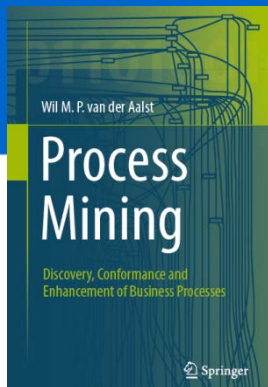


Process Mining: Data Science in Action

Conformance Checking Using Causal Footprints

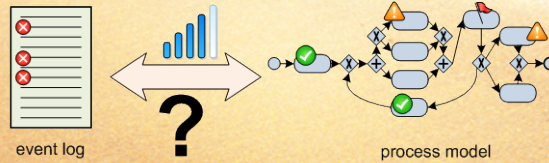
prof.dr.ir. Wil van der Aalst
www.processmining.org



TU/e

Technische Universiteit
Eindhoven
University of Technology

Where innovation starts



causal footprints

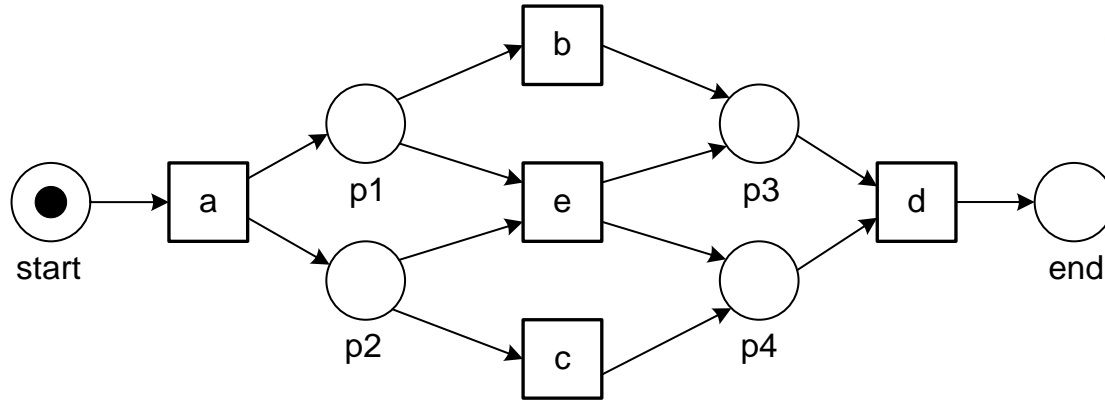
Footprint of L_1

$$L_1 = [\langle a, b, c, d \rangle^3, \langle a, c, b, d \rangle^2, \langle a, e, d \rangle]$$

	a	b	c	d	e
a	$\#_{L_1}$	\rightarrow_{L_1}	\rightarrow_{L_1}	$\#_{L_1}$	\rightarrow_{L_1}
b	\leftarrow_{L_1}	$\#_{L_1}$	\parallel_{L_1}	\rightarrow_{L_1}	$\#_{L_1}$
c	\leftarrow_{L_1}	\parallel_{L_1}	$\#_{L_1}$	\rightarrow_{L_1}	$\#_{L_1}$
d	$\#_{L_1}$	\leftarrow_{L_1}	\leftarrow_{L_1}	$\#_{L_1}$	\leftarrow_{L_1}
e	$\#_{L_1}$	$\#_{L_1}$	$\#_{L_1}$	\rightarrow_{L_1}	$\#_{L_1}$

- Direct succession: $x > y$ iff for some case x is directly followed by y .
- Causality: $x \rightarrow y$ iff $x > y$ and not $y > x$.
- Parallel: $x \parallel y$ iff $x > y$ and $y > x$
- Choice: $x \# y$ iff not $x > y$ and not $y > x$.

