CARMEN SHIU

FULL-STACK SOFTWARE ENGINEER

510-463-7146 • hi@carmenshiu.com • San Francisco Bay Area, CA • LinkedIn • GitHub • Portfolio

From creating fan sites in my youth to being a project and product manager for 11 years, I've since reignited my passion for coding and now develop dynamic web applications as a full-stack software engineer.

SKILLS

JavaScript • Express.js • Python • Flask • React • Redux • PostgresSQL • HTML5 • CSS3 • Git • Project Management • Product Management • Quality Assurance (QA) • Pair Programming • Object-Oriented Programming (OOP)

PROJECTS

Lingo.ai | *LLM-powered English learning flashcard web application*

Live • **GitHub Repo**

- Deployed a flashcard application utilizing Gemini AI on a 5-member team, earning 2nd place in the App Academy Summer 2024 Hackathon: AI for Social Good
- Implemented advanced user interface (UI) components with Material UI, delivering a polished user experience (UX)
- Conducted QA by testing backend routes with Postman and troubleshooting frontend issues
- Handled Firebase database operations, including configuration and data adjustments to support app functionality

Plantera | *Plant marketplace community platform*

Live • **GitHub Repo**

- Engineered RESTful API endpoints with Express is to streamline client-server communication
- Built a shopping cart feature with Redux and Web Storage API for a seamless UX, regardless of authentication status
- Incorporated Quill, a rich-text editor, to enable users to create and publish plant-related articles
- Configured custom user authentication with bcrypt and React routes, effectively managing user access

The Paw | *Pet-friendly business review platform*

Live • GitHub Repo

- Established a Git workflow for a 3-member team, ensuring optimized collaboration and version control
- Developed the backend with Python and Flask, handling server-side logic and data processing
- Designed a responsive UI with React for viewing business details, adding reviews, and uploading photos
- Integrated Amazon Web Services (AWS) S3 for efficient photo management and storage

WORK EXPERIENCE

Angles, Inc. | *Production Manager*

October 2023 - Present

Los Angeles, CA (Remote)

- Directing ad production, driving \$100,000+ in revenue for clients
- Streamlining collaboration and operations by developing processes in ClickUp and overall project management
- Generating analytical reports for Meta ads, LinkedIn campaigns, and HubSpot marketing data

CLEVER Influencer Marketing Agency | *Senior Product Manager & Project Manager* San Francisco Bay Area, CA (Hybrid)

Feb 2012 - Feb 2023

- Initiated strategic efforts, including creating a Pricing Workbook to optimize budget allocation and client guarantees
- Partnered with software engineers to develop proprietary dashboards, providing pre- and post-launch support
- Managed 200+ influencer marketing campaigns and launched 6 cross-functional projects, contributing to the company's 90% client retention rate

EDUCATION