### Dominica's Preparedness Diagnosis

CARICOM

2022-06-20

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# Welcome

This is the website for Dominica's Preparedness Diagnosis Report by GEI and CLEAR LAC!

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Part I

Preface

## Acknowledgements

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# Acronyms and abbreviations

**CARICOM** -The Caribbean Community

 ${\bf CLEAR\ LAC}$  - Center for Learning on Evaluation and Results for Latin America and Caribbean

**CREAD** - Climate Resilience Executive Agency of Dominica

 $\mathbf{CRRP}$  – Climate Resilience and Recovery Plan 2020 – 2030

NRDS – National Resilience Development Strategy 2030

**PSIP** – Public Sector Investment Programme

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#### Definitions and concepts

**Evaluation** - The systematic and objective assessment of an ongoing or completed project, programme, or policy, including its design, implementation, and results.

Monitoring – The continuous and systematic collection of data on specified indicators, to provide information on the extent to which resources have been used and what outputs have been achieved or produced.

**Result** - Clearly defined and demonstrable output, outcome, or impact (intended or unintended, positive and/or negative) of an intervention.

Results-Based Management System (RBM System)<sup>1</sup> - It is a global and systemic approach to management that orients all strategies, actions, and resources (both human and material) towards improving decision-making and the achievement and measurement of clearly defined and demonstrable results expected by governments and institutions, whether national, regional, or global.

This systemic approach can be analysed at three levels (considering all the relationships that may exist between them) for CARICOM: the national level, the regional institutions level, and the whole-regional / CARICOM level. These levels are individual and do not have a defined hierarchy, as they have their own institutional, human, financial and multidimensional contextual characteristics that make them independent of each other. Nevertheless, the articulation between them is relevant to understanding how RBM operates in the region.

The RBM system can, in turn, be composed of different sub-systems (that are systems by themselves). Some of the most important, but not the only ones, are: the monitoring and evaluation (M&E) sub-system (with the formal document that institutionalises it: the M&E Policy or Framework, if it exists); the data and information sub-system, which generates, processes, systematises and publishes relevant information to know and scale the multidimensional situation of the country or institution and thus identify problems to be addressed and guide decision-making; the human resources management sub-system, which builds and constantly strengthens the necessary capacities to have the staff with the

 $<sup>^1{\</sup>rm This}$  concept was developed following internationally recognised standards and approaches and contextualised to the particular case of CARICOM

capabilities to carry out the M&E and RBM activities necessary to achieve and measure the expected results, etc.

RBM policies, on the other hand, are key elements of a sustainable RBM system but are not, by themselves, the system. RBM policies are the normative framework that: defines how the RBM system will be structured; establishes the guiding principles for the results-oriented approach; communicates what RBM entails for the country, institution or region; identifies stakeholders to be involved and their responsibilities; and identifies the needs to execute the necessary activities, among other elements. National, institutional, and regional RBM systems linkages may be established in RBM policies, which may have shared elements.

In this way, we should not confuse the RBM system with technological applications, platforms, software, or digital repositories with data or information contained and systematised, with the other sub-systems (described above) that conforms it, or with the RBM policies; but we should assume that to have a fully operational RBM system, it is necessary to seek a good articulation between all the sub-systems and levels, so we can achieve and measure the expected results, both at the national and regional levels.

# Part II Preparedness Diagnosis

#### Chapter 1

#### Introduction

In July 2014, the Conference of Heads of Government of the Caribbean Community (CARICOM), approved the CARICOM Strategic Plan 2015-2019 which articulated the need for a more results-focused approach to programme and project management, and committed the Caribbean Community Secretariat to establish a planning, monitoring and evaluation (M&E), and reporting system based on the principles of Results-Based Management (RBM). In executing the tenets of the Community Strategic Plan, all implementing partners have expressed concern about an *implementation deficit*. This has resulted in poor implementation of public policy and Regional Public Goods in many Member States, culminating in low rates of successful program and project implementation across the Community.

Efforts to address the *implementation deficit*, to promote a more results-focused approach to programme and project management, and to strengthen RBM in the Community commenced in 2016 with the engagement of the consulting firm Baastel, to develop the CARICOM RBM System and support its institutionalisation at the CARICOM Secretariat. In October 2019, the CARICOM Secretariat requested technical assistance<sup>1</sup> from the World Bank's Independent Evaluation Group (IEG) to continue these efforts by supporting CARICOM in strengthening a result-oriented culture across the Community, which includes three implementing partners, the Member States, Regional Institutions, and the CARICOM Secretariat.

As part of the collaboration, the IEG and CLEAR LAC under the Global Evaluation Initiative (GEI) agreed to provide technical assistance in the establishment and institutionalisation of RBM policies, in addition to the Secretariat, to three pilot Member States (Dominica, Jamaica, and Saint Lucia) and three pilot

<sup>&</sup>lt;sup>1</sup>With non-lending Technical Assistance (TA) the Bank helps clients to implement reform and/or strengthen institutions. Qualified TA activity must meet the following criteria: have a primary intent of enabling an external client to implement reform and/or strengthen institutions; be linked to a Bank unit with clear accountability for the service provided.

Regional Institutions (the Caribbean Development Fund, the Caribbean Examinations Council, and the CARICOM Implementation Agency for Crime and Security). These pilots will serve as champions to support capacity strengthening in the remaining Member States and Regional Institutions, in collaboration with IEG and the CARICOM Secretariat.

In order to establish a customize roadmap to strengthen the pilot's RBM Systems, a Preparedness Diagnostic was identified as a first step of the collaboration to assess the level of maturity of the systems and identify specific contextual and organizational features and milestones to be achieved over a period of five years. This report presents the findings from the Preparedness Diagnostic for the Commonwealth of Dominica (Dominica from here on). The report provides information on the existing strengthens and opportunities to develop a sustainable RBM System in the Member State.

The report consists of six sections, aside of the introduction. Section 2 will present Dominica's position on the results of the Preparedness Diagnostic. Section 3 presents the methodology description which includes the Theory of Change of this activity; the Preparedness Diagnostic stages, and the "Ideal RBM System," which consists of a four dimension benchmark for the assessment.

Section 4 contains general and contextual information of Dominica. This section also addresses the interest, expectations and challenges that may arise through the implementation of an RBM system with a whole of government approach. Additionally, progress on the development of their RBM system based on the four dimensions mentioned is presented under this section. Section 5 presents the main findings and level of progress for Dominica in each of the four dimensions. Finally, Section 6 introduces the process for building a contextualized roadmap for advancing towards a sustainable RBM system for Dominica, as well as a stakeholders' contribution analysis.

After reading this report, the reader will obtain a clear idea of the existing practices and elements to strength on and advance towards achieving a sustainable RBM system based on key elements. The report may also be used to guide discussions among relevant stakeholders to support sensitisation of key stakeholders in the area of RBM practices; to share best practices with other Member States; as well as to promote existing promising practices that are being implemented. Specifically, within the framework of this collaboration, the report represents the main input for the development of the contextualized medium-term roadmaps which will be facilitated through participatory workshops and engagements.

#### Chapter 2

# Dominica's position on the Preparedness Diagnostic

Once the final report has been finalised including the development of the roadmaps, this section will present a position from the Member State (coordinated by the Executive Coordinator for this collaboration) on the process of the preparedness diagnostic, the main findings identified, and the role of the CLEAR LAC team and the CARICOM Secretariat while developing it.

#### 22 CHAPTER~2.~~DOMINICA'S~POSITION~ON~THE~PREPAREDNESS~DIAGNOSTIC

#### Chapter 3

### Methodology

This section presents the methodology and approach of the preparedness diagnostic used under this collaboration to strengthen RBM in the Community. It also presents the strengths and limitations of the methodology that should be considered when analysing the results or future replication exercises.

# 3.1 Theory of Change of a sustainable RBM System

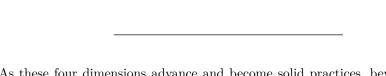
The collaboration addresses an implementation deficit of public policies of CARI-COM Member States that results in poor resolution of socio-economic problems which affects the well-being of the citizens..