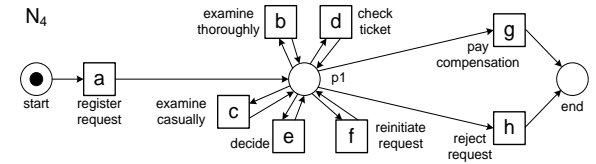
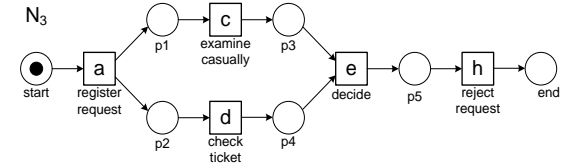
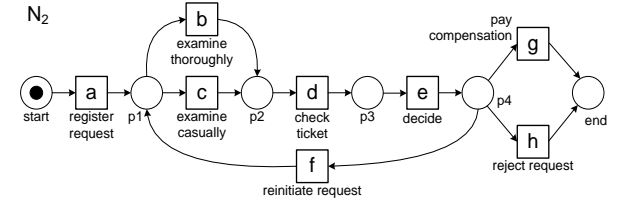
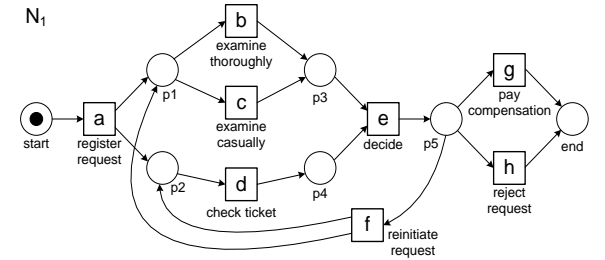
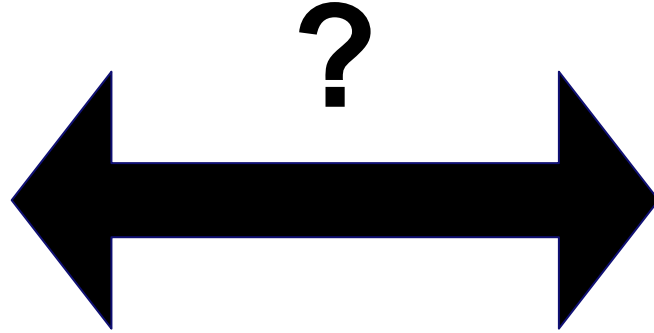
Discovered model has the same footprint



$$L_1 = [\langle a, b, c, d \rangle^3, \langle a, c, b, d \rangle^2, \langle a, e, d \rangle]$$

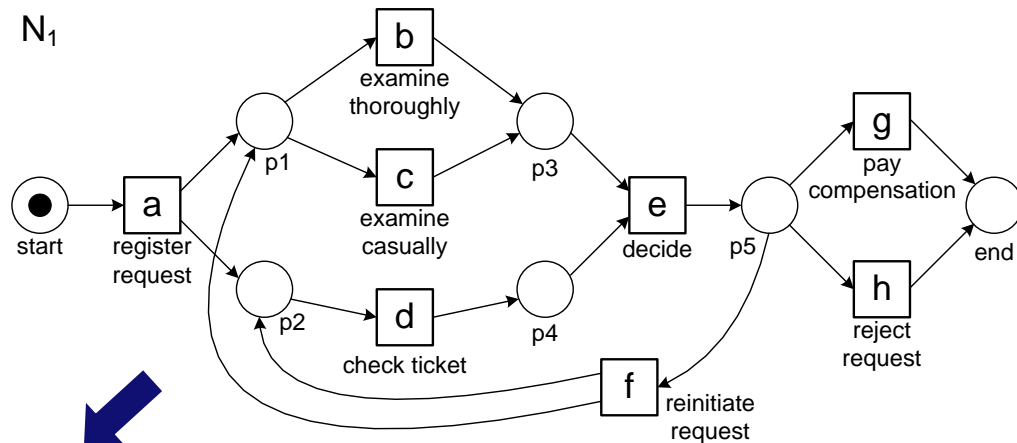
	<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>	<i>e</i>
<i>a</i>	$\#_{L_1}$	\rightarrow_{L_1}	\rightarrow_{L_1}	$\#_{L_1}$	\rightarrow_{L_1}
<i>b</i>	\leftarrow_{L_1}	$\#_{L_1}$	\parallel_{L_1}	\rightarrow_{L_1}	$\#_{L_1}$
<i>c</i>	\leftarrow_{L_1}	\parallel_{L_1}	$\#_{L_1}$	\rightarrow_{L_1}	$\#_{L_1}$
<i>d</i>	$\#_{L_1}$	\leftarrow_{L_1}	\leftarrow_{L_1}	$\#_{L_1}$	\leftarrow_{L_1}
<i>e</i>	\leftarrow_{L_1}	$\#_{L_1}$	$\#_{L_1}$	\rightarrow_{L_1}	$\#_{L_1}$

