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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Duraion- % of Call over 5 mins** | **91** | **59** | **86** | **67** | **91** | **62** | **88** | **90** | **73** | **93** | **47** | **25** | **91** | **54** | **84** | **66** | **70** |
| **Number -% of Calls above 5 mins** | **44** | **25** | **42** | **20** | **40** | **20** | **53** | **44** | **24** | **59** | **10** | **14** | **50** | **13** | **31** | **38** | **19** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Highest Total Call Duration** | | **Highest Call Duration** | | **Highest Number of 10 + mins of Calls** | | **Highest Number of 5-10 mins Calls** | |
| **Reshma(149)** | **Monica(147)** | **Monica(52)** | **Kavita(35)** | **Reshma(6)** | **Sheetal/Shalini/Mahima/Monica(5)** | **Shruti(10)** | **Mahima/Reshma(5)** |