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| **Education** | |
|  | **Georgia Institute of Technology**  *Certificate in UX/UI Design*  August 2019 – February 2020  • Insight synthesis, information architecture, persona  creation, competitive analysis, feature prioritization,  storyboarding, flow diagrams, value propositions, atomic  design, color theory, Interaction design, front-end  development, and more.  **Coursera – Wharton UPenn**  *Certificate in Customer Analytics*  September 2019 – November 2019  **SpringBoard**  *Certificate in UX Design Foundations*  January 2018 – March 2018  **Rochester Institute of Technology**  *Bachelor of Science in Electrical Engineering*  September 2000 – June 2006 |
| **Work Experience** | |
|  | ***Conscious RX*** - **UX/UI Designer**  August 2019 - Present  • Implemented updates for website, product label  design, strategic planning.  ***Freelance***  - **UX/UI Designer**  March 2016 – August 2019  • Guided clients through startup phases employing UX  Strategy. Utilized the Business Model Canvas and user  research. Product label design. Web design.  ***BW Design Group*** - **Sr. Project Engineer**  November 2007 – August 2015  • Stakeholder management, generation of requirement  specifications, interface & interaction design, systems  integration, commissions testing, interdepartmental  liaison. Customer representative.  *GlaxoSmithKline (client)*  • Lead site efforts to complete a $1.5 million waste  abatement system - creating $520k/yr in cost savings.  • Partnered with Subject Matter Expert’s to create user  manuals and facilitate training.  *The Clorox Company (client)*  • Organized collaboration between internal  departments, and moderated design reviews.  P*epsi – Frito Lay – Quaker Tropicana Gatorade (client)*  • Iteratively identified and implemented improvements  to interface designs through user research.  Quantitative and qualitative analysis. |

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| **MIGUEL RUDDOCK**  User Experience/UI Designer | |
| **Contact:** (404) 966-1639  **Email:** Miguel.Ruddock@gmail.com  **Website:** <http://MiguelRuddock.com>  **LinkedIn:** LinkedIn.com/in/MiguelRuddock | |
| **About Me** | |
|  | A UX/UI designer skilled in maximizing opportunities and relationships. I love challenges, and viewing problem spaces from different vantage points to leverage customer goals, business objectives, and innovative technology to create the right solutions. |
| **Skills & Tool Kit** | |
|  | Leadership  Design  User research – Qualitative & Quantitative  Strategic planning  Cross-functional collaboration   |  |  | | --- | --- | | • Adobe Suite + XD | • Bootstrap | | • Figma | • GitHub | | • Sketch | • HTML5 + CSS | | • InVision | • jQuery | | • Miro | • Javascript | | • Flowmapp | • WebAim | |
| **Case Studies** | |
|  | Travel Flow - <https://miguelruddock.com/case-TA.html>  “Your gateway to handling travel details with ease. The companion you always wished for to help you prepare for, manage, and live out your wanderlust dreams.” Responsible for the user research, definition, ideation, wireframe, prototype and usability testing. Developed hi-fi prototype using Adobe XD. |
| Women’s Resource Center - https://miguelruddock.com/case-WRCDV.html  “ My team, *The Justice League Designers*, helped WRCDV in its mission to end Domestic Violence by revamping their website and strategically broadening their reach.” Responsible for the user research, interviewing, analyzing potential UX Strategy with the Business Model Canvas, ideation, prototyping using Adobe XD. |