from 100% to 6% in six hours. I need my phone unfortunately for my family contact. So have uninstalled until they fix this. If you don't fix this no-one will use it.

**Aleksandra Gaj**

28 April 2020



I was able to register fine but my phone keeps crashing if I actually keep the app going. At first I thought the phone broke but as soon as I switch the bluetooth off it works well again. I'm very disappointed as I was looking forward to having this app.

**Jade Ingram**

26 April 2020



Working fine, easy

**Kenny Boss**

26 April 2020



Rubbish app, only thing it does is monitors your every movement, you must be real dumb

**Rachel Malthouse**

8 May 2020



I installed the app and got in my car to go to the shop my car turned off whilst I was driving and before you ask its a brand new car... it stopped 5 times (The shop is two blocks from my home) and I was terrified I uninstalled the app and my car works without any problems so I wont be installing th

[Full Review](#)**Barney Waerea**

8 May 2020



I downloaded it because i think it is a good idea, but if im in my house for 3 days i dont need my bt on, so why keep pestering me to turn it on!! And you cant get rid of the little alert until you turn bt back on!!! so uninstalled..Sorry i tried.....

**Jenny Harvey**

16 May 2020



Battery optimisation OFF permission continues to fail...at best it's working for 5 or 10 mins and then I have to reset permission....useless app at the moment. If this is not rectified soon there's no use in having the app at all. (OPPO AX7 v 8.1.0)

**Grant Roberts**

26 April 2020



Maybe the app caught a virus?

**Patrick Hayes**

26 April 2020



Just download it and hope Peter Dutton doesn't get his hands on the data.

**harrythebug**

27 April 2020



Cannot load information

**Harinder Singh**

27 April 2020



Keeps telling me that my number is invalid

**Charlotte Harrison**

28 April 2020



Downloaded, cannot register as apparently my phone number of the past 20 years is invalid. And yes I dropped the 0. No troubleshooting, no help for this. Can't be the only one.

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Notifications are annoying

**Paul Besford**

5 May 2020



I like the idea of this app but it kept crashing my phone. Would be better if you were able to turn it off when needed. Had to uninstall it because it prevented me from answering calls. Which defeats the purpose of having a phone.

**Matthew Poppell**

19 May 2020



Just to uninstall as it sent my phone nuts. For some reason with this app installed my Spotify would open every 2-10 seconds so I couldn't do anything and it was very frustrating. Will try again in future to see if this bug is fixed.

**Cam Stirling**

1 May 2020



2

Easy to install and register. Do it. Help reduce restrictions, stop the spread and save lives. 1/5/20 update - been using it for almost a week now, no noticeable battery issue, charged my Nokia 4.2 twice this week, as usual.

**Mitchell Lawton**

27 April 2020

**malcolm stevens**

26 April 2020



Top stufffeel very safe with this app

**Tony Williamson**

27 April 2020



Great app. Keep it up Australia we can do this 

**Elizabeth Conlan**

26 April 2020



Got to upload your information and would not allowed me to proceed any further could not put my pin in

**Benny Graymore**

30 April 2020



1

The only complaint that I have with the app is the amount of battery it drains from my phone. I have my device on battery saver and it seems to override it. Other than that the app is so critical to hopefully easing some restrictions.

**Tom Maughan**

1 May 2020



Keeps dropping out. Needs to be restarted every time by touching app icon, then touching the 'allow' box to given permission to run in background using more battery life. This issue happens every time I use my phone. I have an OPPO Reno Z phone with up to date software.

**Wayne Boxall**

5 May 2020



1

Unfortunately it breaks Google Play Store on my Samsung Note 10. After installing this app, I can no longer update or install any other apps. I have tested things three times and the result is the same. Please fix.

**adrian kipps**

7 May 2020



2

Too many problems

**TJ Marx**

9 May 2020



1

Told you don't need to put in name, app demands first and last. Requires postcode for unknown reasons given it tracks you. Requires Bluetooth location data because app is locating you. App ToS tells a different story to ScoMo. Keep alive notification is obnoxiously coloured bright green for no clear

[Full Review](#)**Rik**

:

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ever install this. They always listen to users of their echo devices when when they are not in use. Amazon will find a way to steal the data for themselves. Wait for googles app if you want a tracking app whi

[Full Review](#)



D.d

28 April 2020



1



Covid app asks for location data gov says they dont use it. But why not use coarse location data eg no gps if you need bluetooth access instead of precision location which includes gps data..... SORRY GPS DATA NAHHH plus google location data that can keep stored data when app is not on and feed it

[Full Review](#)



Angie Smith

3 May 2020



2



I downloaded the app and instantly uninstalled it as it told me I had tested positive after entering my mobile phone number as I suffer from mental health issues my anxiety flared right up and I had a panic attack I have been tested 2xs for covid19 and both have come back negative this app is false!

[Full Review](#)



Hans de Jong

27 April 2020



1



Good idea, this is good for any contagious infection



Ninetta Burhop

28 April 2020



3



The app keeps telling me I have an invalid phone number. I know I have entered it correctly. I have uninstalled & reinstalled, even restarted my phone. I don't ever have voice mail set up, could this possibly have anything to do with it ? I have an android phone.



mark beljaars

26 April 2020



3



Sent me a pin after entering my number. Typed the pin exactly as sent. Said it was invalid. Double checked. Yup I got it right. Hit resend pin link and nothing happened nothing I can do except unibstall. Will try to install again. Great idea... Wish it worked:(I tried.



Dave Bath

30 April 2020



3



Uninstalled - waiting for the update to the DP-3T decentralized protocol used by Germany (and approved by Google and Apple) that protects privacy and doesn't need all encounters stored centrally - only uploads encounters to government servers when a person tests positive and contact tracing is actua

[Full Review](#)



Brendan Backhaus

20 May 2020



1



It was good until the battery will not charge up on my J5 Pro. After removing the app, the phone charges properly and I usually stay home anyway. Be careful everyone in case it doesn't charge your devices.



Finley Janic

27 April 2020



1



The 15+ minute rule is dumb and will make the app less effective. It doesn't take 15 minutes for someone to sneeze or cough or even just exhale and for those particles to enter my nose or mouth if I'm within 1.5 meters...it'll take seconds. Massive rethinking needs to be done here



Audio Oz

26 April 2020



1



Won't accept mobile number till after 6pm



Daniel MacDonald

28 April 2020



1



Doesn't drain my battery

Categories

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Can't get past putting my number in with and without the zero....says it's invalid...had this number for many many years. Installed app and reinstalled four times over a 24 he period. Guess I'll try in a few days.

**heather ballantyne**

30 April 2020



Pretty straight forward

**Darius Sagar**

2 May 2020



Ticket to freedom from restrictions

**Stephen Hughes**

1 May 2020



Sick of the app dropping my bluetooth headset connection when it pings out. Fix that issue and I will reinstall. Nothing worse than listening to music or phone conversations and the connection drops because this app is pinging.

**Chris Charters**

3 May 2020



Why bother when whole nrl teams in the worst hit areas of Australia (& NZ warriors) are showing public health measures are unnecessary?

**barbara Francis**

4 May 2020



You want to look into this app and be sure you guys have set it up right. When I register my security code it tells me it's incorrect you want people to download it and pretty much under threats saying restrictions can't be lifted till you get the app. Well maybe you should try getting it to work. S

[Full Review](#)**Terri McCarthy**

27 April 2020



Keeps telling me my number is invalid

**G Kingston**

30 April 2020



I want this app to work...but it's stopping other apps from working and my phone screen turns on by itself at random points during the day. I'm not going out much at all atm- I'll reinstall and try it again next week and hope it's been updated.

**Ninad Hardikar**

26 April 2020



Can't even register

**Andrew Saltmarsh**

26 April 2020



The app while yes I understand you can download as the Australian Government have to prepare the app and cannot control when Google put up, the app itself could simply had a line of code that you cannot sign up until 6pm Sunday 26th April - the reason everyone complains and negative reviews is becau

[Full Review](#)**Chellie bellie**

30 April 2020



What piece of s***can't even register all I get is try again later and this has been going on for 4 days now Who ever made the app needs to fix this cos I have tried my work phone number and my partners number and the same thing "please try again later"

**kmatias333**

27 April 2020



Great simple app but uses bluetooth so it is annoying as I don't want my Bluetooth constantly pairing to Bluetooth devices. Also concerned about battery use. First cut so I imagine can definitely be improved further

**Ben W**

27 April 2020



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27 April 2020

I downloaded the app but couldn't get the PIN as it said my phone number was invalid. Tried it several times, same result. Uninstalled app, not happy. Installed my husbands app on his phone within a minute, no problems.

**Erica Dobson**

27 April 2020



1

**Charlotte Churchman**

1 May 2020



2



Behind this app 100%. I have had no issues at all and it hasn't drained my battery or anything. Everyone needs to come on board so we can be back to normal as soon as possible!!

**Karlina Appleyard**

12 May 2020



1



I waited till they updated the app its been nearly 2 weeks since first released. I had no trouble installing the app and checked settings location is not on at all its just for bluetooth. ill just have bluetooth on to active app when out and about at work or shopping.

**John McCarthy**

13 May 2020



1



Since installing the app, my phone has had issues when I call people. It usually takes 2 or 3 goes before I can get through or it doesn't hang up randomly. Since removing the app my calls have gone straight through.

**Phil Nicholls**

27 April 2020



1



Every Body needs to sign up

**Hui Min Chong**

28 April 2020



1



This app is easy to use. But big issue is that it drains my Note8 battery like crazy, with or without bluetooth turned on. I had to uninstall it.

**Keaton D'souza**

19 May 2020



1



When the app is installed and I'm connected to a device with Bluetooth and playing music, the music seems to cut out a lot. When the app is not installed it works fine.

**Peter Bradbury**

16 May 2020



1



Keeps switching itself off without my knowledge or input. Something to do with battery optimisation? Problem is, I don't have that option on my phone active, so why does it keep saying the app is not active?

**Peter Williams**

27 April 2020



1



I can't get this to work. It keeps saying my phone number is invalid. I've tried with and without the leading zero. The app doesn't recognise either.

**Taha Molavi**

27 April 2020



1



Good app, I like it!

**L H Nairn**

27 April 2020



1



Tried 5 times to install. The app keep advising the 6 digit verification pin is invalid??? Tried again, the app "Still" won't accept the 6 digit verification pin sms'd to my phone, "very strange"????

**joseph shin**

6 May 2020



1



Although a good idea, this messes up my wifi connection at home. It constantly disconnects and reconnects wifi making it unstable. It also constantly crashes my Mercedes Me app which is really annoying.

**Luke Williams**

2020-05-20



1



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google user
1 May 2020
1

Fails to accept a correctly entered phone number. 1st of may and still will not accept my correctly entered mobile number. Time to uninstall as it does not work at all, and it seems no response or support for the app. Must be developed by human services, they are a bunch of floggs.

Brian Whitehead
6 May 2020
1

Could not get it to download .when I finally got it to download it keeps turning my Bluetooth phone off. Then I have to turn Bluetooth off and back on to get it to work. This can not be done when driving and the phone is ringing.

Bryan Pollock
18 May 2020
1

On a galaxy s10 this app plays havoc with Bluetooth devices.. Music keeps pausing. Have deleted and installed app to test this and it only happens when app is installed. Want to use this app but have deleted it permanently.

David McMahon
16 May 2020
1

With the covid-safe installed there are constant interruptions to other devices also using Bluetooth. Uninstall covid-safe no problems. Would love to use this app but it is very hard to listen to interrupted music

Sheree Smith
27 April 2020
1

Wont recognize my phone number, unable to activate

POWER-OF 1
3 May 2020
2

I downloaded it. Asked for my phone number for a code. I did type it in and says my phone number is not valid.... What the hell.? I have had this number for years Covid app is poorly designed

stewie jones
4 May 2020
1

Doesn't work!!! Just get frozen home screen. Tried many times. Don't blame people of they're not using it! It's faulty!!!.

Jess Sharplin
4 May 2020
1

This app is glitching when I use my Bluetooth headphones. the audio is dropping in and out. Hopefully you can fix thud problem so I can use the 'covidsafe' app and listen to podcast.

Dave Warland
7 May 2020
1

No issues with the app

Neil Turner
27 April 2020
1

We as Australians have just commemorated ANZAC day where thousands of young men and women were sent to fight a war and many didn't return. We are in another war at the moment and we can help fight this war by downloading this app. The only information it requires is your name, phone number and postc

Full Review

Lucia Bayram
26 April 2020
1

Easy to set up!

SG 227712
29 April 2020
6

They're lying about the download numbers. The app also asks for access to gps, despite the government stating specifically that the app would not require this and that tracking information would not be required or stored. Blatant lies absolutely incredible.

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Everyone should have this app. I don't have any issues regarding this app.



Fahad Akhand

11 May 2020



App have serious privacy issues.



mills machine

26 April 2020



Stupid idea for an app. Stupid people dont adhere to social restrictions, they also won't download this app; so it serves no point. Idiots will end us all. Cull them



david

27 April 2020



Registration worked first time. We all need this to help each other and stay safe



David Palmer

27 April 2020



Please make sure your mobile device can receive your 'COVIDSafe verification PIN' from an AUSGOV SMS message before you instal this app. Also... the +61 ensures mobile numbers outside Australia do not participate for obvious reasons.



Pete McMahon

27 April 2020



Easy and safe



mya ps

26 April 2020



I'm downloading this to do my part in beating the Covid19. I'm still lucky to have a job still and I still have to travel on public transportation each day to get into work. This app will surely help to keep me inform if I come across anyone who has been infected.



Aakash Pathak

5 May 2020



Are you guys actually bitching about an app that is literally trying to keep you safe? Like put a bit of effort into appreciating the govt. Jesus.. it's really not that easy to make an app within days. Even Facebook and Google pilot test their apps for months.



Naomi James

20 May 2020



This app has drained the battery on my phone since it was installed. Try multiple thing to reduce battery usage and nothing has worked. Uninstall the app and the battery now lasts longer



Kevin Bale

2 May 2020



No problems at all



daniel walker

6 May 2020



Absolutely horrible slowed down all other notifications on my phone including text messages and phone calls and very important emails understand why it was created but rushed and not thought through.



Jordan

28 April 2020



As an operational police officer, I look forward to carrying my phone with me all the time and feel a peace of mind knowing I am protected, provided everyone else is carrying the app



Paul Myers

27 April 2020



Great idea but is causing bluetooth issues when streaming music to headphones. Audio constantly cuts out since installing app on Samsung S9. Bluetooth audio issue was fixed once app was deleted.



Michael Marsh

26 April 2020



Get rid of the permanent notification in the notification bar and i might think about downloading it again...

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I was happy to install and with functionality however this drained my battery, about 10% every 90mins, just sitting in my bag. Had to uninstall for this reason.

**Horizon585**

2 May 2020

2



Downloaded, and all of a sudden my phone struggles doing basic tasks like doing a search and freezes up, if you want to track who people associate with using an app at the very least optimize it.

**Gyp Rock**

3 May 2020

2



The app just keeps notifying me over and over again to restart my phone. Even thought i have restarted my phone many times. So im guessing my phone is not compatible.

**Cassandra Rawlins**

27 April 2020

2



I want to sign up but it won't except my mobile number just keeps saying mobile number invalid. I'll keep trying . Hope they fix the glitch .

**Joel Campbell**

26 April 2020

3



They said it didn't require my location at the press conference, installed and get asked from the system for my location... You need location for Bluetooth. That's a hard pass for me. Sorry Scotty. I don't trust you that much.

**Junpei Stupei**

21 May 2020

2



Runs fine. Easy to set up. Unsure if Bluetooth drains battery quicker than normal but hey if it helps opening up the lockdown, so be it.

**wayne gerner**

27 April 2020

2



The idea of the app is good, it loads and sets up easily but it used 10% of the phone battery in 2 hours. That was with WiFi and all other background apps turned off.

**Carmen Luque Siles**

28 April 2020

2



Still the trouble with invalid phone number. I've tried all day on Monday 27th April. The app doesn't recognize my phone number. Disappointing

**Vivien Dunkerley**

28 April 2020

2



Frustrating, keeps telling me that the phone number is invalid. Have entered several times, with and without the zero.

**Rob Scaysbrook**

27 April 2020

1



Eeeasy and common sense

**Claudia Volpato**

27 April 2020

1



I have downloaded it twice now first time when I went to get out number it took me to the beginning four times. I uninstalled it the reinstalled and now it is saying my mobile number is invalid

**Simon Chatham**

3 May 2020

1



Couldn't set it up. Told me my phone number was invalid. Tried with and without the leading zero as it shows that the +61 is appended to the front. Uninstalled. Sorry Australia, I tried.

**Glenno Brocchi**

4 May 2020

1



If you don't download this app restrictions won't be lifted I will not give this 5 start as I was manipulated into downloading it.

**Paul Anslow**

6 May 2020

1



Interfered with bluetooth file transfers. Concerns on bluetooth security and decreased bat-

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Stephen Davey

7 May 2020



This interferes with normal bluetooth operation and causes frequent audio drop outs when listening to music or pod casts, I also suspect it cause other bluetooth issue for my samsung watch.



Thaddeus du Fresne

15 May 2020



Can't register, even after completing the troubleshooting, won't send a pin. completely amateur app. Try to do tight thing but a waste of time.



Minas Al

26 April 2020



Hi all, did anyone notice mobile battery usage, mine went down from 73% to 67% in 5 minutes because of this app so I removed it. And it won't work if you turn location off.



Sam Gal

28 April 2020



Kept saying invalid phone number, wifi was not on and altho others with same problem said turn wifi off, I turned wifi on and it then accepted phone number includung the zero. I think I will only turn bluetooth on when I leave home.



Garick Willey

27 April 2020



App seems to work fine. All those having issue with "Invalid Phone Number" try turning your wifi on. For some reason that worked for me.



Ryan Du Toit

26 April 2020



Won't let me register my phone number.



Juan Giles

6 May 2020



App want you to leave GPS BLUETOOTH and WIFI turned on so your phone battery is useless. No point having this app. Btw I've got a Samsung S10 that last 2 to 4 whole days of use, that now runs out of battery in an hour



Darryl Butcher

27 April 2020



Easy download and I can always delete it.



Fiona Williams

4 May 2020



I believe that the app will be inefficient. For example I don't carry my phone everywhere I go but no doubt the headmaster mentality of government will in the future impose punishment in some form to make all fall into line . It is dangerous to continually break the spirit of the Australian people .

[Full Review](#)


Mim Marshall

2 May 2020



My mobile will not download a code? All other apps download codes. Any ideas. Please



A Google user

2 May 2020



Download app ran it however my myGovID app would not open while I had COVIDSAFE app loaded. Deleted COVIDSAFE app and my myGovID app worked again. As I need to us the myGovID app regularly means I unless this gets sorted not going to download COVIDSAFE app again.



Mathew Dickinson

26 April 2020



Can't enter phone number



Colleen Pummeroy

27 April 2020



Tried 4 times to register it keeps telling me my mobile phone number is not correct (I give

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New releases

**Pete Iannetta**

28 April 2020



Help. I have confirmed that after I install this app, I can no longer download apps and app updates from Google Play. After uninstalling, Google Play works fine again. Please look into this.

**Matthew Meath**

30 April 2020



1

After the app was installed my phone and other devices that were already paired started to notify me that they were trying to connect again. I could not find anyway to stop this so i had to uninstall it

**Johan du Toit**

1 May 2020



It causes never ending Bluetooth LE connect and disconnect notifications to display on my Galaxy S10 at a system level. This is not in the notification tray.

**John Phillips**

1 May 2020



1

Destroys Bluetooth connectivity. The 'Your Phone' app on windows 10 no longer connects. Constantly nags me to connect to my PC. Android 9 on Samsung galaxy S8+

**Sarah Blunden**

6 May 2020



1

Wow so many idiots reviewing this app.. just turn it on, unselect your notifications in the settings you stupid numpties.. bluetooth isn't using any extra battery, I've noticed no difference.. go put your tin foil hat back on and enjoy the restrictions..

**Jason Clappison**

10 May 2020



2

Totally 100% agree with everyone using this app, please work on improving the app to eliminate existing interruption to other bluetooth software. It's irritating!

**Ben Langan**

27 April 2020



Apparently my phone number is invalid. Which isn't true.

**Megan Banks**

28 April 2020



2

Sorry as much as I think the initiative is good, this app just drained my battery, and the constant notification that can't be cleared or hidden got annoying after only a few hours. Uninstalled!

**Chris Heale**

27 April 2020



Well it stopped me from getting the virus so far!!

**Benjamin Smith**

27 April 2020



1

This app interfered with my Bluetooth headphones and caused regular beeping noises to the point I had to uninstall it. If this didn't happen i would have kept it.

**Joel Slinger**

27 April 2020



It keeps saying that I have an Invalid phone number when I try to get the pin. I've tried about six times & I triple checked I was typing in the correct number.. Doing my head in!

**BILLY ZHU**

26 April 2020



Why my mobile number invalid?

**Andrew Y**

27 April 2020



Instantaneous is just not fast enough these days. 😊😊. For those complaining having to wait.....I'm hoping you are still self isolating... and if you are, the one thing you have abundance of.....is time!! Let's hope this app can change our lives 🤪🤗

**Bernie Brian**

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**Anna Rex**

26 April 2020



i couldnt even register!!! after entering my mobile phone number that i have had for 10 yrs, it denied it saying invalid phone number!!!! i tried with AND without the zero at the beginning. bloody useless

**Ty Chiem**

26 April 2020



Downloading the app is something you can do to protect you, your family and friends and save the lives of other Australians.

**Christopher McNulty**

26 April 2020



Keeps saying my number is invalid

**Geoff B**

2 May 2020



Says it only needs Bluetooth to function yet won't allow me to proceed without allowing location access. Deleted app for this reason as terms and conditions state that it is not being used to track location

**Wallaby World**

3 May 2020



Had to uninstall as was irreversible crashing my Bluetooth that could only be fixed by pulling the battery out of my phone as it even locks up a normal reboot request.

**L.A.K**

7 May 2020



Government: Download the app! -_- Me: Downloads app-tells me my contact number is incorrect and can't move forward Government: We need everyone in Australia using the app Me: Frustrated because I'm trying to use the app but it won't let me. WHAT DO YOU WANT FROM ME?!

**Zac Clark**

26 April 2020



Please promote this to your friends so we can help end the health crisis.

**harold hird**

29 April 2020



I have tried over several days to download this app on my Android Samsung S7. Software is up-to-date and correct operating system. About to give up.

**Binod Mainali**

5 May 2020



I downloaded for the safety of my family, but the constant notification makes more sick than the virus itself, which can't even go away even after reading it. I will be better without this app. And I am deleting it now. Thanks

**hartozi**

6 May 2020



Latest update locked my Samsung Galaxy S8 up, blank screen. Took five minutes holding power button to reboot phone. Couldn't pair with my car stereo until I deleted the app.

**Jan Harvey**

13 May 2020



It's so easy to use

**R C**

16 May 2020



Screws up all other Bluetooth devices you might want to connect to phone, e.g. headphones etc. Fix this, because it makes the app unusable.

**Craig Childs**

27 April 2020



Very concerned with security. Had to uninstall due to Bluetooth gaff. Can't have that discoverable at all times.

**Lance Scouler**

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**Georgia Bray**

27 April 2020



Made many attempts to download this app on my Samsung A70 phone without success. I get a message saying 'Waiting for download...' Bluetooth is on. Any advice?

**Barb Denny**

27 April 2020



I've tried to register with this app but it keeps saying my phone number is invalid. I've uninstalled and installed again but still the same. Is anyone else having this problem?

**Darryl Packham**

28 April 2020



Causes UConnect car cabin computer to freeze on loading... Uninstalled this app and all good again. I assume it is getting confused with phone and covid app trying to connect to the car via bluetooth at same time.

**Lesley Lindsay**

28 April 2020



It will not accept my mobile number even when I drop the zero. Keeps telling me it is invalid. So won't be bothering with it until fixed.

**John Jarrett**

26 April 2020



All working fine now.

**Darren Last**

4 May 2020



Why do I keep getting a notification to " restart phone if this notification appears "? Annoying! I know I can switch off notifications but is this request needed?

**Phillip Mclean**

14 May 2020



Apps does not work on my brand new Oppo Reno 2 because my phone has auto lock security which cannot be turned off which mean apps turn off as soon as my screen locks which makes app the useless that my reason for uninstalling!

**David Wallis**

26 April 2020



Installed no problems

**Donald Cook**

26 April 2020



Downloaded app does not validate my phone number :(ill uninstall and try again tomorrow but i know it was rushed a bit but at least fix glitch before putting it out there , doesn't help with confidence in the app

**Jacki Percival**

20 May 2020



The app used 8gb and 11gb of data on my husband's and my android phones in 2 days. We are not on unlimited plans so we uninstalled the app and won't bother with it.

**Roger Budz**

26 April 2020



Great idea. Heres hoping it helps.

**David Henry**

26 April 2020



Is there a measurable depth to the incompetence of this crew? Its hard to believe that this App was tested when it doesn't recognise valid phone numbers early in the recruitment process. Its a sensitive issue, you want to have the population onside and then you do such an elementary screw-up. Words

[Full Review](#)
**BK S**

27 April 2020



Unfortunately this really uses up your battery..... I like to use my phone for many applications and I am not in a position where I can have my phone charging 2 or 3 times a day.

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it crushes Huawei phone system by active the mistouch prevention function all the time-if you hv turned this function up,u hv to uninstial this app of unlock your phone manually by pushing Volume up and power key and sliding up the screen all at the same time.

**Amber Budge**

4 May 2020



The app is fine when running but interferes with the Bluetooth function on my Fitbit and Freezyle libre sensor for BSL testing. Hopefully this can be fixed soon

**diana wylie**

11 May 2020



Cannot get pin number

**Marian Armstrong**

28 April 2020



I accidentally uninstalled the app, and it won't let me re install as my mobile number comes up as invalid. Your site says you can uninstall, but won't let you re register

**jon Field**

26 April 2020



Cannot enter phone number

**Aaron Maher**

26 April 2020



Installation was easy, setup within 2 minutes, limited personal data required. Great initiative by our health authorities.

**Mark Radford**

26 April 2020



No privacy issues with this app

**Alan Harrod**

27 April 2020



Bloody frustrating, tried 4 times and the useless app keeps telling me my phone number is invalid. They can forget it if it causes frustration because the app doesn't work.

**Katherine L**

27 April 2020



I would much rather an app that had a notifications when it wasn't working, but it's annoying having one constantly stuck there.

**Clark Pearson**

2 May 2020



it will not take the phone no. says the phone no invalid which it is.not. it is the. correct phone no. If the app can't get that right what hope is.there that it.will work. I give up. Forget it.

**Fiona Henson**

26 April 2020



Pin didn't work.

**Soren Germain**

26 April 2020



Says my phone number is invalid and it isn't

**Sean Tearney**

28 April 2020



Just says invalid phone number. Doesn't let me register. Tried with leading 0 and without. Number is definitely correct. In Australia.

**Toby Lightfoot**

26 April 2020



This is an amazing step forward back to our old lives.

**Diane GRANGER**

26 April 2020



I couldn't proceed as it rejects my mobile number?

**Trevor Townsend**

26 April 2020



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2 May 2020

1

It drains your battery because it needs Bluetooth etc to work. Plus it has a notification displayed all day everyday.

**Vasilios Papakostas**

8 May 2020



Major issue with connecting to my smartwatch after installing covidsafe. Had to uninstall the app to reconnect my watch. I have a pixel 3a paired to a fossil 5.

**Philippe BERNAGE**

27 April 2020



It was supposed to exclude tracking or recording of people's movements, but to work this app requires permission to constantly access your live GPS location.

**Raeleen Davis**

27 April 2020



Easy to set up.

**Da view channel**

27 April 2020



Won't recognize my phone number. Pointless. Will use a facemask instead. Guess it was designed by some yuppie with the latest phone. Only gave it one star because I can't give it nothing. Ended up dowloading an app about honesty in the Chinese Communist Party. Very short app!

**Toni Burt**

26 April 2020



Easy to set up.

**Charlene Bodsworth**

1 May 2020



It keeps disconnecting my car bluetooth. And the notification that wont go away is annoying and drains battery life. I uninstalled it because it was frustrating.

**Paul M**

2 May 2020



Interfered with Bluetooth headset every time I touched a FB post in my feed. Instant fix by deleting app. That's a shame 🤦 . I need my tunes.

**adrian beattie**

5 May 2020



I have been told it opens your microphone as well it's not safe and my boss told me if I download it I can look for a new job as I am a none Australian and I don't get unimportant I can not risk it

**Patrick Marcinia**

28 April 2020



Registrations open 6pm fools

**A*** A******

26 April 2020



Ridiculous that they would release this without people being able to use it, especially as there already appears to be distrust in the system. Gave it 5 stars because we really need to encourage people to use this app

**John Blaikie**

27 April 2020



It continues to tell me my phone number is invalid.leading zero or not. Samsung galaxy s9 at latest software level. My wife had no problem with her s10 which is not at latest sw level

**Andrew Tobin**

26 April 2020



Very easy to download and set up. All the lower ratings seem to be people attempting to set it up before the official launch time.

