

```
[3]: 1 import pandas as pd  
2
```

```
[4]: 1 df=pd.read_csv('customer_shopping_behavior.csv')
```

```
[5]: 1 df.head()
```

| Customer ID | Age | Gender | Item Purchased | Category | Purchase Amount (USD) | Location | Size | Color | Season | Review Rating | Subscription Status | Shipping Type | Discount Applied | Promo Code Used | Previous Purchases | Payment Method | |
|-------------|-----|--------|----------------|----------|-----------------------|----------|---------------|-------|-----------|---------------|---------------------|---------------|------------------|-----------------|--------------------|----------------|---------------|
| 0 | 1 | 55 | Male | Blouse | Clothing | 53 | Kentucky | L | Gray | Winter | 3.1 | Yes | Express | Yes | Yes | 14 | VISA |
| 1 | 2 | 19 | Male | Sweater | Clothing | 64 | Maine | L | Maroon | Winter | 3.1 | Yes | Express | Yes | Yes | 2 | MasterCard |
| 2 | 3 | 50 | Male | Jeans | Clothing | 73 | Massachusetts | S | Maroon | Spring | 3.1 | Yes | Free Shipping | Yes | Yes | 23 | Discover |
| 3 | 4 | 21 | Male | Sandals | Footwear | 90 | Rhode Island | M | Maroon | Spring | 3.5 | Yes | Next Day Air | Yes | Yes | 49 | PayPal |
| 4 | 5 | 45 | Male | Blouse | Clothing | 49 | Oregon | M | Turquoise | Spring | 2.7 | Yes | Free Shipping | Yes | Yes | 31 | Bank Transfer |

```
[6]: 1 df.info()
```

```
<class 'pandas.core.frame.DataFrame'>  
RangeIndex: 3900 entries, 0 to 3899  
Data columns (total 18 columns):  
 #   Column           Non-Null Count  Dtype     
 ---  --  
 0   Customer ID     3900 non-null    int64    
 1   Age              3900 non-null    int64    
 2   Gender            3900 non-null    object    
 3   Item Purchased   3900 non-null    object    
 4   Category          3900 non-null    object    
 5   Purchase Amount (USD) 3900 non-null    int64    
 6   Location          3900 non-null    object    
 7   Size              3900 non-null    object    
 8   Color              3900 non-null    object    
 9   Season             3900 non-null    object    
 10  Review Rating    3863 non-null    float64   
 11  Subscription Status 3900 non-null    object    
 12  Shipping Type    3900 non-null    object    
 13  Discount Applied 3900 non-null    object    
 14  Promo Code Used 3900 non-null    object    
 15  Previous Purchases 3900 non-null    int64    
 16  Payment Method    3900 non-null    object    
 17  Frequency of Purchases 3900 non-null    object  
dtypes: float64(1), int64(4), object(13)  
memory usage: 548.6+ KB
```

[5]: 1 df.describe()

| | Customer ID | Age | Purchase Amount (USD) | Review Rating | Previous Purchases |
|-------|-------------|-------------|-----------------------|---------------|--------------------|
| count | 3900.000000 | 3900.000000 | 3900.000000 | 3863.000000 | 3900.000000 |
| mean | 1950.500000 | 44.068462 | 59.764359 | 3.750065 | 25.351538 |
| std | 1125.977353 | 15.207589 | 23.685392 | 0.716983 | 14.447125 |
| min | 1.000000 | 18.000000 | 20.000000 | 2.500000 | 1.000000 |
| 25% | 975.750000 | 31.000000 | 39.000000 | 3.100000 | 13.000000 |
| 50% | 1950.500000 | 44.000000 | 60.000000 | 3.800000 | 25.000000 |
| 75% | 2925.250000 | 57.000000 | 81.000000 | 4.400000 | 38.000000 |
| max | 3900.000000 | 70.000000 | 100.000000 | 5.000000 | 50.000000 |

