# System Development Scrum 1

Datamatiker / Computer Science 2nd Semester

Spring 2017

## Agenda for Scrum Days

**Scrum** is a management framework that describes how teams can work together to develop a product

#### **Scrum Day 1**

Overview of Scrum

#### Scrum day 2

Product backlog (PBL)

#### **Scrum Day 3**

Sprint planning

#### **Scrum Day 4**

Scrum tools & work on PBL for Fog project

#### **Scrum Day 5**

Group review & discussion of PBL version 1

19-03-2017 Scrum 1

# Learning Objectives for Scrum

- Knowledge of Scrum as a process model
  - How to document and estimate customer requirements
  - How to turn requirements into an operational format the developers can use to control their daily work
  - How to monitor and manage the development effort
  - How to calculate team velocity, meaning how much work a team can handle in time-boxed period
  - How to work in an iterative manner where software is build piece by piece

## Main literature

#### Henrik Kniberg Scrum and XP from the Trenches

https://www.infoq.com/minibooks/scrum-xp-from-the-trenches-2

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Pages: pp. 1-13 day 1
pp. 14-50 day 2
pp. 51-68, 75-92 day 3
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# How to Develop an IT System?





# Traditional Waterfall Project Example To build a house!



Phase 1 – idea/analysis

Phase 2 – design



Phase 3a - fundament



Phase 3b - walls



Phase 3c - root





Phase 4 – test

## Traditional Waterfall vs. Iterative Approach

#### General comparison of two methodology paradigms

#### Comparing Waterfall To Iterative

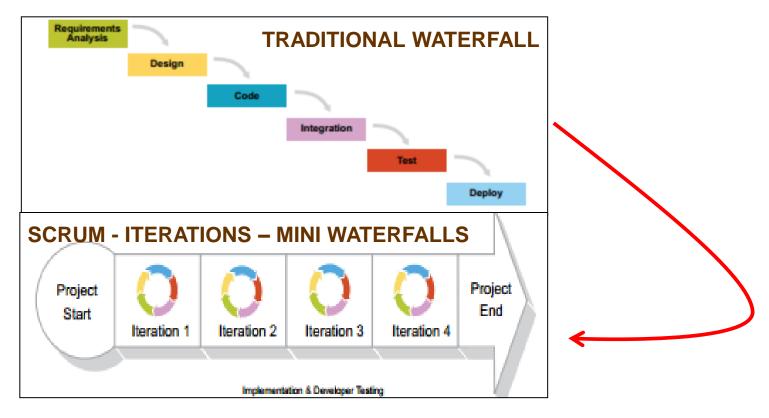
| Waterfall                              | Iterative                                     |  |  |
|--|---|--|--|
| Risk averse                            | Actively attacks risk                         |  |  |
| Subjective measurement of<br>progress  | Objective measurement of progress             |  |  |
| Delays integration and testing         | Continuous integration and testing            |  |  |
| Nothing runs until the end             | Something "runnable" produced every iteration |  |  |
| Difficulties at the end of the project | Difficulties at the start of the project      |  |  |

Traditional "waterfall" development depends on a perfect understanding of the product requirements from the beginning and minimal errors made in each phase.

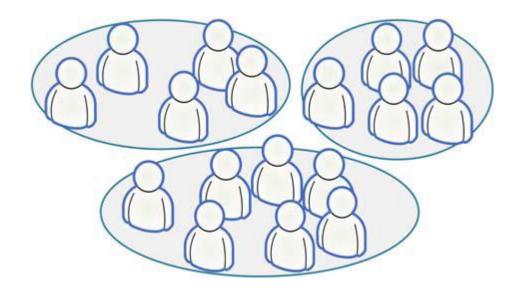
Source: http://www.ibm.com/developerworks/rational/library/4029.html



- The Scrum is iterative process
  - Many small water falls, usually called sprints

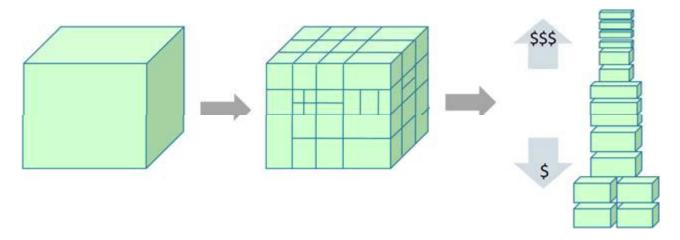


 Split your organization into small, cross-functional, self organizing teams.



