

## 2020 - 2021 TA EVALUATION

TA Name:	Craig Joash Fernandes
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No. of Response(s):	7
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Course Code	Created an atmosphere in the tutorial/lab that was conducive to my learning.	Was well prepared for tutorials/labs.	Was enthusiastic about the tutorial/lab material.	Explained tutorial/lab topics and concepts clearly.	Encouraged questions during tutorials/labs.	General instruction helped me complete the lab exercises/problem sets/course projects effectively.	Feedback on course assignments, projects, papers and/or tests improved my understanding of the course material.
MIE368H1	A Great Deal	A Great Deal	A Great Deal	Mostly	A Great Deal	Mostly	Mostly
MIE368H1	Mostly	A Great Deal	A Great Deal	Mostly	Mostly	A Great Deal	A Great Deal
MIE368H1	Mostly	A Great Deal	A Great Deal	A Great Deal	A Great Deal	Mostly	A Great Deal
MIE368H1	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
MIE368H1	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
MIE368H1	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
MIE368H1	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal

### Comment on the quality of support the teaching assistant provided in the tutorial/lab sessions

Craig was always accessible and helpful when clarifications were needed or when I had questions about the project.
Craig was a great TA, he was very helpful answering any questions about lab material as well as project related questions.
The quality of support was fantastic.
He gave the team great insights and that allows us to go in the right direction.
Craig was possibly the best TA I have ever had. Firstly, he was extremely knowledgeable about the subject matter. Secondly, he was engaged. He actively encouraged questions (and participation), and was very thoughtful about answers. Overall, this made him very approachable and created an environment that was conducive to learning. Thirdly, he was enthusiastic about the material. His excitement about analytics brought out and fed the excitement of students. It also led to interesting and enjoyable discussions about how various concepts and techniques could be applied beyond the course. Fourthly, he genuinely wanted students to learn and succeed. Craig's dedication to learning didn't mean making things easy for students, but instead involved challenging us effectively. When students asked questions in the labs, instead of giving them the answer, he used the Socratic method; he asked questions and guided students towards the correct answer. This was infinitely more valuable than being given the answer because it pushed students to focus on the path to the correct answer. It taught process and guided us on the types of questions we should ask when facing challenges on our own in the future. Fifthly, he thrived outside his comfort zone and was able to provide thoughtful guidance about dynamic, open-ended, and complex problems. I have had many TAs who have been amazing within their comfort zone. What sets Craig apart is how well he worked outside of his comfort zone. He was extremely constructive when faced with the unfamiliar, asking questions and working to understand so he could give us the best feedback possible. Finally, Craig was constantly seeking feedback on his teaching. Above all, Craig's commitment to improvement suggests that he has a bright future in teaching or wherever he chooses to set his sights in the future. Thank you Craig for your dedication, integrity, and curiosity! Wishing you the best in the future.

Submission for the MIE 2020-2021 MIE TA Awards nomination received

Testimonial:

He was the mentor of the project and if our team had a moment to ask questions he did not just give the answer. He provides the ideas that the team could explore further.

Craig was possibly the best TA I have ever had. Firstly, he was extremely knowledgeable about the subject matter. Secondly, he was engaged. He actively encouraged questions (and participation), and was very thoughtful about answers. Overall, this made him very approachable and created an environment that was conducive to learning. Thirdly, he was enthusiastic about the material. His excitement about analytics brought out and fed the excitement of students. It also led to interesting and enjoyable discussions about how various concepts and techniques could be applied beyond the course. Fourthly, he genuinely wanted students to learn and succeed. Craig's dedication to learning didn't mean making things easy for students, but instead involved challenging us effectively. When students asked questions in the labs, instead of giving them the answer, he used the Socratic method; he asked questions and guided students towards the correct answer. This was infinitely more valuable than being given the answer because it pushed students to focus on the path to the correct answer. It taught process and guided us on the types of questions we should ask when facing challenges on our own in the future. Fifthly, he thrived outside his comfort zone and was able to provide thoughtful guidance about dynamic, open-ended, and complex problems. I have had many TAs who have been amazing within their comfort zone. What sets Craig apart is how well he worked outside of his comfort zone. He was extremely constructive when faced with the unfamiliar, asking questions and working to understand so he could give us the best feedback possible. Finally, Craig was constantly seeking feedback on his teaching. Above all, Craig's commitment to improvement suggests that he has a bright future in teaching or wherever he chooses to set his sights in the future. Thank you Craig for your dedication, integrity, and curiosity! Wishing you the best in the future.



