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## Amazon Renewed

Amazon Renewed is your trusted destination for quality refurbished products.

Amazon Renewed is a program where you can discover and buy quality unboxed and refurbished products that have been tested and certified to work and look like new by a qualified technician or a specialized third-party refurbisher.

The refurbishment process typically includes a full diagnostic test, replacement of any defective parts, a thorough cleaning and inspection process, and repackaging by the third party refurbisher/seller.

## Different product conditions available on Amazon Renewed

Amazon Renewed products will be fully functional and be one of the three conditions - Premium, Excellent or Good.

#### 1. Premium Condition

- Cosmetic Condition: Premium
- Screen: No scratches
- Body: No signs of cosmetic damage (scratches, dents, etc.) are visible when the product is held 30 centimeters away.
- Functional condition: Fully Functional
- Battery: >90% of their original battery life
- Accessories: Original equipment manufacturer accessories and Generic or original packaging provided.
- Warranty: 1-year Brand Warranty

#### 2. Excellent Condition

- Cosmetic Condition: Excellent
- Screen: No scratches
- Body: No signs of cosmetic damage (scratches, dents, etc.) are visible when the product is held 30 centimeters away.
- Functional condition: Fully Functional
- Battery: >80% of their original battery life
- Accessories: Generic or original equipment manufacturer accessories and packaging provided.
- Warranty: 6-month Seller Warranty.

#### 3. Good Condition

- Cosmetic Condition: Good
- Screen: No Scratches
- Body: Light scratches, barely visible when holding the product 30 centimeters away, and imperceptible to touch.
- Functional condition: Fully Functional
- Battery: >80% of their original battery life
- Accessories: Generic or original equipment manufacturer accessories and packaging provided.
- Warranty: 6-month Seller Warranty.

Exceptions, if any, are stated on the product detail page.



**Amazon Gift Cards**  
Check your gift card balance



**Account Settings**  
Update email, password or phone

## Once I receive the product, how do I learn about the warranty?

Click on "Your orders" -> "Order details" -> "Get Product Support" to view the warranty provider details once the order is fulfilled. Products sold on Amazon Renewed are accompanied by 1-year brand warranty for product condition: Premium and a minimum 6-month seller warranty for product condition: Excellent and Good. The warranty is provided by the brand or the seller, as the case may be, in their own capacity, and Amazon is not involved in the warranty.

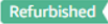
The brand or the seller may not provide a warranty on Amazon Renewed products under certain conditions. Please refer to the brand's or seller's warranty terms and conditions (as applicable). Amazon understands that the following may not be covered under the warranty provided by the brand or the seller:

- Theft
- Accidental damage
- Tampering with the device
- Insufficient maintenance or improper installation, operation and use by the owner

## What's the return policy on Refurbished products?

Our return policies vary depending on the category of the product. See our [Return Policy](#) help page about the return policy applicable for various categories of Renewed products.

## How will I know if a product being sold on Amazon.in is New or Refurbished?

- Check for the term "Refurbished" or "Renewed" included in the product title and product description.
- Check for the  Badge on the Detail Page of the product.

Go to the [Amazon Renewed store](#) to see the wide variety of renewed products available on Amazon.in.

Was this information helpful?

Yes

No

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