

Craig Smith

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Education

Michigan State University, East Lansing, MI

Aug 2018 – May 2022

- Computer Science (BS) & Experience Architecture (BA), Honors College member, Junior standing, 3.3 GPA
- Relevant Coursework: Introduction to Programming II (C++)

Hope College, Holland, MI

Aug 2017 – Apr 2018

- Dual-enrolled while attending Zeeland East High School
- Relevant Coursework: Data Structures, Software Design & Implementation (Java)

Experience

Student Infotech Assistant | Michigan State University IT – Health Team

Feb 2019 – current

- Serviced and deployed Windows/Mac workstations for doctors and staff members of Michigan State College of Medicine using Active Directory, Microsoft System Center Configuration Manager, and Office 365 technologies
- Used CA Service Desk Manager for effective communication and tracking of IT services through ticket system

Director of Outreach | Spartan Hackers

Jan 2019 – current

- Used email and social media communications to promote the Spartan Hackers student organization and to engage students in extracurricular Computer Science activities
- Hosted workshops in software and career development, attended hackathons

Web Developer, Freelance | hollyleo.com

Jul 2018 – current

- Built and maintained website for a prop and wardrobe designer using Squarespace, allowing her to showcase her work and promote herself to corporate clients
- Worked with client to create and fine-tune website using custom CSS for perfected user experience on all devices

Lead Student Programmer | FIRST Robotics

Dec 2014 – Apr 2018

- Introduced students to introductory Java and object-oriented programming through lecture and the creation of written material allowing students to be engaged and contribute to our software development
- Developed software allowing the robot to be controlled remotely by a human driver and autonomously
- Developed Android app for streamlined, user-friendly collection of information on robot performance

Volunteer Mentor | FIRST Tech Challenge

Oct 2016 – Dec 2017

- Inspired middle school students to pursue STEM education through mentorship in the development and programming of a robot to compete in games, responsibly chaperoned events to ensure student safety

Park Attendant | Craig's Cruisers Holland

Jun – Aug 2017

- Demonstrated outstanding customer service through serving food, point of sale, and servicing arcade machines
- Ensured rider safety and satisfaction in operation of rides including go-karts, bumper boats, and bungee

Skills

Java (proficient), C++ (intermediate), Android (intermediate), HTML/CSS (proficient), Bootstrap (intermediate), Git (intermediate), Docker (basic), AWS (basic), Linux (intermediate), Windows (proficient)

Awards

Google - Design Thinking Innovation Challenge First Place

Mar 16, 2019

- Team placed first in a design thinking challenge: idea to improve the college experience for students

Kraft Business Systems IT Scholarship

Jul 2, 2018

- Awarded for an essay detailing the development process of the Android app I created as part of FIRST Robotics

Jack W. and Michael W. Van Dyke Memorial Scholarship

Jun 7, 2018

- Awarded for an essay describing my lifelong involvement and interest in computer science