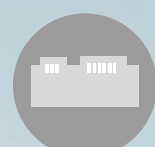


AIRLINE



AIRPORT



TIME

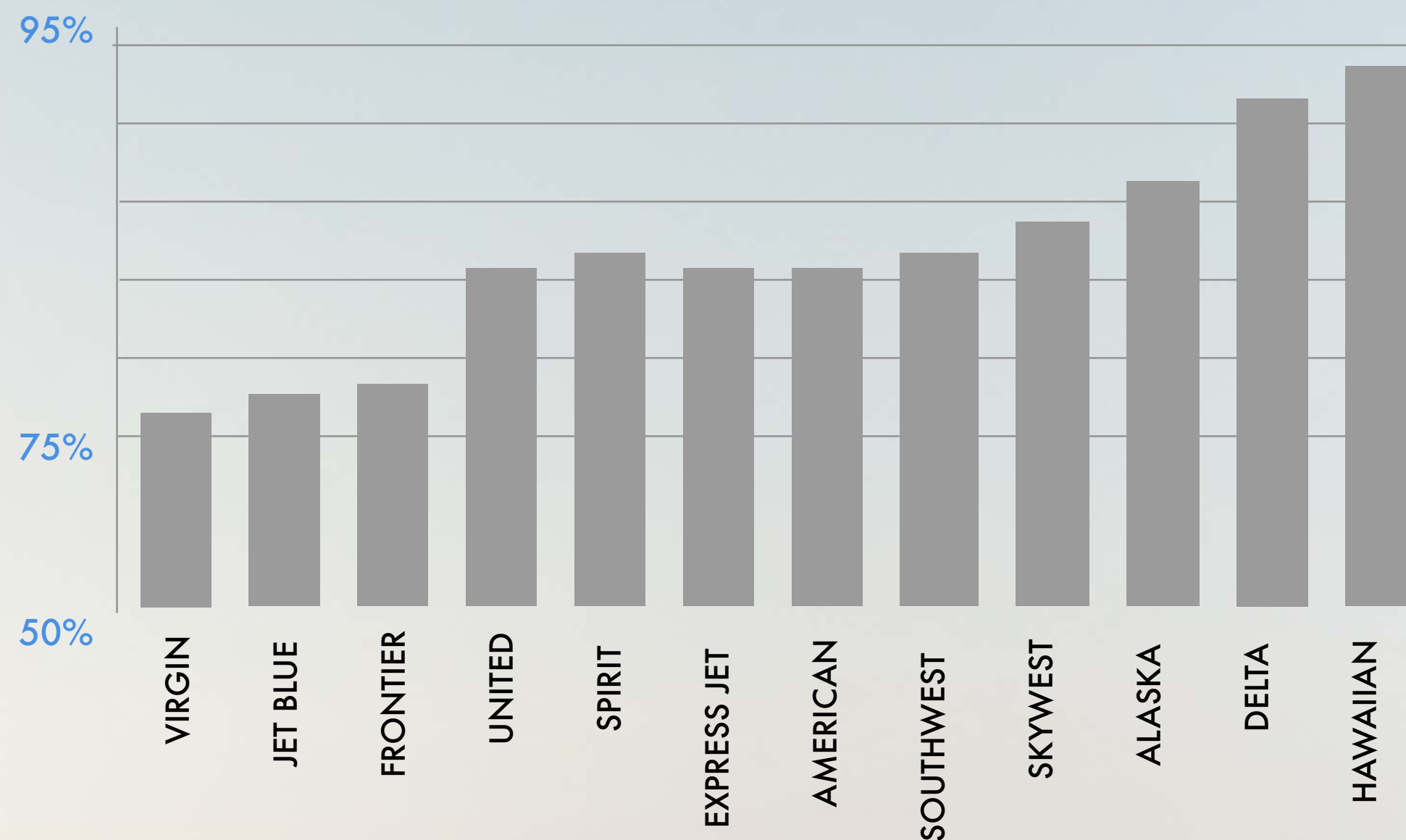
84.8% of flights  
arrived on time in 2016

ARRIVALS

DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS



AIRLINE	PERCENT
Virgin	93
Jet Blue	80
Frontiere	85
United	88
Spirit	89
Express Jet	79
American	80
Southwest	83
Skywest	79
Alaska	83
Delta	74
Hawaiian	84

CALCULATE

## On-Time Arrival Statistics

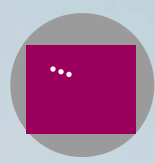
### Airports

This graph includes some of the U.S.'s airports with the highest traffic volume of flights. A factor for these high traffic volumes is some of these airports are hubs for the carriers such as Atlanta Airport for Delta Airlines.

### Time

The on-time trends recorded and shown in this graph are based on the total operating hours for each carrier. The graph is showing

CREDITS



AIRLINE



AIRPORT



TIME

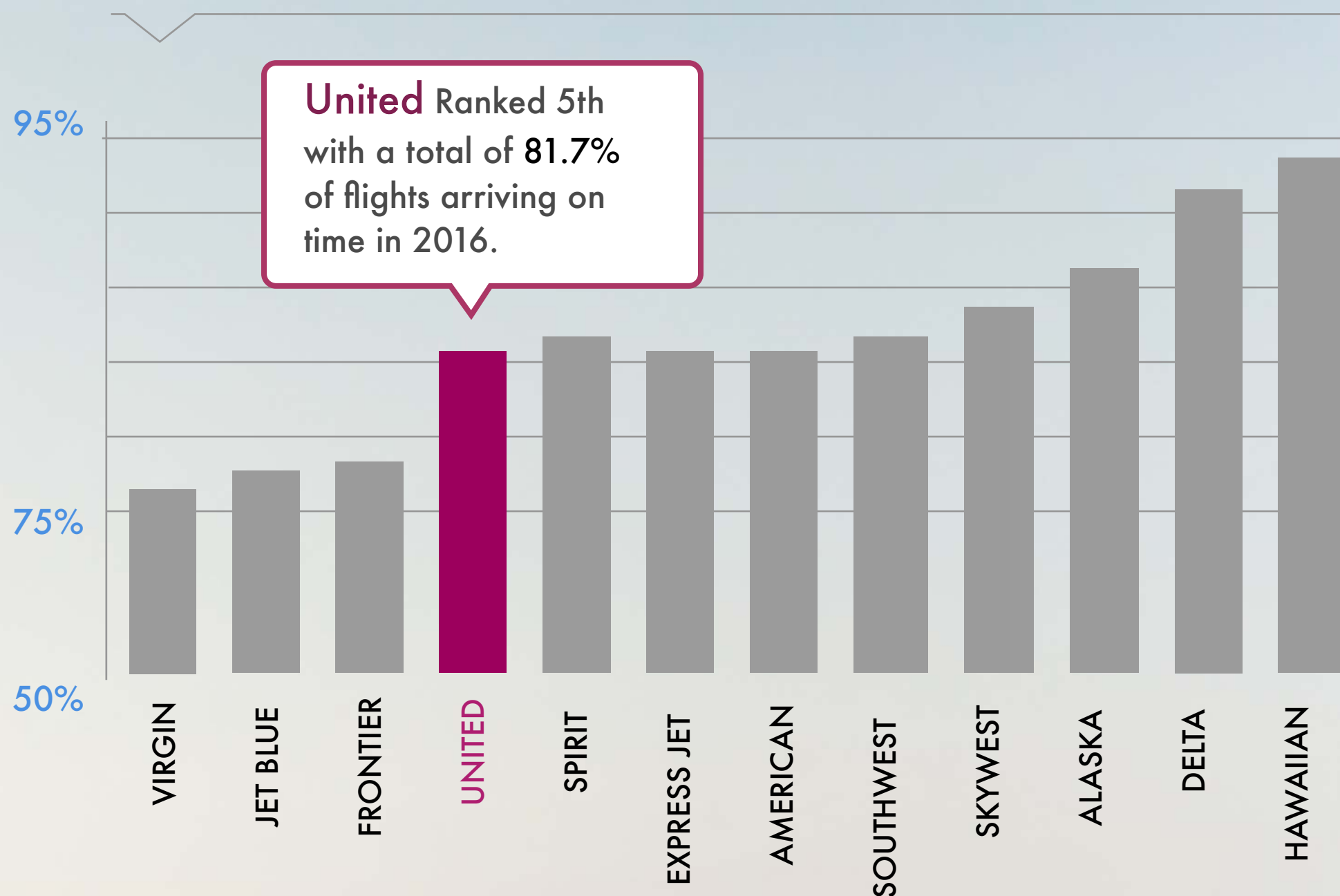
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CALCULATE

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al time trends recorded and shown in this graph are based on the al operating hours for ... showing

CREDITS





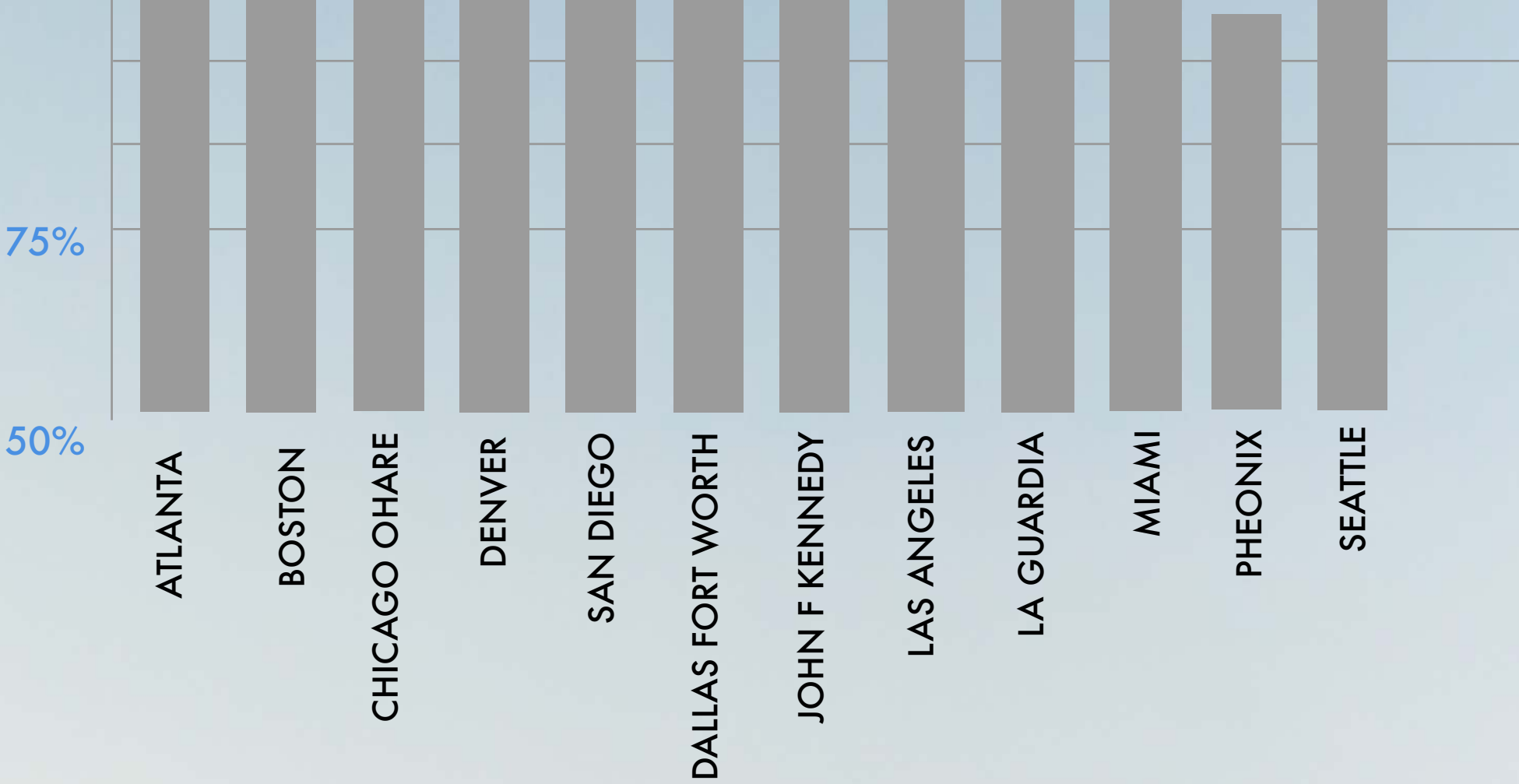
ARRIVALS

DELAYS/  
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COMPLAINTS

CREDITS



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Calculations

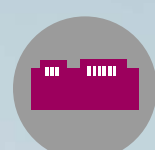
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Chicago Ohare	85
Denver	88
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D. Fort Worth	79
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Las Angeles	83
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Pheonix	74
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CALCULATE



