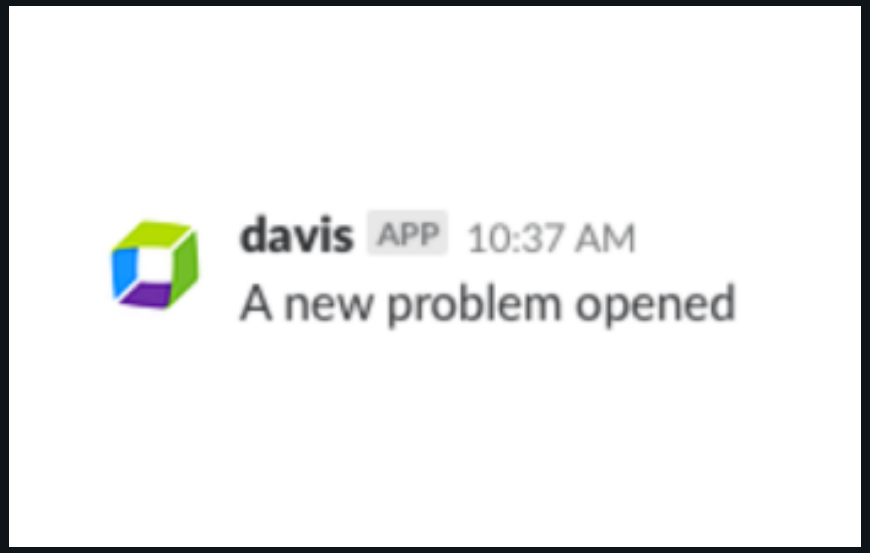
DAVIS

Dynatrace Training Module

DAVIS

- Functionality
- Multiple ways to interact with DAVIS
  - Web App
  - Alexa Skill
  - Slack App
  - Chrome Extension



DAVIS

- What is it?
  - Personal conversational interface for Dynatrace
  - A simple new way to get your monitoring data
- When would I use it?
  - Receive proactive notifications
  - Get quick actionable answers instead of data
  - Increase and simplify adoption
- Interaction Examples:
  - https://davis.dynatrace.com/interaction-examples

Web App

dynatrace

Davis

Add a Managed environment

Welcome back Aleksey, here are some personal insights

- You might want to update your timezone to America/Los_Angeles. Hide
- Check out this recently added interaction example Hide
  - Get notified about a problem

Hide all

More insights

Interaction examples

What was the latest problem that affected www.easytravelb2b.com with | Try

dynatrace

Davis

Hello DAVIS

AS

9:24:12 PM

How can I be of service?

9:24:12 PM

How are my applications doing?

AS

9:24:24 PM

In the last day, www.vmware.easytravel.com was the most heavily used application. The customer experience was excellent, with an average Apdex rating of 0.96. Is there anything else I can help you with?

9:24:25 PM

Any open problems right now?

AS

9:24:37 PM

Nice! It appears your system has no open problems. Is there anything else I can help you with?

Interaction examples

What is my most popular app?

Try

You can chat with DAVIS…

…and you can talk to DAVIS!

dynatrace

Davis

Ask DAVIS a question

what happened yesterday?

AS

9:31:44 PM

Yesterday, 27 problems occurred. The most affected application was www.easytravel.com, which was affected by 5 issues. The largest concentration of problems was around yesterday at 11:00 PM. Would you like to see a listing of these issues?

9:31:45 PM

And receive a meaningful, actionable response

Interaction examples

what was the top root cause this week?

Try

Request more details

Review the summary

Click on a problem for more details

which was affected by 3 issues. The largest concentration of problems was around yesterday at 11:00 PM. Would you like to see a listing of these issues?

9:31:45 PM

yes

AS

9:34:20 PM

Page 1 of 9

A Degraded Service Response Time Root Cause

Time Frame
Yesterday at 11:33 PM - Today at 12:03 AM

Affected Service
JourneyService

Affected Applications
www.vmware.easytravel.com

Performance Event

Time Frame
Yesterday at 11:45 PM - Today at 12:05 AM

Affected Dcrum Service
Dynatrace SAP App

Performance Event

Time Frame
Yesterday at 11:45 PM - Today at 12:05 AM

Affected Dcrum Application
ERP (Dynatrace SAP App)

Would you like to know more about the first, second, or third one?

First | Second | Third | Next

9:34:21 PM

Interaction examples

what was the top root cause this week? Try

dynatrace

Davis

Time Frame
Yesterday at 11:45 PM - Today at 12:05 AM

Affected Dcrum Application
ERP (Dynatrace SAP App)

Would you like to know more about the first, second, or third one?

