



VITA San Antonio  
VITA SA App

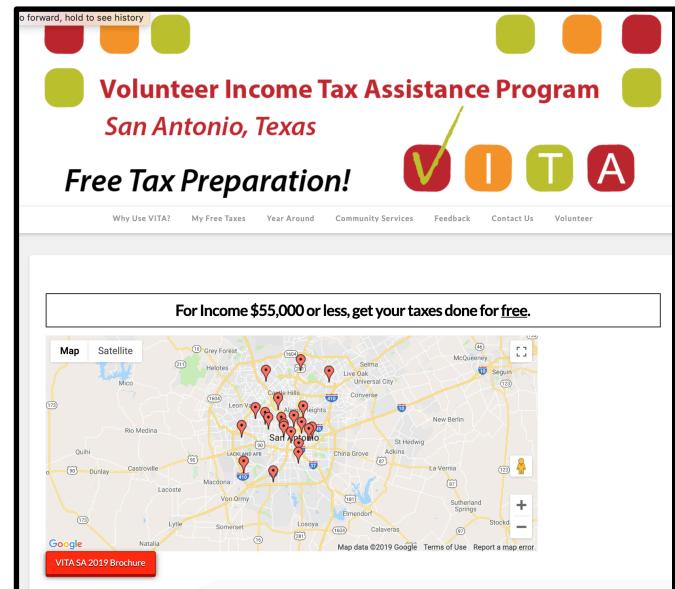


# Why an App?

- **Improve client experience**
  - Find a convenient site and view open dates and times
  - Reduced wait times by getting volunteers to sites that need them
  - Allow clients to provide feedback
- **Improve volunteer experience**
  - Visibility to all sites, open dates and times
  - Simplified logging of hours worked
  - Allow volunteers to provide feedback
  - Receive notifications on sites that need help
- **Improve Site Operations**
  - Make it easy to confirm certification status for volunteers
- **Encourage volunteers to report hours worked**

# San Antonio App and on the Web

- **Clients:**
  - Web: [vitasa.org](http://vitasa.org)
  - General information on sites, what to bring, etc.
  - App: for phone & tablet (iOS and Android)
- **Volunteers**
  - Web: [Volunteer-savvy.com](http://Volunteer-savvy.com)
  - App: for phone & tablet (iOS and Android)
- **How to get the App**
  - Available in platform App store
- Can use either app or web
- Zero client information collected





