

Chandra Prakash

Sector – 8/d Qr no-1305 Ps- Harla Thana, PIN:-827009

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CAREER SUMMARY

Orderly and committed professional with 6 years of experience. Excellent interpersonal and communication abilities, and possess a wide range of technical skills. Enjoys being part of a team, as well as managing, motivating and training a productive team, and thrives in high pressure and challenging working environments.

PROFESSIONAL EXPERIENCE

JBVNL Pvt Ltd.

Location: -(Bokaro)

Joining date : -05-june-2017 to
10 March 2023

Designation: - Consumer
executive

JBVNL(Jharkhand Bijli Vitran Nigam Limited)

is the largest Distribution Company of Jharkhand State, incorporated primarily to carry out distribution of electricity to retail and bulk consumers in the state of Jharkhand.

Roles & Responsibilities

- Verify the meter and energy Bill, and provide status
- Preparing Weekly plan for monthly target achievement.
- Deliver quality work and effort in the office.
- Analyzing risk and load verification. And consumer identification and assist the team
- Business development by injecting motivation in field staff
- Time to time Team support.
- Sample basis recovery & verification energy bill check consumer wise.

Details of few key projects

1. Time-Motion Analysis

- Conducted a field survey to understand average work time required to perform daily activities by field agent
- How to manage waiting time for work pressure
- Prepared process work flow to reduce TAT
- Prepared and implemented new policy to minimize waiting time and increase the efficiency of field agents in their day to day activities.

2. Conflict management

- Try to minimize the conflict situation working location

EDUCATIONAL QUALIFICATIONS

Qualification	Institute	Year	% / CGPA
10 th	B.I.S.S.S XI/D Bokaro CBSE Board	2011	76%
Diploma	Xipt, Namkum	2016	62.11%

STRENGTHS

- Possesses strong interpersonal & communication skills.
- Reliable and a team player.
- Enthusiastic and always willing to learn new things.
- Able to proactively collaborate with clients and team-members.
- Have a strong desire to excel in my role.
- A dynamic go getter with an ability to understand operations/functioning of the organization.
- High personal integrity and positive attitude towards work.

Place: Bokaro

Signature: Chandra Prakash