[8]: 1 df.describe(include="all")

| | Customer ID | Age | Gender | Item Purchased | Category | Purchase Amount (USD) | Location | Size | Color | Season | Review Rating | Subscription Status | Shipping Type | Discount Applied | Promo Code Used |
|--------|-------------|-------------|--------|----------------|----------|-----------------------|----------|------|-------|--------|---------------|---------------------|---------------|------------------|-----------------|
| count | 3900.000000 | 3900.000000 | 3900 | 3900 | 3900 | 3900.000000 | 3900 | 3900 | 3900 | 3900 | 3863.000000 | 3900 | 3900 | 3900 | 3900 |
| unique | Nan | Nan | 2 | 25 | 4 | Nan | 50 | 4 | 25 | 4 | Nan | 2 | 6 | 2 | 2 |
| top | Nan | Nan | Male | Blouse | Clothing | Nan | Montana | M | Olive | Spring | Nan | No | Free Shipping | No | No |
| freq | Nan | Nan | 2652 | 171 | 1737 | Nan | 96 | 1755 | 177 | 999 | Nan | 2847 | 675 | 2223 | 2223 |
| mean | 1950.500000 | 44.068462 | Nan | Nan | Nan | 59.764359 | Nan | Nan | Nan | Nan | 3.750065 | Nan | Nan | Nan | Nan |
| std | 1125.977353 | 15.207589 | Nan | Nan | Nan | 23.685392 | Nan | Nan | Nan | Nan | 0.716983 | Nan | Nan | Nan | Nan |
| min | 1.000000 | 18.000000 | Nan | Nan | Nan | 20.000000 | Nan | Nan | Nan | Nan | 2.500000 | Nan | Nan | Nan | Nan |
| 25% | 975.750000 | 31.000000 | Nan | Nan | Nan | 39.000000 | Nan | Nan | Nan | Nan | 3.100000 | Nan | Nan | Nan | Nan |
| 50% | 1950.500000 | 44.000000 | Nan | Nan | Nan | 60.000000 | Nan | Nan | Nan | Nan | 3.800000 | Nan | Nan | Nan | Nan |
| 75% | 2925.250000 | 57.000000 | Nan | Nan | Nan | 81.000000 | Nan | Nan | Nan | Nan | 4.400000 | Nan | Nan | Nan | Nan |
| max | 3900.000000 | 70.000000 | Nan | Nan | Nan | 100.000000 | Nan | Nan | Nan | Nan | 5.000000 | Nan | Nan | Nan | Nan |

[9]: 1 df.isnull().sum()

| | |
|------------------------|-------|
| Customer ID | 0 |
| Age | 0 |
| Gender | 0 |
| Item Purchased | 0 |
| Category | 0 |
| Purchase Amount (USD) | 0 |
| Location | 0 |
| Size | 0 |
| Color | 0 |
| Season | 0 |
| Review Rating | 37 |
| Subscription Status | 0 |
| Shipping Type | 0 |
| Discount Applied | 0 |
| Promo Code Used | 0 |
| Previous Purchases | 0 |
| Payment Method | 0 |
| Frequency of Purchases | 0 |
| dtype: | int64 |

```
[10]: 1 # Fill the Null values using median by its Category
2
3 df['Review Rating']= df.groupby('Category')['Review Rating'].transform(lambda x: x.fillna(x.median()))
[10]: 1 df.isnull().sum()

[10]: Customer ID      0
Age          0
Gender        0
Item Purchased    0
Category        0
Purchase Amount (USD) 0
Location        0
Size           0
Color           0
Season          0
Review Rating    0
Subscription Status 0
Shipping Type    0
Discount Applied 0
Promo Code Used 0
Previous Purchases 0
Payment Method    0
Frequency of Purchases 0
dtype: int64

[11]: 1 df.columns=df.columns.str.lower()
2 df.columns=df.columns.str.replace(' ','_')
3 df=df.rename(columns={'purchase_amount_(usd)':'purchase_amount'})

[12]: 1 df.columns

[12]: Index(['customer_id', 'age', 'gender', 'item_purchased', 'category',
       'purchase_amount', 'location', 'size', 'color', 'season',
       'review_rating', 'subscription_status', 'shipping_type',
       'discount_applied', 'promo_code_used', 'previous_purchases',
       'payment_method', 'frequency_of_purchases'],
       dtype='object')

[13]: 1 # Create A New Column of Age_group
2
3 labels=['Young Adult','Adult','Middle-aged','Senior']
4 df['age_group']=pd.qcut(df['age'], q=4,labels=labels)

[14]: 1 df[['age','age_group']].head(15)

[14]:   age  age_group
  0  55  Middle-aged
  1  19  Young Adult
  2  50  Middle-aged
  3  21  Young Adult
  4  45  Middle-aged
  5  46  Middle-aged
  6  63      Senior
  7  27  Young Adult
  8  26  Young Adult
  9  57  Middle-aged
 10 53  Middle-aged
 11 30  Young Adult
 12 61      Senior
 13 65      Senior
 14 64      Senior
```

```
[15]: 1 # New column purchase_frequency_days  
2  
3 frequency_mapping={  
4     'Fortnightly':14,  
5     'Weekly':7,  
6     'Monthly':30,  
7     'Quarterly':90,  
8     'Bi-Weekly':14,  
9     'Annually':365,  
10    'Every 3 Months':90  
11 }  
12  
13 df['purchase_frequency_days']=df['frequency_of_purchases'].map(frequency_mapping)
```

```
[16]: 1 df[['purchase_frequency_days','frequency_of_purchases']].head(15)  
2
```

```
[16]: purchase_frequency_days  frequency_of_purchases
```

