



Christian Crosby Addy

FRONTEND DEVELOPER /
CUSTOMER SUPPORT ENGINEER

Details

Helsinki, 00970
Finland
0417519139
christianaddy91@gmail.com

NATIONALITY

Ghanaian

DATE OF BIRTH

21-10-1991

Links

[Portfolio](#)

[Github](#)

[Linkedin](#)

Skills

HTML/CSS

JavaScript

Bootstrap

React

Liquid framework / Shopify

Node / Express JS

GraphQL

IT Admin / Customer support

Office 365

Computer Networking

Languages

English

Russian Language

Asante Twi

Profile

- Striving forward with a motivated attitude, continuous skill development, and a commitment to being a valuable asset.

Education

MSc in Computer, Communications and Information Sciences, Aalto University / ITMO university

SEPTEMBER 2016 – NOVEMBER 2018

- Major: Security and Cloud computing (Double degree scholarship)
- Courses: Web App. Dev't, Network and Web Security, Cryptography.

BSc in Information Security, The Bonch-Bruевич Saint-Petersburg State Uni. of Telecommunications, Russia

SEPTEMBER 2012 – MAY 2016

Employment History

Customer Support Associate, Rens Original, Helsinki

SEPTEMBER 2021 – PRESENT

- Assist customers with inquiries, complaints, and comments.
- Order and inventory management.
- Assist in different cross-functional departments' activities.

Front-end Developer Intern, Rens Original, Helsinki

JUNE 2021 – AUGUST 2021

- Maintain and improve the online storefront(s).
- Assist in testing, bug fixes, and integration of features.
- Optimize applications and develop new solutions to improve sales and boost the team's productivity.

Production Specialist, Swappie, Helsinki

AUGUST 2019 – NOVEMBER 2019

- Component testing, Repair, and Order processing of iPhones.

Customer Support Engineer, Crossover, Texas, USA (Remote)

SEPTEMBER 2018 – APRIL 2019

- Technical support and troubleshooting issues for 10 software/hardware products.

Projects

- **Search-my-github-repos:** A quick and easy way to explore my github repos (*React, GraphQL, Github API*) . [Demo](#) / [Repo](#)
- **Movie Fight App:** Compare the IMDB stats of two movies side by side (*Javascript, Axios, OMDb api, Bulma CSS*). [Demo](#) / [Repo](#)
- **Explore NASA mini blog:** Explore the earth and space with this NASA Blog. (*Javascript, NASA APOD API*) [Demo](#) / [Repo](#)

References

Son Chu (CTO and CMO) from uFactory Oy (Rens Original)

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Marton Kinnunen (Team Lead) from Swappie

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