



Effective Date: [April 1, 2025]

TERMS AND CONDITIONS

Welcome to **ARKILA**, a Car Rental Reservation System. By accessing or using our platform, you agree to comply with and be bound by the following **Terms and Conditions**:

<b>1. Eligibility and Identification</b>
<b>1.1 Self-Drive:</b> <ul style="list-style-type: none"><li><b>Minimum Age:</b> Renters must be at least 18 years old.</li><li><b>Valid ID's:</b> A valid driver's license with at least one year of driving experience is required.</li><li><b>Government-Issued ID:</b> Two valid government-issued IDs (e.g., Passport, Driver's License, UMID, SSS, TIN, PhilHealth) must be presented.</li><li><b>Proof of Billing:</b> A recent utility bill or official document showing the renter's current address may be required.</li></ul> <b>1.2 With Driver:</b> <ul style="list-style-type: none"><li><b>Minimum Age:</b> Renters must be at least 18 years old.</li><li><b>Government-Issued ID:</b> Two valid government-issued IDs (e.g., Passport, Driver's License, UMID, SSS, TIN, PhilHealth) must be presented.</li><li><b>Proof of Billing:</b> A recent utility bill or official document showing the renter's current address may be required.</li></ul>
<b>2. Reservation and Payment</b>
<b>2.1 Booking Confirmation:</b> Reservations are confirmed upon receipt of a reservation fee of ₱3,000, which is refundable upon vehicle return in satisfactory condition. <b>2.2 Payment Methods:</b> Payments can be made via credit/debit card, bank transfer, or other accepted methods. <b>2.3 Security Deposit:</b> A security deposit may be required at the time of rental, refundable upon return of the vehicle in good condition.
<b>3. Vehicle Usage</b>
<b>3.1 Authorized Drivers:</b> Only individuals listed in the rental agreement are permitted to drive the vehicle. <b>3.2 Prohibited Uses:</b> The vehicle must not be used for: <ul style="list-style-type: none"><li>Illegal activities.</li><li>Racing or competitive events.</li><li>Off-road driving or on unpaved roads.</li><li>Transporting hazardous materials.</li><li>Towing or pushing other vehicles.</li></ul> <b>3.3 Geographical Limitations:</b> Vehicles are not allowed for inter-island trips without prior written consent.
<b>4. Vehicle Tracking and Monitoring</b>
<b>4.1 Mandatory Use of ARKILA System:</b> All vehicle tracking must be monitored exclusively through the ARKILA GPS Tracking System. External tracking or monitoring platforms are not allowed or supported. <b>4.2 GPS Integration:</b> ARKILA uses API-powered GPS technology to provide real-time vehicle location, viewable only by authorized personnel (i.e., admins) within the system dashboard. <b>4.3 Tracking Transparency:</b> While clients are informed that vehicles are tracked for safety, only the admin has access to detailed location data via the ARKILA system UI.
<b>5. Fuel and Maintenance</b>
<b>5.1 Fuel Policy:</b> Vehicles must be returned with the same fuel level as at the start of the rental. A refueling fee may apply otherwise. <b>5.2 Maintenance:</b> Renters are responsible for the vehicle's upkeep during the rental period and must report any issues immediately.
<b>6. Accidents and Damages</b>
<b>6.1 Reporting:</b> All accidents or damages must be reported to ARKILA immediately. <b>6.2 Liability:</b> Renters are liable for any damages incurred during the rental period, subject to the terms of the rental agreement and applicable insurance coverage.
<b>7. Cancellation and Refund Policy</b>
<b>7.1 Cancellations by Renters:</b> Cancellations made 24 hours before the scheduled pickup may be eligible for a refund, minus a cancellation fee. <b>7.2 Cancellations by ARKILA:</b> In case of unavoidable circumstances, ARKILA reserves the right to cancel a reservation and will provide a full refund. <b>7.3 No-Show Policy:</b> Failure to pick up the vehicle without prior notice may result in forfeiture of the reservation fee.

**8. Termination**

**8.1** ARKILA reserves the right to terminate the rental agreement without notice if the renter violates any terms or engages in prohibited activities.

**9. Contact Us**

**9.1** If you have any questions or concerns about this Terms and Condition, please contact us at:  
**Email:** [arkilacarrental123@gmail.com](mailto:arkilacarrental123@gmail.com)