| | | |
|----|-------|-------------|
| 0 | 14.0 | Fortnightly |
| 1 | 14.0 | Fortnightly |
| 2 | 7.0 | Weekly |
| 3 | 7.0 | Weekly |
| 4 | 365.0 | Annually |
| 5 | 7.0 | Weekly |
| 6 | 90.0 | Quarterly |
| 7 | 7.0 | Weekly |
| 8 | 365.0 | Annually |
| 9 | 90.0 | Quarterly |
| 10 | 14.0 | Bi-Weekly |
| 11 | 14.0 | Fortnightly |
| 12 | 14.0 | Fortnightly |
| 13 | 7.0 | Weekly |
| 14 | 7.0 | Weekly |

```
[17]: 1 df[['discount_applied','promo_code_used']].head(15)  
2
```

```
[17]: discount_applied  promo_code_used
```

| | | |
|---|-----|-----|
| 0 | Yes | Yes |
| 1 | Yes | Yes |
| 2 | Yes | Yes |
| 3 | Yes | Yes |
| 4 | Yes | Yes |
| 5 | Yes | Yes |
| 6 | Yes | Yes |
| 7 | Yes | Yes |
| 8 | Yes | Yes |

```
[18]: 1 #check all values in both col are same or Not  
2  
3 (df['discount_applied']==df['promo_code_used']).all()
```

```
[18]: True
```

```
[19]: 1 # Both col has same data values so we drop 1 column = 'promo_code_used'  
2  
3 df=df.drop('promo_code_used',axis=1)
```

```
[20]: 1 df.columns  
2
```

```
[20]: Index(['customer_id', 'age', 'gender', 'item_purchased', 'category',  
           'purchase_amount', 'location', 'size', 'color', 'season',  
           'review_rating', 'subscription_status', 'shipping_type',  
           'discount_applied', 'previous_purchases', 'payment_method',  
           'frequency_of_purchases', 'age_group', 'purchase_frequency_days'],  
           dtype='object')
```

```
[21]: 1 pip install psycopg2-binary sqlalchemy
```

```
Requirement already satisfied: psycopg2-binary in c:\users\cprav\anaconda3\lib\site-packages (2.9.11)  
Requirement already satisfied: sqlalchemy in c:\users\cprav\anaconda3\lib\site-packages (2.0.34)  
Requirement already satisfied: typing-extensions>=4.6.0 in c:\users\cprav\anaconda3\lib\site-packages (from sqlalchemy) (4.11.0)  
Requirement already satisfied: greenlet!=0.4.17 in c:\users\cprav\anaconda3\lib\site-packages (from sqlalchemy) (3.0.1)  
Note: you may need to restart the kernel to use updated packages.
```

```
[22]: 1 from sqlalchemy import create_engine  
2  
3 # Step 1: Connect to PostgreSQL  
4 # Replace placeholders with your actual details  
5 username = "postgres"      # default user  
6 password = "cp*#2110" # the password you set during installation  
7 host = "localhost"        # if running locally  
8 port = "5432"             # default PostgreSQL port  
9 database = "customer_behavior"    # the database you created in pgAdmin  
10  
11 engine = create_engine(f"postgresql+psycopg2://{{username}}:{{password}}@{{host}}:{{port}}/{{database}}")  
12  
13 # Step 2: Load DataFrame into PostgreSQL  
14 table_name = "customer"    # choose any table name  
15 df.to_sql(table_name, engine, if_exists="replace", index=False)  
16  
17 print(f"Data successfully loaded into table '{table_name}' in database '{database}'")
```

```
Data successfully loaded into table 'customer' in database 'customer_behavior'.
```

```
[ ]: 1
```

```
5 --Q1. What is the total revenue generated by male vs. female customers?  
6 select gender, SUM(purchase_amount) as revenue  
7 from customer  
8 group by gender;  
9
```