AIRLINE



AIRPORT



TIME

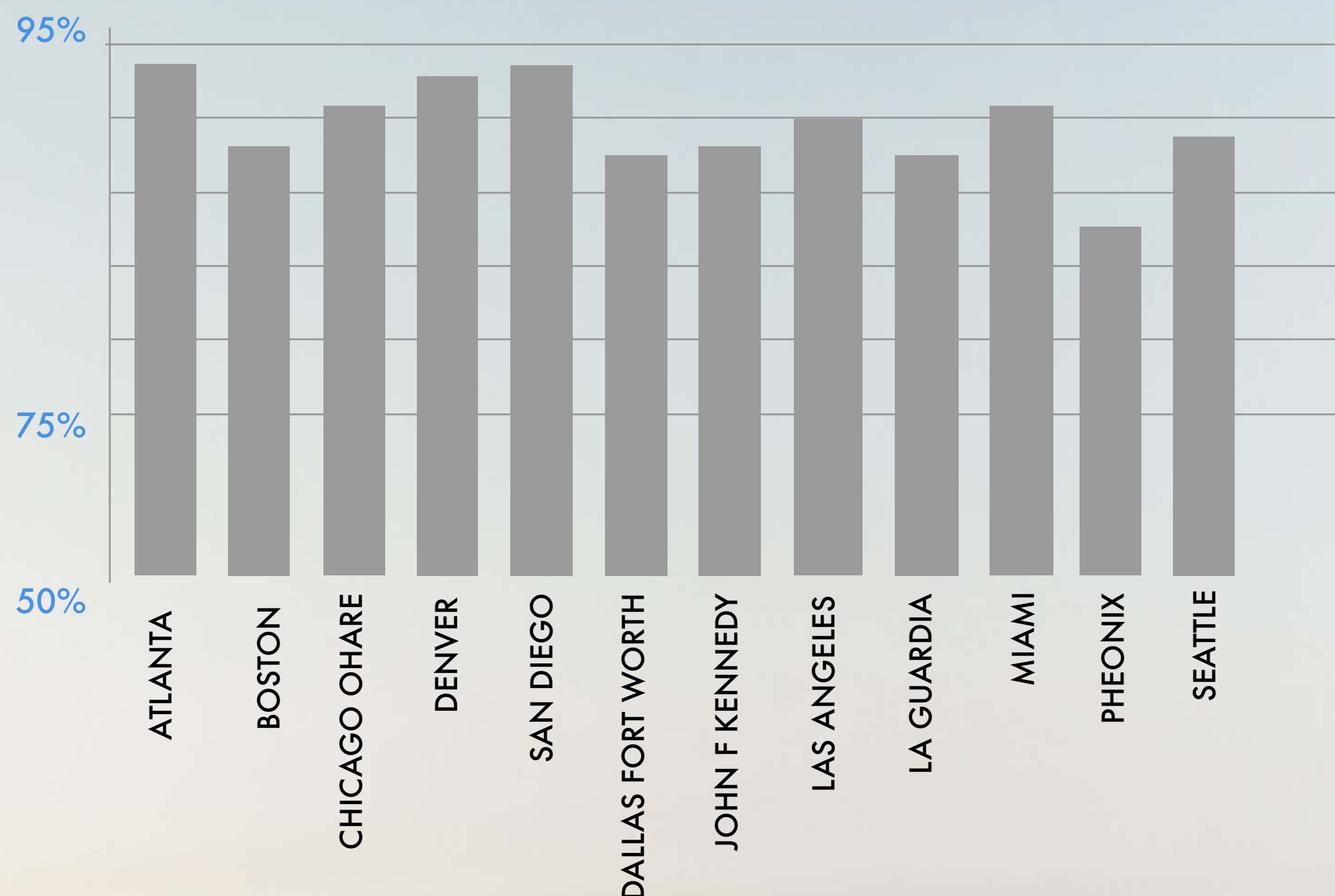
84.8% of flights  
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CANCELATIONS

OVERSALES

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CALCULATE

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### Time

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total operating hours for the airports. The graph is showing

CREDITS





Atlanta Ranked 1st  
with a total of 92.5% of  
flights arriving on time.  
2016.



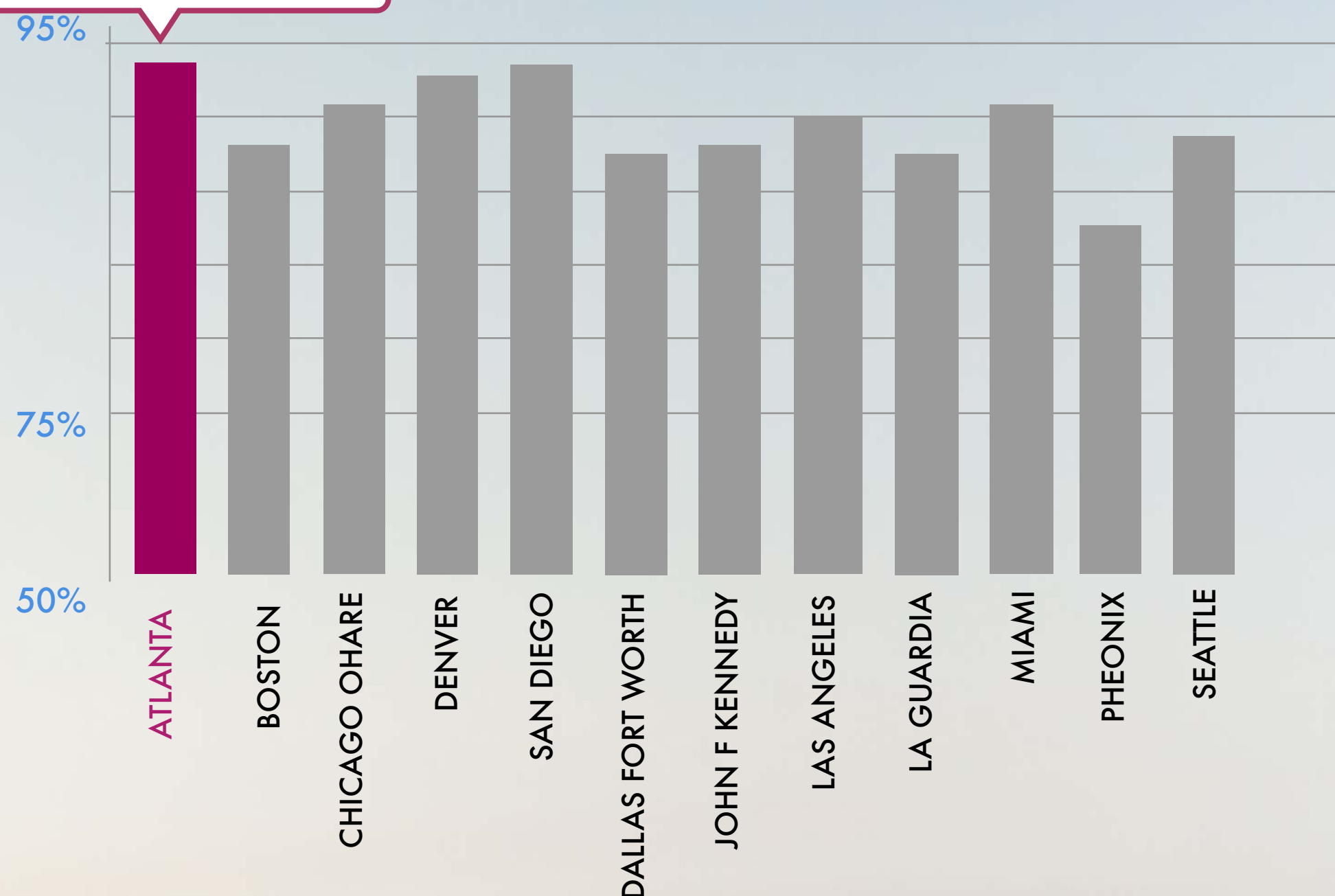
84.8% of flights  
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ARRIVALS

DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS



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CALCULATE

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### Airports

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me

al time trends recorded and shown in this graph are based on the  
ral operating hours for ... with ... showing

CREDITS



AIRLINE



AIRPORT



TIME

# 9 – 10AM

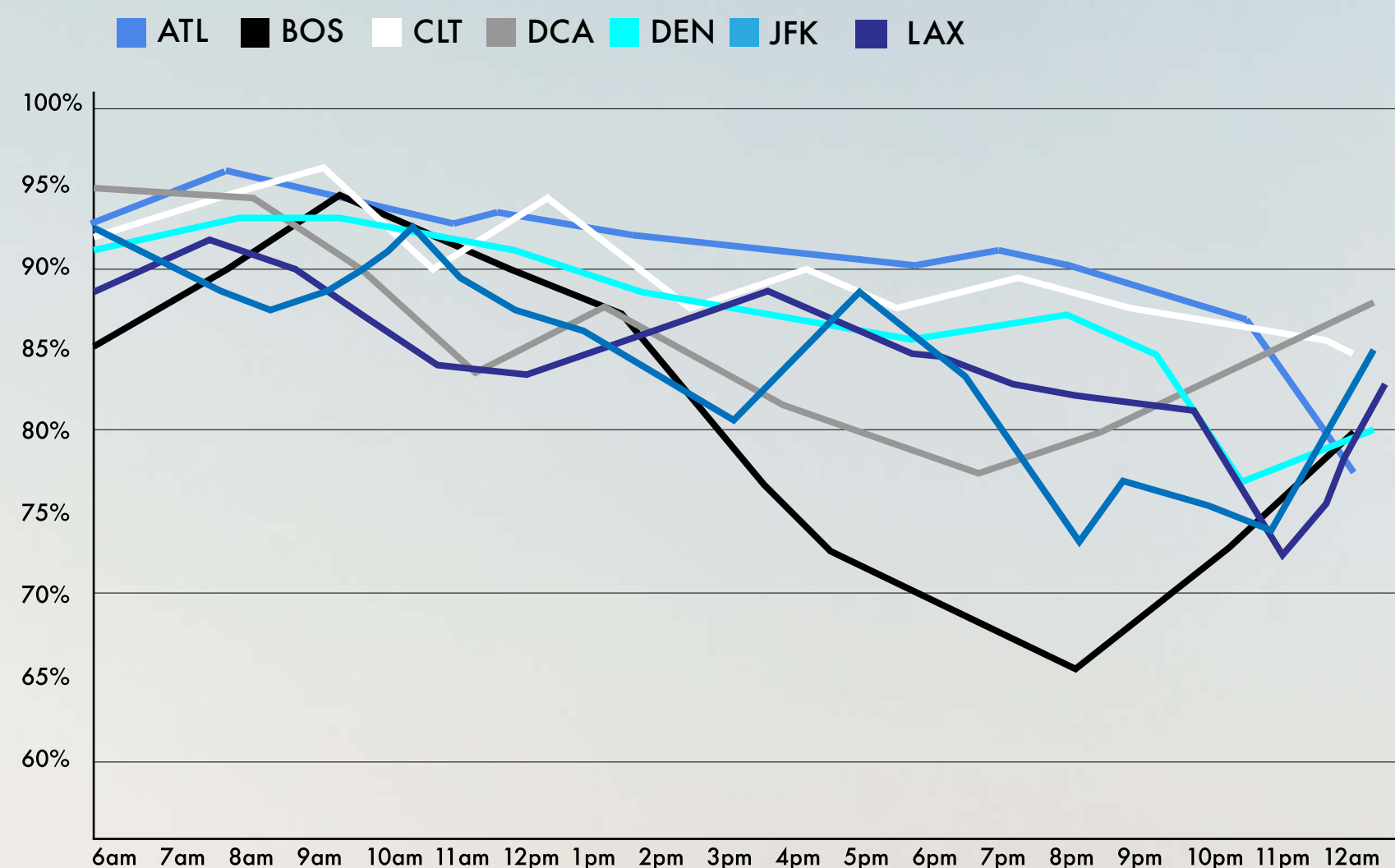
is the time block with the most on-time arrivals.