First | Second | Third

Analyze the problem details

Click on the problem name to open in Dynatrace GUI

Below are the problem details you requested.

146: A Decrease In Service Response Time on JourneyService

Time Frame
Yesterday at 11:33 PM - Today at 12:03 AM

An Overwhelmed CPU Root Cause

Event Count
10

Identify the root cause

A Higher Than Expected Response Time

Event Count
6

A Degradation In User Action Response Time

Event Count
56

Affected Applications
www.vmware.easytravel.com

Is there anything else I can help you with?

Add Comment | Back

Add comments to the problem

9:38:55 PM

Interaction examples

what was the top root cause this week?

Try

Alexa Skill

Alexa Skill

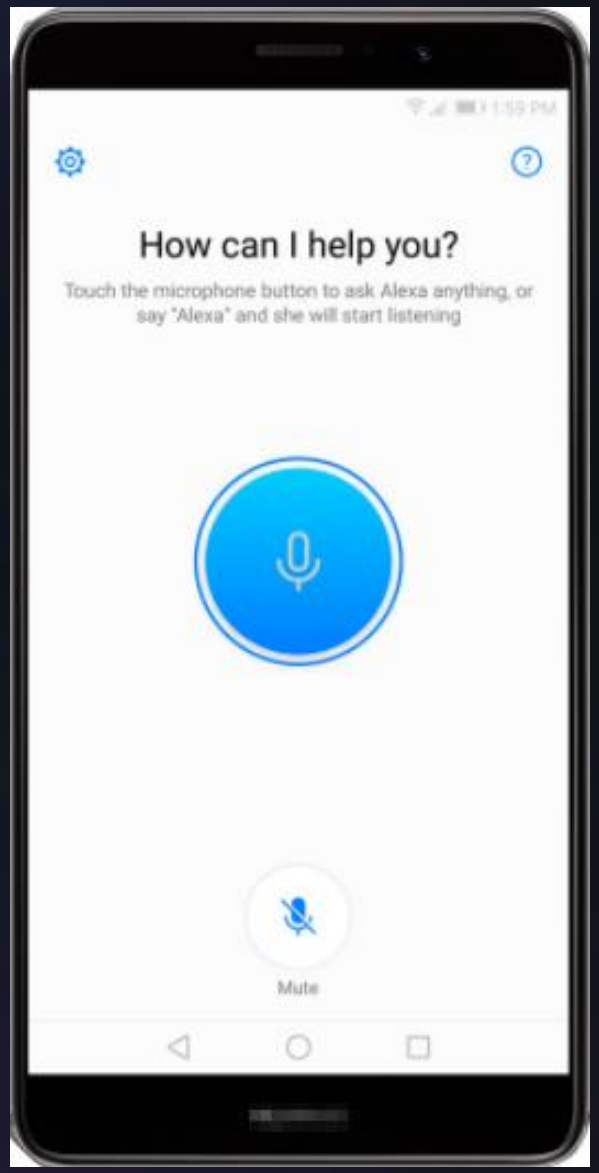
- What is it?
  - A link between DAVIS and Alexa
- When would I use it?
  - To interact with DAVIS through Alexa enabled devices
  - Talk to DAVIS though any Alexa enabled device

"Alexa, launch DAVIS"

