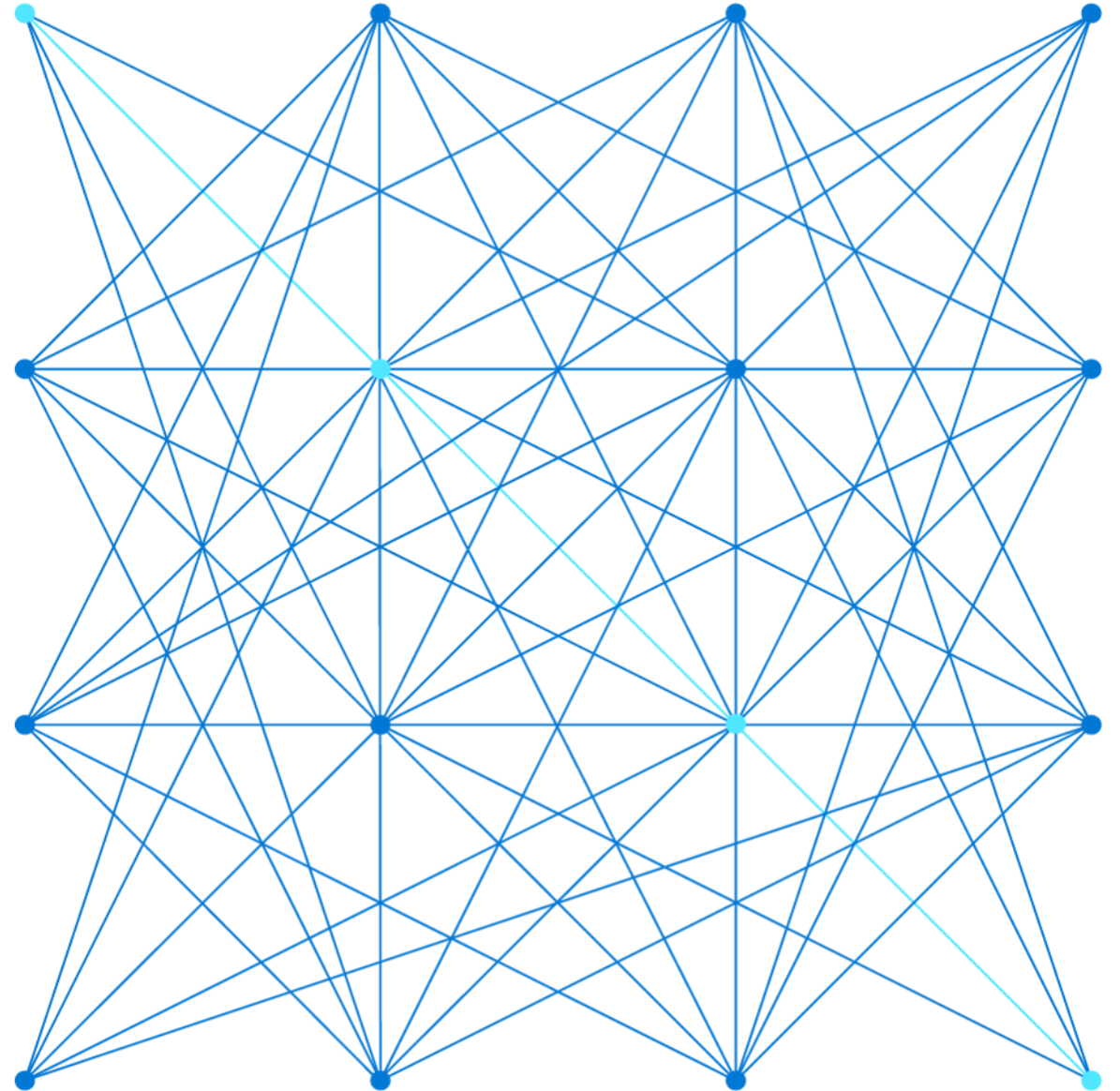


# AZ-104

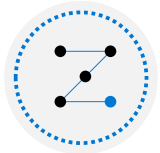
## Administer Identity



# About this course: Course Outline



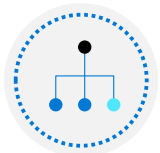
01: Administer Identity



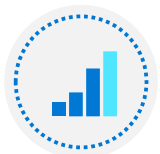
02: Administer Governance and Compliance  
*RBAC* *Policies*