ARRIVALS

DELAYS/  
CANCELTIONS

OVERSALES

CONSUMER  
COMPLAINTS



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CALCULATE

## On-Time Arrival Statistics

### Airports

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CREDITS





ARRIVALS

DELAYS/  
CANCELTIONS

OVERSALES

CONSUMER  
COMPLAINTS



AIRLINE

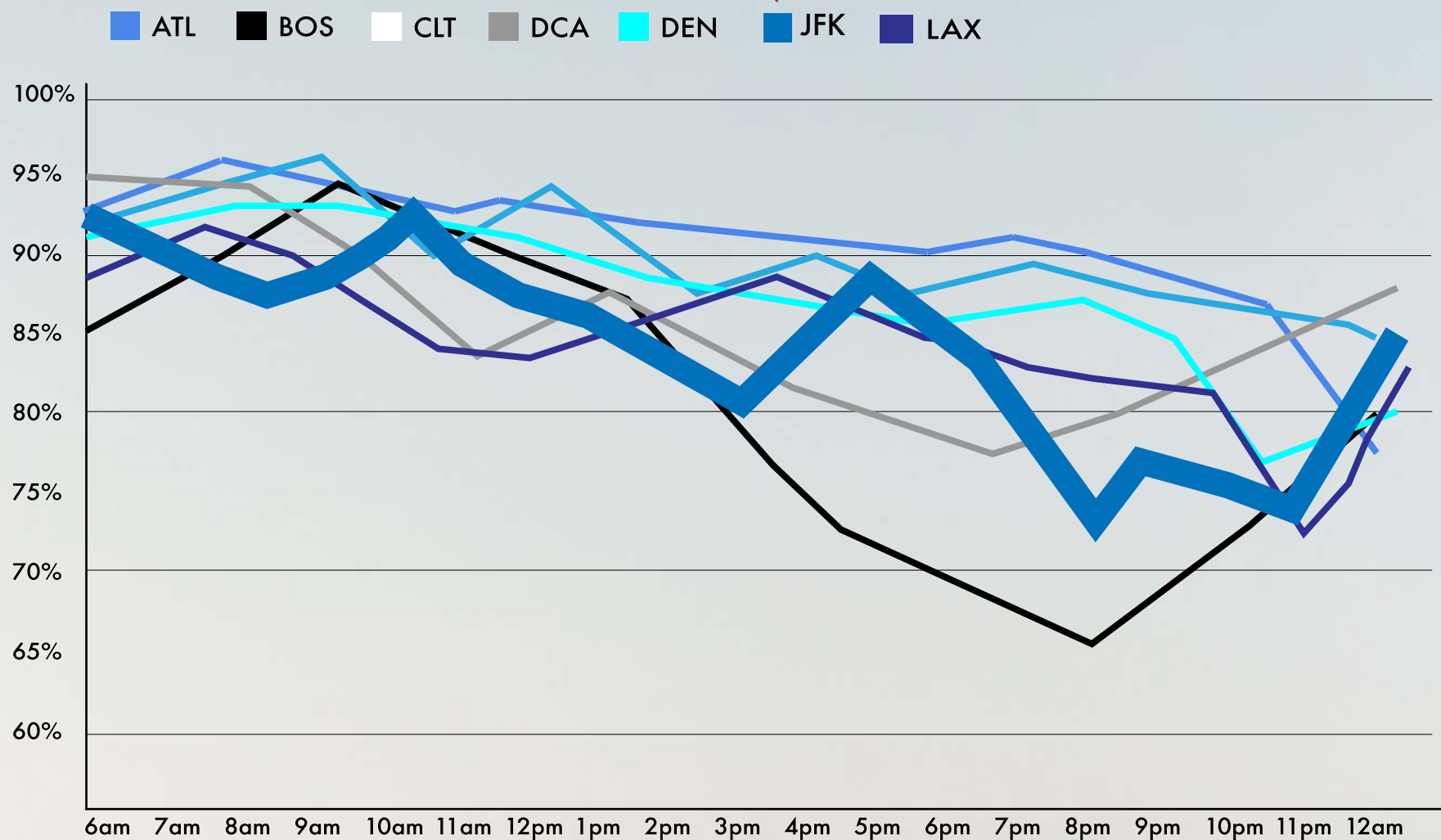


AIRPORT



John F Kennedy

Ranked 3rd with a total  
of 92.5% of flights  
arriving on time.



9 – 10AM

is the time block with  
the most on-time arrivals.

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Atlanta	93
Boston	80
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CALCULATE

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ARRIVALS

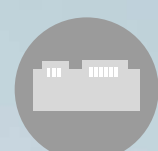
DELAYS/  
CANCELTIONS

OVERSALES

CONSUMER  
COMPLAINTS



AIRLINE



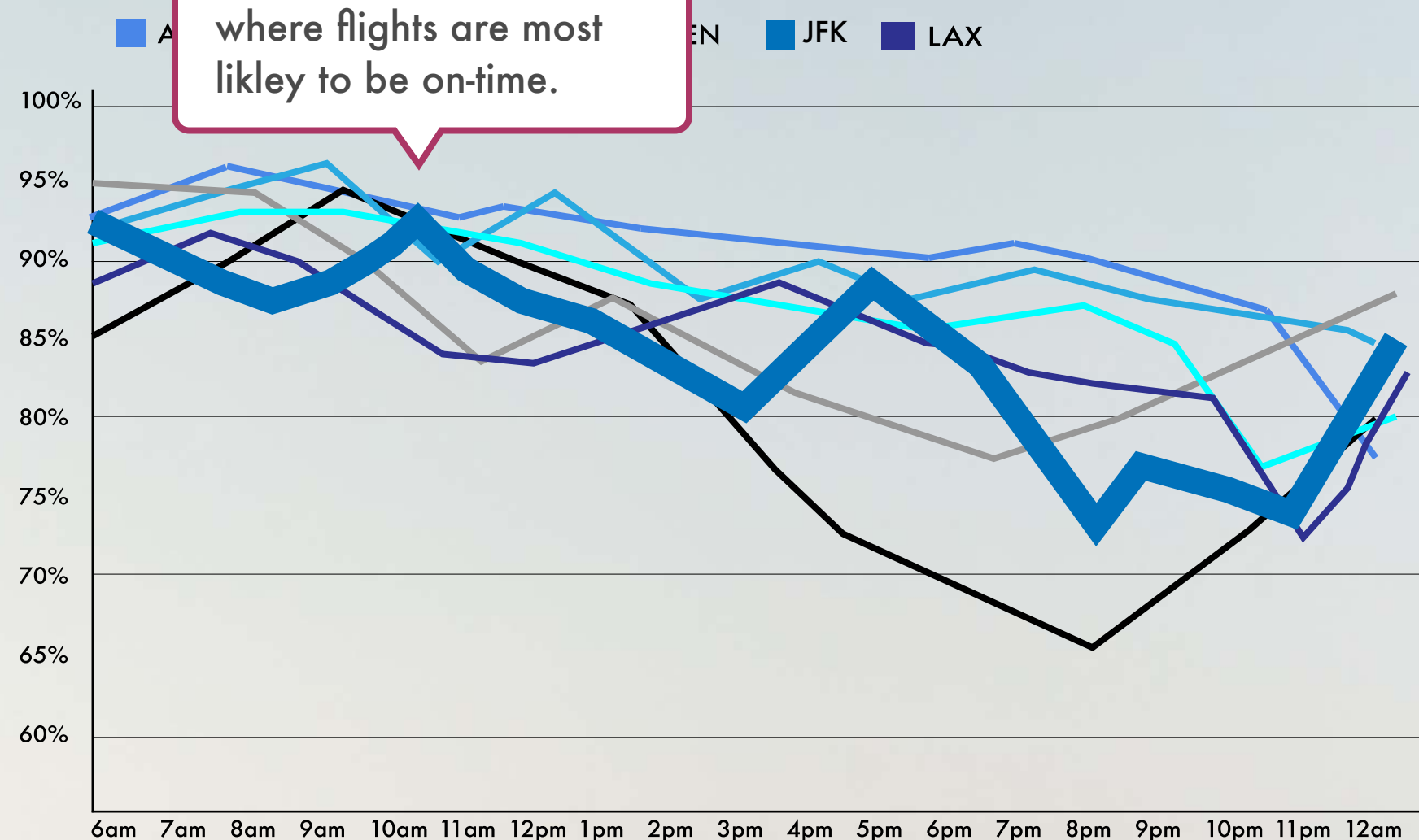
AIRPORT



TIME

9:00AM- 10:00AM

Is the time bock for JFK  
where flights are most  
likley to be on-time.



## On-Time Arrival Statistics

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CALCULATE

CREDITS





# Delays/Cancellations

ARRIVALS

DELAYS/  
CANCELTIONS

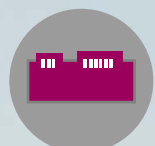
OVERSALES

CONSUMER  
COMPLAINTS

CREDITS



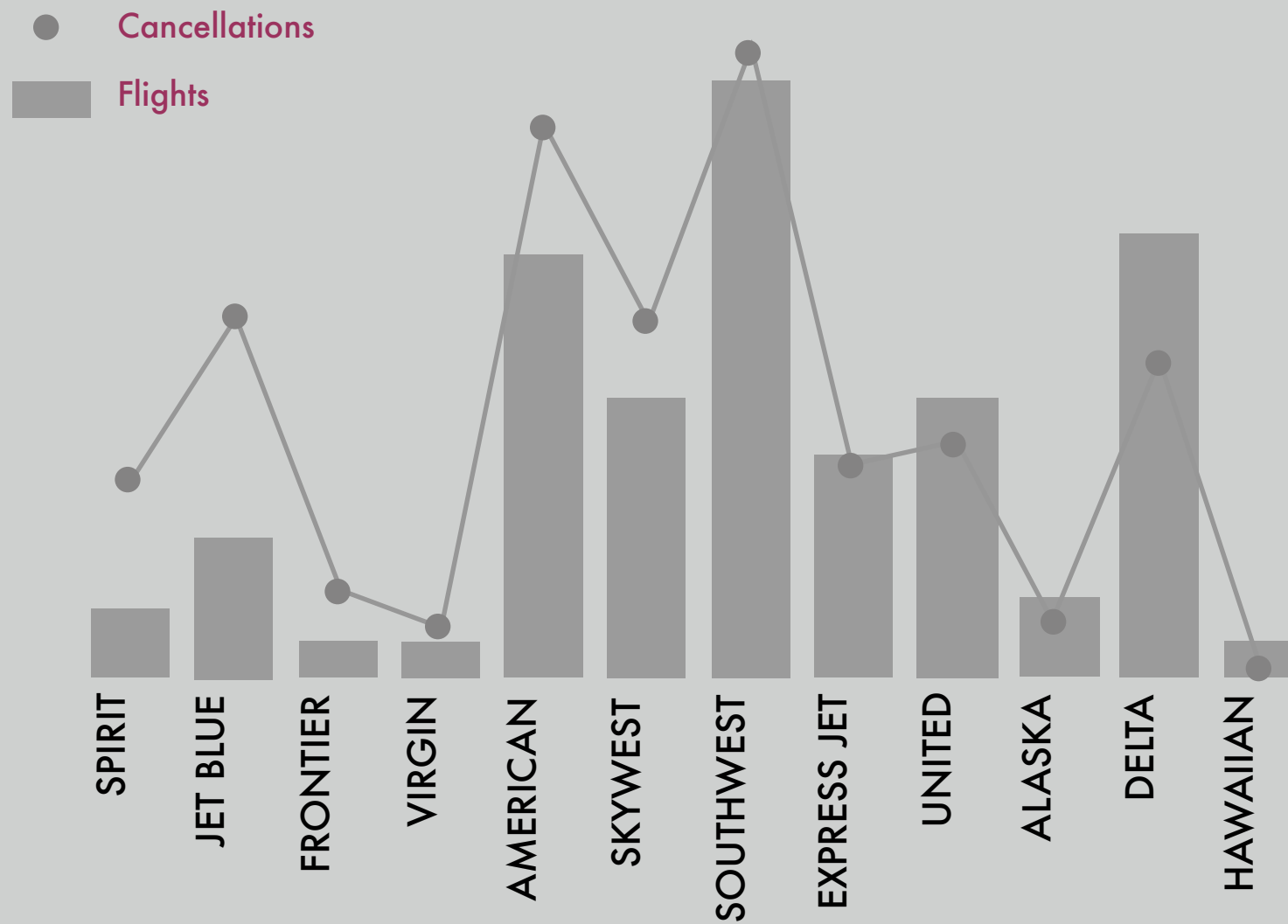
Airline



Airport



Time



## JET BLUE AIRLINE

on average cancelled the most flights.

## Delays/ Cancellations



### Airports

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### Calculations

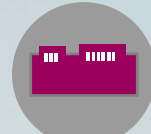
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# Delays/Cancellations



Airline



Airport



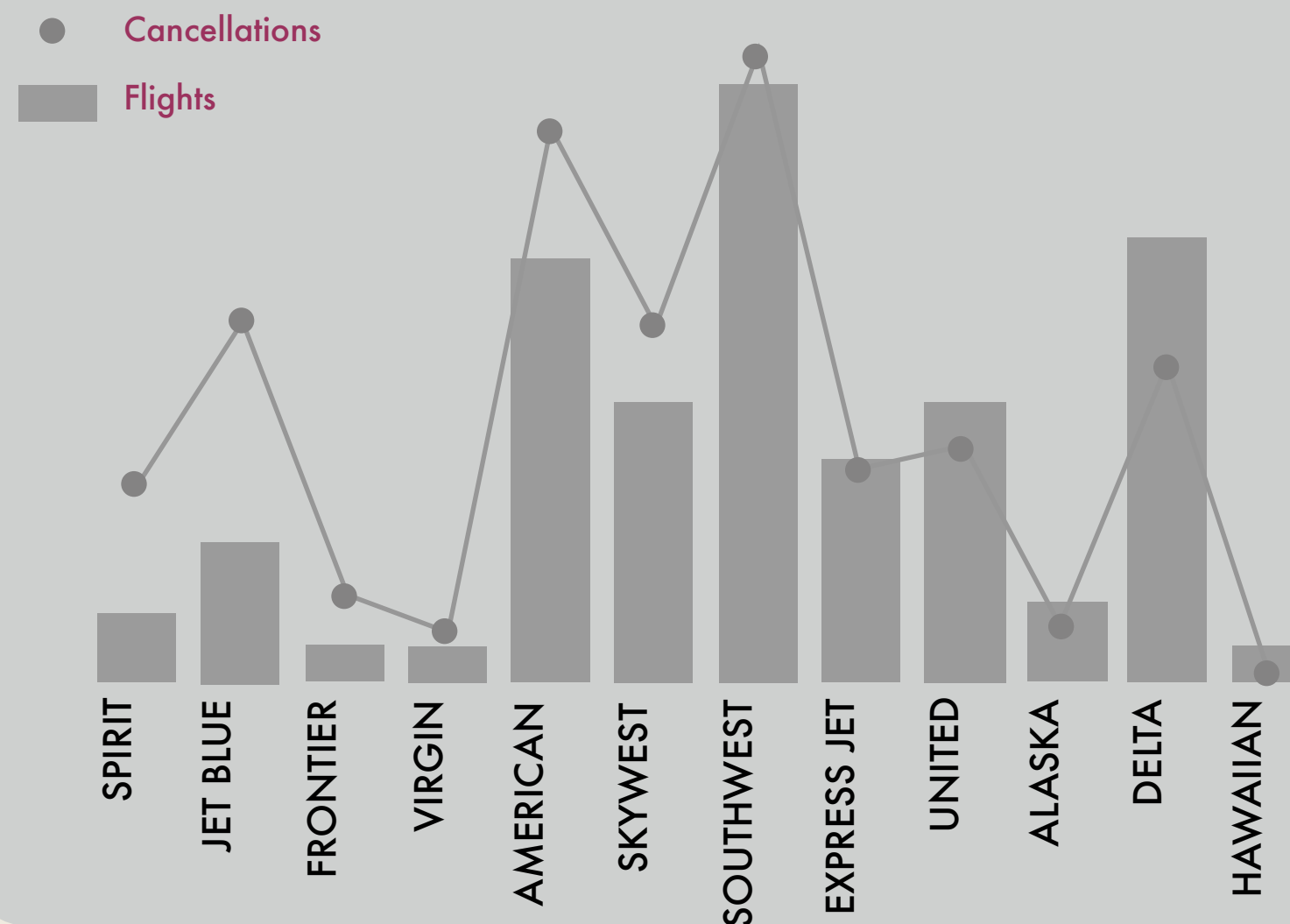
Time

ARRIVALS

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CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS



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CREDITS





AIRLINE



AIRPORT



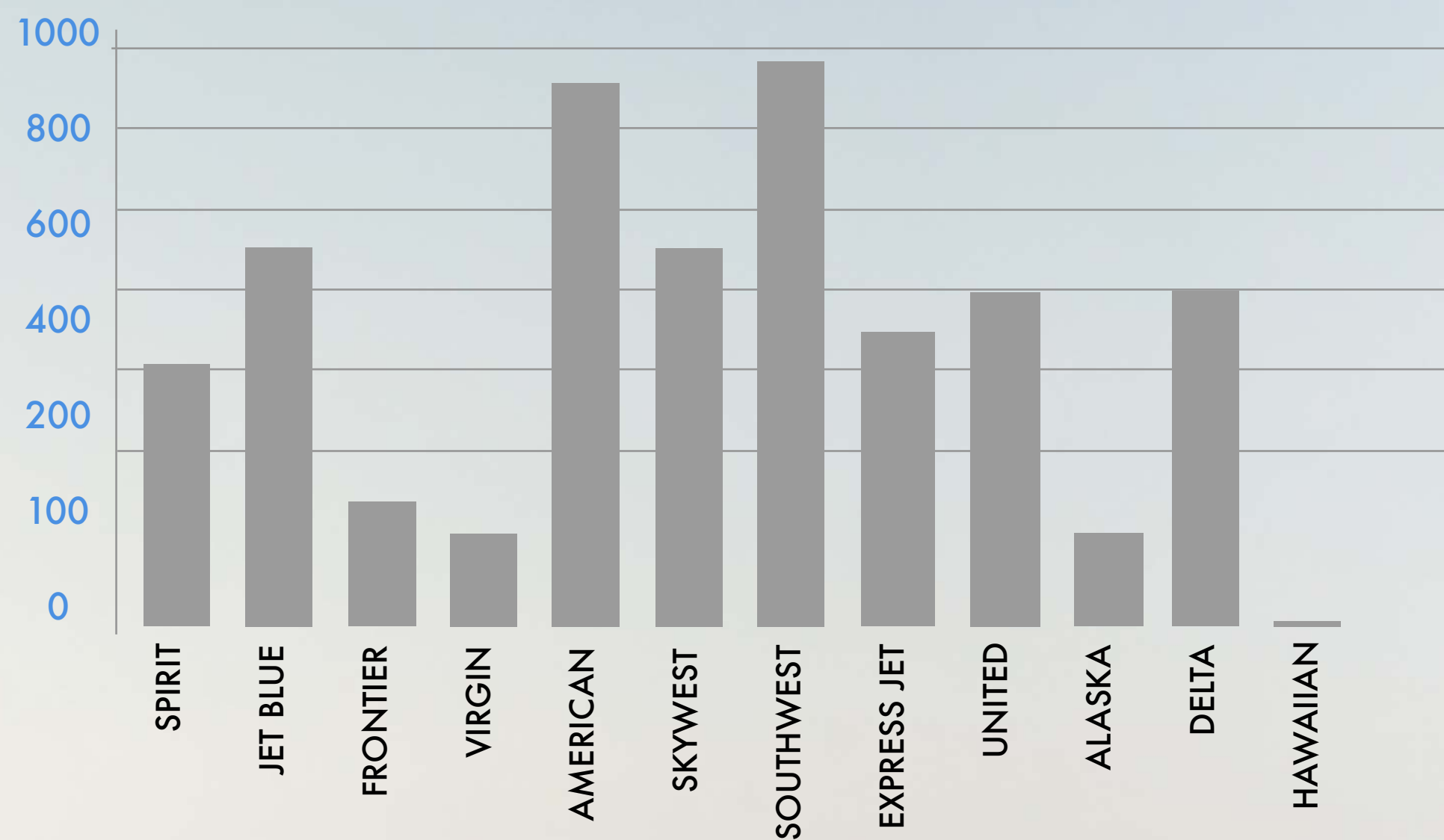
TIME

ARRIVALS

DELAYS/  
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CONSUMER  
COMPLAINTS



# Spirit / JetBlue

Tied in 2016 for the highest rate of cancellations.

AIRLINE	CANCELLATIONS
Spirit	295
Jet Blue	536
Frontiere	122
United	70
Virgin	825
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Southwest	318
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CALCULATE

## Flight Cancellation Statistics

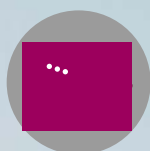
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CREDITS



AIRLINE



AIRPORT



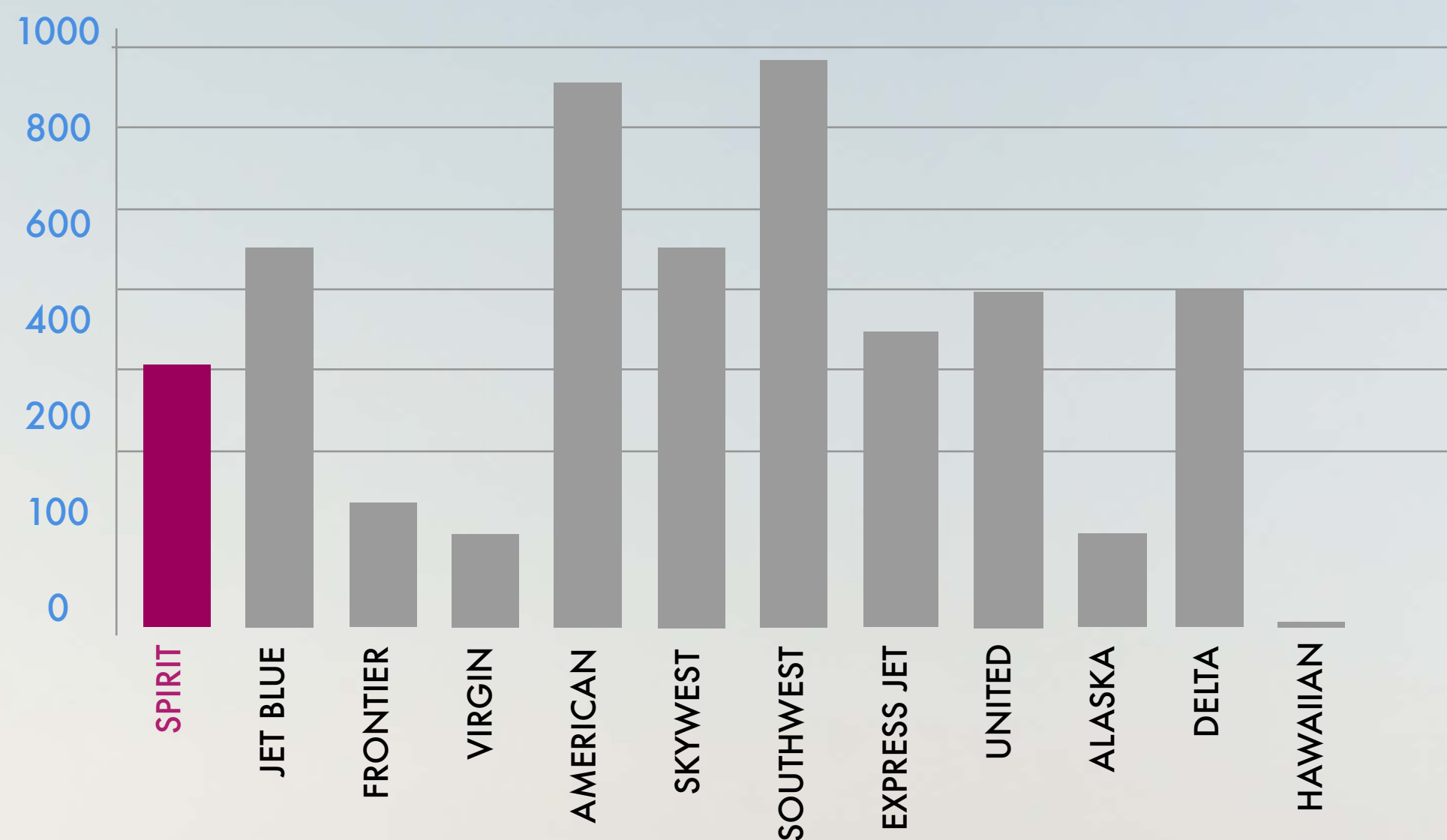
TIME

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CALCULATE

RESET

## Flight Cancellation Statistics

### Airports

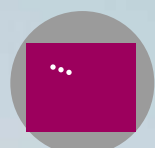
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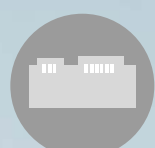
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CREDITS





AIRLINE



AIRPORT



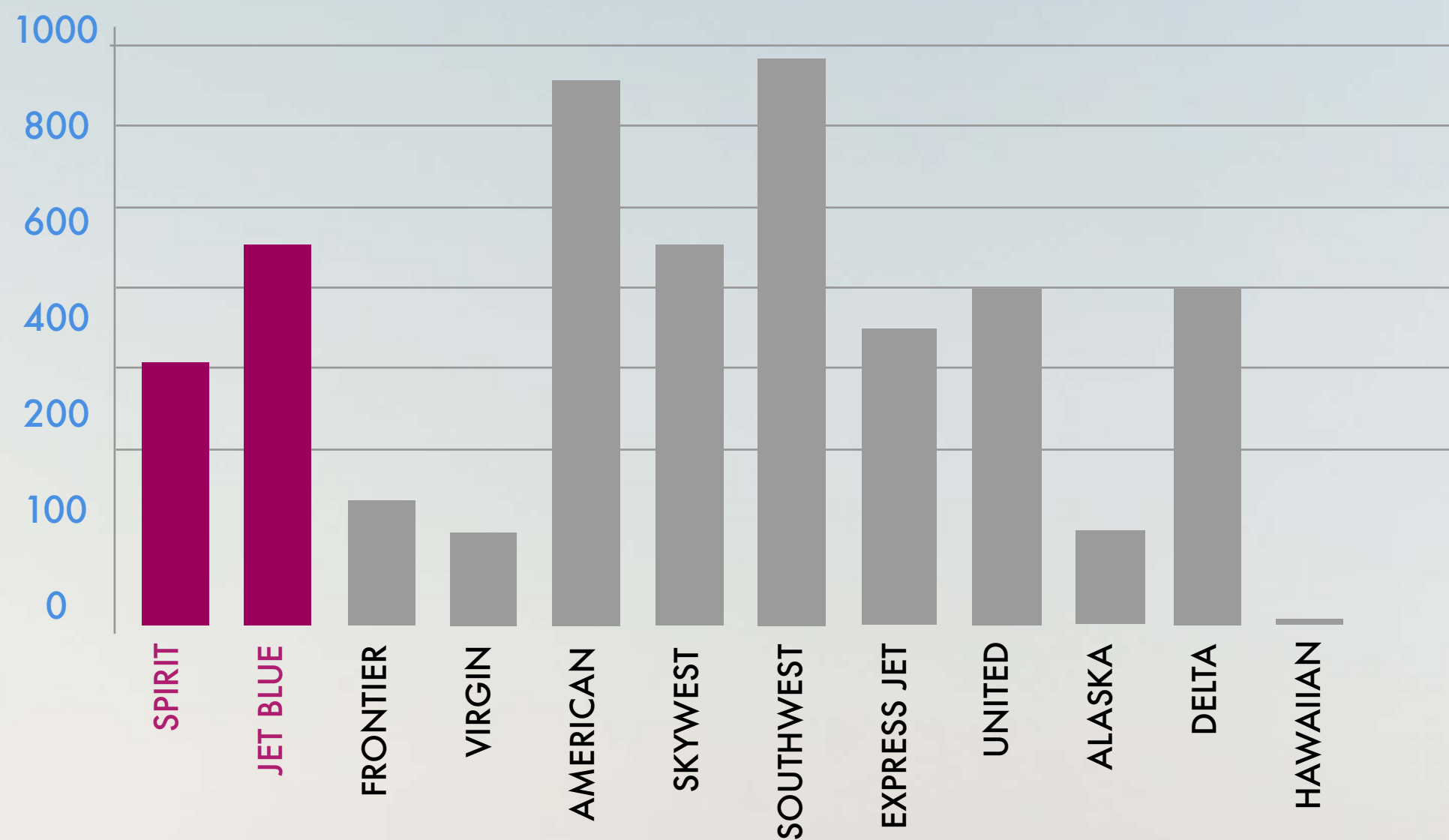
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CREDITS



