



# Introducing Coviware

Instruction manual for volunteers.

## We Need You. India Needs You.

We develop relationship that helps the needful growth.





## About Team Coviware

We are a group of students with a common with a common mission to help India during the Covid crisis, brought us all together to create this platform. Here we ask our users from durgapur or near durgapur to upload any kind of valuable resources they are aware of, and will also be useful for a patient.



## Job Of **Volunteers**

We are sure that you might be wondering about the job of a volunteer? Right? But wait for a minute. In this platform we try to connect people away from the traditional methods of mentorship. Here the volunteers need to verify the data submitted by the users by calling or chatting through an simple app. Which will be exclusively available to the volunteers only. Currently we are serving Durgapur as our prime location, but later we will increase our reach with more number of volunteers abroad. It's our request from the coviware team, while verifying the data, we should provide enough respect to the resource provider or supplier. As they serve as the Frontline Warriors.



## How To Verify Data ?

As we have mentioned earlier, our volunteers will have an exclusive app to deal with data verification. The volunteer will have two options "Call" & "Chat", he/she can use any of the ways to have a conversation with the resource supplier. Now you might be thinking of what are the things to ask while having a conversation with the supplier?

- Verify the name of his shop/service as submitted by a user.
- Verify the category of resource he/she provides as mentioned by the user.
- Verify if the supplier really wants to display his/her service details in our app.
- If the all the data's match as of submitted by the user, then the volunteer will have to click on the "Take Action Button" to publish the data.
- If the data's didn't match or the supplier didn't want to share the details then skip that particular data and move on to the next one.



## App Disclaimer

We try our best to amplify the need of resources while we undergo this second wave of Covid-19. Still we are not able to assure the availability stocks. We all have to understand that people all over the country are battling with the second wave. So the stocks may not be adequate. Yet our medical firms and workers are trying their best to cope up with the needs. It's our kind request to the user, to have patience while having a conversation with the resource supplier/provider. As a humanitarian approach we should respect them because they are our frontline workers. If sometimes the call is not connected we suggest you, to have

### Contact Information

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Powered by an army of selfless volunteers, working 24x7 to help you find verified resources related to all covid needs.