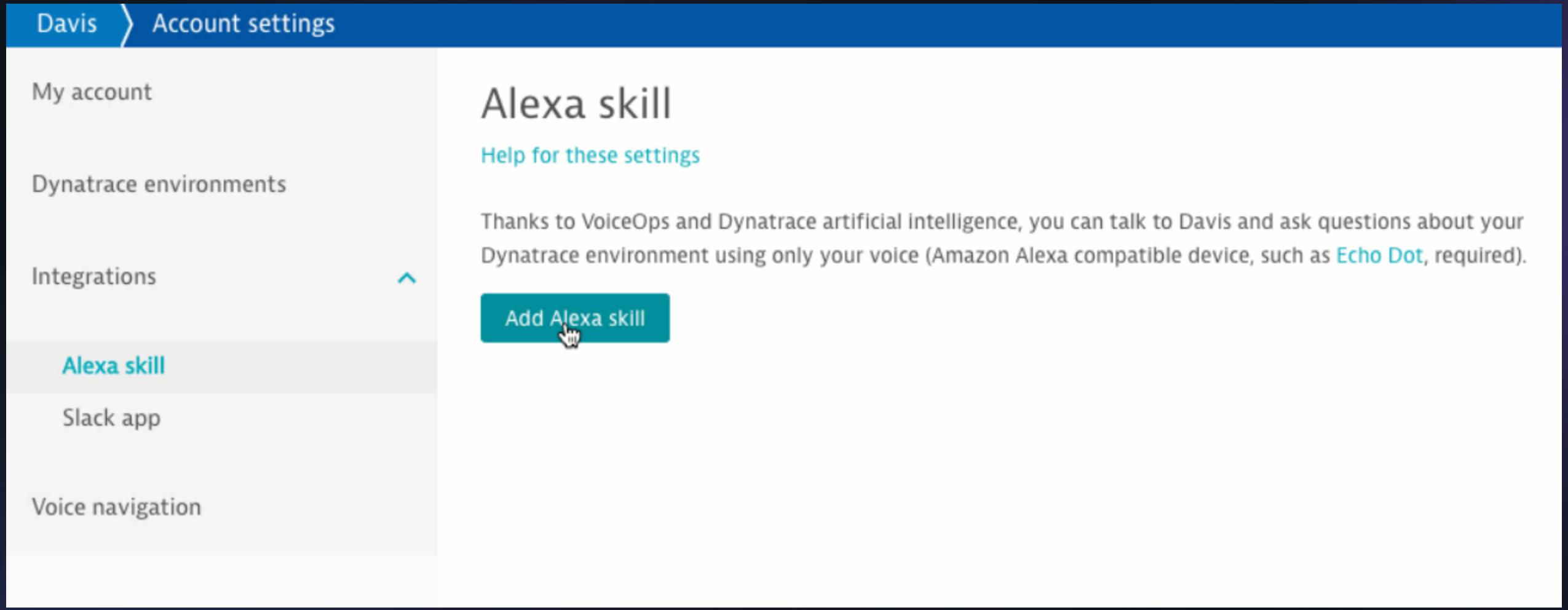
"Give me my morning report"

"Good morning. After analyzing 13 applications, here are some interesting findings..."

“Alexa, ask Davis what happened in the last week”



“In the last 7 days, 105 problems occurred. The most affected application…”


Davis
Account settings
My account
Dynatrace environments
Integrations
Alexa skill
Slack app
Voice navigation
Alexa skill
Help for these settings
Thanks to VoiceOps and Dynatrace artificial intelligence, you can talk to Davis and ask questions about your Dynatrace environment using only your voice (Amazon Alexa compatible device, such as Echo Dot, required).
