

SOFTWARE TESTING PROJECT

Application Introduction

Online Bookstore Application

- A web-based platform to buy and sell books online.
- Customers can register, browse books, add to cart, and checkout.
- Admins can add, update, or remove books from inventory.
- Order receipts are tracked for users and admins.

Technologies and Features

Technologies Used

- Java Servlets
- JSP (JavaServer Pages)
- JDBC + MySQL (Database)
- HTML, CSS (Front-end)

Key Features

- User Registration & Login
- Book Purchasing
- Cart Management & Checkout
- Admin Inventory Control

Types of Testing Conducted

- Black-box Testing
- White-box Testing
- GUI Testing
- Load Testing
- Mock Testing

Black-Box Testing

Main Features Tested:

- User Registration and Login
- Book Browsing
- Shopping Cart Operations
- Checkout Process
- Admin Functionality (Add/Remove Books)

Key Results

Test Results Summary:

Total Test Cases: 15

Pass: 14

Fail: 1 (Invalid Data in Registration caused server crash)

Defect Highlight

Defect Found:

Registration with Invalid Data:

Server crashes when alphabetic characters are entered in the phone field.

Missing proper input validation.

Needs exception handling for invalid inputs.

White-Box Testing

Main Features Tested:

- Constant Testing (for `com.bittercode.constant`)
- Model Testing (for `com.bittercode.model`)
- Service Layer Testing (for `com.bittercode.service.impl`)
- Util Testing (`com.bittercode.util`)
- Servlets

Constant Testing

Goal: Ensure all response codes and messages are defined correctly and retrievable.

Tests Conducted:

Getter validation for all codes and messages.

Lookup test for existing status code (e.g., 200 → SUCCESS).

Negative lookup test for non-existing status code (e.g., 999).

Results:

100% code coverage achieved.

All methods and branches tested.

No defects found.

Model Testing

Goal: Test all model classes for correct data handling. Ensure getters, setters, constructors, and special methods work correctly.

Classes Tested:

Address, Book, Cart, User, UserRole, StoreException

Model Testing Approach:

Getter/Setter Testing: Verified correct data retrieval and assignment.

Constructor Testing: Checked both default and parameterized constructors.

Special Logic Testing: StoreException: Tested different constructor behaviors and setters.

User: Tested setting multiple roles.

Tools Used: JUnit 5

Model Testing Results

Test Results:

- **Total Classes Tested:** 6
- **Total Methods Tested:** 58
- **Total Lines Covered:** 109
- **Code Coverage:** 100% (Instructions, Methods, Classes)

Service Layer Testing

Goal:

Test business logic of BookService and UserService.

Validate correct handling of database operations and session management.

Ensure proper exception handling and failure recovery.

Services Tested:

BookService

Add, Update, Delete, Fetch Books

UserService

Register, Login, Logout, Session Check

Testing Approach: Used **JUnit 5** and **Mockito** for unit testing and mocking.

Simulated both **happy paths** and **failure scenarios** (e.g., database connection failure, invalid inputs).

Service Layer Testing Results

Test Results:

BookService Tests: CRUD operations and edge cases tested.

UserService Tests: User registration, login, duplicate checks, session management tested.

Error Handling: Forced SQLExceptions and negative flows were properly handled without crashing.

Code Coverage Highlights:

High method coverage across service classes.

Database errors, null handling, and session validations tested.

All major business functions passed tests successfully.

Util Testing

DatabaseConfig Testing

Goal: Verify all database connection properties are loaded correctly from `application.properties`.

Challenges:

Full 100% code coverage was not possible without modifying the original file.

The **static block** in `DatabaseConfig` executes **only once** when the class is loaded.

Java does **not allow re-executing static blocks** during testing.

Current Coverage:

All static fields (`DB_HOST`, `DB_PORT`, `DB_NAME`, etc.) were successfully validated.

The **catch block** for `IOException` could not be re-triggered without corrupting configuration files.

Util Testing

DBUtil Testing

Goal: Ensure database connection creation is correct and reliable.

Challenges:

DBUtil also uses a **static block** for initializing the database connection.

To force an error in the static block, the `application.properties` would have to be corrupted.

Corrupting the file **breaks the application memory** and prevents dependent services (`BookService`, `UserService`) from working.

Current Coverage:

Tested `getConnection()` method for valid connection handling.

Exception paths inside the static block could not be tested without breaking the entire app.

Servlet Testing Overview

Purpose of Servlets in This Project

- Servlets were used to **handle user requests** and **control the flow** of the online bookstore application.
- They manage important tasks like **user login**, **adding and updating books**, **managing the shopping cart**, and **processing payments**.
- Servlets allow the application to **respond dynamically** based on user actions and maintain **session data** like shopping cart contents and user authentication.
- They also **handle errors** in a centralized way, making the system more reliable and user-friendly.

Challenge Faced During Testing

- A defensive code check `if (storeException != null)` was **logically unreachable**.
- In Java, casting a non-null object cannot result in a null, making that branch impossible to hit through testing.
- We decided to **leave that branch uncovered**, to maintain clean, realistic code without unnecessary changes.

Testing Results and Key Takeaways

What We Achieved

- **All user roles** (customer, seller, visitor) were fully tested.
- **Session management, form input handling, and business rules** were validated.
- **Exception handling and error messaging** were tested for both system and user-level errors.

Key Testing Strategy

- Designed tests for **success flows, edge cases, and error conditions**.
- Used **Mockito** and **static mocking** to simulate system behavior.
- Focused on **realistic application behavior** instead of blindly covering unreachable code.

Load Testing

Testflows:

1. Admin
 - a. Login
 - b. Add/Update/Remove Books
2. User
 - a. Login/Register/Add book to cart/Purchase Book

Load Testing

Results:

- Admin login flow
- Admin Create Book
 - Low usage good, ramped up slows down significantly

In Progress:

- Customer flows
 - Difficulties caused by captcha, hard to run virtual users
- Admin Update/Remove Book
 - Difficulties with book ID

GUI Testing

Main Features Tested:

- Features Covered
 - a. Unlogged in navigation
 - b. User Registration
 - c. Base user/Admin login
 - d. Book Creation
 - e. Book Deletion
 - f. Book modification
 - g. Logged in navigation (Both admin and base user)
 - h. Interaction between admin and base users (adding books, modifying books, removing books)
 - i. Book ordering

GUI Testing

Faults Discovered:

- Major faults:
 - a. Not possible to order a book created by an admin
 - b. Can checkout with more than total supply of books
 - c. No address and payment verification
 - i. Only address and card number need to be input (sort of)
- Minor Faults:
 - a. Sign-in navigation has issues when navigating from home page
 - b. Can create account without accepting terms and conditions
 - c. Entering phone number with '-' causes internal server error during registration
 - d. Books are not cleared from "available books" when out of stock

GUI Testing

Successes:

- All navigation paths tested, most verified
- Most possible actions by customer tested
- Most actions by admin tested
- Many major faults identified

Challenges:

- Various alerts popping up from google regarding password leaks (weak passwords used for testing) caused tests to struggle at unpredictable times

Thank You!