The diagram below shows a summarized theory of change of the collaborations' activity for which this report is part of. As shown, and described in previous sections, this report is a result of conducting a thorough RBM preparedness diagnostic. The four consecutive stages that comprise the preparedness diagnostic provided relevant information that served as inputs for this report, but the implementation of these stages also served to have a contextual framework, to identify champions, to get buy-in from some stakeholders, and to start a networking process. All these additional gains will not only allow us to take the next steps but will continue to be strengthened during the workshops where contextualized roadmaps will be built.

This final report is the main input for the participatory workshops, for which specific processes have been defined and are presented in section 5. The workshops will lead to the development of a contextualized roadmap with activities and responsibilities to advance towards sustainable RBM systems and practices, aligned to the four dimensions: *Institutional, Execution Framework, Technical* 

Capabilities, and Use of Evidence. These dimensions are further described in the following subsection and in the Appendix A.

The fulfilment and continuity of the activities integrating the roadmap, together with the continuous promotion and support of an enabling environment and a system of incentives with a whole of government approach, are expected to lead to the institutionalisation of the RBM system (understood as the existence, acknowledgement, and communication of clear rules); to the development of technical elements to support the system (understood as having developed capacity for generating and using the evidence that feeds the system); to having an organizational design and actual roll-out of the system (understood as having structures and processes designed and implemented for generating evidence and enabling the fulfilment of the normative framework); and finally, to a communication and persuasion strategy (understood as having timely access to evidence and knowing the paths to promote and measure its use).



As these four dimensions advance and become solid practices, beyond compliance, the system moves towards an increase in evidence-based decision making across government and across planning, budgeting, and implementation that makes it possible to increase public policies' efficiency, efficacy, and effectiveness.

As the RBM system is sustained and it continues to matures, the dimensions will continue to strengthen, and the enabling environment will promote an RBM culture that ultimately contributes to the improved well-being of all citizens.

#### 3.2 Ideal RBM system and working process

The development of an RBM System is a complex and nonlinear process that must be contextualized to the specific region, country, or institution. To establish a roadmap to strengthen or build an RBM system, the following three elements are considered:

- 1. A benchmark against which to assess the level of maturity dubbed as "Ideal RBM System"
- 2. A methodology to obtain general and specific recommendations and,
- 3. A working process and approach to generate ownership

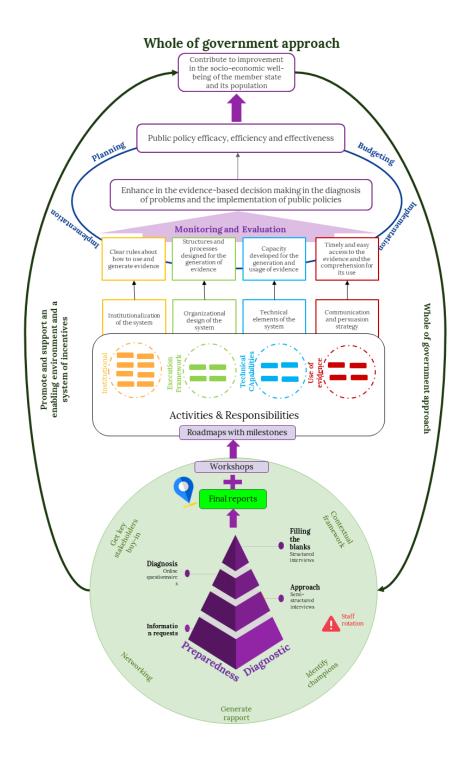


Figure 3.1: Theory of Change

The Ideal RBM system was established based on the good practices and lessons learned from multiple RBM initiatives in various contexts. These good practices represented useful inputs to determine ideal features of an RBM System. The CLEAR LAC team engaged in this collaboration defined four dimensions of an ideal sustainable RBM system (see Figure 2):

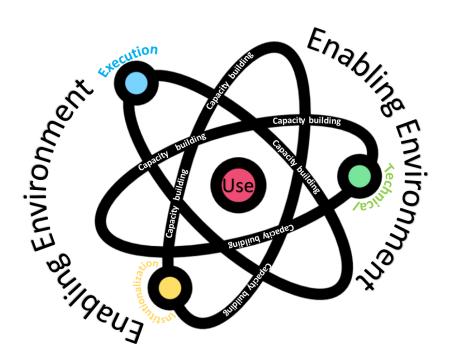


Figure 3.2: Dimensions of an ideal RBM system

• Institutionalisation: this dimension focuses on the formal rules that outline the RBM policy in the countries.

• *Technical capabilities:* this dimension focuses on the necessary capacities and abilities to implement an RBM System.

<sup>•</sup> Execution framework: this dimension focuses on the systems, resources, processes, methodologies, and tools necessary for the implementation of an RBM system, as well as on the enabling environment.

• Use of evidence: this dimension focuses on the dissemination strategies and incentives aimed at stakeholders with the purpose that they use the evidence generated by the RBM System.

Each dimension is integrated by key elements that constitute specific documents, normative frameworks, activities, incentives, among others. These different elements facilitate the operationalisation of the dimension as part of an RBM System. In a third level (beneath dimensions and elements), each element has sub-elements that list their ideal characteristics.

Once all the required information is gathered and analysed (based on the dimension-element-subelement structure), the dimensions will be assessed using a 3-level scale for each sub-element (no, yes, need of improvement)<sup>1</sup>. For this last step, the degree of advance in each sub-element within an element is added up to end up with a value of advance for each element; afterwards, all the element values within each dimension are added up to find the degree of progress of each dimension.

Finally, the average from the progress of the four dimensions places each Member State in a specific level of progress (Early initiatives; Committed development; Growing RBM system; Consolidated practices, or Mature state) in the development and implementation of an RBM System (see appendix A for more details).

The working process, defined for this collaboration, identifies Monitoring and Evaluation (M&E) activities as central elements to be developed and applied to influence planning, budgeting, and implementation. Figure 3 presents the working process and highlights the importance of evidence-based decision making (guided and made feasible by M&E activities and supported, strengthened, and made sustainable through learning and accountability).

One significant component to strengthen RBM in the Community is to build, through a participatory process, specific roadmaps to continue the development of RBM Systems for each pilot member state and Regional Institution. The Member States and Regional Institutions participating in the pilot have relevant but heterogeneous advances achieving this goal. To identify these advances, guide the analysis of the Preparedness Diagnostic stages, and develop ownership, the roadmap will be developed in workshops with key stakeholders involved in different levels (management, coordination, and operation).

<sup>&</sup>lt;sup>1</sup>For more details on the 3-level scale see appendix A



Figure 3.3: Working Process defined for the CARICOM Collaboration

#### 3.3 Stages of the Preparedness Diagnostic

The Preparedness Diagnostic (PD) is a four-stage methodology designed to gain a deep understanding of a Member State's relevant aspects/characteristics when developing an RBM System. One main assumption behind the methodological design of the PD is that building a sustainable RBM System requires the active involvement of multiple stakeholders. The stages of the PD use different data collection methods to identify and engage these stakeholders as well as obtaining information to understand the current policy environment; stakeholder's interests, their roles, motivations, relationship dynamics; map existing institutional structures, practices, and mechanisms; and define capacity building needs.

To successfully execute the PD for this collaboration, the CLEAR LAC team, in collaboration with CARICOM Secretariat, selected Executive Coordinators who are representatives for the collaboration from the three Member States (Dominica, Jamaica and Saint Lucia) and the three Regional Institutions (the Caribbean Development Fund, the Caribbean Examinations Council and the CARICOM Implementation Agency for Crime and Security). The role of the Executive Coordinators was key to execute the PD as they have an overall knowledge of their Member State or Regional Institution and have experience in RBM as they have been part of the efforts of their Member State or Regional Institution. As Executive Coordinators for this collaboration, they acted as focal points and contributed to identifying and reaching relevant stakeholders at different stages of the PD and acted as key informants given their experience.