#	trace
455	acdeh
191	abdeg
177	adceh
144	abdeh
111	acdeg
82	adceg
56	adbeh
47	acdefdbeh
38	adbeg
33	acdefbdeh
14	acdefbdeg
11	acdefdbeg
9	adcefcdeh
8	adcefdbeh
5	adcefbdeg
3	acdefbdefdbeg
2	adcefbdeg
2	adcefbdefbdeg
1	adcefbdefbdeh
1	adbefbdefdbeg
1	adcefbdefcdefdbeg
1391	

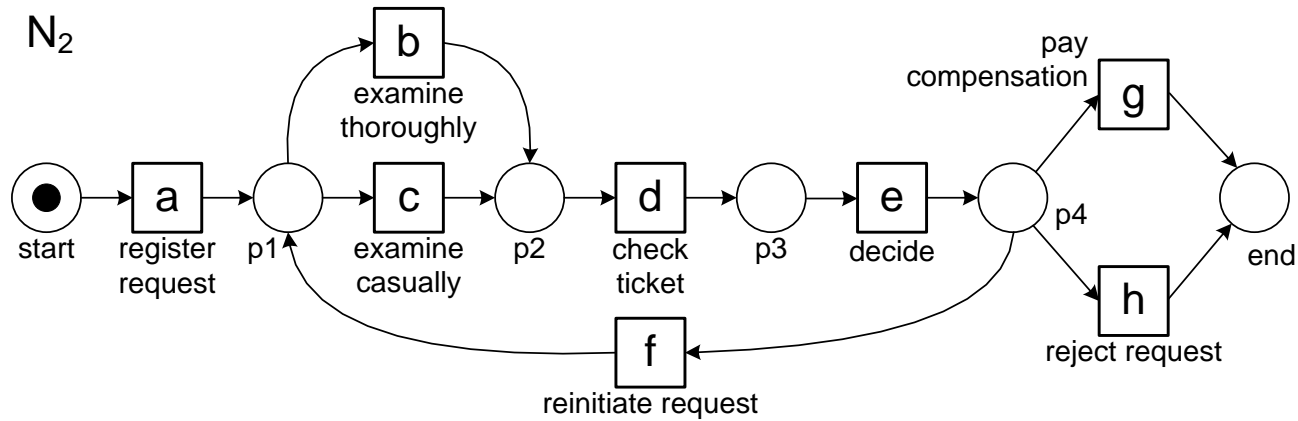


#	trace
455	acdeh
191	abdeg
177	adceh
144	abdeh
111	acdeg
82	adceg
56	adbeg
47	acdefdbeg
38	adbeg
33	acdefdbeg
14	acdefdbeg
11	acdefdbeg
9	adcefcdeh
8	adcefcdeh
5	adcefcdeh
3	acdefdbefdbeg
2	adcefcdeh
2	adcefcdbefdbeg
1	adcefcdbefdbeg
1	adbefdbefdbeg
1	adcefcdbefdbefdbeg

L_{full} and N_1



a	b	c	d	e	f	g	h	
#	→	footprint-based conformance = 1					#	
←	#	(1 = perfect match)					#	
←	#	(0 = worst match possible)					#	
←							#	
#	←	←	←	#	→	→	→	
#	→	→	→	←	#	#	#	
footprints of log and model coincide								#
#	#	#	#	←	#	#	#	



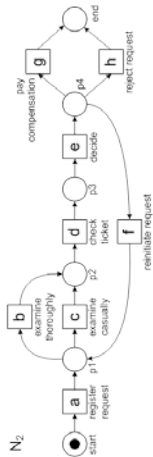
	<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>	<i>e</i>	<i>f</i>	<i>g</i>	<i>h</i>
<i>a</i>	#	→	→	#	#	#	#	#
<i>b</i>	←	#	#	→	#	←	#	#
<i>c</i>	←	#	#	→	#	←	#	#
<i>d</i>	#	←	←	#	→	#	#	#
<i>e</i>	#	#	#	←	#	→	→	→
<i>f</i>	#	→	→	#	←	#	#	#
<i>g</i>	#	#	#	#	←	#	#	#
<i>h</i>	#	#	#	#	←	#	#	#