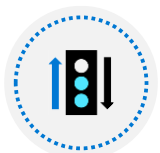
03: Administer Azure Resources



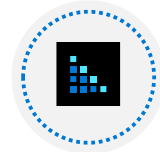
04: Administer Virtual Networking



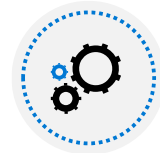
05: Administer Intersite Connectivity



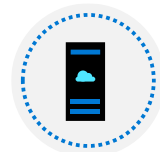
06: Administer Network Traffic Management



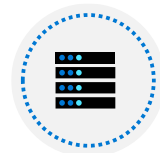
07: Administer Azure Storage



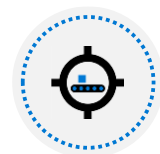
08: Administer Azure Virtual Machines



09: Administer PaaS Compute Options



10: Administer Data Protection



11: Administer Monitoring

# Administer Identity Introduction



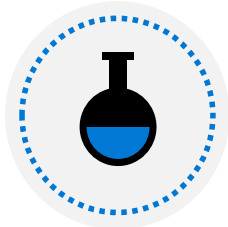
[Configure Azure Active Directory](#)

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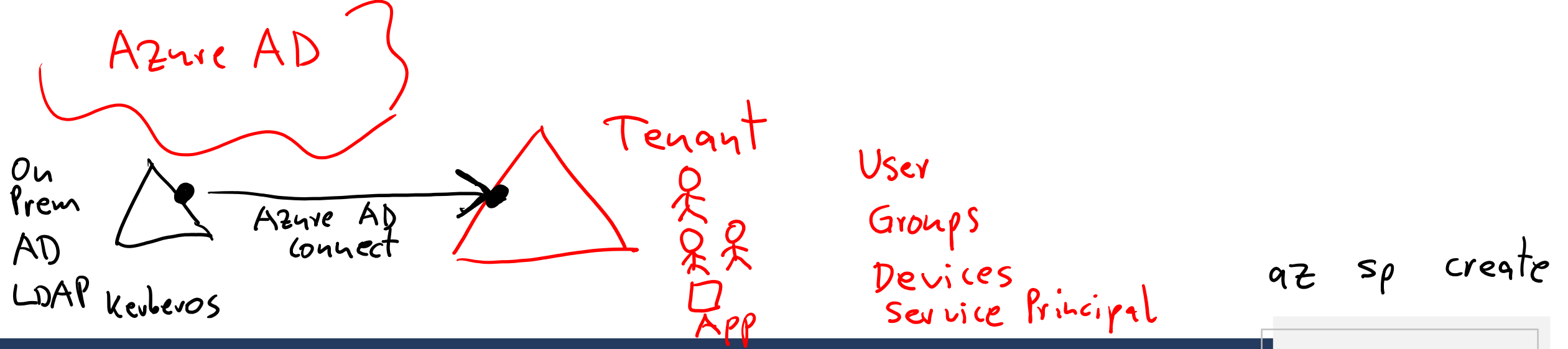
[Configure User and Group Accounts](#)

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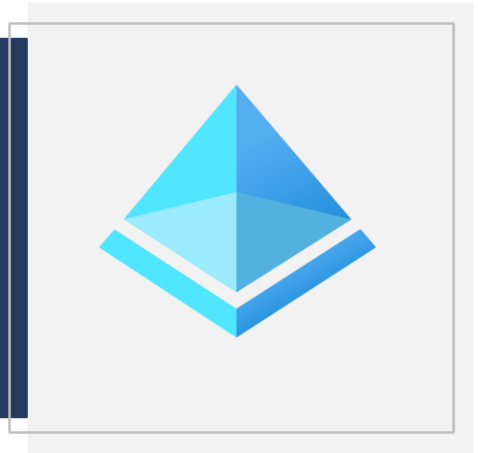


[Lab 01 - Manage Azure Active Directory Identities](#)

*Skillable*

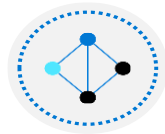


# Configure Azure Active Directory

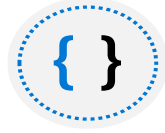


wer kann authentifizieren ✓	PHS *	✓
AD-1 ✓	SAML Fed	✗
✓		✗

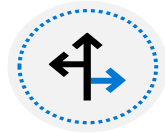
# Configure Azure Active Directory Introduction



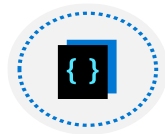
Describe Azure Active Directory Benefits and Features