**Gary Morrison**

28 April 2020



Downloaded it yesterday but it won't accept my mobile phone number as it keeps saying it is



P

30 April 2020

2

I would like to install the app on my phone but my operating system is too old (Android 5.1.1) and I am not prepared to buy a new phone just to install the app. The government should of designed an app to work on older and newer versions.

D

Derek Walter

1 May 2020

1

:

Interferes with Bluetooth devices about 4 times a minute on Samsung S10. Have to keep uninstalling it to use other applications.

G

Greg Flodden

5 May 2020

1

:

Although imperfect, the security risks are worth it if wide spread use lets business resume sooner. We need our economy back, now please. Those unemployed are real people, they need our help. The more people that use this the more the Prime Minister is pressured to reduce restrictions, lets push Sco

Full Review

K

Kerrie O'Grady

5 May 2020

1

:

Different from my partners app. Unsure who has correct app. First 4 attempts loading app said did not recognize my number. Accidentally pressed load data and it said I had virus, but I haven't been tested yet

D

Sharon Koh

9 May 2020

2

:

Happy with the premise of the app, but it interrupts the use of my Bluetooth speaker and headphones so I've had to temporarily uninstall it. Can this be looked into please?

D

David Spall

14 May 2020

1

:

Interfered with Bluetooth headphones. Drained battery on S9. Tried to install update with no success. Tried reinstall with no success. Finally gave up.

D

DBO

17 May 2020

1

:

Big battery drain issues Samsung S10. Also had Bluetooth car connection problems. Would love to help but the app is causing big issues.

D

Chloe Shaw

28 April 2020

1

:

I am fully supportive of this app and want it to work, however my battery was drained by 10.30AM and it stopped other apps functioning quickly. Please fix.

A

Annette Stewart

27 April 2020

1

:

Very quick download

A

Nick Taylor

4 May 2020

1

:

Eats battery. Halves usage time. Pauses Bluetooth transmission every couple of minutes so can not listen to music or podcasts

E

Elaine Whiles

15 May 2020

1

:

Have tried and tried to install but get as far as mobile number and keep getting check internet connection. Very frustrating

J

Janet Holbrook

26 April 2020

1

:

So easy...took about 30 seconds. Everyone leaving negative reviews...It wasn't live till 6:00pm...

A

Aussie bogan

27 April 2020

1

:

Thought it would show areas that have cases etc so public can stay away waste of time plus constant GPS and Bluetooth pinging id rather my battery then this the website has

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A

4 May 2020

I try to open this .. say other pin number 😊

T

Tracey Baird

4 May 2020

No problems installing the app. Had to uninstall as it affected the proximity sensor on my Xperia which made the phone unusable

S

Shannon Robertson

10 May 2020

Can't play music over Bluetooth without it pausing at frequent intervals (3-4 times per song at least) tried on two separate Samsung's and does it on both

K

Ken Murray

9 May 2020

I downloaded this app ok but when I started the registration process I found it up somehow the I uninstalled the app so I could start all over but no I don't know how to reload the app. I am 88 years of age and not very computer literate



Carmel Penny

19 May 2020

It worked for about 2 weeks and today it came up not active. Restarted my phone so now I am uninstalling it and will try again...



Tim Dunlop

27 April 2020

When I enter my mobile number it says it's not a valid number Edit: issue above is when you're on wifi. Turning wifi off and it works fine.



Daniel cook

27 April 2020

Anything that helps resolve this situation faster is a good thing, they can easily track your location whether you own this app or not so put your tin foil hats away and download so we can carry on with our lives



Shotrix

27 April 2020

I understand it's important good idea. Not leaving bluetooth on AND location services on. I wish you good luck with the app but now uninstalling.



Lynn Misurka

2 May 2020

Won't install. Just the circle of death, circling and circling, maybe forever??



A Google user

15 May 2020

Pain. Unable to input Pin because could not get back to the verify screen without losing the detail screen.



Muhammad Badhon

26 April 2020

Don't like the notification status bar staying on top all the time, it's annoying. But don't mind the app running in background.



dong farang

26 April 2020

My phone number not valid



Robert Davies

27 April 2020

I feel very safe with this app autodetecting coronavirus in my personal space and emitting load alarm.



Wendy Balshaw

29 April 2020

Your app has somehow disabled all my Google applications including the internet - can't load gmail content or search on internet or open any internet based things from facebook - not known - this was the only thing different to normal

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1



30 April 2020

Like it but had to uninstall. Was causing the phone screen to go black when making and receiving calls. Sony XA2 Xperia running latest Android.

**Kristina Čačić**

5 May 2020



Its been draining my battery but otherwise hasn't bothered me too much. Please fix the issue.

**Mary Smallbone**

27 April 2020



Easy to install.

**Brendan Malin**

26 April 2020



They claim that it doesn't track your location and only uses Bluetooth to determine if near someone who was infected, yet permissions of the app say it needs your location....

**Carol Odgaard**

28 April 2020



Easy to install.

**Tom McManus**

26 April 2020



Easy to install.

**Glyndwr Bartlett**

27 April 2020



Easy to install.

**Micha Bessems**

27 April 2020



Since installing I constantly have no internet connection after switching networks (wifi -> 4G / 4G -> wifi). Problem went away after uninstall of this app.

**John Marston**

2 May 2020



Installed but not operational. Says my phone is compatible but doesn't allow entry of any of my details. Absolutely zero support. Unfortunate because I wanted to participate.

**Patricia Murphy**

5 May 2020



New download app covid safe Please

**Annette Marsh Marsh**

7 May 2020



Tried to register to use the app, couldn't get the 6 digit pin number then when I did get the pin number it told me the pin was wrong & said to check my internet connection.

**Greg Saw**

27 April 2020



I have been trying to install this app for 18 hours, keeps telling me "waiting for download". I have wifi and bluetooth enabled, Samsung A20 phone.

**Elaine Pearson**

1 May 2020



I cannot even download the app and I have a Galaxy A51 Android phone. It just rotates around the app icon and does absolutely nothing. Tried again still no joy.

**Patrick Condliffe**

1 May 2020



Breaks fitness sensor connections that use bluetooth. Can't use with connected HRMs or things like a stationary trainer. Keeps freezing the connection.

**Helen Hayden**

4 May 2020



Installed chewed battery...after 5 minutes received a message from AEC asking if I changed my address.. same happened to a friend. Uninstalled it's useless anyone can check the tickbox and say they are covid affected if they're not. The app is not Australian.

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Makes life more relaxed knowing your being looked after

**Lali Wiratunga**

2 May 2020

Today you kept us safe, You took action, You showed you cared. You installed the COVID-Safe app. Today you kept us safe, You helped people get back to work. Restrictions eased when you and others Ran the COVIDSafe app. Reflect and remember that everyday heroes. Can have a big impact. They clicked in

[Full Review](#)**Helen Z**

27 April 2020

It won't accept my phone number!

**Roselyn Crisp**

27 April 2020

It's so frustrating it won't down load, I have been trying for hours.

**Margaret Ferguson**

28 April 2020

No matter what I do or how many times I try to install - 12 hrs between, it keeps telling me 'invalid ph no' with the 0 dropped!!!!

**John Walker**

26 April 2020

With this app, I can finally stop drinking all the disinfectant and injecting bleach.

**kevin bradley**

27 April 2020

Just kept telling me my phone number is invalid. Tried with and without the first zero.

**Joanne Joyce**

27 April 2020

I tried five times to register my phone number, to get the six digit pin, and it kept telling me my phone number is invalid.

**Peter McDonald**

26 April 2020

Keeps saying invalid number

**Sanny Prom**

3 May 2020

Unable to install after download it keeps on saying that the PIN is incorrect. Give up after three tried.

**Chantelle Collyer**

12 May 2020

Get rid of the continuous app notification. It's so irritating having the screen constantly light up because I cannot get rid of the notification.

**steven gao**

26 April 2020

Permanently leaves an icon on the top of the phone. Very very annoying. Just leave it running in the background I have enough notification from different apps

**Anthony Shaw**

27 April 2020

I tried but it told me my phone number is invalid. Now what?

**HSV Holden**

28 April 2020

Still not loading. Keeps stalling at the phone number. Is it on Android system only? No use counting downloads if it won't work.

**Hayden Sawicki**

27 April 2020

Let's get on this guy. Min 40% but let's aim higher

**bernard currie**

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erly. Can't find any widget anywhere on phone. If any govt tries to fine me they can get stuffed.

**David Chambers**

13 May 2020



Have Oukitel C8 with Android 7 cannot complete registration. Seems a non starter in this case.

**A Google user**

26 April 2020



11

Hi All. Here's an analogy for you. Last week some lucky bugger in Melbourne won the power-ball. \$23M. The ticket was unregistered so the lotteries cannot let them know he/she has won. If that person doesn't come forward they don't get the prize! If someone doesn't download the COVIDSafe app and has t

[Full Review](#)**Brian Duffy**

27 April 2020



Installed. Tried to open . Said invalid phone number. Tried to open twice after fixing phone number . Have given up. Xxx

**Carmel Elmore**

27 April 2020



1

Will not recognise my mobile phone number. Have tried for an hour. Pretty pointless.

**Debra Clothier**

29 April 2020



2

Gives you a sense of security

**Arthur Anderson**

3 May 2020



My Samsung A50 will not download the Covid safe app. I have done the latest upgrade to me software and still just sits there saying downloading

**Katie**

15 May 2020



Not available to download?? My partner is unable to download or even view the app on the Play Store. He works in retail and cannot avoid coming into contact with people. This app needs to be available for everyone if the government wants it to be successful.

**Caitlin Stuart**

27 April 2020



2

1 star rating only for the fact that it bricked my phone rendering it useless. Uninstalled and will try again in a few days.

**Bradley Mohr**

27 April 2020



Invalid phone number. Won't accept

**Clara Lehmann**

27 April 2020



3

Theres a bug within the app as it was making my phone slow and glitch; to the point i had a black screen. Not reinstalling until fixed

**kajan Sanmugasundram**

29 April 2020



1

Drains too much battery life, phone does not charge properly when using this app, please fix this

**Robert Elkerton**

2 May 2020



Downloaded the app to help stop the spread. A good move, but it is nothing less than disgraceful that the government shilled out to Amazon to make it. Very disappointing that we have ceded our sovereignty to such a disgusting entity in such a desperate time. Eat my cock, Jeff Bezos, this review is a

[Full Review](#)**Jennifer Joyce**



A. Trova

14 May 2020

Unfortunately the app is not compatible with my mobile phone running Android 5.1, will an update be made available to also run with older versions of Android please.



David Serhan

15 May 2020

Covid safe app is great



James Muddell

27 April 2020

App doesn't work. Keeps showing its loading & draining the battery. Tried several times & got the same result.



Claire Korte

27 April 2020

Not sure if this is a common issue but the app won't register a valid mobile number.



Geoffrey Butler

28 April 2020

App will not recognise my mobile phone number so cannot apply. Have abandoned after 4 separate attempts.



saile saile

26 April 2020

Safety for the well-being



nancy duffield

6 May 2020

Have tried for days but cannot get in. It appears that it won't accept all versions of android. We are desirous of the benefit Gale



Simon Hirsh

14 May 2020

Keeps dropping my Bluetooth audio connections - calls and music. Really annoying.



Jane Edwards

27 April 2020

Still haven't been able to download. I've tried several times. Won't accept my mobile number saying it's invalid.



Ian Knowles

26 April 2020

No problem signing up



T S

30 April 2020

Notification in secure folder, Google headphones notification in secure folder. I don't use Google headphones. Notification kept coming up. When uninstalling app it disappeared.



Debra Simon

2 May 2020

I have tried for 2 days to download the app but in Google Play it just hangs at waiting for download but never happens. I have turned off WiFi and Bluetooth to see if that helps but nothing does. I have a Galaxy Note 10. Can someone help me please



Matthew Palmer

4 May 2020

Installed and it started causing my phone to have massive buffering issues with videos, uninstalled and problem was fixed straight away.



david palfreeman

26 April 2020

This should help open the economy up



Eddy Tan

26 April 2020

Broke on release. Won't accept valid phone numbers. You'd think the government would do



Categories	Home	Top charts	New releases		
	27 April 2020	Everyone should download this app and do their part in helping Australia beat this virus. The wellbeing of all Australians and the Australian economy relies on it.			
	27 April 2020	Anything that can help keep people safe			
	26 April 2020	There's nothing wrong with the app. You need to wait till after 6pm before they enable registrations.	4		
	30 April 2020	Cuts out Bluetooth when scanning. If I could turn it off when at home it would be better.	1		
	2 May 2020	To early to rate this app .. is this app free ? Not enough information			
	2 May 2020	Works okay with Moto G5			
	5 May 2020	I have tried loading it 5 times and it gets to 96% loaded and won't go any further.			
	6 May 2020	I was hopeful but causing issues on phone. Impacts notifications and application updates on my Samsung Note 10 plus, to the point I've decided to uninstall.			
	8 May 2020	Stuffed with Bluetooth speaker can not listen to music with this app I have removed covid-safe needs fixing before I download again 😊	1		
	27 April 2020	Kept getting told my mobile number is invalid. I tried both including and excluding a leading '0'.			
	27 April 2020	Cannot install because my 3 year old phone is not compatible. I wonder how many of the at-risk population such as rhe older people are in the same boat, not having rhe latest and greatest phones. Not going to buy anew phone just to run this app!	1		
	28 April 2020	Won't accept my phone number. Tried with and without the first 0, still comes up as invalid..	1		
	27 April 2020	Geez...says my phone number is invalid after trying to register no less than 10 times.....pretty poor app	1		
	27 April 2020	I have given up trying to install as I can't get past my mobile phone number. No starts but it wouldn't let me post without a star rating.			
	27 April 2020	Just tried to sign up now and the app is live, telling me, my number is invalid and I've had this number for years			
					

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Can't download app. Just keeps saying waiting for download and stays like that for hours and this is a brand new phone.

**Wayne Coogan**

4 May 2020



Dreadful! Couldn't get pin without deleting info. Gave up and removed app. I tried!!

**Rob Newbury**

5 May 2020



Took days before I actually got it downloaded, I don't know whether from high internet volume or multiple downloads happening causing slow traffic

**Tristan Cameron**

26 April 2020



Easy to setup

**Teck Teo**

26 April 2020



Easy to setup

**David Todd**

26 April 2020



Easy to setup 🇦🇺 🙌

**mbpardy**

26 April 2020



Great idea. It will help trap the virus. More private than most apps.

**Hugo Alonso**

29 April 2020



Well its difficult to rate an app that doesn't do anything... I guess in this case, if you don't notice anything special means it's great...

**Karen Middlehurst**

1 May 2020



Cant get past phone number

**GTR INSANE GAMING**

4 May 2020



I would say people worried about privacy ..i will put my health and wellbeing of others before my privacy. If you live you will have privacy. Download it for sake of other Australians. Humble request we can do it together. This pandemic should teach us how to be one. Humanity will win. 😊

**A Google user**

5 May 2020



I have been unable to download this app on my Sam sung I have tried about 3 times a day for 5 days. Continually states waiting for download but times out

**Martin Taylor**

20 May 2020



This app caused the quality of the bluetooth connection/calls in my car to be unusable.

**salaheddine matter**

28 April 2020



Samsung S9+ made my phone super slow and almost unusable. I tried to persevere with it but it affected my phone too much

**Jude Ahearn**

26 April 2020



My 5 year old Samsung phone will not download the covidsafe app. Says this version not compatible for your device. Surely this app should be available to all?

**A Google user**

27 April 2020



Downloaded. Entered mobile number for pin. Says invalid number!!!!!!

**Janice**

27 April 2020



So far I have 12 pins sent to me....so have given up completely. It does not allow one to pro-

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New releases



26 April 2020



Downloaded fine, registered easily. Seems to working just fine.

**Fiona Arthur**

27 April 2020



It won't register my phone number. Happy to install it again when it's fixed

**David Webb**

2 May 2020



Wants a bunch of permissions I'm not prepared to grant and it is unclear whether it will work with partial permission granted. Insufficient legislative protection. Not much evidence it will help anyone. Really just a lame excuse for relaxing other measures and likely to put more lives at risk. I ins

[Full Review](#)**Cristiano Bradshaw**

5 May 2020



A lot of problems downloading it and then more problems when not receiving verification code on Samsung phone.

**Alex DING**

7 May 2020



With this app on, the battery can't last one day without charging.

**sarah P**

27 April 2020



I use a cgm for diabetes control, this app keeps over riding the Bluetooth connection. Had to uninstall.

**Lisa Dawes**

27 April 2020



Won't accept my mobile number - with or without the '0' preceding the number... Happy to know I'm safe! NOT...

**Tina**

29 April 2020



I have no problem with having the app. But it doesn't need to be in my notifications constantly. Annoying.

**A P**

26 April 2020



So many people gave 1 star just because they tried to register their phone number before 6pm, the official launch time, and failed. Who to blame?

**Day 19**

27 April 2020



Doing my bit to slow (and perhaps even stop) the spread of covid-19. If people don't want Australia to end up like the US and so many European countries, whilst having having less strict social distancing laws and to see a return of more normal economic activity, then we need the majority of people

[Full Review](#)**Stanley Wilson**

1 May 2020



Does not install on some Android Phones

**Benjamin Wemyss**

4 May 2020



Experienced Intermittent disruption with bluetooth connection to other devices while this app was active.

**Carly Newnes**

7 May 2020



Uninstalled it. Was draining battery and kept telling me to restart my phone. Annoying.

**Adriana Crick**

28 April 2020



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New releases



26 April 2020

Easy and must have

**Kristal Nelson**

27 April 2020

Phone number invalid and no options there to fix it. Good job! Typical really 😤

**Jill Reed**

1 May 2020

Could not get this app to work. Tried 25 times all different was nothing worked. What a pain & waste of time.

**Rik Taylor**

2 May 2020

Samsung Note 10 kept crashing, camera wouldn't work properly whilst app was installed.

**Aaron G**

5 May 2020

Love the idea but it chews through power. Not even getting half a day on full charge.

**David Chisholm**

7 May 2020

It is not installing, have tried for 3 days and it keeps trying but doesn't work.

**ThePink Unicorn**

11 May 2020

Deleted app, as it caused phone (Samsung Galaxy S10 E) to malfunction, and unusual battery depletion. Doubt an app will stop the spread of the viral flu. 😢 Downloading this app, will not guarantee our freedom.

**Brendan Johnstone**

26 April 2020

It says my mobile number is invalid but i know my mobile number and it is valid and i get phone calls and can make phone calls so i think the only invalid thing here is this application. Cant sign up, another waste of taxpayer money

**Michael Di Vincenzo**

27 April 2020

Doesn't accept my phone no for some inexplicable reason. Can't register because of this.

**Ziza Brkic**

26 April 2020

I support this application not because the Government says so, but for the good of the people that I love and for all of us. While I am concerned about how any data will be used by authorities, that concern is of second importance when it comes to survival of us all. Google and all other apps I use,

[Full Review](#)**Graham Emerson**

26 April 2020

10

10

Our national cabinet has done an awesome job in managing this pandemic compared with nearly all other countries. Why wouldn't you continue to trust our leaders and download this CividSafe app so we can be confidently released from our isolation. We owe to all those who can't work because of the restr

[Full Review](#)**Alex Coningham**

27 April 2020

Tried to sign up, wouldn't accept my phone number (with our without a zero).

**Jenny Viney**

26 April 2020

20

20

Easy as...took no time at all. Please everyone do this for the sake of you and the people you love and for everyone who lives in this wonderful country. We all want to be able to hug our parents, siblings, nieces, nephews. If you are worried about your info being out there you should get rid of all

[Full Review](#)

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Having trouble with the app it just keeps trying to download ... it's 2 hours now and nothing yet.

**Michael Nicholls**

2 May 2020



Good idea, but it's buggy and interferes with Bluetooth headphones. Uninstalled.

**Hayden Lacy**

3 May 2020



I've downloaded this app 4 times and have tried to register time and time again with no success.. sorry government I tried

**Chris Hickey**

6 May 2020



Keeps saying connected to null or disconnected from null every time I use my phone.

**joel earl**

7 May 2020



Terrible for battery life, had to charge my phone in under half a day from coming off charge!

**Elizabeth Campbell**

7 May 2020



I only uploaded this because I want our country to open up quickly but safely. I DO NOT like that the data is being stored by an American company. No matter that it is Amazon Australia, it is still an American company, and so, at the command of their very untrustworthy leader

**Andrew Partington**

12 May 2020



All independent evidence shows it doesn't do what it suggests it does. Necessary legislation and guarantees for privacy haven't yet been instituted.

**Doug**

26 April 2020



I was very keen to use this app but my Bluetooth earphone is not working after giving the permission to the app work.

**Kimberley Allum**

28 April 2020



I am tired of trying. It keeps telling me my phone number is invalid. With the 0 or without.. Wanted to do it to help. But can't... I have had this number for years... So I give up... Such a shame...

**Kevin Maxwell**

27 April 2020



Great Idea Let's get back to normal!!

**meddude**

29 April 2020



Can't upload data if i have got covid. What's the point then?!

**Anne Vergona**

26 April 2020



Firstly won't get the pin. On retry, insists my mobile number is invalid. Needs more work quickly or users will lose faith in the process.

**Kari Nicholas**

30 April 2020



I've been trying to download for 3 days and its stuck on 'waiting to download'. I've restarted phone, tried with data and wifi. Help!

**fatgypo**

4 May 2020



It really put a massive drain on my phone. Had to delete as I couldn't get through the day on one charge anymore

**Robert Jackson**

5 May 2020



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N

20 May 2020

Keeps turning off. Very frustrating. I'll download it one more time, then if still not working, I'll delete it.

P

Peter Waters

27 April 2020

Tried numerous times to register but apparently my phone number is invalid with and without 0.

**Dorothy Johnson**

2 May 2020

This won't even download for me. Restarted so many times tried the WiFi thing but nothing. Help please

M

Michael Curtain

7 May 2020

This system can work without having to have personal details on the app. More people would use it if that were the case

L

Lauren Stevens

27 April 2020

Excellent initiative. Keep Australia safe. Download to not only keep yourself safe and healthy but everyone else as well.

**patrolus1**

28 April 2020

Drained my battery twice in a day , even whilst connected to a charger . Only help was to uninstall .

J

Jeremy Atkins

26 April 2020

Garbage. Keeps telling me my phone number is invalid. This issue is a joke. I'm keen to download and use the app, but this is just pathetic and will only turn people away.

S

Sue Moffatt

28 April 2020

Tried EVERYTHING and won't accept my phone no. Updated OS. Tried phone no with and without 0. Piece of Government rubbish.

**Jason Morgan**

26 April 2020

Yes everyone registering works it's now 6pm

S

Stephen Ally

1 May 2020

My phone started to run slower. Not sure if app but started to happen after downloading it.

**Paolo Rafael**

16 May 2020

You're given 5 minutes to enter the pin sent to the number you provided. I get the message after an hour.

**Roger Webb**

15 May 2020

When installing the app it's asked for my location to be switched on. Its not supposed to track my location so not for me I've uninstalled it .

E

Emilio ATA

26 April 2020

It tracks my every move and keeps insisting that $2+2=5$. I decided to uninstall once it said I would have to rub the lotion on my skin or else I'd get the hose again. Do not recommend.

**VashThe Stampede**

27 April 2020

Tried to register. Phone number not valid. Double checked phone number. Gave up.

**Thomas Mc**

26 April 2020

Waiting for registration...

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27 April 2020

When i go to put my mobile number in, it says its an invalid number. So i cant take it any further.

**Sean Murphy**

26 April 2020

49



John F Kennedy once said: "Ask not what your country can do for you ... Ask what YOU can do for your country." Installing this LIFESAVING app is the greatest thing you'll EVER do for your country and her people. DON'T DELAY. DOWNLOAD AND ACTIVATE IT TODAY!!! Get EVERYONE you know to do the same. Lea

[Full Review](#)**Yobla Zeeaz**

6 May 2020

1



5 stars for all the helpful reviews, thanks everyone If Bluetooth has to be on 24/7 my phone will be dead by the time I leave home for essentials, I wanted to download the app but.....idk now.

**Patrick Scherf**

27 April 2020

1



Works fine so far

**Paul Kelly**

30 April 2020

3



Won't Download due to Anti Virus Software. CovidSafe is viewed as an Unsafe product by Kasperski. And No stopping Kasperski does not help.

**Dale**

30 April 2020

1



Would be useful, but without knowing if it actually works or not it's just a placebo affect.

**MICHAEL MANOLIS**

5 May 2020

1



I wanted to do the right thing and installed it but then found I could not connect to the car Bluetooth, so I ended up uninstalling.

**LL of Melbourne**

26 April 2020

1



Scotty from marketing says the app is not built by the CCP so all good. Prz be secure.

**Connor Pike**

28 April 2020

1



Easy to install but my phone number wouldn't be verified and I tried dropping the 0 and still wouldn't work

**Greig Swebreck**

27 April 2020

1



Was easy to use

**James IU Condren**

28 April 2020

1



App will not download to my phone the google play says it is waiting for download but when the phone locks the download stops then starts again I have an android 60 phone

**Jacky Fox**

29 April 2020

1



For some reason my bluetooth keeps turning off and then I keep getting notifications from Covid 19 to turn back on

**Margi Bruzga**

1 May 2020

1



Couldn't get the App to even register my details, therefore I uninstalled the App altogether if it isn't going to Work.

**pete m**

3 May 2020

1



No problems with it.

**auzzies rule**

1



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older sisters and this app ruins my Bluetooth making it say im 18.0 on my familys when i could be 10.0 meaning it could be unsafe to people that rely on there Bluetooth

**Dan Minford Hawkes**

27 April 2020

16

⋮

COVID-19 is a big deal guys. Since the start of 2020 COVID-19 has killed almost as many people as lightning strikes while masturbating. It's obviously a pandemic, and that's a very frightening word. I highly recommend you give up your last remaining shreds of freedom and privacy so that the governme

[Full Review](#)**PAUL BECHER**

28 April 2020

2

⋮

Looks like you need a \$200 plus phone to download the app

**Kate Sankey**

29 April 2020

1

⋮

Had to uninstall app because it stopped my other bluetooth connections from working. Am about to try again.

**Kathy Lloyd**

2 May 2020

5

⋮

Removed app from phone when I found out the privacy legislation for it has not passed parliament yet. No guarantees to privacy unless it is legislated.

**Victoria Sutton**

27 April 2020

2

⋮

Can't get it to accept my phone number even after I've done a software update

**Mary Dennis**

27 April 2020

1

⋮

Unable to complete registration as it says invalid mobile number which is incorrect

**Kevin Palumbo**

28 April 2020

1

⋮

It's now the 28th and I still cannot register due to invalid phone number, with or without preceding zero and after deleting and reloading a few times. Get your s*** together guys.

**Bruce Leigh**

4 May 2020

1

⋮

Downloaded first thing on Tuesday morning, battery flat by 1500hrs. Charged over night Wednesday and Thursday, battery flat by 1500hrs. Need phone for cancer afflicted wife, so unashamedly uninstalled on Friday and phone had 55% charge left at 2300hrs.

**Anthony Johns**

27 April 2020

1

⋮

12hrs later it still says my mobile phone number is invalid. What a crock! Give me a call on my very valid phone number when you get this fixed. In the meantime ... DELETE D

**Lisa Bolwell**

28 April 2020

1

⋮

Downloaded app, filling out info and tells me my mobile number is invalid. So can't even help to do my bit.

**Betty Priestley-Dumesny**

30 April 2020

1

⋮

Great to stay safe

**Zec Tulevik**

1 May 2020

1

⋮

Won't install...still waiting.

**Denis Rowan**

4 May 2020

2

⋮

I have tried for 4 days to download this app without success any one else having problems?

**Geoff Bowman**

4 May 2020

1

⋮

Uninstall killed it. Stays on the opening screen and won't launch

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9 May 2020

2

Once installed. I cannot update any other app. Happened few times

**Paul Brownsdon**

26 April 2020



Great initiative to keep us all safe. Great thank you

**Connor Hay**

27 April 2020



Download the app. You don't care about your privacy because you've put everything from your phone number to your school to your workplace to you as* on Facebook, Instagram, tinder. Just download the app so we can get back to our lives and go outside again!!!!

**Gerrit van den Berg**

27 April 2020



Cannot register as it cannot confirm my mobile number. Want to do the right thing :-(

**Andrew Kennedy**

6 May 2020



Won't download on my Samsung. Are others having this problem?

**Bassem Kattan**

7 May 2020



This app is draining my battery very quickly! I'm using a Galaxy s10+

**Nick Sowerby**

27 April 2020



Will not accept my phone number. Tried many times kept telling me my number was invalid. So uninstall

**Keith Beard**

27 April 2020



Permanent notification required to run is annoying. Will not use until removed.

