VICTOR CRESPO RODRIGUEZ

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EDUCATION

The Australian National University Master of Applied Cybernetics Canberra, Australia

July 2021

School of Cybernetics

Research interests: AI adoption, Data Governance

GPA 6.83/7.0

Tecnologico de Monterrey

Morelos, Mexico

May 2014

GPA 89/100

Universite de Technologie de Compiegne

Bachelor of Mechatronics Engineering

Compiegne, France

2013

Exchange Programme

AWARDS

3Ai Master Scholarship

2020-2021

College of Engineering and Computer Science, Australian National University

National Prize of Excellence (awarded to top students in Mexico)

2014

National Centre for the Evaluation of Higher Education – *Centro Nacional para la Evaluación de Educación Superior (CENEVAL)*

ICAC i-Relay Competition Best Project in The Americas

2014

Project conducted during an undergraduate ethics course in which we explored the issues that young people face regarding financial decisions.

Independent Commission Against Corruption Hong Kong

RESEARCH EXPERIENCE

Independent Research (Masters Capstone Project)

2021

3A Institute, Canberra, Australia

Supervisor: Andrew Meares

"Understanding the suitability of the current offering of AI for organisations in Australia"

- Conducted literature review of technology adoption models and frameworks.
- Designed strategies to engage stakeholders in surveys and interviews.
- Analysed the role of AI offerings in the technological, organisational, and environmental context of organisations.

Research Intern 2013

Heudiasyc Laboratory, Compiegne, France

Supervisor: Pedro Castillo

"Develop a remote haptic control for an unmanned aerial vehicle"

- Designed a wireless communication tool to control an aerial vehicle
- Deployed the communication tool using a haptic remote control

PROFESSIONAL EXPERIENCE

Customer Success Engineer

2017-2020

Arcus Financial Inteligence

Mexico City, Mexico

Leader of technical support and customer success team for Latin America, in a fintech startup aiming to become the hub for payments and financial information for banks and card issuers.

Salesforce Support Engineer

2017

Resuelve Mexico

Mexico City, Mexico

Salesforce administrator and tech support for a fintech start-up, helping people to develop a savings plan in order to pay their debts.

Support Engineer

2014-2016

Microsoft Mexico

Mexico City, Mexico

Support Engineer for Microsoft Dynamics solutions for Latin American Customers. Part of the Microsoft Academy for College Hires (MACH).

PROFESSIONAL ASSOCIATIONS

Internet Society (ISOC)

2015-2021

Member

Mexico Chapter

Tecnologico de Monterrey Alumni Society

2014-2018

Diversity Chapter

Mexico City

Member of the Board for 2014-2016

SKILLS AND LANGUAGES

Proficient in Python

Machine Learning and Deep Learning Frameworks (pyTorch and TensorFlow)

Microsoft Certified: Azure AI Fundamentals Microsoft Certified: Azure Fundamentals

English: IELTS 8.0 Spanish: Native French: Basic