

## CRISTE L. PHILLIPS

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### QUALIFICATION SUMMARY

Detail-oriented Developer from Full Stack Coding Bootcamp seeking Junior Developer position to garner experience in a technical environment. Professional strengths include organizational skills, written and verbal communication, and desire to learn. Experienced provider of office support for a tech start-up company. MS Healthcare Management student at Johns Hopkins University, Carey Business School. Seasoned Respiratory Therapist with more than 17 years of experience in Critical Care settings for large acute care health facilities.

### SPECIALIZED EXPERTISE

- HTML / CSS / JavaScript
- Git
- React
- Node.js
- Express.js
- SQL / NoSQL / MongoDB

### PROFESSIONAL EXPERIENCE

**Phillips Technology Group**  
General Office Manager

North Royalton, OH  
Jan 2014 – Pres

Family-owned technology consulting provider that offers services including web design, application development, cloud hosting, and general technical solution support.

#### *Key Achievements:*

- Improve consumer relations, addressing consumer needs while recovering lost revenue
- Streamline Accounting practices, using QuickBooks software, tax preparation
- Contracted Staff management, interview, provided resource / allocation support, payroll
- SWOT Analysis; review opportunities for new revenue streams

**Cleveland Clinic Cardiothoracic Anesthesiology Department**  
Registered Respiratory Therapist

Cleveland, OH  
Oct 2017 – Nov 2021

Assess patient clinical status and perform appropriate therapy, document objective data within EPIC electronic medical record system, and report results to medical team. Initiate settings for, monitor progress of, and wean patients from mechanical ventilators. Patient population includes transplants, open-heart surgical, vascular, COVID-19, adult congenital cardiac anomaly, and ECMO patients.

#### *Key Achievements:*

- Improve documentation standards to ensure appropriate service reimbursement, including orienting residents and other licensed providers to need for appropriate order entry
- Provide emergency and ongoing care to all levels of COVID-19 patients, from pandemic outset through multiple peaks

**Riverside Methodist Hospital**  
Registered Respiratory Therapist

Columbus, OH  
June 2008 – June 2013

*Key Achievements:*

- Promoted additional Respiratory Services, increased revenue for department
- Introduced BiLevel Ventilation to staff, improved ventilator lung protective strategies use
- Recommended provision of inhaled pulmonary vasodilators, improve survivability outcomes for cardiac patients

**University of Michigan Hospital**  
Registered Respiratory Therapist

Ann Arbor, MI  
Nov 2000 – June 2008

*Key Achievements:*

- Member of Quality of Work Life Committee, improving efficacy and efficiency of documentation, enabling staff to focus on patient care
- ARDSnet Research Programs, performed patient management protocol directly with patients, data obtained basis for redefinition of lung protective ventilator management redefinition

## **EDUCATION & CREDENTIALS**

Case Western Reserve University  
Full Stack Coding Bootcamp Certification

Cleveland, OH

Johns Hopkins Carey Business School  
Master of Science in Healthcare Management

Baltimore, MD  
Expected May 2023

Franklin University  
Bachelor of Science in Healthcare Management

Columbus, OH

Mott Community College  
Associate of Science in Respiratory Therapy  
Associate of Science, Mott Community College

Flint, MI

Registered Respiratory Therapist  
ACLS / BLS Certified

OH

National Society for Leadership and Success (NSLS) Member  
American College of Healthcare Executive (ACHE) Member  
American Association for Respiratory Care (AARC) Member

## **VOLUNTEER & RESEARCH**

Red Cross  
*First Aid Services Team*, Team Member  
*Disaster Action Team*, Team Member

Columbus, OH

University of Michigan Hospitals  
*Research: ARDSnet, Higher vs. Lower PEEP, ALVEOLI*  
*Research: ARDSnet, Fluid and Catheter Treatment Trial (FACTT)*

Ann Arbor, MI