

Christian Earl B. Turaja

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CERTIFICATION

LICENSE #: CSCO13308882

CISCO Certified Network Associate (CCNA), May 26, 2018 – 2021(expired)

SKILLS

Web Development(Wordpress, ReactJS, NodeJS)

Ecommerce Shopify/Ebay Management(Setup, Listing, Customer Support)

Graphics Designing Tshirt/Ads/Banners (Adobe Photoshop, illustrator)

Video Editing(Adobe Premiere PRO)

(Hardware) End-User Network Troubleshoot Avaya IP Phone, Cisco Routers, Access Points & Switches

Fortinet Firewall Wi-Fi User Management

Basic Understanding DNS, DHCP, RIP, OSPF, EIGRP, BGP, HSRP, Router on a Stick, VTP, STP, VLAN

Setup and Troubleshoot Network Prin

Accops VDI/DaaS Management

Programming Languages for Automation/WebDevelopment/MobileDevelopment

knowledgeable/understanding (Python, Java, XML, JavaScript, React, Nodejs, Vuejs)

Cloud Support/Setup Instance, DNS, Domain, SSL, Wordpress (AlibabaCloud, Azure, Google Firestore)

EDUCATIONAL BACKGROUND

CISCO CCNA 1-4 (Certification Course), Oct/2011 – Nov/2012

AMA University, Makati City

Associate Graduate 2 years Business in Information Management, 2003 – April/2005

Isaiah International College, Butuan City

WORK HISTORY

Print on Demand Designer/Lister, AlterShirts, Aug/2019 – July/2021

Description –List items on ebay store, Manage store Graphics designs, Reply to customers for questions/returns/refunds.

Ebay Lister, MarksCab, Nov/2018 – March/2019

Description –List items on ebay store, Manage store Graphics designs, Reply to customers for questions/returns/refunds.

IT Desktop Support, VXI, Mar/2016 – May/2018

Description –Network Troubleshooting (Ping, Tracert, VLAN, DNS, DHCP, VPN, WLAN & Hardware's like Routers, Switches, Avaya Phones)/ Provide Desktop Support for Local and International VXI Branches

Technical Support Representative, VXI, Mar/2015 – Mar/2016

Description – Receive incoming calls from (AT&T) customers & Troubleshoot Internet, Voice and Cable / Modem Wi-Fi Setup & Troubleshooting / Activating Premium Channels / Troubleshoot Customer's Computers, Standard Routers & Switches

Technical Support Representative, 247 Inc., May/2014 – Feb/2015

Description – Receive incoming calls from (Optus Mobile Broadband) customers & Troubleshoot-Setup 4g Dongles / Activating Simcards / Troubleshoot Mobile Phone Data & Email Setup

Data Analyst, Sykes Marketing Services Incorporated, Jan/2011 – Feb/2014

Description – Validate Customers documents who are applying Car Loans / Analyzing Different Discounts & State's Taxes to be used on each Applications

Validator, Fastrak Services Incorporated, May/2009 - Nov/2010

Description – Encodes & Validates Courier Deliveries to different Bank Customer's Credit Card Bills