



Craig BARRY

Following the recent completion of a Coding Boot Camp at the University of Adelaide, I am looking for a career change to maintain and develop the skills I have learned. I enjoyed every element of the course, and would love the chance to move into this area of IT.

I have vast experience in IT within a range of different industries, primarily working as a team leader for a desktop support team. I have built a strong understanding of a wide range of software, applications, and have been involved in all kinds of projects. I have communicated effectively with different types of customers, from the base user to the CEO, and have also dealt with a range of vendors, including software vendors and sub-contractors. I have demonstrated ability to work independently as well as managing and working within a team. I am outcome-driven and can steer a project to ensure that deadlines are met.

I am an enthusiastic problem-solver, who loves to tackle new challenges and stay current on evolving technologies, standards and practices. I am seeking an opportunity to apply my full stack development skills, and my skills and background in IT and dealing with users will enhance my ability to develop sites and applications that will appeal to end users.



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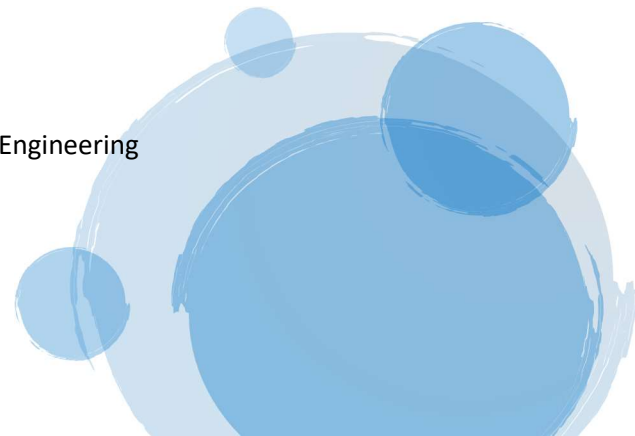
[https://craigfbarry.github.io/
portfolio/](https://craigfbarry.github.io/portfolio/)

Education

University of Adelaide, August 2020
Coding Boot Camp

IT Certification, 2007
A+ Hardware and OS

TAFE Regency Park, 1998
Associate Diploma in Electronic Engineering





Recent Experience

November 2018 – Present

Senior Desktop Support Analyst • DXC Technology

- Onsite Team Leader for demanding Desktop Support contract
- Management of the ticket queue and delegation of tasks to a team of 5 support analysts
- Resolution of various IT issues to do with software and hardware
- Managed hardware relocation project for Shared Services
- Responsible for adding 200+ users to DPC's IT environment
- Police clearance

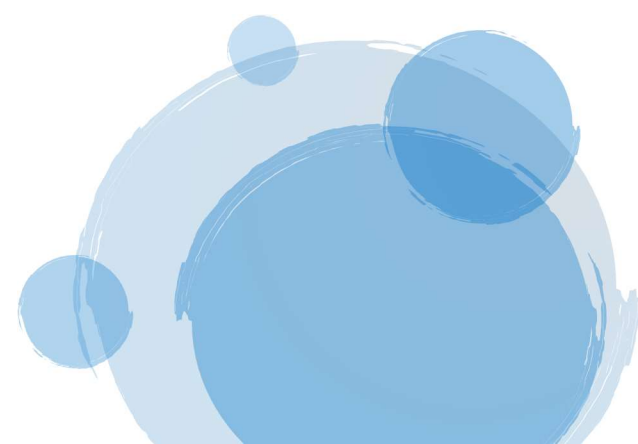
November 2015 – May 2017

EUC Engineer • Dimension Data

- Resolution of various IT issues relating to software and hardware
- Assistance with setting up mobile phones, video conferencing sessions and various other devices
- Provided backfill support at Prominent Hill site and assisted on various projects for Oz Minerals

August 2010 – July 2015

IT Contract Roles • Various Companies

- IT contract roles for customer including Origin Energy, BHP Billiton, Santos and Renewal SA
 - Roles included desktop support, projects to upgrade legacy PC's to Windows 7, deployment and remediation, software testing, logging/monitoring customer calls, troubleshooting and resolving typical IT issues.
 - Involved in the hardware and software upgrade of over 1200 computers in 5 months for BHP, including complicated interfaces to laboratory and manufacturing equipment.
 - Worked at remote sites across the country.
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Skills and Abilities

- Ability to analyse, design and develop internet sites applying a mixture of artistry and creativity with software programming and scripting languages and interfacing with operating environments
- HTML5
- CSS3
- JavaScript
- jQuery
- Bootstrap
- Express.js
- React.js
- Node.js
- Database Theory
- MongoDB
- MySQL
- Command Line
- Git

Soft Skills

- Dedicated and hardworking
- Passion for web development
- Customer service focused
- Team Leader
- Good communication skills

Interesting Facts

- Lived in the UK for 4 years, travelling Europe
- An avid trekker
- Spent a month in Japan
- Practice web development for fun
- Guitar player with a love of music
- Enjoy gaming – including board games

References

References available upon request.