L_{full}

#	trace
455	acdeh
191	abdeg
177	adceh
144	abdeh
111	acdeg
82	adceg
56	adbeh
47	acdefdbeh
38	adbeg
33	acdefdbeh
14	acdefbdeg
11	acdefdbeg
9	adcefdeh
8	adcefdbeh
5	adcefbdeg
3	acdefdbefdbeg
2	adcefbdeg
2	adcefbdefbdeg
1	adcefdbefdbeg
1	adbefdbefdbeg
1	adcefbefcfdefbdeg

1391

	a	b	c	d	e	f	g	h
a	#	\rightarrow	\rightarrow	\rightarrow	#	#	#	#
b	\leftarrow	#	#	\parallel	\rightarrow	\leftarrow	#	#
c	\leftarrow	#	#	\parallel	\rightarrow	\leftarrow	#	#
d	\leftarrow	\parallel	\parallel	#	\rightarrow	\leftarrow	#	#
e	#	\leftarrow	\leftarrow	\leftarrow	#	\rightarrow	\rightarrow	\rightarrow
f	#	\rightarrow	\rightarrow	\rightarrow	\leftarrow	#	#	#
g	#	#	#	#	\leftarrow	#	#	#
h	#	#	#	#	\leftarrow	#	#	#

 N_2

 N_2

	a	b	c	d	e	f	g	h
a	#	\rightarrow	\rightarrow	#	#	#	#	#
b	\leftarrow	#	#	\rightarrow	#	\leftarrow	#	#
c	\leftarrow	#	#	\rightarrow	#	\leftarrow	#	#
d	#	\leftarrow	\leftarrow	#	\rightarrow	#	#	#
e	#	#	#	\leftarrow	#	\rightarrow	\rightarrow	\rightarrow
f	#	\rightarrow	\rightarrow	#	\leftarrow	#	#	#
g	#	#	#	#	\leftarrow	#	#	#
h	#	#	#	#	\leftarrow	#	#	#

Quantifying the differences

	<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>	<i>e</i>	<i>f</i>	<i>g</i>	<i>h</i>
<i>a</i>				$\rightarrow: \#$				
<i>b</i>				$\parallel: \rightarrow$	$\rightarrow: \#$			
<i>c</i>				$\parallel: \rightarrow$	$\rightarrow: \#$			
<i>d</i>	$\leftarrow: \#$	$\parallel: \leftarrow$	$\parallel: \leftarrow$				$\leftarrow: \#$	
<i>e</i>		$\leftarrow: \#$	$\leftarrow: \#$					
<i>f</i>				$\rightarrow: \#$				
<i>g</i>								
<i>h</i>								

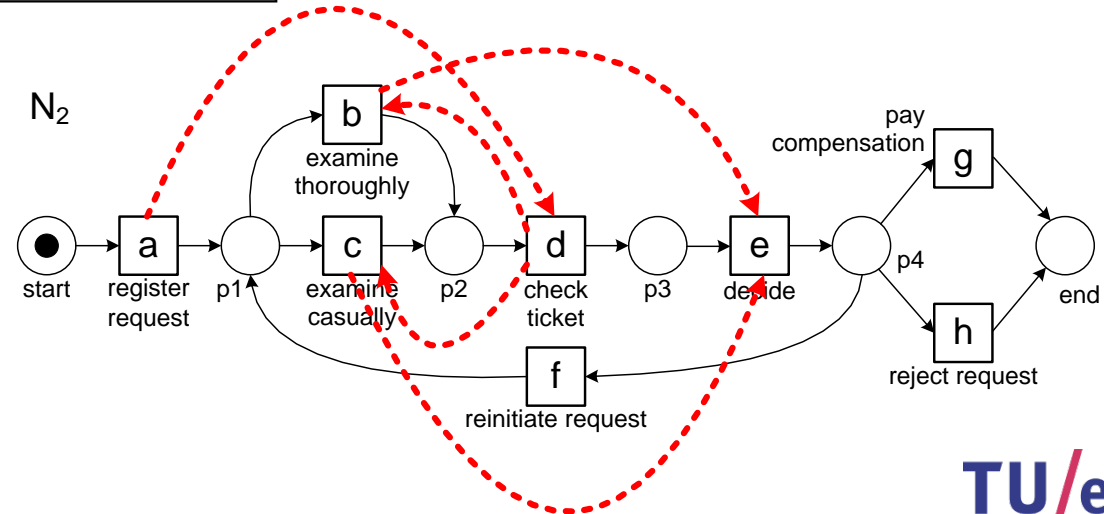
$$1 - \frac{12}{64} = 0.8125$$

(*x*:*y* where *x* is in log and *y* in N_2)