# VITA App and Website

## Volunteers & Site Coordinators



iOS



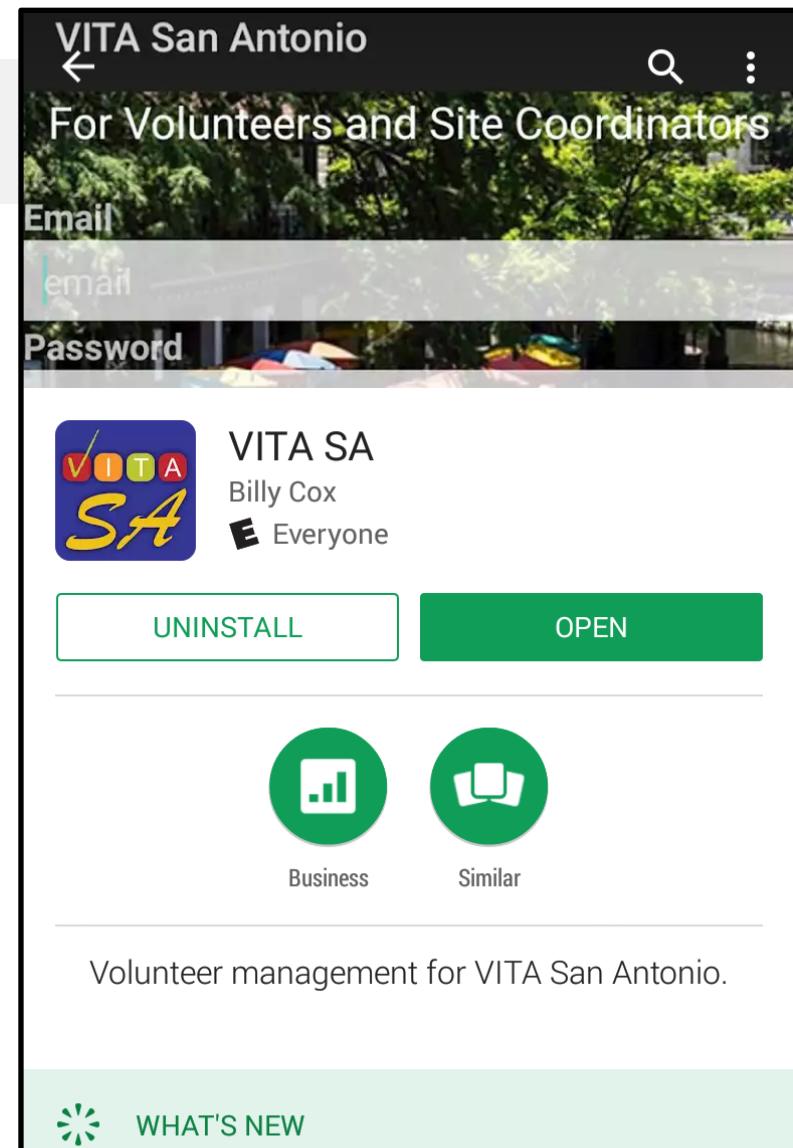
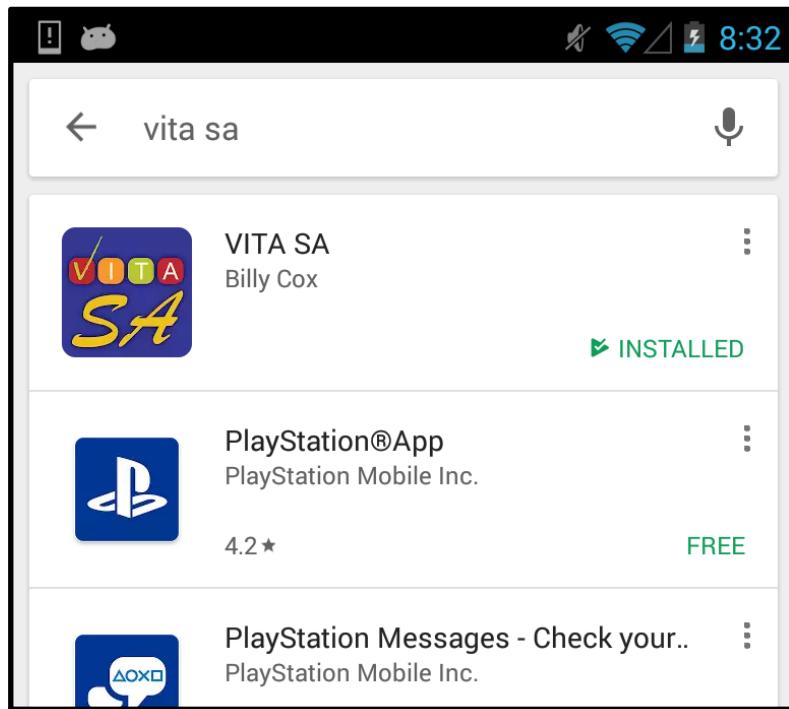
Android

A screenshot of the VITA SA Staff Website's map interface. The title "Welcome to the VITA SA Staff Website" is at the top, along with a "Sign In" button and a "Actions" dropdown. The map shows a network of roads and highways across a region, with numerous blue location pins indicating open sites. The map includes labels for towns like Mico, Rio Medina, Quhill, Dunlay, Castrovile, Lacoste, Natalia, Leon V., Macdona, Von Ormy, Somerset, Lytle, Loooya, Elmendorf, Calaveras, and New Berlin. A legend on the left lists "Sites Open" (radio buttons for "Any Date", "Today", "Tomorrow", "Aug 24, 2019", "Aug 25, 2019", and "Aug 26, 2019") and "Site Services" (checkboxes for "In Person", "Virtual", "Express", and "My Free Taxes"). The bottom of the map has "Google" and "Map data ©2019 Google" links.