AIRLINE



AIRPORT



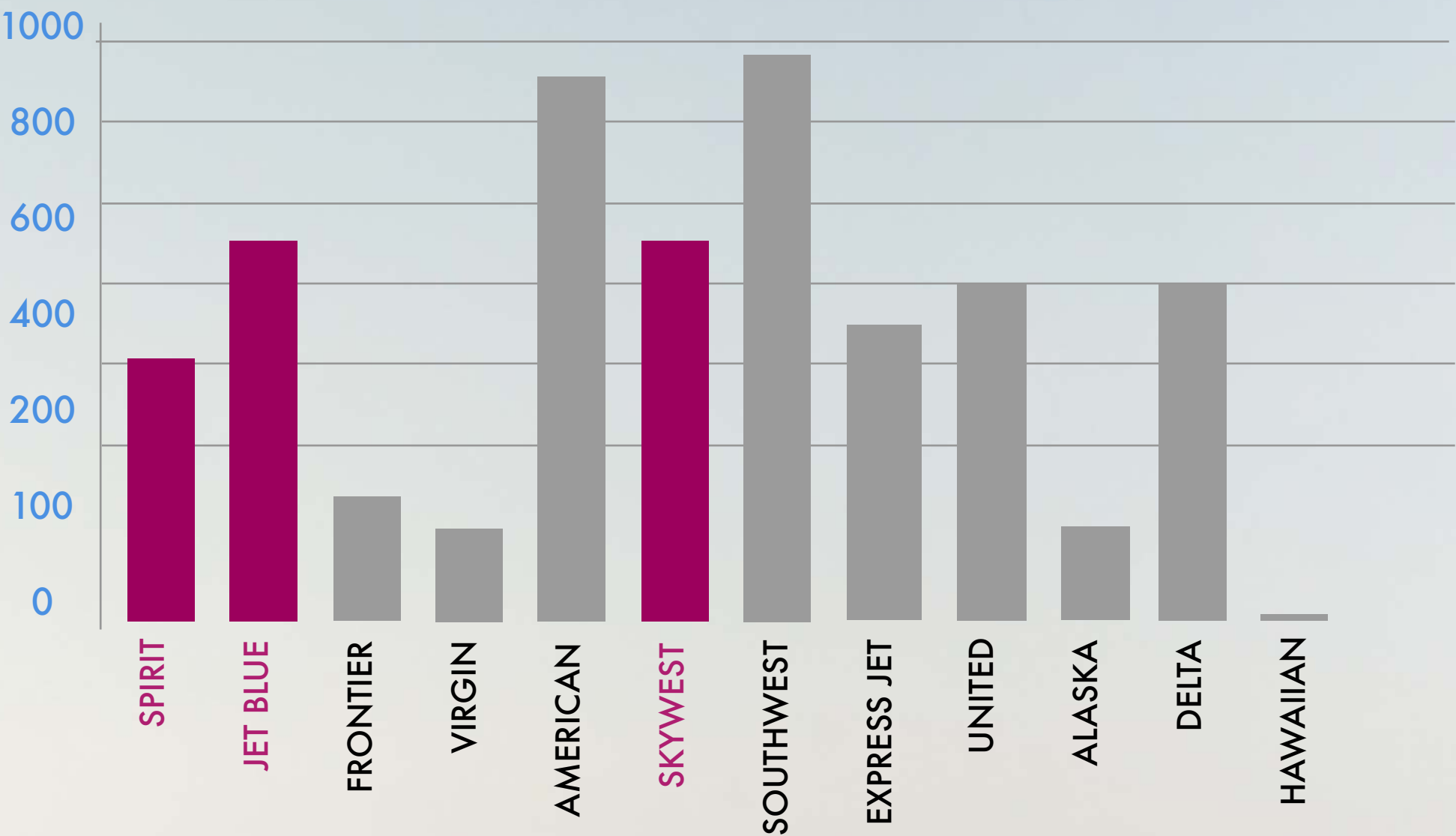
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CALCULATE

RESET

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### Airports

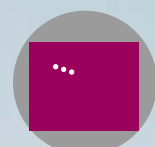
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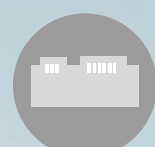
Real time trends recorded and shown in this graph are based on the total operating hours for the month of October 2016, showing

CREDITS





AIRLINE



AIRPORT



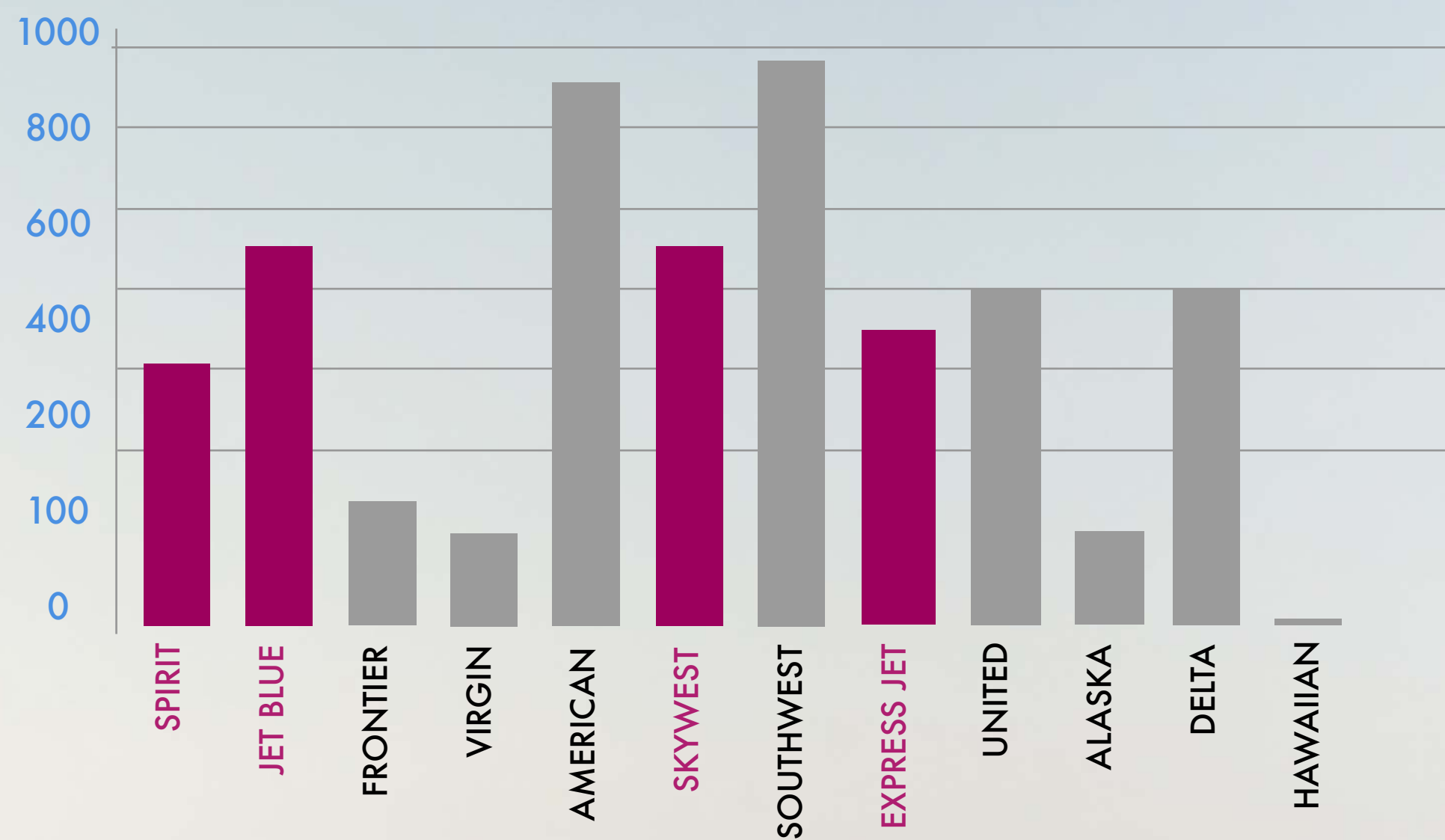
TIME

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RESET

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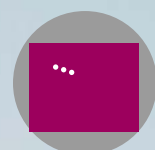
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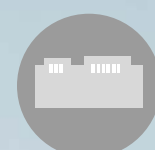
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CREDITS



AIRLINE



AIRPORT



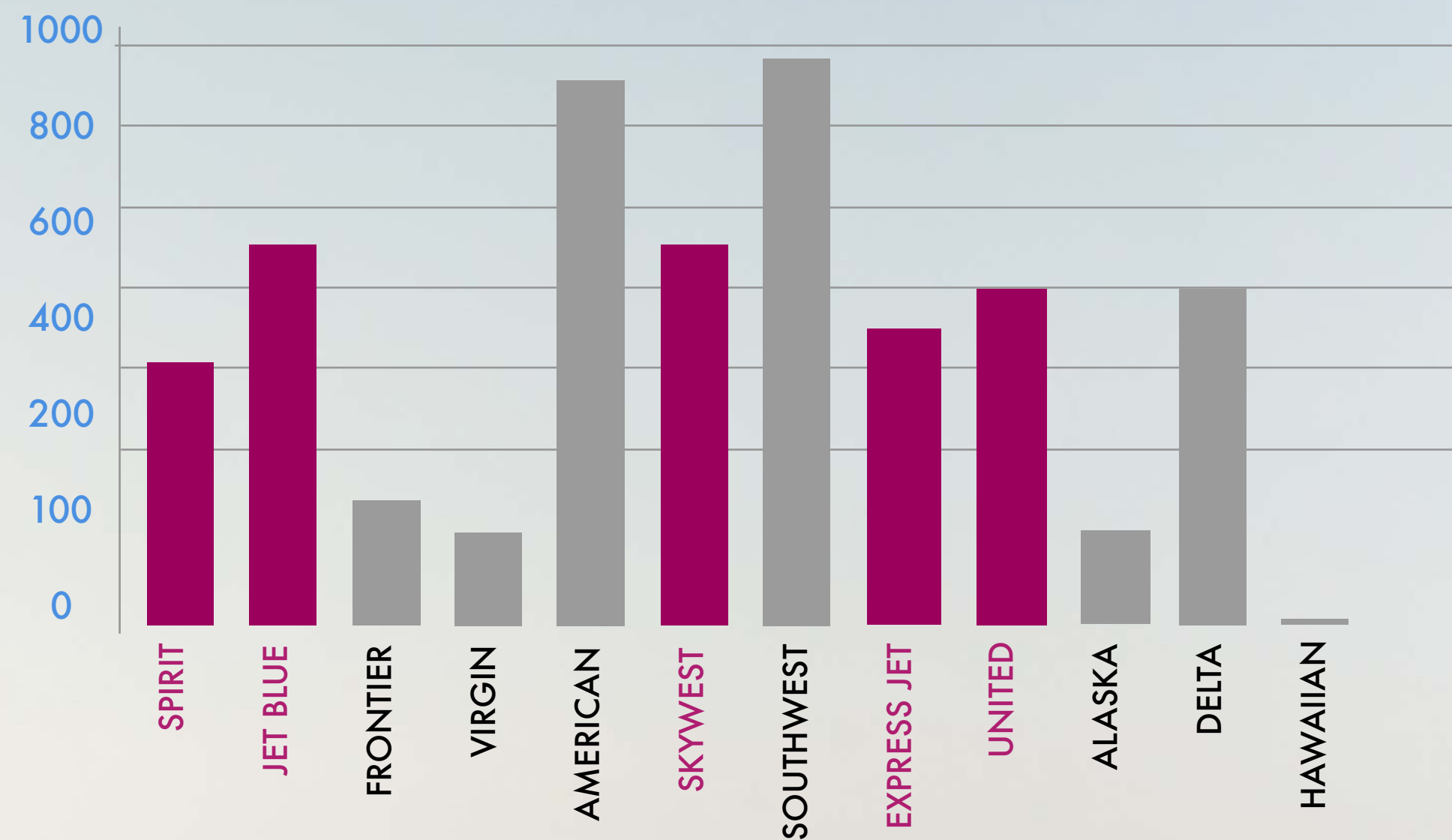
TIME

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CONSUMER  
COMPLAINTS



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CALCULATE

RESET

## Flight Cancellation Statistics

### Airports

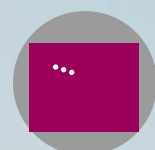
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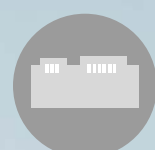
Real time trends recorded and shown in this graph are based on the total operating hours for each carrier. The graph is showing

