**How to fix a frozen screen (Windows)**

If your Windows screen is frozen and unresponsive, there are several steps you can take to try to fix the issue. Here's a step-by-step guide to help you troubleshoot and resolve the problem:

**-Wait for a Few Minutes:**
> Sometimes, the system might be temporarily unresponsive due to high CPU or memory usage. Wait for a few minutes to see if the system becomes responsive again.

**-Force Restart:**
> If waiting doesn't help, you can try force restarting your computer. To do this, press and hold the power button for about 10 seconds until the computer turns off. Then, turn it back on.

**-Check for Hardware Issues:**
> Sometimes, hardware problems can cause your system to freeze. Ensure that all hardware components, such as RAM modules, graphics card, and hard drives, are properly seated in their respective slots. If possible, disconnect and reconnect these components.

**-Boot into Safe Mode:**
> Booting into Safe Mode can help you determine if the freezing issue is caused by a software or driver problem. To boot into Safe Mode, restart your computer and repeatedly press the F8 or Shift + F8 key before the Windows logo appears. From there, you can try to uninstall recently installed software or update drivers.

**-Update Drivers:**
> Outdated or incompatible drivers can cause system freezes. Update your graphics card, chipset, network, and other critical drivers to their latest versions. You can do this manually through the Device Manager or use driver update software.

**-Scan for Malware:**
> Malware or viruses can also cause system instability. Run a full system scan using your preferred antivirus software to make sure your system is clean.

**-Check Disk for Errors:**
> Use the built-in Windows tool called "Check Disk" (chkdsk) to scan and repair file system errors. Open a Command Prompt with administrative privileges and type chkdsk C: /f (assuming C: is your system drive). You might need to schedule a disk check for the next reboot.

**-Check Event Viewer:**
> The Event Viewer can provide insights into what might be causing the freeze. Search for "Event Viewer" in the Windows search bar, open it, and navigate to "Windows Logs" > "System." Look for any critical or error events that occurred around the time of the freeze.

**-Update Windows:**
> Make sure your operating system is up to date with the latest Windows updates and patches. Updates often include fixes for known issues.

**-Check for Overheating:**
> Overheating can cause your system to freeze. Ensure that your computer's cooling system is functioning properly, and clean out any dust that might be blocking airflow.

**-Restore from System Restore Point:**

If the freezing started recently, you might be able to resolve it by restoring your system to a point before the issue occurred using System Restore.

**-Perform a System Repair or Reinstallation:**

If none of the above steps work, you might need to perform a system repair using the Windows installation media. In extreme cases, you might need to consider reinstalling Windows.

Remember that some of these steps might require advanced technical knowledge, so proceed with caution or seek help from a professional if needed.