Web

# App Installation - Google

- Open Google Play Store
- Search for “vita sa”
- Select VITA SA
- Then “Install”



# Installation - Apple

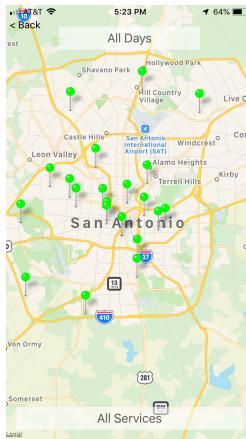


- Search for “vita sa”
- “VITA Volunteer Management”
- Touch “Get” (it’s free)

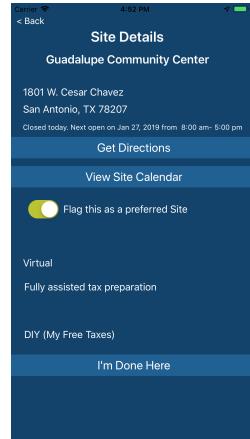
The screenshot shows the Apple App Store interface. At the top, there's a search bar with the query "vita sa". Below it, the "VITA SA" app card is displayed, showing its icon, name, developer information ("VITA Volunteer Management"), and a large blue "OPEN" button. To the right of the app card, there are two smaller screenshots of the app's interface: one showing a login screen with fields for Email and Password, and another showing a "Select Site" calendar for January 16, 2018. Below these are two more app cards: "Playmania - Revista de Playstation 100%" and "INDECTA ASTREA STEREO GAMING HEADSET". The bottom navigation bar includes icons for Today, Games, Apps, Updates, and Search.



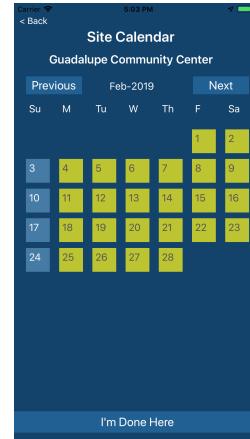
# VITA SA App



Sites Map



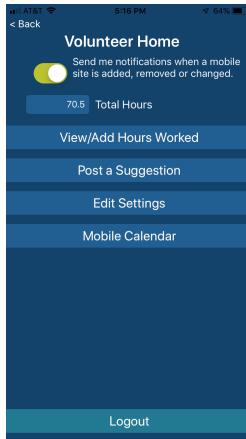
Sites Details



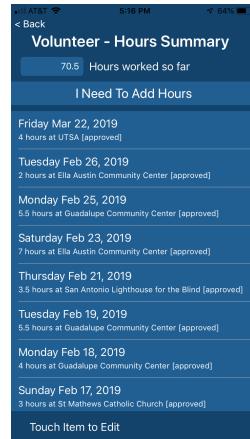
Sites Calendar



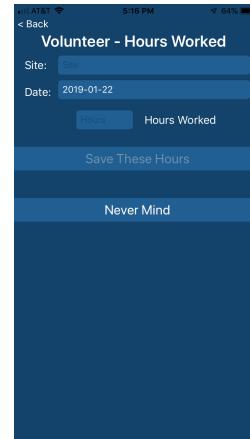
About



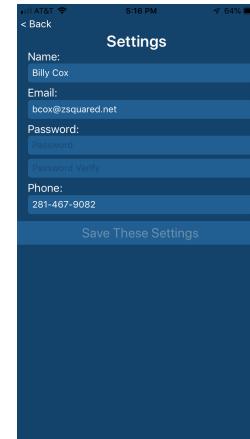
Volunteer Home



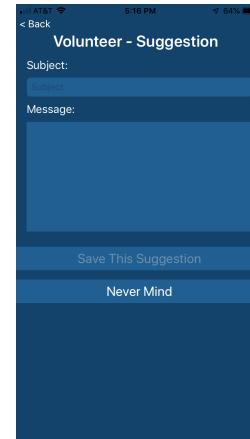
Volunteer Hours



Volunteer Work Log



Settings



Suggestions

Receive notifications from volunteer management office on changes to preferred site or general news.