## 2021 FALL TA EVALUATION

TA Name: Craig Joash Fernandes

# of Respondents: 7

Course: MIE368H1: Analytics in Action

Created an atmosphere in the tutorial/lab that was conducive to my learning.	Was well prepared for tutorials/labs.	Was enthusiastic about the tutorial/lab material.	Explained tutorial/lab topics and concepts clearly.	Encouraged questions during tutorials/labs.	General instruction helped me complete the lab exercises/problem sets/course projects effectively.	Feedback on course assignments, projects, papers and/or tests improved my understanding of the course material.
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	Mostly	A Great Deal	Mostly

\*List of all possible answer to each questions: 1. Not At All, 2. Somewhat, 3. Moderately, 4. Mostly and 5. A Great Deal

Comment on the quality of support the teaching assistant provided in the tutorial/lab sessions						
Very knowledgeable, very helpful for the course project						
Craig was always enthusiastic about the course content and was very helpful as we worked on the term project! He was very encouraging in the beginning too when I knew nothing and taught clearly. You're our guy, Craig!						
Craig was always enthusiastic about the content and helpful on any or all questions we had about labs or our assignment. He would also leave very detailed feedback on our assignments which helped us succeed in our project.						
Craig was very helpful in every way, his answers always helped as he was able to put them in terms that make sense. He also answered his email very quickly and was very friendly						
Great at explaining technical concepts and genuinely cares for students learning. Labs were very detailed and applied and taught me a lot. Really appreciate your help!						
He helped me with all the labs wherever I was stuck and made it a point to give me advice on room for improvement. For the project, I couldn't have asked for a better coach. He gave us a brilliant idea and helped us implement it. Need more TA's like Craig.						
Very knowledgeable about course material and reiterates concepts taught in lectures which were relevant to our labs.						



**Nominated for the MIE 2021-2022 MIE TA Awards**

Testimonial:

Craig rocks!

Craig is a TA who is not only knowledgeable about the course content, but also a great mentor and teacher. He explains concepts clearly and encourages student learning. He has a great attitude and makes our tutorials and labs valuable. As the mentor TA for our term project, he answered our questions quickly and gave us a lot of guidance. Craig is the best TA I have ever had.

Craig was very helpful in every way, his answers always helped as he was able to put them in terms that make sense. He also answered his email very quickly and was very friendly

Craig was always enthusiastic about the content and helpful on any or all questions we had about labs or our assignment. He would also leave very detailed feedback on our assignments which helped us succeed in our project.

Great at explaining technical concepts and genuinely cares for students learning. Labs were very detailed and applied and taught me a lot. Really appreciate your help!

Never dealt with a more helpful TA who makes this much of an effort with students and their projects. Was more of a genius teammate than a TA

Provided meaningful help during the lab session and sat down with you 1:1! Very helpful and kind.

Very approachable and easy to ask questions. Explains concepts Very well.



## 2022 WINTER TA EVALUATION

TA Name:	Craig Joash Fernandes				# of Respondents:	8
Course:	MIE368H1: Analytics in Action					
Created an atmosphere in the tutorial/lab that was conducive to my learning.	Was well prepared for tutorials/labs.	Was enthusiastic about the tutorial/lab material.	Explained tutorial/lab topics and concepts clearly.	Encouraged questions during tutorials/labs.	General instruction helped me complete the lab exercises/problem sets/course projects effectively.	Feedback on course assignments, projects, papers and/or tests improved my understanding of the course material.
Mostly	A Great Deal	Mostly	Mostly	A Great Deal	Mostly	Moderately
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	Mostly	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal
A Great Deal	A Great Deal	Mostly	A Great Deal	A Great Deal	Mostly	Somewhat
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal

\*List of all possible answer to each questions: 1. Not At All, 2. Somewhat, 3. Moderately, 4. Mostly and 5. A Great Deal

Comment on the quality of support the teaching assistant provided in the tutorial/lab sessions

The TA is clear about the course. The grading is fair.

Very helpful

Craig was a good TA who always discussion board posts, and inperson questions with a lot of knowledge and a friendly attitude. I felt comfortable asking questions without judgement. Feedback on lab quizzes and assignment enhanced my understanding greatly and grading was done extremely promptly which I appreciated.

Craig went above and beyond to support his students in this class. Craig was available far beyond the designated class times to support questions I had on numerous occasions and his working style focused on working through the problem together (not just looking at lab solutions) really helped me grasp any concepts I was not confident on.

Craig was amazing! Best TA in the course. Super enthusiastic and helpful with the material, very humble about his own work. He was our project coach and we could not have gotten through the semester without him.

Craig is an incredibly knowledgeable TA, able to quickly and effectively skim your code and identify issues. The grading seemed slightly harsh and feedback sometimes seemed slightly confrontational: I felt like Craig seemed interested in our opinions as long as we agreed with him and was slightly polemic when we were interested in doing something he didn't explicitly recommend. Overall I was happy with his support.

Craig was great in labs! He managed to answer any question I had and was happy to explain in detail.