**Katrina Vincent**

27 April 2020



Tells me my phone number is invalid & won't let me progress.

**Winston Stuart**

28 April 2020



Bug Report: Constant "invalid phone number" error, Intermittent crashing on SM-M975F

**Tyson Brown**

26 April 2020



Thanks goes out to those behind the project. Can't wait for life to get back to normal.

**Jenny Godfrey**

26 April 2020



Sign up for your safety and everyone else's. How can you be worried about this app? Google and Facebook know more about you than your own mother does. This app doesn't even require you to use your own name if you don't want to. It only uses an age group. Google and Facebook have your actual birth da

[Full Review](#)**Jeannie Talent**

27 April 2020



It keeps telling me my mobile is invalid what do I do.

**Nam Naam**

16 May 2020



Downloaded the app and used it for 1 week. It clashes with Oral B app and stops it every 30 seconds or so. Uninstalled this app and now Oral B app works.

**Donna Gleeson**

27 April 2020



Thankful. Australia is safe. Compare to US & UK.

**Lance O'Connor**

27 April 2020



Don't update APP just leave it as it is

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3

26 April 2020

Thanks all involved in developing this app for everyone's safety. Encourage all to download and let's have an aim to dispatch COVID19 out of Australia.

**C Philip**

27 April 2020

**Raymond Wood**

27 April 2020

Thank you to all who have participated in providing this valuable life-saving app which will get us back working sooner and the economy back on track quicker. Don't listen to those I'll advised armchair "experts" who may tell you otherwise.

**Justin Taylor**

26 April 2020

**George Fedorov**

20 May 2020

**Patrick Flynn**

4 May 2020

Unable to register. Worthless Tried newest version and still useless.

**Jeffrey Borg**

26 April 2020



Let's help Australia stay safe and stop the spread of COVID19 by notifying you if you come in contact with someone who has tested positive for COVID19, then the government can reduce restrictions while we maintain social distancing. It's not going to track where you've been it's just a bluetooth ha

[Full Review](#)**Don Reade**

6 May 2020



Confusion came when waiting for a COVID Safe Code to arrive on my mobile phone

**tony chamberlain**

10 May 2020



Bluetooth music to my JBL Bluetooth speaker has very annoying drop out every 30 seconds or couple of minutes with this app running

**Taylor Dale**

12 May 2020



Source code has still not properly been released. It does not contain the necessary API keys to compile a functional version of the app.

**WinterMooN**

18 May 2020



As restrictions are coming to an end, can we expect the removal of this app in the near future like in 3 or 6 months?

**Bruce Patrick**

26 April 2020



Tried to register but unfortunately it won't let me as the app constantly tells me my mobile phone number is invalid which is incorrect. I will now not be using this app

**Akshay Khodiyar**

27 April 2020



Good app to trace people

**Roxanne Campbell**

26 April 2020



Insisted my mobile number was not valid. Can't go any further. What to do!

**Tony Hall**

27 April 2020



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M

MAX GILBYNE

28 April 2020

2

2

Doesn't let me register, says invalid number, and this is over 24 hours from release...



Juan Carlos Ceron

26 April 2020

1

1

Finally we have the app. Hopefully more and more people will participate and we get to eradicate Covid-19 from Australia!

N

Nikhil Kumar

26 April 2020

1

1

This is about keeping Australians safe! Give the government a break, the registrations open at 6PM tonight if anyone is having issues. Lets look out for one another and give some support to the government! There are multiple apps on your phone which tracks your location without telling you atleast w

Full Review



adaptiveAxis351

26 April 2020

16

16

Another app from the Government to make sure we're all doing the right thing and to keep track of what we do, who we see, not about safety... Allowing kids to go back to school in a 30 kid classroom yet you can't go for a learner driving lesson with an instructor stopping the learner driver from get

Full Review



Johnny Petersen

26 April 2020

1

1

It says my phone number is invalid :(+61 4nnnnnnnn .. Also tried with leading 0, still invalid. Oh-well....



Veronique Pinar

7 May 2020

2

2

I have been trying to download it for few days, nothing is happening! I have a Samsung S8 reasonably new (1 year)!



Yvonne Watson

8 May 2020

3

3

No matter what time of day I try, I cannot download it. It just keeps going around & around, without download happening



Jim Scott

27 April 2020

1

1

Tried registering but tells me my phone number is invalid. Must get a credit from Telstra from having a non phone



Ian Baker

28 April 2020

1

1

Says phone number invalid. It is my business owned phone and I tried both my name and business name but both said invalid phone number. Typical of Govt poor record on rollouts.



Alan Gillen

28 April 2020

1

1

Tells me my mobile number is invalid, only been using it for 10+ years. Haven't registered. Tried my best to do my bit. Uninstalling the app



kaylene prince

5 May 2020

1

1

Unable to download App. Have tried for more than 1 week now



Ashley Johnson

6 May 2020

1

1

I have a samsung and because the covidsafe app is hooked on bluetooth i cant sync anything else like my Garmin watch



Thomas Morgan

27 April 2020

1

1

As a doctor, I fully support the potential this app has to help eradicate COVID from Australia and keep people safe

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27 April 2020

Downloaded to try and do the right thing but it drained the batteries on my families phones very quickly so we have all since deleted.

**Paul Petersen**

29 April 2020

3



Great idea! Full credit to the Morrison Government

**no el**

29 April 2020

2



Premium version worth buying for the extra levels and no ads

**Julie Kiefel**

1 May 2020

1



App rapidly drains ph power at unsustainable rate! Sorry but it's a pointless app if phone goes dead.. ?!

**Josh O'Neill**

3 May 2020

1



I and one other person has this out of 9 close friends.. Just make it no supermarket if u don't have this I take off but do really hope I start see more using as if we all help maybe in the near future it can be deleted as it does its purpose Most do get it a plague so join up to help get this beaut

Full Review**Megan Abbott**

5 May 2020

1



I have an oppo and it won't download. Thinks about it for hours, but nothing happens

**Glenn Conroy**

17 May 2020

1



My older Optus smartphone says CovidSAFE safe will be installed SOON but has said this for a week now yet it does NOT show in my list of apps on this phone yet confusing in another field days it is installed BUT IT IS NIT WIRKING

**Jennifer O'Reilly**

27 April 2020

1



It will not accept my mobile number

**Liz McLeod**

28 April 2020

1



Can't find help to issue of app not accepting phone number

**Fildorian Sebastian**

29 April 2020

2



Disconnects bluetooth while driving and drains battery too quickly.

**Brad van Doren**

27 April 2020

1



Easy to do... And there really are no excuses

**Michelle Carey**

2 May 2020

1



Every time I have tried to download the app it is just just thinking and 'waiting for download'.

**Marcus Cole**

2 May 2020

1



Battery drain far more rapid. Interfered with opening of whatsapp video calls.

**Roman**

27 April 2020

17



I'd rather be notified early if I come into contact with a confirmed covid case. I'd rather protect others if I become infected. If you truly believe the government is going to track you; unless you are high up on a criminal wanted list, imagine how much your life will bore them.

**Theresa Kahwati**

28 April 2020

1



Invalid phone number - correct formatting - still not working. Sad face.

**Glenn Rivera**

29 April 2020

290/405

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Can't sign up as it won't accept my mobile number, keeps coming up as invalid number 😞

**Angela Towndrow**

26 April 2020

Simple, lets see if it works!

**Sarah Court**

4 May 2020

Can't actually alert you if you have been exposed as your phone's permissions won't allow an app that isn't currently open and being used to actually do what it says it will. Also like, super should not trust the government with this kind of surveillance? Just a thought.

**Augustus Gloop**

17 May 2020

A great idea but shame we have the morons out of touch with reality running the states and country! I had this installed but with restrictions continuing no point continuing with this app!

**Borris Johnston**

27 April 2020



An Australian Government licensed tracking application. Source code not released: No transparency or accountability across this application. Do not let state sanctioned tracking of citizens become an every day normality! Absolutely disgusting application and practice. Data is sent to Amazon subsidia

[Full Review](#)**Jess Anne**

28 April 2020



Won't accept my mobile phone number even when I drop the 0 I've uninstalled and reinstalled nothing's works

**Vanessa French**

28 April 2020



Downloaded fine, entered my details but when it came to entering my mob number the app keeps telling me my mob number is invalid.

**Jacqueline Tierney**

29 April 2020



Made my phone act extremely sluggish. Very annoying.

**Irene kucyk Kucyk**

4 May 2020



Uploaded twice and didn't accept pin sent to me, had to delete app.

**ROBERT Forsythe**

26 April 2020



The one app you install and hope never to use

**Tom Ngo**

26 April 2020



Thank you for working hard on creating this app. I signed up to this and give it a go. I believe this will help the Australian Government and the community in fighting the spread of Covid 19

**Jim Ward**

29 April 2020



Installed twice, both times it shut my internet access off.

**Tony Xavier**

2 May 2020



Google Play says it's installed on Galaxy S7 but it is not on my phone. No help available for this.

**James Hope**

27 April 2020



This app causes constant interference with connected Bluetooth devices.

**Iggy Kim**

27 April 2020



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26 April 2020

Easy to use and will save lives.. and that life might be yours or mine.. well done to our caring, smart government..Certainly a lot better than some other country leaders overseas...get on-board people.. Aussies are smart and we look out for each other ...

**David G**

27 April 2020



If it will save lives, I can't see a good argument against it. If the govt really wanted to track me and go through my garbage they wouldn't need an app for it. Besides, they likely already know I'm boring as all hell.

**Phill Levy**

27 April 2020



This app disabled the connection to my activity tracker. 15km mountain bike activity LOST

**Christian Schmalscheid**

4 May 2020



Enter you age you're given 3 age ranges 0-15, 16-29, 90+. Thats it. Clap clap to the developers for missing the 30-89 age group. Uninstalled.

**Rick Bertram**

27 April 2020



Easy download and registration. Safer than Facebook.

**dennis collyer**

1 May 2020



Can't register

**Bramantyo Prijosusilo**

1 May 2020



Can't download it. Says download pending, doesn't work for me.

**Diane MacDonald**

4 May 2020



Kept turning off the battery optimisation wouldn't stay on.

**Gareth Skinner**

26 April 2020



Didn't work before 6pm tonight but works well now.

**Daniel Church**

28 April 2020



Easy to install

**Ken collins**

27 April 2020



Easy to install

**Rob Scherer**

26 April 2020



If everyone downloads it then we can ease restrictions and start to get things a bit more normal. The tin foil hat brigade need to get over themselves. Just install the bloody app. Your life really isn't that I retesting that the government would even give a toss about tracking you.

**Graeme Simpson**

27 April 2020



Easy to install

**Brian Bendzulla**

26 April 2020



Easy to install

**Mark Godfrey**

27 April 2020



Easy to install

**Sue Johnson**

27 April 2020



Easy to install

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Tried multiple times to download this app will not recognise my mobile number.

**Sara Evans**

26 April 2020

Easy to install

**Kate Avery**

26 April 2020



1

Helping to do my bit for getting this virus under control. I love my family and friends more than I care about the infinitesimal chance that someone might exploit my information. Wish I could do more to help. Stay safe everyone.

**Naomi Brown**

26 April 2020

Easy to install

**John Denley**

26 April 2020

Easy to install

**bradley cooper**

2 May 2020

Easy to install

**Ares**

4 May 2020

Umm won't even send me my pin to my phone number.. r.i.p

**AKA MORBIUS**

4 May 2020

The app interrupts Bluetooth function between phone and my windows 10 operating system Bluetooth setup.

**Ursula Brandt**

7 May 2020



4

Hotspots useless, one has to pay for data.

**Jon Robins**

8 May 2020

Tells me my mobile number is Invalid... uninstalled and trying again...

**Helen Robinson**

27 April 2020

Could not install didn't like my mobile no

**Christine Cox**

27 April 2020

Not hard to install

**Martin Visser**

27 April 2020

Do you want to get out of social isolation sooner? Do you want to save lives, and slow the spread of COVID-19? It isn't perfect, but I think it is going to do the job. Install COVIDsafe. (And yes, I am a security expert)

**Titch**

26 April 2020



4

Will not download to my phone.J12 Evidently a 3/4 year old Samsung Smart phone is not good enough

**Phil Crowell**

26 April 2020



1

Great idea if it can help us to get out of the current restrictions. Be patient people.. please. It will make a difference.

**Susan Cairns**

27 April 2020

Keeps showing my mobile number not valid, so I can't progress any further



2

**Tyrrell Hill**

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ber. Happy to do my bit as a member of the Australian family, keep safe everyone. Please stay positive , show your leadership and support for your family, friends and community.

**Peter Nicholls**

26 April 2020



The server behind this isn't turned on until 6pm on 26th April, apparently. And it will be busy when it starts. This app is important but not urgent. Try again in 24 hours. Meanwhile, stay indoors. :

**John Paton**

26 April 2020



Simple to download and register Tell your friends and family to use this

**tess marie**

4 May 2020



Didn't receive pin. Tried turning things on and off and no luck, so uninstalled

**Michal Horacek**

26 April 2020



Simple to install and run

**Royce Cleaver**

26 April 2020



Awesome app in theory, fingers crossed

**Rachel Bond**

27 April 2020



Minimal contact information is requested.

**Les Dabela**

1 May 2020



I hope to find a safe world conspiracy . Did kimjog Poo die from the virus? A. Karma for killing his brother. Q. If bats started this Why does the govt protect bats? A. Coz bats are good at spreading the virus. Trump say a breville sandwich press will kill the virus-use a non stick spray first. This

[Full Review](#)
**Adam S**

26 April 2020



All the fools who can't register writing negative reviews. It clearly states in multiple places including the media, that registration won't open until 6pm, hence your why your mobile number won't be accepted yet 🤦

**MXTTBEATS**

27 April 2020



Says my numbers incorrect and can't even sign up, it's not incorrect.

**jason viney**

26 April 2020



Hassle free install & registration for both my wife & my phones. People really need to stop panicing about big brother... the sooner we all do this, the sooner all these restrictions can be eased &/or removed & the sooner people like me can go back to work! Stop the whining & get with the programme

[Full Review](#)
**Trevor Fahey**

27 April 2020



Apparently my phone number is invalid ???

**Jill Elbourne**

27 April 2020



Keeps telling me my mobile number is invalid, totally useless, try to help and can't

**philipp hansen**

28 April 2020



Too bad for those of us using android 4.0+ phones are left out. either make a version that supports 4.0+ or have this app run on 4.0+

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I couldn't put my correct age, just went with what it would accept.



RL

26 April 2020



102

To all you one star raters, when all else fails, RTFM. For the benefit of the uneducated, that means Read the instructions!! At 18:03 on 26/4/20 activation worked perfectly. To the nay-sayers, stop trying to show the world how stupid, selfish and self-centred some Australians can be.



Garry E

26 April 2020



Invalid phone number when trying to sign up. Remove the app until it works



NikNik Ando

26 April 2020



Doing my part. Sign up was incredibly easy.



paul kabos

28 April 2020



3rd time try install, just hopeless, will attempt once more tomorrow than flag it aware



Martin Noblet

26 April 2020



Please help by downloading and installing this app. Together we can beat this all much faster.



Sally Anderson

27 April 2020



Unable to reset pin password had to remove app abd start over



Sophie Warren

26 April 2020



You can't register until after 6 pm tonight. Uninstal and reinstall then. Let's get this bug exterminated together!!!!!!



Kathrine Learmonth

28 April 2020



App says both mine and my dad's mobile number are invalid so we can't register. Pretty stupid



Drew Wilson

27 April 2020



Wouldn't recognise my mobile number. Ridiculous!!!



louweez

27 April 2020



Dumb. Just dumb. Invalid mobile number.



Brad McKenzie

27 April 2020



2 million downloads out of around 26 million people in Australia. Bahahahahah we now know which idiots vote LNP or are involved in a panicdemic. Welcome privileged fools to the world you gave others for decades. Thanks for the plebescite breeders...enjoy Covid-19!! The great equaliser forcing the

[Full Review](#)

peters bed

27 April 2020



So easy and so important. If we all help one non savvy app user to install, family or freind, This app will save lives #encourage others to download#



Jamie Lloyd

5 May 2020



Drains my battery twice as fast so I've installed for now.



Adam Turley

26 April 2020



5

You have given over your lives to Google and Facebook and LinkedIn. You might as well download this; at least it might keep you alive rather than engaging in hours of aimless so-



Full Review

Ruth Tchernakoff

5 May 2020

Can't download.still trying.still trying after so many days trying.??????

**Bill Parker**

5 May 2020

I've been assured that this site is secure. I can certainly that this is a fact. Why? It's so secure, I can't even download the bloody thing.

Lazarus Lordi

9 May 2020

No negative or positive experience with the app as yet.

**Jack Wu**

26 April 2020

The level of idiocy here is unreal! News clearly states registration doesn't begin until 18:00 AEST 26/04. FFS, can't you people giving 1-star even read?!?

**Mark Gibbons**

26 April 2020

Great app, but realistically I just wanted to be the first reviewer...

**Donald Trump**

27 April 2020

Australia was already a mediocre police state before the Covid 19 virus and it's even worse now. We can't even leave our houses without the Gestapo of Victoria Police questioning us daily. Australians are obese and apathetic. The constitution is toilet paper which enshrines no rights and I am sick t



Full Review

Tim Bradley

4 May 2020

Download and look after your fellow aussies too.

**Marc Dalla Torre**

27 April 2020

Pauline Hanson, Malcolm Roberts, Craig Kelly and Barnaby Joyce (still don't know how he found two woman to sleep with him, seriously.) Told me not to download it so clearly a must download. 5 stars.

**Robert Chapman**

27 April 2020

Patience it works fine

**Kevin McKersey**

26 April 2020

Easy to install. A great government initiative. Happy to have it on my phone.

**Simon Brisbane**

27 April 2020

This app stuffed up my bluetooth earpiece, when i uninstalled the app, the earpiece worked fine again

**Michael Edwards**

27 April 2020

Awesome app. Come on tin foil heads. Do your bit for Australia!

**Paul Bellinger**

27 April 2020

Tried to add phone number but it wouldn't accept it, saying it was invalid..????

**Mathew McInally**

29 April 2020

Great initiative to help stop the virus. Too all the conspiracy theorists wearing tin foil hats, get a life and stop getting your news from fellow facebook morons and get the real facts. THIS WILL SAVE LIVES AND JOBS.

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No problem keep us all safe love it

**Christopher K**

10 May 2020



Just get it guys! Then we can get drunk again! By not getting it you are taking away fun! They are not tracking you for personal gain... Please remove the tin foil hats and get it! Do it for me! I need some Gin!!!

**Robert**

27 April 2020



All the sheepies are following our governments and prime ministers orders like brainless sheep. They lie constantly, shocking privacy record, massive corruption. Why would i trust the government with this app when they constantly lie to us. Its always for our safety, blindly giving away all freedoms

[Full Review](#)**Diane Mair**

3 May 2020



Easy to understand and help us stay safe.

**Robert Schubert**

27 April 2020



Can't download -not supported by my device. I would like to do the right thing and install this but I can't.

**Vikram Kumar**

27 April 2020



I trust this App and dnt care what others says..

**Bharat Patel**

5 May 2020



I have tried 5-8 times to download and still cannot do it

**Christine Richardson**

26 April 2020



All very easy

**Neil Garner**

27 April 2020



Want to install but like so many others my mobile number is "invalid" so I can't register

**Patrick Slack-Smith**

26 April 2020



It will not accept my mobile number

**Keith Cranfield**

2 May 2020



I could not pair my new Blood Glucose Monitor with this installed. Once uninstalled my new BGM paired 1st try.

**Alan Frith**

6 May 2020



A total disaster, does not work on my OPPO a73

**Danica Walker**

26 April 2020



Great idea to keep us all safe and get us back to work. Super easy to register. The government is doing it's very best in this crisis and we need to do our part to help.

**Pauline Williams**

28 April 2020



Just a great idea...

**Greg Bradley**

26 April 2020



Great idea, The authorities and Government trying to keep us safe and save lives. A great cause for all of us. Lets all get the app and save lives. Thanks Australia.

**roryisthicc**

297/405



- Ez E**
27 April 2020
Looking at all the 1 star comments....I bet if this was a social media app they would keep on trying to enter their phone number until the cows came home. There is nothing wrong with this application if you have half a brain.
- Praveen Jain**
26 April 2020
I can now successfully register. Thank you.
- Alfie Chua**
27 April 2020
Pls give it a 5* its safe and everyone can benefit from it. It will not only protect you and your family and the community you also makin a big contribution to the goverment.
- David Egan**
28 April 2020
I found it not very good as I don't think app is working properly for Android phone
- Just bored**
26 April 2020
Works perfectly fine. Typical ppl whinging at the government for their own ineptitude and pigheadedness.
- stuart hedger**
29 April 2020
Nice idea but drains too much battery on galaxy s20+
- Pamela Dell**
27 April 2020
I've an Opportunity phone and according to one review by Trevor Davis that I saw, the app is incompatible with them. Please fix this as I want to protect my family.
- Matt Stirling**
26 April 2020
Great idea, terrible execution. How am I expected to help with the fight against Covid19 if I can't even get through the sign up process. But that's what I've come to expect from Federal Government services I suppose.
- XD mrmakesense coby**
26 April 2020
Tried different phones in the house difference numbers . Keeps saying invalid phone number
- Don T8**
6 May 2020
Cannot setup beyond phone verification.
- David Williams**
27 April 2020
Easy to install. Save a life. Download the app
- Noel Scolyer**
27 April 2020
Tried 3 times to enter phone number but won't accept it , does this work with android phones ?
- sarah jane**
8 May 2020
Phone has been running slow ever since this was installed
- Hans Kessler**
26 April 2020
Very disappointed Try to do the right thing. Only to find a fail.
- Valadina Cooper**
27 April 2020
I have tried several times to download this but it simply wont. At least I tried.
- Paul Boylan**
26 April 2020

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**Dave S**

2 May 2020

1

:

Caused major delays in the notifications (30+ minutes) from my baby monitor app, Owlet.

Had to delete, sorry Australia. As I am only going out for shopping twice a week, I know what notifications are more important to me, and it is not from this app.

ram thapa

27 April 2020

2

:

I would say a great initiative from the Australian government for the health and safety of the people living in Australia. Thanks. Hope it helps to bring down the infections and control the spread.

Chris N

28 April 2020

1

:

Will not accept phone number - with or without the '0'

A Google user

27 April 2020

1

:

Do it once this is all over delete it. Don't be afraid of the scare tactics from some politicians and tin hate bandates.

Ned Flanders

11 May 2020

1

:

They say this app only uses Bluetooth but I won't let you use app unless location services are enabled .

phallelo tsephe

8 May 2020

1

:

I have been trying to download the app its not downloading why is that? Has that happen to anyone here or any advice on that?

John Hastie

29 April 2020

2

:

If you want restaraunts & pubs to reopen, if you want our standard of living to stay high, if you'd rather not have people die unnecessarily - please just download the app.

Linda Orchard

28 April 2020

1

:

While I'm not worried for myself I am worried that I may harm someone else's loved one, thats why I downloaded this app, I want to keep us australians safer.

Matthew Sardi

5 May 2020

3

:

Can't register

Nick Kamin

29 April 2020

3

:

So using an AWS data centre in Sydney 100% owned by an offshore entity from guess where. Thanks but no thanks. Happy to install if my data is stored in Australia on Australian owned equipment.

James Nicholas West

8 May 2020

1

:

Ever since downloading this app on a phone whose number is totally unlisted, in two days I received bogus scam messages. Had the phone for 18 mths never an issue as above. Is my phone number being leaked?

Therese Murphy

16 May 2020

1

:

Won't send me pin even though I have my right mobile number

diane smith

15 May 2020

1

:

Easy to install

Vince Gallina

27 April 2020

1

:

It wont accept my mobile number saids it invalid number ,what a joke

Please give an option to remove the notification.

Zorance Traycevski



26 April 2020



:

IF YOU LEAVE THE HOUSE. YOU NEED TO HAVE THIS APP. FULL STOP. DON'T GET THE VIRUS COS YOUR WORRIED ABOUT PRIVACY. IT'S THAT OR YOUR LIFE! THE MORE PEOPLE WITH THIS APP THE FASTER WE GET BACK TO NORMAL HERE IN CANBERRA, THEN AUSTRALIA. JUST DO IT.....

Brooke Hardy



27 April 2020



:

Doesn't accept my overseas number so can't register.

Banu Kucuk



26 April 2020



:

I have dad no problem downloading it.im all for it .i want to be safe.and keep australians safe

Tabby Cat



26 April 2020



:

The more people install this, the safer we all will be

Owenn Spark



27 April 2020



:

I put my correct mobile phone no. in & it says invalid number tried 4 times so forget it

Glen Ingram



26 April 2020



:

How about all you leaving negative responses read more first! Registration is open after 6pm. Go have pill and calm down. If you think it's so bad why didn't you get up and make something better, no I thought not.

Ange Butler



27 April 2020



:

I just tried to register and wouldn't accept my phone no 27/4 @ 7 pm

Dude Rude



29 April 2020



:

Thank you FRONTLINERS. Thank you everyone that downloaded this app. Thank you Australia Stay safe out there.

Bry N



26 April 2020



:

Great game! Very addictive and amazing graphics

Shane Hill



12 May 2020



:

Cannot access pin

David Warner



27 April 2020



:

Not using Android's contact tracing API makes this a non-starter.

Vivek Krishnan



1 May 2020



:

A) make it battery efficient b) the persistent notification is annoying.

Caroline D



4 May 2020



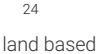
:

Drains my Samsung 9Plus battery, lasts about 4 hours now

Nikhil Mathew



26 April 2020



:

I am ready to install all the apps in the world if you would just allow me to go land based fishing without having to give your coppers \$1000 fine! Please - that's my only relaxation in my 16+ hours hard working software engineering life! PS: I know how to be socially distant and avoid an infection.

David Vo



26 April 2020



:

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- | | | | |
|--|---------------------------|--|--|
| | Ray Underwood | | |
| 26 April 2020 | | | |
| Everyone needs to download this , then we can open up sooner | | | |
| | Jenny Sisson | | |
| 26 April 2020 | | | |
| Invalid phone number but I don't have any other! | | | |
| | leon wheeler | | |
| 30 April 2020 | | | |
| Plays up with other apps. Just shows the government did their job to their abilities. | | | |
| | Janette Poulton | | |
| 29 April 2020 | | | |
| The app will not download to my Samsung Been trying for 24 hours. | | | |
| | Owen Phillis | | |
| 2 May 2020 | | | |
| Apparently this app isn't even live yet. Don't know why it needs location permission. | | | |
| | Osama Hourani | | |
| 28 April 2020 | | | |
| Save lives and stop the spread 🌟 We can save lives and get one step closer to our normal way of life! I encourage everyone to download this app, we got this 🙌 | | | |
| | Dawn Moore | | |
| 29 April 2020 | | | |
| causes my Samsung Galaxy 5 Neo to constantly reboot. | | | |
| | Terese Mills | | |
| 27 April 2020 | | | |
| I am having trouble putting my mobile number..doesn't seem to like it. Any suggestions? | | | |
| | Scott Moncrieff | | |
| 27 April 2020 | | | |
| One Government initiative that actually does what it says it will do. Help keep those of us still working and interacting with other People as safe as possible. | | | |
| | Mark joey Espinosa | | |
| 5 May 2020 | | | |
| I can't register to this app | | | |
| | Debra Munn | | |
| 26 April 2020 | | | |
| Easy to sign up. Like to feel I'm doing my bit. | | | |
| | James Farmer | | |
| 26 April 2020 | | | |
| You're experience setting this up may vary, your trust in government might not be great, but please, please, install this life saving app (and don't rate it 1 star like a right tard) | | | |
| | Rob Marks | | |
| 26 April 2020 | | | |
| Any Australian citizen who may be opposed to this App, quite obviously, does not consider the wellbeing of their fellow Australian citizens. | | | |
| | Colin Wedd | | |
| 28 April 2020 | | | |
| Doesn't recognise my phone number, that's just typical from this dumb IT phobic Government! | | | |
| | Rosa Perkins | | |
| 4 May 2020 | | | |
| Recommended for health and safety regulations | | | |
| | Gerry Smith | | |
| 26 April 2020 | | | |
| Unable to sign on with my number | | | |
| | Norman Deards | | |

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**Jacqueline Brougham**

1 May 2020

1

⋮

I am not able to download the covid app. I have tried many, many times

**Michele Taylor**

4 May 2020

1

⋮

My work means contact for 3 to 5 minutes at most so this app is no good for retail workers.

**Heath Tunstall**

27 April 2020

1

⋮

While I would normally be more protective of my privacy this isn't about me. This is one small thing I can do for the greater good of Australia. I downloaded this for you.

**Ed Kalani**

29 April 2020

1

⋮

Too old updated information

**pam Clarke**

30 April 2020

1

⋮

Stupid app won't even let me put my phone number in I've tried multiple times

**Phil Dye**

4 May 2020

2

⋮

Essential for every Australian.

