# Hugh Wells

AWS Certified Site Reliability Engineer and Security Specialist

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# **WORTH Internet Systems**

- Site Reliability Engineer: March 2021 -
  - Maintaining and developing Terraform & Terragrunt code for multiple clients
  - Supporting production applications across AWS & GCP
    - EKS & ECS, GAE & GKE
  - Maintaining pipeline and build infrastructure in CodePipeline, Bamboo & ADO
  - Developing internal tooling and scripting to support infrastructure
  - Supporting clients in creating operational readiness & incident management processes
- Security Engineer: November 2021 -
  - Owning ISO27001 ISMS and associated recertification activities
  - Monitoring device estate via scripts linked to MDM tooling
  - Ensuring compliance with company policy and client requirements across devices
  - Leading threat modelling sessions internally and with clients

#### London Borough of Hackney

- Senior Developer: September 2020 March 2021
  - Working on API platform to deliver standardised endpoints integrating with a number of legacy backing services
  - Migrating legacy databases to Postgres on RDS
  - Managing AWS SSO & Control Tower, with identity federation across applications
  - Restructuring infrastructure in AWS and providing new CI/CD & Terraform pipelines with improved monitoring and alerting

# Ministry of Justice - Judicial Appointments Commission

- Junior Developer: June 2020 August 2020
  - Working on improving DevOps
    - Planning CI/CD pipeline replacement
    - Exploring options for a Firebase migration
  - Delivering code to support business use of the application
  - Led requirements analysis, design and implementation of Qualifying Tests project
  - Carried out operational security review and worked to plan and implement required changes as part of ongoing penetration testing and Internal Audit reporting

# **Underland**

- Software Engineering Intern: Summer 2019
  - Python Serverless integrating with RDS, S3, Cognito and externally with Adyen & Twilio
  - Carried out user research, designed and architected solutions and worked on a number of backend components such as payments, SMS and core systems

#### Monzo

- Customer Operations: November 2017 May 2018
- Second Line technical & payments, May 2018 September 2018
  - Internal tooling in React & backend with Go
  - Traced bugs, patched code and added new features to our codebase
- Mastercard Fraud & Dispute Specialist, September 2018 May 2020
  - Weekend disputes Expert
  - Mastercard Arbitration, Compliance and technical Case Filings

# **Education:**

iGCSEs/GCSEs: Maths, Physics, Chemistry, Biology, Geography, History, Computer Science English,

French, Religious Studies

A Levels: Computer Science, Electronics AS Levels: Maths Pre-U: Physics

Degree: Computer Science BSc Hons. First Class - Royal Holloway, University of London

#### **Professional Qualifications:**

AWS Certified Cloud Practitioner (August 2024)

AWS Certified Security - Specialty (October 2024)

Certificate in Retail Banking: Conduct of Business (CertRBCB, LIBF)
Mastercard Academy: Chargeback and Dispute Resolution workshop

I hold an EASA Private Pilots Licence with Restricted Instrument Rating, Night Rating and Class 2 Medical.

## **Freelance Clients:**

#### **CodeGroovers**

RHUL CompSci Student Developers - contractor

Madcast Media Network (madcastmedia.com/account)

#### JOQ/Social Billboard

Lead Backend Developer: full CMS, ordering system, payment integration (Braintree) and API

# JOQ/Channel 5 The Gadget Show & Fifth Gear (fifthgear.tv)

Contractor for API endpoints and CMS integration

# Goodyear (goodyear.com)

Research and Development

# Rebel Uncut (rebeluncut.co.uk)

Developer working on multiple projects, both in house and for corporate clients

# Rewired State (rewiredstate.org)

In house developer

# **Side Projects:**

# SwagShipHack.dev

Swag shipping for hackathons and events during the Covid-19 pandemic. Working with indie zines (DnD, other RPG, gaming journals & more) maintaining multiple client accounts with invoicing, contracts and supplier management. Custom quoting and order management pipeline including handling IOSS and DDP.

# **Hackathons:**

Cisco University Challenge 2017 (1st place)

Hack The Midlands 2.0 (Nexmo Sponsor Challenge, Majestic Sponsor Challenge, Hacker Spirit Award)

Hack The Holidays 1.0 (Hacker Spirit Award), Hack The Holidays 2.0 (GitHub Sponsor Challenge)

BrumHack 5.0 - (CapitalOne Sponsor Challenge)

**UKGovHack** 

Accountability Hack (Winner)

RLSB Hack (1st place)

YRS 2015, YRS2014, RS2013 (Semi-Finalist)

Organiser: RoyalHackaway (Lead), UKGovcamp, HackTheMidlands, RebelMakersCamp 2016

GitHub Campus Expert: githubcampus.expert/crablab