Data Output Messages Notifications



Showing rows: 1 to 2 Page No:

| | gender | revenue |
|---|--------|---------|
| | text | numeric |
| 1 | Female | 75191 |
| 2 | Male | 157890 |

```
13 --Q2. Which customers used a discount but still spent more than the average purchase amount?  
14 select customer_id, purchase_amount  
15 from customer  
16 where discount_applied = 'Yes' and purchase_amount >= (select AVG(purchase_amount) from customer);
```

Data Output Messages Notifications

Showing rows: 1 to 839 | | Page No: 1 | of 1 |

| | customer_id | purchase_amount |
|----|-------------|-----------------|
| 1 | 2 | 64 |
| 2 | 3 | 73 |
| 3 | 4 | 90 |
| 4 | 7 | 85 |
| 5 | 9 | 97 |
| 6 | 12 | 68 |
| 7 | 13 | 72 |
| 8 | 16 | 81 |
| 9 | 20 | 90 |
| 10 | 22 | 62 |
| 11 | 24 | 88 |
| 12 | 29 | 94 |
| 13 | 32 | 79 |
| 14 | 33 | 67 |
| 15 | 35 | 91 |
| 16 | 37 | 69 |

Total rows: 839 | Query complete 00:00:00.270 | CRLF |

```
19 -- Q3. Which are the top 5 products with the highest average review rating?
20 select item_purchased, round(avg(review_rating::numeric),2) as "Average Product Rating"
21 from customer|
22 group by item_purchased
23 order by avg(review_rating) desc
24 limit 5;
25
26
```

Data Output Messages Notifications



Showing rows: 1 to 5 Page

| | item_purchased | Average Product Rating |
|---|----------------|------------------------|
| 1 | Gloves | 3.86 |
| 2 | Sandals | 3.84 |
| 3 | Boots | 3.82 |
| 4 | Hat | 3.80 |
| 5 | Skirt | 3.78 |

```
26  
27 --Q4. Compare the average Purchase Amounts between Standard and Express Shipping.  
28 select shipping_type,  
29     ROUND(AVG(purchase_amount),2)  
30 from customer  
31 where shipping_type in ('Standard','Express')  
32 group by shipping_type;  
33
```

Data Output Messages Notifications



Showing rows: 1 to 2



| | shipping_type | round |
|---|---------------|---------|
| | text | numeric |
| 1 | Standard | 58.46 |
| 2 | Express | 60.48 |

```

34 --Q5. Do subscribed customers spend more? Compare average spend and total revenue
35 --between subscribers and non-subscribers.
36 SELECT subscription_status,
37     COUNT(customer_id) AS total_customers,
38     ROUND(AVG(purchase_amount),2) AS avg_spend,
39     ROUND(SUM(purchase_amount),2) AS total_revenue
40 FROM customer
41 GROUP BY subscription_status
42 ORDER BY total_revenue,avg_spend DESC;

```

Data Output Messages Notifications

The screenshot shows a database interface with a toolbar at the top containing various icons for file operations, a dropdown menu, a clipboard, a trash can, a database icon, a download icon, a refresh icon, and a SQL tab. To the right of the toolbar, it says "Showing rows: 1 to 2". Below the toolbar is a table with two rows of data.