**Vanessa Robertson**

26 April 2020

1

⋮

Tried mobile number and it won't let me get pin.

**A Google user**

27 April 2020

1

⋮

It won't accept my phone number.

**Charmaine Briggs**

26 April 2020

1

⋮

I downloaded it but says my mobile number is invalid, so uninstalled it . Needs more work.

**ROBERT Anderson**

26 April 2020

1

⋮

Will not accept mobile number. What's up??

**The Selfs**

26 April 2020

10

⋮

I downloaded for my family, my neighbour, my workmates and the person who sits next to on the train, whoever that may be. I put lives ahead of petty politics. Easy set up.

**David Bulluss**

26 April 2020

5

⋮

Got it! Info is that sign up will be available from 6.00 pm EST.

**Sandy Delaine**

26 April 2020

1

⋮

I have a question? Not sure where I can ask this. I have a mobile and a tablet. I dont always take them both out. I have loaded the app on both is that ok?

**sharyn rubel**

26 April 2020

2

⋮

People who are scared to download this app because they think the government will 'track' them, must think their lives are a lot more interesting than they actually are.

**Thomas McKay**

1 May 2020

1

⋮

Drained my battery in half a day. No way I'll keep using it, completely impractical.

**Steve Kroger**

12 May 2020

1

⋮

Works well and keeps me safe

**Lindsay Maso**

28 April 2020

4

⋮

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the new covid-19 mobile phone diagnosis a person with a virus. if so, why do we need doctors.

**colleen ryan**

28 April 2020

This app helps keep us safe. Why would anyone not download

**Lauralee McLaughlin-Edge**

13 May 2020

Good to know all the latest. No conflicts or confusion this way!

**M Gun**

15 May 2020

Tried installing twice did not recognise my registered number,sorry tried to be a good resident.

**Paul Jones**

28 April 2020

Fell at the first hurdle, refuse to accept my phone number as "valid"! A waste of time!

**Dave Morrison**

27 April 2020

Hopeless keeps telling me I have an invalid phone number

**Jackie B**

27 April 2020

App doesn't accept my mobile phone number.so basicallymakes the app useless..

**Phillip W**

27 April 2020

Won't accept phone number. Says it is invalid.

**Kathy Schultz**

26 April 2020

Installation went very smoothly.

**jennifer riley**

28 April 2020

I downloaded 1 hour ago and already overseas calls have started. From japan so i will delete app

**Tony Forster**

26 April 2020

Its saying invalid phone number

**Troy Duncan**

4 May 2020

App interferes with Bluetooth speakers.

**Angela Oakley**

26 April 2020

At at the people trying to register before it opens. Seriously guys? Don't you listen to the news at all before clicking?

**Carl Terrantroy**

26 April 2020

I don't know why your wouldn't install this, let's help the government with contact tracing and accelerate the economic recovery.

**john bennett**

26 April 2020



Cannot believe all the knuckle draggers that gave this 1 star. Get on board people this will help save Aussie lives. I registered easily, it took 2 minutes.

**Ro Han**

26 April 2020



Will save lives. Registration after 6 tonight said on press conference by health minister

**Mitchell Gage**

27 April 2020



It sits on your phone and tracks who you've seen if they have the app... if you get covid19, or they get covid 19 people r informed what's not to like?

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27 April 2020

It took me a while to figure out how to do it!



Charles Staa

27 April 2020



I am keen to eradicate Covid-19 in Australia for good. I urge everyone to follow suit if they really want to kill this virus.



Syds Missingmolar

26 April 2020



Took less than 2 mins to set up



Archie Turvey

7 May 2020



I can't turn Bluetooth on now even after a deleted it



Graeme Dayman

27 April 2020



Cannot put my mob number in. Comes up with invalid number so uninstalled the app.



LESLEY BICKHAM

27 April 2020



Could not register, says my phone number is invalid



Anne Alderson

5 May 2020



I believe we will be followed and that. Is not. Fredem. It is like .U .go to the tran and .u . Go to the bus.it is a wor no i dont think it will work .



Robyn Paul Leaver

27 April 2020



Question for developers Will the app go crazy if my wife installs the app and we are always together Will power and data be overloaded by the Bluetooth always logging onto everyone's partners phones



Robyn Karssemeyer

27 April 2020



Not able to register as it says my number is not valid?



Michael Reardon-Small

26 April 2020



Thank you PM for this excellent initiative that gives all Australians the opportunity to help our great Country minimize the spread of Coronavirus throughout Australia and the World.



Daniel Capozzi

26 April 2020



Let's make Australians feel safe. Please share to help protect family and friends. Your private contacts are only uploaded when a health member has you confirmed as a Covid19 patient. I will fear less of others now.



kim chin

1 May 2020



Why I can't download covid19 app



susan bell

4 May 2020



It won't except my mobile number go figure



Sam K

4 May 2020



Happy to help, work together and government don't want to know if you going to the bakery or local supermarket, Google already know everything.



Julie Burns

13 May 2020



Tried many times unsuccessfully



Kristy Butterfield

27 April 2020



FANTASTIC APP & BRILLIANT IDEA

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2

I am old and would like to live a bit longer is why I downloaded this

**Charles Lee**

27 April 2020



2

This should help keep track of Corona and keep all of us safe. Go shopping while you can!!!!!!

**Ray Worrall**

26 April 2020



4

Great idea looking forward being able to register.

**Penny Black**

27 April 2020



1

It has decided that the mobile number I have had for 20 years is invalid so I cannot proceed.

**Just4Laugh**

26 April 2020



1

Its not accepting my valid mobile number...i dont know why

**Bronwen Gilchrist**

27 April 2020



1

I have nothing to hide, I am a law abiding citizen, so if you are the same sign up, the lock-down will be over sooner if you do.

**Nana Bonsu**

3 May 2020



1

We are one, but we are many And from all the lands on earth we come We'll share a dream and sing with one voice "I am, you are, we are Australian". Yes we can beat this.

**Mark Fitzgerald**

4 May 2020



1

Come on Aussies , this is our chance to protect our children .. let's all be united in eliminating this corona virus .

**Michael Messner**

26 April 2020



2

Do the right thing and keep your neighbours, friends, family and country safe. Install the app.

**Ali Haider**

26 April 2020



1

Great work from Govt. We should support them and work together to save lives. Not sure why there are negative comments. People need to be thankful for having PM like us.

**Elvira Del Biondo**

1 May 2020



1

Just do it. Download this app if you care about Australia and all of us who occupy Australia. Download!

**Karen Tanzer**

1 May 2020



1

Have been trying for days, app won't load

**Ali Murad**

3 May 2020



1

Please Australia download this app and help our government stop the spread of COVID-19 and ease the restrictions.

**Mary Tobin**

7 May 2020



1

All ok for the Safety of all Australians... Excellent For Everyone ...Take Care Yourself... And Thank You...

**Tony Jiang**

26 April 2020



1

Just installed it, for the country, for the whole community and for ourselves... let's get through this together!

**Jared Strapp**

27 April 2020



1

Great initiative and easy to use

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If I can save even one life with this app, then you can track who I am near, where I go and what time I eat dinner if it helps. Life is precious.

**Tony Senzio**

4 May 2020

1

⋮

HELLO ALL GOOD ANYTHING TO GET BACK TO normal and OUT OF lockdown..

**Basic Dos Gaming**

7 May 2020

4

⋮

GPS TRACING BEWARE!! READ THE PERMISSIONS!! Government says this app won't track you well it Does!! BEWARE!! Needs GPS PERMISSIONS!! Fight for your Civil Rights and freedoms don't download!! DONT BE A SHEEP!

**Francesca Tuuta**

26 April 2020

1

⋮

Won't even let me put my cell number in ..stupid

**Dan Andrews**

26 April 2020

1

⋮

Only four stars because I'm going to loose battery. But that's better than losing life ;)

**Heles _**

27 April 2020

1

⋮

For the sacrifice of a little personal info we can greatly improve our chances of successfully restoring society to a sense of normalcy. Seems like a worthwhile tradeoff to me 😊

**Robin Bennett**

1 May 2020

1

⋮

This is a time to place faith in God, mates and leadership in order to defeat a bitter biological foe. Its called being Australian.

**Doreen Graham**

4 May 2020

1

⋮

It won't turn off when home uses too much battery

**Gordon Stanley Smith**

26 April 2020

2

⋮

Download people of God. It will help us fight this virus with the help of technologies. Good job Australian Government another indicative to keep us safe. We can do this together

**hayley IN SCH**

26 April 2020

1

⋮

Its getting me invalid phone number

**Janice Jones**

27 April 2020

1

⋮

When I load my mobile, it's says incorrect number.

**Phill Mann**

26 April 2020

1

⋮

People who think more about the data , should think more about the big picture and how this can help us as a nation get back to a new normal.

**Craig Mawdsley**

26 April 2020

1

⋮

Regular dad. Signed up after 6pm. Simple process and now helping to keep the spread COVID-19 limited. Encourage others to do the same

**Jason Lee**

26 April 2020

1

⋮

Does what it says on the tin. If this helps open the country back up sooner I'll happily participate.

**Allan Dean**

27 April 2020

1

⋮

Sensible approach to the rest of community

**RGP Online**

27 April 2020

1

⋮

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26 April 2020

Just loaded this if/how?? It works is yet to be seen...

**Michael Farr**

9 May 2020

Every Australian who has a mobile phone capable of downloading should do so immediately. Don't listen to the sceptics as they are the only people who have things to hide. Love Australia ♥♥♥♥

**Michael Gunter**

19 May 2020

I will give it 5 stars when @VictorianCHO's contact tracers release evidence PROVING that it really helps i) shrink/kill community transmission hot spots... or ii) isolate asymptomatic carriers.

**Barry Gardner**

26 April 2020

12

For all the users posting 1 star negative reviews - the government has stated user registration isn't available until 6pm - why are you all so quick to slam stuff without looking for an answer - not helpful people.

**Tim Osborn**

4 May 2020

3

If you want civilization to return to normal you need to download and use this app

**Norm pahl**

26 April 2020

1

Want to use this app. Won't accept a valid phone number.

**Nick Chapman**

27 April 2020

Good. Download it peeps and get Australia back to work.

**Paul Moutzouris**

27 April 2020

1

Thanks to our government for doing their best to keep us safe. I download this app, proud to be Australian and grateful I can help keep people safe.

**phil adams**

3 May 2020

Loaded on my phone OK, my partners stalled at the PIN receive part. Oh well, at least she wont have to invest in the tin foil hat..

**Noel Free**

8 May 2020

Too early to tell as I haven't been in contact with any victims. Disappointed that I can't install it on my wife's older phone.

**John Hunt**

8 May 2020

Makes me feel informed on the emergency situation.

**Ron Fernance**

27 April 2020

3

Tried to sign up but keeps telling me wrong number? And will not give me a pin in ?

**The Aussie**

29 April 2020

2

Pauline Hanson is a dikhead..only criminals hide ...just remember it could be a close family member you love very dearly that could contract it an DIE .fu Hanson that ain't the Aussie way .

**Brenda Davies**

4 May 2020

Why am I receiving msgs asking me to download covid19 app when I have already done it?

**Peter Lapic**

9 May 2020

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26 April 2020

Would not let me enter my mobile number, either with or without the preceding zero

**Yuhang Ding**

27 April 2020

Thanks for the development of this app. Together we can make Australia safer in the pandemic.

**nicoletta Moorr**

27 April 2020

I am happy with this App. Is safe not only for civil 19 but for the safe too of victim domestic violence. If something happening to woman and kids the database here can find too your abuser. Well done Government. Tks

**Dena F**

26 April 2020

We are already being tracked by Google so who cares if this checks if we pass someone with COVID-19. I'd rather know because I doubt the infected person will tell me voluntarily now.

**Peter Lin**

7 May 2020

For the sake of the government efforts who has spent 200+ billion to support the Australian public, just use it. Why complain so much.

**John Lathouras**

28 April 2020

It won't accept my phone number.

**K Bouw**

26 April 2020

Easy! Everybody needs to do their bit! Now those who gave a bad review go and change it.

**Medal Messiah**

3 May 2020

I do not believe in this app its a invasion of privacy i only installed the app to comment on it you dont know whos on the other end for all we know it could be hackers so do i trust this app HELL NO. now im removing it

**David M**

26 April 2020

Helps keeping all of us safe. Registration will be available at 6pm, 26 April 2020.

**clayton ellis**

26 April 2020

Get involved all you amazing Aussies! This is a great initiative that needs our support. Together we'll beat this 😊

**Benny Loh**

27 April 2020

Can't believe some people will worry about privacy more than protecting themselves, their family and their loved ones.

**Mike Smith**

26 April 2020

I was fine about doing my bit until it needed "location permissions". Nope, I'm outa here...

**Marie Thomas**

4 May 2020

Not good, I've been trying to join. It won't accept my phone no. I have an android phone, and about to give up after 4days

**S G**

7 May 2020

trouble with the battery draining

**James**

26 April 2020

Very important that all download

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- 26 April 2020
- Easy to install, verified my number and we're done.
- Shankar Sharma**   
26 April 2020
Can't register. Says invalid phone number.
- Glenn Beaumaris**   
26 April 2020
Doesn't recognise my mobile number
- Jason Lapping**   
27 April 2020
Easy install....hope I never need it.
- Sylvia Lee 1**   
26 April 2020
Stay home and stay safe. Help keep your loved ones safe and download this app...
- Tomislav Martic**   
27 April 2020
Everybody should do this. Can stop the virus in its tracks fast and easy.
- Craig Hildred**   
26 April 2020
Seems exactly 50% of the population doesn't listen which is why we're in this mess to begin with. Registration opens at 6pm
- Wood Family**   
26 April 2020
get on board everyone. simple to sign-up and activate, and help get us back to work
- Danielle Maree D**   
26 April 2020
Registration is open from 6pm
- Ray Stephens**   
30 April 2020
Ozzie Ozzie Ozzie! 🇦🇺 Does your Dad own a brewery? Righto then stop rootn that bloody wombat, put down your liquid amber, and just install this little rippa ya sheep shaggers.
- Brian Clatworthy**   
26 April 2020
All for one and one for all, and away we go... Well not quite yet ;) but soon
- Matteo Volleyball**   
28 April 2020
I just give 5 stars to support the Government, so that they can ease the restrictions soon.
- Ngoc Tran Nguyen**   
27 April 2020
Download the app and try to register however it did not recognise my phone number
- Scott Elms**   
26 April 2020
Anzacs died for your country... all you are being asked to do is share your phone number...
- Alex Buckley**   
26 April 2020
The app is now functional
- Francis Briggs**   
28 April 2020
App continually switches Bluetooth off on HTC 8
- A Google user**   
26 April 2020
Great initive to keep everyone safe.
- Brian Paterson**   
29 April 2020

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P

5 May 2020

Not too sure yet, I just wish it would tell you how to register your deets?

D

Debbie Kelly

26 April 2020



1

Tryed to install all the information it needs but was told to try again later umm so not good enough have uninstalled it

S

Sam Casperson

26 April 2020



1

Do your part so we can all return to our normal lives. Learn from the mistakes of others, and don't let thousands of Australians perish from this virus.

E

Eddie Lim

1 May 2020



1

Concerned that the database sits in a datacentre fully owned by a chinese company. Gov needs to ensure privacy can be mathematically assured rather than legally assured

A

A Google user

30 April 2020



1

No rating. Unresponsive phone. Dragging power. Has to be a major rethink guys

F

Fiona Black

26 April 2020



7

Appears to be working now. More than happy to be apart of this government incentive. Hopefully, there arent too many know it all tin foil hat wearers and lots more Aussies get on board.

N

Nathan Bartolo

26 April 2020



1

If it can help our medical staff I am happy.

C

Chris Walsh

26 April 2020



1

Couldn't register - app said invalid phone number.

D

Dean Bennett

27 April 2020



2

Step up Australia. Download this app. It's our national duty.

M

Michael Pang

26 April 2020



1

Seamless sign up. Great initiative for people who make a difference for the nation and help us healthcare workers help the community.

P

Peter Groves

27 April 2020



1

Said phone number invalid. So how can you register?

P

Peter Senior

13 May 2020



1

You would be stupid not to download this app, at least during this pandemic.

l

liam davis

27 April 2020



1

Kept saying mobile number is invalid When it's valid

S

Simon Casagrande

29 April 2020



1

Better to be safe than scared.

I

Ian Carter

27 April 2020



2

Let's get more people involved folks! Sign up was nice and painless.

G

Gordon Fogg

27 April 2020



1

If you have an issue with privacy, you mustn't have a social media presence either?

B

Brian Smith



1

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**Bob Haigh**

27 April 2020

1

⋮

Easy to install doing my bit for coronavirus detection, every body please download make our country safe

**58biggles**

27 April 2020

1

⋮

It tells my phone number is invalid

**Lesley-Ann Mason**

29 April 2020

1

⋮

Installed the app, then Chrome web browser started to redirect me to sites that potentially have malware .

**Brad Henry**

28 April 2020

1

⋮

Anything that keeps my family informed must be good, i am a health worker so really a great initiative.

**Ken Dale**

26 April 2020

2

⋮

When I downloaded the app it said I had test positive for Corona Virus how does that work it wouldn't know who I was and only just down loaded app. Where's the catch.

**Ben Lawson**

26 April 2020

1

⋮

Please support aussie businesses and workers. Download this app and help Australia get back to work.

**Shane Coble**

26 April 2020

1

⋮

Get onboard and save lives. It is the least every Australian can do.

**Doug Hunt**

30 April 2020

1

⋮

Keep Australia safe. Everyone needs to do their part. This app is unobtrusive and there are no privacy concerns. (I checked,)

**Christopher Hannan**

26 April 2020

1

⋮

Fast, easy, makes me feel safe

**simon rowe**

29 April 2020

1

⋮

This is to slow the ccp virus

**AquarioStickJuice**

4 May 2020

1

⋮

My friend sent me this and said he would give me a cheese burger if i installed it , he didnt give me a cheese burger at all :(

**Christian Paul**

29 April 2020

1

⋮

Please be Australian and download the app. We are all together in this to get to the other side.

**Ian Ramsey**

29 April 2020

1

⋮

It stops the Install when asking me to give convert

**Matt Wright**

4 May 2020

1

⋮

Since downloading and installing, I have not contracted Covid-19. Two thumbs up!

**ben rossi**

26 April 2020

1

⋮

Any luck on the phone number issue?

**Michael Stephenson**

1

1

⋮

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phone ... then I'll reinstall.

**Denise England**

6 May 2020



You dont want to help people because you won't put my write number. You forget my first number. So your at fault.

**foc17dg**

27 April 2020



Stop making excuses. Do your part to open up Australia and let people get back to work.

**Dianne Kenna**

29 April 2020



No problems. It's for protecting my own safety as well as family and friends. I hope they care enough to do the same for me.

**Michael CHUNG**

4 May 2020



can't actived as it can't send pin to my phone.

**Sajith Kumar Kanangottu**

27 April 2020



Getting invalid mobile numbet

**Charles Kemp**

26 April 2020



Finally - great work! Now we just need to support our Government.

**Jen Frank**

26 April 2020



If you're havimg trouble wait till 6pm. It doesn't go online until then.

**Goran Stojkoski**

26 April 2020



Great initiative! Let's continue to ensure all our hard work so far pays off. Never been more proud of my country!

**John McLeod**

4 May 2020



It's not small government or big goverment, it's "effective government" - Lee Kwan Yu

**david intini**

4 May 2020



2 hours in and still covid free!!! Amazing

**Lucy Fan**

27 April 2020



Simple to use, and the idea gives a certain level of peace of mind when life goes back to normal, so I'm in.

**Allan Blackbourn**

26 April 2020



Keep everyone safe ! And if you can't, at least let them or let me know.

**shortfat Chemist**

26 April 2020



Ok so it says my mobile is not a valid number... Come on you need to do better than this

**Bruce Walker**

26 April 2020



Did not send 2nd code can't use

**Josie Williamson**

26 April 2020



Great idea. I just hope enough Australians support this. Big

**Stuart Morgan**

10 May 2020



After seeing police use a rescue helicopter to fine a family camping by themselves, I cannot trust this government.

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Pathetic. Cannot accept phone number !!! Somebody ought to be sacked. Please do so.

**Kamrul Hasan Faysal**

26 April 2020



2



Everyone should download it and keep it active. Let's fight this war together.

**Jeff McNamara**

26 April 2020



People. Registration doesn't open until 6pm Sunday. Pls stop the 1 stars.

**Jason Hunter**

26 April 2020



1



You are constantly giving away info on stupid apps and websites without a problem. If you have a problem with this it's because you're an idiot.

**Allan Nicolson**

28 April 2020



It said I have an invalid phone number, lost me!! I tried 4 times😢

**Andrew Hall**

26 April 2020



Ask not what your Country can do for you, but what you can do for your Country.

**squishka**

26 April 2020



Please install this app so we can get closer to a normal life again!

**Archana Singlachar**

29 April 2020



After the download before opening I got a hungry Jack's advertisement in the screen. Is the app hacked?

**Bianca Johnston**

2 May 2020



1



Disables android auto. Please fix.

**Jada Speers**

27 April 2020



2



If you could use technology to save thousands of lives you should! You have more privacy with this app than social media and you get to help save lives. Why wouldn't you?

**Shane Budge**

26 April 2020



1



Helping those people who need to get back to their previous employment ASAP.

**Ian Morgan**

26 April 2020



5



The gov says they don't track location but it requires location permission. Another lie.

**M-JL**

27 April 2020



1



Download this to help stop the spread. Privacy is assured.

**Ben Depellegrini**

26 April 2020



1



This is not the KFC app, I fear I have made a huge mistake

**John Riedel**

26 April 2020



1



What's to rate ? I've only just installed it so ask me in 6 weeks

**Brett Thompson**

27 April 2020



1



Says my phone number is an invalid number and won't let me proceed

**Andy G**

26 April 2020



1



Works fine. Anything I can do to keep myself & others safe

**Adrian de rozairo**

26 April 2020



1



Categories

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New releases

**Chris O'Leary**

26 April 2020



A great initiative from the government to keep us safe and hopefully see us out of lockdown sooner rather than later.

**Stephen**

26 April 2020

Sign up and save lives. You could be saving a family members life.

**test tester**

26 April 2020

I want to go back to work. Please install this App!!!!

**Therese Mather**

27 April 2020



1



Simple and quick to set up. Download it everyone a.s.a.p. Whatever it takes to return us to normal life.

**Brian Smith**

27 April 2020

Want to help but not allowed. Mobile phone number I've had for 20 years is apparently invalid.

**Steve Cselka**

28 April 2020



1



Download it people, and get your head outta the sand. FACEBOOK tracks you more then this app.

**Sam Corona**

26 April 2020

All good so far. Hopefully nobody is watching me pick my nose.

**Matt Stevenson**

26 April 2020

Fantastic opportunity to help us all beat the virus together as a team rather than the ignorant few trying to murder the world by worrying about nonsense.

**Angelique Barton-Mawhinney**

4 May 2020

Was hard to find and fill out I think I did it right now. Has I am computer illerate.

**Jeb CC**

26 April 2020



2



Just rating 5 stars here to average out the stupid 1 star reviews from people not being able to read.

**Hayley See**

27 April 2020



1



Easy to use.

**Joshua Sandy**

27 April 2020



1



This app makes me feel so informed. Now I can get statistics about how many people I infect.

**Phil Bird**

27 April 2020



2



Easy to use.

**Andrew Shannon**

26 April 2020



Easy to use.

**Greg Tomamichel**

26 April 2020

Please, all Australians, get on board with this app.

**Dianna Yvette**

26 April 2020



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27 April 2020

24 hrs later and I have a cough..... *cough*. Oh no...

**Tim Crowe**

26 April 2020

Thank you Australian Government - this is wonderful and I'm right behind you

**Bony Trauma**

4 May 2020

I downloaded the app and says installed but the app icon does not appear on my phone's screen.

**Leonie Harris**

6 May 2020

I am still waiting, waiting, waiting for the SOURCE CODE..... where is it 🤔 ????

**Nicholas Stanton**

27 April 2020

So proud of Australia getting together and doing our bit to fight this virus!

**Siz Riz**

27 April 2020

Don't be fooled by tin foil hat people the way they have gone about privacy here is actually very smart.

**georg Turin Clemmensen**

4 May 2020

Good initiative. All the very best to my fellow citizens

**Ian Bond**

27 April 2020

DONT WASTE YOUR TIME Tells me my phone number been using for 20 years is invalid. BIT LIKE PALAFAKE.

**Davyd**

26 April 2020

This app has your phone's Full network access!

**Bruce Wallace**

27 April 2020

Easy as. Just do it and help out your fellow Aussies.

**Andrew Dyer**

30 April 2020

If privacy is your main concern with this app, you shouldn't have facebook or use google

**John Hannan**

27 April 2020

Wouldn't accept phone number, so would not let me sign up.

**Byron Albrecht**

27 April 2020

Invalid phone number error! Another stunning display of competence from the Australian government. We are in good hands people!

**stacey dattner**

5 May 2020

I want to use this app but I am worried that it might get hacked.

**tiny**

27 April 2020

How do I check if I have installed it I never got asked for my name or post code but it says app installed

**David Morgan**

27 April 2020

Great initiative...lets lead the world and defeat this virus! Stay Safe and Stay Happy!

**Brodie Dalton**

26 April 2020

Categories	Home	Top charts	New releases		
 N	26 April 2020	3			
	Smart people who care about the health and well-being of the community will download this app; please do so!				
 S	28 April 2020		 		
	Not registering using my phone number.				
 A	1 May 2020		 		
	You need to get this or this scared government wont let us do anything.				
 J	27 April 2020	1	 		
	I'm getting invalid phone number. It is 7:30pm Monday.				
 K	27 April 2020		 		
	TRYED TO OPEN IT SEVERAL TIMES.... HOPELESS! TOLD ME MY MOBILE NUMBER WAS INVALID!! UNABLE TO OPEN IT.				
 A	27 April 2020		 		
	So far so good. No complaints here.				
 Wade Fletcher	26 April 2020		 		
	Great idea, get on board and let's crush this thing.				
 g	12 May 2020	1	 		
	Cant understand if a person is infected with virus, then he/she should be isolated for 14 days . How can he come out n the app can detect him				
 R	15 May 2020		 		
	When driving it disconnects my blue tooth and I can't use my phone				
 Troy Black	27 April 2020	1	 		
	You are stupid not paranoid if you don't use this app.				
 Patrick Allan	26 April 2020		 		
	I believe it is our civic duty to do what we can to stop this virus and save lives, it's easy to do and not much to ask and might get us back to a normal life sooner.				
 L	27 April 2020		 		
	Thank you for creating this app, fingers crossed it keeps my loved ones safe				
 Syed Ali	30 April 2020		 		
	very Good better be safe then Sorry these days nothing hidden I strongly recommend everyone must install this App I fully trust authorities.				
 J	1 May 2020		 		
	Good job makes me feel safe even though i have been respecting all rules and doing whats best for everyone thank u				
 S	9 May 2020	1	 		
	I put the Covid safe app on my phone and brothers last week and so far it's keeping us safe				
 Aftkhar Randhawa	26 April 2020	1	 		
	Good initiative for stop spreading COVID-19. Now every human should play their role.				
 Bob Rudge			 		

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**Peter Hanson** Conflict Resolution

27 April 2020

1

⋮

Sorry, but I had to uninstall it, phone was no longer able to connect to my laptop with this app running.

**Ron Sayers**

26 April 2020

2

⋮

TO ALL THE ONE STAR REVIEWS. WAIT UNTIL AFTER 6 PM TO REGISTER WHEN IT IS TURNED ON. 😊

**Marilyn Carpenter**

1 May 2020

1

⋮

None yet but I'm happy to have it just in case need it!

**David Kerr**

16 May 2020

1

⋮

I've not spontaneously combusted yet. Proud to help Australia.

**Warwick Greenup**

27 April 2020

2

⋮

Needed, after this is over just delete & hopefully get on with life.

**Eddie Baliviera**

26 April 2020

1

⋮

Thank you for getting this live so quick. Get around it Australia!

**Ken Hazeldine**

27 April 2020

1

⋮

Can't get it to download? Am using my fairly modern Samsung with Android, trying via Google play. Any help please. 😊

**Luke Malin**

26 April 2020

1

⋮

Get the fekin app bc us non gruberment haters want to live out lives! Only takes 40% of us apparently!!

**Dave G**

26 April 2020

1

⋮

Let's all do our part... Couldn't be easier

**Andrew Li**

26 April 2020

1

⋮

Thumbs up. Everyone please download this app and help keep Australia safe

**Robbie Stewart**

26 April 2020

1

⋮

A doddle. Drop the lame conspiracy theories and do your bit.

**Arturo Ch**

26 April 2020

2

⋮

Come on fools sign up! lets get rid of this coronajerk so I can go to the pub.. the missus driving me bananas.

