

# Performance and Testing

Date	4 Nov 2025
Team ID	NM2025TMID02156
Project Name	To supply leftover food to poor
Marks	4 Marks



## PERFORMANCE METRICS

Category	KPI / Metric	How to Measure
<b>Food Collection Efficiency</b>	Quantity of leftover food collected per day (kg)	Kitchen logs, app entries, donor dashboard
	Number of participating restaurants / event places / homes	Count on the partner database
<b>Delivery Efficiency</b>	Time taken between food collection → delivery	GPS tracking, volunteer reporting
	Percentage of food delivered before spoilage	Compare collected vs. delivered quantity
<b>Beneficiary Impact</b>	Number of meals served per day/week	Volunteer reports
	Number of beneficiaries reached	Recipient registry
<b>Operational Efficiency</b>	Cost per meal delivered	Total cost ÷ Meals delivered
	Volunteer participation rate	No. of volunteers active / no. registered
<b>Quality &amp; Safety</b>	Food safety compliance rate	Checklist: temperature check, packaging, hygiene
<b>Satisfaction Level</b>	Feedback from donors & recipients	Surveys, feedback form, quick calls/SMS

## ✓ TESTING PLAN

Testing Type	Objective	Method	Expected Result
<b>Pilot Testing</b>	To verify feasibility in a small area	Start with 1–2 restaurants + 1 distribution zone	Smooth coordination between collection and delivery
<b>Food safety testing</b>	Ensure food is consumable & hygienic	Check temperature, packaging, expiry	Food delivered is safe and fresh
<b>Route / logistics testing</b>	Optimize travel time & fuel cost	Test different routes and timings	Quick delivery and minimal cost
<b>System Testing (if using app/website)</b>	Validate the platform functions—login, food request, notifications	Manual + automated testing	No crash, smooth data updates
<b>Stress Testing</b>	What happens when food requests increase suddenly	Simulate 2x–3x volume	System and team remain stable
<b>Volunteer coordination testing</b>	Test response speed & communication clarity	WhatsApp alerts / app pings	Volunteers reach on time

## ✓ FIELD TEST PLAN (Step-by-step)

Step	Details
<b>1. Identify donors</b>	Restaurants, wedding halls, canteens
<b>2. Assign volunteers</b>	Use geo-location to assign closest person
<b>3. Collect food</b>	Hygiene checklist + packaging
<b>4. Transport &amp; deliver</b>	Faster route planning
<b>5. Track &amp; record</b>	Photos + beneficiary count
<b>6. Feedback</b>	Donor & beneficiary feedback for improvement