

Said Neder

📍 Burnaby · BC ✉ me@saidneder.ca 📞 +1 (236) 234-8525 🔗 <https://saidneder.ca>

PROFILE

IT Technician with work experience in **system administration and help desk** while continuously improving specialized skills for proactively solve customer's problems efficiently. Proficient in self-hosting, linux administration, Microsoft Exchange, networking equipment and installation.

EDUCATION

- 📅 2025/01 - Present Mathematics and Computing Joint Major
Simon Fraser Univeristy 📍 Burnaby, BC.
- 📅 2023/05 - 2024/12 University Transfer Pathway: Sciences
Fraser International College 📍 Burnaby, BC.
» Orientation Leader Volunteer.
» IT Squad Member: Aid the college with technical difficulties.

WORK

- 📅 2023/03 - Present I.T Help Desk
Centrum Concierge & Security Ltd. 📍 Vancouver, Canada.
» Management of IT operations, implementing the first on-premise server built with Proxmox VE mainly for automation, migrated various domains from google workspace to microsoft 365, reducing costs. Structured cabling, surveillance and access control installation using Ubiquiti products.
- 📅 2022/11 - 2023/01 Cybersecurity Analyst Intern
Telconet Latam 📍 Guayaquil, Ecuador.
» In charge of monitoring logs and traffic with "SIEM" of fortigate devices, by implementing the first ELK Stack server, for detection of threats, anomalies and attack vectors, used data science to gather threat intelligence, mitigating biggest CVE's of the year and communicating service status with clients.

VOLUNTEERING

- 📅 2023/07 Technical Helper
Linus Tech Expo, LTX 📍 Vancouver, BC.
» Worked in the custom screwdriver booth as well as in the PC building workshop.
- 📅 2023/12 - 2024/05 Community Transit Helper
Translink 📍 Vancouver, BC.
» Helping lower mainland transit riders with their questions on their routes on train stations and attend special transit events.

CERTIFICATIONS

- » CompTIA A+
- » AWS Certified Cloud Practitioner
- » ISC² Certified in Cybersecurity
- » IELTS 7.0
- » Michigan English Assesment C1

LANGUAGES

Spanish (native)

English (fluent)

Updated in July, 2025