#### Stages of the PD

The four stages of the PD (presented in Figure 4 ) are implemented according to a specific sequence and were customized based on the findings of the previous stage. They also involve the participation of different stakeholders to obtain a broad perspective of the pilot Member States and Regional Institutions. The figure below provides a brief description of the approach for implementing the stages.

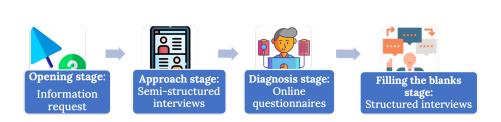


Figure 3.4: Stages of the Preparedness Diagnostic

The **Opening stage** consisted of a request for different documents from the Executive Coordinators, regarding the pilots' planning, budgeting, and M&E practices. The desk review and analysis of these documents, in addition to other publicly available information, allowed the design of targeted customized questions for each pilot in the next stage.

The Approach stage involved the identification of various key stakeholders with the support of the Executive Coordinators and the CARICOM Secretariat. The semi-structured interviews addressed general themes that allowed the team to develop rapport with relevant actors within the pilots, as well as obtain additional information about the pilots' current policy environment.

The **Diagnosis stage** consisted of a series of online questionnaires for the Ministries, Agencies, and Departments of Member States, and Units of Regional Institutions. This stage aimed to gather more in-depth information to complement what was already gathered in previous stages, and to deepen in a whole of government approach. The participants were able to respond to questions and upload documents in a timeframe of approximately four weeks, as well as consult with other stakeholders for any additional information within their pilot Member States or Regional Institution.

Finally, the **Filling-the-blanks** stage was aimed at addressing information gaps from the previous stages through a series of structured interviews. This stage

team.

targeted other stakeholders such as members of Parliament, representatives of multilateral international organizations, development partners, etc.

All the information gathered in the four stages was systematized and analysed to present the findings in this document.

Table 3.1: Dominica's Preparedness Diagnostic Numbers

	Stage 1 – Opening	Information request to Executive
		Coordinator + document analysis
		(+50  documents) + research on
		official websites.
	${f Stage}{f 2}-{f Approach}$	7 semi-structured interviews were
		conducted by the CLEAR LAC
		team with relevant stakeholders
		from different MDAs
	Stage $3$ – Diagnosis	+100 online questionnaires were
		sent to MDAs and were answered
		with both the whole-of-government
		and MDA approaches.
J		
<b>UIR</b>	$\begin{array}{c} {\bf Stage} \; {\bf 4-Filling \; the} \\ {\bf blanks} \end{array}$	No structured interviews were conducted by the CLEAR LAC

#### Strengths of the PD

- Different stages were designed to identify specific stakeholders and to generate rapport with them.
- As the stages are implemented and analysed sequentially, different layers of information are gathered
- Participatory process that leads to the Member States or RI's ownership of the collaboration
- Qualitative and quantitative mixed methods used

All stages are adapted for to consider the context of each Member State or RI

#### Limitations of the PD

• Specific results for one pilot cannot be generalized to others given the customization of the instruments and contextual differences among them

- There are time limitations due to tight agendas of stakeholders that complicates reaching all the desired informants.
- All stages were implemented remotely, and it is preferred to have some face-to-face contact with the stakeholders in at least one of the stages to generate rapport
- The duration of the PD is approximately six effective months; however this was extended due to the whole of government/institution approach and the stakeholders' agendas.

#### Chapter 4

## Dominica's profile

Dominica, officially Commonwealth of Dominica, is an island country in the Caribbean, and is part of the Lesser Antilles archipelago. The country has a population of 72,344 people and around 16,571 of its habitants are concentrated in the capital city of Roseau<sup>1</sup>. Dominica became a member of the West Indian Federation in 1958 in its search for independence and was granted independence as a republic in 1978, after becoming an associate state of the United Kingdom in 1967.

Dominica is a parliamentary democracy. As a Republic, the head of State is the president, who is elected for a five-year term by the parliament after being nominated by the prime minister and the opposition leader. The executive branch also includes the prime minister, the head of the government, who is the leader of the majority party in the parliament and is appointed by the president.

The Legislative branch is made up of the House of Representatives, with a total of 32 members; 21 are regional representatives elected for a five-year term and 9 are senators appointed by the president, five on the advice of the prime minister, and four on the advice of the opposition leader. The president is also considered a member of the parliament, and the last seat is for the speaker of the House of Assembly, elected by the elected members after an election. The latest general elections were held on December 2019 resulting in a victory for the ruling party, the Dominica Labour Party.

As a small country, Dominica mainly relies on its membership in international and regional organizations to make its vote count, therefore most of its foreign policy is exercised through these forums. At the international level, Dominica is a member of CARIFORUM, CARICOM, the Organization of Eastern Caribbean States, and the Organization of American States (OAS)<sup>2</sup>.

 $<sup>^1 \</sup>rm World$  Population Review. Dominica Population 2022. https://worldpopulationreview.com/countries/dominica-population

<sup>&</sup>lt;sup>2</sup>Centro de Estudios Internacionales Gilberto Bosques. (april, 2020). Mancomunidad de Do-

Table 4.1: General Statistics of Dominica

#### 4.1 Dominica's RBM profile

The government of Dominica has set a clear long-term goal to be achieved: to become the first climate-resilient country in the world. After the passage of a Category 5 Hurricane in 2017, the nation was challenged to recover from damages and losses estimated at 226% of its GDP. It was acknowledged that an integrated national RBM System must be implemented to achieve this ambitious goal.

There have been significant efforts in terms of planning to translate Dominica's bold vision into a reality, using a results-oriented approach. The creation of the Climate Resilient Executive Agency for Dominica (CREAD), an agency with different mandates and functions to transform Dominica's vision into a reality constitutes a significant step to ensure that government interventions stay on track and the intended results are delivered. The National Resilient Development Strategy 2030 (NRDS) provides a path with specific results to be achieved by 2030, all within a framework oriented to becoming a climate-resilient country. This plan was complemented with Dominica's Climate Resilience and Recovery Plan 2020–2030 (CRRP), a document that operationalises the NRDS and has a robust monitoring matrix that facilitates the tracking of priority initiatives, as well as identifying responsibilities for its implementation.

In terms of M&E, there are significant advances in the implementation of coordinated monitoring activities. The Ministry of Planning, Economic Development, Climate Resilience, Sustainable Development, and Renewable Energy (Ministry

minica. Ficha Técnica. https://centrogilbertobosques.senado.gob.mx/docs/F\_Dominica.pdf Dominica Population 2022 (Demographics, Maps, Graphs). (2022). World Population Review. https://worldpopulationreview.com/countries/dominica-population Editors of Encyclopedia Britannica. (s. f.). Dominica summary. Encyclopedia Britannica. https://www.britannica.com/summary/Dominica Freedom House. (2020). Dominica. https://freedomhouse.org/country/dominica/freedom-world/2020

of Planning from here on) coordinates periodic monitoring exercises with all the ministries. On a monthly basis, the ministries submit a report (with programmatic and financial data) to the Ministry of Planning to track the progress made in implementing the planned activities, assess the achievement of outputs and outcomes, as well as the budget implementation by the source of funds. Also, the government is working on the development of a Monitoring and Evaluation Framework as part of a national effort to introduce an integrated results-based management system within the public sector.

Regarding the national budget, there are different normative frameworks that guide the budgeting activities in Dominica. Both the Ministries of Planning and the Ministry of Finance and Investment (Ministry of Finance from here on) oversee the development of the national budget. The Ministry of Finance has the overall responsibility for the preparation of the budget. In the case of the interventions included in the Public Sector Investment Programme (PSIP), information on its past performance is requested in the Budget Application.

Multiple stakeholders have acknowledged the importance of developing and implementing a sustainable RBM System in Dominica. Having the aspirational vision of becoming the first climate-resilient country in the world requires the adoption of a results-oriented approach that is transversal in the planning, budgeting, and implementation activities performed by the government. It is crucial to ensure that the public sector is focused on achieving the targets set in the national planning, and systematic M&E activities will allow them to track their efforts and stay on track.

