

Nikolos Winans

Clarksburg, WV 26301

winansnick1@gmail.com

+1(304) 5173039

I am a Driven, Open-Minded, Intelligent, Hard Working individual with a proficiency in Automotive Repair, Computer Systems, & Sales.

Customer Service is a big part of my Strong Suite, as I am charismatic and easy going. I have a deep interest and passion for computers. I work everyday to learn new skills and improve those I already have obtained.

I am versatile in my work as i am able to keep level-headedness in stressful situations, as well as maintaining a high adaptability to changes with ease.

Authorized to work in the US for any employer

Work Experience

ASE Certified Technician

National Tire & Battery (NTB)-Clarksburg, WV

March 2016 to October 2022

- Service customer vehicles to factory specifications
- Adhering to customer concerns and repairing issues, both minor and major
- Communicating with Service Writer on potential repairs for up-sell and during current repair
- Assisting in ordering parts for vehicles that need serviced
- Discussing with customers best course of action to repair vehicle/What issues they may be having
- Applying raw knowledge on vehicles for many types of service work from easy to more challenging (drive train, Diagnostics, etc.)
- Using customer service skills in order to assist Service Writer on selling services required

Collision Repair Technician / Painter

Lovings' Paint & Repair-Ashland, VA

January 2014 to March 2016

- Was responsible for giving estimates on repair costs
- Checking in vehicles and evaluating what damage was needed to be repaired
- Sand, Prep, Taped, and Painted vehicles and parts for vehicles needed for repair
- Worked with many different tools and various paint metrics to best establish a quality repair and presentation.
- Painted New Semi-Trucks for local trucking company (Cabs)
- Assisted in working on restorations, mainly consisting of body work and rust prevention (replacement panels, Rhino Lining)

- Assisted with marketing campaigns and drawing in new clients, mainly for fleet management such as enterprise, local trucking agencies, and used car dealerships.

Education

Standard Diploma

Caroling High School - Milford, VA
September 2009 to April 2013

Skills

- Automotive Technician (8 years)
- Customer Service (6 years)
- Web Development (1 year)
- React (1 year)
- Node.js (1 year)
- Python (1 year)

Certifications and Licenses

ASE Certification

February 2020 to February 2025

ASE 4 Steering and Suspension

ASE 5 Brakes

Udemy Full-Stack Web Development Certificate

October 2023 to Present

Completed the Udemy Full-Stack Web Development Course obtaining the certificate voucher (Have Paper Documentation)

- Introduction in HTML5, CSS, JavaScript, Nodejs, Version Control, Expressjs, EJS, APIs, Databases, SQL, PostgreSQL, Authentication, & Major focus into React.js, NextJS, & Tailwind.
- Ability to comfortably read, write, edit, troubleshoot, collab, & revise webpages and other application based programming languages, staying up-to-date on new tech.

Assessments

Work style: Reliability — Proficient

April 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Proficient](#)

Customer focus & orientation — Proficient

October 2021

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Sales skills — Proficient

April 2022

Influencing and negotiating with customers

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.