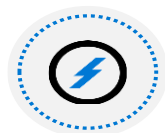
Describe Azure AD Concepts



Compare AD DS to Azure Active Directory



Select Azure AD Editions



Implement Azure AD Device Identities



Implement Self-Service Password Reset

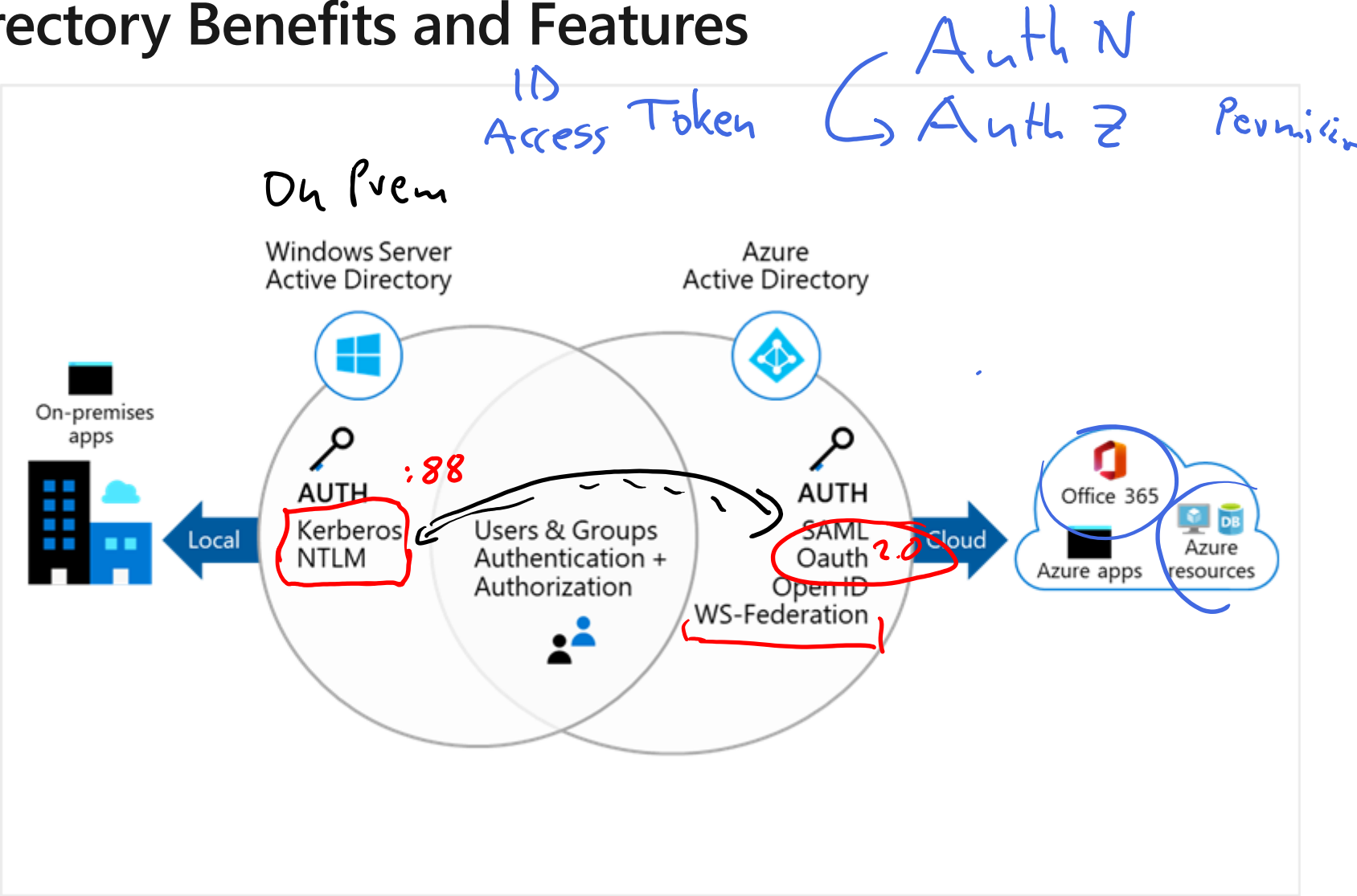


Summary and Resources

# Describe Azure Active Directory Benefits and Features

A cloud-based suite of identity management capabilities that enables you to securely manage access to Azure services and resources for your users

Provides application management, authentication, device management, and hybrid identity



# Describe Azure AD Concepts

Concept	Description
Identity	An object that can be authenticated
Account	An identity that has data associated with it
Azure AD account	An identity created through Azure AD or another Microsoft cloud service
Azure AD tenant/directory / root	<p>A dedicated and trusted instance of Azure AD, a Tenant is automatically created when your organization signs up for a Microsoft cloud service subscription</p> <ul style="list-style-type: none"><li>• Additional instances of Azure AD can be created</li><li>• Azure AD is the underlying product providing the identity service</li><li>• The term <i>Tenant</i> means a single instance of Azure AD representing a single organization</li><li>• The terms <i>Tenant</i> and <i>Directory</i> are often used interchangeably</li></ul>
Azure subscription	Used to pay for Azure cloud services