footprint-based conformance

Diagnostics

	<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>	<i>e</i>	<i>f</i>	<i>g</i>	<i>h</i>
<i>a</i>				$\rightarrow: \#$				
<i>b</i>				$\parallel: \rightarrow$	$\rightarrow: \#$			
<i>c</i>				$\parallel: \rightarrow$	$\rightarrow: \#$			
<i>d</i>	$\leftarrow: \#$	$\parallel: \leftarrow$	$\parallel: \leftarrow$			$\leftarrow: \#$		
<i>e</i>		$\leftarrow: \#$	$\leftarrow: \#$					
<i>f</i>				$\rightarrow: \#$				
<i>g</i>								
<i>h</i>								

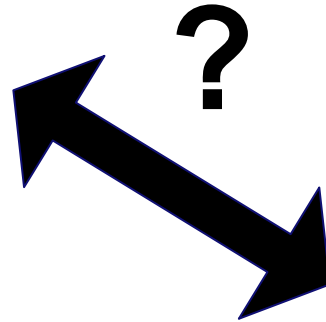


Question

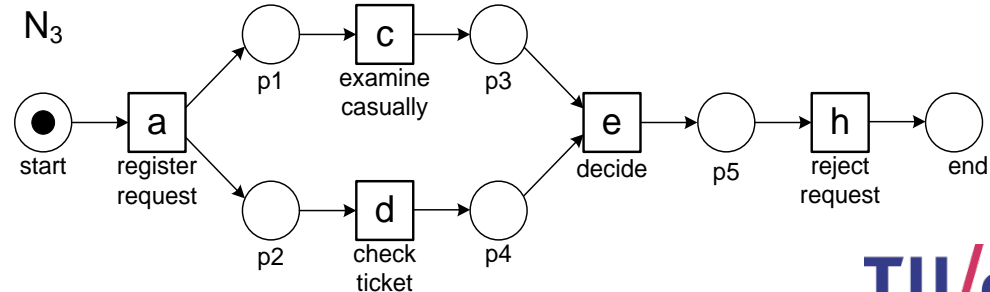
Estimate footprint-based conformance

#	trace
455	acdeh
191	abdeg
177	adceh
144	abdeh
111	acdeg
82	adceg
56	adbeh
47	acdefdbeh
38	adbeg
33	acdefbdeh
14	acdefbdeg
11	acdefdbeg
9	adcefcdeh
8	adcefdbeh
5	adcefbdeg
3	acdefbdefdbeg
2	adcefdbeg
2	adcefbdefdbeg
1	adcefdbefdbeg
1	adbefbdefdbeg
1	adcefdbefcdefdbeg
1391	

	<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>	<i>e</i>	<i>f</i>	<i>g</i>	<i>h</i>
<i>a</i>	#	→	→	→	#	#	#	#
<i>b</i>	←	#	#		→	←	#	#
<i>c</i>	←	#	#		→	←	#	#
<i>d</i>	←			#	→	←	#	#
<i>e</i>	#	←	←	←	#	→	→	→
<i>f</i>	#	→	→	→	←	#	#	#
<i>g</i>	#	#	#	#	←	#	#	#
<i>h</i>	#	#	#	#	←	#	#	#