Add Alexa skill

Alexa Skills › Productivity › Organizers & Assistants

Dynatrace Davis

by Dynatrace

Rated: Guidance Suggested

★★★★★ 2

Free to Enable

"Alexa, launch davis"

"Tell me about user activity."

"Did anyt…

Shown in: English (US) ⇕ | See all supported languages

Get this Skill

Enabling Skill...

Account linking required

This skill needs permission to access:

- Alexa Notifications

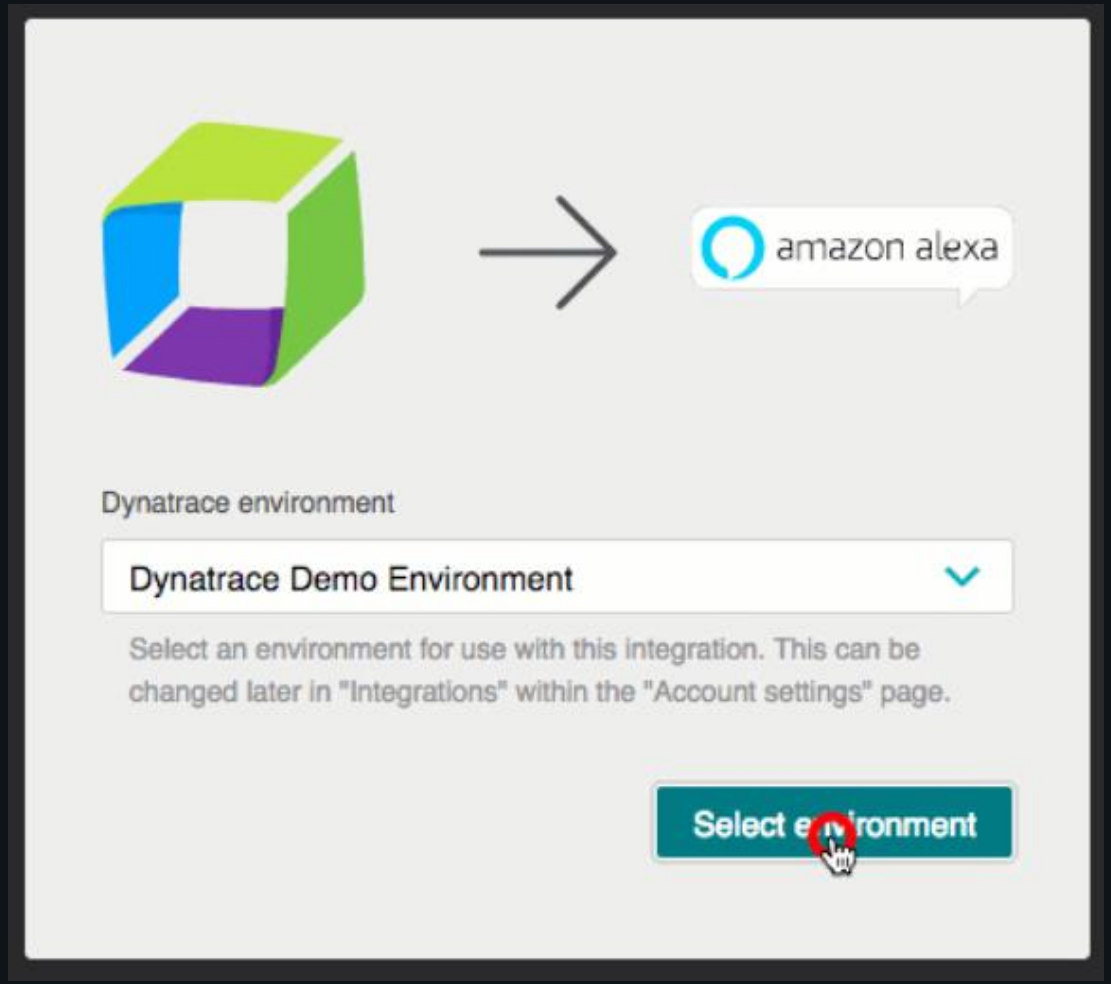
By enabling, this skill can be accessed on all your available Alexa devices.

