



TERMS AND CONDITIONS POLICY

Welcome to ARKILA Car Rental Reservation System!

1. Reservation Policy

- 1.1 Reservations are subject to vehicle availability and must be confirmed through our system.
- 1.2 A valid driver's license and proof of identity are required at the time of booking.

2. Payment Terms

- 2.1 Full payment or a reservation deposit is required upon confirmation of the booking.
- 2.2 Additional fees, including late returns or damages, may apply as per the rental agreement.

3. Cancellations and Refunds

- 3.1 Cancellations must be made at least 24 hours prior to the booking date for a refund.
- 3.2 Failure to cancel within the specified time frame will result in forfeiture of the deposit.

4. Customer Responsibilities

- 4.1 The customer must return the vehicle in the same condition as received, including fuel levels.
- 4.2 Any damage to the vehicle during the rental period is the responsibility of the renter.

5. Limitation of Liability

- 5.1 ARKILA is not liable for any accidents, injuries, or losses incurred during the rental period.



We value your trust and are committed to protecting your personal information.

1. Data Collection

- 1.1 We collect personal information such as name, contact details, and payment information to process bookings and provide services.

2. Use of Data

- 2.1 Your data will only be used for booking management, system improvements, and communication.
- 2.2 We do not share your information with third parties without your consent, except as required by law.

3. Data Security

- 3.1 Your information is securely stored in our system with appropriate technical safeguards.

4. Customer Rights

- 4.1 You have the right to access, modify, or request deletion of your personal data by contacting our support team.

5. GPS and Location Data

- 5.1 If applicable, GPS trackers installed in rental vehicles will monitor real-time locations to ensure safety and prevent misuse.
- 5.2 Location data will only be accessed in cases of emergency, recovery, or vehicle misuse.



LETTER FOR TERMS AND PRIVACY POLICY ACKNOWLEDGMENT

[Date]

Dear [Customer's Name],

Thank you for choosing ARKILA Car Rental Reservation System!

As part of our commitment to transparency and your protection, we require all customers to read and acknowledge our Terms and Conditions Policy and Privacy Policy. These documents outline the rules for using our services and how we handle your personal information.

Please take a moment to review the attached policies. By signing below, you confirm that you have read, understood, and agreed to the Terms and Conditions and Privacy Policy.

Acknowledgment and Agreement

I, [Customer's Full Name], have read, understood, and agreed to the Terms and Conditions Policy and Privacy Policy of ARKILA Car Rental Reservation System.

Customer Signature: _____

Date Signed: _____

Should you have any questions or need clarification, feel free to contact us.

Best regards,

[Your Name/Position]

ARKILA Car Rental Reservation System