# Compare AD DS to Azure Active Directory



Azure AD is primarily an identity solution, and designed for HTTP and HTTPS communications

---



Queried using the REST API over HTTP and HTTPS. Instead of LDAP

---



Uses HTTP and HTTPS protocols such as SAML, WS-Federation, and OpenID Connect for authentication (and OAuth for authorization). Instead of Kerberos

---



Includes federation services, and many third-party services (such as Facebook)

---



Azure AD users and groups are created in a flat structure, and there are no Organizational Units (OUs) or Group Policy Objects (GPOs)



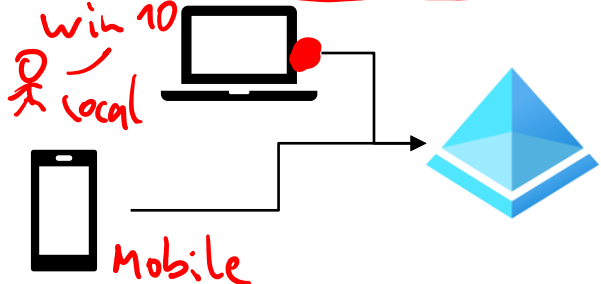
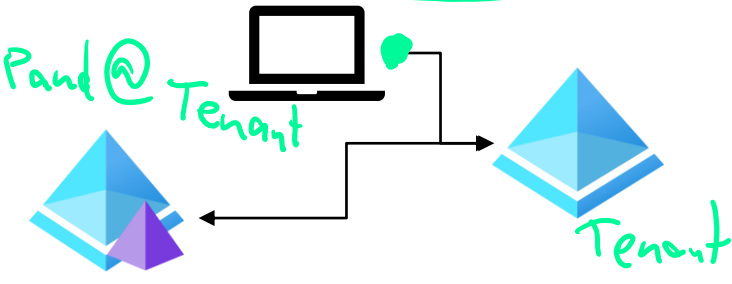
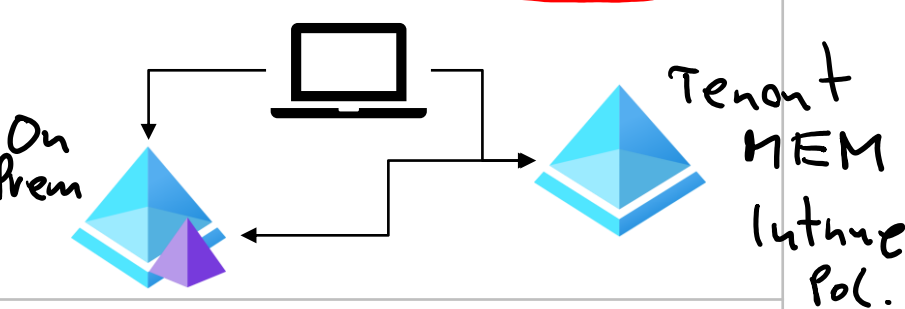
# Select Azure Active Directory Editions

No costs

Feature	Free	Microsoft 365 Apps	Premium P1	Premium P2
Directory Objects	500,000 objects	No object limit	No object limit	No object limit
Single Sign-On	Unlimited	Unlimited	Unlimited	Unlimited
Core Identity and Access	X	X	X	X
B2B Collaboration	X	X	X	X
Identity & Access for O365		X	X	X
Premium Features			X	X
Hybrid Identities			X	X
Advanced Group Access			X	X
Conditional Access			X	X
Identity Protection				X
Identity Governance				X

Risk

# Configure Azure AD Device Identities

Azure AD registered devices	Azure AD joined devices	Hybrid Azure AD joined devices
 <p>Win 10 local mobile</p>	 <p>Paul@Tenant Tenant</p>	 <p>On Prem Tenant MEM Intune Pol.</p>
<ul style="list-style-type: none"><li>• Supports Bring Your Own Device</li><li>• Registered devices sign-in using a Microsoft account</li><li>• Attached to an Azure AD account granting access to resources</li><li>• Control using Mobile Device Management (MDM) tools like Microsoft Intune</li><li>• OS – Windows 10+, iOS, Android, and MacOS</li></ul>	<ul style="list-style-type: none"><li>• Intended for cloud-first or cloud-only organizations</li><li>• Organization-owned devices</li><li>• Joined only to Azure AD - organizational account required</li><li>• Can use Conditional Access policies</li><li>• OS – Windows 10+ devices</li></ul>	<ul style="list-style-type: none"><li>• You have Win32 apps deployed to these devices using Active Directory machine authentication</li><li>• You want to continue to use Group Policy to manage the device</li><li>• You want to use existing image solutions to deploy devices</li><li>• OS - Windows 7+ devices</li></ul>