### Nominated for the MIE 2022-2023 MIE TA Awards

#### Testimonial:

Craig went above and beyond to support his students in this class. Craig was available far beyond the designated class times to support questions I had on numerous occasions and his working style focused on working through the problem together (not just looking at lab solutions) really helped me grasp any concepts I was not confident on. I never once felt like Craig did not know what he was talking about and was very confident in the material. As our project advisor, Craig offered great words of wisdom, challenged some of our initial thought processes, helping us to develop a great end product. It felt like he really cared and I appreciated his support!

Craig was always prepared to help in tutorial sessions and really helped me clarify my understanding. He also answered questions on the discussion board very quickly, which was much appreciated. He went above and beyond to help us, and never made us feel stupid

In MIE368, the course is primarily project focused. Craig was the TA assigned to our group, and his assistance throughout the project was tremendous. Craig was absolutely crucial in turning an unclear project proposal into the project I am truly most proud of to date. His assistance is clearly reflected in the work we have produced, as throughout the semester I feel our group has continued to improve based off of Craig's feedback and guidance. Craig clearly has a great background with this course project, and he knew exactly what to say and what recommendations to make to put us on the right track. Furthermore, Craig has been happy to help throughout the year. He met with our group many times, and answered every email in a timely and concise fashion! If it were up to me, it would be a no brainer who should get the award!



## 2023 WINTER TA EVALUATION

TA Name:	Craig Joash Fernandes					# of Respondents:	24
Course:	MIE263H1: Operations Research II: Stochastic OR						
Created an atmosphere in the tutorial/lab that was conducive to my learning.	Was well prepared for tutorials/labs.	Was enthusiastic about the tutorial/lab material.	Explained tutorial/lab topics and concepts clearly.	Encouraged questions during tutorials/labs.	General instruction helped me complete the lab exercises/problem sets/course projects effectively.	Feedback on course assignments, projects, papers and/or tests improved my understanding of the course material.	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	Mostly	A Great Deal	Mostly	
A Great Deal	A Great Deal	A Great Deal	Mostly	A Great Deal	A Great Deal	Mostly	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	N/A	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	
Not At All	Not At All	Moderately	Moderately	Moderately	Moderately	Moderately	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	Mostly	
Mostly	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	Moderately	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	Mostly	Mostly	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	Mostly	Mostly	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	
Mostly	Moderately	A Great Deal	Moderately	Mostly	Mostly	Mostly	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	Mostly	A Great Deal	Moderately	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	Mostly	Moderately	
Mostly	Mostly	Mostly	Moderately	A Great Deal	Mostly	Mostly	
Mostly	A Great Deal	Mostly	Mostly	Mostly	Mostly	Mostly	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	N/A	
Moderately	A Great Deal	Mostly	Mostly	Mostly	Mostly	N/A	
A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	A Great Deal	

\*List of all possible answer to each questions: 1. Not At All, 2. Somewhat, 3. Moderately, 4. Mostly and 5. A Great Deal

Comment on the quality of support the teaching assistant provided in the tutorial/lab sessions

AWESOME!

Craig has been a wonderful TA throughout this semester. He is clearly very knowledgeable in the subject and explains topics during tutorials in a concise manor and is able to answer any question that the students have. I also enjoy how he starts off his tutorials with a brief intro each time.

fine

Craig was a really great TA, he took the time to ensure we all understood the concepts and his explanations made things very clear for me. I looked forward to going to his tutorials.

Clear and informative tutorials. Accommodated for other course evaluations and sped up tutorials to let us go early. Very helpful with assignment questions.

great explanations

Thanks!



Comment on the quality of support the teaching assistant provided in the tutorial/lab sessions

The quality of this TA is the best compared to my previous experiences.

He was very helpful and always took questions after class as well.

Good

Craig is a nice guy, he gave consistent and reliable help

Craig was extremely respectful. He would always write down every step and explain what he was doing every step of the way. He never let anyone feel left out and made sure we all understood

Very good

Thanks!

Craig was extremely respectful. He would always write down every step and explain what he was doing every step of the way. He never let anyone feel left out and made sure we all understood.

This TA is very engaging and explains concepts well. Also kindly and diligently answers our questions. Also, he emphasizes certain things that we need to know which helps prepare us for evaluations.

Nominated for the MIE 2022-2023 MIE TA Awards

#### **Testimonial:**

Craig's instruction is praiseworthy. He makes sure that everything is explained clearly, and any questions are answered. He also made an attempt to get to know the students and showed enthusiasm to be a TA for this course.

I think he is very enthusiastic and cares about student's learning.

Craig was very enthusiastic and created a learning environment that motivated me to perform well and attend all his tutorials.

Craig is really enthusiastic about the course material, and has an aptitude for teaching. He always made sure to have productive tutorials with a lot of student engagement.

always did a recap of the concepts relevant to the tutorial

He held the most efficient and informative tutorial I've ever attended. I was originally assigned to a different tutorial but my friend invited me to join their tutorial and I am glad I did so.

He explains the concept in detail. His knowledge in this course allows him to being able to answer every questions.