

Andrei Ciorogar

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Summary

Highly experienced QA Lead & Project Manager skilled in Agile environments, driving quality assurance strategies and delivering high-quality software. Possesses strong expertise in test planning, execution, automation, and team leadership. Adept at collaborating with stakeholders of all levels, defining QA processes, and implementing best practices. Seeking to leverage extensive experience in software testing and quality assurance to contribute to the success of your team.

Experience

10/2013 – 07/2024

QA Lead & QA Project Manager | Gameloft | Cluj-Napoca

- **Collaborated with cross-functional stakeholders** to define and implement standardized testing methodologies, ensuring alignment with business objectives and game development milestones
- **Developed and executed comprehensive test plans** for complex software features, achieving 100% coverage of critical functionality, validating software against technical specifications
- **Defined and implemented QA processes and tools** for distributed QA teams, enhancing efficiency and ensuring adherence to best practices
- **Led execution of test cases** across diverse gaming platforms and devices, ensuring consistent quality across all deployment environments
- **Analyzed and reported identified problems** through real-time quality dashboards, providing actionable insights for stakeholders
- **Coached, mentored and evaluated QA team members**, improving skill development and ensuring adherence to best practices
- **Established risk-based testing approaches** to prioritize test efforts based on feature criticality and release timelines
- **Conducted post-release retrospectives and process improvement initiatives**, driving continuous improvement and sharing best practices across teams
- **Developed KPIs and performance metrics** to drive continuous improvement in testing efficiency and effectiveness

06/2020 – 10/2021

QA Automation Producer & Engineer | Gameloft | Cluj-Napoca

- **Managed automation strategy and implementation** across multiple projects, aligning technical solutions with business objectives, improving testing efficiency
- **Coordinated between development, engineering, and QA teams** to resolve integration challenges and implement feature requests

- **Identified and resolved bottlenecks** in automation workflows, improving testing efficiency and reducing execution time
- **Prioritized and tracked development tasks** for automation frameworks, ensuring timely delivery of features and bug fixes
- **Monitored team workload and morale** while maintaining project timelines and quality standards

02/2012 – 09/2013

QA Engineer & Senior QA Engineer | Gameloft | Cluj-Napoca

- **Coached junior QA testers**, fostering skill development and knowledge transfer
- **Created detailed QA reports and filed comprehensive bug tickets** based on test cycle outcomes
- **Provided constructive feedback to managers and developers** based on test results
- **Developed detailed test plans, requirements, and test scenarios**, ensuring thorough test coverage
- **Collaborated closely with developer teams**, troubleshooting complex issues and enhancing software quality
- **Utilized a wide range of back-office tools** for various test types and procedures, demonstrating adaptability

Skills

Testing Tools & Methods: Manual Testing, Test Case Design, Test Planning, Regression Testing, Performance Testing, Integration Testing, API testing, Diagnostics, Debugging, Test requirements and test scenarios creation, Cross-platform testing (Mobile, PC, Consoles)

Project Management: Agile Methodologies, Team Leadership, Risk Management, KPI Development, Process Improvement, Stakeholder Communication

Software & Tools: Jira, Confluence, TestRail, GitHub, Postman, back-office tools (CRM, Tracking, Ads, Events etc.)

Technical Knowledge: Python-basics, JavaScript-basics, SQL basic queries, Linux, Software Architecture (Base knowledge)

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Automation: Experience with automation strategy and implementation

Methodologies: Agile, Waterfall

Communication: Strong written and verbal communication skills

Learning In Progress: Playwright, Cypress, AWS, Docker, Kubernetes, Ansible, Maven, Jenkins, Terraform

Education

JULY 2015

Bachelor of Economics, Tourism and Services | Universitatea de Vest "Vasile Goldis" | Arad

June 2006

Highschool Mathematics-Informatics | Colegiul National "Horea, Closca si Crisan" | Alba Iulia