# Implement Self-Service Password Reset

1. Determine who can use self-service password reset

2. Choose the number of authentication methods required and the methods available (email, phone, questions)

3. You can require users to register for SSPR (same process as MFA)

**Password reset - Authentication methods**  
mitaric (Default Directory) - Azure Active Directory

Save Discard

Diagnose and solve problems

Manage

- 1 Properties
- 2 Authentication methods
- 3 Registration
- Notifications
- Customization
- On-premises integration

Activity

- Audit logs
- Usage & insights

Troubleshooting + Support

- New support request

Number of methods required to reset ⓘ

1 2

Methods available to users

- ☐ Mobile app notification
- ☐ Mobile app code
- ☒ Email
- ☒ Mobile phone
- ☐ Office phone
- ☒ Security questions

Number of questions required to register ⓘ

3 4 5

Number of questions required to reset ⓘ

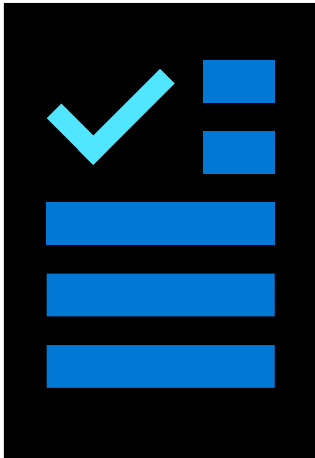
3 4 5

Select security questions

5 security questions selected

# Summary and Resources – Configure Azure Active Directory

## Knowledge Check



## Microsoft Learn Modules ([docs.microsoft.com/Learn](https://docs.microsoft.com/Learn))

[Allow users to reset their password with Azure Active Directory self-service password reset \(Sandbox\)](#)

---

[Manage device identity with Azure AD join and Enterprise State Roaming](#)

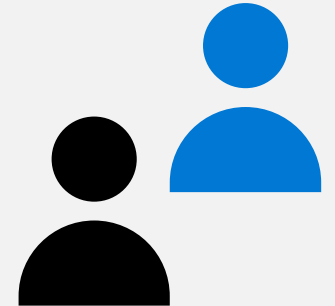
---

[Implement and manage hybrid identity](#)

---

A *sandbox* indicates a hands-on exercise.

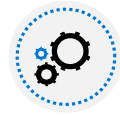
# Configure User and Group Accounts



# Configure User and Group Accounts Introduction



Create User Accounts



Manage User Accounts



Create Bulk Accounts



Create Group Accounts



Assign Licenses to Users and Groups (extra topic)



Create Administrative Units




Demonstration – Users and Groups





Summary and Resources



# Create User Accounts


 **Users** | All users


Microsoft - Azure Active Directory


 New user


 New guest user


 Bulk operations 


 Refresh


 Reset password


 Multi-Factor Authentication


 Delete user


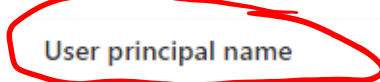



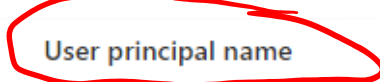

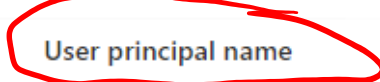

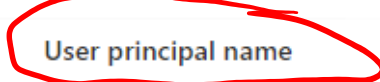
 All users

 Deleted users

 Password reset

 User settings

 Diagnose and solve problems

Name	User principal name	↑↓	User type	Directory synced
 Retail Crisis Notifications	   @microsoft.com		Member	Yes
 Rumon Sinha	 @microsoft.onmicrosoft.com		Guest	No
 Momir Radojkovic	 @microsoft.onmicrosoft.com		Guest	No
 Mika Robertson	 @microsoft.onmicrosoft.com		Member	No

All users must  
have an account

The account is used for  
authentication and authorization

Each user account has additional  
properties

# Manage User Accounts

Auto ?  
(2) PS module  
AzureAD  
New-AzureADUser ....  
Always Graph ADAL deprecated

1.