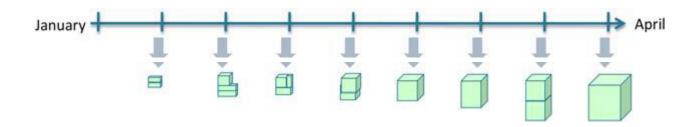
Source: Kniberg " KANBAN AND SCRUM – MAKING THE MOST OF BOTH"

- Split your work into a list of small, concrete deliverables.
  - Sort the list by priority
  - Estimate the effort of each item



Source: Kniberg " KANBAN AND SCRUM – MAKING THE MOST OF BOTH"

Split time into short fixed-length iterations (usually 1 – 4 weeks), with potentially shippable code demonstrated after each iteration.



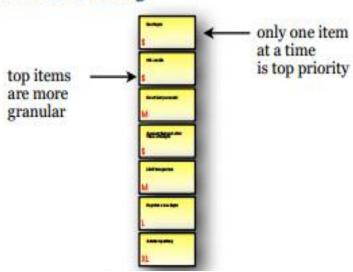
- After each iteration ...
  - Optimize the release plan and update priorities in collaboration with the customer, based on insights gained by inspecting the release
  - Optimize the process by having a retrospective after each iteration.

Source: Kniberg " KANBAN AND SCRUM – MAKING THE MOST OF BOTH"

# The Product Backlog

- A prioritized list of everything that might be needed in the product
  - requirements, features etc.
  - things that the customer wants, described using the customer's terminology

#### **Product Backlog**



# Product Backlog Item

- Often called (user) story, or just PBI.
- Example:

Account lockout after three attempts

Acceptance Criteria: ....

**Small** 

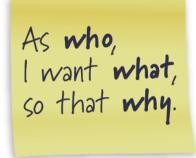
# **User Story**

- ... is short, simple description of a feature told from the perspective of the person who desires the new capability (typically user or customer)
- User stories can be written informally:
   Registered users can reset their password

Or use a more formal template

As a registered user,

I want to reset my password,
so that I can get back into the site if I forget my password



# Story Example

 Notice that a feature description is specified in "How to demo" field = description of test steps (acceptance criteria) (Kniberg p. 10)

| PRODUCT BACKLOG (example) |              |     |     |                                  |                        |
|---------------------------|--------------|-----|-----|----------------------------------|------------------------|
| ID                        | Name         | Imp | Est | How to demo                      | Notes                  |
| 1                         | Deposit      | 30  | 5   | Log in, open deposit page,       | Need a UML sequence    |
|                           |              |     |     | deposit €10, go to my balance    | diagram. No need to    |
|                           |              |     |     | page and check that it has       | worry about encryption |
|                           |              |     |     | increased by €10.                | for now.               |
| 2                         | See your own | 10  | 8   | Log in, click on "transactions". | Use paging to avoid    |
|                           | transaction  |     |     | Do a deposit. Go back to         | large DB queries.      |
|                           | history      |     |     | transactions, check that the new | Design similar to view |
|                           |              |     |     | deposit shows up.                | users page.            |

## How the Traceability Model relates to Scrum

### Formål/vision

Gennem indførsel af nyt ordrehåndteringssystem at sikre:

V.1: Øget kundetilfredshed

V.2: Større omsætning

V.3: Effektivisering

### Mål

M.1: Kundetilfredshed stiger min. 0,5 ved næste tilfredsheds-undersøgelse

M.2: Gensalg til eksisterende kunder øges med 10% det første år efter installering af systemet.