| | subscription_status | total_customers | avg_spend | total_revenue |
|---|---------------------|-----------------|-----------|---------------|
| 1 | Yes | 1053 | 59.49 | 62645.00 |
| 2 | No | 2847 | 59.87 | 170436.00 |

```
45 --Q6. Which 5 products have the highest percentage of purchases with discounts applied?  
46 SELECT item_purchased,  
47     ROUND(100.0 * SUM(CASE WHEN discount_applied = 'Yes' THEN 1 ELSE 0 END)/COUNT(*),2) AS discount_rate  
48 FROM customer  
49 GROUP BY item_purchased  
50 ORDER BY discount_rate DESC  
51 LIMIT 5;
```

Data Output Messages Notifications



Showing rows: 1 to 5



Page No: 1

of 1

| | item_purchased text | discount_rate numeric |
|---|------------------------|--------------------------|
| 1 | Hat | 50.00 |
| 2 | Sneakers | 49.66 |
| 3 | Coat | 49.07 |
| 4 | Sweater | 48.17 |
| 5 | Pants | 47.37 |

```

54 --Q7. Segment customers into New, Returning, and Loyal based on their total
55 -- number of previous purchases, and show the count of each segment.
56 with customer_type as (
57   SELECT customer_id, previous_purchases,
58   CASE
59     WHEN previous_purchases = 1 THEN 'New'
60     WHEN previous_purchases BETWEEN 2 AND 10 THEN 'Returning'
61     ELSE 'Loyal'
62   END AS customer_segment
63   FROM customer)
64
65 select customer_segment, count(*) AS "Number of Customers"
66 from customer_type
67 group by customer_segment;
68

```

Data Output Messages Notifications

Showing rows: 1 to 3 

| | customer_segment text | Number of Customers bigint |
|---|--------------------------|-------------------------------|
| 1 | Loyal | 3116 |
| 2 | New | 83 |
| 3 | Returning | 701 |

```

70 --Q8. What are the top 3 most purchased products within each category?
71 WITH item_counts AS (
72     SELECT category,
73         item_purchased,
74         COUNT(customer_id) AS total_orders,
75         ROW_NUMBER() OVER (PARTITION BY category ORDER BY COUNT(customer_id) DESC) AS item_rank
76     FROM customer
77     GROUP BY category, item_purchased
78 )
79 SELECT item_rank,category, item_purchased, total_orders
80 FROM item_counts
81 WHERE item_rank <=3;
82
83

```

Data Output Messages Notifications

Showing rows: 1 to 11 | | Page No: 1

| | item_rank bigint | category text | item_purchased text | total_orders bigint |
|----|---------------------|------------------|------------------------|------------------------|
| 1 | 1 | Accessories | Jewelry | 171 |
| 2 | 2 | Accessories | Sunglasses | 161 |
| 3 | 3 | Accessories | Belt | 161 |
| 4 | 1 | Clothing | Blouse | 171 |
| 5 | 2 | Clothing | Pants | 171 |
| 6 | 3 | Clothing | Shirt | 169 |
| 7 | 1 | Footwear | Sandals | 160 |
| 8 | 2 | Footwear | Shoes | 150 |
| 9 | 3 | Footwear | Sneakers | 145 |
| 10 | 1 | Outerwear | Jacket | 163 |
| 11 | 2 | Outerwear | Coat | 161 |

Total rows: 11 | Query complete 00:00:00.132

```
92 --Q10. What is the revenue contribution of each age group?  
93 SELECT  
94     age_group,  
95     SUM(purchase_amount) AS total_revenue  
96 FROM customer  
97 GROUP BY age_group  
98 ORDER BY total_revenue desc;  
99
```

Data Output Messages Notifications



| | age_group | total_revenue |
|---|-------------|---------------|
| 1 | Young Adult | 62143 |
| 2 | Middle-aged | 59197 |
| 3 | Adult | 55978 |
| 4 | Senior | 55763 |

```
85 --Q9. Are customers who are repeat buyers (more than 5 previous purchases) also likely to subscribe?  
86 SELECT subscription_status,  
87     COUNT(customer_id) AS repeat_buyers  
88 FROM customer  
89 WHERE previous_purchases > 5  
90 GROUP BY subscription_status;  
91
```

