Coy Burke
Usability Testing
CSCE 190

Scenario

You are the director of marketing for a large corporation. You are in charge of two teams, and you must be able to communicate effectively with both teams throughout the day. You are looking for tools to help manage and organize the messages you send and receive throughout the day.

Tasks

Task 1: Browse through the "At A Glance" page and take note of your unread messages counter as well as any upcoming events under the "Today" view.

Task 2: Open one of your two groups, either Team A or Team B, and respond to one of the messages in that group.

Task 3: From any screen in the app, compose a new message by clicking the compose button in the bottom right corner.

Notes

Things to change:

1. Reduce the size of the calendar in the At a Glance page to make room for more information about the groups/notifications.
2. Add option to "Mark as Read" or "Snooze" from within the expanded group view.
3. Add option to create a new group within the compose menu.
4. Add a navigation/menu bar at the bottom and place the compose and search icons there.

Things to keep the same:

1. Ability to open compose menu from anywhere in the app.
2. Attachments in the compose pop-up.
3. Option to schedule messages for later.