Share

Description

Davis by Dynatrace is the first virtual assistant that provides an AI driven interface to application performance data and it is changing the way we communicate and collaborate.

Alexa Skill


amazon alexa
Dynatrace environment
Dynatrace Demo Environment
Select an environment for use with this integration. This can be changed later in "Integrations" within the "Account settings" page.

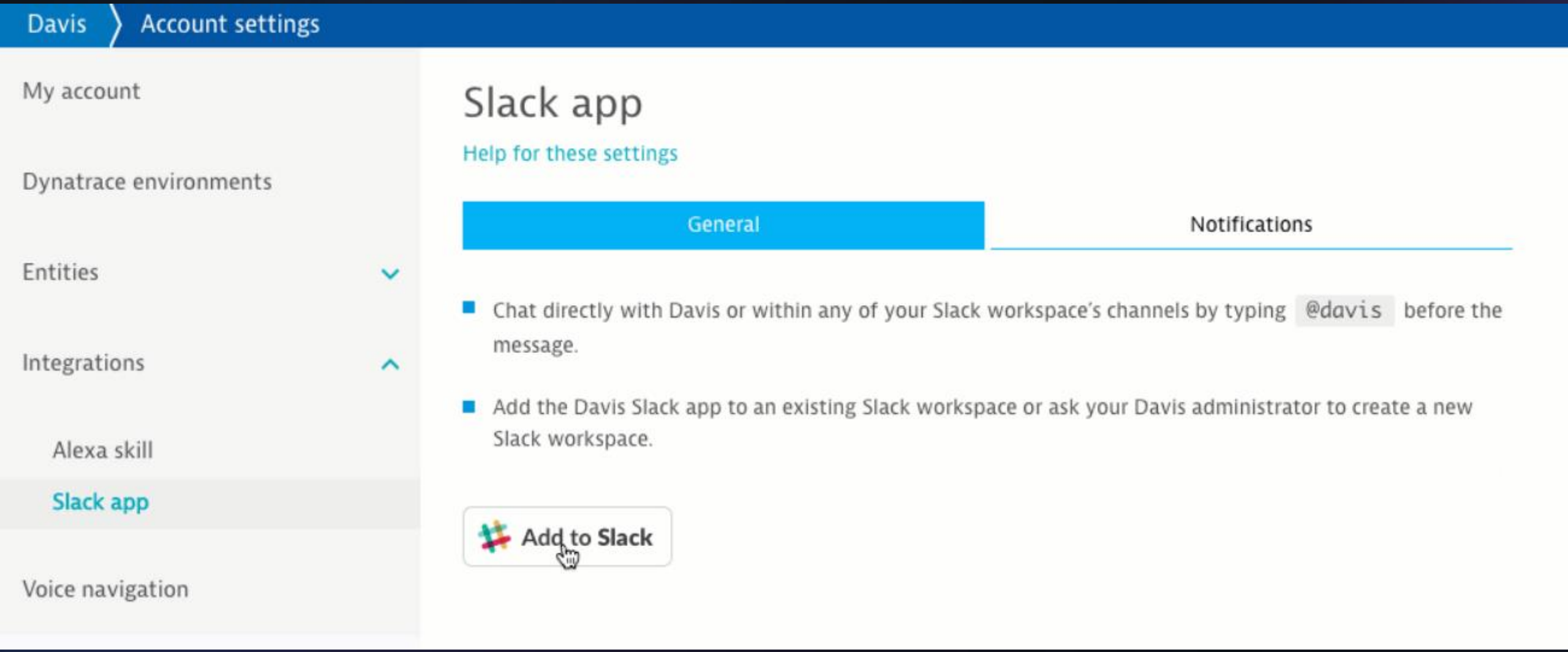
Alexa Skill

- Compatible with any Alexa enabled device
- Talk to DAVIS anytime, anywhere to understand current application performance
- Investigate problem root cause using natural conversation phrases
- Get notified of problems proactively
- Push notifications are available