+ New user + New guest user ↑ Bulk create ↑ Bulk invite ↑ Bulk delete ↓ Download users ↻ Refresh 🔑 Reset password 🔗 Multi-Factor Authentication ...

m365

API Microsoft Graph

API ARM Azure Resource Manager

**New user**  
Microsoft

☐ **Create user**

Create a new user in your organization. This user will have a user name like `alice@Microsoft.onmicrosoft.com`.

[I want to create users in bulk](#)

☒ **Invite user**

Invite a new guest user to collaborate with your organization. The user will be emailed an invitation they can accept in order to begin collaborating.

[I want to invite guest users in bulk](#)

(3.) Microsoft Graph New-MgUser  
MSAL ✓

Must be Global Administrator or User Administrator to manage users

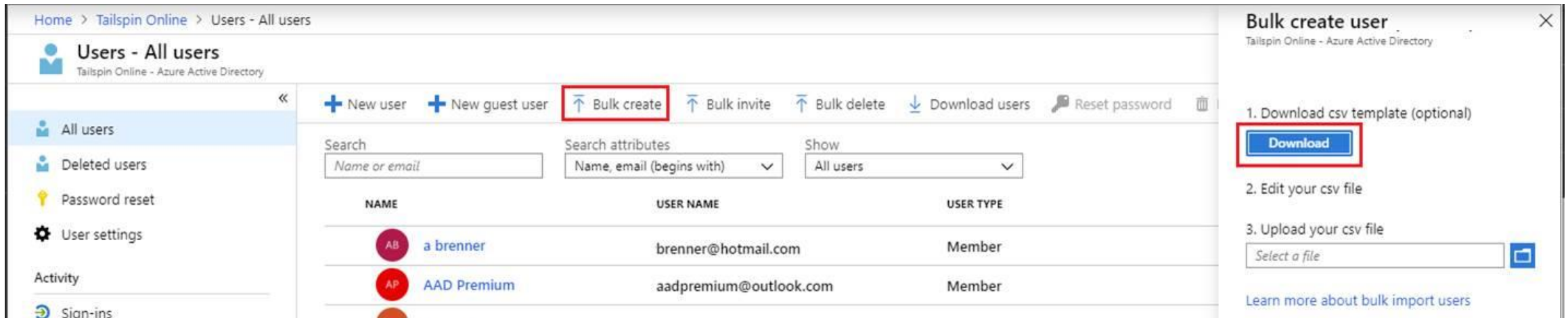
User profile (picture, job, contact info) is optional

Deleted users can be restored for 30 days

Sign in and audit log information is available



# Perform bulk account updates





The screenshot shows the Azure AD Users - All users page. The 'Bulk create' button is highlighted with a red box. The 'Bulk create user' dialog is open on the right, showing the 'Download' button for the CSV template, also highlighted with a red box. The dialog lists the steps: 1. Download csv template (optional), 2. Edit your csv file, and 3. Upload your csv file. A 'Select a file' button is visible next to step 3.

Home > Tailspin Online > Users - All users

Users - All users  
Tailspin Online - Azure Active Directory

+ New user + New guest user **↑ Bulk create** ↑ Bulk invite ↑ Bulk delete ↓ Download users Reset password


Search:  Search attributes:  Show:

NAME	USER NAME	USER TYPE
 a brenner	brenner@hotmail.com	Member
 AAD Premium	aadpremium@outlook.com	Member

**Bulk create user**  
Tailspin Online - Azure Active Directory

1. Download csv template (optional)  
**Download**

2. Edit your csv file

3. Upload your csv file  
 

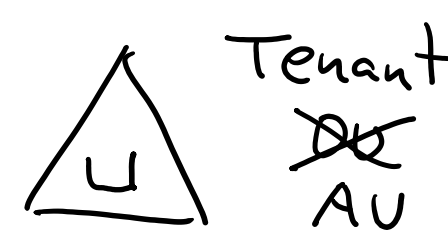
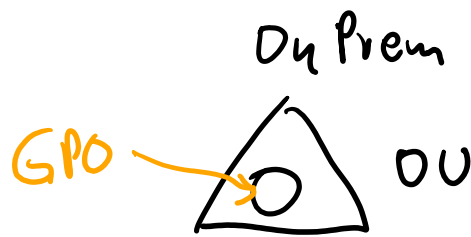
[Learn more about bulk import users](#)

Azure AD supports bulk user and group member updates

Create the comma-separated values (CSV) template you can download from the Portal

