



## FIELD SERVICE REPORT

**Customer Name:** Premier Farnell Plc

**Address:** Unit 3, Logic Park Skelton Moor Way, Leeds, LS15 0BF

**Device:** Hewlett-Packard HP LASERJET MANAGED E60155DN PRINTER

**Serial Number:** CNMVP2H0QH

**Product Code:** 3GY09A

**CASE ID:** CS0051701

**Reason for visit as described:** Hi Team, Please log this call for the printer below thanks. Printer is located at Premier Farnell Logic Park (UK1) Fault: 13.B9.FF Power on JamPart required: Fuser Assembly RM2-1257-000CNHP LaserJet Managed E60165dn Printer CNMVP2H0QH

**Raised at:** 2021-05-18 12:45:20

**Assigned at:** 2021-05-18 13:54:49

**Engineer accepted at:** 2021-06-14 12:58:26

**Engineer mobilised at:** 2021-06-14 13:34:55

**Engineer on site at:** 2021-06-14 13:52:01

**Engineer finished visit at:** 2021-06-14 14:32:50

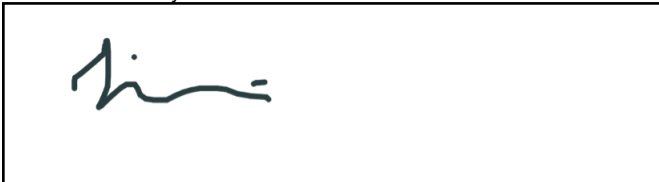
**Service visit job number:** WOT0013849

**Resolution work notes:** replaced faulty fuser unit, tested printer tested ok.

### PARTS MANIFEST - USED DURING THIS VISIT

Qty	Part Number	Description
1	L0H25-67901	Hewlett-Packard Maintenance Kit Assembly

Signed on behalf of  
**Premier Farnell Plc**  
By: Lee O'BRIEN  
At: 2021-06-14 14:32:50



Signed on behalf of  
**Xerotec Print Services Ltd**  
By: Tariq Khadim (Learner ID: HP73017478)  
At: 2021-06-14 14:32:50