**William Anderson**

27 April 2020

1

⋮

It won't download, maybe just congested.

**Paul T-E**

27 April 2020

1

⋮

Lets work together to survive this COVID-19 and look after the vulnerable.

**Raad Amer**

26 April 2020

1

⋮

Let's co-operate guys to keep Australia safe and stop the spread of COVID -19. 🇦🇺 😊 🇦🇺

**Darren Pearce**

26 April 2020

1

⋮

A good idea everyone should do it it's for your own health and safety

**Gavin Summers**

27 April 2020

1

⋮

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New releases



YOUR DEVICE ISN'T COMPATIBLE WITH THIS VERSION :/

- Michael King**  1 May 2020  
- Cant download app.tried on 20 occasions.
- Lucy R**  27 April 2020  
- If the stupidity of the people downloading is anything to go on, this country's f***ed
- Sally O'Beirne**  27 April 2020  1 
- Doesn't accept my phone number
- Andrew**  27 April 2020  
- Currently working away in the background. Doing my part for everyone else! You should too.
- Josh Dolan**  26 April 2020  2 
- Great initiative by the government to help stop the spread!
- Tina Rouse**  27 April 2020  
- C'mon Aussies, be a sport. We're all in this together!
- Milad Mehdipour**  1 May 2020  2 
- This app is the only way we can get back normal life ASAP
- Caitlin Alvaro**  28 April 2020  
- Phone number invalid apparently
- Alan Kelly**  27 April 2020  18 
- 1 star because i suspect many reviews are orchestrated by Government forces. No Scomo at launch. Says so much to me. I'm doing it for my Country NOT my Government.
- Neal**  26 April 2020  
- I would be more worried if the government didnt do something like this. Using technology to beat this is a no brainer.
- Arlette Figon**  27 April 2020  
- Not sure yet, as my husband & I get the message that our mobile number is invalid. Let's try a bit later. But we want to register.
- Maddy roy**  16 May 2020  
- Download this app if you want to be watched 24/7 by the government 😳
- Graham Wilson**  27 April 2020  
- Says invalid phone number. WT?
- Ram P**  26 April 2020  1 
- Great initiative , everyone should do sign up to this and do our bit.
- Andrew Stott**  26 April 2020  
- Not letting me using my own phone number on app EG: invalid phone number on app
- Gail Muir**  26 April 2020  
- Just install it. Stop being selfish. Nobody cares about your data LOL
- Alice Rossiter**  26 April 2020  1 

Categories	Home	Top charts	New releases		
				1	
	26 April 2020	Go Scomo, very happy with the degree in which he has handled our country.			
	5 May 2020	Christine Xinos I can't move on once I put the pin in.			
	26 April 2020	Jack Quinn Can't even enter my phone number			
	26 April 2020	Peter Foley It's a must to stay alive, don't think it isn't cause you could end up like USA or Brazil			
	26 April 2020	Jim Gardiner A good initiative by the government. Commonsense!			
	15 May 2020	Kathy Kay I find I feel safe as an elderly lady			
	26 April 2020	Wendelynn Albins GREAT APPS TO TRACK COVID19. PLEASE DOWNLOAD IT GUYS TO AVOID CONTACT WITH POSITIVE COVID19. KEEP SAFE EVERYONE AND GOD BLESS US	2		
	27 April 2020	Amanda Campbell Message states invalid phone number? Should I omit the first zero?			
	27 April 2020	karyn lunt Will not accept mobile number says it is invalid			
	26 April 2020	Sil Rota Please consider removing any negative if possible after you have it going after 6pm perhaps or thereafter , thus encouraging others thankyou	8		
	27 April 2020	Rajeev Kumar So important step towards stopping the spread, every one in Australia should have it in their phone	1		
	6 May 2020	David Stockwell I'm trying to upload my info but it hasn't sent me a code yet			
	26 April 2020	Lesley Sunderland could not complete registration	2		
	26 April 2020	Weeteelabah ByronBay If it saves a life, all good. Conspiracy theorist are just selfish bastards or loonies.	5		
	28 April 2020	magic_mushy Works fine for me.			
	29 April 2020	Daniel Andion Can you add a switch in the app to disable whilst at home?			
	4 May 2020	Shona Foley Thanks for such important help and if necessary mental health help also.			
		Mason C			

Categories

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Top charts

New releases



What ever you do if you want to do it at home! EEEEEE.....

brian dickers

9 May 2020

The app does not work tried to download it 3 times

**Varun Reddy Gade**

27 April 2020

Thanks to Australian government and all the wonderful people involved in developing the app.

**Mia Stephan**

28 April 2020

I cant seem to download it...just keeps saying ' downloading' Any suggestions????

**Rob Morris**

2 May 2020

Easy, quick set up. Good way to help stop the spread.

**Michael Ryan**

2 May 2020

What a great use of technology to allow us an opportunity to get us back to normality

**Mylee Kodric**

6 May 2020

This app does not tell me anything I don't already know from news or the government DHS websites

**Bruce Cumming**

26 April 2020

Prob imputing phone was fixed by waiting for launch time 6pm. Otherwise all good. Let's beat this thing.

**RedNectar**

27 April 2020

An app that will SAVE LIVES. Maybe even yours.

**Luke Tompsett**

26 April 2020

The sooner we download this, the more lives we save. Get on it.

**Spiral Meister**

26 April 2020

Let's all do this and when we get to the other side, we can all delete it.

**Rory Paltridge**

27 April 2020

Get on it people. It's important for public health and to ensure our lives can go back to normal as fast as possible.

**Cyrene Mcphilbin**

4 May 2020

Keeps me safe and aware which is a piece of mind for me and my family ❤

**Philip Elliott**

26 April 2020

I cant complete registration. Please help.

**Aaron Facey**

26 April 2020

If it helps track the spread and keeps us safe I'm all for this

**Ben**

26 April 2020

Wait until this evening as government said. All these idiots bad reviews when press conference said 6pm.

**Matthew Cork**

26 April 2020

Rubbish app, can't even register your phone number

**Marilyn Farnham**

26 April 2020

I can't even log in

Categories

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New releases



Will not accept phone number. Useless

Jo Birch

27 April 2020

How do i get the code.. without losing the details already submitted

**Mike Dalzell**

26 April 2020

You need to turn off WiFi to register

**lachlan castronova**

29 April 2020

Works perfectly fine

**Inder Jeet Singh**

1 May 2020

I value health of everyone around me and its a clever app.

**Ann Hoppen**

11 May 2020

I am having no luck down loading

**Mike Nekrasov**

26 April 2020

This is worth it for the benefit of all...

**Le Duong Duy Lam**

26 April 2020

Dear people, Registration starts from 6pm 26Apr. Again, 6pm.

**MonkeyMage**

28 April 2020

To many questions, could have just taken my phone number. Uninstalled.

**tim dean**

26 April 2020

Activates fine, please don't watch me when I am sleeping

**Iris Abrahams**

3 May 2020

How can I get my code without losing my page??

**Jason PerZon**

3 May 2020

met a girl who also had the app, we hooked up. we are covidsafe! best dating app!!

**ifihadfriends**

4 May 2020

I feel safe knowing that I have downloaded this app.

**WILLIAM Moncrieff**

7 May 2020

not too difficult

**David Armor**

20 May 2020

Slightly better than the Triple J app.

**Greg Traupmann**

26 April 2020

Says my phone number is invalid, so I can not register.

**Shadman Yazdani**

26 April 2020

Invalid phone number !!!!

**Tim McDougall**

26 April 2020

The best app I have ever downloaded. Please do it for all of us.

**William Reynolds**

2 May 2020

Categories	Home	Top charts	New releases		
 Chris Perry		8 May 2020		 	
		I think it's great I get to live and you get to live.. Job done👍			
 James M		26 April 2020		 	2
		Download it. Or delete your Google & Facebook accounts.			
 Navya Jangra		26 April 2020		 	
		Everyone should download it to make a safer world around us.			
 James Hart		26 April 2020		 	1
		I applaud the idea behind this, let's work together to get out of this pandemic.			
 ned pike		26 April 2020		 	4
		Until the source code is released as promised this app shouldn't be downloaded.			
 Malcolm McComas		26 April 2020		 	
		Easy, safe..do it for our more vulnerable friends.			
 John McNeill		26 April 2020		 	1
		Take off the tin foil hats people, this will help our country reopen for business quicker.			
 Daniel G		1 May 2020		 	
		Thanks for keeping us safe! No tin foil hat here			
 Tony Newstead		12 May 2020		 	1
		This is my work phone not my personal phone but is too old to download app so I'm not happy.			
 jay bomb		20 May 2020		 	1
		Happy to help and everyone else should help too.			
 David Bloom		15 May 2020		 	
		Drains my phone battery and barely works			
 Inconstant Light		27 April 2020		 	
		Facebook, Amazon etc have my data, but they won't save my life.			
 Ross Mitchell		26 April 2020		 	2
		Now I'm invulnerable.....so far, so good.			
 Mark Dally		27 April 2020		 	
		Will not accept any version of my mobile phone number 1815 27/4/20			
 Michael Duffy		26 April 2020		 	
		seems to be working now. c'mon people do your duty			
 Phill Bryant		27 April 2020		 	
		It wouldn't accept my phone number			
 Karema Khatib		28 April 2020		 	2
		Very informative app tell us all about coronospread in different Australian states. Thanks to our government			
 Thomas DeVoil				 	

Categories

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New releases

**Nasttaze Naveda**

27 April 2020

3

⋮

Geoff Townsend

26 April 2020

1

⋮



There always watching us and now I gave them permission it's legal now

Hank S Oerlemans

26 April 2020

1

⋮

Privacy be damned.... let's get on with solving how to live with this and get back to work.

**michael george**

6 May 2020

2

⋮

Does not accept my phone number. Govt could run a chook raffle..fix it..yes I tried it to early.why put it up if you could not run it properly?

**Jo Z**

26 April 2020

1

⋮

this is the right thing to do. lets work together to protect our community.

**Bob Abela**

1 May 2020

1

⋮

A necessary app everyone should download it

**Tyler O'Connell**

1 May 2020

1

⋮

I love it! Now be cool and stay in home school :)

**Rolf Lanzendorfer**

4 May 2020

1

⋮

This app is not cooperating to the standard that I expect.

**ROB CHARLES ,/BROWN SPEECHLEY/, ANDERSON**

4 May 2020

1

⋮

Not accepting my mobile number

**Boy Jacobson**

26 April 2020

1

⋮

Good initiative, glad to help any way I can

**Christopher Farmer**

26 April 2020

1

⋮

If you're worried about privacy, first ask yourself if you're on Facebook.

**Peter Balding**

6 May 2020

1

⋮

Get the bloody app. I want to go to the pub!!

**Johnny Nguyen**

26 April 2020

5

⋮

Great idea. Feel secure and hope it helps get us get on top of COVID19.

**Steve Browne**

27 April 2020

1

⋮

Wont let me install required information, so i wont bother at this stage

**Jan Shaw**

28 April 2020

1

⋮

Won't accept my phone number so i cannot install it

**John Alexander**

4 May 2020

1

⋮

Already have this app but my wife cannot because her phone is too old

**Stephen Hilton**

5 May 2020

1

⋮

Anything that helps keep me safe is fine by me. I've got nothing to hide.

**David Clegg**

26 April 2020

1

⋮

Categories	Home	Top charts	New releases		
 Einar Oddsson				 1	
	9 May 2020				
	Please people download and use this app do we can all get back to life as normal				
 Alex Nicholas				 1	
	26 April 2020				
	Leaves a persistent notification on my phone with a wholly unnecessary colon and closing parentheses. A global pandemic is no excuse for such punctuational abominations.				
 Anthony O'Donnell				 1	
	26 April 2020				
	Easy to follow and I am completely hopeless on these things my				
 Keith Sargeant				 1	
	26 April 2020				
	I don't trust ANY government but I am prepared to try this app as I DON'T WANT COVID19..				
 Lucas Butcher				 2	
	26 April 2020				
	Don't be like the anti vaxers... just download it.				
 Shane Britnell				 1	
	26 April 2020				
	The health and safety of is all is paramount.				
 Jim Morey				 1	
	27 April 2020				
	Download it and go for it, we all need this app.				
 MariaS				 1	
	27 April 2020				
	Help, It doesn't recognize my phone number.				
 Lionel Walsh				 1	
	27 April 2020				
	It tells me I have an invalid phone number				
 Annette Sloan-Gardner				 1	
	5 May 2020				
	Glad we live in a rational society. Look after everyone				
 Alana HILL				 1	
	5 May 2020				
	I fully support this app! Lets unite and stop the spread of Covid19!				
 Andrew De Angelis				 1	
	11 May 2020				
	worse game ever. couldn't even shot straight.				
 Mel Lovett				 2	
	26 April 2020				
	I'm all for saving my life and other lives also.				
 Jasen Anderson				 1	
	28 April 2020				
	Unobtrusive and sits in the background. I'm in. Let's beat this virus.				
 William Vogelsberger				 1	
	28 April 2020				
	Tried twice and says invalid phone no typical gov Gloria up				
 Daniel Leong				 1	
	26 April 2020				
	I was like. Is that it? Yup 1,2,3. Done.				
 Patrick Strachan				 1	
	1 May 2020				
	Get the app. Stop the police state lockdown.				
 Jarrod Krafczyk				 1	
	5 May 2020				

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New releases



- | Profile Picture | Reviewer | Date | Comment | Likes | More |
|-----------------|------------------|---------------|---|-------|------|
| | Steven Chapple | 26 April 2020 | Wait till 6pm to register everyone. Please don't 1 star this app until then... | 1 | ⋮ |
| | Paul Mac | 28 April 2020 | It's the least we can do... Works fine.. Go Scomo | 1 | ⋮ |
| | Valerie Pym | 27 April 2020 | It says on the instructions to register. How do I do that? | 1 | ⋮ |
| | Rade Naumoski | 26 April 2020 | Can't install - won't issue PIN | 4 | ⋮ |
| | Joe khneisser | 1 May 2020 | I am unable to sign in | 1 | ⋮ |
| | Terrence Hagarty | 17 May 2020 | The health and wellness of everyone is important | 1 | ⋮ |
| | Daniel Orth | 26 April 2020 | Please download so we can get back to normal life as soon as possible. | 1 | ⋮ |
| | Amanda Schultz | 26 April 2020 | Read people..you can't sign in until after 6pm tonight | 3 | ⋮ |
| | John d'Orchimont | 26 April 2020 | Let's get behind this app!! Maximum support | 1 | ⋮ |
| | Marcus Sia | 26 April 2020 | Great initiative by the federal government! | 1 | ⋮ |
| | kyramay T | 27 April 2020 | i cant register my mobile number saying its invalid when i know that is my mobile number
help i wanna register to protect me and my family | 1 | ⋮ |
| | John Tuaoi | 26 April 2020 | Help and protect each other by installing this app | 2 | ⋮ |
| | hao qiao | 27 April 2020 | If this can save life and economic. Why not | 1 | ⋮ |
| | Angelo Hunt | 2 May 2020 | Doesn't accept my phone number | 1 | ⋮ |
| | Andy Mckay | 10 May 2020 | Useless won't let me register | 1 | ⋮ |
| | Hamish Macdonald | 27 April 2020 | Don't even think twice about downloading it, just do it! | 1 | ⋮ |
| | Karen Maloney | 26 April 2020 | It won't accept my mobile number | 1 | ⋮ |
| | Ian Elson | | | 1 | ⋮ |

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New releases

**Bhavin Mehta**

26 April 2020

Happy to support the government initiative.

**Vern McK**

27 April 2020

If ANZACs could fight, then we can download an app.

**Vicky Kapatos**

16 May 2020

Happy with app

**Dimitrios Sorano**

27 April 2020

About time Mr Morisson, dont forget us pensioners just because we over 70.....!

**David Yates**

28 April 2020

Big problem recognizing phone number

**Peter Deith**

26 April 2020

Wont accept my phone number! Hopeless. Really Hopeless

**Matt Varone**

26 April 2020

Thanks for developing this app.

**Nick Lawrence**

26 April 2020

Do your bit and help keep your loved ones safe.

**Andy Porter**

26 April 2020

Very easy. What are all the 1star whiners complaining about?

**Sandra Hotz**

30 April 2020

I did what I had to, put in the correct number and it rejected it. Now what?

**Ron Helmke**

4 May 2020

My mobile is too old and it keeps going to the tablet which is of no use. 😞

**Barry Osbourne**

4 May 2020

None yet hopefully none at all as I do not go out anywhere full stop

**David Townsend**

27 April 2020

Great idea. Be safe.

**Ahmed SHAHZAD**

27 April 2020

Hope this will help to bring the country back to business.

**Adam Hall**

27 April 2020

Don't say you'll do anything for your family if you haven't downloaded this App

**Andre Broderick**

28 April 2020

A necessary app to get life back to normal.

**Richard Havard**

26 April 2020

Rubbish. Will not accept my phone number. Get it right that's what you are paid for.

**Joshua Norrish**

2 May 2020

Categories	Home	Top charts	New releases		
	26 April 2020	Great Concept, I hope everyone gets it.		2	
	26 April 2020	Good, just wait till 6pm to register.	 1		
	26 April 2020	Let's all do our part and download and install this app			
	30 April 2020	Let's get behind this so we can get back to normal	 1		
	26 April 2020	The app doesn't work, stupid Scomo and his stupid app, what a fkn loser. He should shove the app up his anus, maybe it would work better.	 18		
	4 May 2020	Safer than apple or google.... Safer than big business, big oil or pharma			
	26 April 2020	It will not accept my phone number nor that of my wife			
	27 April 2020	Is it true this was developed by Amazon? If so, what are they getting out of it?			
	26 April 2020	Thank you for making Australia stronger.			
	27 April 2020	You nutless monkeys!! Does not accept phone number	 1		
	27 April 2020	Just download it. Make everyone life's safer!			
	29 April 2020	I request every Australian please download it for our own safety	 2		
	27 April 2020	I gave it a go so I know if I have the virus	 2		
	28 April 2020	Easy to download!	 1		
	27 April 2020	Great effort guys! Together we can!!	 1		
	26 April 2020	Seriously people it's a brand new app give them a chance	 1		
	27 April 2020	Take your tin foil hats off and download people!!	 2		
	30 April 2020	Was draining my battery significantly. Had to unfortunately uninstall	 2		

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New releases

1

-  **E** 11 May 2020
1.5 hours and it still not downloading. Given up. Bye
-  **Caleb Pritchard**
26 April 2020
C'mon Australia! Let's do this thing!
-  **brad smith**
26 April 2020
Simple install process, the least I can do
-  **Chris Teitzel**
26 April 2020
Not accepting my mobile number
-  **Darren Attard**
26 April 2020
Dear ScoMo. Perhaps ensure an Australian Govt app accepts Australian mobile phone numbers. Please and thank you.
-  **Louie Ramos**
27 April 2020
Let's go aussies, help each other out.
-  **Duy Bowyer**
26 April 2020
It saves lives... what's better than that?
-  **Poopy Geevs**
10 May 2020
Oh yes i love this app absolutely beautiful
-  **lethal saints**
27 April 2020
Says invalid ph number. Well done Liberal gov. Useless
-  **Jarod**
26 April 2020
Not a bad idea if you're a fan of distopias and massive government overreach.
-  **raymond king**
27 April 2020
Wont work will not let you get security key fore it to work
-  **Caillan Hoole**
30 April 2020
It's good to see Australians working together
-  **Aziz Tan**
26 April 2020
Let's use our digital weapon and smash this virus!
-  **Debra Smith**
26 April 2020
easy to download
-  **Mahie Rahman**
3 May 2020
Don't download!! This is a government attempt at spying on Australian citizens phone data by creating a backdoor.
-  **Naomi H**
13 May 2020
says it doesn't use your location data but it does
-  **DD Family In Oz**
28 April 2020
It does not accept my phone number
-  **Peter Davies**
27 April 2020



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New releases

**D**

27 April 2020

What's worse spreading covid19 or sharing info with the government that they already have anyway

P

27 April 2020

Even I could download the app....a 69yr old non tech granny

C

27 April 2020

I want my gym to reopen so I need all you flogs to get this app.

**Christian M**

26 April 2020

Let beat covid-19 and return to a normal Australia!

**JOAN FISHER**

28 April 2020

terrible really upset it says I have tested positive and I know I am not. I have been tested negative

**Mark Prendergast**

27 April 2020

All the people who rated this 1 star are entitled snowflakes.

**Peter Ades**

6 May 2020

It's ok I don't mind all hullbo and negative comments.

**Mr Amir Anna Bhaiya**

26 April 2020

A must have for all Australians to keep everyone safe from Covid-19

**Darlene Stillwell**

27 April 2020

Tells me my phone number is invalid....ummm not!

**JC0086**

27 April 2020

Good idea. I feel it drains my battery

**Christopher Harvey**

26 April 2020

Downloaded the app and have installed and registered.

**Ace Maman**

26 April 2020

Very proud of how well this government is doing :)

**Tamer Makram**

26 April 2020

Great initiative. I doubt info will be harvested by some analytica.

**Thomas Lewis**

27 April 2020

Hopefully the paranoid don't outnumber the logical thinking people.

**Rosalynn Young**

28 April 2020

Don't work. Invalid phone number.

**Tee Gee**

26 April 2020

Great idea.... Hopefully everyone gets on board

**stephen wilson**

27 April 2020

saying my number is invalid. I have had my number for 27 years

**John Young**

28 April 2020

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New releases



- | | | |
|---|---|---|
|  | Donny The
26 April 2020
It crash won't down load. |   |
|  | Scott Lerch
26 April 2020
Great way to keep Australia safe. Great thinking boys |   |
|  | Igor Goulko
27 April 2020
Well done! Thanks! |   |
|  | Karen Milton
1 May 2020
I don't know if I have Downloaded the app |   |
|  | Johhnu Cunu
4 May 2020
Had trouble prior to using this last message. |   |
|  | Michael Talikowski
7 May 2020
Download the app for the greater good so we can restart the economy asap |   |
|  | David Apleby
20 May 2020
I am fine thank you i haven't the disease |   |
|  | Marco W.
26 April 2020
Thank you Australia for this great initiative. |   |
|  | cody Roberto
17 May 2020
Boo I say! The CCP called, it wants its app back |   |
|  | Ross Palmer
26 April 2020
Aussie Aussie Aussie oi oi oi, just do it for the good of all |   |
|  | Omar Charles
4 May 2020
No complaints so far. |   |
|  | Robin Semmens
5 May 2020
DO whatever it takes to STOP the spread !!! |   |
|  | Walt Po
9 May 2020
Doing my part for the greater good, so should you |   |
|  | Ben Buchanan
26 April 2020
Fighting covid with 21st century texhnology. Love it |   |
|  | Steven Nemeth
26 April 2020
Hope people realise the importance of this app. |   |
|  | Bruce Bryan
1 May 2020
Because it can dran the batre with the Bluetooth is on |   |
|  | tomas vernet
28 April 2020
i have deleted the app as the notification won't go from my home page. |   |
|  | Craig B
27 April 2020
Want accent my phone number for some reason? |   |

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New releases



28 April 2020

Won't download. Says phone number invalid

**tim r**

26 April 2020

Great idea, get onboard everyone.

**David Bell**

26 April 2020

Poor!! repeat of what everyone else has said could it be Covert!!! and not Covid

**John Heath**

27 April 2020

Wont let me register on 2 separate occasions.

**chump 39**

30 April 2020

I have a HTC phone and it's using eating my battery

**Wayne Hoskyns**

16 May 2020

Let's get this over with asap upload the app.

**David Newell**

27 April 2020

Had to restart phone 3 times so uninstalled.

**Khushnawazi Amalsadiwalla**

28 April 2020

The app uses 2.5 percent of the phone battery

**Frank Brown**

2 May 2020

Won't download despite continual attempts to do so!

**James Lamb**

1 May 2020

This is the most boring app I have.

**Chris McKay**

2 May 2020

Keep it up and keep Australia safe!

**N J**

26 April 2020

Hopefully you will delete all our data once this is over.. can't be sure though..

**Brad Barnett**

27 April 2020

Easy to use, let's all get on board so we can get back to a normal society

**Mash J Prime**

27 April 2020

Thanks for joining the fight against Covid 19

**Dave Westman**

26 April 2020

Easy. Let's just do it so we can get back to normal sooner.

**Simon Bernroider**

29 April 2020

This isn't the official federal government tracking app.. no idea why it's marketed as the app

**Abdullah Mahmud**

26 April 2020

Saying my phone number is invalid...

**Jack Zhang**

26 April 2020

Great idea to keep Australia safe.

**Greg Stewart**

26 April 2020

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New releases



It won't accept my phone number good luck doing this for 4000

**Yvonne M**

27 April 2020

All good now. I have successfully installed it. I want to help

**Poya**

6 May 2020

It's funny how my last rating dissapeared. Lets see who it hurts this time... I gave it 1 * How are we supposed to trust our gov. to do the right thing with our data. Just look at what they did with our phone and metadata. And is it correct to say under a "State of Emergency" privacy laws can be br

[Full Review](#)**Funky Jase**

1 May 2020

Saving the world so I can go out and play!

**Raewyn Baker**

1 May 2020

Norfolk Island NSW 2899. Misses out again!

**Mat Kurukchi**

16 May 2020

Worst version of snake I've ever played. Bring back the Nokia 3210 days.

**Jason Sonneman**

27 April 2020

Get on board everyone, this is definitely worth doing.

**Jason Scaf**

26 April 2020

App works fine. All you whingers quit your bitching.

**Raechel Farrell**

26 April 2020

Doesn't work. Tells me my number is invalid. Useless.

**Susan White**

27 April 2020

Unfortunately the app keeps saying my mobile number is invalid lol

**Jay Miller**

26 April 2020

Good to be able to help us get on the road to recovery

**Greg Wells**

26 April 2020

Please download for the benefit of all

**Ian Rohrlach**

26 April 2020

Well done it will help keep us safe.

**Malin Rajapakse**

27 April 2020

Great Initiative to keep Australian safe from the current pandemic.

**Nathaniel Garrett**

27 April 2020

Just get the bloody thing so I can go to the pub.

**John Litton**

5 May 2020

Im a crippl i dont go out iv got some low bread hacking my phone playing games with my fb and other things throue the chrome app evry dog has there day

**Anthony Doig**

28 April 2020

Get on board. This isn't Facebook

Categories

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Top charts

New releases



Do it for Australia. Let's smash COVID-19

**mike gould**

26 April 2020

1

⋮

Tells me I have an invalid phone number Typical Australian Govt doing things on the cheap?

**Romain Marteau**

8 May 2020

1

⋮

Very good effort from the Australian Government

**Isaac Kelly**

27 April 2020

1

⋮

You are not accepting the PIN you are sending me.

**S M**

27 April 2020

1

⋮

Easy to set up

**Joshua Smith**

26 April 2020

1

⋮

Easy to set up

**Marc Roset**

26 April 2020

2

⋮

Read the update before you post.

**liam mckinnie**

26 April 2020

1

⋮

Easy to set up

**Adam**

26 April 2020

1

⋮

Do you part. Download the app.

**nigel**

29 April 2020

1

⋮

Easy to set up

**Billie Bognar**

4 May 2020

1

⋮

Can't get through on Google . have tried so many times.

**Dean Hinch**

27 April 2020

1

⋮

Easy. Just do it. Best thing for all of us.

**Candice K**

26 April 2020

1

⋮

Great idea put it on your phone's save lives

**Peter Gough**

27 April 2020

2

⋮

Don't trust the developer until source code released.

**Michelle Schultheiss**

26 April 2020

1

⋮

Made for my protection. Thank you.

**Ang B**

28 April 2020

1

⋮

Let's hurry and get back to normal!!

**Christopher Gow**

27 April 2020

3

⋮

Telling me invalid mobile number what do i do now

**AlexYoung Yu**

26 April 2020

1

⋮

Hope everyone participates and help ourselves keep safe!

**Melissa & Andrew Eason**

27 April 2020

1

⋮

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New releases



tonia smith

27 April 2020

Telling me my number is invalid.



Aussie United

27 April 2020

Like All the other 1 star reviews.. It wouldn't accept my Australian phone number either.



akshay saxena

26 April 2020

Hope this helps to contain the spread.



Conor Lydon

27 April 2020

Can you not run it in the background?



Wendy G

28 April 2020

Easy and flawless. Help save lives



Darren Po

26 April 2020

I'm doing my part. Stop making excuses and do yours.



Gee Tee

27 April 2020

I am. You are. We are Australian.



MotyGaming

26 April 2020

Great idea I'll do anything to help



Anthony Girdler

26 April 2020

Install it so we can restart the economy.



Laila Allen

26 April 2020

C'Mon People! Let's do this!



Robert Heathershaw

28 April 2020

It works fine!



stephen sundholm

6 May 2020

I'm gladl they thought of this it's a good thing



Sky Moon

14 May 2020

Just found out that this data is being stored by Amazon in America... I'm out.