### Chapter 5

# Main findings

As mentioned above, this Preparedness Diagnostic uses four dimensions analysis as a reference. Each dimension contains elements considered relevant to have an "Ideal RBM System". This Ideal RBM System will allow us to compare the current situation in Dominica in relation to the best possible scenario regarding RBM, its practices, uses and results. Figure 5 shows the progress rate of each of the dimensions analysed, with respect to the ideal scenario.

The elements and sub-elements of the reference Ideal RBM System are not a "natural" condition. This means that each one must be designed and developed; following this, a country that has not considered adopting RBM practices would probably not comply or show advances in any of the analysed elements. In this sense, all the advances identified in this diagnosis represent valuable progress.

It is important to mention that, although there is a numerical value for each dimension, behind the numbers there was a qualitative analysis that determined the current situation of Dominica regarding RBM. Furthermore, these "ratings" are in terms of the ideal scenario, so in no way does it represent an outright success or failure, but rather a proxy to the best possible situation of the RBM.

Table 5.1: Developed by the CLEAR LAC technical team in charge of the collaboration

#### DIMENSION

INSTITUTIONALISATION 22%

 $<sup>^3 \</sup>mbox{Consulted}$  in: https://data.worldbank.org/indicator/NY.GDP.MKTP.CD?locations=DM

 $<sup>{}^{4}\</sup>text{Consulted in: https://www.cia.gov/the-world-factbook/countries/dominica/\#economy}}$ 

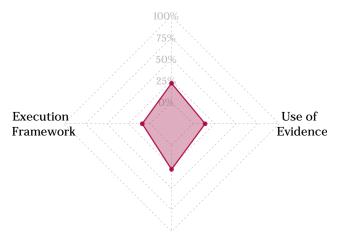
 $<sup>^5</sup> Consulted \ in: \ https://data.worldbank.org/indicator/FP.CPI.TOTL.ZG?locations=DM$ 

<sup>&</sup>lt;sup>6</sup>Consulted in: https://data.worldbank.org/indicator/SP.POP.TOTL?locations=DM

 $<sup>^7</sup>$ Consulted in: https://www.cia.go**1/Fh/-Fa/r/O-Fa/t/ROA/Sh/E-SS**es/dominica/#economy

DIMENSION	LEVEL OF PROGRESS
EXECUTION	9%
FRAMEWORK	
TECHNICAL	28%
CAPABILITIES	
USE OF EVIDENCE	14%

#### Institutionalization



**Technical Capabilities** 

Figure 5.1: Level of progress of the Ideal RBM System

Considering this level of progress, a metric was built to progressively identify five levels of maturity of RBM systems. In this way, the progress levels presented above are averaged to characterise the Member State's level . The 5 levels are:

- 1. Early initiatives
- 2. Committed development
- 3. Growing RBM System
- 4. Consolidated practices
- 5. Mature State

Based on the results from the Preparedness Diagnostic analysis, Dominica is currently in the Early initiatives level. Significant efforts have been made in developing and implementing a results-oriented national planning with clear strategies that contribute to the achievement of Dominica's higher goal of climate resiliency. There are also initial efforts in monitoring activities; however, they are not articulated and there are no clear responsible stakeholders in the

monitoring process. It is pending for Dominica to start the drafting of an RBM Policy and the building of a whole-of-government, to develop evaluation activities, to define an incentives structure to build an enabling environment that ensures the sustainability of an RBM System.

#### 5.1 Results by dimension

The results of this diagnosis for each of the dimensions analysed (and their ideal elements) are presented below in a synthetic manner. For more detailed information on each dimension, elements, and sub-elements, please see appendix C and visit the interactive platform with all the disaggregated findings of this PD.

#### 5.1.1 Institutionalisation

Key Message: Dominica has broad normative frameworks in planning, significant advances in budgeting, and slight advances in monitoring. The Climate Resilience Executive Agency for Dominica (CREAD), a cross-cutting and temporary institution created to achieve Dominica's long-term goal (become the first climate resilient nation), plays a relevant role in supporting MDAs in the monitoring and implementation of programmes. However, there are not enough norms and clear responsibilities to foster the continuous improvement in planning, budgeting, and implementation based on the use of M&E results, and to articulate a whole of government RBM system.

Ideal Element	Main results/findings
1. There is a documented,	Dominica doesn't have a draft
approved, and binding	of an RBM policy yet.
RBM Policy within the	CREAD recommends the
government	adoption of the CARICOM
8	Results-Based System, a
	monitoring, evaluation, and
	reporting framework.
2. There are	The CREAD Act grants
laws/regulations/norms	CREAD the responsibility to
recognizing M&E activities	"monitor progress against
across the government	reconstruction targets and
G	evaluate the social and
	economic impact of
	interventions". However, it is
	not clear if M&E activities are
	to be performed by the agency.
	Additionally, the government
	of Dominica is currently
	developing a M&E framework
	for the Public Sector
	Investment Program (PSIP).
3. There are guidelines	In practice, the MDAs deliver
that establish the rules	a monthly progress report to
and processes to perform	the Ministry of Planning.
monitoring activities	However, there is no
	framework guiding and
	regulating the monitoring
	activities of public policies in
4 /[]	Dominica.
4. There are guidelines	There is no framework guiding
that establish the rules	and regulating the evaluation
and processes to perform evaluation activities	activities of public policies in
5. There are guidelines	Dominica.  There are no publicly available
that establish the rules	frameworks or guidelines
and processes to address	regulating the use of M&E
and use of M&E results 6. There are formal	results in Dominica.  There are no formal actions
actions towards building	identified toward building an
an enabling environment	enabling environment.
7. There is a Results	There are two national
Oriented National Plan	planning exercises defined for a
defined for a given period	long-term period: the National
in the country	Resilience Development
	Strategy (NRDS) 2030 and the
	Climate Resilience and
	Recovery Plan 2020-2030
	(CRRP), that fully

#### 5.1.2 Execution Framework

**Key Message:** The Ministry of Planning gathers monthly reports from all the MDAs regarding their performance. Also, both national planning documents (NRDS and CRRP) have monitoring frameworks. However, these monitoring exercises are not structured in a clear process and are not articulated. There is no common language among MDAs around M&E as well as no M&E network to perform M&E activities. Also, there is no transparency regarding the monitoring activities and the results.

Ideal Element	Main results/findings
9. There are operative	In practice, the MDAs deliver
handbooks to implement	a monthly progress report to
the monitoring functions	the Ministry of Planning. Also,
(i.e. Logic Framework)	there are monitoring
,	instruments in the national
	planning documents. However,
	there are no operative
	handbooks to implement the
	monitoring functions.
10. There are operative	There are no operative
handbooks that establish	handbooks that define and
specific steps to develop	establish specific steps to
each stage of the	develop each stage of the
evaluation function	evaluation function.
11. There is an operating	The MDAs deliver a monthly
and functioning	progress report to the Ministry
coordination of M&E at	of Planning, entity who
the national or/and	coordinates these efforts.
subnational levels	These reports allow the
	Ministry of Planning to track
	if the interventions
	implemented by the MDAs are
	delivering the expected results,
	to achieve the defined targets
	in the national planning.
12. There is a defined	There is no defined human
human resources structure	resource structure for M&E
for M&E activities	activities across government.
	Also, it was mentioned that
	some MDAs lack a specific unit
	responsible of M&E activities.

#### 5.1.3 Technical capabilities

**Key Message:** There are skills to conduct planning, budgeting, and monitoring for results. The creation of CREAD and the development of the CRRP has translated the national's planning into action with clear priorities and targets to be achieved. The national budgeting function is fulfilled based on the collaboration between planning and finance. Also, ministries such as planning conduct

regular monitoring, coordinating with the other MDAs. However, these skills are not homogeneous among MDAs.

