

# Performance and Testing

Date	4 Nov 2025
Team ID	NM2025TMID02156
Project Name	To supply leftover food to poor
Marks	4 Marks

## PERFORMANCE METRICS

Category	KPI / Metric	How to Measure
Food Collection Efficiency	Quantity of leftover food collected per day (kg)	Kitchen logs, app entries, donor dashboard
	Number of participating restaurants / event places / homes	Count on the partner database
Delivery Efficiency	Time taken between food collection → delivery	GPS tracking, volunteer reporting
	Percentage of food delivered before spoilage	Compare collected vs. delivered quantity
Beneficiary Impact	Number of meals served per day/week	Volunteer reports
	Number of beneficiaries reached	Recipient registry
Operational Efficiency	Cost per meal delivered	Total cost ÷ Meals delivered
	Volunteer participation rate	No. of volunteers active / no. registered
Quality & Safety	Food safety compliance rate	Checklist: temperature check, packaging, hygiene
Satisfaction Level	Feedback from donors & recipients	Surveys, feedback form, quick calls/SMS

## ✓ TESTING PLAN

Testing Type	Objective	Method	Expected Result
Pilot Testing	To verify feasibility in a small area	Start with 1–2 restaurants + 1 distribution zone	Smooth coordination between collection and delivery
Food safety testing	Ensure food is consumable & hygienic	Check temperature, packaging, expiry	Food delivered is safe and fresh
Route / logistics testing	Optimize travel time & fuel cost	Test different routes and timings	Quick delivery and minimal cost
System Testing (if using app/website)	Validate the platform functions—login, food request, notifications	Manual + automated testing	No crash, smooth data updates
Stress Testing	What happens when food requests increase suddenly	Simulate 2x–3x volume	System and team remain stable
Volunteer coordination testing	Test response speed & communication clarity	WhatsApp alerts / app pings	Volunteers reach on time

## ✓ FIELD TEST PLAN (Step-by-step)

Step	Details
1. Identify donors	Restaurants, wedding halls, canteens
2. Assign volunteers	Use geo-location to assign closest person
3. Collect food	Hygiene checklist + packaging
4. Transport & deliver	Faster route planning
5. Track & record	Photos + beneficiary count
6. Feedback	Donor & beneficiary feedback for improvement