# VITA App Operation

- Volunteers are entered in the system at the start of training but with no certifications
- On successful completion of IRS test, staff updates certifications in volunteer record
- Admin staff updates sites along with site calendar (open dates and times) as needed



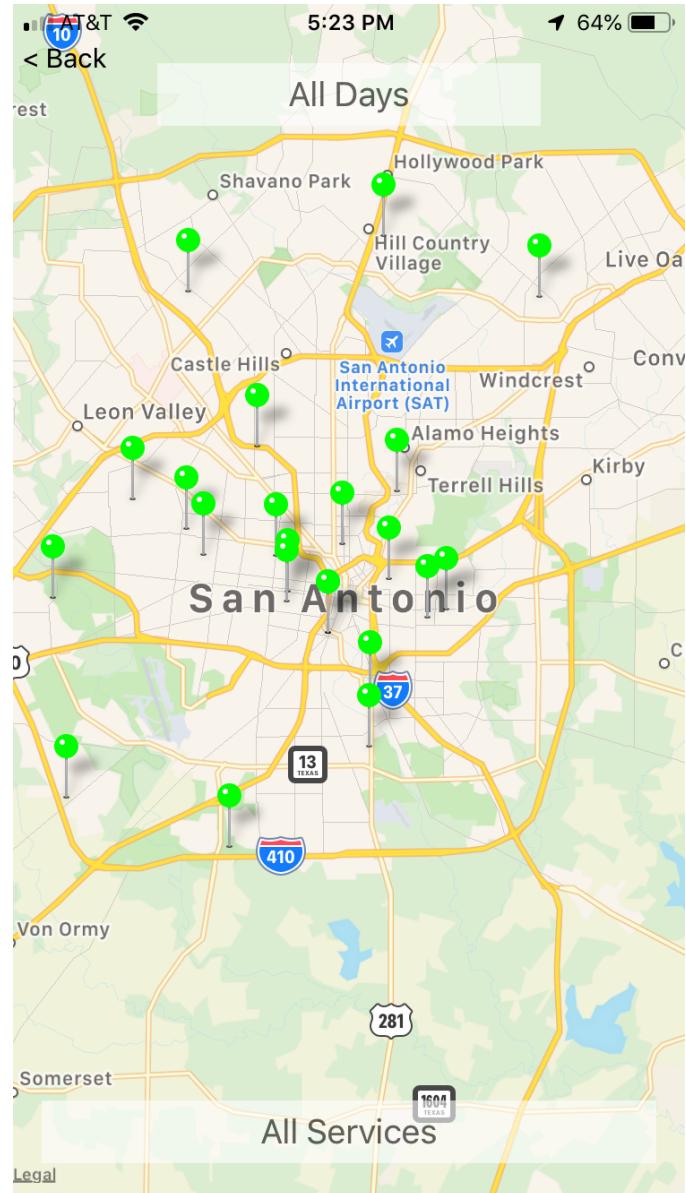
# VITA SA App

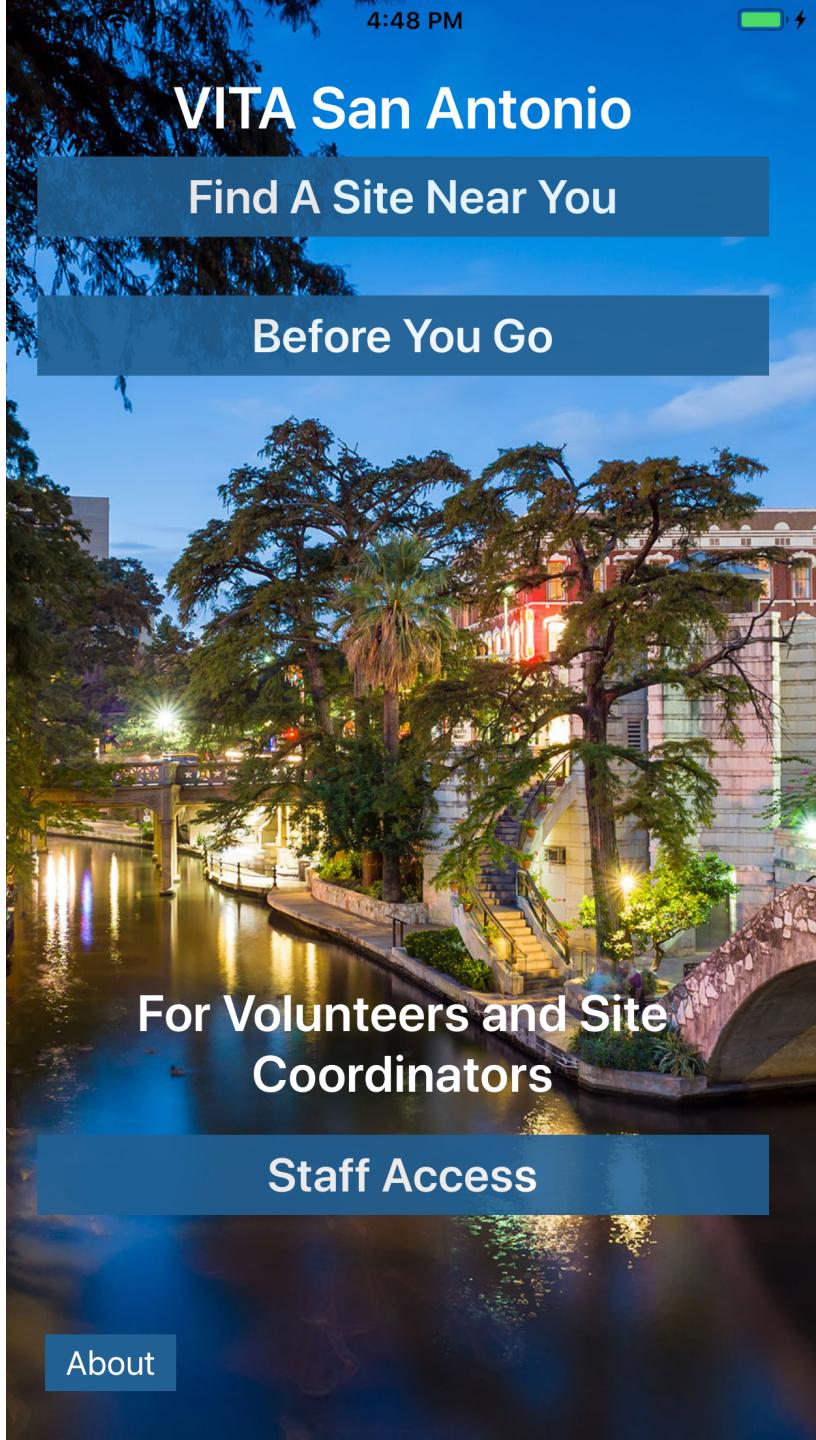
*Optimize the customer experience by fully utilizing staff, sites, and volunteers.*

Encourage volunteers to go to the sites that need help.

(and away from sites that don't)

For more information:  
[billy.cox@zsquared.net](mailto:billy.cox@zsquared.net)





The image shows a mobile application interface for "VITA San Antonio". At the top right is the time "4:48 PM" and a battery icon. The title "VITA San Antonio" is at the top. Below it are three blue buttons with white text: "Find A Site Near You", "Before You Go", and "Staff Access". At the bottom left is a "About" button. The background image is a night photograph of the San Antonio River Walk, showing the river, buildings, and a bridge illuminated by lights.

VITA San Antonio

Find A Site Near You

Before You Go

For Volunteers and Site Coordinators

Staff Access

About