CREDITS





AIRLINE



AIRPORT



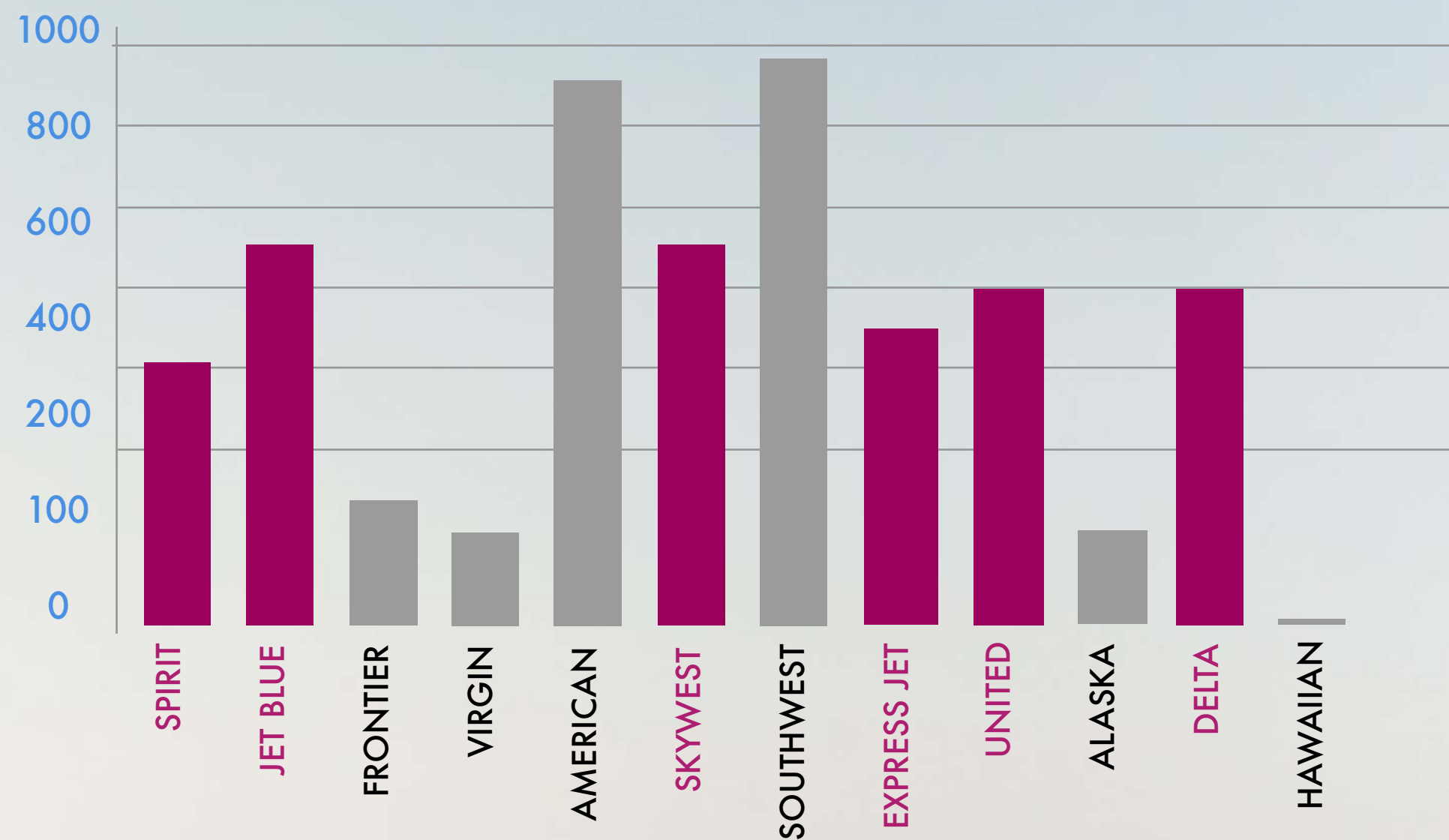
TIME

ARRIVALS

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CONSUMER  
COMPLAINTS



## Spirit / JetBlue

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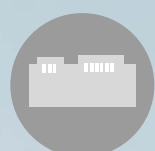
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CREDITS



AIRLINE



AIRPORT



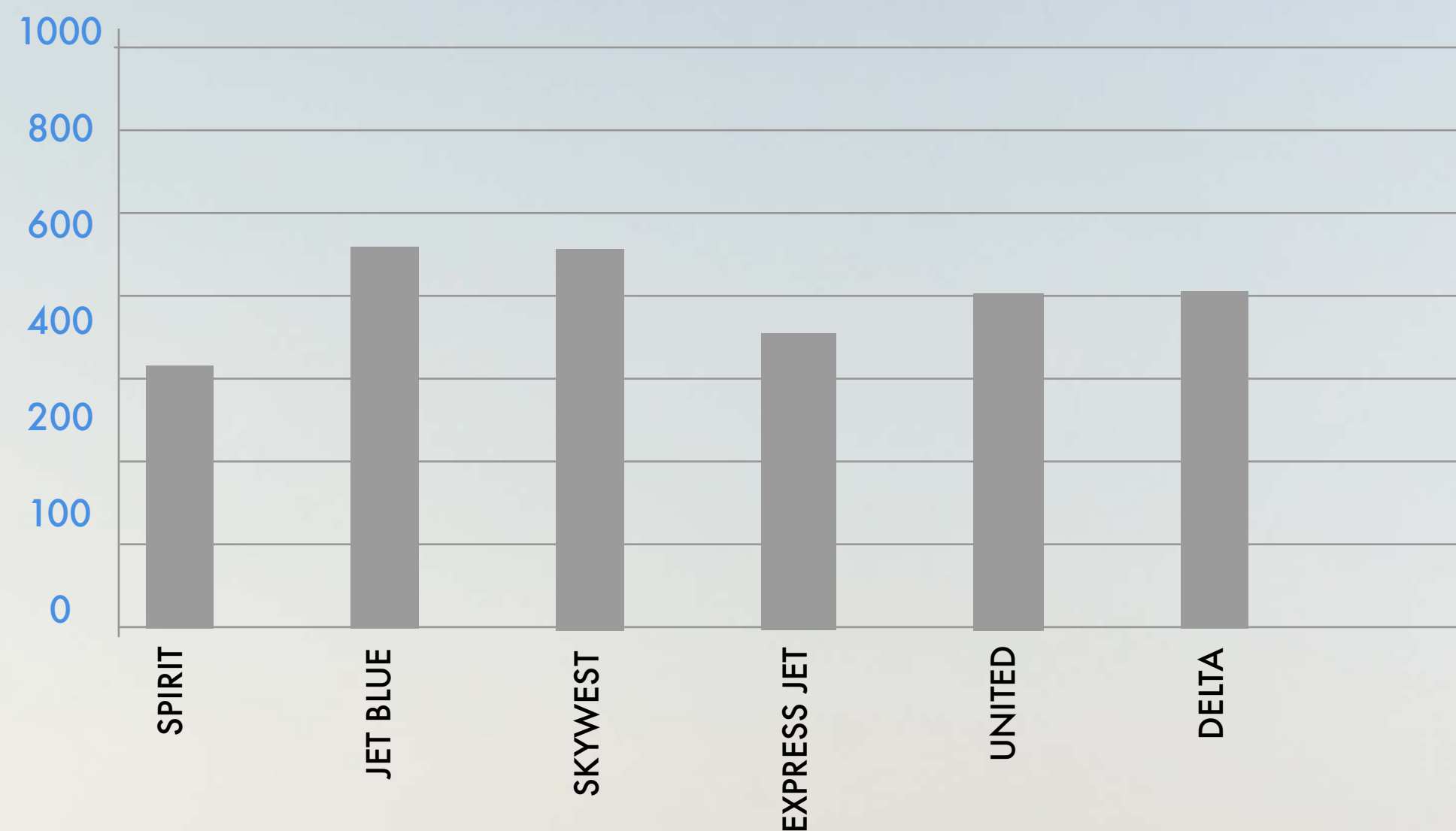
TIME

ARRIVALS

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OVERSALES

CONSUMER  
COMPLAINTS



## Spirit / JetBlue

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RESET

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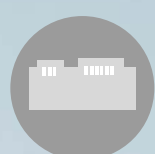
Annual time trends recorded and shown in this graph are based on the annual operating hours for each carrier. The graph is showing