T.1. 1.731	3.5 1. /0. 1.
Ideal Element	Main results/findings
13. There are sufficient	There aren't sufficient entities
private and public entities	providing continuous capacity
providing M&E services,	building activities in M&E.
including training, to the	The World Bank and the
public sector	Caribbean Development Bank
	have provided M&E training
	to some MDAs such as the
	Ministry of Agriculture.
	Additionally, CREAD started
	developing a capacity building
	programme; however, it isn't
	clear if it includes M&E
	courses.
14. There are skilled	The Ministry of Planning and
personnel in government	the Office of the Cabinet
with technical capacity	Secretary has staff with high
and competencies to	competences in planning. The
conduct planning and	Ministry of Planning and the
budgeting for results	Ministry of Finance has staff
	with high competences in
	budgeting.
15. There are skilled	The Ministry of Planning has
personnel in government	staff with high competences in
with technical capacity and	monitoring.
competencies to conduct	
monitoring activities	
16. There are skilled	No MDAs were identified with
personnel in government	high skills in evaluation.
with technical capacity	
and competencies to	
conduct evaluations and	
evaluation activities:	

#### 5.1.4 Use of evidence

**Key Message:** There are skills to conduct planning, budgeting, and monitoring for results. The creation of CREAD and the development of the CRRP has translated the national's planning into action with clear priorities and targets to be achieved. The national budgeting function is fulfilled based on the collaboration between planning and finance. Also, ministries such as planning conduct regular monitoring, coordinating with the other MDAs. However, these skills are not homogeneous among MDAs.

Ideal Element	Main results/findings
17. RBM documents and	National planning and
government performance	budgeting documents are
information are available	publicly available and
and accessible for	accessible to download in
consultation	
Consultation	official websites. However,
	there are no available
	documents regarding the
	monitoring of activities
	performed by the government.
18. There is an enabling	There were no incentives
environment for the use of	identified to enhance the
M&E results	development of an enabling
	environment for the use of
	M&E results.
19. M&E results are	There are monitoring
systematically included in	instruments to track the
the planning $\&$ budgeting	national planning documents.
	However, it is not clear if there
	is a systematic procedure to
	include the results of the
	monitoring activities in the
	planning and budgeting.
20. The government has	There is no evidence that the
mechanisms to measure	MDAs measure the use of
the use of the evidence	evidence.
that the RBM system	
generates	

# 5.2 Main challenges to strengthen the RBM system

As mentioned in section 2.2, the development of an RBM System is a complex, nonlinear, and continuous process that must be contextualized in each country. In doing so, it is important to consider the main challenges that Dominica faces when it comes to strengthening its RBM system. This diagnosis identifies three major challenges:

- 1. Changing the culture and fostering the enabling environment to have an RBM system in place implies a change of mindset of public servants at all levels. It should be considered that throughout the process there must be a constant awareness/sensitization strategy, both in the short and medium term, that allows public servants to identify the importance to have this mindset change in pursuit of RBM. In other words, on a regular basis, there needs to be reminders on the importance of RBM and its impact on improving performance and lives of all citizens
- 2. Since this collaboration constitutes a whole-of-government approach, it is necessary to have a top-bottom commitment in which leaders and decision-makers demonstrate the benefits of the RBM system through evidence informed actions that are generated by the RBM system. This means that we need a top-bottom approach to use, and thereby demonstrate its usefulness, the information and evidence derived from the RBM system to improve planning and budgeting decisions.
- 3. For the RBM system to be sustainable, it is critical to generate a system of incentives and ensure that there is a balance between positive and negative incentives (such as potential penalties for non-compliance), to advance and sustain the system. The positive incentives can take different forms, from monetary to symbolic, such as the presentation of awards to staff and units and recognition for good performance in public service.

## Chapter 6

# Next steps to building the roadmap

RBM entails more than just abiding with certain requirements. Compliance is in adequate since it entails a change of mindset on the way things are done. This change of mindset involves different areas and stages of a government period. Having reviewed the main results from the preparedness diagnostic in terms of the dimensions of elements considered as part of an ideal RBM system, this section introduces the next steps that will be carried out as part of the process of building contextualized roadmaps.

The roadmap will present pathways to influence planning, budgeting, implementation, and the M&E functions, as well as the promotion of accountability and learning. The main objective is for Dominica to have a defined action course that also specifies responsibilities and shows the importance of the participation of all relevant stakeholders.

The whole process has a coproduction approach, were aside of the CLEAR LAC team, the CARICOM Secretariat, and the Executive Coordinators, key stakeholders will be involved in a fluid process to develop a learning loop for feedback and process improvement.

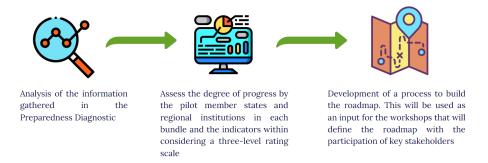


Figure 6.1: From an ideal RBM system to the roadmaps

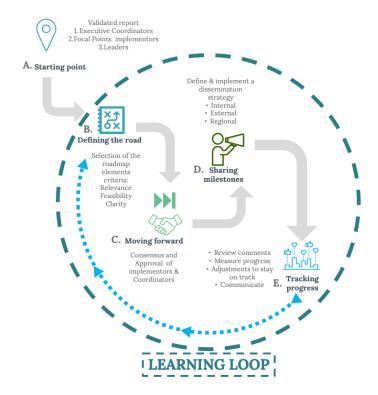


Figure 6.2: Learning loop

This report is considered as the *starting point* in this process; take into consideration that, as figure 7 illustrates, the process started before its publication.

Once the first draft was completed, it will be shared with key stakeholders for review and validation, starting with the Executive Coordinators. Once the feedback period concluded, the report itself became an input for what is to come and will be disseminated to generate knowledge, support the sensitisation and empowerment of key stakeholders to strengthen RBM practices, and promote ownership of the next steps.

The next steps start with defining the road, engaging key stakeholders to coproduce contextualized medium term roadmaps that will include specific activities and milestones that will facilitate implementation. To develop the roadmap, the CLEAR LAC team has designed a series of workshops with the participation of stakeholders involved in the different areas and levels of what is to be the national RBM system, and that have been carefully identified as part of the PD process.

To move forward, this first draft of the roadmap is presented to other relevant stakeholders to build consensus and support for the process. It is crucial to gain whole-of-government ownership, so it is important to define and implement a dissemination strategy for sharing milestones in different levels: internal, external and regional, once they have been clearly defined and responsibilities have been assigned. Finally, it is important to track the progress of implementation and communicate results to ensure that the Member State learns from the process, adjusts and stays in the correct path. The continuum process of identifying, sharing, reviewing, and adjusting represents a learning loop.

#### 6.1 Stakeholders' contribution analysis

This section presents an analysis of stakeholders to identify which of them are relevant to strengthening the RBM system. Each of these stakeholders are involved in the decision making and execution at varied levels. Based on the CLEAR LAC's team analysis, a proposal of the possible contribution of the stakeholders (considering positions and experience) is summarised below to support the improvement of the system which will generate the necessary evidence and results for decision-making planning, budgeting .

The analysis is summarized (but not limited only, due to the constant change in the dynamics in which the stakeholders relate) in the following table. During the roadmap development workshops that will be held with government stakeholders, new stakeholders could be identified or some of those presented here could be discarded. Once its RBM Policy is approved and published, we will be able to have greater clarity on the roles, responsibilities, capacities, and

relevance of the stakeholders that will integrate the system both at MDA and whole-of-government approach.