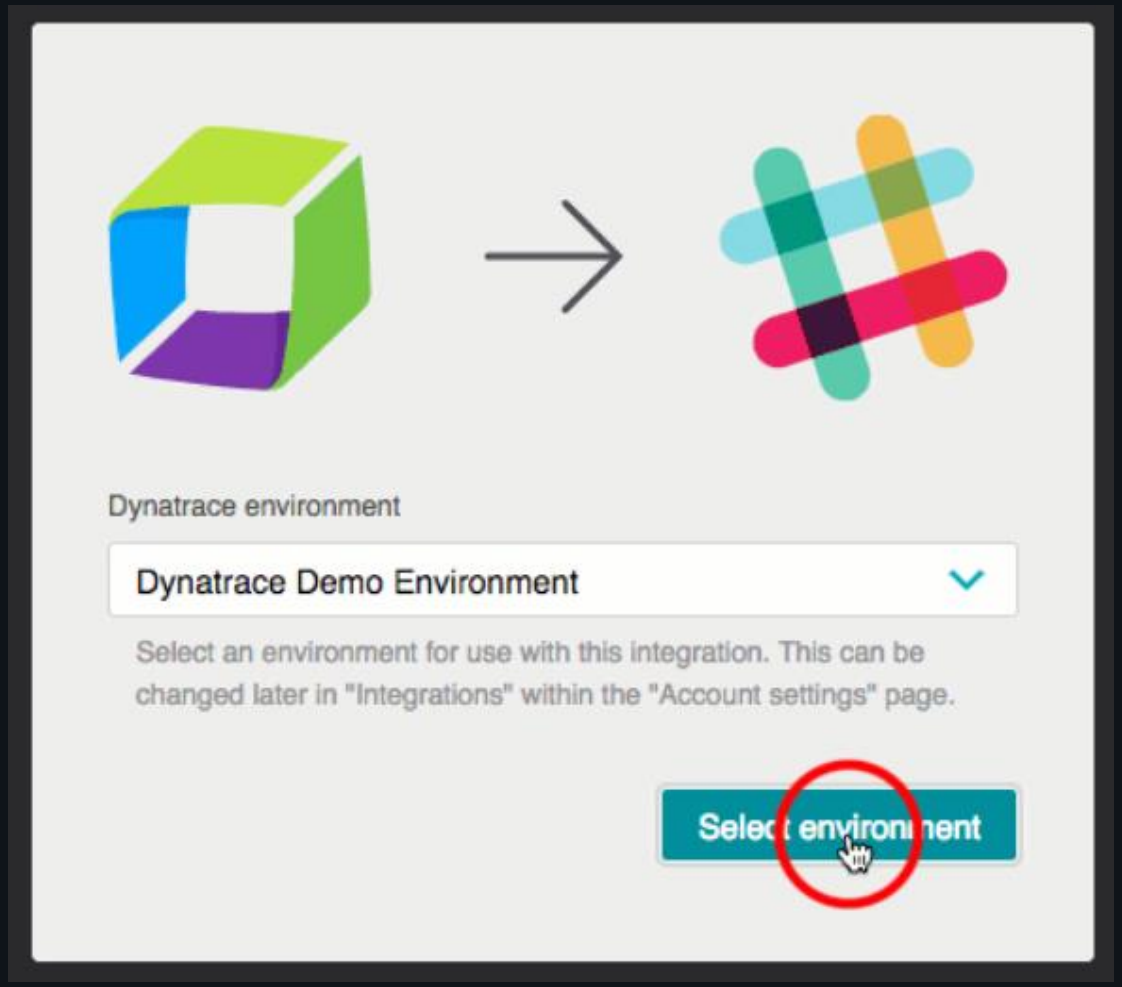
Slack App

Slack App

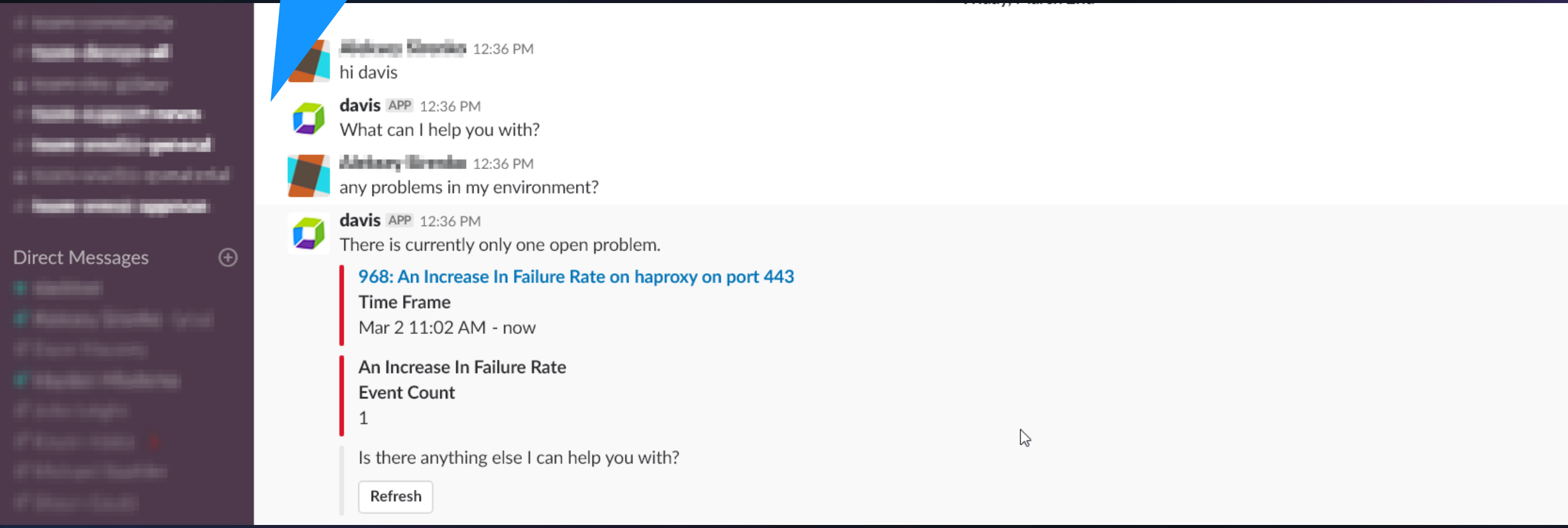
- What is it?
  - A link between DAVIS and Slack
- When would I use it?
  - Invite DAVIS to your Slack
  - Chat to DAVIS and get notified about problems


Davis
Account settings
My account
Dynatrace environments
Entities
Integrations
Alexa skill
Slack app
Voice navigation
Slack app
Help for these settings
General
Notifications
Chat directly with Davis or within any of your Slack workspace's channels by typing @davis before the message.
Add the Davis Slack app to an existing Slack workspace or ask your Davis administrator to create a new Slack workspace.
Add to Slack