Data Output Messages Notifications



Showing rows: 1 to 2

Page No: 1

| | subscription_status | repeat_buyers |
|---|---------------------|---------------|
| 1 | No | 2518 |
| 2 | Yes | 958 |

Customer Behavior Dashboard

Subscription Status

| | |
|----|-----|
| No | Yes |
|----|-----|

Gender

| | |
|--------|------|
| Fem... | Male |
|--------|------|

Category

| |
|-------------|
| Accessories |
| Clothing |
| Footwear |
| Outerwear |

Shipping Type

- 2-Day Shipping
- Express
- Free Shipping
- Next Day Air
- Standard
- Store Pickup

3.9K

Number of Customers

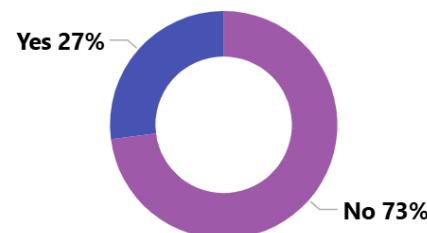
\$59.76

Average Purchase Amount

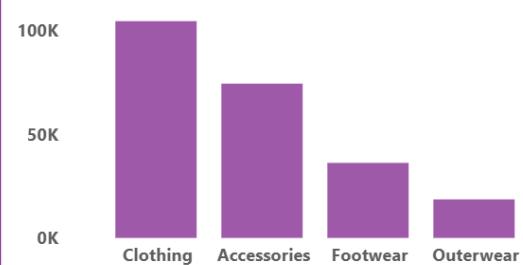
3.75

Average Review Rating

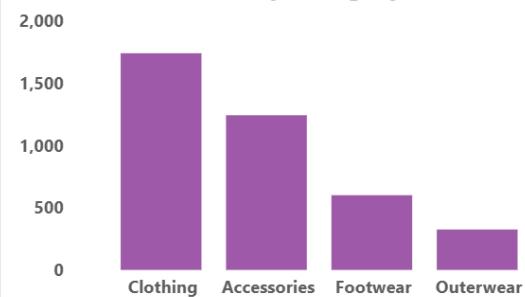
Customers % by Subscription Status



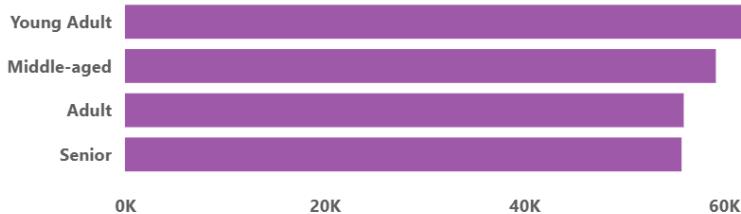
Revenue by Category



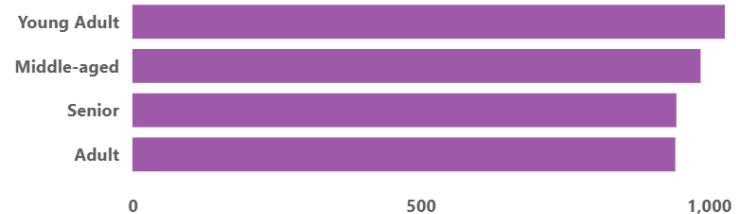
Sales by Category



Revenue by Age Group



Sales by Age Group



Customer Behavior Dashboard

Subscription Status
No

Gender
 Male

Category
Accessories
Clothing
Footwear
Outerwear

Shipping Type
 2-Day Shipping
 Express
 Free Shipping
 Next Day Air
 Standard
 Store Pickup

