

Privacy Notice

COVTRACA.ORG (and COVTRACA) delivers a privacy first – with no user email, phone number or personal data of such magnitude like passwords and like. Such information are not needed in our processes to keep your safety at optimum and prevent unnecessary data storage.

European General Data Protection Regulation

COVTRACA.ORG's app work globally and hence users from Europe use the app hence the European Union's "General Data Protection Regulation" (GDPR) applies to our processing of your personal data, even if you do not live in Europe.

This is the kind of information we hold and process about you:

Sensitive personal data

This is information about you, your health and your symptoms if unwell, as well as data shared by your phone such as your device ID and location.

We process this data in order that:

We can better understand symptoms of COVID-19

We can track the spread of COVID-19

We can advance scientific research into the links between patient's health and their response to infection by COVID-19

In the future, we may use this data to help the global health organisations support sick people

Our legal basis for processing it is that you consented to our doing so. Because of the tight regulatory requirements placed on us, we need your consent to process data about your health, which means that if you do not consent (or withdraw your consent), we cannot allow you to use the app. This is not meant unkindly, we are simply not able to provide you with the service without your consent.

We may be sharing this data with your consent with people doing health research, for example, people working in:

Government Approved Hospitals

Research Universities

Government Health Institutions

Health charities

Other research institutions

We currently do not have a direct research or institution we will share your data with. Should we have an approved institution, we will update our privacy policy and send you a notification so you can read and approve it within 24 hours. Of course, you can opt out any time.

An anonymous code is used to replace your personal details when we share this with researchers outside of your country's major health institution or COVTRACA.ORG.

Sometimes, when we share data with researchers we export it to countries such as the USA, which have very different kinds of rules on data protection that may not protect your data in the same way as, or as well as, under GDPR. We are permitted to do this, because you consent to our doing it.

Because of the nature of the research we carry out, we are unable to set any particular time limit on the storage of your sensitive personal data, but we will keep it under regular review and ensure that it is not kept longer than is 30 days. If you wish us to stop processing your sensitive personal data, you may withdraw your consent at any time by emailing us at covtraca@gmail.com with the headline – **"Delete my cancel sensitive personal data"**. When you withdraw your consent, we will delete all sensitive personal data we hold about you.

Other personal data

Should we take your contact information in the future, we shall process for the following purposes:

Sending your contact information to the appropriate health organisation in charge of COVID-19 to aid in contacting you and tracing other persons that have been in contact with you (if you are sick).

We use third parties to process some of your personal data on our behalf. When we allow them access to your data, we do not permit them to use it for their own purposes. We have in place with each processor, a contract that requires them only to process the data on our instructions and to take proper care in using it. They are not permitted to keep the data after our relationship with them has ended.

These processors include:

Amazon Web Services

Google Cloud Platform

SurveyMonkey

Segment

Google Analytics

Google G-Suite

MailChimp

Mailgun

Intercom

Sentry

Google Firebase

Your rights

You have a number of important rights free of charge. In summary, those include rights to:

Access your personal information

Require us to correct any mistakes in your information which we hold

Require the erasure of personal information concerning you in certain situations

Receive the personal information concerning you which you have provided to us, in a structured, commonly used and machine-readable format and have the right to transmit those data to a third party in certain situations

Object to decisions being taken by automated means which produce legal effects concerning you or similarly significantly affect you

Object in certain other situations to our continued processing of your personal information

Otherwise restrict our processing of your personal information in certain circumstances

If you would like to exercise any of those rights, please email us. It is good to know we're a free and global team of developers – working on this open source project for the safety of all humanity. For this reason, we may not have a specific phone number. However, our email is shared among a few high performing members who monitor daily from across the world.

You have the right to lodge a complaint with a supervisory authority, in particular, in any data protection authority of your country and in the European Union (or European Economic Area) state where you work, normally live or where any alleged infringement of data protection laws occurred.