Must be signed in as a Global administrator or User administrator

# Create Group Accounts



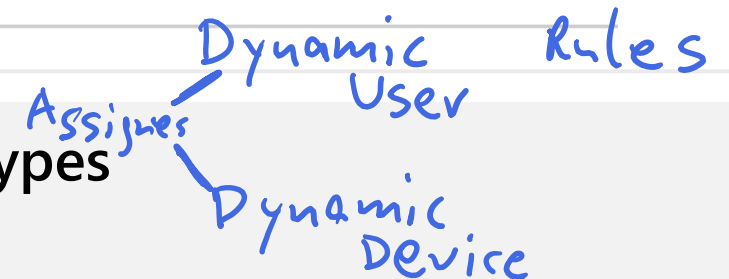
Search groups		+ Add filters	
Name		↑↓ Group Type	Membership Type
<input type="checkbox"/>	MA Managers	Security	Assigned
<input type="checkbox"/>	VM Virtual Machine Administrators	Security	Assigned
<input type="checkbox"/>	VN Virtual Network Administrators	Security	Assigned

## Group Types

- Security groups
- Microsoft 365 groups = Security Group + more

## Assignment Types

- Assigned
- Dynamic User
- Dynamic Device (Security groups only)



# Assign Licenses to Users and Groups

Microsoft Azure is a cloud service that provides many built-in services for free.

- Azure AD comes as a free service
- Gain additional Azure AD functionality with a P1 or P2 license

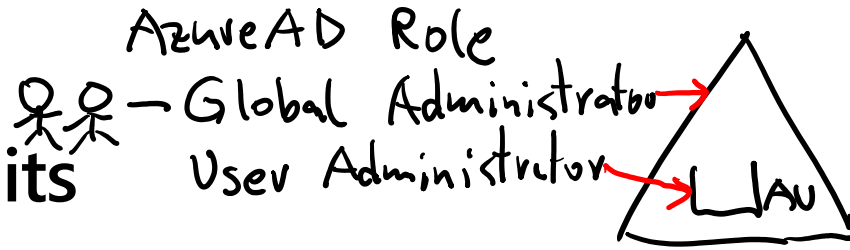
Additional Services (like O365 are paid cloud services)

- Microsoft paid cloud services require licenses
- Licenses are assigned to those who need access to the services
- Each user or group requires a separate paid license
- Administrators use management portals and PowerShell cmdlets to manage licenses

- ☐ View license plans and plan details
- ☐ Set the Usage Location parameter
- ☐ Assign licenses to users and groups
- ☐ Change license plans for users and groups
- ☐ Remove a license

RBAC

## Create Administrative Units



Tenant

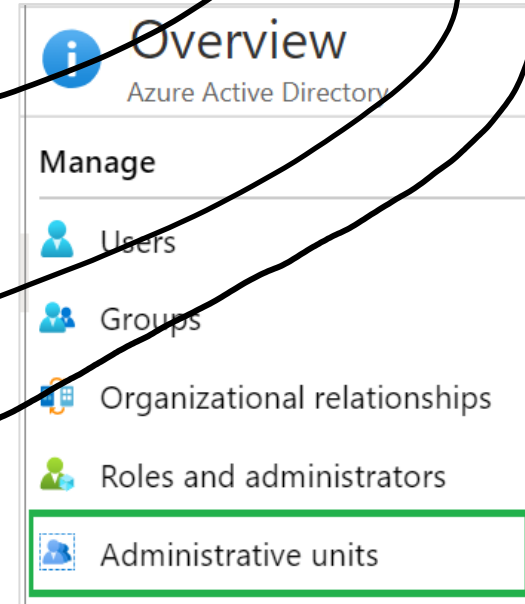
Paul  
Global Admin  
Self Elevation

Create an administrative unit

Populate the administrative unit with Azure AD users or groups

Create a role with appropriate permissions scoped to the administrative unit

Add IT members to the role



Azure AD Premium P1 or P2 for each Privileged Role Administrator or Global Administrator

RBAC

Owner  
Contributor  
Reader

User Access Administrator → Azure MA Sub

# Demonstration – Users and Groups



Determine domain information

---



Explore user accounts

---



Explore group accounts

---



Explore PowerShell for group management

# Summary and Resources – Configure User and Group Accounts

Knowledge Check



Microsoft Learn Modules ([docs.microsoft.com/Learn](https://docs.microsoft.com/Learn))

[Create Azure users and groups in Azure Active Directory \(Sandbox\)](#)

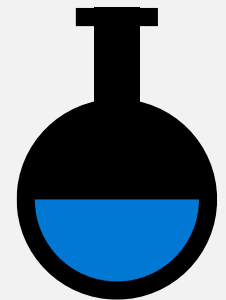
---

[Manage users and groups in Azure Active Directory](#)

---

*A sandbox* indicates a hands-on exercise.