Tal Ellinson

27 April 2020

Excellent app, government. Good on ya



Gary Skipworth

27 April 2020

Won't accept my phone number... cant help sorry...



Rhys Felton

26 April 2020

Let's hurry up and get the footy back hey



steven gould

27 April 2020

Keep up the good work protecting Australians health



A Google user

27 April 2020

Apparently my phone number is invalid... 🤦‍♂️ 🤦

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27 April 2020

3

Wanna take the location tracker off and just use Bluetooth like you said 😂

Mark gs

1 May 2020

Good initiative. Works well.

**Carly Moore**

3 May 2020

I'm finding it slows my whole phone down.

**Henry Williams**

27 April 2020

Invalid Number?? No its not... Nice 1 Gov

**Carl Knox-Robinson**

26 April 2020

Finally registered... I hope everyone uses this app!

**Jamie Mountain**

27 April 2020

Safest app to save lives australia

**AJ Rama**

26 April 2020

Can't get pin. Pls try again msg

**Monica Hunter**

19 May 2020

This app is total rubbish now uninstalled what a joke all marketing hype,

**Benjamin Benedito**

26 April 2020

LET'S GET THIS GOING.... LET'S BASH UP THE COVID 👍

**glenn dickson**

27 April 2020

Won't except my phone number???

**Gordon Shepherd**

27 April 2020

Stay at home and or download this app please

**Danny Cohen**

26 April 2020

Hell knows why but here it is 5* from me

**Timothy Cervenjak**

26 April 2020

It's good for Australia and our economy.

**Richard Myob**

26 April 2020

Do it for Australia Do it for us Do it for your self and family .

**Jack Vincent**

26 April 2020

Registration begins at 6pm people.

**Adison Khoshaba**

27 April 2020

All because some guy made love to a bat.

**funny skits**

26 April 2020

Hopefully will help to save lives

**Mark Nolen**

29 April 2020

Makes sense....just do it!

**yagya timalsina**

29 April 2020

Wanna take the location tracker off and just use Bluetooth like you said 😂



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**Kalhari Hemachandra**

26 April 2020

Thanks for the great initiative Scomo! ❤️

**John Hurry**

27 April 2020

Will not accept number

**Nicole Youl**

26 April 2020

Doesn't allow you to register phone number

**Samih Adib**

8 May 2020

On 4 Off May I have Received my Corona test results and was Good from Auburn Hospital

**Ryan Giovanazzi**

7 May 2020

Drains the battery a bit more than I'd like

**Johann Bach**

27 April 2020

We need this to get back to normal life ASAP

**Mark Kruse**

5 May 2020

Just do it, I want my life back, PLEASE!

**Chris Brown**

5 May 2020

Don't know, assume it works.

**Carl Brewer**

5 May 2020

Does exactly what it says and no more

**Andrew Rossi**

11 May 2020

Keep Australia COVID safe people there is NO good reason not to have this app

**James Glover**

15 May 2020

Stay safe and download.

**Stephen McGowan**

26 April 2020

Working now. Will reassess in couple of days.

**Ross Edwards**

26 April 2020

Easy. Let's beat this thing

**Lyn Bell**

27 April 2020

I can't even get it to download :(been trying for 24hrs now

**Tom Frost**

2 May 2020

They said my correct mobile phone was invalid

**wayne heley**

1 May 2020

Does what they said it would do

**Emil Zankov**

26 April 2020

Smart use of tech to help track the community spread

**Rachel Wilson**

27 April 2020



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26 April 2020

To all the negative reviewers, please wait til it is launched at 6pm EST. Then review your review once its going, let's wait and see.

 Murray Heldon 27 April 2020

Geo locked to Australia locks out New Zealanders currently in Australia

 C Chris O'Brien 5 May 2020

Great idea to help keep us safe

 J Julie Rowe 9 May 2020

Battery life terrible with app

 Russell Gent 14 May 2020

Will not let you put your pin in

 Markie Mark 19 May 2020

Be a good confirmative human and download this tracking app.

 Adam Baumann 27 April 2020

Important and safe. Please download

 r robin brown 29 April 2020

Do the right thing. Nothing to worry about

 RAGING BULL 27 April 2020

All hail the New World Order. Agenda 33

 G Graeme Geary 27 April 2020

Invalid phone number - no way!!

 M Michael Hoy 27 April 2020

Would not take my phone number

 Robert Pemberton 27 April 2020

Keeps me safe. Thanks.

 b bayes prior 26 April 2020

Install this app to help yourself and others

 Robert Stuart Gray 29 April 2020

Easy too use

 W wolfgang kuehn 4 May 2020

What's appening ?All good here!

 Aaron Horler 26 April 2020

Appears to be working now.

 JFLL 26 April 2020

To all the idiots it goes live at 1800

 Dadog 111 26 April 2020

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New releases



- | | | | | |
|---|---------------|--|---|---|
|  | 27 April 2020 | a requirement to keep us safe |  1 |  |
|  | 3 May 2020 | Josette Tragarz
My registration did not have a consent |  1 |  |
|  | 12 May 2020 | Stephenowen Owen
I have never had the virus |  1 |  |
|  | 26 April 2020 | Andrew Martin
Help our Health Workers. Download NOW! |  1 |  |
|  | 27 April 2020 | Sami Ccc
Stated invalid phone number however is correct. |  1 |  |
|  | 28 April 2020 | Ariel Gonzales
Very good initiative in the prevention of Covid 19 |  1 |  |
|  | 26 April 2020 | Chanaka Fernando
Great use of technology to beat Covid19 |  1 |  |
|  | 29 April 2020 | Malachi Jubb
If it saves lives, it's worth it. |  1 |  |
|  | 8 May 2020 | Judge
Causes phone freezes |  1 |  |
|  | 27 April 2020 | Keba Foxxo
Everyone please download this app! |  1 |  |
|  | 27 April 2020 | Rattan Bhinder
It just says no. Invalid |  1 |  |
|  | 27 April 2020 | Jim Gurnett
Help us keep our families safe |  1 |  |
|  | 27 April 2020 | De Rail
Let's do it together, boys and girls! |  1 |  |
|  | 6 May 2020 | Ed Morris
Anyone find it wanted GPS permission? |  1 |  |
|  | 26 April 2020 | Jan Waltham
All done in 5 minutes... |  1 |  |
|  | 26 April 2020 | Richard Braham
We all need to support this initiative. |  1 |  |
|  | 26 April 2020 | sarah king
I can't in put my phone number! |  1 |  |
|  | 3 May 2020 | Semin Lehman
Does not affect my daily tasks |  1 |  |
|  | | Padmavati Maranda | | |

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POOR CAN'T FILL IN DETAILS !!!					
	Laurie Heuvink				
	27 April 2020				
	It won't accept my mobile number or my wifes				
	Alistair Barnhill				
	27 April 2020				
	Tells me my mobile number is invalid				
	TIM Dixon				
	26 April 2020				
	Just wanted to be among the first to review 😊				
	Alf Curtis				
	27 April 2020				
	Useless if it cannot be downloaded tried all day ?? Still trying.				
	Chris Cashman				
	26 April 2020				
	Excellent- happy to be on team Australia				
	Electronic WOFT				
	28 April 2020			1	
	typical Australian government ... don't bother downloading it if you're using a screen reader.				
	Olga A				
	5 May 2020				
	Good initiative! Love it, thank you				
	Drunken Master				
	4 May 2020				
	My contact info? Nope.				
	Mustafa Siddiqui				
	27 April 2020				
	Thank you Mr Prime Minister for this				
	Stephen Blake				
	29 April 2020				
	Hardly even notice it.				
	Susan Robson				
	2 May 2020				
	Not sure yet, but concept excellent.				
	Lé Anonymous				
	1 May 2020				
	Good luck Australia, stay safe..				
	Sarah Wilson				
	26 April 2020				
	Trying to put my number in 😊				
	Alex Dinovitser				
	28 April 2020			2	
	Where is the source code????				
	Melania				
	27 April 2020				
	Excellent idea to keep Australians safe.				
	jane b				
	26 April 2020			1	
	Registration starts 1800hrs tonight 26 april.				
	Wesley Pearce				
	27 April 2020				
	Phone number invalid????				
	Niels Munksgaard				
	26 April 2020			2	

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 D	Darryl Musseuwine	1 May 2020	 2	
	Unsure. High battery use.			
 B	Bob Smith	5 May 2020		
	Just do your bit and download this App!			
 A	Andersons Home	26 April 2020	 1	
	Hopefully I won't ever need it			
 S	Samuel Robinson	27 April 2020		
	Just download it. Please!			
 E	Enid Waymouth	27 April 2020	 1	
	It wont accept my phone number			
 W	Will Chappell	27 April 2020		
	Save lives. Its as simple as that.			
 P	Paul Hearn	26 April 2020	 1	
	Registered my mob number after 18:00 All went well, stay safe everyone			
 J	Jack Crockidle	26 April 2020	 1	
	Good way to track the spread			
 K	Kim Wilson	28 April 2020		
	Good 4 knowing 4 my family and my health❤️🙏			
 P	Peter Botterill	29 April 2020		
	Can't enter pin			
 G	GERMANO MOSCARDA	8 May 2020		
	My app says installed but I didn't get the logo???			
 H	Haany El-Hajje	26 April 2020		
	Oh wow, i feel safe.			
 M	Manu Nair	26 April 2020	 1	
	keep up the good work!!!			
 S	Sue Willis	26 April 2020	 1	
	I don't like it - stupid - the way it works.			
 d	damian klemm	28 April 2020	 1	
	Genius. Thanks for your hard work. ❤️💯🇦🇺			
 M	Maxwell Brown	26 April 2020		
	Just download it!!			
 D	Daniel ອະທີ່	26 April 2020		
	keeps telling me my phone number is invalid			
 J	John H	26 April 2020		
	Will not except my mobile phone number.			

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New releases



Thanks, keep working in this!

**Kathy Josey**

27 April 2020



Won't let me enter the pin lol what a joke

**ben hastings**

5 May 2020



Smashing my battery, otherwise ok.

**joshua amos**

6 May 2020



I hate that I was forced to download this

**e v a n _**

26 April 2020



Thanks for keeping us alive!

**Miriam Giess**

30 April 2020



It not compatible with my phone 😞

**Binod Dongol**

26 April 2020



Well lets all fight not to let COVID -19 win.

**Michael Blackburn**

26 April 2020



Too easy, get on it Aussies!

**Inammathe Inna**

1 May 2020



Terrible color scheme. Uninstalled.

**Ercil Mcilvena**

2 May 2020



Excellent, thank you

**Glenys Buse**

8 May 2020



It's great to have!

**Dario Decastro**

16 May 2020



Advance Australia Fair ...

**David Hardwick**

27 April 2020



The kindest thing I can do for you.

**Khaled**

27 April 2020



A great initiative indeed.

**Danielle Deskins**

27 April 2020



Saying my phone number is invalid

**Mike T**

26 April 2020



Vital download to keep us all safe

**Arthur Carson**

29 April 2020



Great initiative to help arrest Covid-19

**Graham Coller**

9 May 2020



this app is a major drain on your battery life

**John Sowle**

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 D	David Hogan 26 April 2020 Invalid phone number...but it's not	 
 G	Grethe Petersen 26 April 2020 Says my phone number is invalid???	 
 R	Rebecca Young 27 April 2020 Great initiative. Thanks 😊	 
 P	Paul Phelan 2 May 2020 Everyone should do this	  1
 A	Alan Hutchins 5 May 2020 Is it operational yet??	 
 S	Steven Millott 6 May 2020 Been good so far - just leave it on	 
 N	Nas Kazi 27 April 2020 Great initiative by the govt!	 
 J	Jack Freemantle 26 April 2020 Works as expected.	 
 D	Derek Ball 27 April 2020 This app truly protects against zombies	 
 D	David Lawrence 27 April 2020 I hope to delete this app one day	 
 V	Valerie Whittaker 4 May 2020 I feel safe knowing I have it on	 
 D	D K 6 May 2020 App gives me no tech grief so I'm happy.	 
 A	Alistair Spong 27 April 2020 Says my numbers invalid but it isn't	 
 M	Michelle Monk 26 April 2020 Says invalid phone number?	  1
 H	Hetti P Pathirana 26 April 2020 Very good to make us safe	 
 da	da lemsta69 27 April 2020 stay safe everybody don't catch that dirty virus!	  1
 S	Sir Loin Of Beef 26 April 2020 Works as described.	  1
 A	AusMate ! 2018 26 April 2020	  1

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- | | | |
|--|---------------|---|
| | 4 May 2020 | |
| No prob i feel good it's with me | | |
| | 15 May 2020 | 1 |
| Must have for all Australians | | |
| | 26 April 2020 | |
| I believe in the apps importance | | |
| | 26 April 2020 | 1 |
| The closest we have to a vaccine. | | |
| | 27 April 2020 | |
| Won't accept my phone number | | |
| | 27 April 2020 | 1 |
| I refuse to give you location permission | | |
| | 27 April 2020 | |
| Won't accept my phone number | | |
| | 27 April 2020 | |
| Won't accept my phone number | | |
| | 27 April 2020 | |
| Finally got it to register. | | |
| | 27 April 2020 | |
| Won't accept my phone number | | |
| | 29 April 2020 | |
| Easy peasy lemon squeezy! | | |
| | 4 May 2020 | |
| Won't accept my phone number | | |
| | 6 May 2020 | |
| Feeling more secure with this app in place | | |
| | 27 April 2020 | 1 |
| Nice work let's get this working! | | |
| | 26 April 2020 | 1 |
| I'm doing this so we can go outside again | | |
| | 27 April 2020 | |
| Common sense Idiots so get onboard! | | |
| | 26 April 2020 | |
| Thankyou for looking after Australia | | |
| | 7 May 2020 | |
| Great peace of mind. Thankyou | | |

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We all need it :)

**Roger Harding**

26 April 2020

Dead people tell no truths.

**Jason Knights**

26 April 2020

A++ would live through corona time again

**antony centorame**

27 April 2020

Helping to save lives

**Matthew Jones**

26 April 2020

Let's kick this virus ass Australia 🤘

**azza74 hill**

26 April 2020

Good we can get this sorted

**Nick Barrett**

27 April 2020

Glad to do my bit to help

**Bill Klammer**

29 April 2020

It works, yay!

**Peter Roebers**

26 April 2020

Help save us all.

**Wobyn Wrant**

7 May 2020

Australia is an Elaborate Hoax

**Toy chica UwU**

15 May 2020

Confusing don't answer questions

**Dean Feeley**

26 April 2020

Download the app!

**Tim Ellis**

27 April 2020

Do your bit and use this app

**Mr G**

26 April 2020

Set up, no problem.

**ploglabs**

26 April 2020

Give it a go. easy to set up.

**Geoffrey Gardner**

27 April 2020

Said my number was invalid!

**Andrew Hanna**

18 May 2020

Good to be safe than sorry

**Arunava Biswas**

20 May 2020

Extremely disappointing... could have been better..

**Henry Burnett**

26 April 2020

Categories	Home	Top charts	New releases		
 A	Alien Lar	26 April 2020	I feel safer already	 1	
 A	Alan Shuttleworth	27 April 2020	Pathetic said my phone number was invalid Stupid apo	 1	
 Kim		28 April 2020	All things help.	 1	
 D	Doug Angus	27 April 2020	Wouldn't except my phone number	 1	
 K	Kay Pender	27 April 2020	Easy and will keep us safe	 1	
 L	Lex Hansen	29 April 2020	How do I get verification code	 1	
 R4Z0R84		4 May 2020	So it thinks my Bluetooth headphones and other Bluetooth devices are other people.	 1	
 Peter Lambert		6 May 2020	Hasn't done anything	 1	
 A	Allan Gibson	27 April 2020	Dont be an anti appster sign up now	 1	
 M	Matthew King	26 April 2020	It's a waste of time time and a breach of privacy	 3	
 Bhupesh Pant		26 April 2020	This is a great initiative	 1	
 Alan Stoops		27 April 2020	Get on with it Australia	 2	
 Jared Christensen		4 May 2020	Works fine for me	 1	
 A Google user		26 April 2020	Got as far as my mobile, put itvin andvits saying invalued number	 1	
 J	John Ring	27 April 2020	Will not except my phone number	 1	
 L	Leigh Wedding	8 May 2020	Will not stay turned on on an oppo AX5 or Oppo AX7	 2	
 Steve Harlington		27 April 2020	Let's get the country moving again	 1	
 Roger Thomas		26 April 2020	Keep safe, stay home	 1	

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-  A valuable tool in this war against COVID
- Mike Bullen**  
2 May 2020
Well that was easy
-  **The True Capitalist**  
4 May 2020
Thank you for keeping us safe!
-  **Juli-Juan**  
4 May 2020
Privacy isn't that important
-  **Vicki Berkhout**  
12 May 2020
I keep trying but can't even download it.
-  **David Trifiro**  
15 May 2020
Nope won't be downloading our data is not safe in AWS
-  **Phillip Evans**  
14 May 2020
Covidsafe19 is a good time to have
-  **Earll Davis**  
26 April 2020
Fk it,ill have a crack.
-  **peter williamson**  
27 April 2020
This will help you and me
-  **Chris Szigetvari**  
26 April 2020
For the good of humanity
-  **Hung Tran**  
26 April 2020
Easy peasy. Done
-  **meysam aminmahalati**  
27 April 2020
It is a smart way to spread virus
-  **Ian Grasmeder**  
2 May 2020
It wouldn't send me the code, no matter how many times I tried.
-  **Mary Ridgeway**  
7 May 2020
We're is the 4 digits kept?
-  **Christian Troy**  
9 May 2020
This is dumb get a code and then have to start the thing from the start again screw this I'm out of this junk
-  **Myrna Camua**  
26 April 2020
Done in 30 seconds.
-  **PRO SIM**  
27 April 2020
Do it for Australia
-  **D A**  
26 April 2020
Pleeee download the app to save lives.

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Australia cares for your health.

**Siddharth Peepat**

1 May 2020

**Eve Phillips**

4 May 2020

All too new to comment

**Dan Jeffree**

4 May 2020

Won't be installing until it's open source.

**akteve X kontrol**

26 April 2020

App will be live 6PM today. Patients

**Mel Wells**

26 April 2020

Thanks for keeping us safe



?

27 April 2020

Scotty keep me safe.

**Anton van der Merwe**

26 April 2020

Another piece in the puzzle.

**Joseph Makara**

26 April 2020

Keeping all of us safe

**Mo Adam**

26 April 2020

I CAN'T REGISTER MY PHONE NUMBER, ANY ADVICE?

**Aleks Maksimovic**

26 April 2020

Brilliant well done.

**Sam Shell**

27 April 2020

My phone number is invalid?

**Ivan Yankov**

27 April 2020

We are all in this together. 🇦🇺

**Amir Khadem**

26 April 2020

Let's make it possible

**Simon Mcleod**

26 April 2020

How embarrassing 'David Hope' hahahahaha

**Philip Axtен**

29 April 2020

Won't let me verify, anyone else?

**Kevin Brand**

2 May 2020

We all need this

**Ij Buxton**

1 May 2020

Ok so far hop it will stay that way

**Karen Keogh**

1 May 2020

... 1000 more

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Top charts

New releases

**Deb Henderson**

12 May 2020

Bit confused, i have 3 apps now for Covid

**Chris Beer**

19 May 2020

so far it's pretty good

**Kevin 707**

28 April 2020

Help stop the spread!

**Anoop Mathew**

26 April 2020

Great initiative by the Govt

**Colleen Miller**

26 April 2020

But it will not allow me to put my phone number

**Sam Stewart**

26 April 2020

Happy to do my part

**Christopher Potter**

29 April 2020

Ok with me.

**Kenneth MacPHerson**

4 May 2020

Can not log in cronavirus 19

**Mining Vale**

7 May 2020

We are all in this together. Use it.

**santo marino**

26 April 2020

Let's get back to a normal life

**Lara Croft**

28 April 2020

Lets keep each other safe

**Marley McDonogh**

26 April 2020

All in all it's just another brick in the wall

**Simon D**

26 April 2020

We can do this. A combined effort.

**PETER ACKERS**

26 April 2020

Up and running Thank you

**Glenn Greenwood**

2 May 2020

Won't download takes days. still waiting.

**Johny**

2 May 2020

Please download this app - mate

**SilverLynx**

5 May 2020

Does what it says on the tin.

**arthur wilson**

28 April 2020



Post way to spread covid-19

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28 April 2020

I will always trust my government

**Gary Buck**

27 April 2020

All good so far

**Andrew Gladstone**

27 April 2020

The greater good

**Timothy Smith**

2 May 2020

It saves lives!

**Arik Kusuma**

27 April 2020

It would help control Covid-19 in Aust

**bigfellamal**

26 April 2020

Keeps us alive!!

**Betty Fitzgerald**

27 April 2020

The app will not accept my mobile number

**Toni Cunningham**

26 April 2020

Easy to use...

**Jeremy Yuan**

27 April 2020

Registration starts after 6pm

**Travel Guy**

26 April 2020

Anything to stay safe.

**Kirrily Jones**

27 April 2020

Doesn't recognize my no ole number.

**Justin brown**

27 April 2020

Easy to Use

**Michael Mckenzie**

26 April 2020

Invalid phone number, no it aint

**Tofayel Ahmed**

3 May 2020

I think this app helpful

**Karen Gersbach**

9 May 2020

Works to keep us safe.

**MrCowateer**

14 May 2020

I'm not getting sick

**Rashid Mostafa**

15 May 2020

Kept disconnecting blue tooth.

**SNDPS JOINT**

26 April 2020

Just need to do our part

**Skippy 4077**

349/405

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READY AT 8.00 PM TONIGHT GUYS JUST SAID ON TV STOP IT STAR TO DISCOURAGE OTHERS YOU IDIOTS ITS TO HELP US ALL

**Monk Livelong**

6 May 2020

Loving the new icon of Australia



:

**Garry Andrew**

7 May 2020

Have not used it yet but it's a good idea



1

**Tom Cooper**

7 May 2020

Why is is taking so long to down load



1

**Elias Papadimitriou**

9 May 2020

Good, everyone get it.



:

**Kathy Tomkins**

14 May 2020

It is a good app



:

**Mel Nash**

28 April 2020

Wont let me add phone number



:

**David Hayward**

26 April 2020

Will be working soon



:

**Stiaan Du Plessis**

26 April 2020

Says my phone number is invalid



:

**Gary Hall**

27 April 2020

Keeping us safe



:

**Charlie Cortis**

26 April 2020

Why the bloody hell not.



1

**Katja Forbes**

27 April 2020

Be part of the solution.



:

**Teresa Cockerton**

27 April 2020

Very good idea



:

**Wilfrid LEVY**

27 April 2020

won't accept my phone number



:

**Jeffrey Rufino**

29 April 2020

It just works



2

**Jason Cong**

26 April 2020

Let's save lifes!



:

**Peta Dyer**

26 April 2020

Cant sign up says invalid phone number both mine and my sons



:

**Jaclyn Stephens**

27 April 2020

Tells me my mobile number is invalid?? Right. Ok. Fix it ASAP so I can use the app. Thanks



:

**John Lampy**

350/405

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**Peter Brown**

26 April 2020

Worked well for me

**Joshua Parish**

26 April 2020

Won't accept my phone number

**Tom Booth**

27 April 2020

LETS PUMP THOSE NUMBERS UP AUSTRALIA.

**Felipe Costa**

27 April 2020

Let's get on Australia

**david korasz**

2 May 2020

We need this

**Jared Rutherford**

4 May 2020

Works like it should

**suny patni**

6 May 2020

Help each other

**Rohan Higgins**

28 April 2020

What a great app

**IdiotBox**

28 April 2020

Hope it helps

**Karen Marshall**

26 April 2020

Thanks for the app

**Shane Kelly**

27 April 2020

Just shut up and do it.

**Anthony Fritz**

26 April 2020

Working great now!

**Liam Boesch**

26 April 2020

Currently not open for registrations until 6PM

**Paul Norrie**

4 May 2020

cannot connect

**Patricia Sonneman**

9 May 2020

Great idea for all patrica If inewhow towork this

**Rodney Guy**

27 April 2020

No problem at all

**Onan Gunoz**

27 April 2020

Easiest way to save a life

**Esly Verano**

27 April 2020

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27 April 2020

2

I feel safer



JR W

27 April 2020



Shared this app with everyone I know



Paul Oborn

5 May 2020



Works well. Haven't caught covid-19.



Margaret Powell

14 May 2020



I feel safer



Judith Jefferys

29 April 2020



A health necessity



imtiaz ahmed kapadia

4 May 2020



Only the best



Steve T

20 May 2020



All done in 2 mins



Andrew Simpson

27 April 2020



We're all in this together



Chris Borzillo

27 April 2020



Does what it says on the box



Mark

26 April 2020



Just download it



Andy 400

28 April 2020



The right thing to do.



Adam Schickert

27 April 2020



Does what it says on the box



Carey glass

26 April 2020



Easily done. Protects life



Brendan Hallett

26 April 2020



Says im entering an invalid phone number.



nola dunn

27 April 2020



Not good won't accept my mobile No



Michael Power

27 April 2020



Just get the app people



Mark Blown

5 May 2020



It helps us all



Thomas Carmichael

26 April 2020



Let's keep safe

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Don't work

**Jacqui Peck**

28 April 2020



⋮

Happy to help my community

**Kylie Burchell**

26 April 2020



⋮

Everyone needs this app..

**Robert Archibald**

26 April 2020



1

Difficult to download. Cant make it happen.

**Matthew Hamilton-Smith**

26 April 2020



1

Don't be a dog

**Paul Watkins**

26 April 2020



⋮

Do it, for us all.

**Guy La China**

29 April 2020



⋮

App will not download after 16 hours

**Andrew Lukins**

26 April 2020



1

Brilliant job Australia government 🌟

**Daniel Felkai**

28 April 2020



⋮

Weirdest online dating app ever!

**Andrew Smailes**

26 April 2020



1

Won't accept my phone number 😢

**Elizabeth Haynes**

26 April 2020



⋮

Will not accept my phone number

**Wendy O'leary**

4 May 2020



⋮

Peace of mind

**daniel Louwrens**

8 May 2020



⋮

Thank God for this app

**eric wingate**

26 April 2020



⋮

Stay safe Australia 🌟

**Angus quarrie**

26 April 2020



⋮

Just tells me invalid phone number

**EDUARD ELLIS**

27 April 2020



⋮

Keep on saying "Invalid Phone Number"

**David Cowling**

4 May 2020



⋮

Done my part only 9,999,999 more needed

**Dannii O'shea**

26 April 2020



⋮

Save lives and download

**hoang son lu**

29 April 2020



⋮

[Categories](#) [Home](#) [Top charts](#) [New releases](#)**Tara Shepherd**

1 May 2020

How i can use the app if it wont send me a pin to verify my number

**Christina Betts**

26 April 2020

If u dont 5 star this your an idiot

**rod higgins**

26 April 2020

Just simple to do

**Monika B**

26 April 2020

Works as expected

**pauline schiller**

26 April 2020

Easy to download

**Manbir Singh**

29 April 2020

Easy to download

**jo-anne savell**

26 April 2020

Wont except my mobile phone number

**Sunil Hande**

26 April 2020

Easy to download

**Connie Yeung**

26 April 2020

Downloaded it for the community

**Graeme Austin**

27 April 2020

Will not except my mobile number

**Michael Stucken**

26 April 2020

Well done Aust.

**Ron Argame**

26 April 2020

Well done Australia

**Sylvie Cleret**

28 April 2020

Easy to download

**Xu Zhao**

26 April 2020

Safe people life.

**Dan Williamson1**

28 April 2020

Suck my balls.

**Brian Baines**

1 May 2020

Will not give a pin number ⁸**Anth George**

4 May 2020

Don't understand this app

**Yen Nguyen**

26 April 2020

Best thing ever



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New releases



- 27 April 2020
- saying invalid phone number
- Tong Liu**
T
26 April 2020
Will not send a code as it say
- Mark Penny**

3 May 2020
Keep us safe Australia
- Jay Berkeley**
J
11 May 2020
Slowed the phone down to much
- Tracey Ilic**
T
27 April 2020
Would be helpful
- terence leake**
t
28 April 2020
Won't except my mobile no
- Jackie Den**
J
27 April 2020
Will not accept my mobile number
- David Fischmann**
D
29 April 2020
Easy for me 😊
- Will Bassett**

1 May 2020
Time will tell
- Marwan Wazzan**
M
26 April 2020
Safe your family Safe your community
- Gourav Mongia**

26 April 2020
Strongly urge everyone to play their part and download this app. For those concerned about privacy, please remember that nothing is worth more than your and your loved ones lives.
- Paul Kittson**
P
26 April 2020
Let's do this
- Cameron Jamieson**

27 April 2020
Let's do this!!
- Alan Burns**

26 April 2020
Easy get it done
- MICHAEL PONT**

26 April 2020
Glad to help
- Gary Godfrey**
G
26 April 2020
Easy to use
- James Brown**

26 April 2020
Let's defeat COVID-19
- kun zhang**
k
26 April 2020
Help our country

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Have tried to set up, but will not accept

**Brent Isaacson**

26 April 2020



1



Easy to use

**Alex Pavel**

27 April 2020



1



Let the data talk.

