

**JUDICIARY OF KENYA**

**DIRECTORATE OF INFORMATION AND COMMUNICATION TECHNOLOGY**

**SUMMARY ON NOTIFICATIONS**

1. **INTERNAL COMMUNICATION**

**Push Notifications**

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| **Offices/ Directorates** | **Notifications** |
| **Office of the Chief Registrar** | * Upcoming events * New Systems in the Judiciary. * Any communication to all staff |
| **HR Directorate** | * Medical card status. * Leave Balances * Available scholarships * Promotions * Upcoming events |
| **Other Directorates/ Offices/Courts** | * Upcoming events * New email password change alerts. * Personal details change alerts |

**Pull Notifications (USSD)**

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| **Directorate** | **Notifications** |
| **HR Directorate** | * Medical card status. * Leave Balances |

1. **EXTERNAL COMMUNICATION**

Notifications **(SMS or Email)** should be received in the following scenarios.

1. **eFiling Module**

**Push Notifications**

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| **Module** | **Notifications** |
| **User Management** | * Email password change alerts. * Personal details change alerts * Advocate change notification. |
| **Case Registration** | * After submitting fresh registration: Showing assessed amount to be paid and how to pay. * Case Number generated * Case Accepted * Filing Done * Respondent Filing done * Case Paid |
| **Case Activity** | * Outcome Alert * Document Alert * Case Closed. * Case Adjourned. * Reminder to make payments. * Reminder on upcoming court appearance - 48 hours before the date. * Upcoming court dates. * Adjournment of a case, notification will be automatically sent by the court to the partiesoutlining the details of the next court date. |
| **Document Management** | * Upload of documents. * Amount to be paid for files uploaded. |
| **File Movement** | * File requested * File returned |

**Pull Notifications (USSD)**

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| **Module** | **Notifications** |
| **Case Registration** | * Case status. |
| **Case Activity** | * Upcoming court dates. |

**b) Other Stakeholders**

This will include: -

* Job Seekers
* State organs e.g. Police, Prison, The Attorney General

**Push Notifications**

* Case status.
* Email password change alerts.
* Available jobs (For job seekers**)**
* Personal details change alerts

**Requirements**

1. **Shortcode**

- This will act as the parent domain (Judiciary).

- Only one will be required since it will be mapped to many Sender IDs

1. **Sender IDs**

- This will accommodate the different entities (Child/sub-domains).

- Sender IDs include: -

* Directorates
* Court stations
* Divisions