Estimate the fraction of matching cells in footprint matrices

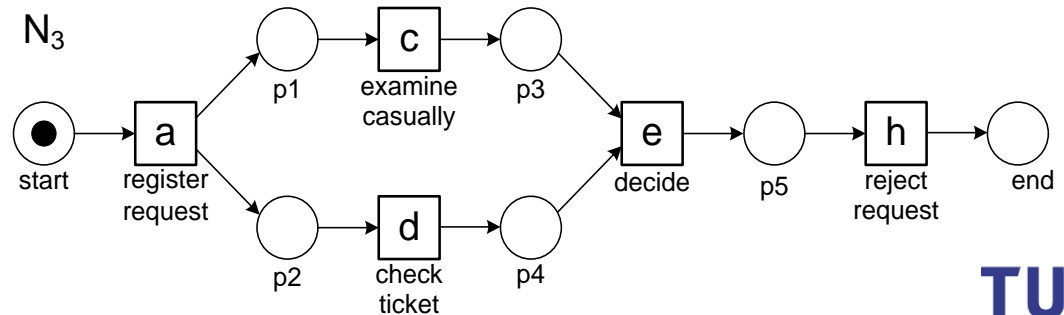


Answer

	<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>	<i>e</i>	<i>f</i>	<i>g</i>	<i>h</i>
<i>a</i>	#	#	→	→	#	#	#	#
<i>b</i>	#	#	#	#	#	#	#	#
<i>c</i>	←	#	#		→	#	#	#
<i>d</i>	←	#		#	→	#	#	#
<i>e</i>	#	#	←	←	#	#	#	→
<i>f</i>	#	#	#	#	#	#	#	#
<i>g</i>	#	#	#	#	#	#	#	#
<i>h</i>	#	#	#	#	←	#	#	#

$$1 - \frac{16}{64} = 0.75$$

footprint-based conformance

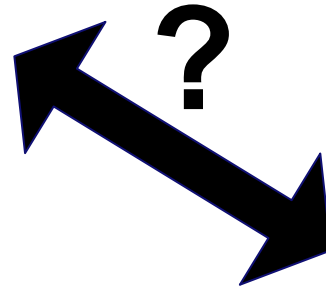


Question

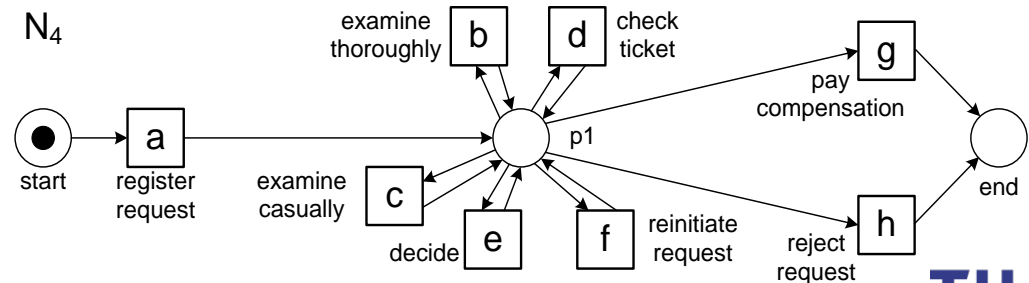
Estimate footprint-based conformance

#	trace
455	acdeh
191	abdeg
177	adceh
144	abdeh
111	acdeg
82	adceg
56	adbeh
47	acdefdbeh
38	adbeg
33	acdefbdeh
14	acdefbdeg
11	acdefdbeg
9	adcefcdeh
8	adcefdbeh
5	adcefbdeg
3	acdefbdefdbeg
2	adcefdbeg
2	adcefbdefdbeg
1	adcefdbefbdeh
1	adbefbdefdbeg
1	adcefdbefcdefdbeg
1391	

	a	b	c	d	e	f	g	h
a	#	→	→	→	#	#	#	#
b	←	#	#		→	←	#	#
c	←	#	#		→	←	#	#
d	←			#	→	←	#	#
e	#	←	←	←	#	→	→	→
f	#	→	→	→	←	#	#	#
g	#	#	#	#	←	#	#	#
h	#	#	#	#	←	#	#	#



N_4



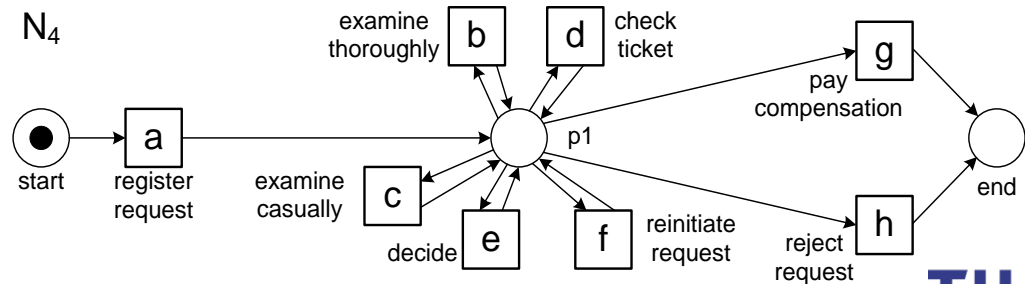
Estimate the fraction of matching cells in footprint matrices