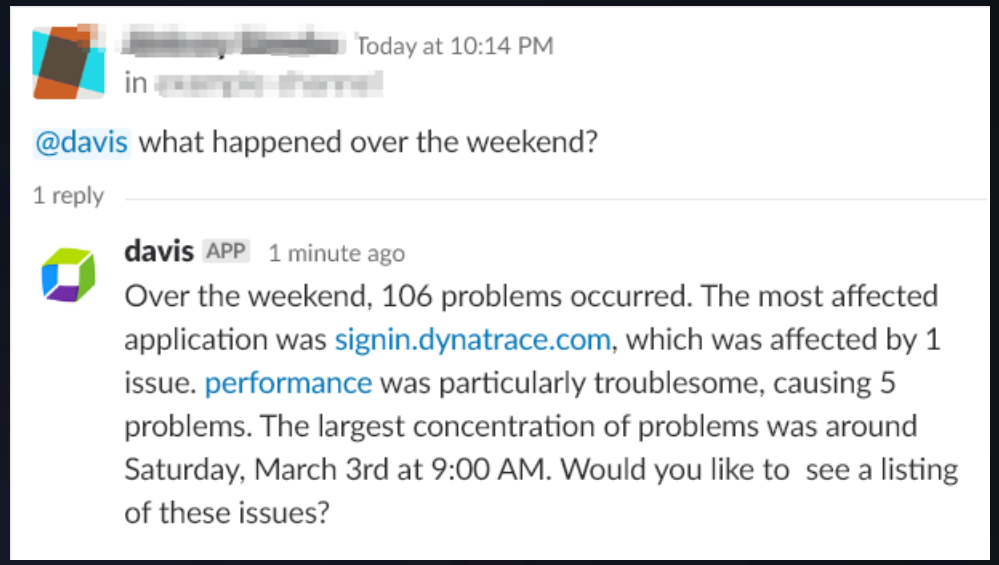
Slack App


Dynatrace environment
Dynatrace Demo Environment
Select an environment for use with this integration. This can be changed later in "Integrations" within the "Account settings" page.

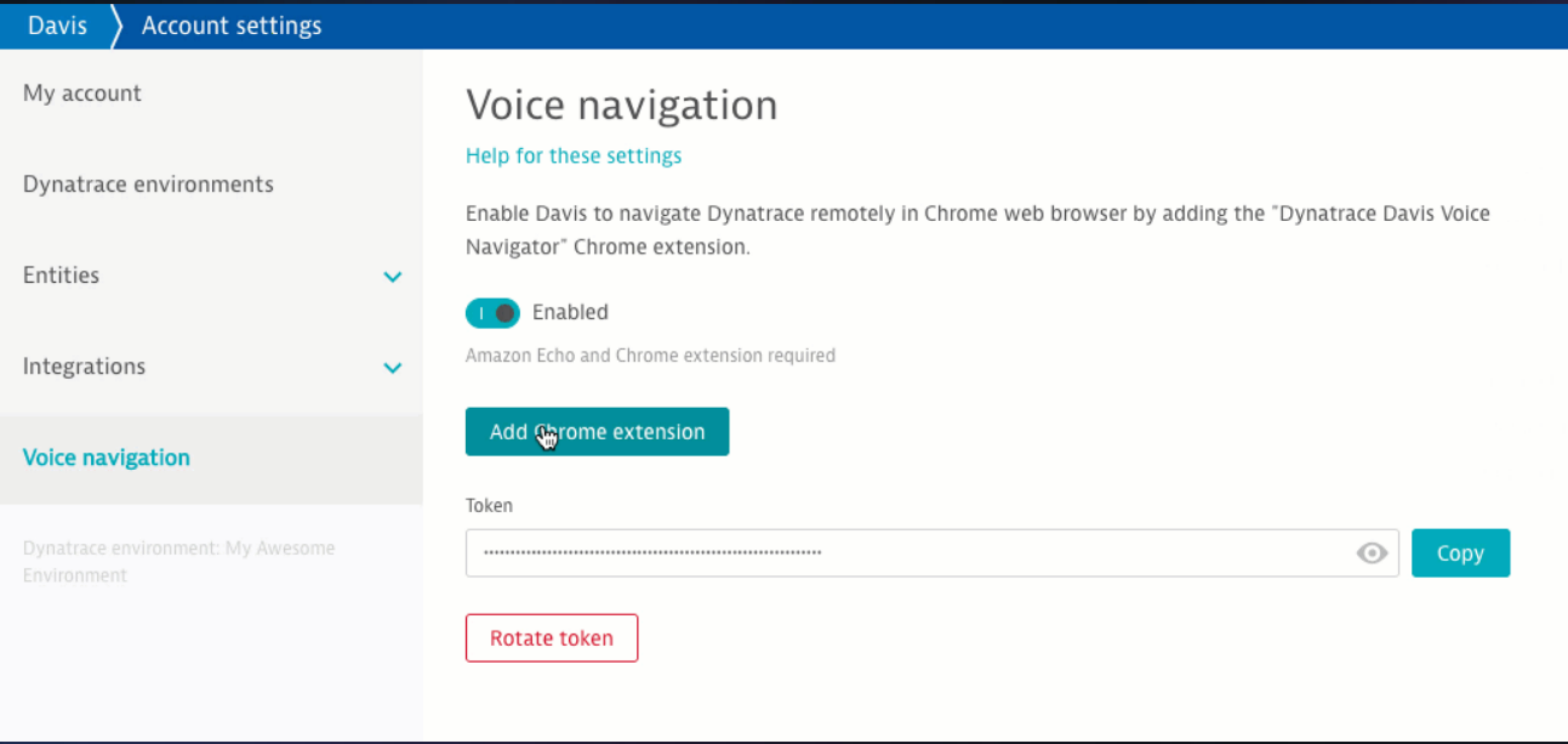
Chat to DAVIS directly for problem and performance insights