Stakeholder /	6.1: Stakeholders' contribution analysis  Responsibilities / Incentives to be		
Position	Role in the system	part of the system	
Cabinet Secretary	• Under the	• Good performance	
	direction of the	of MDAs (oversee,	
	Prime Minister, the	promote and	
	Cabinet Secretary	communicate)	
	is responsible for	001111111111111111111111111111111111111	
	the development,		
	approval, and		
	implementation of		
	the RBM across		
	government		
	• Provides direction		
	and guidance in the		
	development and		
	implementation of		
	RBM frameworks		
	and guidelines for		
	the RBM System		
	• Provide leadership		
	guidance and		
	direction to		
	Permanent		
	Secretaries on the		
	implementation of		
	RBM • Reviews		
	the analysis and		
	results of the		
	${f monitoring}$		
	framework in the		
<u> </u>	CRRP		
CARICOM	• Demand better	• Achieve better	
Secretariat	results from the	results to the region	
	Government of	• Accountability	
	Dominica, as well	to donors and	
	as transparency	governments	
	and accountability		
	<ul> <li>Develop incentives</li> </ul>		
	for the Member		
	States • Create a		
	best RBM practice		
	repository and		
	disseminate them		
	among the Member		
	States • Generate		
	spaces for the		
	or charge of these		

exchange of these

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## Appendix A

# Conceptual framework (CLEAR LAC)

# A.1 Key dimensions of a sustainable RBM System

The development of an RBM System is a complex and nonlinear process that must be contextualized to the specific region, country, or Regional Institution. However, the multiple efforts done over time allow us to learn from experiences in different settings and identify good practices. These good practices represent useful inputs to be considered when embarked on this road.

One significant component to strengthen RBM in the Community is to build, in a participatory process, specific roadmaps to continue the development of RBM Systems for each pilot member state and Regional Institution. The Member States and Regional Institutions participating in the pilot have significant but heterogeneous advances achieving this goal. To identify these advances and guide the analysis of the Preparedness Diagnostic stages, the CLEAR LAC team defined four dimensions of an ideal and sustainable RBM System:

- *Institutionalisation*: this dimension focuses on the formal rules that defines, outlines and formalize the RBM Systems in the countries.
- Execution framework: this dimension focuses on the systems, resources, processes, methodologies, and tools necessary for the implementation of the RBM system, as well as incentives that promote an enabling environment.
- Technical capabilities: this dimension focuses on the capacities, abilities, and resources necessary to implement and sustain the RBM System.

• Use of evidence: this dimension focuses on the dissemination strategies and incentives aimed at stakeholders with the purpose that they use the evidence generated by the RBM System and its measurement.

#### A.2 Ideal elements & sub-elements

The four dimensions previously mentioned were conceptualized as necessary components when building an operating and sustainable RBM system. To have a better understanding of what the progress in each dimension entails, we propose a set of ideal elements and sub-elements taken from different contexts and experiences where they have been successfully implemented or recommended. Each dimension has a set of elements that represent activities, documents, normative frameworks, skills, incentives, etc.; and every element has a set of sub-elements that describe the ideal characteristics of the element. The sub-elements allow to translate concepts into practice, and, after gathering and analysing information, this knowledge can be translated into specific actions.

Unlike the dimensions, as RBM Systems are designed and built considering contextual factors, some elements and sub-elements should be taken as a guide as different contexts will result in variations on their interpretation and level of relevance/priorities. This framework allows for adaptations, recognizing that every context is particular and that there is no unique checklist that may apply to all contexts.

#### A.3 Levels of progress

The Preparedness Diagnostic methodology is designed to gain a deep understanding of a country or institution's relevant aspects/characteristics when developing an RBM System. The different stages are meant gather information from different stakeholders to achieve a whole of government / institutional outlook. The dimensions with ideal elements and sub-elements guide the analysis of the information gathered in order to identify the level of progress of a specific government or institution.

The scale used to assess the sub-elements are: - No: there is no documented advance in the sub-element - Needs improvement: there is documented advance in the sub-element, but do not cover all the criteria express in the sub-element. - Yes: there is documented proof that the sub-element complies with the needed/ideal characteristics

Each scale level has an assigned value, and every element will have a result obtained from the total sum of its sub-element's scores. The average score of the elements per dimension results in the dimension's score, and the average score of the four dimensions will place the Member state in one of the following levels of progress of their RBM Systems:

#### I. Institutionalisation Ideal elements

#### 1. There is a documented, approved and binding RBM Policy within the government:

It is relevant across the government at all levels

It outlines guiding principles / pillars that are alligned to a results-oriented approach

It communicates what RBM entails (i.e., clear definitions for key concepts) and clearly states how it works

It identifies key actors who are responsible for the coordination and the measurement of the overall results of th

It identifies key actors who are responsible for supervising the implementation of the RBM policy and their fund

It is use-oriented in planning, budgeting and implementing towards results (cronograma)

The funding for M&E activities and the responsibles are identified

#### 2. There are laws/regulations/norms\* recognizing M&E activities across the government

They are aditional to the RBM Policy

They delegate M&E responsibilities to a single national body or to multiple MDAs

It is relevant across the government at all levels and branches (i.e. scope of action) and defines the M&E subjec

They stablish that the M&E results affect planning, budgeting and implementing activities

(If more than one) They are consistent with each other

It stablishes the need to designate focal points in each MDA across government

#### 3. There are guidelines that establish the rules and processes to perform monitoring activities:

- They identify indicator types and the dimensions they want to measure (e.g., efficiency, efficacy), and monitor
- They identify specific timeframes to collect indicator data and develop monitoring tools to measure the indica

They have criteria to ensure data collection quality (design, measurement, report)

They integrate the indicators as a monitoring system

The monitoring system has a stablished process to update its information periodically

The monitoring system has a stablished process to update its indicators periodically

There are rules providing all parts in the monitoring process with a way of presenting their opinion (i.e. institut

#### 4. There are guidelines that establish the rules and processes to perform evaluation activities:

They identify key stakeholders to be part of the evaluation process (e.g. evaluation process coordinators, evalua

They identify specific evaluation types The identify specific timeframes for each evaluation type

They identify specific characteristics and functions of evaluators

It establishes an iterative process of evaluation (i.e. is not a one-time exercise)

They identify the elements to be included in the evaluation's ToRs (e.g. objectives of the evaluation, the role and

They outline the operationalization process of the national evaluation agenda (i.e. it is agreed among relevant s

There have quality control mechanisms for evaluation activities (e.g. quality attribute listings, quality evaluation

There are rules providing all parts in the evaluation process with a way of presenting their opinion (i.e. institution)

#### 5. There are guidelines that establish the rules and processes to address and use of M&E results

They identify instruments to measure the RBM System results

They identify mechanisms to use monitoring results

They identify mechanisms to use evaluation results

They establish rules and processes that require the budgeting process to consider the results of M&E activities

#### 6. There are formal actions towards building an enabling environment

There are key stakeholders identified as responsibles for these formal actions.

There are strategies to enhance or attenuate possitive or negative incentives for the use of monitoring

There are strategies to enhance or attenuate possitive or negative incentives for the use of evaluation

There are mechanisms for the participation of stakeholders in the definition of monitoring activities and needs

There are mechanisms for the participation of stakeholders in the definition of evaluation activities and needs

There are periodic meetings involving relevant stakeholders to review the M&E information as an RBM System There is a permanent strategy to communicate and sensitize about the benefits and challenges of RBM.