CREDITS





AIRLINE



AIRPORT



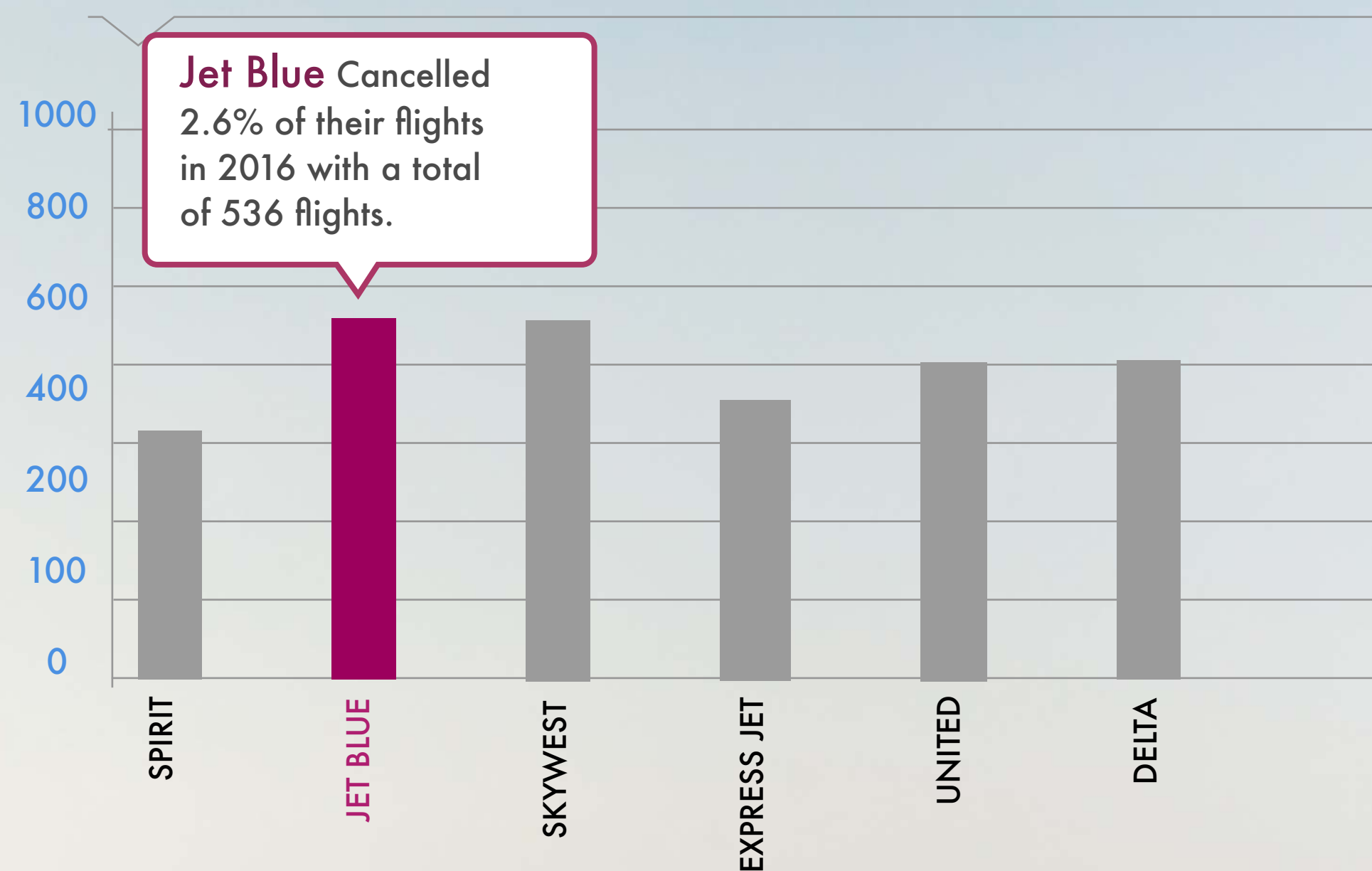
TIME

ARRIVALS

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CANCELLATIONS

OVERSALES

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CREDITS



AIRLINE



AIRPORT



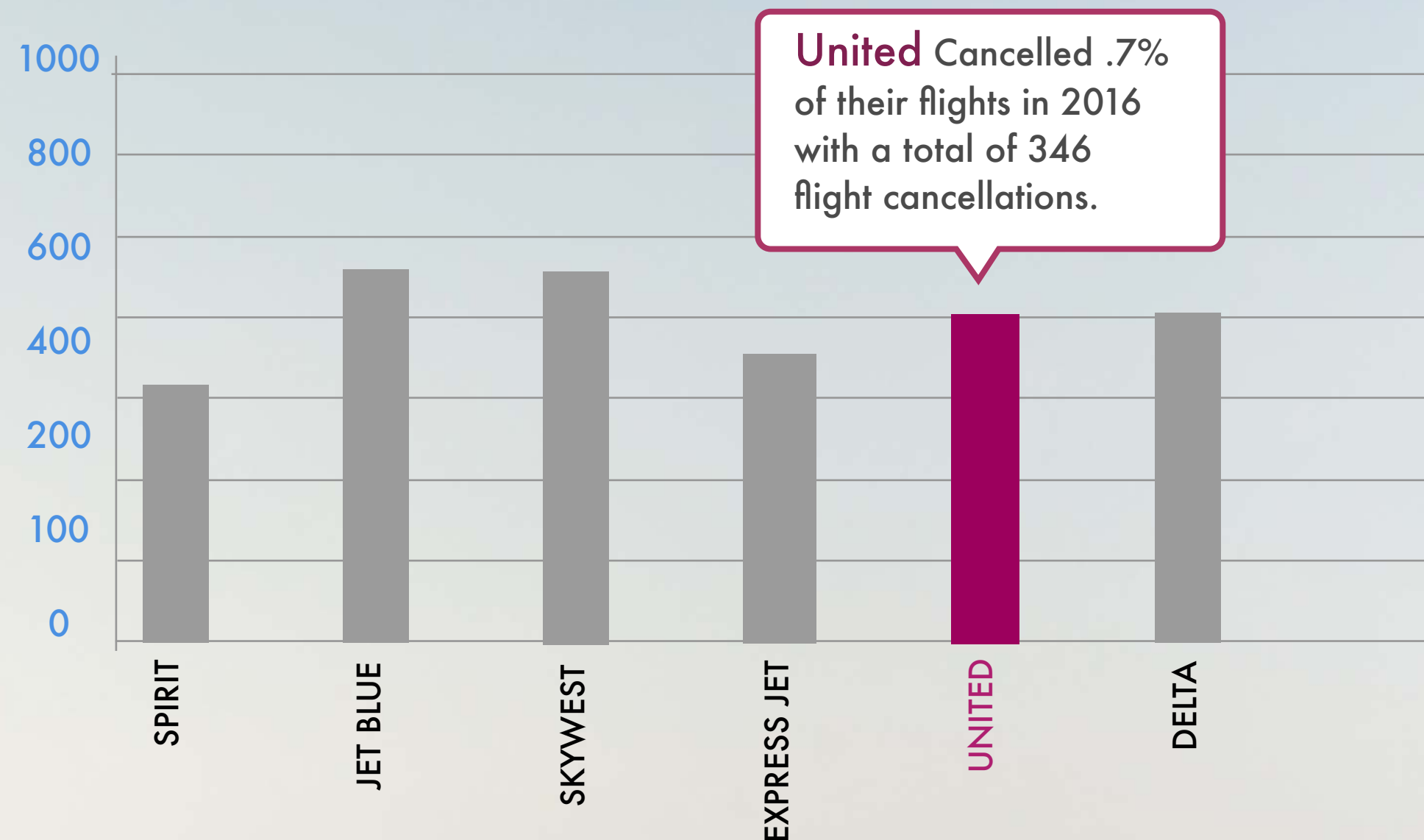
TIME

ARRIVALS

DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS



## Spirit / JetBlue

Tied in 2016 for the highest rate of cancellations.

### AIRLINE CANCELLATIONS

Spirit	295
Jet Blue	536
Skywest	533
Express Jet	318
United	349
Delta	473

CALCULATE

RESET

## Flight Cancellation Statistics

### Airports

This graph includes some of the U.S.'s airports with the highest traffic volume of flights. A factor for these high traffic volumes is some of these airports are hubs for the carriers such as Atlanta Airport for Delta Airlines.

### Time

Real time trends recorded and shown in this graph are based on the total operating hours for the month of January 2016, showing

CREDITS





ARRIVALS

DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS

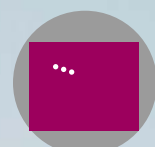
CREDITS

You are now ready to  
**TakeOFF**

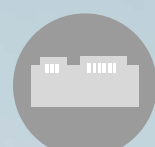
Discover and compare real statistics that are direct factors in your experience with airlines, at airports, and compare them to each other. Hopefully along the way you will find helpful information about what airline is more likley to deboard you, or have a delayed arrival. Get ready...and lets take off.

[CONTINUE TO SITE](#)





AIRLINE



AIRPORT



TIME

# JetBlue Airlines

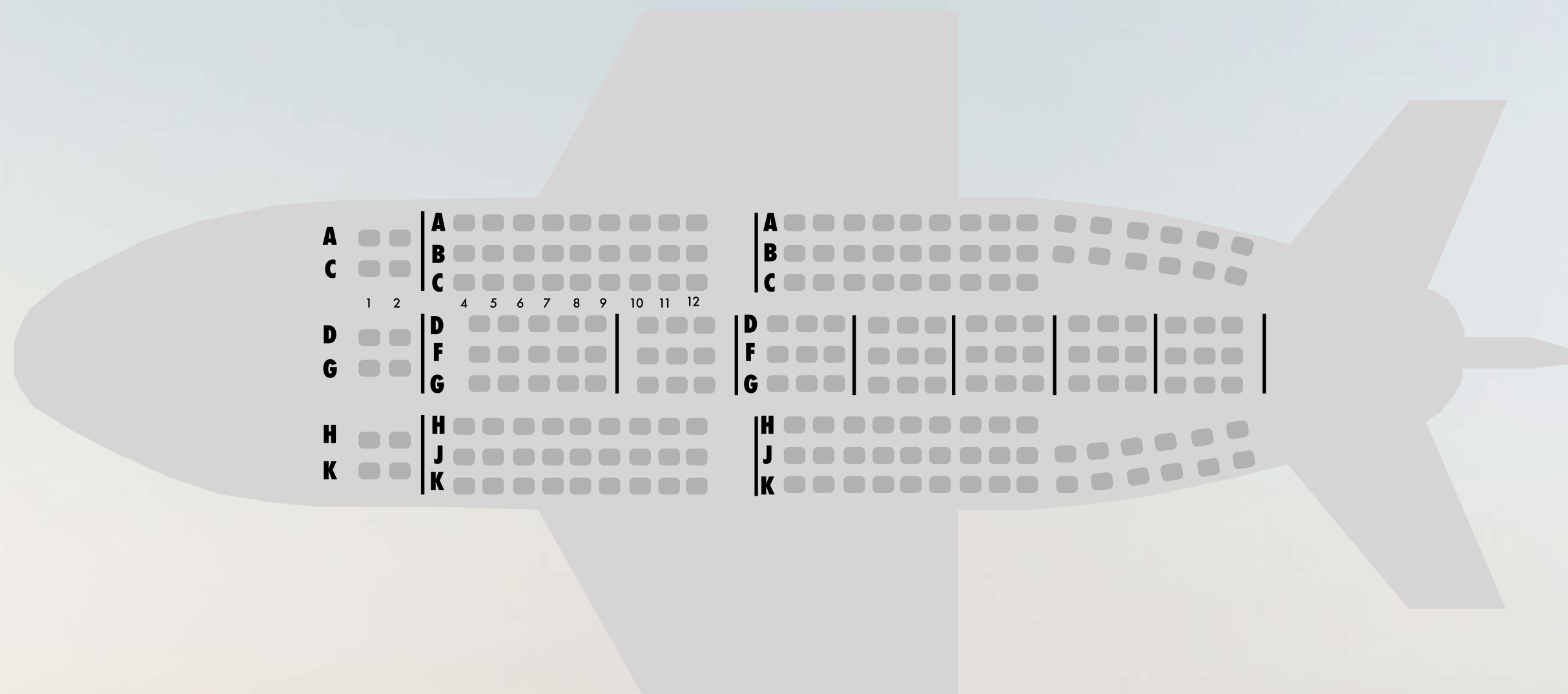
had more involuntary  
deboardings than voluntary

ARRIVALS

DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS



- SPIRIT
- JET BLUE
- FRONTIER
- VIRGIN
- AMERICAN
- SKYWEST
- SOUTHWEST
- EXPRESS JET
- UNITED
- ALASKA
- DELTA
- HAWAIIAN

## Denied Boarding (oversales) Statistics

### Airports

This graph includes some of the U.S.'s airports with the highest traffic volume of flights. A factor for these high traffic volumes is some of these airports are hubs for the carriers such as Atlanta Airport for Delta Airlines.

### Time

The total time trends recorded and shown in this graph are based on the total operating hours for the month of January, 2014, showing

CREDITS





AIRLINE



AIRPORT



TIME

# JetBlue Airlines

had more involuntary  
deboardings than voluntary

ARRIVALS

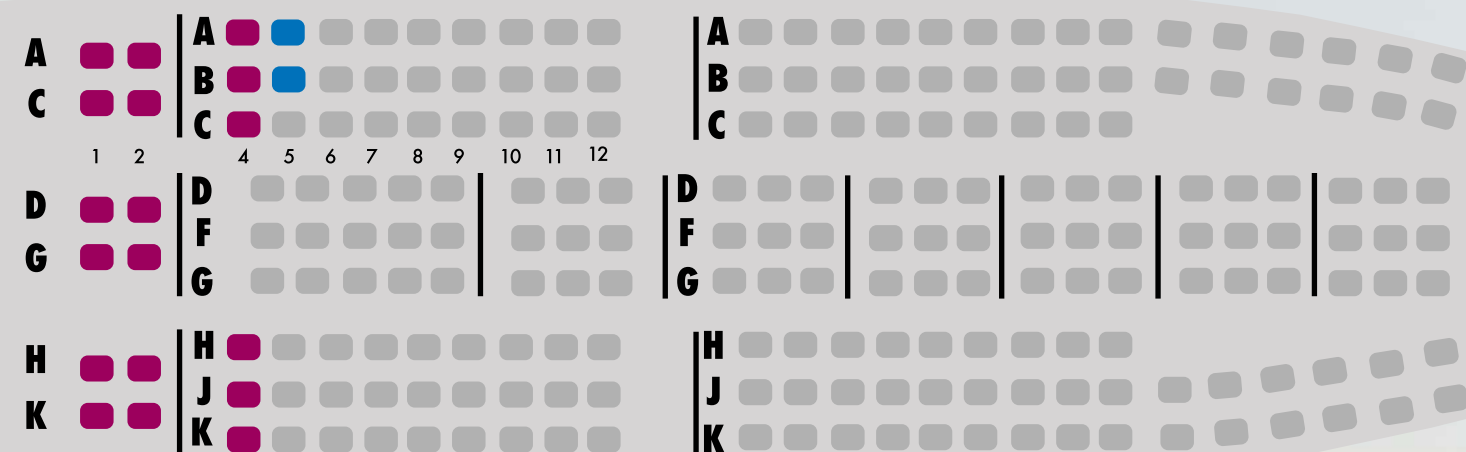
DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS

- Voluntary
- Involuntary

**SPIRIT** has a voluntary total of 1,411 and involuntary deboardings of 181 which is up .15 percent from 2015.



- SPIRIT
- JET BLUE
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- ALASKA
- DELTA
- HAWAIIAN

## Denied Boarding (oversales) Statistics

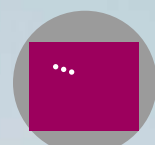
### Airports

This graph includes some of the U.S.'s airports with the highest traffic volume of flights. A factor for these high traffic volumes is some of these airports are hubs for the carriers such as Atlanta Airport for Delta Airlines.

### Time

Annual time trends recorded and shown in this graph are based on the annual operating hours for each carrier. The graph is showing

CREDITS



AIRLINE



AIRPORT



TIME

# JetBlue Airlines

had more involuntary  
deboardings than voluntary

ARRIVALS

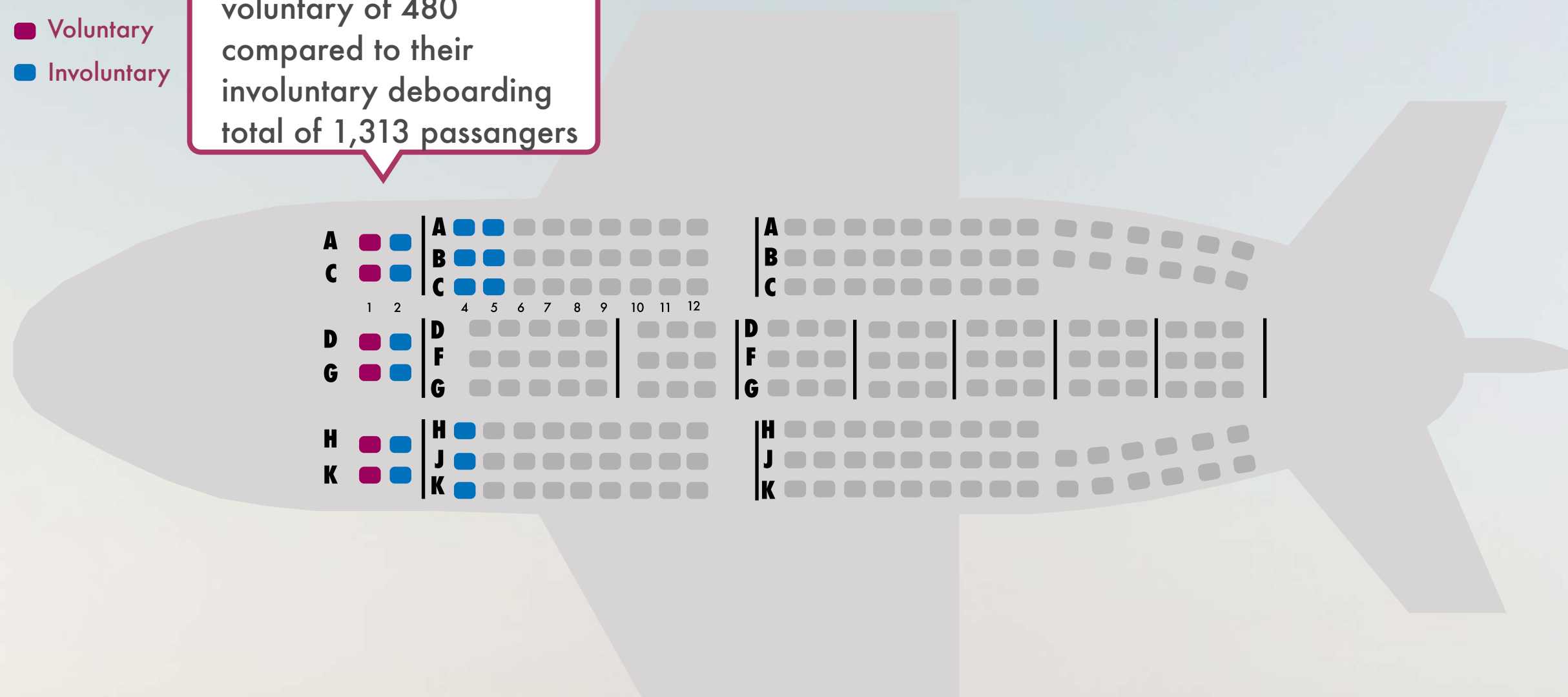
DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS

■ Voluntary  
■ Involuntary

Jet Blue had a low  
voluntary of 480  
compared to their  
involuntary deboarding  
total of 1,313 passangers



- SPIRIT
- JET BLUE
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## Denied Boarding (oversales) Statistics

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This graph includes some of the U.S's airports with the highest traffic volume of flights. A factor for these high traffic volumes is some of these airports are hubs for the carriers such as Atlanta Airport for Delta Airlines.

### Time

al time trends recorded and shown in this graph are based on the  
ral operating hours for ... with ... showing

CREDITS





AIRLINE



AIRPORT



TIME

# JetBlue Airlines

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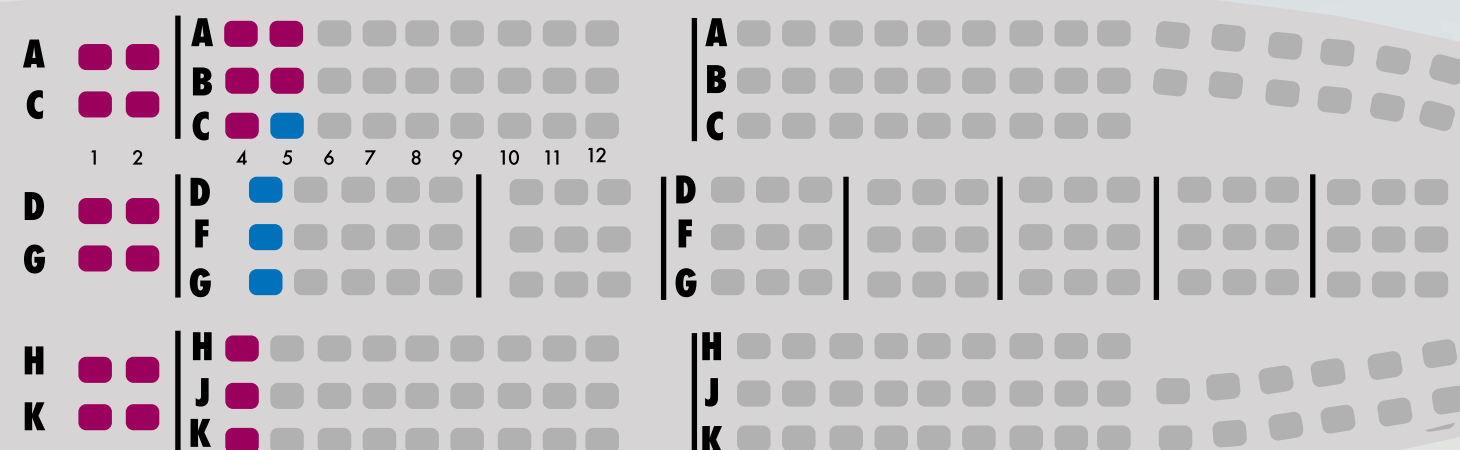
DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS

- Voluntary
- Involuntary

**EXPRESS JET** Ranked  
5th with a total of  
81.7% of flights arriving  
on time in 2016.



- SPIRIT
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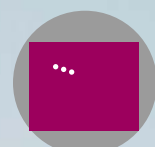
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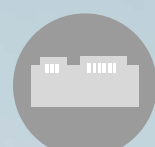
### Time

The annual time trends recorded and shown in this graph are based on the total operating hours for each month, with the first month showing the highest volume of flights.

CREDITS



AIRLINE



AIRPORT



TIME

# Virgin / Frontier

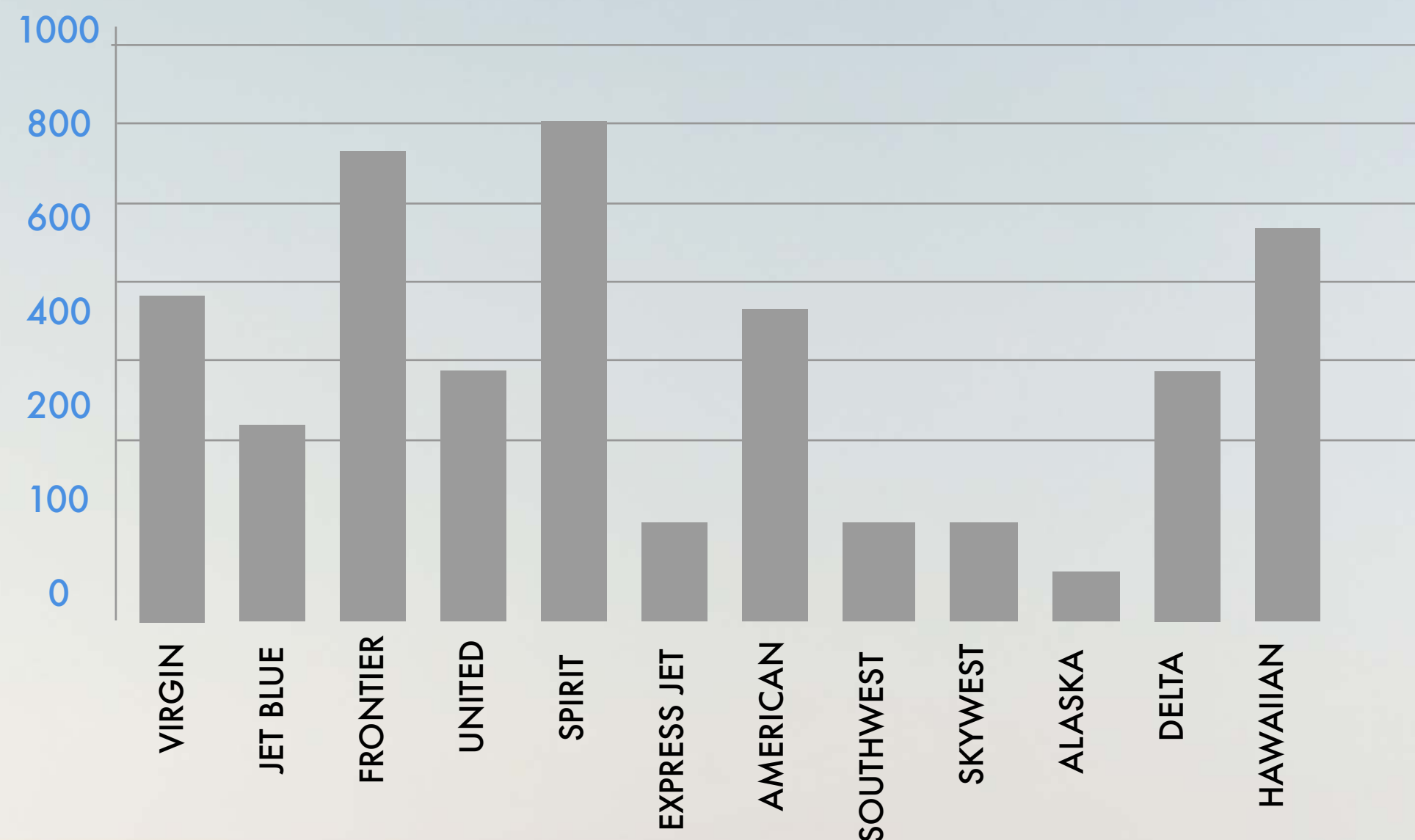
had a raise in consumer complaints since 2015

ARRIVALS

DELAYS/  
CANCELATIONS

OVERSALES

CONSUMER  
COMPLAINTS



AIRLINE	COMPLAINTS
Spirit	295
Jet Blue	536
Frontiere	122
United	70
Virgin	825
Express Jet	533
American	936
Southwest	318
Skywest	349
Alaska	84
Delta	473
Hawaiian	6

CALCULATE

## Consumer Complaint Causes

### Airports

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CREDITS





AIRLINE



AIRPORT



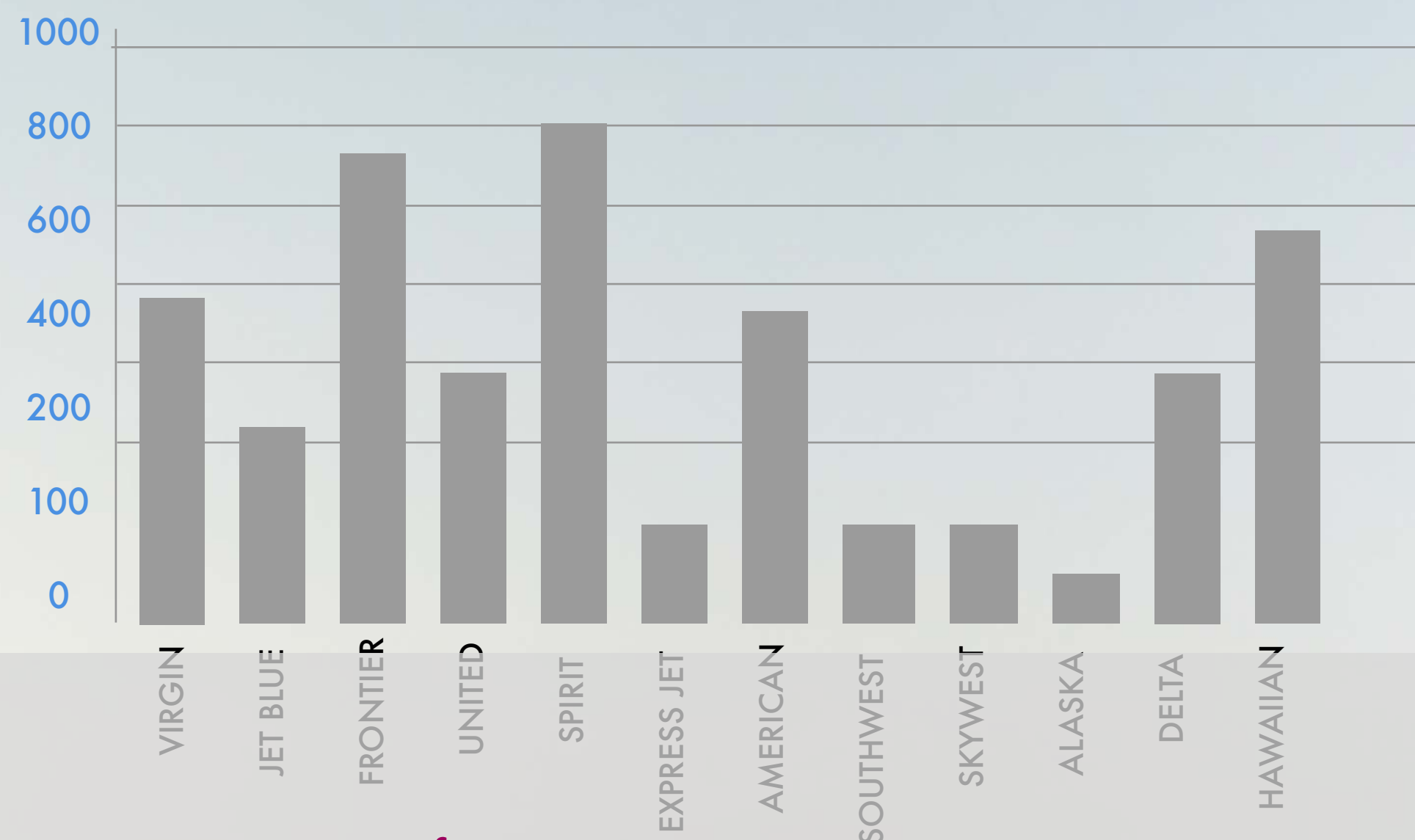
TIME

ARRIVALS

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Statistics from

BUREAU OF TRANSPORTATION STATISTICS

U.S. Department of Transportation

1200 New Jersey Avenue, SE

Washington, DC 20590

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Website

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Designed by

Catherine Cleary

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