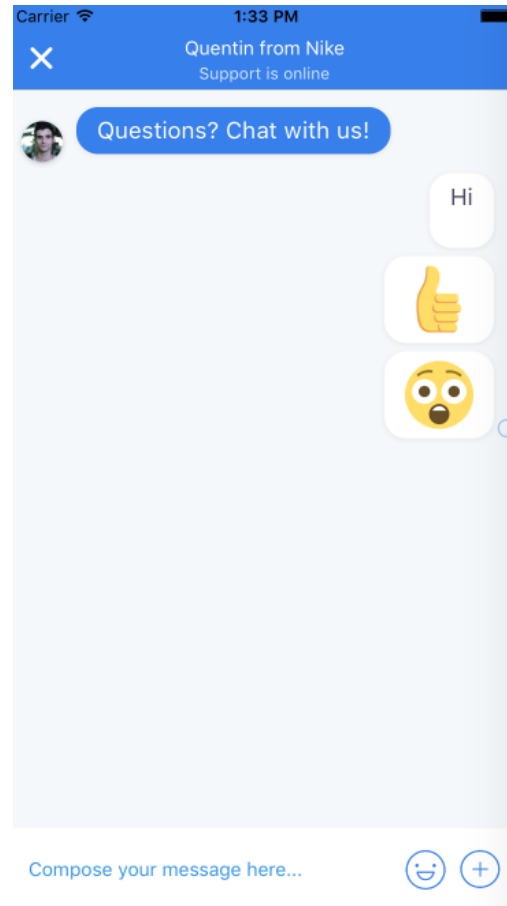**Screen 1:** When "**Open chat app**" button is clicked following method is called, which opens the chat window `Crisp.chat.open()`

Screen 2: When close button is tapped, the chat window closes (to show screen 1). Chat window does not open again when when "**Open chat app**" button is clicked