#### 7. There is a Results Oriented National Plan defined for a given period in the country:

It has defined objectives

It is constructed in a participatory process

It is constructed using the information generated by the RBM System

It has defined strategies to implement the plan

It has defined indicators and monitoring tools by mandate, and they measure outcomes and outputs

It is evaluated by mandate

#### II. Excecution Framework Ideal elements

#### 9. There are operative handbooks to implement the monitoring functions (i.e. Logic Fra They identify all the relevant activities to develop each stage of the process (e.g. specific activities w

They outline specific timeframes to implement every stage of the process

They identify the responsibles in every stage of the process (specific MDAs and units within the MI They outline a dissemination strategy of the LF results (what, how, when and to who do you want

The indicators are oriented to results and outcomes

#### 10. There are operative handbooks that establish specific steps to develop each stage of

They identify all the relevant activities to develop each stage of the evaluation process (e.g. evaluat They outline specific timeframes to implement every stage of the process

They outline a dissemination strategy of the evaluation results (what, how, when and to who do yo They identify the responsible (specific MDAs and units within the MDAs) in every stage of the pro

It is relevant (e.g. it recollects indicator data that is necessary, pertinent, and timely, it involves key

#### 11. There is an operating and functioning coordination of M&E at the national or/and s It is homogeneous across the government and holds a common language in concepts of M&E

It is integrated at various levels of government (national and subnational)

It is known by all sectors and MDAs\* in government

It generates timely documents for specific evidence users<sup>\*</sup>

It generates use-oriented documents for specific evidence users\*

It is sufficiently funded (specific financial resources are allocated)

#### 12. There is a defined human resources structure for M&E activities:

It has specific focal points in each MDA across the government

The MDA focal points constitute a coordinated network that is part of the M&E System

The MDA focal points have clear functions, responsibilities and expected outcomes

The MDAs focal points become recognized strategic areas of information about the performance an

III. Technical Capabilities Ideal elements

13. There are sufficient private and public entities providing M&E services, including training, to to They provide a variety of M&E services (e.g conduct diagnostics, evaluations, assessments)

MDAs demand those M&E services based on their needs

They provide a broad academic offer for RBM capacity building (e.g continuous courses / diplomas in M&E topic There is an M&E capacity building strategy demanding RBM training, that is periodic, targeted to the capacity

14. There are skilled personnel in government with technical capacity and competencies to conduct They have technical skills to use derived evidence from M&E to improve planning (identify priorities, vulnerable They have competences to use M&E results to define results-oriented budgeting (e.g., identify priorities, new properties). They have competences to coordinate with other MDAs and relevant actors

15. There are skilled personnel in government with technical capacity and competencies to conduct They have technical skills to collect indicator data

They have technical skills to use monitoring tools

They have the competences to identify monitoring needs in order to collect relevant, pertinent and timely data

16. There are skilled personnel in government with technical capacity and competencies to conduct They have the competences to perform different evaluation types (e.g. design, process, impact) and use different They have the competences to identify evaluation needs and match them with proper evaluation types and met They have the competences to formulate reports that include relevant, pertinent and timely information for different is a capacity strengthening plan for on-going training in RBM and M&E

- Level 0. No RBM
- Level 1. Early initiatives: there are some initiatives to develop RBM-related structures and focus on monitoring activities
- Level 2. Committed development: there are RBM-related structures being stablished and limited evaluation activities
- Level 3. Growing RBM System: there are integrated efforts (political will, capacity building and some whole-of-government consensus) to develop the RBM System
- Level 4. Consolidated Practices: M&E practices are developed continuously and in a structured manner and linked to RBM through budgeting and planning
- Level 5. Mature state: Functioning and sustainable RBM System in place that generates credible, reliable, and timely information that improves public policies

#### IV. Use of Evidence Ideal elements

#### 17. RBM documents and government performance information are available and accesible

National planning documents are publicly available

National budget plans are publicly available

Documents that mention the results/findings/recommendations of monitoring and evaluation activi M&E manuals / guidelines /ToRs are publicly available

There is a dissemination strategy of evidence about government performance targeted to different s

#### 18. There is an enabling environment for the use of M&E results:

There are explicit possitive or negative incentives for the use of monitoring results

There are explicit possitive or negative incentives for the use of evaluation results

There are knowledge management practices

#### 19. M&E results are systematically included in the planning & budgeting:

They are used in an institutionalized way: they follow a established procedure

There are action plans or other management instruments to ensure M&E results/recommendations

They justify the creation and design of government interventions

They identify the target population of government interventions

They identify general and specific recommendations to improve the implementation of government in

They inform the design/redesign of government interventions

They inform the initial budget allocations of government interventions

They inform the budget increase/decrease/suspension of government interventions

Evaluation findings/reports are updated periodically

The M&E results are used to define the MDAs budget

#### 20. The governmet has mechanisms to measure the use of the evidence that the RBM sy

There are mechanisms to know how much the reports and publications on M&E are downloaded or There are use-of-evidence measurements to improve the use of M&E results strategy

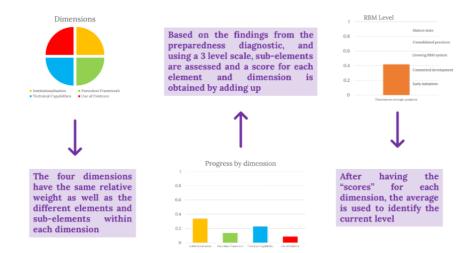


Figure A.1: How to identify the current level of the RBM system maturity

# Appendix B

# Detailed findings

In the following table, you can consult all the findings found in this PD in detail.

- I. Institutionalisation Detailed Findings
- 1. There is a documented, approved and binding RBM Policy within the government:
  - 1.1 It is relevant across the government at all levels
  - 1.2 It outlines guiding principles / pillars that are aligned to a results-oriented approach
- 1.3 It communicates what RBM entails (e.g., clear definitions for key concepts) and clearly states he
- 1.4 It identifies key actors who are responsible for the coordination and the measurement of the over
- 1.5 It identifies key actors who are responsible for supervising the implementation of the RBM police 1.6 It is use-oriented in planning, budgeting, and implementing towards results, transparency and a
- 1.7 The funding for M&E activities and the responsible are identified
- 2. There are laws/regulations/norms\* recognizing M&E activities across the government 2.1 They are additional to the RBM Policy
  - 2.2 They delegate M&E responsibilities to a single national body or to multiple MDAs
  - 2.3 It is relevant across the government at all levels and branches (e.g., scope of action) and defines
- 2.4 They stablish that the M&E results affect planning, budgeting and implementing activities
- 2.5 (If more than one) They are consistent with each other
- 2.6 It stablishes the need to designate focal points in each MDA across government
- 3. There are guidelines that establish the rules and processes to perform monitoring act
  - 3.1 They identify indicator types and the dimensions they want to measure (e.g. efficiency, efficacy)
  - 3.2 They identify specific timeframes to collect indicator data and develop monitoring tools to meas
  - 3.3 They have criteria to ensure data collection quality (design, measurement, report)
  - 3.4 They integrate the indicators as a monitoring system
- 3.5 The monitoring system has a stablished process to update its information periodically
  - 3.6 The monitoring system has a stablished process to update its indicators periodically
- 3.7 There are rules providing all parts in the monitoring process with a way of presenting their oping
- 4. There are guidelines that establish the rules and processes to perform evaluation activ
  - 4.1 They identify key stakeholders to be part of the evaluation process (e.g., evaluation process coor
  - 4.2 They identify specific evaluation types
  - 4.3 The identify specific timeframes for each evaluation type
  - 4.4 They identify specific characteristics and functions of evaluators

  - 4.5 It establishes an iterative process of evaluation (e.g., is not a one-time exercise)
  - 4.6 They identify the elements to be included in the evaluation's ToRs (e.g., objectives of the evaluation)
  - 4.7 They outline the operationalization process of the national evaluation agenda (e.g., it is agreed
  - 4.8 There have quality control mechanisms for evaluation activities (e.g., quality attribute listings, 4.9 There are rules providing all parts in the evaluation process with a way of presenting their opinion
- 5. There are guidelines that establish the rules and processes to address and use of M&I
  - 5.1 They identify instruments to measure the RBM System results
  - 5.2 They identify mechanisms to use monitoring results
  - 5.3 They identify mechanisms to use evaluation results
- 5.4 They establish rules and processes that require the budgeting process to consider the results of
- 6. There are formal actions towards building an enabling environment
  - 6.1 There are key stakeholders identified as responsible for these formal actions
- 6.2 There are strategies to enhance or attenuate positive or negative incentives for the use of monit
- 6.3 There are strategies to enhance or attenuate positive or negative incentives for the use of evalua
- 6.4 There are mechanisms for the participation of stakeholders in the definition of monitoring activi
- 6.5 There are mechanisms for the participation of stakeholders in the definition of evaluation activit
- 6.6 There are periodic meetings involving relevant stakeholders to review the M&E information as a
- 6.7 There is a permanent strategy to communicate and sensitize about the benefits and challenges of
- 7. There is a Results Oriented National Plan defined for a given period in the country:
- 7.1 It has defined objectives
- 7.1 It has defined objectives
- 7.2 It is constructed in a participatory process
- 7.2 It is constructed in a participatory process
- 7.2 It is constructed in a participatory process
- 7.2 It is constructed in a participatory process

