

CHINTAN PATEL

A highly motivated, ambitious and conscientious young person who has done unpaid work to help impoverished families for nourishment. Engaging and patient customer service professional with experience responding to all types of customer inquiries. Eager to looking forward for part-time opportunity of meeting new people, leveraging interpersonal skills and offering top customer service.

Contact

Phone

416-837-1243

Email

chintanp2002@gmail.com

Address

225 Van Horne Ave, North
York, ON, M2J 2T9

Education

Jan 2022 - Present

Computer Programming
Seneca College

Mar 2019- Mar 2020

12th with Grade A in Science
Gajera International School

Expertise

- Customer-Oriented skills
- Multitasking
- Critical thinking and problem solving skills
- Organization and time management skills
- Handling pressure and decision making skills
- Computer oriented skills such as programming, web development, etc.

Language

English

Experience

Jan 2022 - July 2022

Tim Hortons, Toronto

Crew Member

Assisted customers daily, greeting them, answering customers questions, and provide information on procedures or policies. Resolve customer complaints regarding sales and service. Receive payment by cash, check, credit cards, vouchers, or automatic debits. • Issue receipts, refunds, credits, or change due to customers. Maintain clean and orderly checkout areas and complete other general cleaning duties, such as mopping floors and emptying trash cans. Stock shelves. Training new co-workers

Mar 2021 - Jun 2021

Robin Hood Army Organization, Surat, India

Volunteering Experience

•Helped collecting surplus food from restaurants and communities to serve the less fortunate. Excelled in serving collected food to lesser fortunate sections of society include homeless families, orphanages, patients from public hospitals and old age homes. Planned and organized two successful fundraising events, which raised the funds of 1,50,000 Indian rupees which was used in education purposes. As a lead volunteer, teach poor students from basic to intermediate academic knowledge and spread mental health awareness through presentations and seminars. Trained 5 new volunteers, helping them develop a strong commitment to community service.

Jan 2020 - Aug 2021

Big Bazaar, Surat, India

Sales Associate

Served as retail associate in Big bazaar supermarket. Managed all retail duties, including cashier work, restocking, and customer communication. Assisted customers with computer and electronic purchases in a high-volume store. Maintained up-to-date product knowledge by participating in product and vendor training. Ensured a clean work area while processing item stock and completing mark downs. Processed cash and credit payments as a cashier, using point-of-sale (POS) systems.

Extra-curricular Activities

Participated in taekwondo sport and won several medals.

Awarded with class scholar award along with prize money