Answer

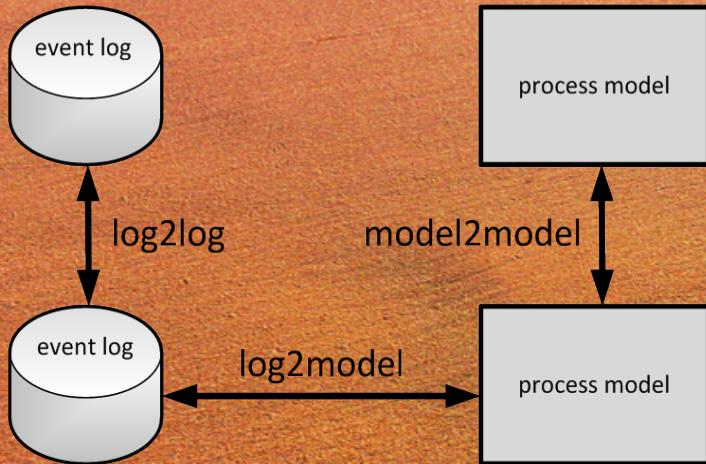
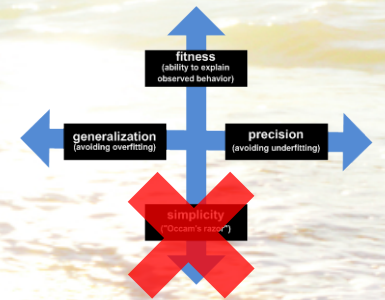
	<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>	<i>e</i>	<i>f</i>	<i>g</i>	<i>h</i>
<i>a</i>	#	→	→	→	→#	→#	→#	→#
<i>b</i>	←						→#	→#
<i>c</i>	←						→#	→#
<i>d</i>	←						→#	→#
<i>e</i>	←#	←	←	←			→	→
<i>f</i>	←#						→#	→#
<i>g</i>	←#	←#	←#	←#	←	←#	#	#
<i>h</i>	←#	←#	←#	←#	←	←#	#	#

$$1 - \frac{45}{64} = 0.296875$$

footprint-based conformance



flexible



A photograph of a sandy beach with gentle waves washing onto the shore. Several footprints are visible in the sand, leading from the water towards the foreground. The scene is brightly lit, suggesting a sunny day.

limitations

- Frequencies are not used.
- Behavior is only considered indirectly (directly follows relation).
- Aims to capture fitness, precision and generalization in a single metric.

Next: conformance checking using token-based replay

Part I: Preliminaries

Chapter 1
Introduction

Chapter 2
Process Modeling and
Analysis

Chapter 3
Data Mining

Part III: Beyond Process Discovery

Chapter 7
Conformance
Checking

Chapter 8
Mining Additional
Perspectives

Chapter 9
Operational Support

Part II: From Event Logs to Process Models

Chapter 4
Getting the Data

Chapter 5
Process Discovery: An
Introduction

Chapter 6
Advanced Process
Discovery Techniques

Part IV: Putting Process Mining to Work

Chapter 10
Tool Support

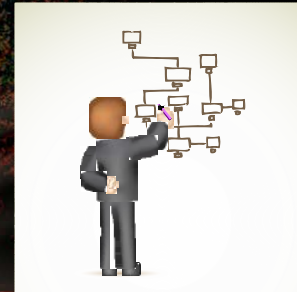
Chapter 11
Analyzing “Lasagna
Processes”

Chapter 12
Analyzing “Spaghetti
Processes”

Part V: Reflection

Chapter 13
Cartography and
Navigation

Chapter 14
Epilogue



Wil M. P. van der Aalst

Process Mining

Discovery, Conformance and
Enhancement of Business Processes

 Springer