**Geoff Rees**

26 April 2020



Easy to use

**Jacky Smith**

27 April 2020



Easy to do.

**Steve Rosskogler**

27 April 2020



Easy to use

**Bikram Adhikari**

26 April 2020



Do ur part.

**Tony Cameron**

3 May 2020



A necessary evil

**Patrick Lee**

4 May 2020



Easy to use

**Paul Bourke**

4 May 2020



Easy to use

**Eric Rode**

9 May 2020



Up to date info.

**Roger Chappell**

27 April 2020



It's a good idea.

**Peter Hennessy**

26 April 2020



Works as described

**Julie Daniel**

26 April 2020



Can't complete information

**Rhiannon McBurney**

26 April 2020



Its says my number is invalid it's not

**Dennis Maddock**

27 April 2020



Keeping Australia safe.

**Rohan Marshall**

27 April 2020



Why wouldn't you?

**Jeff Wolfe**

26 April 2020



Just do it

**Ev El**

26 April 2020



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New releases

**Justin Black**

27 April 2020

Get behind it



1

**Stephen Shelverton**

20 May 2020

Needs more Hing.



1

**BIKASH SHRESTHA**

28 April 2020

Make me feel safe



1

**Joel Symonds**

26 April 2020

Will save lives



1

**Kim Thompson**

26 April 2020

Lets do this Australia!



1

**Luke Andersen**

29 April 2020

This is a great idea



1

**Tanya Frazer**

7 May 2020

Its not doing anything



1

**Rod Valencia**

27 April 2020

Great tool against COVID19



1

**Emman Raval0**

26 April 2020

downloaded it. works



1

**michael coles**

26 April 2020

Saying my phone number invalid



1

**Michael Graham**

26 April 2020

Good so far



1

**Tanya White**

6 May 2020

It is a good app



1

**Jane Chetty**

7 May 2020

It is very informational



1

**James Barrett**

9 May 2020

Have been very helpful



1

**Obayda Elawad**

12 May 2020

I don't see anything change



1

**A Google user**

26 April 2020

Worked first time



1

**Jason Panrucker**

28 April 2020

Get the app people!



2

**A Google user**

27 April 2020

Feedback from Google Play



1



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- 26 April 2020
Excellent I feel Covid Safe now
- Michael John Martin**
29 April 2020
Yet to be seen.
- Mark Paul Huthwaite**
4 May 2020
Im having trouble downloading this app. It keeps rolling over can someone help me pls.
- Julie Wilfing**
4 May 2020
Wont work on my phone. Samsung S5
- justin homer**
26 April 2020
Works first time
- Matthew Squires**
26 April 2020
So far so good.
- Warren Jolly**
27 April 2020
Great so far
- Tesaro Sandu**
27 April 2020
Waste of tax payers money.
- Mike Perro**
5 May 2020
We must all download this app...
- Ethan Wltek**
27 April 2020
Get this app
- Richard Brimson**
26 April 2020
Won't let me enter phone number
- Cynthia Jones**
1 May 2020
Easy and important
- Martin van der Poel**
1 May 2020
So far so good.
- Peter Stanisauskis**
4 May 2020
I want to be safe
- Wayne Tenni**
17 May 2020
Don't know yet.
- Beatrice T**
14 May 2020
So far so good.
- Jacob Fitton**
20 May 2020
Didn't cure my corona
- Guillermo Hernandez**
26 April 2020
Registration was smooth.
- D Dick**

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This app gave my phone the kung flu.

 C	Clogs L 26 April 2020 Let's do this.	 1 
 boom bang	27 April 2020 This is the chip ikyk	 
 Slaza Whiteknight	4 May 2020 Stop spamming me text messages pls	 1 
 emilio calva	5 May 2020 Cool keeps me safe	 
 J John Mathieson	5 May 2020 Very hard to install.	 
 Darren Mudge	26 April 2020 Save lives including your own ❤	 
 Tony Smith	27 April 2020 Works for me.	 1 
 P Peter Quigley	27 April 2020 Won't except my phone number usless	 
 A Andrew Shipp	27 April 2020 Works for me!	 
 J Julie Hill	27 April 2020 Invalid ph no.	 
 Faith Lancaster	26 April 2020 Stupid and doesn't work at all whoever made this must be on crack	 3 
 Braex	26 April 2020 Doesn't work	 
 d dan hoops	27 April 2020 Worked straight away	 
 N Nick Brooke	27 April 2020 Does not accept your bloody phone number	 
 C Carl Portman	1 May 2020 Will not download or install after numerous attempted	 
 I Ian Baillie	4 May 2020 I have a not so old Oppo but it is a 5.1 system. I want to download app but I'm not going to buy a new phone. Is there some way I can upgrade my current phone? Can't figure, it out?	 
 j john adams	27 April 2020 A good app	 
 Tim Beattie		 

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**sahirchamp vlogs**

27 April 2020

Everone should download this



1

**peter Duckworth**

27 April 2020

All good for me0

**Christopher Roberts**

7 May 2020

Helps our country!



1

**Nicolaas Cilliers**

26 April 2020

Doing my bit

**Michael Prior**

26 April 2020

Wont recognize my mobile number



1

**Dean W**

26 April 2020

Let's get it done

**bronlie ahlberg**

5 May 2020

Fantastic life saver

**Deborah Bedggood**

11 May 2020

I think it's a winner!

**Simon Okeeffe**

15 May 2020

What do you think

**Joshua Bentley**

26 April 2020

This thing be savin yo ass

**David Williams**

27 April 2020

We must do this. Come on folks.

**Gail McDonald**

28 April 2020

Phone number incorrect

**Reynaldo Tirados**

4 May 2020

Update information good

**Ayush Sharma**

7 May 2020

I love the app

**Dean Ball**

27 April 2020

Eazy peazy stop the diseazy....:)

**Michael Ellis**

27 April 2020

Keeping Australia safe

**LAAG Thirrin**

26 April 2020

I'm doing my part

**Daniel Osborne**

27 April 2020



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New releases



27 April 2020

Great very good

**AJ Keynaan**

27 April 2020

Keep community safe

**phillip ocallaghan**

27 April 2020

Will not except my phone no

**Phil Hollywood**

4 May 2020

Just do it!

**JohnAndCarol T**

6 May 2020

Very good to have in

**Brendon Flaherty**

18 May 2020

Just do it!

**Ross Curby**

20 May 2020

A good idea.

**Jeff Keys**

17 May 2020

We'll see...

**Poojitha Jayasinghe**

1 May 2020

Must have app

**Chad Mathews**

15 May 2020

So far fine

**Jeff Poole**

26 April 2020

Doesn't bloody work

**Terry Rees**

26 April 2020

Keep Australia safe again

**Katie Godden**

14 May 2020

Awesome Awesome Awesome

**April Oatway**

26 April 2020

I can't put in my phone number

**Jason Kisielis**

27 April 2020

Well worth it to save lives

**Teresa Barnden**

7 May 2020

Peace of mind

**Charles Gardiner**

26 April 2020

Glad to support the community

**Justin Bestwick**

28 April 2020

So far so good

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So far so good

**Gary Price**

27 April 2020



100% needed

**Aaron Lambert**

26 April 2020



So far so good

**Jed Bowtell**

27 April 2020



Does what it says on the run

**averil butler**

5 May 2020



No sure yet

**Vana Davis**

4 May 2020



So far so good

**Zaher Charaf**

13 May 2020



So far so good

**Nicholas Ng**

27 April 2020



Well done ScoMo 💪💪

**Helena Mitchell**

28 April 2020



Can't download

**Nader Afshar**

28 April 2020



Best government app so far

**Hussein Hafez**

2 May 2020



Let's do it

**Janette Clayton**

20 May 2020



Good, thank you!😊

**nam-nguyen bravo**

28 April 2020



So good app

**Damon Rigby**

26 April 2020



Says invalid phone no even tho it IS correct

**Brad Walker**

29 April 2020



Get onboard people

**Stephany Pasnin**

27 April 2020



Doesnt recognise ph no

**Bill Bowling**

5 May 2020



Everything is working fine

**Brigitte Woodford**

8 May 2020



Very good info thanks

**Joshua Pascoe**

26 April 2020



Categories	Home	Top charts	New releases		
	Nic Plant	26 April 2020			1
	Stop the spread				
	Pamela Gonzalez	28 April 2020			1
	Won't accept my ph #				
	Kylieanneh	3 May 2020			1
	Ok I tired it for a day and i am not leaving my phone on Bluetooth 24hrs a day for this this app. I've got this far with not catching it so I think I'll be right.				
	carmel Murphy	10 May 2020			1
	appreciate the updates				
	Christy Kistner	27 April 2020			1
	My number keeps coming invalid buts its my number,not sure what else to do.				
	Onomato Possum	4 May 2020			1
	Dumb & gay.				
	Bernard Unwin	7 May 2020			1
	Easy to use				
	olin ebenstreit	27 April 2020			1
	Covid no more				
	cc	28 April 2020			1
	Easy and so far so good - hope it helps the nation.				
	Neil Paterson	9 May 2020			1
	So far, so good				
	Chance Cobretti	27 April 2020			1
	Won't accept phone number				
	bhaskar ramam vegesna	27 April 2020			1
	App is battery hogger.				
	Mars Abella	5 May 2020			1
	more info please				
	La moK	7 May 2020			1
	This is great.				
	Duncan Forbes	27 April 2020			1
	Go Aussie go				
	di tod	6 May 2020			1
	Can't d download to Samson android				
	Nicole Kidziak	26 April 2020			1
	Thank you Aus govt				
	Helen Barnes	1 May 2020			1
					

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|---|--|------|------|
|  | Sorrya Tunon
6 May 2020
I deleted after 1 day. Drained my battery real quick. | 1 | ⋮ |
|  | Roger Daley
6 May 2020
I think it works. | 1 | ⋮ |
|  | AutoPlay5
26 April 2020
Basically just spies on you | 1 | ⋮ |
|  | Sudip Gauchan
29 April 2020
I can't log in. | 1 | ⋮ |
|  | Adam Green
26 April 2020
Get around it peeps | 1 | ⋮ |
|  | kyaw tun
27 April 2020
* Good as Gold * | 1 | ⋮ |
|  | paul atkinson
26 April 2020
Just do it. | 1 | ⋮ |
|  | Sburrows Burrows
30 April 2020
can not download | 1 | ⋮ |
|  | Blaise Spennato
7 May 2020
Great job Gov. | 1 | ⋮ |
|  | Dean Hornibrook
9 May 2020
Possibly life saving | 1 | ⋮ |
|  | Shannon Hokianga
27 April 2020
Continues to say invalid phone phone number | 1 | ⋮ |
|  | Hugh Manifold
26 April 2020
Get it ya wally | 1 | ⋮ |
|  | Josh Wasbutzki
27 April 2020
Scomo is a champ | 1 | ⋮ |
|  | reagan searle
26 April 2020
I'm in. Lets see. | 1 | ⋮ |
|  | ابو الفضل الراضاي
27 April 2020
This application should track the person who is infected and alert us that we are close to that infected person, NOT TO TRACK WHERE we travel then inform me Later that I have been exposed to covid 19. | 4 | ⋮ |
|  | Bindy Love
27 April 2020
Gotta be in it to win it. | 1 | ⋮ |
|  | craig Martin
7 May 2020
Well done Scomoe | 1 | ⋮ |
|  | Brian Taylor | 1 | ⋮ |

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	Kym Fyfe 6 May 2020 So far so good				
	Andrew Dalgleish 26 April 2020 Invalid phone number				
	Matt Robinson 9 May 2020 Get on board		15		
	Noel Langdon 26 April 2020 PLEASE REGISTER AFTET 6PM AEST				
	paul french 26 April 2020 Good stuff scomo				
	Arron Crane 7 May 2020 So far so good				
	Dennis Smith 26 April 2020 App will not accept my mobile number				
	Sulphixah 27 April 2020 ends lockdown faster lmao				
	Charles Xerri 4 May 2020 I love Mary Xerri	1			
	Jim Howe 26 April 2020 Very power hungry on a older phone.	1			
	Öz Äk 13 May 2020 Just let get stand together against 😊 * 😊 😊 😊 😊 😊 😊 😊				
	John Neal 26 April 2020 Works fine now	2			
	Andy Shortland 10 May 2020 Hard t o navigate	1			
	Stuart Willox 27 April 2020 Will not accept phone number				
	Raymond Wang 26 April 2020 Design is bad	2			
	Sean Hooper 28 April 2020 drains battery tooooo fast	1			
	SweTI_wANG 4 May 2020 Pretty gay eh	1			
	Richard Thomas 27 April 2020				

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-  26 April 2020
Happy to be part of it.
-  **Anthony Cox** 29 April 2020
No dark mode
-  **maureen wheeler** 30 April 2020
It won't load
-  **Randall English** 6 May 2020
Causing conflicts with other apps
-  **ian hogan** 26 April 2020
Keep saying invalid phone number
-  **Paul Shaw** 26 April 2020
Does not recognise number
-  **Sajeel Hasan** 7 May 2020
Is this some grand scheme to keep everyone under check by the government at all times?
Feeling perplexed by the theories surrounding it...
-  **Carmelita Goutzoulas** 4 May 2020
The first time in the world, the most viruses and dangerous to all country, the COVID-19 the first time to get the people that have to stay home with no contact with there away from family and friends. The first time in century of this virus is the most dangerous in this world, the COVID 19 , and we
- [Full Review](#)
-  **Janki Adhia** 11 May 2020
Consumes too much battery
-  **Jeff Pinkham** 30 April 2020
Doesn't load
-  **Peter Turnbull** 28 April 2020
Cant download hours trying
-  **Reynaldo T. Soriano** 4 May 2020
Too much time to download.
-  **Jonathan Tatham** 27 April 2020
Nothin to it.
-  **Wasi Jaffery** 12 May 2020
It drains out battery 
-  **Adam Kerr** 27 April 2020
It is what it is..
-  **A Google user** 20 May 2020
Won't download...phone up to date??
-  **Neelam Politis** 27 April 2020

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1 May 2020

Release the source code and more will download and install.

**Kev Russell**

27 April 2020

Still waiting for the App to install 3 hours later.

**Steve Greenwood**

14 May 2020

Is what it is

**Esteban de Jesus Flores**

14 May 2020

I think the more we share together and protece each other as a community flowing gaver-
ment precidies will cost less to the only free health sistem in the world please my communiti-
ty we mast work as a Team to archive our Goals on Safety. kip hopp that ours health system
will fine a cure against this vi

[Full Review](#)**Helen Collins**

27 April 2020

Easy to install

**John Spulis**

29 April 2020

Live in Bargara and cant download the app.

**Justin Levine**

29 April 2020

Couldn't enter my phone number; uninstalled

**john collins**

29 April 2020

wont down load

**Lurelle Basham**

29 April 2020

Uses too much of my battery

**Russell Moran**

4 May 2020

It stoped loading @98 .%

**Brad Anderson**

3 May 2020

Poor. Hard to install. Opted out.

**Deni D**

3 May 2020

If this is connected to WHO , I will never download it because of the poor work they have
done in regards to opening up WUHAN (CHINA) for business as usual. I'm disgusted and I'm
speechless.

**benjamin banks**

4 May 2020

Gives my phone poor battery life

**mick finnerty**

29 April 2020

I am trying to download the app but it telling me that my phone is an OPPO when it's an
iPhone how do I add my iPhone

**James Berg**

27 April 2020

Invalid phone number?!

**patt slessor**

26 April 2020

It's a good idea but I don't trust it. the news is trying to sell it and tell everyone that it it's trust

Categories

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sebastian

27 April 2020



:

Average moron cannot even understand the basic concept of social distancing & washing their hands. I doubt this will make the slightest difference



Fengfeng W

26 April 2020



:

I believe it is important. So I am trying to register but it doesn't work. What is Australian Government doing? It is unbelievable.



raymond george

27 April 2020



:

Does not accept my phone number...



Allan Spicy

26 April 2020



1

Settle down people..You can't register until after 6pm.. The people whining about it not working..You aren't the brightest m&m in the pack.



Zac Smith

10 May 2020



2

DRAINS BATERY, INTERFERES WITH HANDS-FREE, SMART WATCH AND BLUE TOOTH HEADPHONE DEVICES! NEEDS IMPROVEMENT IF THEY WANT EVERYONE TO DOWNLOAD. IF THERE IS NOT AN IMPROVED UPDATE I WILL BE UNINSTALLING.



Mattigins Maxamous

27 April 2020



:

Let me know when it doesn't have an annoying always on notification and I'll re download it.



Holly Walker

26 April 2020



3

Why the actual hell would anyone download this?! Do not download this app, it allows the government to track your location!!! Jesus Christ, if anyone downloads this you and seriously dumb!



Joanne Gibbons

9 May 2020



1

If I could rate it lower I would. Battery life is 3hrs. Not good enough. I'll just stay home.



Alex Gajica

27 April 2020



:

Couldn't even put in my number. 1/10 wouldn't recommend this app to another government.



Terence Sommerville

27 April 2020



:

It's still going round n round !!? Can't get it



Heather Cawse

27 April 2020



:

Can't even install it!



Kim Appleby

8 May 2020



1

The app won't download so what can you do.



Jean Robson

9 May 2020



1

Won't download. Wasting my time and data.



Linda Ferguson

4 May 2020



:

I downloaded the covidsafe app it tells me that I have been tested positive for covid 19 do I have to go to the covid 19 clinic at the BUNBURY regional Hospital to get tested



Brett Hall

30 April 2020



1

Sits on 97 percent install bloody hopeless



Ray Stewart

19 May 2020



:

Categories Home Top charts New releases

S 2 May 2020 As if i care what the govt wants. Im not happy their tracking my moves. Nothing to hide but very big brother

K 27 April 2020 It's telling me INVALID MOBILE NUMBER?? and won't give me a code?

T 27 April 2020 Say goodbye to your battery. This thing sucks the life right out of it.

Archie Hart 26 April 2020 I dont see why i need to use this. If the rest of mu family uses it It will think i am in close contact with a few other people.

Julie Pearl Pomfrett 27 April 2020 Tells me my phone number is invalid, when it is not.

trent forest 18 May 2020 Could not get it to stay on for more than 10minutes??

Armahni Hall 27 April 2020 I'll make another review if my mum lets me download the app but the overall execution off the app is good

t 4 May 2020 This app sucks eggs. If you download this you're a moron.

Peter Stride 27 April 2020 I can't download this as my mobile no is 'invalid' yes I omitted the zero

Scarlett Gnome 26 April 2020 Im pleased that the goverment actually relased this, First time and only time im gonna say this Good on you scomo

Mick Cater 27 April 2020 My phone has said "waiting for download" for many hours... should I bother ?

Luca Tomei 26 April 2020 Registration opens at 6 PM AEST

Bill Johnson 26 April 2020 Wouldn't accept my phone number.

Des Braine 26 April 2020 Pin number wrong

Roscco Brah 1 May 2020 You're all stupid! Anyone who downloads this app is a total idiot. May you all die of kung-flu.

uonlywish500 8 May 2020 So uhhhh... How does this stop the spread of covid exactly?

Bev Smith 27 April 2020



27 April 2020

Government showed up and tried to rape me. Seriously, don't give the government the power to track your moves. Bad idea.

**Benjamin Gentle**

27 April 2020

Claims that my phone number is invalid.

**Zhaohan Zhou**

27 April 2020

Work together to bring our normal life back.

**Jhosie Tsix**

26 April 2020

Registration opens at 18.00 (6pm) AEST Sunday 26 April

**Guy XXX**

3 May 2020

I've tried to tell it about Alex Hawke's inlaws but the information never gets acted on by the Hillsong Police force

**bruh moment**

6 May 2020

DO NOT INSTALL THIS It allows the government to spy on you

**Dennis Lim**

27 April 2020

Didn't accept my mobile number????

**Happy WALEK**

28 April 2020

This app has 100k downloads its good

**Glen Whittle**

26 April 2020

Please wait, it's not available until 6pm

**Lawrence Levett**

1 May 2020

Not a hope in hell. No way on earth I would trust this.

**Ashleigh keating**

27 April 2020

Would be great if this app actually downloaded.

**Jamie Park**

6 May 2020

Waaaaayyy to INVASIVE ON PRIVACY! This is like Stalin era authoritarianism creeping in. No no no!

**Aidan Gaudron**

27 April 2020

I'll keep wearing my tin foil hat thank you very much

**Roy Anderson**

26 April 2020

I tried to put in the PIN which i EVEN wrote down and it said wrong PIN,SO I'M oPTING OUT.

**Disco Times**

28 April 2020

This app knows everything..for example i farted and it said "you farted you smell"

**Patrick Torok**

27 April 2020

Says I have an invalid phone number.

**Random Man**

7 May 2020

Hope this gets us back to normal

**Paula Youngman**

Categories

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**Esad**

29 April 2020

Release the source code I won't be using this app until it's released

**Zakhar Ghadimi**

12 May 2020

To all who used this app thinking that you'll be safe: you're ignorant cowards

**Phyllis Mather**

26 April 2020

does not accept my phone number.

**Robert Dempster**

26 April 2020

Would not accept my mobile No. Do you need spaces ???

**Dave Knight**

27 April 2020

Will not accept my phone number so deleted it.

**Rick O'shea**

2 May 2020

Wil not install on my phone

**Tubb Star**

26 April 2020

Beautiful, scomo now knows I'm being a good boi

**Jayce Holland**

28 April 2020

If I wanted a virus I'd just go outside.

**Larry Roth**

26 April 2020

Install this app and save lives!

**Ian Hobson**

1 May 2020

happy but draining battery I'm turning off at home

**Yabbie King**

28 April 2020

It is good but not my type of app

**randompotato 1212**

14 May 2020

It doesn't the me put in my phone number

**KONRAD**

26 April 2020

Finally up and running,best app to fight the Covid 19 epidemic in Australia..

**Joanne Mills**

30 April 2020

This app posted to my Facebook page without my permission.

**Brian Winning**

7 May 2020

Impossible to install

**Rhonda Gillings**

28 April 2020

Still trying to get my mobile number in

**Randy Priestley**

27 April 2020

invalid phone number but its my phone number

**Jun Macalalad**

27 April 2020



Categories	Home	Top charts	New releases		
	27 April 2020	Did not accept my mobile number			
	1 May 2020	KERRYLEE O'BRIAN Waiting for download to finish			
	5 May 2020	Debbie Harris Won't let me put in pin number			
	3 May 2020	Margaret Wolfer I can't download the app			
	26 April 2020	Quinn Rowe If it helps then why not			
	26 April 2020	Jane Aussie Great initiative...Thank you!			
	26 April 2020	alex energy Registration opens at 6PM tonight			
	1 May 2020	John Chapman A gov drain on my phone. Uninstalled.			
	26 April 2020	Neil Phillips Where's the source code as promised?			
	27 April 2020	Paula Moore My phone number is invalid ffs			
	29 April 2020	Clit Commander About as useful as udders on a bull			
	27 April 2020	Mel Rowland Been trying to download App for 2 days			
	3 May 2020	Rod Tunley Every unselfish citizen will use it			
	26 April 2020	Ben Ranger I can't get pass the phone number			
	28 April 2020	Heather Elley How to download on Android?			
	5 May 2020	RUSSELL REMEDIOS Still trying to download			
	27 April 2020	AI Mask Will not recognise my phone number			
	26 April 2020	john hobson Will not accept my phone number			

Categories Home Top charts New releases



Will not accept phone number



Eric Melnyczyn

27 April 2020

Hopefully it is a safe download



Valmae Paterson

28 April 2020

Would not accept my mobile phone



Dylan Fowler

18 May 2020

Why is a phone number required



Peter Malan

26 April 2020

Will not accept my mobile number



Chris Hansen

27 April 2020

Might help it if it would download



David Brown

29 April 2020

Wouldn't accept phone no.



bob Henningsen

4 May 2020

Very good idea for



OoO

18 May 2020

Fark Australia Fark the government & fark you humans hopefully next virus wipes us off the planet



Pilot Kid

27 April 2020

It wont send me the pin.



infinity

27 April 2020

Let's get the job done!



Roderick St.George

6 May 2020

Did not work



Adrian Morrison

26 April 2020

Thinks my phone number is invalid



Ben Melville

26 April 2020

We're All In This Together



Gavin Mills

30 April 2020

Won't download!??



Jillian Gorrie

13 May 2020

I cannot download it.



tk172

6 May 2020

It ain't working



Usher Ti

29 April 2020

Privacy is not safe with the APP



Thomas carpenter

...

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Every one download this



	Shane Andersen		
	1 May 2020		
	Don't trust this government.		
	graeme Waller		
	26 April 2020		
	Would not accept my number		
	Margaret Harambura		
	4 May 2020		
	Save our jobs		
	Robyn Fairbrother		
	7 May 2020	1	
	Cant download the stupid thing		
	Brian Myers		
	26 April 2020		
	Rego is working now		
	Fiona Brodie		
	14 May 2020		
	Cant download the app		
	Anne Parslow		
	26 April 2020		
	Will not except my phone number		
	Kane Knowles		
	26 April 2020	1	
	I'm lovin it		
	Mike McAnany		
	4 May 2020		
	Will not load		
	Dan Demonic		
	29 April 2020		
	CVE 2020-0022 google it before installing		
	Leigh		
	4 May 2020		
	Anyone selling a vl Calais?		
	Armand Yang		
	20 May 2020	2	
	Stop deleting my reviews		
	Stephen Penfold		
	26 April 2020		
	Keeps me safe		
	Pieter van Wyk		
	30 April 2020	1	
	If government overreach was an app		
	Ray Stan		
	17 May 2020		
	Breaching privacy Act		
	Kim Rauber		
	8 May 2020		
	Stop this now		
	Tim Winstanley		
	12 May 2020		
	Oppo does not work		
	chids M		
	14 May 2020		

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A

28 April 2020

Would not download pin



TheUsefulChannelGaming

27 April 2020

Dont trust it deleted it



GVT UNITED

26 April 2020

Coronavirus for free



Emma

19 May 2020

Drained my battery



Cheryl Mills

29 April 2020

Won't install



Douglas Kidd

29 April 2020

Couldn't download



Evanor

8 May 2020

Literally government spyware



Michael Wright

27 April 2020

Smashed the battery



paul Jeanes

28 April 2020

Won't install lol



ausMAN

26 April 2020

Not for me. 😞



Peter Steele

6 May 2020

Wont istall on samsung s5



Anne McSherry

28 April 2020

Wont recognise my mobile



Hayden hunter

27 April 2020

Nah fed boi



Mary Merrington

21 May 2020

Downloaded and uninstalled and downloaded again after having done more research. Easy to uninstall but need to switch off another in list of apps that appears as a code of letters and numerals which I presume is the encryption as stated in the privacy policy and conditions, worth reading in this cas

[Full Review](#)


Alice Walker

22 May 2020

I've had no major problems. However the constant icon that appears with the install is annoying, I have a new Android so I was able to turn-off the foreground service notification for covidsafe in my app settings to get rid of it. I was unable to install the app to my elderly step dad's Samsung beca

[Full Review](#)


Steve Miller

22 May 2020

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and trying to use hands-free uninstalled now

**sven gerhardt**

21 May 2020



Nice idea but app keeps closing itself. I got rid of the app because I am worried that government messes up data. My daughter got tested for Corona and they messed up test and thanks to that we had to self isolate for one week.

**Garry Sarney**

21 May 2020



Great idea - poorly implemented My bluetooth devices started dropping frequently as soon as I installed the app. The only reason I haven't uninstalled is my hope that it helps

**Alan Hoey**

21 May 2020



Doesn't seem to work properly on OPPO phones when left to run in background or when phone is locked (Australian indicator symbol on notification screen, to let you know app is still working, disappears - even after recent updates).

**Din Aus**

22 May 2020



Suggestion to use the gps location instead of bluetooth as it drain the battery heavy ly and to keet the blue tooth as a options if you are going to public places

**Jeremy W**

21 May 2020



It just says invalid phone number I have tried multiple times including uninstalling and reinstalling. Waste of time!

**Jill H**

21 May 2020



Have to keep allowing battery optimisation to be ignored. I doubt it's working a lot of the time because of this. Needs a fix for this!

**Denis Liuzzi**

21 May 2020



Installed ok. However, my Bluetooth suddenly became inoperative and I wasn't able to turn it on again. Beware of this App.

**Chantell Rice**

21 May 2020



Phishers everywhere buttons don't link overlaps also you have massive security issues....i am chantell Anne and would like to help once given correct information

**Joel Callaghan**

21 May 2020



Blue tooth now cuts out for all other devices.

**Andrey Eremenko**

21 May 2020



Bluetooth audio needs to be fixed. Audio constantly cuts off.