M.3: 70% af alle kunder skal kunne benytte systemer uden problemer

M.X

#### **Features**

F.1: Bestilling via web

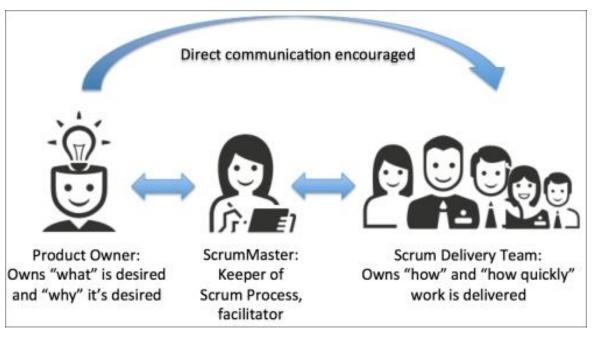
F.2: Online lageropdatering

F.3: Online-hjælp

F.4:

F.X

## Scrum Roles

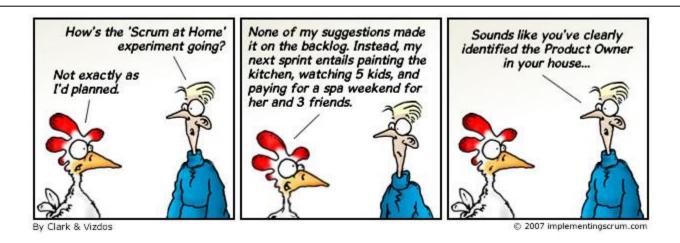


Responsible for the business value of the project

Responsible for the team is functional and productive

Responsible for getting the work done – is selforganized

## **Product Owner**



- Represents the stakeholders (= customer voice)
- Is responsible for maximizing product value
- Is responsible for managing the PBL:
  - Create Product Backlog items (user stories)
  - Prioritize Product Backlog items
  - Ensure the teams understands items

## Scrum Master

- The Scrum Master is the process owner
  - responsible for ensuring Scrum is understood and enacted
  - Helps the team perform at their highest level (coach)
  - Protector of the team

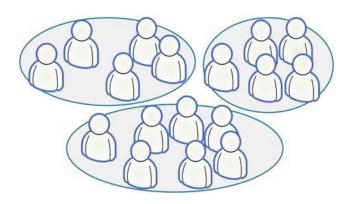
#### Scrum Master



- Servant Leader
- Monitoring & Tracking
- Reporting & Communication
- Process Check Master
- Quality Master
- Resolve Impediments
- Resolve Conflicts
- Shield the team
- Performance Feedback

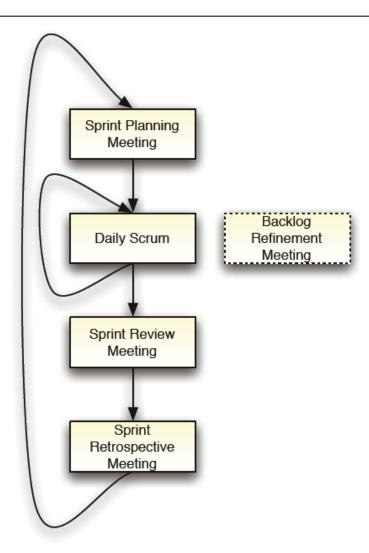
## Scrum Team

- Cross functional
- Self-organizing
- Negotiates commitments with the Product Owner, one sprint at a time
- Has autonomy regarding how to reach commitments
- Collaborative
- Co-located
- $7 \pm 2$  members



## Scrum Activities

• Scrum meetings



 Let's "attend" a backlog refinement meeting by watching a video (13 minutes++):

http://scrumtrainingseries.com/

 We will see Product Owner, Scrum Master and Team in action!

# Agile Product Ownership in a Nutshell

• Home work: Watch 15 minutes video by Henrik Kniberg

http://blog.crisp.se/author/henrikkniberg

## Team Contract Work

- Make team contract
  - Consider Scrum Master role
- Material for inspiration
  - "TEAM CONTRACT" template on github for inspiration
  - Agile manifesto