

COLIN PEDRON

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PROFILE SUMMARY

- Collaborative leader with a data-driven approach to operations, project management, HR, and data analytics
- Advanced skills in Tableau, Excel, Salesforce, Lucid, and CRM tools
- Experience in professional website/app creation and full process automation using platforms such as Lovable AI, Claude, ChatGPT, Microsoft CoPilot, Cloudflare, and Github
- Foundational knowledge in Python, VBA, and automation macros.
- Proven track record in demand planning, labor planning, process improvement, and technical documentation
- Multilingual with experience teaching English abroad

PROFESSIONAL EXPERIENCE

National Carwash Solutions – Dallas, TX

Operations Planner

December 2023 – Present

- Lead S&OP team to forecast B2B revenue, aligning production with sales targets using capacity models
- Advise C-Suite on staffing, production plans, and stocking levels for manufacturing plants and distribution warehouses, resulting in savings through JIT inventory management
- Build integrated operations/logistics portals and automate key workflows using Claude, Salesforce, Tableau, Lovable AI, ClickUp AI, MS365 Copilot, and Lucid

Amazon – Tempe, AZ

Business Analyst (I → II), Central Operations

Feb 2022 – Dec 2023

- **Business Analyst II**
 - Developed labor planning guidance resulting in process adherence improvement of 30% for 20+ analysts
 - Produced executive reports for 80+ Fulfillment Centers on monthly and weekly performance
 - Forecasted disruptions to network operations, mitigating risk across millions of weekly parcels
- **Business Analyst I**
 - Managed labor planning for 6K+ associates in 4+ Fulfillment Centers, handling 10MM+ parcels weekly
 - Advised senior leadership on headcount increases & decreases through capacity analysis
 - Coordinated weekly with finance and operations stakeholders to align on staffing and workflow changes

Amazon – Tempe, AZ

Lead, HR Operations

Aug 2020 – Jan 2022

- Oversaw two regions in peak season, leading 30+ Coordinators and mentoring 5 Team Leads
- Delivered executive-level reporting and automated 100+ cases using Excel, Oracle, Quip, and Salesforce
- Planned and managed staffing needs for 230+ HR personnel

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PROFESSIONAL EXPERIENCE (continued)

University of Arizona – Tucson, AZ

Financial Aid Counselor, Office of Scholarships & Financial Aid

Jan 2017 – Jul 2020

- Designed Excel tools using VBA, macros, and pivot tables to streamline financial analysis
 - Managed federal and institutional aid disbursements exceeding \$10K per student
 - Led interdepartmental outreach campaigns to increase financial literacy for 40+ prospective students
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EDUCATION

MBA, University of Arizona - Eller College of Management – Tucson, AZ

Aug 2017 – Aug 2019 • GPA: 3.9

- Program Representative and panelist for prospective students
- Participated in international business trips to Portugal and Morocco

BA, University of Arizona - Honors College – Tucson, AZ

Aug 2013 – Dec 2016 • GPA: 3.9

- Majors: English, Spanish (Portuguese Emphasis)
 - Studied abroad in Chile: Took courses at Universidad Adolfo Ibáñez while also teaching English at a local school
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CERTIFICATIONS & TRAINING

Course in Python Programming I, Collin Community College - Dallas, TX

Feb 2025 – April 2025

- Currently building Python fundamentals to support ongoing workflow automation initiatives

Certification in Teaching English as a Foreign Language, University of Arizona – Tucson, AZ

Issued May 2016

LANGUAGES

- English: Native
- Spanish: Advanced – Speaking, reading, and writing
- Portuguese: Beginner – Speaking and reading
- Italian: Beginner – Reading