VITA App User Stories

Terms
- Client: member of the public, generally a VITA client; not a volunteer, site coordinator, or admin
- User: a Volunteers, Site Coordinator (SC), or Admin
- Volunteer: a trained and IRS certified eFiler (tax prep)
- Site Coordinator (SC): a duly authorized manager of a Site
- Admin: a duly authorized manager of the VITA app

1. As a Client...
   1.1 I would like to be able to use the App without registration or a password
   1.2 I would like to be able to view a map of all sites using any of the following filters (and in combination)
       1.2.1 All sites open: any date, today, tomorrow, or any of the next 6 days
       1.2.2 All sites with: DropOff, Express, InPerson, or MFT
   1.3 I would like to be able to designate 1 or more sites as 'preferred'
   1.4 I would like to be able to see my 'preferred' sites highlighted on the map
   1.5 I would like to see the next closest site highlighted if one of my preferred sites is not open on the date I requested
   1.6 I would like to be able to have my filter preserved across app usages to I don't have to enter the choices each time I use the app
   1.7 I would like to be able to touch the flag for a site and see details on that site including address, site capabilities, get directions, and view the site calendar (list of open dates and times)
   1.8 I would like to know what I should bring to a site
   1.9 I would like to know about the app: author, privacy rules, etc.
   1.10 I would like to be able to post a Suggestion
2 As a User...
   2.1 I would like to enter my credentials (email and password) one time and not have to enter them each time I use the app
   2.2 I would like to have my password expire in May of every year
   2.3 Once my credentials are validated, I would like to be take to the screens appropriate for my role (Vol, SC, Admin)
3 As a Volunteer...
   3.1 I would like to be flagged as a part of the mobile team
   3.2 Set a filter on the site map to show mobile sites as well as regular sites.
   3.3 If I am not on the mobile team I do not want to see mobile sites on the map
   3.4 I would like to optin for a notification if one of my preferred sites has a change to the site calendar
   3.5 If I am flagged as a part of the mobile team, I would like to opt-in for notifications to: a new mobile site, changes to the calendar for a mobile site
   3.6 I would like to enter my hours worked at a Site on a date.
   3.7 I would to be able to adjust my hours for a Site on a date unless approved by the Site's SC.
   3.8 I would like to be able to post a Suggestion.
   3.9 I do not want to go through a registration process
   3.10 I do not want to be required to remember a unique password just for me
4 As a Site Coordinator (SC)...
   4.1 I would like to see a list of the Sites for which I am designated as a SC
   4.2 I would like to see a list of the Volunteer entered time log for edit and approval
   4.3 I would like to be able to a time log for a volunteer that failed to enter their work time
   4.4 I would like to be able to adjust site open dates

4.5   I would like to be able to adjust open time and close time
4.6   I would like to be able to only make changes to Site for which I am a designated SC

5   As an Admin…
   5.1   Email
      5.1.1   I would like to designate a list of Users that get an email when a new Suggestion is posted
      5.1.2   I would like to designate a list of Users that get an email when a site is created or removed

   5.2 Users
      5.2.1   I would like to see a list of all users currently in the system
      5.2.2   I would like to create a new user
      5.2.3   I would like to be able to remove a user
      5.2.4   I would the user details to include: name, email, phone, address, certification, roles, and a flag for membership on a mobile team
      5.2.5   Roles should include: none (no current role), Volunteer (eFiler), Site Coordinator, or Admin
      5.2.6   Certifications include: None, Basic, Advanced

   5.3   Sites
      5.3.1   I would like to see a list of all Sites
      5.3.2   I would like to be able to create a new Site
      5.3.3   I would like to be able to deactivate a site (not delete from the DB)
      5.3.4   I would like to be able to permanently delete a Site
      5.3.5   A Site would include: Name (friendly name), address, city, state, zip, a flag to indicate this is a mobile site, a list of Capabilities, a Calendar, and a list of zero or more SC's responsible for a Site, latitude, longitude, Google PlaceID
      5.3.6   I would like to be able to modify the Site Capabilities
      5.3.7   Site Capabilities include: none, In Person Tax Prep, Drop Off, Express, and MFT (My Free Taxes)
      5.3.8   I would like the Site Calendar to show the dates the Site is open and the open/close times for open dates
      5.3.9   I would to be able to adjust the Site Calendar
      5.3.10 I would like to be able to designate the SC's for a Site.

   5.4   Notifications
      5.4.1   I would like to be able to send a notification to all Volunteers
      5.4.2   I would like to be able to send a notification to all SC's
      5.4.3   I would like to be able to send a notification to all Admins

   5.5   Suggestions
      5.5.1   I would like to see all submitted Suggestions
      5.5.2   I would like to be able to view a Suggestion
      5.5.3   I would like to be able delete a Suggestion
      5.5.4   I would like to be able to send the contents of a Suggestion in an email

6   As a Super Admin…
   6.1   I would like for these Super Admin features to only be visible to a few authorized users
   6.2   I would like to be able to set the season first day and last day
   6.3   I would like to be able to set the community password for Volunteers and SC's
   6.4

7   As any person using the App
   7.1   I would like to see the app graphics be based on one provided by COSA
   7.2   I would like to be able to use the App on an iPhone, an Android phone, or from a mobile friendly web site