**Nick May**

21 May 2020



Constantly crashes as has been uninstalled.

**Carlos Chou**

21 May 2020



drain battery faster than normal

**Justin Dixon**

22 May 2020



It disconnects my Bluetooth headphones

**Tony Fowler**

21 May 2020



Needs to have run in foreground options also remind me bluerooth not on during office hours or selectable

**Shayne Rooney**

21 May 2020



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New releases

**nathan Thomas**

21 May 2020

Why was it as soon as I I downloaded this app a Chinese company called me....

**Sebastian Godelet**

21 May 2020

So far so good but hope I don't ever get the notification ...

**Jai Jai**

21 May 2020

It knows where I am

**Adam Paul Adrian Nouwens -Degeorgio**

21 May 2020

Good but small things. hahahaha. Right. Got that

**Jay Crew**

21 May 2020

If only it worked.

**Ashraf Kandil**

21 May 2020

Easy to install and works to take care of you while you go on with life ...

**Dave L**

21 May 2020

Thank you ScoMo

**Leon Mailfert**

22 May 2020

So awesome, way better than a vaccine.

**D Ly**

16 May 2020

thank you

**Alan G**

22 May 2020

Not sure what the point is when it keeps shutting down

**David Bonnell**

22 May 2020

Battery killer

**janice gedra**

19 May 2020

Good

**PhysioAI1**

20 May 2020

No worries!

**Jenny Sparks**

21 May 2020

I understand the app

**danny obrian**

15 May 2020

Ic

**The Bonavias**

19 May 2020

Excellent idea👍

**Simon Strahler**

15 May 2020

Important app..

**Eliza Brown**

20 May 2020



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New releases



15 May 2020

No problems

Rickie Mulroy

19 May 2020

Scary

terry whitehead

19 May 2020

Good

sumit kathpal

21 May 2020

Nice

Gloria White

16 May 2020

Good

peter brooks

15 May 2020

Good

Alice Richardson

21 May 2020

Drains battery like crazy but it's for a good cause and it won't be forever so i can deal with it!

Rod McGregor

7 May 2020

No experience.

Sharon St Clair

7 May 2020

So far ok

Jenelle Reghenzani

10 May 2020

Not atm

Alexey Kardashevskiy

5 May 2020

drains battery

Bruce Dummett

6 May 2020

Service man

Alick Dunn

6 May 2020

Rubbish App

Andrew Rowe

22 May 2020

New icon makes this great

henk jansen

5 May 2020

Guy

Barry Roper

7 May 2020

Ok

mrfreshasian

10 May 2020

It good

Judy Buntain

10 May 2020

Very good

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All good					
 heidi munding	11 May 2020	Very good 😊			
 Collier McCracken	12 May 2020	OK			1
 Marlene Garth	9 May 2020	Registered			1
 Madhav Huddedar	6 May 2020	very nice			
 John Hill	7 May 2020	No problems			
 Sevester Frilingos	9 May 2020	Is good			
 Brielle Animates	10 May 2020	idk			1
 mandy frost	21 May 2020	Very good app			
 bobbie sirk	5 May 2020	OK			
 ColourDonkey14	9 May 2020	Piss			1
 Colin Wood	5 May 2020	Great idea			
 Ricky Thind	5 May 2020	Not complaining			
 OKSANA HRUBSKYJ	6 May 2020	Frustrating			2
 eddie brown	12 May 2020	Great.			
 richard head	8 May 2020	Great			
 Fazal Hayat	10 May 2020	Good			
 Arthur Gatley	15 May 2020	Clunky			
 Brian Rayment	5 May 2020				

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				 1	⋮
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New releases



Great initiative!

**Mitchell McLeod**

27 April 2020



Poor design.

**Frank Redward**

29 April 2020



Fantastic initiative!

**Paul Gray**

26 April 2020



Working now.

**Peter Coleman**

26 April 2020



I am well

**Jasper Castillo**

27 April 2020



C'mon Australia!

**Gurbrinder Singh**

26 April 2020



Worth it.

**Colin Cook**

27 April 2020



Thank You .

**ewan marshall**

26 April 2020



Get it!

**Duncan Mitchell**

30 April 2020



As expected.

**Dan Petrovic**

26 April 2020



Works well.

**Jonathan Agness**

26 April 2020



Great idea!

**B**

27 April 2020



Life saver!

**Kym Edridge**

3 May 2020



It helps.

**Baz B**

27 April 2020



Great initiative!

**Sandy Clarkson**

8 May 2020



N/A

**Peter Butcher**

13 May 2020



Very good 🙌 😊

**Direct Netstores**

27 April 2020



Works. Apparently.

**david bishop**

27 April 2020



Categories Home Top charts New releases



	evilmother 666 7 May 2020 Completes shite	 1	
	Mr H 27 April 2020 no brainer	 1	
	Huan Yuan 27 April 2020 Everybody counts	 1	
	Alan Webster 26 April 2020 Please install	 1	
	AMANDA BRADLEY 26 April 2020 Super initiative	 1	
	Phill Sporton 27 April 2020 Thank You	 1	
	Pierre Perez 27 April 2020 Not yet	 1	
	Colin Read 27 April 2020 Battery killer	 4	
	Brett Little 27 April 2020 Please download	 1	
	Mid Murray63 27 April 2020 Safety thanks	 1	
	Nazrul Islam 26 April 2020 It worked	 1	
	Evan Bastin 26 April 2020 Working now	 1	
	Charles Worrall 29 April 2020 Not working	 1	
	TF 30 April 2020 Makes sense	 1	
	Peter Harrison 3 May 2020 Very updated	 1	
	Lionel Curtis 3 May 2020 Late additiom	 1	
	Ryan Parks 3 May 2020 Drains battery	 1	
	lance Britt 5 May 2020 Very poor	 1	

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27 April 2020

Good solution ❤



Angus Lowe

26 April 2020

Easy install.



Nathan Struzycki

27 April 2020

Good stuff 👍



rahman ferdaus

30 April 2020

Good service.



Maddie Tober

27 April 2020

Brilliant thinking :)



Joanne Elliott

27 April 2020

Very good.



Mark Norman

26 April 2020

Great app,



David Bean

26 April 2020

Stay safe.



Samantha M

27 April 2020

Crappy app



Lyn Lee

29 April 2020

Bit difficult



Vaughn coulston

29 April 2020

unsure yet



Connor

4 May 2020

very bad



Jalok

19 May 2020

Lazy app



JayJay Balloonguy

27 April 2020

Pro life.



Manjula Illangasekara

27 April 2020

Works fine



Bruce Muscat

26 April 2020

Useless



Gary Watson

26 April 2020

Works great.



gerarda vanduin

28 April 2020

Difficult



Brett Holmes

1

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Sort by...

	Bruce Cole	 2	
	26 April 2020		
	No issues		
	x3inkyou	 2	
	29 April 2020		
	No issues		
	jon palmer	 2	
	26 April 2020		
	Pretty straightforward		
	Iva Smits	 1	
	28 April 2020		
	Simple. Works.		
	Sandra Hube	 2	
	26 April 2020		
	Easy Registration		
	Adam Stiskala	 1	
	26 April 2020		
	Do it.		
	Nathan Cary	 1	
	26 April 2020		
	Important initiative.		
	James Salmon	 1	
	26 April 2020		
	Terrible		
	Kuei-Jyun Mao	 1	
	26 April 2020		
	Working		
	Shaun Anthony	 1	
	27 April 2020		
	Install it		
	Daryl McCullough	 7	
	28 April 2020		
	All good		
	Margaret Davis	 1	
	30 April 2020		
	Bad.		
	Juliet Robertson	 1	
	26 April 2020		
	Excellent, easy!		
	Paul O'Brien	 1	
	26 April 2020		
	Works good		
	Eca Anderson	 1	
	4 May 2020		
	Good idea! 😊		
	Tim Kelly	 1	
	26 April 2020		
	Great idea!		
	Vin	 1	
	26 April 2020		
	Well done!		
	David Roze	 1	
	27 April 2020		

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	29 April 2020				
Too easy!					
	27 April 2020				
Excellent app!					
	26 April 2020				
Lantana Laws				1	
	27 April 2020				
Horace Shao					
	26 April 2020				
Rizwan Yousuf					
	29 April 2020				
HorseMan 25				1	
	27 April 2020				
Diego de Oliveira Martins					
	27 April 2020				
Great initiative!					
	27 April 2020				
duongtonthat				1	
	27 April 2020				
Peter william Burke					
	27 April 2020				
Bad					
	7 May 2020				
JOHN ATTARD					
	12 May 2020				
Great stuff					
	12 May 2020				
Brian Gould					
	26 April 2020				
Very good					
	26 April 2020				
HT Z					
	26 April 2020				
Great concept  .				1	
Matt monaghan					
	26 April 2020				
Great initiative					
	26 April 2020				
Josh R				1	
	26 April 2020				
Great app					
	26 April 2020				
killkiry				1	
	26 April 2020				
Good app					
	26 April 2020				
Anurodh Homagain				1	
	26 April 2020				
Great initiative					
	27 April 2020				
Matthew Tiller				1	
	27 April 2020				
Very safe					
	27 April 2020				
Geoffrey Barrie				1	
All good					

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Good job

**harman singh**

28 April 2020



1



Good initiative

**Scott Polmear**

27 April 2020



1



Very good

**Wanxiang Cheng**

26 April 2020



1



Easy install

**Alan Issers**

26 April 2020



1



Great idea

**Monique Guerreiro**

26 April 2020



1



Easy peasy

**Greg Worrell**

26 April 2020



1



Easy instal

**Chanaka G**

28 April 2020



1



Good app

**Aaa Aaa**

29 April 2020



1



Great stuff

**Anthony Pizzuto**

30 April 2020



1



Excellent app

**I .Hakeem**

2 May 2020



1



Excellent app

**Sandra Richter**

1 May 2020



1



Excellent app

**Jillian Smith**

2 May 2020



1



Feel safer

**Matt Etheridge**

27 April 2020



1



Simple, easy.

**Jerry Macioch**

26 April 2020



1



Great app.

**Adam Taylor**

5 May 2020



16

**minh au**

26 April 2020



1



Easy installation.

**Mitchell Barry**

26 April 2020



1



Works

**Monkeylay 7**

28 April 2020



1



Categories

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New releases

**Katie Jaydee**

28 April 2020

Great initiative.

**Mihitha Rajith Kankamage**

26 April 2020

Great initiative.

**Victoria Horn**

27 April 2020

Lifesaving app.

**Philip Hails**

26 April 2020

Works

**Daniel Kasapis**

28 April 2020

Yeah

**Ken Edwards**

26 April 2020

Done

**Julie Son**

26 April 2020

Great initiative.

**Todd Barnes**

26 April 2020

Worth it

**Greg Wilson**

27 April 2020

Downloaded

**Xin Tan**

26 April 2020

Done

**Kevin Guest**

27 April 2020

Needed

**Andrew Whitehead**

28 April 2020

Get on it

**Edward Camua**

26 April 2020

Registered

**Helen Turnbull**

27 April 2020

Gopd

**Andrew Billel**

29 April 2020

In

**gordon bladen**

29 April 2020

Ok

**Puneet Awasthi**

2 May 2020

Fair

**Maria Cabrita**

1 May 2020



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	1 May 2020	Minimal		
	4 May 2020	Emmanuel Barakis Ok		
	13 May 2020	Krishnaswamy Srinivasan aeg		
	15 May 2020	Graham Lewis Ok		
	15 May 2020	Bro CoJo Greater thanks 😊		
	17 May 2020	David Kinlan re		
	26 April 2020	Ian Lovering Easy install.		
	9 May 2020	clifford parsons Great idea .		
	26 April 2020	Bryn Newell 😊 😊		
	27 April 2020	Ben Odago Great idea.		
	26 April 2020	Max Nippard Works fine.		
	27 April 2020	Debbie Rollason Very easy 🙌		
	4 May 2020	Nadim Yassine Very good 🙌		
	26 April 2020	Paul Thornton No issues.		
	26 April 2020	a a Good initiative		
	27 April 2020	David McVicar Too easy		
	26 April 2020	Rory Smith Works fine		
	26 April 2020	Jason Brun Dead simple		
		Andrew Dansie		

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NO ISSUES.

**Matt Warner-Smith**

27 April 2020

Stay safe.

**Hannah Ohman**

26 April 2020

Great idea

**George Mitanoski**

4 May 2020

Feel safe

**Asuncion Silva**

4 May 2020

Very good.

**Graham Simpson**

4 May 2020

Very good

**john sewastenko**

5 May 2020

Feel safe

**Archer**

27 April 2020

Good app.

**Clark Greenaway**

27 April 2020

Too easy.

**Don Pacella**

1 May 2020

**Colin Llewellyn**

7 May 2020

Excellent

**Nicholas Samuel**

11 May 2020

Great

**Andrew Diete**

26 April 2020

Simple. Practical.

**Brian Tennyson**

26 April 2020

Easy!

**Yiqing Dai**

27 April 2020

Great!

**Dushantha Hettiarachchi**

26 April 2020

**steve clarke**

29 April 2020

Cool..

**Josh Gerace**

26 April 2020

Good app

**Adrie Homan**

26 April 2020

Good app



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 T	10 May 2020				
Easy					
 B	26 April 2020				
Simple.					
 Col Pfeiffer	26 April 2020				
					
 A	27 April 2020				
					
 R	26 April 2020				
					
 Chris Zanelli	26 April 2020				
					
 P	4 May 2020				
					
 C	12 May 2020				
					
 Craig Oliver	27 April 2020				
Works fine					
 G	26 April 2020				
Easy registration					
 Eloise Moore	27 April 2020				
					
 AJ	26 April 2020				
Great help					
 Gaurav Garg	26 April 2020				
Good initiative					
 Tahir Rauf	26 April 2020				
Wonderful initiative					
 k	27 April 2020				
Great app					
 M	27 April 2020				
Easy!!!!					
 B	27 April 2020				
Useful app					
 Jeremy Yancey	27 April 2020				
Brilliant initiative					

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Great idea

**Clayton Hill**

26 April 2020



Straight forward

**Margot**

26 April 2020



Good idea

**Geoff Wise**

26 April 2020



Easy install

**Ryan Hook**

27 April 2020



Super easy

**Mitchell barry**

26 April 2020



Worked fine

**patrick kiely**

26 April 2020



Too easy

**Felipe Lopez**

27 April 2020



Great app

**Irfan Khan**

26 April 2020



Great initiative

**a b**

27 April 2020



All good

**Justin Sewell**

27 April 2020



Highly recommend

**Salman Shami**

26 April 2020



Installed perfectly

**Joshua Bayly**

26 April 2020



Fantastic Initiative

**Denise Lankowski**

28 April 2020



Easy done

**Paul Alvaro**

28 April 2020



Works perfectly

**Marty Kooistra**

27 April 2020



Great initiative

**Martin Henare**

26 April 2020



Works fine

**Jacob Baker**

26 April 2020



Fantastic idea

**scott walters**

26 April 2020



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	Damon McGuire 26 April 2020 Works perfectly		
	Ryan Johnson 26 April 2020 All good		
	Joy Gersbach 27 April 2020 Very good		
	Steve Yale 26 April 2020 Very easy		
	Jeniston jesuthasan 27 April 2020 Good initiative		
	Palindrome AU 27 April 2020 All good		
	Simon Frederick 27 April 2020 Great idea		
	Dianne Newman 29 April 2020 All easy		
	Jean McDowell 29 April 2020 All good		
	Xavier Barton 29 April 2020 No issues		
	John Bergamo 29 April 2020 No dramas		
	jigar patel 29 April 2020 Great initiative		
	Vince Conroy 3 May 2020 Very good		
	Ewen Campbell 30 April 2020 Very good		
	DR Jones 2 May 2020 Great app		
	ET Tan 3 May 2020 No issues		
	Steve G 1 May 2020 Works fine		
	Ian Davis 2 May 2020		

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	1 May 2020	Stay safe		
	2 May 2020	Katie Kerrison Very good		
	1 May 2020	Eveleen Wallace Good experience		
	1 May 2020	Ray Perry Great idea		
	4 May 2020	Charlie Lesiak Very good		
	4 May 2020	David Smith Great app		
	4 May 2020	Michael Brunker Brunker Its great		
	4 May 2020	John Holman Top stuff		
	4 May 2020	Salvatore Leone Very good		
	4 May 2020	lance tracy Staying safe		
	5 May 2020	Nicholas Bennett Brilliant idea		
	13 May 2020	ishkhan Kojayan Really good		
	16 May 2020	Dhaliwal Stalin Helpful app		
	21 May 2020	Bob Sudall Thanks for the work		
	18 May 2020	Trevor Walsh Life saving		
	27 April 2020	Lyne Derksen Good.		
	28 April 2020	Sue Smith Good		
	29 April 2020	Chris D. Easy		
	David Cahillen			

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Confusing					
 M	Malcolm Crossland 2 May 2020			 	
Confusing					
 Wendy Hanson	1 May 2020			 	2
Good					
 Kalo Sue	4 May 2020			 	1
Poo					
 Jade Thomas	6 May 2020			 	1
unfriendly					
 P	Patrick Browning 30 April 2020			 	1
					
 P	Pat Bravery 2 May 2020			 	
Complicated Complicated					
 Sehaj Walia	26 April 2020			 	
Good					
 d	david 26 April 2020			 	
Easy					
 S	Sanjeeva Gajula 27 April 2020			 	
Good					
 L L	L L 26 April 2020			 	
Simple					
 SPECIAL JOURNEY	26 April 2020			 	
Excellent					
 M	Michael Devine 30 April 2020			 	
GREAT					
 G	Gregory James 7 May 2020			 	
Excellent					
 p	peter aroney 27 April 2020			 	
Easy.					
 Jayesh Nair	27 April 2020			 	1
Good					
 e	emma richmond 26 April 2020			 	1
Easy					
 M M	M M 28 April 2020			 	1
Helping					
 J	John Keogh 28 April 2020			 	1

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R	RUSSELL WATTS	28 April 2020	Great	1	⋮
A	AFROSTYLES SOUTH RD	27 April 2020	Simple	1	⋮
K	Kaare Ziirsen	27 April 2020	Easy	1	⋮
B	Bob Dodds	26 April 2020	Fantastic	1	⋮
	Michael Higgins	29 April 2020	Necessary	1	⋮
M	Michael Fox	29 April 2020	Excellent	1	⋮
	Nic Usher	2 May 2020	Unobtrusive	1	⋮
D	Drasko Vidovic	17 May 2020	Great	1	⋮
	Peter Franklin	26 April 2020	Simple	1	⋮
S	Sam	26 April 2020	Great	1	⋮
S	Sam Ioannidis	26 April 2020	simple	1	⋮
	daniel hodgson	27 April 2020	Nice	1	⋮
	RYANciaa	27 April 2020	Great	1	⋮
M	Mega Megarezki	27 April 2020	Excellent	1	⋮
G	Glen Reedman	26 April 2020	Great	1	⋮
J	Judi Kittelly	26 April 2020	Great	1	⋮
P	Pea T	26 April 2020	Easy	1	⋮
D	David Benson	27 April 2020	Good	1	⋮

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Fantastic

**Chris Bird**

26 April 2020



Easy

**J B**

27 April 2020



Fine

**Jo Wright**

27 April 2020



Exceptional

**Darrin Timms**

26 April 2020



Easy

**Michael Chew**

26 April 2020



Perfect

**Chris Grist**

27 April 2020



Great

**Josh Levy**

26 April 2020



Important

**dd jj**

28 April 2020



Good

**Graeme Duffy**

27 April 2020



Easy

**Carlos Klepachek**

28 April 2020



Happy

**Paul Booth**

26 April 2020



Great

**Chandana Perera**

27 April 2020



Good

**Mark Hareb**

26 April 2020



Simple

**Maria Lopez**

26 April 2020



Exceptional

**John Friend**

27 April 2020



Good

**Grant Westbrook**

26 April 2020



Easy

**Leon Cho**

27 April 2020



Good

**Barbara Harrison**

26 April 2020



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	Harry Nguyen 27 April 2020 Good	 
	Debbie Terrantroy 27 April 2020 Easy	 
	Justin Wong 26 April 2020 Good	 
	Paul Dammo 27 April 2020 Good	 
	Steve Kerdel 26 April 2020 Excellent	 
	M & C Jarvis 26 April 2020 Easy	 
	Tony Cooper 26 April 2020 Great	 
	Jonathan Arokapiti 26 April 2020 Helpful	 
	c mo 27 April 2020 Excellent	 
	Banson Wong 27 April 2020 Straightforward	 
	Paul S 26 April 2020 Easy	 
	Geoffrey Jones 26 April 2020 Good	 
	John Moffat 27 April 2020 Good	 
	Caleb Cavill 26 April 2020 Good	 
	Suzanne Quinn 26 April 2020 Good	 
	Yehuda Bassin 3 May 2020 Easy	 
	Milenko Dragicevic 26 April 2020 Good	 
	Durant Prum 27 April 2020	 

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	26 April 2020	
Good		
	29 April 2020	
good		
	30 April 2020	
Janet Steele		
Good		
	2 May 2020	
Mohamed Osman		
Nice		
	3 May 2020	
Hadi Bahri		
Good		
	1 May 2020	
Tim Ruskin		
Good		
	3 May 2020	
Joanie Campbell		
Good		
	3 May 2020	
Bev Blakemore		
Useful		
	3 May 2020	
Leo Barraclough		
Recommended		
	3 May 2020	
Trish Meyers		
Good		
	3 May 2020	
The Boss		
Good		
	4 May 2020	
Ivana Vidovic		
Great		
	4 May 2020	
Freddy Esparas		
Excited		
	4 May 2020	
Frances pearson		
Good		
	4 May 2020	
Anne Kay		
Easy		
	4 May 2020	
sarah Jacob		
Good		
	4 May 2020	
david few		
Good		
	4 May 2020	
Kym Custance		
Great		

... 1000 more reviews

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Easy

**KIRAN RAVI**

5 May 2020



Good

**G****Greg Endres**

4 May 2020



Grateful

**A****Alison Meehan**

4 May 2020



Good

**G****CHERIE DILLON**

5 May 2020



Necessary

**C****christine Linford**

6 May 2020



Great

**G****G Dunken**

8 May 2020



Good

**D****Drago Sambaher**

14 May 2020



Good

**E****Engie Chow**

16 May 2020



Good

**R****Rayan Belahnech**

18 May 2020



Great

**J****John Langley**

21 May 2020



Safe

**J****John Lane**

20 May 2020



Great

**E****Abi Wood**

26 April 2020


 ❤️
**E****Edward R**

21 May 2020



If you use Media Volume Sync, so that the phone remembers the volume level for BT connected devices and a separate volume level for wired headphones, the covidsafe app will switch volumes between the BT level and the wired level when it handshakes with another covidsafe app. This has proved to me th

[Full Review](#)**H****Harmeet Bhullar**

22 May 2020



@CovidSafeapp has issues, it keeps disconnecting my beats bluetooth headphones sound while watching videos. On uninstalling app theu work fine. Same issue on my wife's phone with bose headphones.

**D****Dave Clarke**

21 May 2020



It says it is installed, but I cannot find it on my phone. Cannot progress any further because of this.

**A****Alby Fahey**

21 May 2020



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often speak on the phone while driving, so this wasn't safe.

**Frankie Smith**

22 May 2020



Significant issues in the Bluetooth tracking remain unfixed weeks after being reported. I would like this app to succeed, but the response to defects and privacy concerns - and poor communication - makes it hard to trust.

**Steven Williams**

21 May 2020



Fake app. Its asking for my phone number and I put my real phone number in and it telling me I have put in an invalid phone number and that I have to put in an Australian Number and I live in Australia. If you want to download the Real CovidSafe app dont get this one. I would rate this app 0 Stars

[Full Review](#)**andrew thomson**

21 May 2020



1

App still won't work on my Oppo Reno . Gave the app another go after uninstalling 2 weeks ago. Still turns off after 10 minutes, no matter what my battery settings are.

**Paul Diaz**

27 April 2020



1

If you can't get a pin try your 04 mobile number without the 0 in front of the 4 as it auto fill in +61 aka your number but without the zero ie +61 402222222

**Jason Browne**

21 May 2020



Received a message from the App about notifying authorities if I travel outside of the 150km again and will receive a fine for doing so. I need to travel beyond 150km for work often. I have since uninstalled the App.

**Peter Ruck**

22 May 2020



Messed up my cars bluetooth connection so I uninstalled it.

**Sam Warner**

21 May 2020



Drains battery life, unfortunately. A phone that lasts the whole day is more important than half a day of covid contact tracking. Should've tested more before releasing. Uninstalled.

**Carly Goodwin**

21 May 2020



Huge battery drain, charge does not last the day :(

**Angela Giovana**

21 May 2020



Wby it Does not download?

**Mel Davidson**

22 May 2020



I cant get the app on my phone

**David Delyn**

21 May 2020



Battery flattening on my device, constant reminders to turn on when I'm home by myself.

**Courtney Towner**

22 May 2020



Awesome idea, but I uninstalled after 1 day because it drained my battery continuously

**Brad Hartnett**

27 April 2020



Doesnt work

**Sophie Whitehouse**

3 May 2020



Battery draining.

**Declan Beckett**

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kinda gay					
	Damien Damien	28 April 2020	Government spyware		
	Shannon O'CONNOR	27 April 2020	Why location		
	Epstein DKH	26 April 2020	Government spyware		
	Cam-Ron-Un 2k	26 April 2020	Terrible app		
	Zoe& Patrick	8 May 2020	just no!		
	dandocmando	5 May 2020	Complete joke		
	Todd Miller	28 April 2020	Battery drain.		
	Brian O'Connor	27 April 2020	Cannot register		
	Pang Ler Yeoh	21 May 2020	Huh		
	adam coghlan	29 April 2020			
	Caleb Yong	26 April 2020	Get on it 🙌		
	Denise Felloews	3 May 2020	Wont download		
	Gloria Turner	5 May 2020	too complex		
	tarred o'farrell	11 May 2020	Mostly useless		
	Rodney Dixon	27 April 2020	Rubbish		
	101 Bazur	26 April 2020	Yolo		
	Pauline Waters	8 May 2020	My		
	Mandy Raine	28 April 2020			

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	E579 Gaming	27 April 2020			
	Get this				
	Ingrid Jorgensen	26 April 2020			
	Registered				
	David Mullins	5 May 2020			
	Great initiative.				
	Jess Whyte	10 May 2020			
	Poor	1			
	Craig McConnell	11 May 2020			
	Rubbish.....	1			
	John Grainger	26 April 2020			
	Great idea.				
	the regular Guy	22 May 2020			
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	Brad Pacey	27 April 2020			
	Its good	1			
	Sajeev Madaparambil	27 April 2020			
	Great app				
	The adventures of Fang the cockatiel	26 April 2020			
	Great idea				
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	J	1 May 2020			
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Excellent

**Joanne nutbean**

28 April 2020



Great

**Graham Angwin**

29 April 2020



quick

**Mitchell Cork-Gorringe**

29 April 2020

nice

**Tony Keenan**

1 May 2020

Excellent

**Karl Banham**

4 May 2020

Good

**Mandy Otley**

14 May 2020

Good

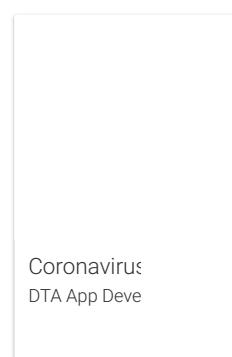
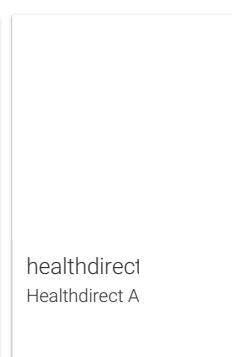
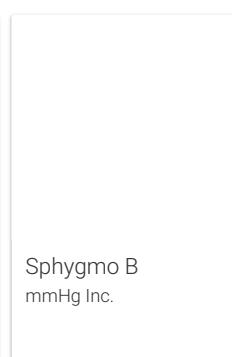
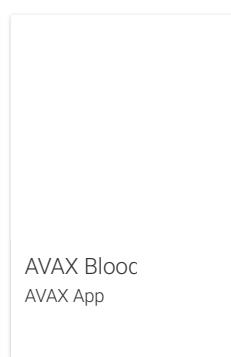
**sloth gaming**

21 May 2020

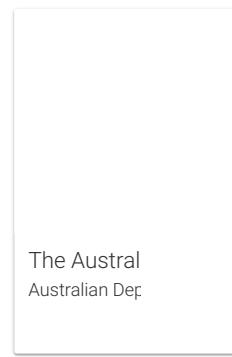
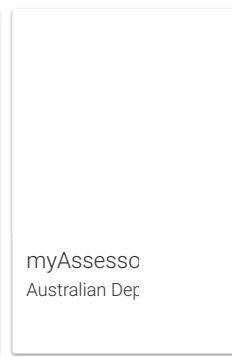
Good



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