Christian Crosby Addy

Frontend dev / Web dev / Customer support engineer

👤 Profile

Since the 3rd quarter of 2019, I have dedicated most of my time outside work to web development. This period has been both challenging and exciting and I am determined to continue developing the skills needed in this field and to be able to effectively self-manage during independent projects, as well as collaborate in a team setting. I am open to work opportunities in Frontend and Web developer positions. Looking forward to hearing from you.

💼 Employment History

Educational assistant / Personal Assistant at Int'l. Sch. of Helsinki
September 2020 — Present

Working as an assistant in the lower primary and early years. Providing language support(Russian) and implementing individualized learning and behavior improvement process with an individual student.

Production specialist at Swappie, Helsinki
August 2019 — November 2019

- Main responsibilities included different tasks at inbound, checking and outbound stations as well as repairing different iPhone models.

Customer Support Engineer at Crossover, Texas, USA (Remote)
September 2018 — April 2019

- Providing technical support for 10 software/hardware products reported by our customers. Ticketing and issue tracking systems used : Zendesk, SalesForce, JIRA.
- Conducting remote/troubleshooting sessions with customers.
- Knowledge management/Technical writing.

🎓 Education

MSc degree, Aalto University / ITMO university, Helsinki, Finland / St. Petersburg, Russia
September 2016 — November 2018

Degree : Computer, Communications and Information Sciences

Major: Security and Cloud computing (Double degree scholarship program)

BSc in Information Security, The Bonch-Bruevich Saint-Petersburg State Uni. of Telecommunications, Russia
September 2012 — May 2016

📣 References

Marton Kinnunen from Swappie
marton@swappie.fi · +358 50 3569552

Ben Bacon from Int'l Sch of Helsinki
benb@ishelsinki.

Details

Espoo, 02770
Finland
0417519139
christianaddy91@gmail.com

Date of birth
21-10-1991

Nationality
Ghanaian

Links

Portfolio
Github
Linkedin

Skills

HTML/CSS

JavaScript

Bootstrap

React

Node / Express JS

Git

IT administration

Customer Support

Office 365

Computer Networking

Languages

English

Russian Language

Asante Twi

Hobbies

Playing instruments, Football, Video games and Listening to podcasts