/invite @davis to the channel and talk to DAVIS from anywhere



Chrome Extension


Davis
Account settings
My account
Dynatrace environments
Entities
Integrations
Voice navigation
Dynatrace environment: My Awesome Environment
Voice navigation
Help for these settings
Enable Davis to navigate Dynatrace remotely in Chrome web browser by adding the "Dynatrace Davis Voice Navigator" Chrome extension.
Enabled
Amazon Echo and Chrome extension required
Add Chrome extension
Token
Copy
Rotate token

Dynatrace Davis Voice Navigator

offered by Dynatrace

(0) | Productivity | 266 users

CHECKING...

OVERVIEW | REVIEWS | SUPPORT | RELATED

Compatible with your device

This extension allows Davis to remotely navigate the Dynatrace SaaS and Managed user interfaces

This extension allows Davis to remotely navigate the Dynatrace Platform.

Website

Report Abuse

Additional Information

Version: 1.0.2

Updated: November 17, 2017

Size: 38.03KiB

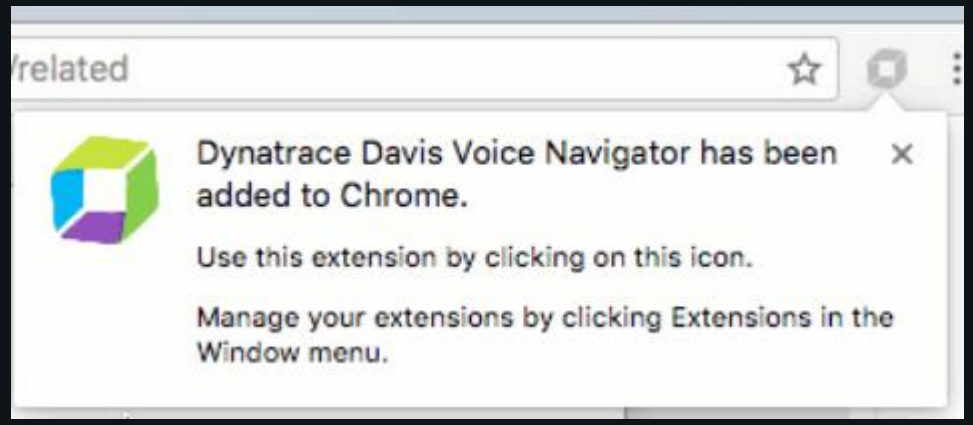
Language: English (United States)

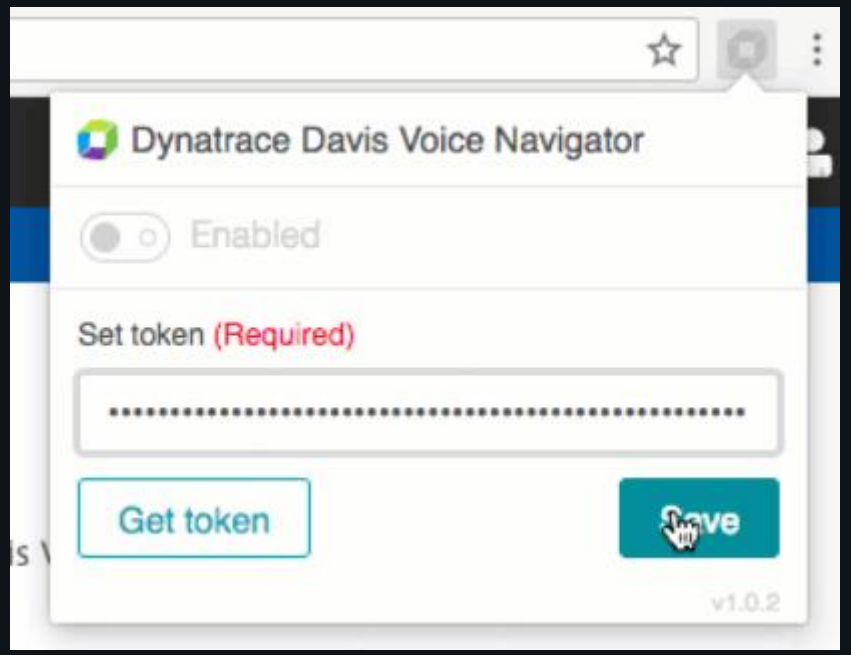
Developer

Email: davis@dynatrace.com

Privacy Policy

Chrome Extension





Questions?

Simply smarter clouds