II. Execution Framework Detailed Findings
9. There are operative handbooks to implement the monitoring functions (i.e. Logic Framework):
9.1 They identify all the relevant activities to develop each stage of the process (e.g., Specific activities within the
9.2 They outline specific timeframes to implement every stage of the process
9.3 They identify the responsible in every stage of the process (specific MDAs and units within the MDAs)
9.4 They outline a dissemination strategy of the LF results (what, how, when and to who do you want to diffuse
9.5 The indicators are oriented to results and outcomes
10. There are operative handbooks that establish specific steps to develop each stage of the evaluate
10.1 They identify all the relevant activities to develop each stage of the evaluation process (e.g., evaluators sele
10.2 They outline specific timeframes to implement every stage of the process
10.3 They outline a dissemination strategy of the evaluation results (what, how, when and to who do you want
10.4 They identify the responsible (specific MDAs and units within the MDAs) in every stage of the process
11. There is an operating and functioning coordination of M&E at the national or/and subnational
11.1 It is homogeneous across the government and holds a common language in concepts of M&E
11.2 It is integrated at various levels of government (national and subnational)
11.3 It is known by all sectors and MDAs in government
11.4 It is relevant (e.g., it recollects indicator data that is necessary, pertinent, and timely, it involves key stakely
11.5 It generates timely documents for specific evidence users
11.6 It generates use-oriented documents for specific evidence users
11.7 It is sufficiently funded (specific financial resources are allocated)
12. There is a defined human resources structure for M&E activities:
12.1 It has specific focal points in each MDA across the government
12.2 The MDA focal points constitute a coordinated network that is part of the M&E System

12.4 The MDAs focal points become recognized strategic areas of information about the performance and impact

12.3 The MDA focal points have clear functions, responsibilities and expected outcomes

III. Technical Capabilities Detailed Findings

13. There are sufficient private and public entities providing M&E services, including tra
13.1 They provide a variety of M&E services (e.g., conduct diagnostics, evaluations, assessments)
13.2 MDAs demand those M&E services based on their needs
13.3 They provide a broad academic offer for RBM capacity building (e.g., continuous courses / dip
13.4 There is an M&E capacity building strategy demanding RBM training, which is periodic, target
14. There are skilled personnel in government with technical capacity and competencies
14.1 They have technical skills to use derived evidence from M&E to improve planning (identify pri
14.2 They have competencies to use M&E results to define results-oriented budgeting (e.g., identify
14.3 They have competencies to coordinate with other MDAs and relevant actors
15. There are skilled personnel in government with technical capacity and competencies
15.1 They have technical skills to collect indicator data
15.2 They have technical skills to use monitoring tools
15.3 They have the competences to identify monitoring needs in order to collect relevant, pertinent
16. There are skilled personnel in government with technical capacity and competencies
16.1 They have the competences to perform different evaluation types (e.g., design, process, impact)

16.2 They have the competences to identify evaluation needs and match them with proper evaluation 16.3 They have the competences to formulate reports that include relevant, pertinent, and timely in

16.4 There is a capacity strengthening plan for on-going training in RBM and M&E

1v. Use of Evidence Detailed Findings
17. RBM documents and government performance information are available and accesible for consul
17.1 National planning documents and are publicly available
17.2 National budget plans are publicly available
17.3 Documents that mention the results/findings/recommendations of monitoring and evaluation activities are
17.4 M&E manuals / guidelines /ToRs are publicly available
17.5 There is a dissemination strategy of evidence about government performance targeted to different stakehold
18. There is an enabling environment for the use of M&E results:
18.1 There are explicit positive or negative incentives for the use of monitoring results
18.2 There are explicit positive or negative incentives for the use of evaluation results
18.3 There are knowledge management practices
19. M&E results are systematically included in the planning & budgeting:
19.1 They are used in an institutionalized way: they follow an established procedure
19.2 There are action plans or other management instruments to ensure M&E results/recommendations are imp
19.3 They justify the creation and design of government interventions
19.4 They identify the target population of government interventions
19.5 They identify general and specific recommendations to improve the implementation of government interven
19.6 They inform the design/redesign of government interventions
19.7 They inform the initial budget allocations of government interventions
19.8 They inform the budget increase/decrease/suspension of government interventions
19.9 Evaluation findings/reports are updated periodically
19.10 The M&E results are used to define the MDAs budget

20. The government has mechanisms to measure the use of the evidence that the RBM system gene 20.1 There are mechanisms to know how much the reports and publications on M&E are downloaded or used by

20.2 There are use-of-evidence measurements to improve the use of M&E results strategy

IV. Use of Evidence Detailed Findings

## Appendix C

# Dominica's budgeting process

- Every year, there is a budget calendar which is a list of sequence activities conducted by different stakeholders. A budget call is made, and a circular of guidelines to elaborate the budget proposal is sent to the MDAs.
- After that, the MDAs have six weeks to elaborate the proposal. All MDAs submit estimates of recurrent and capital expenditure; defend budgetary proposals during budget discussions and subsequent bilaterals.
- The Ministry of Planning PSIP Unit reviews capital proposals with estimates; Undertake all tasks associated with the formulation and rationalization of the capital estimates prior to Cabinet approval; Submit capital estimates for Cabinet Approval; Prepare capital templates for Printery.
- The Ministry of Finance reviews and rationalize recurrent proposals; Submit for the approval of Minister of Finance; Prepare and submit recurrent templates to Printery
- The Ministry of Finance sends the budget for final approval to the House of Parliament.

# Appendix D

List of participants in the Preparedness Diagnostic

Table D.1:	List of participants	s in the Preparedness	s Diagnostic
Last name	First name	Organisation	Position
Jean-	Gerard	Ministry of	Acting
Jacques		Planning	Chief Devel-
			opment
			Planner
$\mathbf{Carrete}$	Samuel	CREAD	Resilience
			Planning
			and Devel-
			opment
			Consultant
Joseph	Gloria	Ministry of	Permanent
		Planning	Secretary
Laville	Glen	CREAD	Senior
			Capital
			Projects
			Manager
Paul	Kyra	Ministry of	Permanent
	-	Blue &	Secretary
		Green	
		Economy,	
		Agriculture	
		& National	
		Food	
		Security	
Andrew	Heslyn	Ministry of	Acting
	J	Planning &	Senior
		Ministry of	Economist
		Finance	
Bernard	Alvin	Ministry of	Policy
		Planning	Analyst
Paul-	Amonia	Ministry of	Social De-
$\mathbf{Rolle}$		Planning	velopment
			Planner
Savarin	Michael	Ministry of	Green
		Planning	Climate
			Fund focal
			point
7.7 /			

### Note:

Anonymously, 20+ public servants answered the online questionnaires in se

## Appendix E

### List of shared documents

Different stakeholders shared some documents for the Preparedness Diagnostic. The list of documents is the following:

- Budget calendar
- Compendium of Strategic priorities by MDA
- CREAD's Policy Paper 1. Strategic Results Planning Framework
- CREAD's Policy Paper 2. Restructuring of the PSIP Process
- CREAD's Policy Paper 3. Improving the Monitoring of PSIP Projects
- CREAD's Policy Paper 4. Improving Performance Through e-Learning
- Dominica Climate Resilience and Recovery Plan 2020 2030
- Finance Administration Act Act 4 of 1994
- Monthly report template for MDAs
- National Resilience Development Strategy 2030
- National education contacts
- Organizational chart of the Government of Dominica
- Policy and Legislative Framework Matrix to Inform CRRP Implementation Plan
- PSIP budget application