FIELD SERVICE REPORT

Customer Name:	Dorset County Hospital NHS Foundation Trust
Address:	Dorset County Hospital, Williams Avenue, Dorchester, DT1 2JY
Device:	Hewlett-Packard PageWide Managed Color Flow MFP E58650z
Serial Number:	CN6546Z02B
Product Code:	L3U43A
CASE ID:	WO0022593
Reason for visit as described:	no idea until I look at the printer
Raised at:	2021-05-04 10:54:00
Assigned at:	2021-05-04 01:00:00
Engineer accepted at:	2021-05-04 11:27:17
Engineer mobilised at:	2021-05-04 11:27:22
Engineer on site at:	2021-05-04 11:31:52
Engineer finished visit at:	2021-05-04 15:20:05
Service visit job number:	WOT0013585
Resolution work notes:	unable to clear jam message from printer, have tried numerous things to resolve it but will not work. Have installed loan unit into Stroke unit and ordered mech kit

PARTS MANIFEST - USED DURING THIS VISIT

Qty	Part Number	Description

No parts were used during this visit.

Signed on behalf of

Dorset County Hospital NHS Foundation Trust

By: **Jennifer Mustoe**

At: **2021-05-04 15:18:18**

Signed on behalf of

Xeretec Print Services Ltd

By: **Jason Lennon (Learner ID: UV0044725534)**

At: **2021-05-04 15:18:18**