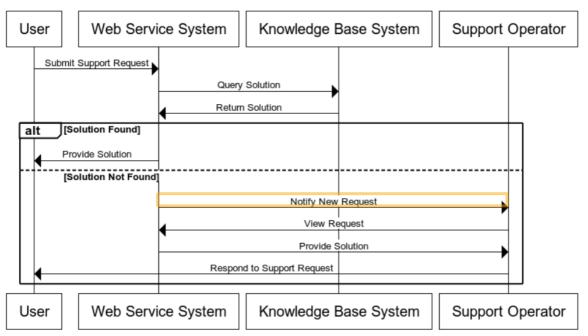
## Task1

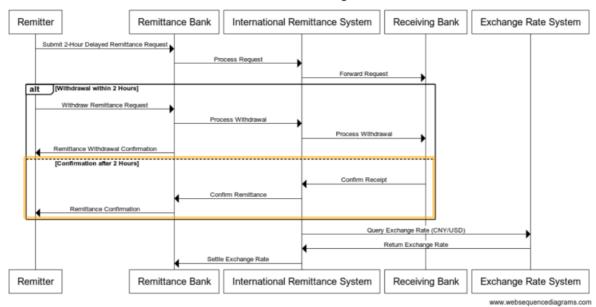
### Communication with Web Service Support



www.websequencediagrams.com

```
User -> Web Service System: Submit Support Request
Web Service System -> Knowledge Base System: Query Solution
Knowledge Base System -> Web Service System: Return Solution
alt Solution Found
    Web Service System -> User: Provide Solution
else Solution Not Found
    Web Service System -> Support Operator: Notify New Request
    Support Operator -> Web Service System: View Request
    Web Service System -> Support Operator: Provide Solution
    Support Operator -> User: Respond to Support Request
end
```

#### International Remittance Registration



title International Remittance Registration

Remitter -> Remittance Bank: Submit 2-Hour Delayed Remittance Request Remittance Bank -> International Remittance System: Process Request International Remittance System -> Receiving Bank: Forward Request alt Withdrawal within 2 Hours

Remitter -> Remittance Bank: Withdraw Remittance Request
Remittance Bank -> International Remittance System: Process Withdrawal
International Remittance System -> Receiving Bank: Process Withdrawal
Remittance Bank -> Remitter: Remittance Withdrawal Confirmation
else Confirmation after 2 Hours

Receiving Bank -> International Remittance System: Confirm Receipt
International Remittance System -> Remittance Bank: Confirm Remittance
Remittance Bank -> Remitter: Remittance Confirmation

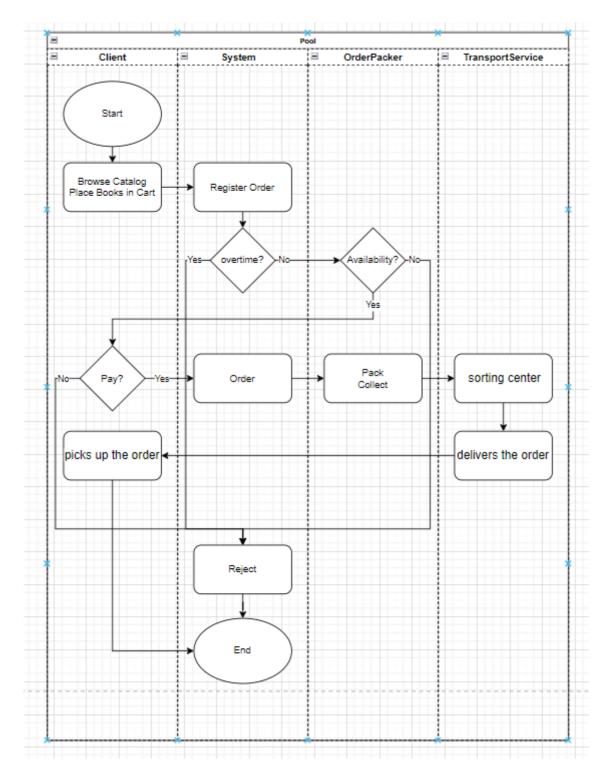
International Remittance System -> Exchange Rate System: Query Exchange Rate
(CNY/USD)

Exchange Rate System -> International Remittance System: Return Exchange Rate International Remittance System -> Remittance Bank: Settle Exchange Rate

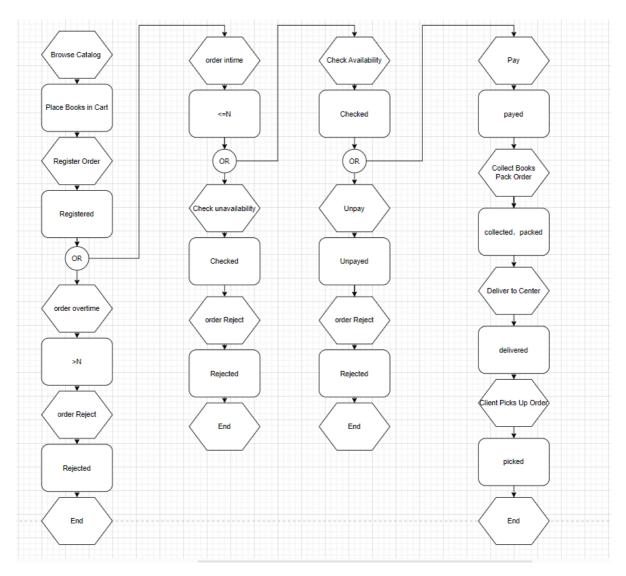
## Task2

end

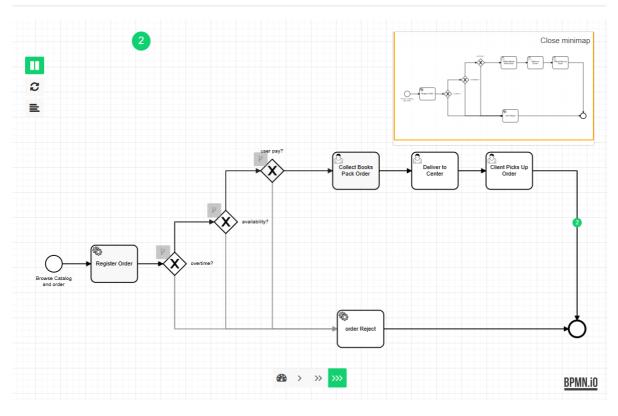
### flowchat



### **EPC**



### **BPMN**



# Task3