1.248K

Number of Customers

\$60.25

Average Purchase Amount

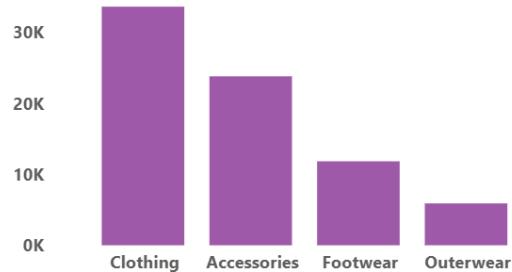
3.74

Average Review Rating

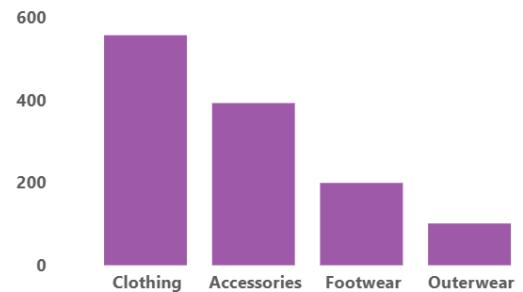
Customers % by Subscription Status



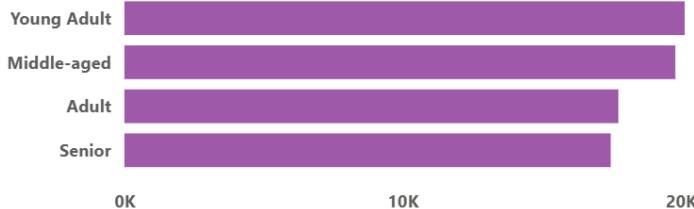
Revenue by Category



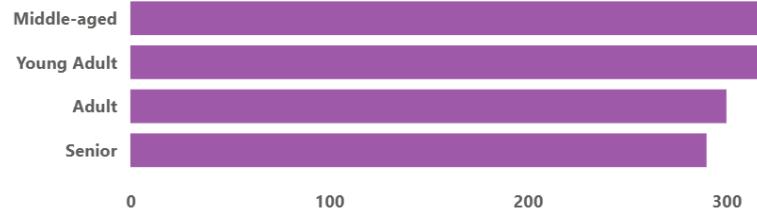
Sales by Category



Revenue by Age Group



Sales by Age Group



Customer Behavior Dashboard

Subscription Status

| | |
|----|-----|
| No | Yes |
|----|-----|

Gender

| | |
|--------|------|
| Fem... | Male |
|--------|------|

Category

| |
|-------------|
| Accessories |
| Clothing |
| Footwear |
| Outerwear |

Shipping Type

- 2-Day Shipping
- Express
- Free Shipping
- Next Day Air
- Standard
- Store Pickup

290

Number of Customers

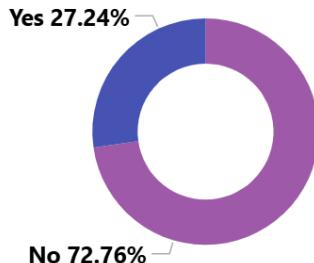
\$61.04

Average Purchase Amount

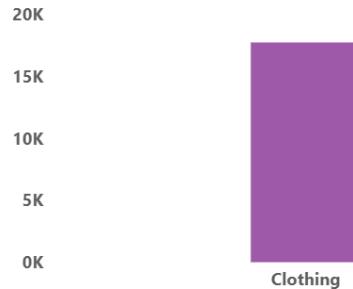
3.76

Average Review Rating

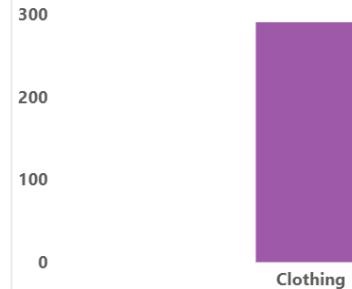
Customers % by Subscription Status



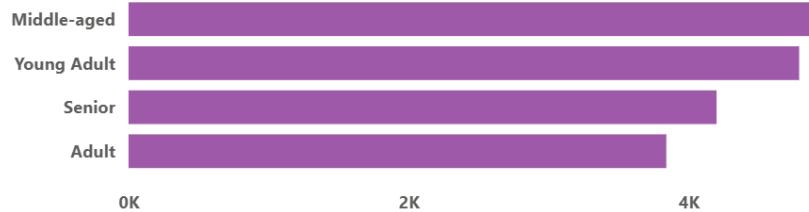
Revenue by Category



Sales by Category



Revenue by Age Group



Sales by Age Group