# Lab 01 - Manage Azure Active Directory Identities



# Lab 01 – Manage Azure Active Directory Identities

## Lab scenario

In order to allow Contoso users to authenticate by using Azure AD, you have been tasked with provisioning users and group accounts. Membership of the groups should be updated automatically based on the user job titles. You also need to create a test Azure AD tenant with a test user account and grant that account limited permissions to resources in the Contoso Azure subscription.

## Objectives

### Task 1:

Create and configure  
Azure AD users

### Task 2:

Create Azure AD  
groups with assigned  
and dynamic  
membership

### Task 3:

Create an Azure  
Active Directory (AD)  
tenant

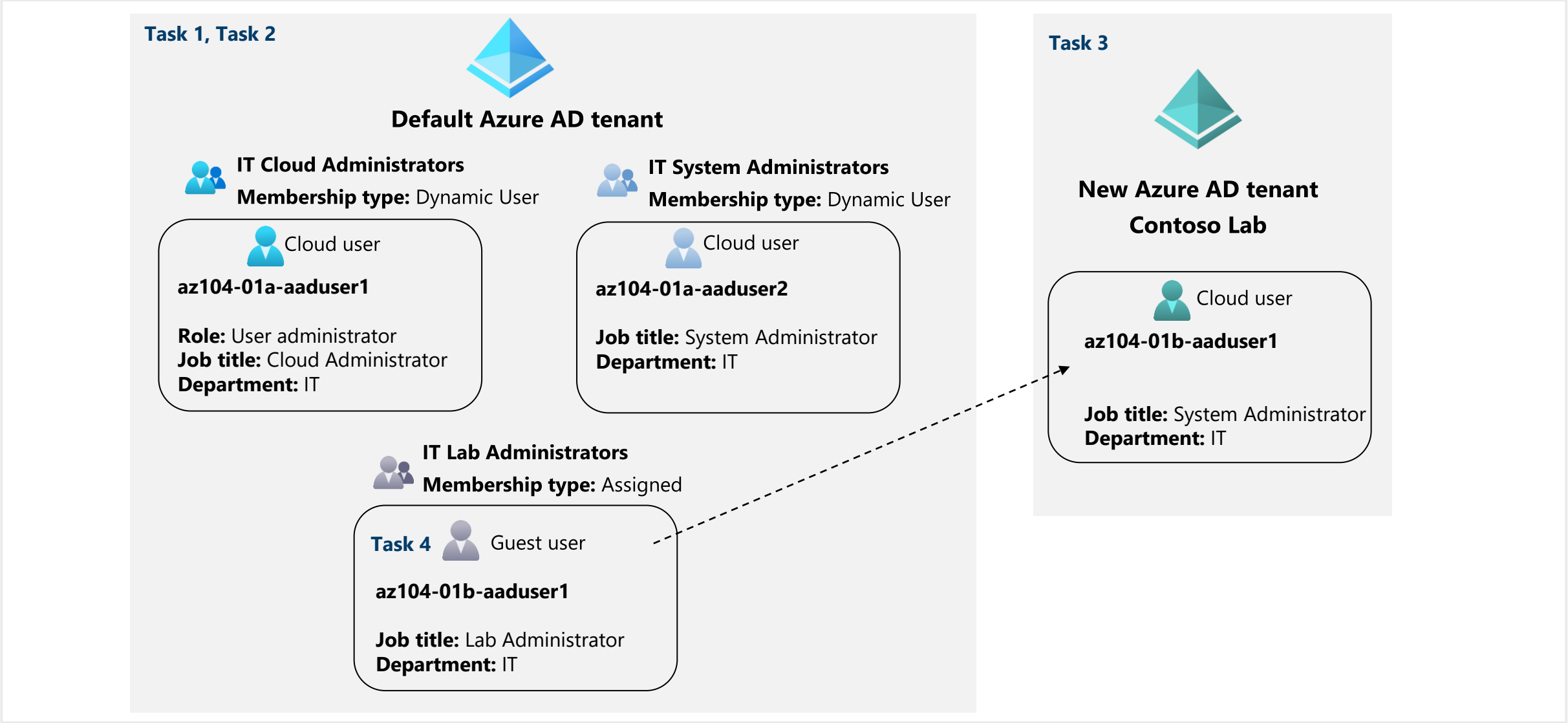
### Task 4:

Manage Azure AD  
guest users

Next slide for an architecture diagram 



# Lab 01 – Architecture diagram



# End of presentation

